List of Activities by Project – 2008-2009

Project: Network

RML Goal: Develop collaborations among Network members and other organizations to improve access to and sharing of biomedical information resources throughout the nation

Goal: Develop and implement a program designed to provide health professionals in all parts of the region with a basic level of information services which includes: a. Access to books, journal articles, and audiovisuals; b. Access to online databases in the health sciences; and c. Access to reference services

Outcome: Network members have a plan for reference services continuity

LM_Activity: Promote and maintain the reference continuity service project

Background: Yrs 3-5: Continue to promote and maintain the reference continuity service to Members. Share project with other regions.

Indicator: At least 10 libraries participate in the continuity of service plan

Outcome: Unaffiliated health professionals have access to information resources and services

LM_Activity: Work with Network Members to assure information access for Unaffiliated health care professionals in the region

Background: Yrs 1-5: Promote NNLM and NLM services to Unaffiliated Health Care Professionals, Network Member libraries and community information centers using the most effective, appropriate methods. The data for the indicator comes from an annual report from NLM or if we request the report from NLM.

Indicator: 97% of Network member Institutional Records in DOCLINE accurately reflect services provided for Unaffiliated Health Professionals

Goal: Manage the NN/LM Network membership program for the region

Outcome: Growth in full and affiliate memberships

LM_Activity: Recruit new network members and affiliates from eligible libraries in the region

Background: Yrs 2-5: Identify promote, and recruit eligible Network Members (health sciences libraries, public libraries, community information resource centers) interested in providing health information using the most effective, appropriate methods

Indicator: 5% increase in new Members joining the Network from identified eligible institutions in the region

Outcome: Increased participation in EFTS

LM_Activity: Market and Advertise EFTS

Background: Yrs 1-5: Identify Network Members who are not EFTS Members, promote EFTS benefits, and encourage them to become members

Indicator: The number of libraries participating in EFTS will increase by 50% per year

Outcome: MCR understands barriers to participation in EFTS by non-EFTS participating

LM_Activity: Investigate mandatory EFTS participation as a requirement

Background: Yrs 2-5: Investigate and implement EFTS as requirement for Full Membership in the MCR and provide support Members to overcome barriers hindering participation in EFTS using the most effective, appropriate methods, such as promotion during consortium meetings, visits, etcBy the end of year 3, based on information gathered from the non EFTS using members, a decision will be made on whether or not EFTS shall be made a requirement for Full Membership.

Outcome: Network members will be actively involved in the NN/LM infrastructure and outreach programs

LM_Activity: Actively involve Network members in NNLM infrastructure and outreach programs

Background: Yrs 2-5: Promote opportunities for Network Members to become involved in NNLM infrastructures, outreach programs, working groups and assessment of NNLM and NLM services. The number 87% came from totaling all the members who are apart of NNLM infrastructures, outreach programs, working groups and assessment of NNLM and NLM services. Anytime that a Members participates in NNLM infrastructures, outreach programs, working groups and assessment of NNLM and NLM services should be reported on 2008-2009

Indicator: 87% of Network Members are actively involved in the NN/LM infrastructure, outreach programs, assessment of services

Goal: The NN/LM MCR, in cooperation with the other NN/LM regions, will develop an inter regional emergency preparedness plan to be used in conjunction with the NLM National Emergency Preparedness Plan

Outcome: A National and Regional Emergency Preparedness plan will be in place to provide guidance for the NN/LM MCR in case of emergency

LM_Activity: Implement components of the NNLM inter-regional emergency preparedness plan (RML)

Background: Yr 3: Components include maintaining buddy data, web info, training and promotion of the NNLM emergency plan.

Indicator: MCR has a continuity of operation plan (COOP)

LM_Activity: Implement the components of the NNLM emergency preparedness plan (Members)

Background: Components of the NNLM Emergency preparedness plan include maintaining buddy data, web info, training and promoting the resources for Network members.

Indicator: 8 Network members have continuity of operation plans

RML Goal: Develop tools and conduct evaluation activities to understand how the products and services of the NN/LM and NLM contribute to improved access to health information by health professionals, community organizations, network members and the public

RML Goal: Develop, promote, and improve electronic access to health information by Network members, health professionals, and organizations providing health information to the public

Goal: Document delivery provides health professionals including unaffiliated health professionals throughout the region with efficient, rapid access to health sciences information resources

Outcome: Health professionals and unaffiliated health professionals will have access to health sciences information through electronic document delivery

LM_Activity: Promote Loansome Doc

Background: Yrs 1-5: Develop, compile, promote Loansome Doc promotional, training materials and market to Unaffiliated Health Care Professionals using the most effective, appropriate methods

Indicator: 18% annual increase in the number of Unaffiliated Health Care Professionals registering with

Loansome Doc (Refer DOCLINE Team generated reports called Loansome Doc Patrons)

Outcome: Overall document delivery practices for the region meet MCRML standards

LM_Activity: Work with Member libraries that are not meeting MCMRL minimum requirements for Membership to develop a plan that will improve their status

Background:

Indicator: Less than 10% of MCRML Members appear on the NLM Bad Member Reports

Goal: Network members have e-licensing agreements that meet the needs of their institutions and support the mission of the NN/LM

Outcome: Network members from multi- regions will have e-license agreements through the a multi-regional buying consortium

LM_Activity: Coordinate E-license Consortium

Background: Yrs 1-5: Develop, maintain, and promote licensing consortium resources using the most effective and appropriate methods; Yr 3: Survey consortium members

Indicator: 75% of participants report their institution benefited by purchasing products via the Licensing Consortium and would recommend it to other libraries

Outcome: Network members use resources provided by the RML to negotiate e-license agreements that support equitable access to health information

LM_Activity: Facilitate Regional E-license agreements

Background: Yrs 1-5: Develop, maintain, and promote licensing consortium resources using the most effective and appropriate methods

Indicator: 30 Members purchase through the consortium

Goal: Support programs to improve the transfer of health care and biomedical information within Network members institutions and through their participation in the Network

Outcome: NLM is aware of needs articulated within the Region and receives feedback about its products and services as collected and reported by the RML

LM_Activity: Test and provide feedback on new features of NLM services

Background: Yrs 1-5: Participate in testing at the request of NLM and provide feedbackYrs 1-5: Liaisons assist the DOCLINE Team with system enhancements testing and implementation as requested. Yr 2: Query membership about DOCLINE desired services and suggestions for enhancements using the most effective, appropriate methods and forward results DOCLINE Team; communications include emails, teleconference contributions, etc.

Indicator: NLM reports that feedback from MCRML Liaisons sent to them were helpful

RML Goal: Promote awareness of, access to, and use of biomedical information resources for health professionals and the public, with a particular emphasis on contributing to the Healthy People 2010 goal of eliminating health disparities

Goal: Promote NLM and NN/LM programs and services at national, regional and state meetings of health professionals and organizations that represent minority or underserved members of the general public

Outcome: Network Members are aware of activities, projects, updates, news, announcements, etc. of other Network Members, NN/LM and NLM services and programs

LM_Activity: Network members are enlisted to assist in exhibiting at national, state and regional

meetings

Background: Yrs 2-5: Network members will be enlisted to assist with exhibits; Yrs 2-5: The certification includes offering basic exhibit training to all members assisting with exhibits and evaluation of performance at local exhibits before being asked to assist at national exhibits

Indicator: NN/LM MCR will certify one Network member as an exhibit staff