

Saving Lives and Property Through Improved Interoperability

Redcom IGX ISDN Gateway Exchange Assessment

Final

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PREFACE

This report assesses the available technical information on the Redcom IGX switch. This switch can support interoperability among public safety wireless networks. Its use is appropriate when public safety personnel operating in certain response scenarios would benefit from support by a mobile or fixed augmentation of the public safety agencies' communications infrastructure. This report is the basic, essential resource for all public safety agencies interested in such a solution. More information on the Redcom IGX switch and other approaches for achieving interoperability are available from the Public Safety Wireless Network (PSWN) Program, which sponsored and funded this technical analysis. The PSWN Program can be contacted by e-mail at information@pswn.gov or by telephone at 1-800-565-PSWN. The program's Web site at www.pswn.gov, provides a wealth of information regarding public safety wireless interoperability.

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1. INTRODUCTION

The Public Safety Wireless Network (PSWN) Program works with public safety agencies nationwide to help achieve interoperability—seamless, coordinated, integrated public safety wireless communications that promote safe, efficient protection of life and property. The program works with the public safety community to improve the interoperability of wireless communications systems by promoting coordination and partnerships, seeking funding alternatives, advocating adequate public safety spectrum allocations and efficient spectrum use, supporting technical standards development, and fostering secure communications.

1.1 Background

What is interoperability? Interoperability refers to the ability of public safety personnel to communicate by radio with personnel from other agencies, on demand and in real time. Public safety agencies require three distinct types of interoperability—day-to-day, mutual aid, and task force.

- Day-to-day interoperability involves coordination during routine public safety operations. For example, day-to-day interoperability is required when firefighters from various departments join forces to battle a structural fire or when neighboring law enforcement agencies must work together during a vehicular pursuit. Typically, the Federal Government does not engage heavily in day-to-day interoperability.
- Mutual-aid interoperability involves a joint and immediate response to a catastrophic accident or natural disaster and requires tactical communications among numerous groups of public safety personnel. Airplane crashes, bombings, forest fires, earthquakes, and hurricanes are all examples of mutual aid events.
- Task force interoperability involves local, state, and federal agencies coming together for an extended period of time to address an ongoing public safety concern. Task forces lead the extended recovery operations for major disasters, provide security for major events, and conduct operations in prolonged criminal investigations.

Switching technology is increasingly becoming an effective way to improve communications interoperability. To date the PSWN Program has implemented three pilot projects using audio relay switches and has learned much about how this technology facilitates interoperability among public safety agencies. The first pilot system was deployed to San Diego County, California, the second was deployed to the South Florida counties, and the third was deployed to the Washington, DC Fire and Emergency Medical Services Department (DC Fire). The solutions deployed in San Diego and South Florida consisted of an advanced audio switch (the ACU-1000) capable of interfacing two-way radios. The solution deployed in Washington, DC consisted of a lower technology solution called the Incident Commander's Radio Interface (ICRI).

DC Fire identified a unique requirement for incident response in Metrorail tunnels requiring a portable interoperability solution. During Metrorail station fire incidents, several different public safety agencies often assist DCFD personnel as part of the initial incident

response. Many of these agencies do not operate on the same frequency band as does DCFD; thus, interoperable communications are limited. To overcome this interoperability challenge, DCFD opted to implement the ICRI Integrated System, a device that transfers audio among radios transmitting in disparate frequencies. The ICRI consists of three basic elements: user portable radios, a portable switch, and interface hardware.

In addition to these pilots, the PSWN Program has held forums for and attended demonstrations of other switching solutions, including Motorola's Wireless Information Transfer System (WITS) interoperability switch and the Department of Defense's Joint Combat Information Terminal (JCIT) (not yet commercially available).

1.2 PSWN Program Switching Analysis

A primary goal of this switching analysis is to add to the PSWN Program knowledge base by providing a better understanding of the switching technology market. Ultimately, this information will enhance public safety agencies' ability to deploy solutions that can dramatically improve interoperability for both day-to-day and emergency response scenarios. As always, with improved interoperability, public safety response efficiency improves as response time decreases. In addition, if agencies can implement switch solutions in the field, they may not need to pursue more elaborate interoperability solutions and can continue to use equipment that would not normally be interoperable.

1.3 Purpose and Scope of This Document

This document presents an overview assessment of the Redcom IGX switching platform. The Redcom IGX switch, which falls into the category of cross-band technology, can be used by public safety organizations to perform wireless communications interoperability between dissimilar wireless systems. The technical analysis of the IGX switch is based on information provided by Redcom and does not include any results from laboratory bench testing.

1.4 Redcom Laboratories Overview

Redcom Laboratories Inc. engages in research and development of electronic switching systems, related test equipment, and software. Its primary headquarters and manufacturing facility is located in a suburb of Rochester, New York. Further information on the Redcom switching products can be obtained directly from Redcom.

Redcom Laboratories, Inc. One Redcom Center Victor, New York 14564-0995 (716) 924-6500 Web Site: <u>www.redcom.com</u>

2. Redcom IGX Switch Analysis

2.1 Introduction

The ability to bridge disparate communications systems enhance public safety communications interoperability. The Redcom IGX switch can be used to create such bridges in both fixed and mobile applications. The switch supports many commercial and tactical interfaces, and is expandable to meet future communications requirements.

This section summarizes the PSWN Program's findings from the analysis of the IGX switch, and is organized into the following subsections:

- System Expandability
- Equipment Pricing
- Availability of Radio Interfaces
- Systems and Circuit Interface Availability

A detailed description of the switch hardware is presented in Sections 3 and 4 of this document.

2.2 System Expandability

System expandability is the ability to add new functionality to meet current and future requirements. The cost of adding the new functionality, system engineering requirements, and the effects on day-to-day operations are all considerations when expanding a system. The Redcom switch's design allows expansion. Adding new circuit boards requires inserting the card into the card cage. If the agency required another MSU shelf, it requires mounting the shelf and interconnecting the ribbon cable between shelves. In either case, the IGX system automatically recognizes newly installed circuits or shelves and integrates them into the entire system. Switch upgrades have little or no impact on current operations. It should be noted that if a custom database is used, some administrative database changes might be required.

2.3 Equipment Pricing

Redcom IGX switch pricing varies greatly depending on the application. Section 5.2 describes a sample configuration.

2.4 Availability of Radio Interfaces

Public safety agencies depend on radio communications for their day-to-day and contingency operations. Many of these communication systems do not use the same frequency band, and even when they do, often employ incompatible protocols. Public safety agencies can address these interoperability challenges by connecting radios to a medium that can provide a cross-connect path between the disparate systems. In the IGX switch, the Radio Line Interface (RLI) card interfaces radios to the switch, and the conferencing capabilities of the switch are then used to patch radios together. Detailed information on the RLI and conferencing boards is described below.

2.4.1 RLI and Conference Boards

The RLI board provides flexible radio control for most applications; however, the following design considerations should be kept in mind:

- Prefabricated radio interface cables are not available from Redcom. It would be necessary for the user to procure these cables from the radio manufacturer or a third party vendor.
- There are two possible methods of keying radios, VOX and carrier operated relay (COR). The RLI board supports only VOX keying. Each method has its advantages and disadvantages as explained below:
 - **COR Keying**—COR keying uses a separate keying control signal as illustrated in Figure 1. Radio 1, upon detection of a carrier, generates a DC voltage to the interface card, which keys Radio 2. Radio 1's receive audio is then transmitted by Radio 2.
 - COR keying is generally faster than other methods of keying because of the separate control voltage that is generated.
 - COR keying has two disadvantages. First, noise on Radio 1 can cause false transmissions to occur because any signal received by Radio 1, including noise, is transmitted by Radio 2. Secondly, COR on some radios is not available externally and thus requires internal modifications.



Figure 1 Carrier Operated Relay (COR) Keying

- VOX Keying—VOX uses only the audio to key the radio, as illustrated in Figure 2. Radio 1, upon detection of a carrier passes its audio to the interface card. The root mean square (RMS) value of the captured audio is calculated and compared to the value of the VOX level of the interface card. If the RMS value is less than the VOX level, a transmission is not started and the captured audio data is dropped. When the RMS value of the captured audio data is greater than the VOX level, a transmission is started, enabling push-to-talk (PTT) on Radio 2, which then transmits the received audio.
 - VOX keying has two advantages. First, it can be used with any standard radio. Secondly, false keying of the patch circuit is minimized.
 - Audio delay is a disadvantage of VOX keying. These delays can cause the beginning of radio transmissions to be truncated. The RLI board has potentiometers that adjust the circuit to minimize the audio delays.



Figure 2 Voice Operated Transmit (VOX) Keying

Any radio connected will have full control of the switch functions. DTMF dialing can be used to establish conference calls, radio patches, and contact telephone subscribers. Furthermore, telephone subscribers can dial into and use connected radios.

2.5 Systems and Circuit Interface Availability

Telephone, radio, and data systems are key to public safety day-to-day and contingency operations. The ability to establish connectivity between all systems greatly enhances communications interoperability between agencies. The IGX switch is a fully functioning, private branch exchange (PBX) that can accomplish this interface, and it supports both analog and digital transmission media. Examples of applications supported include, but are not limited to, analog telephone, land mobile radio, teleconferencing, video teleconferencing, and ISDN terminals. The following is a list of supported circuits and devices:

- Analog subscriber devices (i.e., telephones, facsimile, etc.)
- LSRD/GSRD trunk circuits
- Two-way loop trunk circuits
- T1 and T1 with SS5 signaling trunk circuits
- E1 trunk circuits
- E+M signaling trunk circuits
- Analog SF and analog SF with SS5 signaling trunk circuits
- CEPT and CEPT with SS5 signaling trunk circuits
- ISDN-BRI terminal interface circuits
- ISDN-PRI trunk.

2.6 System Training

Redcom offers two types of training tailored to the customer's application. These classes are either 1 or 2 weeks in length. Class length is based on the level of the customer's switch experience. Customers with experience typically receive the 1-week training class, and customers without experience typically receive the 2-week class.

2.7 System Serviceability and Reliability

Communication systems that are reliable, easily serviced, and have minimal operational impacts during system outages are critical to public safety operations. The following is a list of switch reliability and serviceability characteristics of the IGX switch:

- Circuit boards are installed and removed from the front of the switch.
- Circuit boards can be removed and installed with power applied to the system.
- No special tools are required to perform maintenance.
- The number of spare cards needed is minimal because each MSU is identical.
- Each MSU shelf is self-contained. If one shelf fails in a multiple-shelf IGX system, the remaining shelves would function normally.

3. SYSTEM HARDWARE OVERVIEW

3.1 System Overview

The Redcom IGX switch is a highly customizable hardware platform that can be configured for mobile or fixed applications. At the heart of the IGX design is a common hardware set called the modular switching unit (MSU). The MSU is a self-contained unit with its own power supply and microprocessor. Each IGX shelf consists of the following components:

- Equipment enclosure
- MSU controller board
- Expanded time slot interchange (ETSI) board
- Up to 16 port and service circuit boards (with system engineering)
- Ringing generator or power monitor board
- Power supply.

The MSU equipment enclosure provides mechanical support and circuit board interconnection. It consists of a back plane, alternating current (AC) or direct current (DC) power supply, and ribbon cables to provide interconnection between shelves. The MSU equipment enclosure is mechanically configured to fit into a standard 19-inch rack. A fully equipped enclosure weighs approximately 40–50 pounds, and measures 19 inches wide, 8.75 inches high, and 15.0 inches deep.

The Redcom IGX switch can be as small as a single shelf or as large as eight interconnected shelves. Each shelf contains 18 card slots, 3 of which are used for control cards, and the remaining 15 for port/service cards. Redcom uses ClusterNet technology to interconnect multiple switching sites. This technology allows for the design of very sophisticated systems consisting of more than 10,000 ports. Shown in Table 1 are the Redcom IGX switch general specifications.

Item	Specification		
User Ports	 32–768 per system 10,000 or more by using ClusterNet technology 		
Station Loop	1,200-Ohm standard1,900-Ohm optional		
Station Dialing	 DTMF, DT, or ISDN Senderized dialing available Standard tones (EIA RS-464); special tones available as option 		
Power	-48 Volts DC (VDC)/DC converter	24 VDC or 100/120/240 VAC	50–60 Hertz (Hz), optional
		With DC Power	With AC Power
Power Consumption	Idle (watts/shelf)	75–125	100–150
	Average (watts/shelf)	100–150	125–200
Heat Load	 100–275 watts/shelf; 340–935 BTU/hour/shelf 		
Internal Transmission	 Digital 8-bit pulse code modulation (PCM) format μ-255 Law, A–Law companding optional 		
External Transmission	 Crosstalk > -75 decibels (dB) Idle Circuit Noise: < 23 dBrnc 		
Nominal Impedance	600 Ohms		
Environment	0–50 °C 5%–95% relative humidity (non-condensing)		
Shelf Dimension	8.75" H x 19" W x 15.0" D 22 cm H x 48.3 cm W x 40.4 cm D Cable tray adds 1.75" (4.5 cm) to height		

Table 1IGX Switch General Specifications

3.2 IGX Switch Circuit Boards

Many types of circuits and devices can be connected to the IGX switch, supporting a variety of switching applications, including both private and public network requirements. The IGX circuit boards that enable these connections can be grouped into three categories:

- Control Boards—Common boards required for the switch to function properly
- **Port Circuit Boards**—Circuit boards interfacing the switch to external analog or digital circuits
- Service Circuit Boards—Circuit boards supporting the activities of the IGX switch.

Table 2 lists the port and service boards available for the IGX switch. This table is organized into five columns containing the following information:

- **Type of Board**—The system database identifies the IGX switch circuit boards as line, trunk, or service.
- **Board Name**—This column contains the generic name of the circuit board.
- **Circuit Quantity**—This column indicates how many circuits or devices the circuit board supports.
- **Card Slots**—This column indicates how many of the 15 general-purpose slots are required for each circuit board.
- **Time Slots Required**—This column identifies the number of time slots required for each board. As a general rule, one time slot is reserved for every circuit or device the card is capable of supporting. For example, the radio line interface (RLI) card supports four radios and requires four time slots. Each shelf is limited to 96 non-blocking time slots. Up to 8 shelves can be interconnected, providing a capacity of 768 non-blocking time slots.

Board Type	Board Name	Circuit Quantity	Card Slots	Time Slots
	Attendant Console	1	1	1
	Basic Rate Interface	4	1	8
	Personal Handy-phone System CS-BRI board	4	1	8
Line	Dynamic Line Circuit	1-16	2	2-16
	1200 ohm Line Circuit	4	1	4
	1900 ohm Line Circuit	4	1	4
	Radio Line Interface	4	1	8
	Expanded Line Circuit	8	1	8
	Two-Way Loop Trunk	2	1	2
	Answering Service Interface	4	1	4
	CATS Board	2	1	2
	CEPT 1 Interface	32	2	2-32
	Digital Announcer Type II	2	1	2
	T1 Interface MA0292	24	2	2-24
	E&M trunk, Digital Announcer Type 1	2	1	2
Trunk	GSRD Trunk	2	1	2
	LSRD Trunk	2	1	2
	Generic Trunk Circuit Slot	2	1	2
	T1 with SS5 Signaling	24	3	2-24
	CEPT with SS5 Signaling	32	3	2-32
	Analog SS5	2	1	2
	Analog SF	2	1	2
	16-Party Conference	16	1	16
	8-Party Conference	8	1	8
	Digital Signal Processor	8	1	2-64
	Digital Test Interface	8	1	8
	DTMF Receiver	2	1	2
	DTMF Receiver/Sender	2	1	2
	MF Sender/Receiver	2	1	2
	MF Sender	2	1	2
Service	MTI Board	2	1	2
	R1/R2 Receiver/Sender with 4 circuits	4	1	4
	R2 Sender/Receiver	2	1	2
	Generic Service Circuit Slot	2	1	2
	Clock Synchronizer	0	1	0
	ETSI Service Board	32	1	32
	Clock Synchronizer	0	1	0
	Universal Sensor/Driver	8	1	0
	R1/R2 receiver/Sender with 8 circuits	8	1	8

Table 2IGX Port and Service Circuit Boards

3.2.1 System Control Boards

Three control boards are required in each shelf of the IGX switch stack:

- **MSU Controller Boards**—This is a two-board set consisting of a MSU controller board and MSU supervisor board. This set controls all the activities on the shelf, as well as providing the pulse code modulation (PCM) clock signaling. The MSU controller board also contains the system database. This database stores information on the type of card plugged into each slot, which trunks are in shared groups, and the classes of service for all lines and trunks. The MSU controller board set is plugged into the first two slots of the MSU shelf.
- ETSI Boards—The ETSI board functions as the voice matrix of the switch and routes the voice or data between the ports. The IGX switch uses a PCM scheme to transfer analog voice and data between the system ports. Each analog port contains its own CODEC (COder/DECoder), which generates and decodes the PCM stream. The ETSI board routes the PCM data onto the appropriate bus in accordance with its assigned time slot number. The system bus (i.e., port/service highway) allows for 96 user-assignable time slots for circuit cards mounted in the general slots 1–15.

Each shelf's' ETSI board is responsible for directing its traffic. If the ports to be connected are within the same shelf, then only the ETSI board for that shelf is used. If the ports to be connected are located in different shelves, then the ETSI board in each of the shelves is used. The ETSI board is installed in the third slot from the left and consists of two boards.

• **Ringing Generator Board/Power Monitor Board**—The ringing generator board provides an 85–105 volts root mean square (Vrms) ringing voltage to ring telephone instruments. If a ringing generator board is not required for the application, then an optional power monitor board must be installed in its place. The power monitor board monitors the MSU shelf power supplies. The ringing generator and power monitoring board are installed in the rightmost slot in the MSU. Shown in Table 3 are descriptions of the ringing generator boards available for the IGX switch.

Board Name	Description
Fixed Frequency	 Standard Version 20 Hz
	– Alternate versions are available in 25, 30, 40, or 50 Hz.
Selectable Output	 Adjustable from 15–70 Hz in 0.1 Hz increments
	 Consists of a motherboard and ringing generator
	module.

Table 3Ringing Generator Board Specifications

3.2.2 Port Circuit Boards

As discussed, IGX circuit boards can be grouped into three categories: control, port, or service. Port circuit boards process analog or digital signals from an external source and convert them into a PCM stream for routing within the system. Port circuit boards can be sub-categorized based on the type of circuit or device to which they interface. These sub-categories include—

- Analog and digital line circuits
- Analog trunk circuits
- Digital trunk circuits.

3.2.2.1 Analog and Digital Line Circuit Boards. Analog line circuit boards interface subscriber station sets such as telephones, radios, and consoles to the IGX switch. Digital line circuit boards interface Integrated Services Digital Network (ISDN) devices to the IGX switch.

Radio Line Interface (RLI) Board—Radios and public address systems interface to the switch using the RLI board. Each radio interfaced to the switch is assigned a station number and has access to the full functionality of the switch. The input and output circuits can be individually adjusted using the provided potentiometers. Because the input and output circuits are adjustable, the user can connect a diverse mix of radios to the switch. Listed in Table 4 are brief descriptions of the two types of RLI boards offered by Redcom.

Board Name	Description
Push-To-Talk (PTT) Board (MA0522)	 Supports four PTT capable radios, uses four time slots, and occupies one board slot in the IGX shelf.
Voice Operated Transmission (VOX) Board (MA0548)	 Factory-equipped for either very high frequency (VHF) (dual tone multifrequency [DTMF]) or high frequency (HF) (pulsed) operation and are configured as— Four VHF (DTMF operation) Four HF (pulsed operation) Two each VHF/HF circuits. Offers simplex or duplex VOX operation.

 Table 4

 Radio Line Interface Board Specification

Subscriber Line Circuit Boards—Two-wire dual-tone multi-frequency (DTMF) subscriber devices, such as telephone instruments, facsimile machines, and modems, are connected to the switch using subscriber line circuit boards. Redcom offers a variety of cards to support different applications. Listed in Table 5 are brief descriptions of the cards available from Redcom.

Board Name	Description
1,200-Ohm	 Used for circuits that have up to 1,200-Ohm round-trip
Line Circuit	DC resistance between the tip and ring conductors
	 Balanced for characteristic AC impedance of 600 Ohms
(MA0209-102	 Provides support for up to four devices per board, uses
MA0209-122)	four time slots, and occupies one card slot in the IGX shelf.
Expanded	 Provides support for up to eight devices per board, uses
1,200-Ohm Line	eight time slots, and occupies one card slot in the IGX
Circuit	shelf
	 Otherwise this board is identical to MA0209-102.
(MA0209-101/3)	
1,900-Ohm Line	 Used for circuits that have up to 1,900-Ohm round-trip
Circuit	DC resistance between the tip and ring conductors
	 Balanced for characteristic AC impedance of either
(MA0317)	900 Ohms or 600 Ohms
	 Provides support for up to four devices per board, uses
	four time slots, and occupies one card slot in the IGX shelf
Dynamic Line	 Microprocessor-controlled circuit board with up to
Circuit	16 field-replaceable line circuit modules
	 Provides support for up to 16 devices per board, uses
	1–16 time slots, and occupies 2 card slots in the IGX
	shelf.

Table 5Subscriber Line Circuit Boards

Attendant Console (ATN) Board—Console equipment, such as attendant consoles, personal computer (PC) based video attendant consoles, or dispatch consoles, is connected to the IGX switch using an ATN board. The ATN board is available in two-wire or four-wire configurations for attendant consoles and dispatch consoles, respectively. Each ATN board supports one console, uses one time slot, and occupies one board slot in the IGX shelf. More detailed information on the Redcom consoles is located in Section 4 of this report, as well as in the following manufacturer's manuals:

Attendant Console Feature Addendum (Redcom document 008839) Video Attendant User's Manual (Redcom document 008050) Dispatch Console Feature Addendum (Redcom Document 008840).

ISDN Basic Rate Interface (ISDN-BRI) Boards—The Redcom switch can be interfaced to both ISDN-BRI and ISDN Primary Rate Interface (ISDN-PRI) circuits.

ISDN-BRI consists of two 64-kilobit per second (Kbps) bearer (B)-channels, and one 16-Kbps data (D)-channel for a total capacity of 144 Kbps. ISDN-PRI circuits are intended for users with greater capacity requirements. Typically the channel structure for ISDN-PRI is 23 B-channels plus one 64-Kbps D-channel for a total of 1,536 Kbps. ISDN-PRI circuits are covered in depth in Section 2.2.2.3, Digital Trunk Circuit Boards.

ISDN-BRI circuits interface to ISDN terminal equipment through either a U-interface or S-interface. In the United States, the telephone company typically provides its BRI customers with a U-interface. The U-interface is a two-wire (single pair) interface from the telephone switch. It supports full-duplex data transfer over a single pair of wires; therefore only a single device can be connected to a U-interface. This device is called a network termination-1 (NT-1). If, however, the telephone company supplies the NT-1, the customer receives an S-interface. The NT-1 is a relatively simple device that converts the two-wire U-interface into the four-wire S-interface. ISDN terminal devices most commonly use either a U-interface connection (these have a built-in NT-1 device), or an S-interface connection. Devices that connect to the S- or U-interface include ISDN-capable telephones, facsimile machines, video teleconferencing equipment, bridges and routers, and terminal adapters.

ISDN-BRI boards for the IGX switch are available in either U- or S-interfaces. The S-interface board is a four-wire interface, and supports two ISDN sets per circuit. The U-interface board is two-wire interface and supports one ISDN set per circuit. Table 6 includes a brief description of each of these boards.

Board Name	Description
Basic Rate	 Provides four circuits that use a 2B+D format
S-Interface	 Assigns a time slot to each of the two bearer channels for each of the four BRI-S circuits
	 Can support eight ISDN S-interface devices
	 Uses a total of eight time slots and occupies one card slot in the IGX shelf
	 Has a master-slave relationship in the IGX switch system. The master provides the timing to the ISDN terminal that is necessary for synchronous communication.
Basic Rate	 Provides four circuits that use a 2B+D format
U-Interface	 Assigns a time slot to each of the two bearer channels for each of the four BRI-U circuits
	 Has typical maximum circuit loop length of 18,000 feet of 26 AWG wire
	 Is a network-side U-interface and supports four ISDN U-interface terminals
	 Has a master-slave relationship in the IGX switch. The network, as the master, provides the timing necessary for synchronous communications.

 Table 6

 ISDN-BRI Circuit Board Descriptions

3.2.2.2 Analog Trunk Circuit Boards. Analog trunks originating from other switches are connected to the IGX switch using analog trunk circuit boards. An example of this type of circuit is a trunk providing access for long distance telephone calls. The IGX switch supports the following types of analog trunk circuits:

- Ear+mouth (E+M) trunks
- Ground and loop start ring down (GSRD/LSRD) trunks
- Signaling System Five (SS5) trunks
- Single-frequency (SF) trunks
- Two-way loop trunks
- Answering service interface (ASI)
- Cellular access telephone system (CATS) interfaces.

E+M Trunk Board—E+M is an arrangement whereby signaling between a trunk circuit and an associated signaling unit is effected over two leads: an M lead to transmit signals to the signaling unit and an E lead to receive signals from the signaling unit. E+M provides full-time, two-way, two-level supervision. E+M trunk circuits are connected to the IGX switch using E+M trunk circuit boards. While some applications may use physical conductors, in many cases, an intervening transmission method is used, such as a carrier, fiber optics, or microwave. Redcom offers a variety of boards with two-wire or four-wire configurations for direct connection to a variety of equipment. The E+M trunk board contains two circuits, uses two time slots, and occupies one card slot in the switch shelf. Listed in Table 7 are the E+M trunk boards available.

Interface	Туре	Impedance	Description
Туре			
2-Wire	1	600 Ω	Without compandor/squelch control
	1	900 Ω	Without compandor/squelch control
	2	600 Ω	Without compandor/squelch control
	2	900 Ω	Without compandor/squelch control
4-Wire	1	600 Ω	Lossless without compandor/squelch control
	1	600 Ω	Carrier levels without compandor/squelch control
	1	600 Ω	Carrier levels with compandor/squelch control
	2	600 Ω	Lossless without compandor/squelch control
	2	600 Ω	Carrier levels without compandor/squelch control
	2	600 Ω	Carrier levels with compandor/squelch control

Table 7E+M Trunk Board Specifications

GSRD/LSRD Trunk Board—This type of trunk board can be configured either as a GSRD trunk or an LSRD trunk. Each board has two circuits, uses two time slots, and occupies one slot in the IGX shelf. In multiple-shelf configurations these cards are usable from any shelf. Table 8 provides brief descriptions of each of the circuit boards.

Board Name	Description
GSRD Trunk	 Used to connect to a ground start line circuit in another switch
	 Requires that a common ground reference between the IGX and the
	other switch be present
	 Allows release of GSRD trunks from either end of the circuit.
LSRD Trunk	 Used to emulate a telephone
	 Connected to a loop start line circuit in another switch
	 Places a ringing voltage on the line when another switch places a call to the IGX switch. The LSRD in the IGX switch detects this voltage and routes the call, usually to an attendant. When the attendant answers, the ringing voltage is removed from the circuit and the loop is completed
	 Can also initiate a loop start call to another switch by coming off hook. The attendant receives a dial tone from the distant switch and can enter digits to place the call.

Table 8GSRD/LSRD Trunk Board Description

SS5 Trunk Board—SS5 trunk circuits are connected to the IGX switch using this circuit board. SS5 uses two in-band tones of 2,400 Hz and 2,600 Hz for line signaling. These signaling tones are only present during a change in state of a call. A multifrequency (MF) receiver/sender board is also required for register signaling when using this board. The SS5 trunk board contains two circuits per board, uses two time slots, and occupies one card slot in the IGX switch.

SF Trunk Board—The SF trunk board has two 600-ohm four-wire circuits and a digital signal processor (DSP) to implement in-band signaling. Single-frequency signaling (SFS) is a system that uses a 2,600 Hz in-band signal on the voice path. The tone is on in the idle condition, pulsed for dialing, and off when the circuit is in use. The SF trunk board contains two circuits per board, uses two time slots, and occupies one card slot in the IGX switch.

Two-Way Loop Trunk Board—Two-way loop trunks are connected to the IGX switch using the two-way loop trunk board. This board is used to connect to a comparable circuit in another switching system. In a two-way loop trunk configuration, either end of the circuit can send and receive digits to the other end. This can be performed using either dial pulse (rotary) or DTMF signaling. Each circuit on this board is usable by any shelf within the IGX switch stack. Each board contains two circuits, uses two time slots, and occupies one card slot in the IGX switch.

ASI Board—The ASI is capable of ring down incoming operation or direct-outwarddialing outgoing operation, and is bridged or paralleled across a telephone instrument. Ring down is a circuit or method of signaling in which the incoming signal is actuated by alternating current over the circuit. The circuit can be directly connected as a trunk by omitting the telephone. Each ASI board contains four circuits, uses four time slots, and occupies one card slot in the IGX switch. **CATS Board**—The CATS board provides trunk access to the public switched telephone network (PSTN) through an existing cellular network. The CATS board can also serve as a temporary interface in emergency situations or as a wireless trunk for conventional telephone users. The board contains one DB-15 and two RJ-45 connectors for connecting cellular radio transceivers. The CATS board contains two circuits, uses two time slots, and occupies two slots in the IGX switch.

3.2.2.3 Digital Trunk Circuit Boards. Digital trunk circuit boards interface digital trunk circuits to the IGX switch. The switch supports the following digital circuit types:

- T1 direct digital circuits
- T1 with SS5 signaling
- Conference of European PTTs (CEPT-1) circuits
- CEPT-1 with SS5 signaling
- Message transceiver interfaces (MTI)
- Switched 56 Kbps circuits.

T1 Circuit Interface Board—A T1 circuit consist of 24 voice channels digitized at 64,000 bits per second (bps), combined into a single 1.544 megabits per second (Mbps) digital stream (8,000 bps signaling), and carried over 2 pairs of regular copper telephone wires. These circuits can be used for dedicated local access to long distance facilities, long haul private lines, and for regular local service. The Redcom switch has two boards allowing T1 circuit connection. The primary difference between the two is how signaling is accomplished. Outlined in Table 9 are brief descriptions of each of the circuit boards.

Board Name	Description
11 Direct Digital	 Interfaces the IGX switch to a 11 span line facility
Interface	 Is a two-board set that typically requires a channel service unit (CSU) for direct connection to the PSTN
	 Provides 24 voice/data frequency channels
	 Provides channels 1–12 on the first board and channels 13–24 on the second board
	 Permits disabling of some channels through the switch
	database, if all the channels of the T1 interface are not
	needed. This disabling can be done when it is necessary to conserve time slots
	 Needs both boards for the interface to operate properly
	 Has up to 24 circuits, uses 2–24 time slots, and occupies 2 adjacent card slots in the IGX switch.
T1 Interface with SS5	 Is only available in international configurations
Signaling	 Occupies 3 car slots within the IGX switch and provides
	24 voice/data channels
	 Is otherwise identical to the T1 direct digital interface board set.

Table 9 T1 Interface Boards

CEPT 1 Circuit Interface—CEPT 1 interfaces are available in international configurations only. The CEPT 1 interface consists of the two circuit boards described in Table 10.

Board Name		Description
CEPT 1 Interface (MA0337)	-	Consists of a transceiver board and a line interface board.
		The transceiver board converts the PCM bus stream of the IGX switch into the CEPT 1 format.
		The line interface board contains the circuitry for connection to the CEPT line, T1 clock synchronizer board, loop back test circuits, and office alarm relay contacts.
	_	Has up to 32 circuits, uses 2–32 time slots, and occupies 2 board slots in the IGX switch.
CEPT 1 Interface with SS5 Signaling	-	Is a three-board set that adds a PCM signaling board to the CEPT 1 interface
(MA0553)	_	Requires all three boards for proper operation.

Table 10CEPT 1 Interface Boards

MTI Board—This board is used when connecting ISDN-PRI circuits to the IGX switch. ISDN-PRI circuits consist of 23 B-channels and one 64 Kbps D-channel. A T1 interface board provides the 23 B-channels in conjunction with the MTI board, which provides the 64-Kbps Dchannel. This board will operate at either 56 Kbps or 64 Kbps and can carry on signaling conversations with two external channels. The MTI board contains two circuits, uses two time slots, and occupies one card slot in the IGX switch.

Switched 56 Digital Line Board—The switched 56 digital line board provides an interface between a data service unit/channel service unit (DSU/CSU) and the IGX switch. The circuit board contains two or four circuits per board, uses four time slots, and occupies one card slot in the IGX switch.

3.2.3 Service Circuit Boards

Service circuit boards provide the resources necessary to process and support the internal functions of the switch such as conferencing, system clocking, and tone generation.

Conference Boards—Conference boards are required to conference three or more parties into the same conversation. Two methods of conferencing are employed: "loudest talks" and "additive conferencing." When loudest talks conferencing is employed, each party on the conference hears the voice of the party with the loudest voice, and the loudest talker hears silence. When additive conferencing is employed, each party hears a voice corresponding to approximately the sum of the voice of the other parties, but not their own voice. Outlined in Table 11 are the four conferencing boards available from Redcom.

Board Name	Description
Eight-Party Loudest Talks	 Used for single conference of up to eight parties or two conferences of up to four parties each
(MAUU18)	 Contains eight circuits, uses eight time slots, and occupies one card slot in the IGX switch.
Eight-Party Additive	 Used for single conferences of up to eight parties or two conferences of up to four parties each
(MA0217)	 Contains eight circuits, uses eight time slots, and occupies one card slot in the IGX switch.
Sixteen-Party Loudest Talks (MA0124)	 Used for single conferences of up to 16 parties
	 Cannot be subdivided into multiple smaller conferences
	 Contains 16 circuits, uses 16 time slots, and occupies 1 card slot in the IGX switch.
High-Capacity DSP	 Is programmable to be additive or loudest talks conferencing
(MA0609)	 Allows conferences of up to 32 parties, or 2 conferences of 16 parties, or 4 conferences of 8 parties
	 Permits daughter boards to be added to provide an additional 32 party conference capability
	 Contains eight circuits, uses 2–64 time slots, and occupies one card slot in the IGX switch.

Table 11Conference Boards Description

PCM Clocking Boards—The IGX switch uses a PCM scheme to convert analog data and audio into a digital equivalent. The MSU controller board generates the PCM clocking signal. In theory, each shelf should clock itself. However, when multiple shelves are interconnected, the differences between clocking sources could lead to an inability to exchange PCM samples between the shelves. The IGX switch alleviates this problem by using the clock source from only the lowest numbered shelf. The remaining shelves' clocks become backups to the primary clock source. If the primary clock source fails, then the system automatically changes to the clock of the next highest shelf, until it finds a functioning clock source.

System clocking is not an issue when only analog circuits are connected. However, digital circuits create a potential clocking problem because they may exchange clocking signals with the switch. The difference between the outside clocking source (digital circuit) and the internal source (MSU controller) must be eliminated. Table 12 outlines the three clock synchronizer boards offered by Redcom.

Poord Name		Description		
	-	Locks the IGX clocking source to an incoming 1.544 MHz		
Synchronizer		signal provided on a T1/E1 digital signal		
Board	-	Terminates the output on the front and is connected to the		
		back plane of the lowest numbered shelf in the IGX stack		
	—	Can be installed in any of the switch shelves, but must be		
		installed into the slot to the right of the T1 interface card		
	_	Permits multiple T1 clock synchronizer boards to be plugged		
		into the IGX switch, but only one clock is used. The		
		remaining clocks become backup clocks		
	_	Uses no time slots and occupies one card slot in the IGX		
		switch.		
Master Clock	_	Interfaces the switch to an external reference source		
Synchronizer	_	Has two connectors, one that plugs into other clock		
Board		synchronizers and a second that plugs into the back plane		
		of the IGX shelf		
	_	Can be plugged into any of the general-purpose slots of the		
		IGX shelf.		
Universal Clock	—	Provides the functionality of both the T1 clock synchronizer		
Synchronizer		board and the master clock synchronizer board		
Board	—	Provided in one of the following configurations:		
		» Universal Clock Synchronizer—Provides system clock		
		by using an adjacent T1/E1 circuit external clock		
		source, or clock extractor as a reference signal		
		>> E1/E1 Cleak Symphranizer - Dravides system cleak by		
		>> E I/TT Clock Synchronizer—Provides system clock by		
		» Clock Extractor—Provides a secondary reference signal		
		using a T1/E1 circuit as a reference.		
		» Clock Source—Provides system clock from a highly		
		accurate internal clock source		
	—	Must be installed next to the T1 or CEPT 1 interface except		
		when being used with an external clock reference source.		

Table 12Clock Synchronizer Board

DTMF Receiver/Sender Board—The DTMF receiver/sender board enables the IGX switch to receive and send digits in DTMF format. Redcom offers two of these types of boards. Each is described Table 13.

Table 13	
DTMF Receiver/Sender Bo	ard

Board Name	Description
DTMF Receiver/Sender	 Is shared across all trunks Contains two DTMF receivers and two DTMF senders Uses two time slots and occupies one card slot in the IGX switch.
DTMF Receiver	 Does not support sending DTMF digits Is otherwise functionally the same as the DTMF receiver/sender board.

MF Receiver/Sender Board—The MF receiver/sender board enables the IGX switch to send and receive digits in the toll MF format. This board is available in two configurations. Each is described in Table 14.

Board Name	Description
MF Receiver/Sender	 Is shared across all the trunks
	 Has two MF receivers plus two senders
	 Uses two time slots, and occupies one card slot in the
	IGX switch.
MF Sender	 Does not support receiving MF digits
	 Used to provide Automatic Number Identification (ANI)
	to central office equipment connected to the IGX
	 Is otherwise functionally the same as the MF
	Receiver/Sender board.

Table 14MF Receiver/Sender Board

Digital Recorded Announcer Board—The digital recorded announcer board is used to supply messages that do not change frequently. This board is offered as a Type 1 or Type 2 board, and contains two circuits. The total record time is 32 seconds, which can be divided up between the circuits as needed. This board uses two time slots and occupies one card slot in the IGX switch.

DSP Board—The DSP board is a multipurpose board that can contain one or two daughter boards, depending on the application. The IGX switch currently supports two DSP functions: caller ID and high-capacity conference calling. The high capacity conference-calling feature allows each DSP board to support up to 32 parties in a conference call. If higher capacity conference call ability is required, additional DSP cards can be installed into the switch. To support caller ID functions, the IGX switch must be equipped with a DSP card to provide caller identification information to the premises equipment. The DSP board contains 8 circuits, uses 2–64 time slots, and occupies one card slot in the IGX switch.

Universal Sensor/Driver (USD) Board—The USD board allows limited control and monitoring of a remote switch site. Each USD board contains eight sensor circuits and eight driver circuits, and must be located in the shelf of the circuit it serves. This board uses no time slots and occupies one card slot in the IGX switch.

MSU to Computer Interface (MCI) Board—The MCI board provides an RS-232 interface between the IGX switch and Data Terminal Equipment (DTE). Each board contains two-circuits. Each circuit is connected to a 25-pin connector located on the front of the board. The upper and lower connectors are designated as circuit 0 and circuit 1, respectively.

4. ATTENDANT AND DISPATCH CONSOLES

Redcom offers two types of console interfaces: attendant consoles and dispatch consoles. An attendant or dispatch console is appropriate for use in environments in which a large volume of traffic must be supported. Where limited control of the IGX switch is needed, a station instrument can be used instead of a console.

4.1 Attendant Console

The attendant console is a compact desk unit that can be installed in an office environment. It is interfaced to the switch using a two-wire ATN board. As needed, the system can be configured with multiple attendant consoles. A data sheet on the attendant console is shown in Appendix A.

4.2 Dispatch Consoles

Redcom's dispatch console performs all the same operations as an attendant console, as well as supporting key/light-emitting diode (LED) per circuit operation. This feature allows console keys and LEDs to be assigned to individual radio channels and conferences as needed for the application. The four-wire ATN board is used to interface dispatch consoles to the IGX switch. Dispatch consoles can be divided into the following categories:

- Video Attendant Consoles—Video attendant consoles use a PC-based software package that operates as a Redcom dispatch console. Any standard telephone or headset can be attached for answering calls. Appendix A contains a data sheet on the video attendant console.
- Non-Modular Fold-Down Dispatch Console—The non-modular fold-down dispatch console is meant to be used when the switch is mounted into a transportable case. Figure 3 illustrates this console as implemented in Redcom Transportable Communications Package (TCP).



Figure 3 Non-Modular Fold-Down Dispatch Console

When this console is not in use, it is stored in the transportable case. The console contains 160 direct access keys, three 16-character alphanumeric displays, and a DTMF keypad for manual dialing. The 160 direct access keys are programmable for the application, and each key contains 2 LEDs. One LED is green and indicates a conference is in progress. The second LED is red provides call status. The console features a built-in speaker and a jack for connecting an external speaker.

- **Modular Dispatch Console**—Redcom modular dispatch consoles are flexible and can be configured as needed for the application. The console can be as small as a desktop unit or as large as a freestanding 19-inch rack arrangement. Modular consoles are available in the following three sizes:
 - Small Table—12 positions
 - Medium Table—16 positions
 - Large Table—24 positions.

Modular console sizes can be doubled when needed, resulting in 24-, 32-, or 48position console capability. Modular consoles are assembled from the selection of required console modules described in Table 15.

Module Name	Description	
Control Module	 Controls the console and communicates with the MSU. 	
Transmission Module	 Interfaces to the four-wire handset 	
	 Features a speaker that chimes to announce an incoming call. 	
Keypad Module	 Provides the keys and LEDs required to aid the attendant in handling calls. 	
Display Module	 Provides displays and LEDs to aid the attendant in handling calls. 	

Table 15Console Modules (Required)

As special functions are needed, additional, optional console modules can be added. Table 16 describes these optional console modules.

Module Name		Description
Console Speaker	—	Provides audio monitoring of all circuits in
Module		conversational mode with the attendant
		Is not available for the small table console.
Line/Trunk Access	Ι	Contains eight user-programmable keys to allow
Module		direct access to lines, trunks, radios, recorders,
		conference, and attendants.
Special Keypad	—	Functions the same as the line/trunk access
Module		module
	-	Is not available for the small table console.
Radio Speaker	—	Serves as the audio interface to user-supplied
Module		radios
	_	Is not available for the small table console.
Power Supply Module	1	Supplies power to the console.
Alarm Speaker	Ι	Serves as the alarm interface dedicated to a
Module		specific incoming line circuit
	—	Is not available for the small or medium table
		consoles.

Table 16Console Modules (Optional)

5. Switch Configurations

5.1 Introduction

Redcom develops IGX switch systems for the customer's application. Each switch deployed can be designed in a custom fashion to support unique agency requirements. Presented in this section are several of the more common configurations typically desired by public safety-type agencies. Since unit costs are tied so closely to the customer's desired features and capabilities, a generic cost summary for each configuration is not provided. Rather, sample costs are shown for a generic switch, configured with sufficient capacity to accommodate incident commanders and key support personnel responding to a medium-size incident. This cost, shown in Section 5.2, is intended to provide readers with a sense of the general cost an agency might expect when considering implementing the IGX solution.

5.2 Sample Configuration

The PSWN Program developed a sample configuration for this report that could provide interoperability communications for a small-scale operation. The specifications of the sample system are listed in Table 17.

Specification	Qty.
Radio Ports	4
Analog Subscriber Unit Ports	24
Trunk Circuits	2

Table 17Sample Configuration

The generic configuration would be mounted into a 19-inch rack-mount transit case. In this case, up to four radios would be interfaced to the switch using one RLI card. Conferencing circuits would be used to patch radios together for communications interoperability. The 24 analog subscribers could be used to interface telephone instruments, facsimile machines, modems, etc., to the switch. The two trunk circuits provide incoming and outgoing calling capability to telephone and radio subscribers connected to the switch. Pre-planning and coordination is critical in determining how such a system would be configured. The cost of this package would be approximately \$22,000.

5.3 Redcom Switching Applications Overview

The IGX switch is available from Redcom in both integrated packages or as equipmentonly solutions. One such integrated solution, called the Tactical Communications Package (TCP), is tailored to the requirements of the customer's application. TCP packages may be similar, but the capabilities of each system can be significantly different depending on the cards installed. Section 5.3.2 describes the TCP.

The IGX switch is also available in integrated packages developed by other manufacturers. This report presents an overview of one such application, the Ready Set system, built by Motorola, which is similar to Redcom's TCP. Section 5.3.3 introduces Ready Set.

The third application presented in Section 5.3.4, is a fixed installation in a vehicle. This system, engineered by New York State Enterprise Corporation (NYSTEC), is called the Deployable Advanced Communications Environment (DACE).

Where applicable, manufacturer data sheets are included in Appendix B.

5.3.1 Operational User Feedback

The PSWN Program created an interview guide to gather anecdotal information from public safety agencies with operational deployments of a Redcom switch solution.

System Information

One federal agency installed the Redcom switch (IGX-C) configured with the following circuits:

MSU 0—Card Cage

Circuit Name	Circuit Abbreviation	Number of Slots Used
MSU Controller	MSU	2
Expanded Timeslot Interchange	ETSI	2
Ringing Generator	LIN	1
T1 Interface	DS1	2
Digital Signal Processor	DSP	1
Ringing Generator	RNG	1
Clock Synchronizer	SYN	1

MSU 1—Card Cage

Circuit Name	Circuit Abbreviation	Number of Slots Used
MSU Controller	MSU	2
Expanded Timeslot Interchange	ETSI	2
Radio Line Circuit	RLC	1
T1 Interface	DS1	2
Clock Synchronizer	SYN	1
Digital Signal Processor	DSP	1
Ringing Generator	RNG	1

MSU 2—Card Cage

Circuit Name	Circuit Abbreviation	Number of Slots Used
MSU Controller	MSU	1
Expanded Timeslot Interchange	ETSI	2
Ringing Generator	RNG	1
Digital Signal Processor	DSP	1
Digital Signal Processor	DSP	1
T1 Interface	DS1	2
1,200 Ohm Line Circuit	Line	1

MSU 3—Card Cage

Circuit Name	Circuit Abbreviation	Number of Slots Used
MSU Controller	MSU	2
Expanded Timeslot Interchange	ETSI	2
1,200 Ohm Line Circuit	LIN	1
T1 Interface	DS1	1
Attendant Console	ANN	1
Digital Signal Processor	DSP	2
Ringing Generator	RNG	1

This specific agency used the circuits outlined above to provide connectivity and achieve interoperability between local, state, and federal law enforcement agencies. In this configuration, four T1 lines were used to interface the Redcom switch to Verizon's cellular network. The agencies operating throughout Verizon's coverage area and within the Washington Metropolitan Area Transit System (WMATS) were capable of conferencing with each other through the Redcom switch.

To test the conferencing capabilities of the Redcom switch, a test conference was set up using the ETSI card, that connected a VHF radio, PBX telephone, three telephones located in different regions of the country, and three cellular telephones. The three operating regions were the Washington, DC, subway system, Quantico, and in Pennsylvania. The test configuration was pre-programmed into the Redcom switch using specific ports, which were connected to the landline telephones, cellular network, and radios in the three regions. Further, a single initiator code was used with this configuration. The conference ports could not be connected to each other until the initiator code has been sent. Once this occurred, each user could call into the switch using the predefined telephone number, enter his or her access code, and join the conference. This application was limited to 8 conference ports for testing purposes; however, the Redcom switch can handle 96 total conference ports. During testing of this specific configuration, eight callers successfully connected to the conference. When a ninth caller attempted to dial-in and join the conference, the caller received a busy tone from the switch. According to the testers, all parties connected on the test conference call received a good quality connection and stated that the voice transmissions were noticeably clear. Typically, in configurations interfacing disparate radio systems, the audio quality of the conference is degraded due to the different vocoder technologies used.

Operational Feedback

For this particular application, the Redcom switch was chosen based on its extensive conferencing capabilities and high reliability. Redcom was not the only switch vendor considered for this application. Nortel Networks and JPS Communications were two other switch manufacturers considered during the procurement process but were not selected because of cost and operational considerations.

During the installation and optimization of the Redcom switch, no internal hardware problems were encountered. However, testers reported that there were two significant issues requiring resolution —

- Setting up T1 lines to an operational state
- Conferencing failure with the switch's internal firmware.

The T1 lines used in this application were not operational at the time of installation. Once the T1 lines were repaired, the switch had connectivity to Verizon's Mobile Telephone Switching Office (MTSO).

The switch's internal firmware caused a problem with the conferencing capabilities. During a typical conference call, each user calls into the switch, enters an access code to the switch, enters the conference call access code, and joins the conference. Once eight users have joined the eight-party conference call, no other users can join. If another user attempts to join the eight-party conference call, that user will receive a busy tone at his or her receiver. During the eight-party conference test, the conference initiator disconnected from the active conference call. This left seven users active in the conference. When the initiator attempted to rejoin the conference as the eighth caller, a busy tone was incorrectly received. The issue was relayed to Redcom representatives, and they resolved the problem, which was found in the firmware. The eight-party conference call was tested as before, and no further problems were encountered with the firmware.

A dialing plan is required for any multiparty conference configuration on a Redcom switch. This plan is developed based on the specific application of the switch. In this case, the dialing plan was for an eight-party conference. The dialing plan defines the conference bridge number and specifies the parties that can be granted access to the bridge number.

Generally, the development of a dialing plan is complex, requiring an experienced user to construct it. Redcom offers a service to develop dialing plans for particular switch applications. In this case, the agency asked Redcom to develop the dialing plan; however, because of concerns about confidentiality, only a high-level outline of the desired uses for the switch was provided to

Redcom. Ideally, Redcom would be given detailed information regarding the switch application so that a dialing plan could be developed accordingly.

System Training and Documentation

Training was required for this particular application of the Redcom switch. Members of the agency's staff attended a 2-week training course that included instructions on how dialing plans were developed and programmed into the Redcom switch. Upon completion of the training course, the agency personnel could add the level of detail required for their specific applications. During the training, Redcom provided each attendee with a full documentation package as reference material for hands-on activities. According to the customer agency, the Redcom switch functioned well and met all of the requirements for their particular application.

Additional User Feedback

Additional user feedback was requested from another entity using the Redcom switch. Unlike the application presented above, in which feedback was obtained through a live interview along with an interview guide, feedback for this additional Redcom switch application was obtained using only an interview guide. Given the limited information obtained in this second application, no additional lessons learned were discovered.

The interview guides are shown in Appendix C and the results from agency interviews are shown in Appendix D.

5.3.2 Redcom Tactical Communications Package

Redcom's TCP, as illustrated in Figure 4, is a fully integrated communications system. The system is built into a stackable, 19-inch rack mount transit case, and is designed around an RJ-45 based quick-connect system that allows rapid configuration (or reconfiguration) in the field to meet changing needs.



Figure 4 Redcom Tactical Communications Package

TCP pricing varies depending on the configuration. Further information on the TCP application can be obtained directly from the manufacturer:

Redcom Laboratories, Inc. One Redcom Center Victor, New York 14564-0995 (716) 924-6500 Web Site: <u>www.redcom.com</u>
5.3.3 General Dynamics (formerly Motorola) Ready Set

The Motorola Ready Set, as illustrated in Figure 5, has, as one of its main components, a Redcom IGX switch. The IGX switch is used to integrate telephone, digital imagery, data, two-way radio, cellular, and paging services. Additional information on the Ready Set can be found. at <u>www.generaldynamics.com</u>.



Figure 5 General Dynamics Ready Set

5.3.4 Deployable Advanced Communications Environment

NYSTEC has developed a mobile communications package called DACE, which is illustrated in Figure 6. The DACE incorporates a Redcom IGX switch that interconnects the telephone networks, public safety band radios, data networks, and cellular networks.



Figure 6 Deployable Advanced Communications Environment

For further information on the DACE and the NYSTEC program, refer to the information below:

NYSTEC 75 Electronic Pkwy Rome, NY 13441 Phone (315) 338-5818 E-mail Address <u>nystec@nystec.com</u> Web Site: <u>www.nystec.com</u>

APPENDIX A—REDCOM CONSOLE DATA SHEETS

Current, up-to-date Redcom console datasheets can be found on the Redcom WebPages at <u>www.redcom.com</u>. The console datasheets used in this assessment were current as of the time of this document (July 2002).

APPENDIX B—APPLICATION DATA SHEETS

Current, up-to-date Redcom application datasheets can be found on the Redcom WebPages at <u>www.redcom.com</u>. The application datasheets used in this assessment were current as of the time of this document (July 2002).

APPENDIX C—INTERVIEW GUIDE

APPENDIX D—INTERVIEW GUIDE RESULTS

The information provided in the competed surveys is proprietary and sensitive in nature. To protect the integrity of the systems that were studied in this assessment, the completed surveys will not be made available to the public.

APPENDIX E—ACRONYMS

AC	Alternating Current			
ANI	Automatic Number Identification			
ASI	Answering Service Interface			
ATN	Attendant Console			
AWG	American Wire Gauge			
В	Bearer			
BRI	Basic Rate Interface			
BTU	British Thermal Unit			
C-AT	Communications-Applied Technology (company)			
CATS	Cellular Access Telephone System			
CODEC	Coder/Decoder			
CEPT	Conference of European PTTs			
COR	Carrier Operated Relay			
CSU	Channel Service Unit			
D	Data			
D	Depth			
DACE	Deployable Advanced Communications Environment			
Db	Decibel			
DC	Direct Current			
DCFD	District of Columbia Fire Department			
DSU	Data Service Unit			
DSP	Digital Signal Processor			
DT	Dual Tone			
DTE	Data Terminal Equipment			
DTMF	Dual Tone Multi Frequency			
E	Ear			
E+M	Ear and Mouth			
EIA	Electronics Industry Association			
EMS	Emergency Medical Services			
ETSI	Expanded Time Slot Interchange			
GSRD	Ground Start Ring Down			
Н	Height			
HF	High Frequency			
Hz	Hertz			
ICRI	Incident Commanders Response Interface			
IGX	ISDN Gateway Exchange			
ISDN	Integrated Services Digital Network			
JCIT	Joint Combat Information Terminal			
K	Kilo			
Kbps	Kilobits per second			
LED	Light Emitting Diode			
LSRD	Loop Start Ring Down			
M	Mouth			
Mbps	Megabits per second			
MCI	MSU to Computer Interface			

MF	Multifrequency		
MHz	Megahertz		
MSU	Modular Switching Unit		
MTI	Message Transceiver Interface		
NT	Network Termination		
NYSTEC	New York State Technology Enterprise Corporation		
PBX	Private Branch Exchange		
PC	Personal Computer		
PCM	Pulse Code Modulation		
PRI	Primary Rate Interface		
PSWN	Public Safety Wireless Network		
PSTN	Public Switched Telephone Network		
PTT	Push-to-Talk		
RLI	Radio Line Interface		
RMS	Root Mean Square		
SF	Single Frequency		
SFS	Single-Frequency Signaling		
SS5	Systems Signaling Five		
TCS	Transportable Communications System		
ТСР	Tactical Communications Package		
USD	Universal Sensor/Driver		
TPSRIU	Transportable Public Safety Radio Interoperability Unit		
V	Volt		
VHF	Very High Frequency		
VOX	Voice Operated Transmit		
Vrms	Volts Root Mean Square		
W	Width		
WITS	Wireless Interface Telephone System		



ADVANCED GENERATION OF INTEROPERABILITY FOR LAW ENFORCEMENT

A Program of the National Institute of Justice

TECHNOLOGY EVALUATION PROJECT

Technical Evaluation of the TRP-1000 and ACU-1000 -Test Procedures and Results Document No. TE-00-0002-01

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Technical Evaluation of the TRP-1000 and ACU-1000 -Test Procedures and Results

Executive Summary

The National Telecommunications and Information Administration's Institute for Telecommunication Sciences (ITS) conducted a series of tests to evaluate the functionality of the Multiple Agency Radio Interoperability Program (MARIP)¹ "TRP-1000 Transportable Intelligent Interconnect System," and its integrated ACU-1000 audio gateway switch. The TRP-1000 and ACU-1000 are manufactured by JPS Communications, Inc., and are part of a collection of "crossband" technology products offered by various manufacturers. The MARIP TRP-1000 comprises an ACU-1000 configured in a shock-mounted rack (surrounded by a thick plastic case) with 10 land mobile radios (LMRs) already installed as part of the system. The "standard radios" for the MARIP TRP-1000 allow operation in the public safety bands of high-band very high frequency (VHF), 150-174 MHz, and ultra high frequency (UHF), 406-470 MHz. Other radios, such as those operating at 800 MHz, may be substituted for the packaged radios by the user. The transportable TRP-1000 is promoted as allowing almost turnkey operation for many public safety situations.

The ACU-1000 is designed to allow wireless communication systems to be combined at a common denominator, namely the audio baseband. Thus, radios that operate within different parts of the radio spectrum, use different modulation and access techniques, or use analog versus digital encoding can interoperate. This is accomplished by using the received audio from one radio system as the source audio for one or more transmitters of differing technologies. That is, through matrix capabilities the ACU-1000 can apply the audio to a series of radio transmitter inputs. Simultaneously, either one path can be created between two or more radios or several paths can be configured between sets of radios.

ITS developed a series of test procedures that would determine the functionality of the ACU-1000 primarily and of the MARIP TRP-1000 secondarily. The series of tests was focused to provide:

¹ The MARIP TRP-1000 is the designated configuration for the TRP-1000 that has been provided by the Department of Justice's Office of State and Local Domestic Preparedness Support (OSLDPS) to State and local government grantees. Other configurations of the TRP-1000 are available from the manufacturer, based on customers' requirements (for certain radio systems, etc.). Those configurations may exhibit some characteristics that are different from those observed with the MARIP TRP-1000 if particular feature options are used in one case and not in the other.

- An evaluation of the ACU-1000's modules manufacturer's specifications versus laboratory measurements of the modules.
- Measurements of ACU-1000 characteristics that were not specified by the manufacturer.
- An evaluation of the ACU-1000/TRP-1000 system audio quality performance.
- A critique of the ACU-1000/TRP-1000 capability to be configured to satisfy typical scenarios that might be required for VHF/UHF communications -- with local operator intervention and with members joining the communications links from telephone circuits.
- An analysis of the ACU-1000 performance when a series of critical situations occurs, such as sudden loss of electrical power, a need to swap a faulty module, or a complex audio network is created and must be taken down.
- Finally, an evaluation of anecdotal evidence about possible problem areas with the ACU-1000.

Equipment Performance Specifications

The series of measurements comparing actual performance against the manufacturer's specifications included:

- *Receive Audio Input Balance and Impedance*
- Transmit Audio Output Balance and Impedance
- Receive Audio Input Level
- Transmit Audio Output Level
- Receive Audio Input Frequency Response and Transmit Audio Output Frequency Response
- Receive Audio Input Distortion and Transmit Audio Output Distortion
- Transmit Audio Output Noise Floor.

Three characteristics not specified by the manufacturer, but important to the performance of the system, were measured—crosstalk, delay, and audio quality.

Finally, one characteristic noted by an ACU-1000 user as objectionable was analyzed—attenuation due to local operator's speaker or handset.

For all conditions and tests listed in the first group, the measurements showed either minor (negative) deviations from the manufacturer's specifications or were better than the specifications.

For the second group, the crosstalk measurement showed that none was detectable - - an important result from both a privacy and annoyance perspective. The delay is a programmable feature, needed to allow a radio transmitter the time to come up to operating transmit power when it is keyed with input audio. The measured delays were close to manufacturer's stated values and will not cause concern to most users. (However, when the ACU-1000 is set for the longest delay of 300 milliseconds, that delay may be disconcerting to some telephone users who have the ability to talk immediately after a radio user completes a message.)

The objectionable characteristic of having exceptionally high attenuation of the audio signal could not be duplicated during technical evaluation testing of the MARIP TRP-1000. Subsequent analysis by other members of the AGILE team concluded that the problem was attributable to the interface between the ACU-1000 and a specific configuration of a radio model that is not included in the MARIP TRP-1000. This conclusion is consistent with the inability to duplicate the problem with the MARIP TRP-1000 configuration. Additional information is available in the AGILE Technical Memorandum entitled, "Initial Lessons Learned in Testing and Deploying the ACU-1000."

Audio Quality Performance

The most natural measure of the ACU-1000's effect on audio quality is to evaluate a situation where no ACU-1000 is used to complete the communication link and compare the performance with the same situation where an ACU-1000 is used. This was accomplished by setting up a condition where the received audio from one radio was injected directly as the audio source into the audio input of the transmitter of a second radio. The audio from end-to-end was recorded for evaluation. Then the ACU-1000 simply replaced the direct connection and the end-to-end audio measurements were made again.

Both objective and subjective (internationally standardized) algorithms and techniques were used for evaluation. Using objective methods, it was observed that the 95% confidence intervals for the ACU-1000 and direct-patch cases overlapped each other, i.e., there was no statistical difference between the two. During subjective testing, listeners were asked to grade the quality of the audio measurements, not knowing whether they were listening to tests made with or without the ACU-1000. It was found that the audio impairments inherent in high quality VHF and UHF radio links dwarfed any audio impairments produced by the ACU-1000. That is, compared to the inherent quality aberrations in a basic tandemed radio communications link, the ACU-1000 impairments were very difficult for audio test listeners to detect.

ACU-1000/TRP-1000 Performance to Set-up and Create Communication Network Scenarios

A test of the equipment was designed requiring the user to program the VHF and UHF radios in the TRP-1000. Then the user was required to prepare the ACU-1000 for communication links involving the VHF and UHF radios for typical scenarios between radio users; among radio users and a local operator; and among radio users, telephone users, and a local operator. The user was to report on the ease of functional setup and usage as well as any functional impairments.

The radios were easily programmed using the software provided by the radio manufacturer. The ACU-1000/TRP-1000 was easily configured for various scenarios using the configuration and control software supplied by the manufacturer. The console operator could create networks using the graphical interfaces provided on the laptop

computer. However some undesirable situations resulted when certain conditions were made available for the radio users or the local operator:

- Two or more separate radio networks can be bridged for common communications and later uncoupled but some options available to the users can permanently bridge the networks together.
- Several options with a telephone connection result in conditions that can only be remedied by a console operation of the interface applications software.
- A requirement to replace a faulty module while the remaining ACU-1000 modules stay in operation can result in unwanted radios in a network, or other radios being removed from a network. Both situations require a console operator to break, and then remake, connections among radios to form nets, or reload software configuration files.
- Recalling data configuration files to establish pre-defined radio networks could result in the SECURITY MODE settings of "protected" radio networks not being recognized by the ACU-1000, enabling a telephone user or radio user to enter a protected network through the user's DTMF keypad.

ACU-1000/TRP-1000 Unintended Electromagnetic Interference (EMI) Performance

Emanated radio frequency (RF) levels at a distance of approximately one meter from the TRP-1000 system, when the system is in an "idle" state, are not noticeably discernable from typical ambient RF levels in an urban environment.

Summary

The ACU-1000 contained within the MARIP TRP-1000 met the manufacturer's electrical performance specifications, did not impair the audio quality of the voice communications (beyond the impairments already encountered due to the radios themselves), and was easy to configure and operate. However, if distant radio users are allowed to remotely configure network configurations, as opposed to a local operator, there is a possibility of creating undesirable network configurations.

1. Introduction

Law Enforcement work requires effective coordination, communication, and sharing of information with numerous criminal justice and public safety agencies. Thousands of incidents that require mutual aid and coordinated response happen each and every day. High-profile incidents, such as bombings or plane crashes, test the ability of public safety service organizations to mount well-coordinated responses. In an era where technology can bring news, current events, and entertainment to the farthest reaches of the world, many police officers, firefighters, and emergency medical service personnel cannot communicate with each other during routine operations or major emergencies, such as the Oklahoma City Bombing. Voice communication is not the only issue. Advances in technology have placed an increased dependence on the sharing of data, images, and now, even video. New technologies are promoting the convergence of information and communication systems with the result that mobile units are increasingly viewed as wireless nodes within information networks. Interoperability, the ability of two or more organizations to communicate and share information (voice, data, images, and video), has been brought to the forefront as a key issue for our nation's public safety agencies.

To illustrate this point, one need only look at the existing environment of the public safety community. There are more than 17,000 law enforcement agencies in the United States. Approximately 95% of these agencies employ fewer than 100 sworn officers. Additionally, over 35,000 fire and emergency medical agencies exist across the nation. Due to the fragmented nature of this community, most public safety communications systems are stovepipe systems that do not facilitate interoperability. Additionally, public safety radio frequencies are distributed across four isolated frequency bands from low band VHF (25-50 MHZ) to 800 MHz (806-869 MHz), with no universally available or affordable radio able to operate across the entire range.

The convergence of information and communication technologies begs a singular approach to bridge the gaps in interoperability. By focusing on enabling technologies and open standards for interoperability, an NIJ program provides this needed link.

1.1 NIJ and its AGILE Program

As the Department of Justice's science and technology arm for State and local agencies, the National Institute of Justice (NIJ) has been addressing interoperability technology issues for a number of years. This is because the Law Enforcement and Corrections Technology Advisory Council (LECTAC), which provides advice and guidance to NIJ and its National Law Enforcement and Corrections Technology Centers (NLECTC), has consistently identified information sharing and communications interoperability as top priorities. (LECTAC consists of representatives of state and local law enforcement and corrections practitioners.) It is natural, then, that the goal of NIJ's Advanced Generation of Interoperability for Law Enforcement (AGILE) program is to assist the state and local criminal justice and public safety communities in achieving their interoperability technology needs.

AGILE is a comprehensive program that addresses interoperability technology issues on several fronts while leveraging many other related efforts in a complementary manner. For example, NIJ is working closely with the Administration's National Partnership for Reinventing Government (NPRG) initiatives; specifically, the Office of Justice Program's (OJP) Information Technology Executive Council Integration Initiative, which supports the Global Criminal Justice Information Network (GCJIN) and the Public Safety Wireless Network (PSWN). The OJP Executive Council has tasked NIJ with being the technical arm for its Integration Initiative. As such, NIJ through its AGILE Program is leading the development of wireless telecommunications and information technology standards, profiles, and guidelines for information sharing to facilitate interoperability at State, local, and Federal levels.

1.2 The AGILE Technology Evaluation Project

The Technology Evaluation Project of the AGILE Program is focused on assessing the applicability of currently available and evolving capabilities to satisfy the interoperability requirements of users in criminal justice and public safety agencies. In order to accomplish this, products and services are evaluated to determine if they are both cost-efficient and effective in meeting users' needs, and are consistent with the tenets of the long-term standardization approach developed by AGILE for nationwide interoperability.

Evaluation comprises classic techniques, including observation, analysis, demonstration, and testing. In many cases, products or services may be comprehensively evaluated within an independent laboratory or other closed environment. For other products or services, however, a more extensive approach may be in order to determine the ramifications of placing those products or services in an agency conducting actual job functions. To facilitate the demonstrations and testing of selected products or services of this type, an operational test bed (OTB) was established at the Alexandria (Virginia) Police Department (APD). The OTB is working with APD and other agencies in the region to assess the operational impacts of technologies used to facilitate interoperability. In addition, focused "pilot projects" are also being used to evaluate solutions to specific operational requirements.

While evaluation processes conducted at independent laboratories may take weeks to complete (e.g., 4 to 8 weeks), evaluations within the OTB may take months (e.g., 6 to 12 months), since such evaluations carefully characterize the impact of the new product or service on existing operations, and project how future operations may change with a permanent insertion of the technology.

1.3 Scope of this Document

This document presents the procedures for, and summarizes the results of, a technical evaluation testing associated with the Multiple Agency Radio Interoperability Program

(MARIP)² "TRP-1000 Transportable Intelligent Interconnect System," and its integrated ACU-1000 audio gateway switch. The ACU-1000/TRP-1000 products fall under the category of crossband technology devices that may be used by public safety organizations to perform wireless communications interoperability between dissimilar wireless systems. By necessity, this document is quite technical in nature.

Also available from the AGILE Program is a Technical Memorandum addressing "Initial Lessons Learned in Testing and Deploying the ACU-1000." The Technical Memorandum presents observations and suggestions on the use of the ACU-1000 and TRP-1000 based on the activities of the AGILE team. In addition to the information gathered through the test and evaluation activities documented herein, the Technical Memorandum contains lessons learned from experiences with ACU-1000 and TRP-1000 units that were not in a MARIP configuration. The Lessons Learned document is intended for all ACU-1000/TRP-1000 users and prospective users.

2. Background

A fundamental interoperability challenge today is wireless voice communications among agencies that have different radio systems operating on various radio frequencies. The AGILE Program will ultimately address this issue through adoption of interoperability standards.

While those standards are being developed, however, other mechanisms are needed that can address the interoperability requirements. One of these is the audio gateway device (also called an audio matrix or a crossband switch) that links the disparate radio systems. Not unlike a dispatcher's patch panel, such a device simply passes baseband (audio) signals from the receiver portion of one radio to the transmitter portion of a dissimilar radio system. For example, audio from the receiver function of a Very High Frequency (VHF) transceiver is passed to the transmitter circuitry of an Ultra High Frequency (UHF) transceiver. One advantage that the audio gateway has over the dispatcher's patch panel is that the audio gateway requires no manual intervention once it is configured. The device automatically routes voice calls from one radio system to another via control signals (e.g., dual-tone multi-frequency [DTMF] signals) input by a radio user. It also will allow a connection between radios and a telephone line or cellular phone, or vice versa. In addition, the audio gateway has a degree of versatility that is not available via dispatchers' patch panels. That is, the audio gateway can be configured for use in a mobile platform (e.g., in a van or sports utility vehicle [SUV]), and therefore can become part of an incident commander's command post. The audio gateway then becomes a mobile repeater, allowing the disparate radio systems to communicate in a wide geographical radius around the incident.

² The MARIP TRP-1000 is the designated configuration for the TRP-1000 that has been provided by the Department of Justice's Office of State and Local Domestic Preparedness Support (OSLDPS) to State and local government grantees. Other configurations of the TRP-1000 are available from the manufacturer, based on customers' requirements (for certain radio systems, etc.). Those configurations may exhibit some characteristics that are different from those observed with the MARIP TRP-1000, if particular feature options are used in one case and not in the other.

3. General Evaluation Approach – Laboratory Testing

Although some audio gateway technology products may be tested in the OTB, the first phase of evaluation (for all products chosen for evaluation) will typically involve laboratory testing and analysis aimed at answering two basic questions:

Does the product operate and perform "as advertised" and successfully address the interoperability problems that it was designed to confront?

What possible impacts will the product have on agencies (and their users) during "normal" and "stress" conditions? In other words, is the product "usable?"

The subsections immediately below outline the types of tests and analysis that will be performed in order to provide meaningful data that can be used to answer the questions. Where possible, the device under test will be configured with recommended and optional components (e.g., interface modules) to determine if the use of certain components enhances or restricts usability and performance. Similarly, if the manufacturer offers different input power options, the device will be configured, where possible, with alternative power supplies to compare usability and performance.

Detailed test and analysis procedures for the ACU-1000 and TRP-1000 are presented in Sections 4 and 5, respectively.

3.1 Measurement of Actual ACU-1000 Performance Versus Manufacturer's Specifications

This area of testing checks how well the unit performs relative to the specifications of the ACU-1000 provided by the manufacturer. The following parameters will be reviewed:

- *Receive Audio Input Balance and Impedance*
- Transmit Audio Output Balance and Impedance
- *Receive Audio Input Level*
- Transmit Audio Output Level
- Receive Audio Input Frequency Response and Transmit Audio Output Frequency Response
- Receive Audio Input Distortion and Transmit Audio Output Distortion
- Transmit Audio Output Noise Floor.

3.2 Measurement of ACU-1000 Performance Not Specified by the Manufacturer

This area of testing quantifies the performance of the ACU-1000 gateway device by evaluating the degradation (if any) it inflicts on end-to-end (radio system-to-radio system) operation. The performance parameters listed below will be tested. Although not specified by the manufacturer, these are considered important for purposes of this evaluation and will be assessed.

- crosstalk
- delay
- audio quality

3.3 Analysis of Potential ACU-1000 Problem Area

In response to preliminary problem reports by ACU-1000 users, this area of testing provides data to evaluate whether severe audio level attenuation is due to the use of the local operator's handset or speaker.

3.4 Examination of TRP-1000/ACU-1000 Performance Within Typical Functional Scenarios

This area of testing is of a higher level, in that it looks at system performance as a whole as typical operational events are simulated. Examination includes the following elements:

- A critique of the ACU-1000/TRP-1000's is capability to be configured to satisfy typical scenarios that might be required for VHF/UHF communications -- with local operator intervention and with members joining the communications links from telephone circuits.
- An analysis of the ACU-1000's performance when a series of critical situations occurs, such as sudden loss of electrical power, a need to swap a faulty module, or a complex audio network is created and must be taken down.

4. ACU-1000 Evaluation

4.1 Introduction

Throughout this section, the ACU-1000 Installation and Operation Manual furnished with the TRP-1000 is referred to as "the manual." The datasheet downloaded from the JPS website (www.jps.com) on March 17, 2000 is referred to as "the datasheet." The DSP-1 module installed as the "nth" module in the ACU-1000 chassis is referred to as "module n." The Audio Precision Portable One Dual-Domain Audio Test Set used for this work is referred to as "the audio test set." All connections between audio test equipment and the DSP-1 modules were made using balanced lines.

All DSP-1 modules in the ACU-1000 chassis were set to hardware carrier operated relay (COR) mode and the COR polarity was set to the negative mode. These two configuration choices allowed for audio paths to be established and held open regardless of the audio signal (or lack of audio signal) present, simply by pulling the COR input(s) to ground on the appropriate DSP-1 module(s). To allow the work described here to proceed without periodic interruptions to the audio paths, COR sampling was disabled on all DSP-1 modules.

Disabling COR sampling means that the connection stays open as long as a COR signal is present on the originating caller radio. With COR sampling enabled, a signal on the callee radio could interrupt the caller depending on the priorities set in the DSP-1 configuration. When COR sampling is enabled, the called radio experiences momentary disruptions at periodic intervals. The duration of these interruptions can be programmed to 10 different values between 50 ms to 500 ms inclusive. The time period between these

interruptions can be programmed to 10 different values between 1 second and 10 seconds inclusive. When COR sampling is used, both of these parameters will ideally be set to the minimum value that allows for reliable interruptions within a time window acceptable to the users. These values will depend on the radios used and the users requirements. Clearly the amount of audio impairment will be a strong function of these parameters, and testing all relevant values of these parameters is beyond the scope of this study.

Hardware COR is the preferred or best-case approach to connecting a radio to the DSP-1 modules. It gives the fastest and most reliable transitions between transmit and receive but not all radios have hardware COR capabilities. If the radios interfaced to the ACU-1000 do not have hardware COR capability, then the use of Voice Operated Transmit (VOX) mode or Voice Modulation Recognition will be required.

4.2 ACU-1000 DSP-1 Module Manufacturer's Specifications

The DSP-1 module contains many configurable hardware and software parameters. Except as noted, the default parameter settings applicable to the MARIP configuration were tested. This section reports the test methods and the results obtained. The test results are compared with the values specified by the manufacturer. The significance of each result is discussed in a language that is as non-technical as possible. Note that this section addresses the ACU-1000 DSP-1 Modules (and in some cases the ACU-1000 chassis), but no radios are involved.

Receive Audio Input Balance and Impedance

Specification given in the manual: Balanced/Unbalanced 600 Ω ; Unbalanced 47 k Ω .

Specification given in the datasheet: Balanced or Unbalanced 600 Ω or 10 k Ω .

Measurement procedure and results: All DSP-1 cards provided were configured at the factory for balanced, low-impedance input operation, and this is the only configuration that was tested. The ACU-1000 console interface software was used to connect modules 9 and 10 only and the COR input to module 9 was pulled to ground. The audio test set was configured to provide a balanced 0 dBm, 1-kHz tone to the input of module 9. A resistor substitution box was inserted between the audio test set output and the RXA line of the module 9 input. An initial setting of 0 Ω resulted in output level of 3.82 dBm at the output of module 10. This resistance was increased until a 6 dB drop (to -2.18 dBm) in the output level was obtained. The setting of the resistor substitution box under these conditions was 636 Ω . This indicated that the input resistance at 1 kHz was 636 ± 6 Ω . The same test on the input of module 10 yielded a reading of 631 ± 6 Ω . These input resistances are only the real part of input impedances that, in general, are complex quantities. However, for these types of audio input circuits, the approximation of impedance measurements by resistance measurements is an established and well-accepted procedure.

Summary of measurement results: Input resistances of $636 \pm 6 \Omega$ and $631 \pm 6 \Omega$ were measured for modules 9 and 10.

Significance of measurement results: It is expected that in typical usage, these minor variations of input resistance from a true 600Ω input resistance will be of no consequence. In fact, most radios that one might wish to connect to a DSP-1 module will drive all resistances at or above 4Ω equally well.

Transmit Audio Output Balance and Impedance

Specification given in the manual: Balanced or Unbalanced 600 Ω .

Specification given in the datasheet: Balanced or Unbalanced 600 Ω .

Measurement procedure and results: The transmit audio outputs of the DSP-1 cards can be used in a balanced or unbalanced configuration by the appropriate choice of output connections. The test described here is appropriate for either configuration. The ACU-1000 console interface software was used to connect modules 9 and 10 only and the COR input to module 9 was pulled to ground. The audio test set was configured to provide a balanced 0 dBm, 1-kHz tone to the input of module 10. The level at the output of module 9 was measured with the audio test set in the high input impedance mode. The measured level was 4.12 dBm. The audio test set was then switched to the low input impedance mode, effectively adding a 600 Ω resistive load to the output of module 9. The output level dropped to -1.93 dBm. This is a drop of 6.05 dB, and solving the resulting voltage divider equation gives an output resistance of $604 \pm 6 \Omega$. The same test on the output of module 10 yields an output resistance reading of $599 \pm 6 \Omega$. These output resistances are only the real part of output impedances that, in general, are complex quantities. However, for these types of audio output circuits, the approximation of impedance measurements by resistance measurements is an established and wellaccepted procedure.

Summary of measurement results: Output resistances of $604 \pm 6 \Omega$ and $599 \pm 6 \Omega$ were measured for modules 9 and 10.

Significance of measurement results: It is expected that in typical usage, these minor variations of output resistance from a true 600Ω output resistance will be of no consequence. In fact, most radios that one might wish to connect to a DSP-1 module could be driven equally well by all output resistances below approximately 10 k Ω .

Receive Audio Input Level

Specification given in the manual: -26 dBm to +12 dBm, programmable.

Specification given in the datasheet: -30 dBm to +10 dBm, adjustable.

Measurement procedure and results: The ACU-1000 console interface software was used to connect modules 9 and 10 only and to set their input and output level modes to 0 dBm. This software was also used to set the audio equalizer to the flat mode (mode 4) and to ensure that all other audio processing functions were disabled. The COR input to module 9 was pulled to ground. The audio test set was configured to provide a balanced 0 dBm, 1-kHz tone to the input of module 9. The level of this tone at the output of

module 10 was measured at 3.82 dBm into a high impedance (100 k Ω) load and -2.19 dBm into a 600 Ω load. Strictly speaking, in professional audio, when dBm is the unit of measurement, 600 Ω loads are assumed to be in place. However, since the radios provided by the manufacturer with the ACU-1000 (to form a TRP-1000) provide high impedance loads rather than 600 Ω loads, both results are presented here. The path from module 9 to module 10 does not provide unity gain, even when inputs and outputs are all set to 0 dBm. Instead, this path provides a gain of -2.2 dB (since a 0 dBm input gives a -2.19 dBm output) when the output of module 10 is terminated with a 600 Ω load. If a high-impedance load is connected to the output of module 10, this path then provides a gain of +3.8 dB (since a 0 dBm input gives a +3.82 "dBm" output). Similarly, the path from module 10 to module 9 provides -1.9 dB gain (into a 600 Ω load) or +4.1 dB gain (into a high-impedance load.)

The input level setting of module 9 was then adjusted to all possible modes as specified in the manual (-26, -20, -16, -12, -8, -4, 0, +4, +8, and +12 dBm) and the level of the 1-kHz tone input was adjusted accordingly. The level of the 1-kHz tone at the output of module 10 was measured for each mode and deviations in this level were noted. The negative deviation with the largest magnitude was -0.56 dB, and the largest positive deviation was +0.62 dB. The same test was performed on the input of module 10. The negative deviation with the largest magnitude was -1.80 dB, and the largest positive deviation was +0.92 dB. This indicates that for modules 9 and 10, the DSP-1 receive audio input level modes agree with the specifications given in the manual to within ± 1.8 dB.

Summary of measurement results: When two DSP-1 modules were connected through the ACU-1000 backplane and configured for 0 dBm input and output, the path did not have unity gain. When the output was terminated with a 600 Ω load, the path gain was about -2 dB, and when the output was terminated with a high-impedance load, the path gain was about +4 dB. Once this was taken into account, the DSP-1 receive audio input level measured for modules 9 and 10 agreed with the specifications given in the manual to within ±1.8 dB.

Significance of measurement results: It is expected that the deviation from unity gain in paths through the ACU-1000 might present a minor annoyance to some technicians during installation and alignment. It is expected that many technicians may never notice it. The range of input and output level modes provided by the DSP-1 cards makes it easy to compensate for this non-unity gain if necessary. It is expected that the range of input levels allowed by the DSP-1 module (nominally -26 to +12 dBm) is sufficiently wide to allow easy interfacing to the audio output of all radios. The deviations between specified and measured input level modes are expected to be of no consequence, since only approximate level matches are required, and radio audio output levels are generally easily adjusted using the radio volume controls.

Transmit Audio Output Level

Specification given in the manual: -26 to +12 dBm, programmable.

Specification given in the datasheet: -20 to +11 dBm, adjustable.

Measurement procedure and results:

The ACU-1000 console interface software was used to connect modules 9 and 10 only and to set their input and output level modes to 0 dBm. This software was also used to set the audio equalizer to the flat mode (mode 4) and to ensure that all other audio processing functions were disabled. The COR input to module 10 was pulled to ground. The audio test set was configured to provide a balanced 0 dBm, 1-kHz tone to the input of module 10. The level of this tone at the output of module 9 was measured and noted. The output level setting of module 9 was then adjusted to all possible modes as specified in the manual (-26, -20, -16, -12, -8, -4, 0, +4, +8, and +12 dBm) and the level of the 1-kHz tone at the module 9 output was measured. After correction for the path gain described in the Receive Audio Input Level section, the measured output levels agreed with specifications in the manual to within ± 0.5 dB. The same measurements were made on the output of module 10. All deviations from the specification in the manual were within ± 0.7 dB.

Summary of measurement results: When two DSP-1 modules were connected through the ACU-1000 backplane and configured for 0 dBm input and output, the path did not have unity gain. When the output was terminated with a 600 Ω load, the path gain was about -2 dB, and when the output was terminated with a high-impedance load, the path gain was about +4 dB. Once this was taken into account, the DSP-1 transmit audio output level measured for modules 9 and 10 agreed with the specifications given in the manual to within ±0.7 dB.

Significance of measurement results: It is expected that the deviation from unity gain in paths through the ACU-1000 may present a minor annoyance to some technicians during installation and alignment. It is expected that many technicians may never notice it. The range of input and output level modes provided by the DSP-1 cards makes it easy to compensate for this non-unity gain if necessary. It is expected that range of output levels allowed by the DSP-1 module (nominally -26 to +12 dBm) is sufficiently wide to allow easy interfacing to the audio input of all radios. The deviations between specified and measured output level modes are expected to be of no consequence, since only approximate level matches are required.

Receive Audio Input Frequency Response and Transmit Audio Output Frequency Response

Specification given in the manual: 100 Hz to $3200 \text{ Hz} \pm 2 \text{ dB}$.

Specification given in the datasheet: 100 Hz to 3200 Hz ± 2 dB.

Measurement procedure and results: It was decided to perform this test in a non-invasive fashion. This precluded access to the ACU-1000 backplane audio busses and hence precluded separate measurements of the DSP-1 receive audio input and transmit audio output frequency responses. Rather, those two frequency responses were measured jointly. The ACU-1000 console interface software was used to connect modules 9 and 10

only and to set their input and output level modes to 0 dBm. This software was also used to set the audio equalizer to the flat mode (mode 4) and to ensure that all other audio processing functions were disabled. The COR input to module 9 was pulled to ground. The audio test set was configured to provide a balanced 0 dBm, 1-kHz tone to the input of module 9. The output of module 10 was terminated with a 600 Ω load, and the level of the tone at this output was noted. As the frequency of the generator was slowly swept downward from 1 kHz, the level at the output of module 10 slowly and smoothly (monotonically) dropped by 1.81 dB at 100 Hz. As the frequency of the generator was slowly swept upward, the output level slowly and smoothly (monotonically) dropped by 0.98 dB at 3200 Hz. The same measurement was performed on the path from module 10 to module 9 with very similar results. Response was down by 1.82 dB at 100 Hz, and 0.94 dB at 3200 Hz.

The attributes discussed earlier (input and output levels and impedances) are intrinsically related to a single input or output. The frequency response of a path between two modules is clearly a function of those two modules, but it could potentially also be a function of the loading of the ACU-1000 backplane audio busses that connect those two modules. Thus, the ACU-1000 console interface software was used to connect all 10 modules for maximum loading of the audio busses. This corresponds to a maximal "teleconference" or "broadcast" configuration. Frequency response was then measured for the path from module 9 to module 10, and the path from module 10 to module 9. In both cases, the results were practically identical (± 0.02 dB) to the results reported above.

Summary of measurement results: When the input and output sections of modules 9 and 10 were measured together, the frequency response was smooth and decreased monotonically below and above 1 kHz. Relative to the 1 kHz reference, response was down by approximately 1.8 dB at 100 Hz and approximately 1 dB at 3200 Hz. This response was maintained even when all ten modules were connected together, as in a conferencing or broadcast application.

Significance of measurement results: The frequency response measured for two concatenated input and output sections was flatter (better) than the response specified for a single input or output section. It is expected that this frequency response will be completely satisfactory for typical ACU-1000 applications. In addition, it is expected that the measured ACU-1000 frequency response will be significantly flatter (better) than the frequency response of the radios and phone networks that will be attached to it. This means that it is highly unlikely that ACU-1000 frequency response will be a limiting factor in the performance of a typical system.

Receive Audio Input Distortion and Transmit Audio Output Distortion

Specification given in the manual: Receive Audio Input Distortion, no specification given. Transmit Audio Output Distortion, less than 0.5%.

Specification given in the datasheet: Receive Audio Input Distortion, less than 0.2%. Transmit Audio Output Distortion, no specification given.

Measurement procedure and results:

It was decided to perform this test in a non-invasive fashion. This precluded access to the ACU-1000 backplane audio busses and hence precluded separate measurements of the DSP-1 receive audio input and transmit audio output distortions. Rather, those two distortions were measured jointly. The ACU-1000 console interface software was used to connect modules 9 and 10 only and to set their input and output level modes to 0 dBm. This software was also used to set the audio equalizer to the flat mode (mode 4) and to ensure that all other audio processing functions were disabled. The COR input to module 9 was pulled to ground. The audio test set was configured to provide a balanced 0 dBm, 1-kHz tone to the input of module 9. The output of module 10 was terminated with a 600 Ω load, and audio test set was configured to notch out the received tone and measure the level of all remaining harmonic distortion plus noise (THD+N) across a bandwidth from 22 Hz to 22 kHz. The measurement was 0.24%. The measurement was repeated using a 400 Hz, 0 dBm tone as an input signal, resulting in a THD+N reading of 0.15%. These two measurements were repeated for low (-10 dBm) and high (+10 dBm) signals. The results are summarized in Table 1. The distortion on a path between two modules is clearly a function of those two modules, but it could potentially also be a function of the loading of the ACU-1000 backplane audio busses that connect those two modules. Thus, the ACU-1000 console interface software was used to connect all 10 modules for maximum loading of the audio busses. THD+N was then measured for the path from module 9 to module 10. In all cases, the differences between these measurements and those described above were very small ($\pm 0.02\%$.)

Frequency Level	-10 dBm	0 dBm	+10 dBm
400 Hz	0.30%	0.15%	0.62%
1 kHz	0.34%	0.24%	0.42%

Table 1. DSP-1 Total Harmonic Distortion plus Noise Measurements

Summary of measurement results: When the input and output sections of modules 9 and 10 were measured together, the distortion (THD+N) for 0 dBm tones was 0.15% at 400 Hz and 0.24% at 1 kHz. THD+N increased slightly at low (-10 dBm) signal levels. As expected, THD+N increased more dramatically at high (+10 dBm) signal levels. The distortion measurements were substantially unchanged when all ten modules were connected together, as in a conferencing or broadcast application.

Significance of measurement results: For 0 and -10 dBm tones at 400 Hz and 1 kHz, the distortion measured for concatenated input and output sections is lower (better) than the distortion specified for a single output section in the manual. It is expected that this distortion will be completely satisfactory for typical ACU-1000 applications. In addition, it is expected that the measured ACU-1000 distortion will be significantly lower (better) than the distortion of the radios and phone networks that will be attached to it. This means that it is highly unlikely that ACU-1000 distortion will be a limiting factor in the performance of a typical system.

Transmit Audio Output Noise Floor

Specification given in the manual: -65 dBm.

Specification given in the datasheet: no specification given.

Measurement procedure and results: The ACU-1000 console interface software was used to disconnect all modules from the ACU-1000 audio busses and to set their input and output level modes to 0 dBm. This software was also used to set the audio equalizer to the flat mode (mode 4) and to ensure that all other audio processing functions were disabled. The output of module 9 was terminated with a 600 Ω load and the audio test set was used to measure the residual noise level across a bandwidth of 22 Hz to 22 kHz. The measured value was -66.8 dBm. The measurement was repeated for module 10, resulting in the same value of -66.8 dBm.

Summary of measurement results: An output noise floor of -66.8 dBm was measured for modules 9 and 10.

Significance of measurement results: The noise floor measured for modules 9 and 10 was lower (better) than the specification given in the manual by 1.8 dB. It is expected that this noise floor will be completely satisfactory for typical ACU-1000 applications. In addition, it is expected that the measured ACU-1000 noise floor will be significantly lower (better) than the noise induced by the radios and phone networks that will be attached to it. This means that it is highly unlikely that ACU-1000 noise will be a limiting factor in the performance of a typical system.

4.3 Additional ACU-1000/DSP-1 Measurements

Measurements of crosstalk and delay were also made and an anecdote was investigated. This section reports the test methods and the results obtained. The significance of each result is discussed in a language that is as non-technical as possible. Note that this section addresses the ACU-1000 DSP-1 Modules and the ACU-1000 chassis, but no radios are involved.

Crosstalk

Measurement procedure and results: The ACU-1000 console interface software was used to connect modules 7 and 9 (as horizontal net "com1"). This software was also used to connect modules 8 and 10 (as horizontal net "com2"). All module input and output level modes were set to 0 dBm, all audio equalizers were set to the flat mode (mode 4), and all other audio processing functions were disabled. The outputs of modules 9 and 10 and the input of module 8 were all terminated with 600 Ω loads. The COR inputs to modules 7 and 8 were pulled to ground. A tone was applied to the input of module 7, and the resulting level at the output of module 10 was measured. The tone frequency was set to 500 Hz, 1, 2, and 3 kHz. The tone level was stepped from -70 dBm to +20 dBm in 10 dB steps. For all combinations of input tone frequency and level, the measured level at the output of module 10 remained at -63 dBm. This corresponds to a noise floor and indicates that there was no measurable crosstalk in this configuration.

A second crosstalk measurement was performed for a more heavily loaded configuration. The ACU-1000 console interface software was used to connect modules 1, 8, 9, and 10 as horizontal net "com1." Modules 2 and 7 were connected as horizontal net "com2," and modules 3, 4, 5, and 6 were connected as horizontal net "com3." All module input and output level modes were set to 0 dBm, all audio equalizers were set to the flat mode (mode 4), and all other audio processing functions were disabled. The COR inputs to modules 1, 2, and 3 were pulled to ground. A tone was applied to the inputs of modules 1 and 3, and all other module inputs and outputs were terminated with 600 Ω loads. The tone frequency was set to 500 Hz, 1, 2, and 3 kHz. The tone level was stepped from -70 dBm to +20 dBm in 10 dB steps. The resulting level at the output of module 7 was measured. For all combinations of input tone frequency and level, the measured level at the output of module 7 remained in the range of -62 to -61 dBm. This corresponds to a noise floor and indicates that there was no measurable crosstalk in this configuration.

Summary of measurement results: In lightly loaded and heavily loaded configurations, no crosstalk was measurable, even for the worst-case scenario of +20 dBm, 3-kHz tones.

Significance of measurement results: It is expected that no crosstalk will be audible in typical ACU-1000 applications. This means that speech from one set of connected devices will not audibly "leak over" to another set of connected devices. It is expected that this will be true, even for speech at very high volume levels.

Delay

Measurement procedure and results: The ACU-1000 console interface software was used to connect modules 9 and 10. This software was also used to set all module input and output level modes to 0 dBm, all audio equalizers to the flat mode (mode 4), and to disable all other audio processing functions. (It is possible that the activation of DSP-1 audio processing functions may change the audio delay.) The audio delay was set to mode 0, which is specified by the manual to be 20 ms. The COR input to module 9 was pulled to ground. A PC with a high-quality sound card was connected to modules 9 and 10 via active unbalance-to-balanced and balanced-to-unbalanced matching amplifiers. (These matching amplifiers match the unbalanced, high-impedance inputs and outputs of the PC sound card to the balanced, low-impedance inputs and outputs of the ACU-1000.) The PC soundcard output was connected to the input of module 9 (via a matching amplifier). This allowed for the injection of test signals. The PC soundcard stereo inputs were connected to the input of module 9 and the output of module 10 (via matching amplifiers). These connections allowed for synchronized digital recording of the test signals as they enter module 9 and emerge from module 10. The sample rate for all digital signals was 8000 samples/second and the sampling resolution was 16 bits/sample. The ten test signals consisted of six tones (at 100, 200, 500 Hz, 1, 2, and 3.2 kHz) and four speech signals (two female talkers and two male talkers each saying one sentence). Delays were then estimated from the two digital recordings using the cross-correlation technique specified in the ANSI telecommunications standard T1.801.04-1997 titled "Multimedia Communications Delay, Synchronization, and Frame Measurement" and ITU Recommendation P.931, which has the same title.

The speech time delay associated with the path from module 9 to module 10 was 10.625 ± 0.25 ms. Cross-correlation suffers from ambiguity when applied to tones. Thus the digitally recorded tones were display in a format similar to that of a two-channel digital storage oscilloscope. The measured delay between the onsets of the two tones was consistent with the delay measured for speech signals. However, it was also noted that the path from module 9 to module 10 induced a fixed phase shift for tones at or below approximately 500 Hz. This phase shift is fixed in time, but it does depend on frequency. It is likely that this low-frequency phase shift is produced by the transformers in the DSP-1 modules.

The audio delay was set to mode 1, which is specified by the manual to be 60 ms. The measurements described above were repeated. The result for both tones and speech was a delay of 50.375 ± 0.25 ms.

The audio delay was set to mode 2, which is specified by the manual to be 100 ms. The measurements described above were repeated. The result for both tones and speech was a delay of 90.125 ± 0.25 ms.

Summary of measurement results: Delays near 10, 50, and 90 ms were measured for audio delay modes 0, 1, and 2 respectively. The manual specifies that those modes result in audio delays of 20, 60 and 100 ms respectively. The measurements made with speech and tones agree. An additional fixed phase shift for tones at or below 500 Hz was observed.

Significance of measurement results: If the radios used with the ACU-1000 respond quickly enough, then delay mode 0 can be used and an audio delay through the ACU-1000 near 10 ms can be attained. It is expected that this delay will never be noticed. If the radios do not respond quickly enough, then other delay modes may be required to prevent the loss of leading syllables at the start of each transmission. The longest available audio delay mode (mode 7) is specified in the manual to be 300 ms. It is expected that this delay would be noticed, and would cause some (but not insurmountable) impediments to the ability to converse. If a 300 ms delay were required, then it is expected that half-duplex (e.g. radio) users would be less sensitive to this delay than full-duplex (e.g. PSTN) users. The delays measured for audio delay modes 0, 1, and 2 were all approximately 10 ms lower than the delays specified in the manual. This difference may inconvenience the technician who installs and adjusts a system, but it is expected that this difference will not be noticed by system users.

Attenuation Due to Local Operator's Speaker or Handset

An ACU-1000 user had noted the possibility that activation of the local operator's speaker or handset might reduce the audio levels on an active connection. This possibility was investigated.³

Measurement procedure and results: The ACU-1000 console interface software was used to connect modules 9 and 10 only. The COR input to module 9 was pulled to ground. The audio test set was configured to provide a balanced 0 dBm, 1-kHz tone to the input of module 9. The output of module 10 was terminated with a 600 Ω load and the level was noted. The ACU-1000 console interface software was then used to add the HSP-2 module to the connection between modules 9 and 10. All different handset, internal and external speaker configurations were tried. The only drop in the audio level at the output of module 10 occurred when the HSP-2 was initially connected. This drop was 0.04 dB.

Summary of measurement results: An audio level drop of 0.04 dB was measured when the HSP-2 module was connected to modules 9 and 10. All subsequent interactions with the HSP-2 module resulted in no additional audio level changes.

Significance of measurement results: A 0.04 dB decrease in a speech level is not perceptible.

4.4 ACU-1000/TRP-1000 System Audio Quality Measurements

Measurement procedure and results:

Two sets of audio quality measurements were made. One set was made for the ACU-1000/TRP-1000 system and one set was made for a reference system. This approach allowed the comparison of the ACU-1000/TRP-1000 system audio quality with the audio quality of a relevant alternative. In other words, it provided an appropriate context in which to consider the ACU-1000/TRP-1000 system audio quality measurements.

ACU-1000/TRP-1000 system applications usually involve the connection of two dissimilar communications links. If an ACU-1000 or similar device were not available, one would have to patch those two links together in some manual fashion. It was decided to adopt this manual "direct patch" alternative as the reference system for the audio quality measurements of the ACU-1000/TRP-1000 system. It was also decided to adopt a high quality VHF radio link at 172.025 MHz and a high quality UHF radio link at 442.1 MHz as the two dissimilar communications links. Thus, the audio quality measurements described here compare the audio quality of two alternate solutions for connecting the VHF link to the UHF link. The ACU-1000 alternative is shown in Figure 1 and Figure 2, and the direct patch alternatives are shown in Figure 3 and

³ Initially, it was not known that the report of severely attenuated audio volume originated from a user of a TRP-1000 that was not configured as a MARIP TRP-1000. Subsequent analysis by other members of the AGILE team concluded that the problem was attributable to the interface between the ACU-1000 and a specific configuration of a radio model that is not included in the MARIP TRP-1000 configuration.

Figure 4. Since the gain through the ACU-1000 is between 3 and 4 dB (depending on the exact impedance of the high impedance input of the radio it is driving), an equitable direct patch alternative must contain this gain as well. A professional-grade audio amplifier was used, and its gain was adjusted to match the ACU-1000 gain exactly ($\pm 0.1 \text{ dB}$). (This amplifier was a Rane FLM 82 Stereo Line Mixer Module. Its specifications include THD+N = 0.005%, SNR = 94 dB, and frequency response from 10 Hz to 100 kHz, +0/-3 dB.)

In the interest of conciseness, the path described in Figure 1 (the path through the VHF link, through the ACU-1000, and then through the UHF link) will be referred to as the "VAU" case. Similarly, the path described in Figure 2 (UHF to ACU to VHF) will be referred to as the "UAV" case. The situation described in Figure 3 (the path through the VHF link, which is patched directly to the UHF link) will be referred to as the "VDU" case. Finally, the path described in Figure 4 (UHF link patched directly to a VHF link) will be referred to as the "UDV" case.

Transceivers 9 and 10 were disconnected from the ACU-1000 for all four cases. Audio connections to these transceivers were made via the transceiver audio input (TXA and TXB) and audio output (RXA and RXB) signal lines provided in dB-15 connectors on the TRP-1000 back panel. These signal lines were unbalanced and connections were made accordingly. Transceivers 1, 2, and 4 were disconnected from the ACU-1000 for some of the direct patch cases. When disconnected from the ACU-1000 audio connections to these transceivers were made via the transceiver audio input (TXA and TXB) and audio output (RXA and RXB) signal lines provided in DB-15 connectors on the TRP-1000 back panel. These signal lines provided in DB-15 connectors on the TRP-1000 back panel. These signal lines provided in DB-15 connectors on the TRP-1000 back panel. These signal lines provided and connections were made accordingly.

For the VAU case, the audio path was established by pulling the PTT line of transceiver 9 to ground at the DB-15 connector on the TRP-1000 back panel. For the UAV case, the audio path was established by pulling the PTT line of transceiver 10 to ground. In the VDU case, the PTT lines of transceivers 9 and 4 were pulled to ground. In the UDV case, the PTT lines of transceivers 10 and 1 were pulled to ground.



Figure 1. VHF to ACU-1000 to UHF case (VAU case).


Figure 2. UHF to ACU-1000 to VHF case (UAV case).



Figure 3. VHF directly patched to UHF case (VDU case).



Figure 4. UHF directly patched to VHF case (UDV case).

The ACU-1000 console interface software was used to connect the appropriate modules (1 and 2 or 1 and 4). This software was also used to set all module 1, 2, and 4 input and output level modes to 0 dBm, and audio equalizers to mode 0 (described as "reserved" in the manual). All other audio processing functions were disabled. These are the factory default settings for this TRP-1000 system. To prevent periodic interruptions to the audio paths, COR sampling was disabled.

As indicated in Figure 1 through Figure 4, both tones (from the audio test set) and digitally recorded speech (from a PC with a soundcard) were used in the work described here. The PC with soundcard configuration was the same as that described in the section on delay measurements but with unbalanced connections to the appropriate transceivers. This PC can inject digital speech recordings into a system under test and can simultaneously record the speech input to and output from the device under test. These digital recordings used a sample rate of 8000 samples/second, and a sampling resolution of 16 bits/sample. The recorded speech was injected at a level that resulted in transmitter deviations of 1.5 to 2.5 kHz. This range of deviations is typical of the transmitter deviations measured when talking into the handheld microphones provided with the radios. Transmitter deviation was measured with a Motorola R-2670 FDMA Digital Communications System Analyzer.

Each of the transceivers was programmed to transmit in low power mode, resulting in a nominal transmit power of +40 dBm (10 watts). The antenna connectors of the two transceivers forming a link were connected through a pair of 30 dB attenuators, resulting in a total attenuation of 60 dB, and an approximate received signal strength of -20 dBm. This high level of received signal strength provided full quieting without overloading the receivers' front-ends.

The audio test set was used to measure THD+N and noise floor for all four cases. THD+N measurements used 400-Hz and 1-kHz, 0-dBm tones. These tones resulted in transmitter deviations between 0.5 and 1.7 kHz, depending on transmitter and tone frequency. Noise floor measurements used a measurement bandwidth from 22 Hz to 22 kHz. The results of these measurements are reported in Table 2. Note that the ranges for the ACU-1000 cases and the direct patch cases are the same.

Case	THD+N for 400 Hz,	THD+N for 1 kHz,	Noise Floor
	0 dBm tone	0 dBm tone	
VAU	1.6 to 1.8%	2.7 to 2.9%	-44 to -43 dBm
VDU	1.6 to 1.8%	2.7 to 2.9%	-44 to -43 dBm
UAV	1.8 to 1.9%	2.6 to 2.7%	-47 to -46 dBm
UDV	1.8 to 1.9%	2.6 to 2.7%	-47 to -46 dBm

Table 2. Total Harmonic Distortion plus Noise and Noise Measurements for four cases.

For each of the four cases, 40 speech recordings were sent through the path. These 40 recordings were the result of two female and two male speakers each speaking 10 sentences from the Harvard phonetically balanced sentence lists. (Details on Harvard

phonetically balanced sentence lists can be found in: "IEEE Recommended Practice for Speech Quality Measurements," IEEE Transactions on Audio and Electroacoustics, September 1969.) The quality of the resulting speech recordings was measured both objectively and subjectively.

The recordings of the received speech were compared with the recordings of the transmitted speech using an objective algorithm based on measuring normalizing blocks (MNBs). This algorithm is specified in American National Standards Institute (ANSI) telecommunications standard T1.518-1998 titled "Objective Measurement of Telephone Band Speech Quality Using Measuring Normalizing Blocks (MNBs)." The International Telecommunication Union (ITU) has adopted this algorithm in ITU Recommendation P.861, Appendix II-1998, titled "Objective quality measurement of telephone-band (300-3400 Hz) speech codecs." This algorithm estimates the perceptual difference between two speech recordings. The algorithm output is auditory distance. Larger values of auditory distance indicate that a larger difference between the two recordings, and hence more distortion in the path between the points were the two recordings were made. The delays between the two recordings were estimated and removed before the MNB algorithm was applied. For the VAU and UAV cases, the estimated delay was $14.125 \pm .25$ ms. For the VDU and UDV cases, the estimated delay was $2.875 \pm .25$ ms. Delay estimation was accomplished using the algorithm specified in the ANSI telecommunications standard T1.801.04-1997 titled "Multimedia Communications Delay, Synchronization, and Frame Measurement" and ITU Recommendation P.931, which has the same title.

The auditory distance values measured are summarized in Table 3. This table gives the mean value of auditory distance over the 40 recordings and the 95% confidence interval, based on the standard deviation across the 40 recordings. Note that the 95% confidence intervals for the ACU-1000 cases and the direct patch cases overlap each other.

Case	Auditory Distance
VAU	2.33 ± 0.12
VDU	2.25 ± 0.13
UAV	2.23 ± 0.13
UDV	2.15 ± 0.13

Table 3. Auditory Distance Measurements

The received speech recordings were also evaluated in a subjective listening test. The test was a paired comparison test. Test subjects heard two versions of the same sentence separated by a pause of approximately 1 second. Subjects were instructed to select one of three options based on their perception of speech quality of the two versions. Subjects selected between: "I prefer the first version," "I prefer the second version," and "No preference." Twelve recordings of the VAU case were randomly selected and paired with the corresponding twelve recordings from the VDU case. Similarly, twelve recordings of the UAV case were randomly selected and paired with the corresponding twelve recordings from the VDU case. The presentation order of these pairs was

randomly selected under the constraint that VAU preceded VDU in exactly six of the twelve pairs. Similarly, it was required that UAV precede UDV in exactly 6 of those 12 pairs. Twenty-four other pairs were added to the test for control purposes. Each of these control pairs had speech quality differences that were intended to be detectable with modest effort. All 48 pairs of sentences were presented to subjects in a random order. A summary of the 48 pairs is given in Table 4. MNRU10 and MNRU25 indicate speech passed through the Modulated Noise Reference Unit (ITU Recommendation P.810, "Modulated noise reference unit (MNRU)," February 1996) with the parameter Q (equivalent to SNR) set to 10 dB and 25 dB respectively.

Two female and two male subjects participated in this test, one at a time. These subjects had no knowledge of the purpose of the test or the source of the recordings that they were hearing. The pairs were simply labeled as one through forty-eight. The recordings were presented through studio quality monitor speakers in a sound-isolated room that conformed to ITU Recommendation P.800 titled "Methods for subjective determination of transmission quality." This tightly controlled laboratory environment maximizes the sensitivity of a subjective test.

Since 4 subjects each responded to 48 pairs, a total of 192 responses were received. Of these 192 responses, 72 (37.5%) were "no preference." This indicates that the test design and test subjects were such that preferences were reported 62.5% of the time. The 96 responses that concern comparisons between the ACU-1000 and direct patch cases are summarized in Table 5.

First Version	Second Version	Quantity
VAU	VDU	6
VDU	VAU	6
UAV	UDV	6
UDV	UAV	6
VAU	MNRU10	2
MNRU10	VAU	2
UAV	MNRU10	2
MNRU10	UAV	2
VAU	MNRU25	2
MNRU25	VAU	2
UAV	MNRU25	2
MNRU25	UAV	2
MNRU10	MNRU25	4
MNRU25	MNRU10	4
		Total = 48

Table 4. Summary of 48 pairs of sentences used in subjective listening test

	Preference	for	No Preference	Preference	for
	ACU-1000			Direct Patch	
VAU vs. VDU	4		35	9	
UAV vs. UDV	2		34	12	
Total Responses	6		69	21	

Table 5. Summary of subjective test responses

The responses for the VHF-to-UHF cases and the UHF-to-VHF cases are similar. When combined, we find that 72% (69 out of 96) of the responses indicate no preference between the two cases. In addition, 22% of the responses indicate a preference for the ACU-1000. These results indicate that in the majority of the cases, test subjects have no preference between the ACU-1000 audio quality and the direct patch audio quality. However, in the minority of cases, where preferences are expressed, they seem to run in favor of the direct patch audio quality over the ACU-1000 audio quality. This would indicate that that there may be subtle, but sometimes-detectible differences between ACU-1000 audio quality and the direct patch that this was a highly controlled laboratory test, designed for maximum sensitivity. In typical ACU-1000/TRP-1000 applications, it is expected that background noises at both the transmitting and receiving sites would tend to mask the more subtle differences between the ACU-1000 and direct patch cases. Thus, it is expected that if this test were repeated in the field, or with typical levels of acoustic background noise, any preference trend would be greatly reduced.

Summary of measurement results: Audio quality measurements were made for a pair of high quality radio links connected by the ACU-1000 and for that same pair of radio links connected by a direct patch. THD+N measurements using 400 Hz and 1-kHz tones fell into the range from 1.6 to 2.9%. These measurements could not be used to distinguish the ACU-1000 cases from the direct patch cases. Noise floor measurement fell into the range from -47 to -43 dBm and they also could not be used to distinguish between the ACU-1000 cases and the direct patch cases. Forty recorded speech sentences were sent through these paths, and a standardized objective speech quality estimation algorithm was applied to the resulting recordings. The resulting values of auditory distance ranged from 2.15 to 2.33 and again, these values could not be used to distinguish between the ACU-1000 cases and the direct patch cases. A subjective listening test was conducted using the speech recordings and four listeners. Seventy-two percent of the responses indicated that the listeners had no preference between the ACU-1000 cases and the direct patch cases were expressed 22% of the time.

Significance of measurement results: The audio impairments inherent in even high quality VHF and UHF radio links swamp out the audio impairments due to the ACU-1000, making them very difficult to detect. It is expected that the same would be true for TIA-102 (Project 25) radio links, analog and digital cellular telephones, and PSTN connections. It seems that in a minority of cases, under laboratory conditions, listeners are able to detect the added impairment of the ACU-1000. It is expected that this faint trend would be removed in actual field use where significant levels of background

acoustic noise at the transmit and receive sites would completely mask the subtler audio distortions.

5. TRP-1000 Evaluation

5.1 Introduction

The MARIP TRP-1000 audio cross-connect system is shown in Figure 5. It is a transportable unit consisting of two chassis, each containing shock-mounted 19" equipment racks permanently affixed inside a ruggedized shipping container. The upper chassis consists of an ACU-1000 controller, two mobile radios (one VHF and one UHF), and power supply for the radios. The lower chassis houses eight radios (four mobile VHF and four mobile UHF) and four power supplies. The two chassis are interconnected by DB-15 cables, enabling the routing and control of the radios by the ACU-1000 controller. A laptop computer is supplied with the TRP-1000, with radio programming software and console interface control software pre-installed.



Figure 5. TRP-1000.⁴

MARIP TRP-1000 unit #1129 was provided on loan to ITS by JPS Communications, Inc., for the purposes of this technical evaluation.

5.2 Functional Test Approach

ITS devised a test procedure aimed at exercising the TRP-1000 under different conditions and operational scenarios. (The test procedure is presented in Section 5.3 below.) In order to design the procedure with the proper scope, and to ensure its completeness, a set of required functional attributes were developed first. That is, end-user requirements were identified before the procedures were designed. It was determined that the following areas should be examined:

⁴ Graphic image taken from JPS Communications, Inc.'s, website, <u>http://www.jps.com/pinfo/systems/trp1000.htm</u> (15 June 2000).

- Ease of installation and operational configuration of the TRP-1000 as described in the TRP-1000 and ACU-1000 operators' manuals
- Ease of programming the supplied radios
- Ability to easily and adequately control the operation and configuration of the TRP-1000 via the console interface software application program
- Creation/modification of radio networks
- Bridging,⁵ or joining together independent radio networks, and unlinking the bridge while maintaining the underlying nets' structures
- Verification that radios interconnected at the TRP-1000 respond as expected, i.e., a signal received on one radio is sensed by the ACU-1000 and push-to-talk is asserted on all other TRP-1000 radios that belong to the same radio network
- Verification that local operator can communicate with distant radio users or cellular/landline telephone users via the ACU-1000 local handset
- Initiation/termination of telephone calls to cellular/landline telephone users from distant radio users via the ACU-1000, and initiation/termination of radio calls by cellular/landline telephone users
- Late entry of a radio user into a radio net
- Security access control of radio networks, e.g., denying routine users access to a "Commanders' Net"
- Ability to perform unit-level field maintenance by exchanging major line-item components (i.e., radios)
- Ability to perform unit-level field maintenance by exchanging ACU-1000 module cards
- Verification of system behavior in the event of AC power failure
- Ability to configure different network configurations by saving and recalling radio network configuration definitions to and from computer data file.

5.3 Functional Test Procedure

The following steps comprise the actual functional test procedure used to assess the TRP-1000. To check the clarity of the procedure, and to ensure that the actions could be replicated, a technician was presented with a draft copy of the steps and asked to conduct the prescribed operations. When the technician had questions, he received additional

⁵ JPS Communications uses the term "vertical connection" in their documentation in the same way that "bridging" and "bridge" are used in this report.

guidance from the radio systems engineer, and the instructions were incorporated into the procedure. At the point that the technician had no further procedural questions, and the radio systems engineer was satisfied that the testing was being done properly, the procedure was finalized. The finalized procedure follows. It is also illustrated in a video tape entitled, "Functional check of the TRP-1000 using the 31 March 2000 procedure developed by DOC/NTIA/ITS.P and performed by ITS.P on 02 May 2000". The video tape can be obtained by sending an e-mail request to askagile@nlectc.org.

- 1. Install and configure the TRP-1000 as described in the TRP-1000 and ACU-1000 operators' manuals.
- 2. On the back side of the ACU-1000 chassis, disconnect chassis interconnect cables 9 and 10 (DB-15) from the TRP-1000. This removes VHF9 and UHF10⁶ radios from the system. These radios will be used to simulate distant radio users. Connect a standard microphone to UHF10 and the DTMF keypad/microphone to VHF9. These microphones are supplied with the TRP-1000 system. Radios VHF9 and UHF10 are the lower-most radios in the radio chassis, located just above the front power supplies.
- 3. Terminate all radio antenna ports into dummy loads, MFJ-260C or similar. All dummy loads should be in close proximity to one another to facilitate "over-the-air" propagation via RF leakage from the dummy loads.
- 4. Connect the supplied laptop computer serial port to one of the Bendix-King radios' microphone jack using the serial port cable and the radio programming cable.
- 5. Boot up computer.
- 6. Power up TRP-1000 system. Toggle the power supply switches, two in the front of the radio chassis, two in the rear of the radio chassis, and one in the rear of the ACU-1000 chassis, to "on." Depress the AC power pushbutton on the front of the ACU-1000 to apply power to the unit. Rotate all ten radio ON/OFF/VOL knobs clockwise to minimum volume.
- 7. Launch Bendix-King radio programming software by double-clicking on the "Shortcut to Emedit" icon on the computer screen desktop.
- 8. Select "VHF" or "UHF" as appropriate.
- 9. Depress F9 to read radio parameters. If asked "Do you really want to upload data from the radio?" depress the y key.

⁶ The radios are identified left to right, top to bottom, as VHF1, UHF2, VHF3,..., UHF10. VHF1 and UHF2 are part of the upper ACU-1000 chassis, while VHF3 – UHF10 are installed in the lower radio chassis.

10. Modify channels 21 through 25, to define new channel frequencies. The values given in Table 6 are provided as an example.

	VHF			UHF				
Channel	RX freq	RX PL	TX freq	TX PL	RX freq	RX PL	TX freq	TX PL
21	172.025		172.025		442.1		442.1	
22	172.100		172.100		442.2		442.2	
23	171.950		171.950		442.3		442.3	
24	171.875		171.875		442.4		442.4	
25	172.025	107.2	172.025	107.2	442.1	67.0	442.1	67.0

 Table 6
 Frequency modifications

- 11. Depress F6 and select "Edit Globals." Change "RF Power Code" from 100 to 25. This reduces transmitter power to about 25% of full transmit power, to nominally 10 watts UHF or 12.5 watts VHF. Depress the Enter key, then the Esc key.
- 12. Depress F10 to write the new parameters to the radio. If asked "Do you really want to write to the radio?" depress the y key.
- 13. Move the programming cable to another radio of the same type (i.e. VHF or UHF), and repeat steps 9 through 12. Do not simply download the current configuration parameters to all of the radios because each of the 114 channel labels for each radio are different from radio to radio (e.g., in radio VHF1, channel 5 is labeled "VH1 CH5," while in radio VHF7, channel 5 is labeled "VH7 CH5").
- 14. Once all VHF (or UHF) radios have been reprogrammed, depress F2 and then depress the y key to exit the program.
- 15. Repeat steps 7 through 14 for the UHF (or VHF) radios, then continue with step 16.
- 16. Remove the radio programming cable and reconnect the microphones to VHF9 and UHF10. Ensure that all radio speakers on VHF1 through UHF8 are muted (the aqua-colored LED above the SPK button should be illuminated on each radio). If any radio speaker is not muted, depress the SPK button to mute it. Similarly, ensure that the radio speakers on radios VHF9 and UHF10 are *not* muted. Ensure that carrier squelch is activated on all radios (the aqua-colored LED above the MON button should *not* be illuminated; if it is illuminated, depress the MON button to extinguish it). Adjust all volume knobs on radios VHF1 through UHF8 to the "12-o'clock" position.
- 17. Rotate the channel select knob on each radio to select the radio channel for each radio as described in Table 7.

VHF Radio	Channel	UHF Radio	Channel
VHF1	25	UHF2	25
VHF3	22	UHF4	22
VHF5	23	UHF6	23
VHF7	24	UHF8	24
VHF9	Any 21-25	UHF10	Any 21-25

Table 7 Radio channels

- 18. Connect the computer serial port cable to plug P15 on the backside of the ACU-1000.
- 19. Launch the JPS ACU-1000 console interface software by double-clicking on the "Console Interface (2)" icon on the computer screen desktop.
- 20. After the computer is finished communicating with the ACU-1000 (takes about one minute), a number of icons corresponding to each of the installed ACU-1000 modules will be displayed in the computer program window.⁷ A number of ACU-1000 cross-connects can now be created by positioning the cursor on the C+ soft key and single-clicking it with the left mouse button, then moving the cursor to one of the module icons (position the cursor over the yellow portion of the icon) and single-clicking, then moving the cursor to a second module icon and single-clicking. The two icons will be redrawn on the screen with a green line connecting them. This indicates that these two modules are now cross-connected in the ACU-1000. Additional modules may be cross-connected to this existing network interconnection, or "net," by clicking on the C+ soft key, next clicking on one of the icons belonging to the existing net, and then clicking on an icon to be added to this net. Separate nets may be created by repeating the procedure detailed in the second and the preceding sentences of this paragraph.
- 21. Figure 6 shows an example multi-network configuration. Modules may be removed from a network by clicking on C- soft key and then clicking on the module desired to be removed.

⁷ The icons are labeled as DSP-1, DSP-2, HSP-2, PSTN-1, etc. As the TRP-1000 is shipped from the factory, radio VHF1 is connected to module DSP-1, radio UHF2 is connected to module DSP-2, and so forth. In the figures of this test procedure showing various network interconnections, the labels are VHF1, UHF2, etc., to more clearly identify the radios being connected in a certain configuration, as opposed to showing which modules are being interconnected.



Figure 6. Example network configuration.

22. If desired, independent nets can be linked together by single-clicking on the V+ soft key, and then on any two icons, one each in each of the existing nets. The link between the two nets is depicted by a yellow line interconnecting the two modules selected in the previous sentence. Additional nets can be linked together by repeating this process. Figure 7 shows an example network configuration with two interconnected nets. To remove this network link, click on the V- soft key and then click on one of the module icons that has the yellow line connected to it. The interconnection between the nets is removed while the underlying net configurations are retained.



Figure 7. Example network configuration with two interconnected nets.

- 23. Select a channel on VHF9 and UHF10 that corresponds to one of the networks created in steps 20 22. For example, using the situation shown in Figure 7 and referring to the channel plan described in Table 7, tune radio VHF9 to channel 22 (same as VHF3's frequency) and radio UHF10 to channel 23 (same as UHF6's frequency). When PTT is asserted on VHF9, the green carrier detect LED on VHF3 and UHF10 should be illuminated, and the red PTT indicators on radios UHF4, VHF5, UHF6, UHF8, and, of course, VHF9, should be illuminated. The COR LED on ACU-1000 module 03 should be illuminated, as should the PTT LEDs on ACU-1000 modules 04, 05, 06, and 08. Rotating the channel select knob on UHF10 from channels 21 through 25 will let UHF10 participate in the different nets and should, in this example, permit receive audio on UHF channels 22, 23, and 24 only.
- 24. Deassert PTT on VHF9. Retune VHF9 to channel 22 and UHF10 to channel 23. Assert PTT on UHF10. The green carrier detect LED on UHF6 and VHF9 should be illuminated, and the red PTT indicators on radios VHF3, UHF4, VHF5, UHF8, and, of course, UHF10, should be illuminated. The COR LED on ACU-1000 module 06 should be illuminated, as should the PTT LEDs on ACU-1000 modules 03, 04, 05, and 08. Rotating the channel select knob on VHF9 from channels 21 through 25 will let VHF9 participate in the different nets and should, in this example, permit receive audio on VHF channels 22 and 23 *only*.
- 25. Verify that group voice communications can be established between the local handset HSP-2 and radios VHF9 and UHF10. For the network configuration shown in Figure 8 and utilizing the channel scheme of Table 6 and Table 7, communications should be possible between the local handset and VHF9 when

VHF9 is tuned to channels 22 and 23 *only*. Communications should be possible between the local handset and UHF10 when UHF10 is tuned to channels 22, 23, and 24 *only*.



Figure 8. Example network configuration for handset functional check.

26. Utilizing the same network configuration as in step 25, tune VHF9 and UHF10 to channels 22 and 23, respectively. From a remote telephone, dial the telephone number associated with either one of the PSTN modules. Once connected, dial (at the prompt) a * followed by a two-digit extension. The two-digit extension corresponds to the ACU-1000 module (and its associated net) that is to be joined. For this example situation, one dialing possibility is * 0 5. The resulting net configuration is depicted in Figure 9. Verify that group voice communications is possible between the remote telephone, VHF9, and UHF10. At the conclusion of the PSTN call, the telephone user must dial * # to disconnect the PSTN module from the net.



Figure 9. Example network configuration for PSTN functional check.

27. Connect the DTMF keypad microphone to radio VHF9 or UHF10. Depress the PTT switch and dial the PSTN access code * 1 1 (for PSTN module 11) or * 1 2 (for PSTN module 12), and release PTT. Dialing * 1 1 will give the net configuration shown in Figure 9. The PSTN module will be connected to

the radio net once PTT has been deasserted. Next, in response to the voice prompt, assert PTT, dial the desired telephone number followed by #, and release PTT. Verify that group voice communications can take place between radios VHF9, UHF10, and the telephone. The telephone user must dial * # to disconnect the PSTN module from the net.

28. Verify that two remote telephone numbers can be joined onto a net. Use the network configuration shown in Figure 8 and the channel scheme of Table 6 and Table 7. From a remote telephone, dial the telephone number associated with one of the PSTN modules. Once connected, dial an extension (at the prompt). Again, choose *0 5. The resultant net configuration is depicted in Figure 9. From the remote telephone, dial the PSTN access code for the other PSTN module (either *11 1 or *12). This joins the second PSTN module into the net, as shown in Figure 10. After the voice prompt, dial the desired telephone number of a second remote telephone followed by #. Verify group voice communications between the two remote telephones and the two radios. At the conclusion of the communications, *both* telephone users must dial * # to disconnect the PSTN modules from the net.



Figure 10. Example network configuration for dual-PSTN module functional check.

29. Verify that a radio user can join a net while the net is idle. Establish the net configuration shown in Figure 8. Tune radio VHF9 to channel 25. This will enable VHF9 to communicate with VHF1 *only*. At this point, VHF1 is not connected to any net. Tune radio UHF10 to channel 23. This will enable UHF10 to communicate with the net shown in Figure 8. Using the DTMF keypad microphone with radio VHF9, depress the PTT switch, dial [*]0]3, and release PTT. After VHF9 deasserts PTT, VHF1 will be connected to the net, as shown in Figure 11, (dialing [*]0]5 would connect VHF1 to the underlying net of HSP-2 and VHF5, however, since the two underlying nets are bridged together, there is no difference in the crossband communications capability insofar as distant users are concerned). Verify that radios VHF9 and UHF10 can communicate with each other. Depress the PTT switch, dial [*]#, and release

PTT to remove VHF1 from the net. The net configuration will revert to that shown in Figure 8.



Figure 11. Late entry into a radio net.

- 30. Verify that a radio user can join a net while there is active voice traffic on the net. From the net configuration of Figure 8, and with radio UHF10 tuned to channel 23, depress UHF10's PTT switch. While UHF10 (and therefore radios VHF3, UHF4, VHF5 and UHF8) are transmitting, and with radio VHF9 tuned to channel 25, depress VHF9's PTT, dial * 0 3, and release PTT to join the net (the parenthetical remark in step 29 also applies here). After VHF9 deasserts PTT, VHF1 will be connected to the net, as shown in Figure 11, and active voice traffic from UHF10 will be heard by distant radio VHF9. VHF9 and all other distant *listeners* on the net will hear the ACU-1000 voice announcement that module 01 has been connected, simulcast with the existing voice traffic at the time of the connection. Verify that communications can take place between radio VHF9 and UHF10. Depress the PTT switch, dial * #, and release PTT to remove VHF1 from the net.
- 31. Refer to Figure 7. Deactivate the bridge between the two nets (refer to step 22). This yields the net configuration shown in Figure 6. At the computer, position the cursor on the UHF2 icon and single-click the right mouse button. Change the security level setting to "2" and click OK. Repeat this process for VHF7.
- 32. On the menu bar of the JPS console interface program, select <u>C</u>onfiguration. Choose Security SetUp. Look at the "LEVELS" field. Verify that the security levels of all modules, with the exception of modules 02 and 07, are "0." Verify that the security levels of modules 02 and 07 are "2." If there are any discrepancies in the security level settings, take note of which modules are incorrect so they can be corrected in step 33. In the "PINS" field, add a new PIN. Select Modify. Enter a PIN value of "1001" and a security level of "1." Optionally, a USER ID can be entered but this is not a mandatory field. Click OK. Repeat this process to add a second and third PIN with values "1002" and

"1003" and security levels of "2" and "3," respectively. Click on "Priority" SECURITY MODE. Then click OK.

- 33. If any security levels of the modules need to be corrected, repeat the process of the next to last two sentences in step 31 for the appropriate modules. Then, on the menubar of the JPS console interface software application, under "File," select "Save <u>As</u>." Type "Cicfg032" and click <u>Save</u>.
- 34. Attempt to join VHF9 with the protected (UHF2/VHF7) net by linking VHF1 to the net. The following process describes four attempts to join the protected net; one using an invalid access ID, one using a valid ID but with insufficient access privileges, one with sufficient access privileges, and one with access privileges exceeding that which is required. With radio VHF9 tuned to channel 25 (VHF1's frequency), depress the PTT, dial [*]02, and release the PTT. At the "user ID" prompt, depress PTT, enter any number sequence other than the three PINs established in step 32 followed by |#|, and release PTT. The ACU-1000 will respond with "Invalid ID" and deny the connection request (of VHF1 to the UHF2/VHF7 net). Depress the PTT, dial |*||0||2|, and release the PTT. At the "user ID" prompt, depress PTT, enter $\begin{bmatrix} 1 & 0 & 0 \end{bmatrix}$ $\begin{bmatrix} 1 & \# \end{bmatrix}$, and release PTT. The ACU-1000 will respond with "Security Violation" and deny the connection request because PIN 1001 has a lower security level access than the UHF2/VHF7 net. Depress the PTT, dial [*]02, and release the PTT. At the "user ID" prompt, depress PTT, enter 1 0 0 2 #, and release PTT. VHF1 will be added to the net because PIN 1002 has equal security level access to the UHF2/VHF7 net. See Figure 12. Tune UHF10 to channel 25 (UHF2's frequency). Verify that communications can be conducted between radios VHF9 and UHF10. Depress PTT, dial |*|| #, and release PTT to remove VHF1 from the net. Now depress the PTT, dial [*]02, and release the PTT. At the "user ID" prompt, depress PTT, enter 1 0 0 3 #, and release PTT. VHF1 will be added to the net because PIN 1003 has a higher security level access than the UHF2/VHF7 net. With UHF10 still tuned to channel 25, verify that communications can be conducted between radios VHF9 and UHF10. Depress PTT, dial |*||#|, and release PTT to remove VHF1 from the net.



Figure 12. Protected net configuration.

35. Establish the network configuration shown in Figure 6. Assume equipment failure of a radio. Note that whichever chassis of the TRP-1000 contains the failed radio,

the entire chassis must be powered off and the rear fan mounting panels removed in order to access mounting nuts on an interior bracket which must be removed before the front panel radio mounting plate can be removed in order to replace the radio. Toggle the power supply switches, either the two in the front and the two in the rear of the radio chassis, or the one in the rear of the ACU-1000 chassis (note that even though the power supply in the ACU-1000 chassis has been turned off, it only controls power to the fans and the radios; AC power is still applied to the ACU-1000), to "off." Now toggle the switch(es) back "on." Verify that the radios power up on the same channels as before and that the network configurations and security levels retain Figure 6's configuration. Assume failure of ACU-1000 module 06. Refer to the ACU-1000 operations manual, paragraph 3.9 on page 3-19. Remove and reseat module 06. Clear the warning messages on the console software program. Note that the new module 06 has been disconnected from the VHF3/UHF4/UHF6/UHF8 net. Refer to step 20 and reattach module 06 to the VHF3/UHF4/UHF6/UHF8 net. Repeat steps 23⁸ and 34.

- 36. Verify system behavior in the event of AC power failure. Establish the net configuration shown in Figure 6 with the security configuration of steps 31 and 32. Simulate an AC power failure by simultaneously disconnecting the AC power cords to the computer and TRP-1000 from the electrical outlets. The laptop computer should continue to function uninterrupted under its own battery power. The TRP-1000 should power off. Reconnect the AC power cords to the electrical outlets. The TRP-1000 system reboots. At the computer, the console interface software will display a warning message. Click OK. On the menubar of the JPS console interface software application, under "Operations," select "Get Configuration from ACU." At the prompt to save the current configuration, click No. On the menubar under "Configuration," select "Security SetUp." Note that PIN information, security mode, and module security level information has been retained from the last configuration before the power failure. Click OK. Note that all network links have been lost. This can be verified using radios VHF9 and UHF10 and noting the indications and behavior of the ACU-1000 and radios VHF1 – UHF8.
- 37. Verify that network configurations can be saved to and recalled from computer data files. On the menubar of the JPS console interface software application, under "File," select "Open." Select "Marip.cic." At the prompt to save the current configuration, click No. Using radios VHF9 and UHF10, verify that all modules have been disconnected (as PTT is asserted on each channel 21 25 on VHF9 and UHF10, the COR LED will illuminate on only one ACU-1000 module, depending on which radio (VHF9 or UHF10) is being keyed and the channel to which it is tuned). On the menubar under "Configuration," select "Security SetUp." Verify that all module security levels are "0," that SECURITY MODE is "Off," and that there are no PIN entries. Click OK. Repeat the above process but opening file

⁸ Note that since the current net configuration does not bridge the HSP-2/VHF5 and the VHF3/UHF4/UHF6/UHF8 nets, PTT will not be asserted on radio VHF5 during the execution of step 23.

"Cicfg032.cic" instead. Using radios VHF9 and UHF10, verify that the network configurations of Figure 6 and the security settings defined in step 32 are as expected by repeating steps 23 (note that the parenthetical remark in step 35 applies) and 34.

38. Shut down the system. On the menubar of the JPS console interface software application, under "<u>File</u>," select "<u>Open</u>." Select "Marip.cic." At the prompt to save the current configuration, click <u>No</u>. The file parameters of "Marip.cic" restore the TRP-1000 to its factory default state. Rotate all ten radio ON/OFF/VOL knobs fully counter-clockwise to turn off the radios. Toggle the power supply switches, two in the front of the radio chassis, two in the rear of the radio chassis, and one in the rear of the ACU-1000 chassis, to "off." Exit the console interface program. Depress the AC power pushbutton on the front of the ACU-1000 to remove power from that unit. Reconnect cables 9 and 10 to P9 and P10 on the rear of the ACU-1000 chassis. Under the WindowsTM Start menu, select "Sh<u>u</u>t Down…" to shut down the computer.

5.4 Summary of Results of Functional Evaluation.

Generally speaking, the TRP-1000 performs as advertised, although several unanticipated responses were observed during the execution of the test procedure. These responses were documented in a Technical Memorandum prepared by the AGILE Program team; subject "<u>Initial Lessons Learned in Testing and Deploying the ACU-1000</u>". Brief summaries of the more significant observations made by ITS are given in the subsections that follow. Additional information regarding these items can be obtained from the Technical Memorandum.

Bridged networks can become permanently merged.

The ACU-1000 allows two or more "connections" (or links among radio systems interfaced with the ACU-1000) to be bridged using the V+ command in the console software or by a DTMF-keypad command from the field. The bridge between the two nets is depicted in the console program's window by a yellow line interconnecting two modules, one in each of the underlying nets, similarly to the situation depicted in Figure 7. When the bridge between the nets is removed, the underlying net configurations are retained. However, if a new interface module is connected to one of the underlying nets, either by a PSTN user calling in to the ACU-1000 and linking to one the nets, or by a radio user linking to one of the nets using the DTMF keypad, the two underlying nets were merged into one single net. Removing the bridge (via the "V-" command) between the two underlying nets no longer has any effect because the two nets were merged into a single net.

Digital phone connection to ACU-1000 resulted in unreliable linking of ACU-1000 module connections.

Module connection via DTMF keystroke sequences was observed to be unreliable for several digitally-based telephones. ITS experimented with making connections to the MARIP model under factory-default module settings using a variety of telephones. The

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phone call was initiated using one of the phone technologies, listed below. The incoming PSTN call interfaced to the ACU-1000 via a PSTN module occupying slot 11. ITS' observations are summarized in Table 8.

Technology	Observation
TDMA cell phone (AT&T)	Only connected PSTN to radio module 8 (*08) and the second PSTN module 12 (*12)
GSM cell phone (VoiceStream)	Connected properly to all modules
Analog cellphone (Airtouch)	Connected properly to all modules
Digital Meridian PBX handset	Connected to all modules when call to ACU-1000 was an intra-PBX call (i.e., dialed the local 4-digit extension)
Digital Meridian PBX handset	When placing call via the PSTN (i.e., dialing "9" to place outside call, then dialing full North American numbering plan telephone number) only connected to handset module 0, radio modules 3, 6, 7, and second PSTN module 12 (*00, *03, *06, *07, *12)
Analog telephone through PBX	Connected properly to all modules, regardless of whether the ACU-1000 was called as an intra-PBX dialed number or whether the call was placed by routing through the PSTN (i.e., dialing "9" and then dialing the full North American numbering plan telephone number).

 Table 8 TRP-1000 linking responses to DTMF-keystroke commands from various cellular and landline-based telephones.

DTMF tones from some radios were incorrectly decoded or detected.

While using an EFJohnson "Stealth-25" portable radio operating in the VHF band in analog mode, many of the DTMF characters were not decoded by the ACU-1000, as evidenced by the inability to link modules in the ACU-1000 via DTMF tone commands. To ensure that the Stealth-25 radio was correctly generating the DTMF codes, a Motorola R-2670 service monitor was used to independently test the radio's operation, and it correctly displayed the DTMF codes. DTMF tones from a Racal-25 portable radio (set to the same frequency and also operating in analog mode) were decoded correctly by the ACU-1000 and displayed correctly by the R-2670.

A late entrant into a radio net would sometimes not hear active voice traffic.

When a late entrant into a net with active voice traffic in progress first connects to the appropriate ACU-1000 DSP module with the other modules comprising a radio net, an automated voice announcement alerts the late entrant and other active net members of the connection. This message is simulcast with the active voice traffic in progress. ITS observed that in some cases, once the automated voice announcement terminated, the late entrant continued to hear the active ongoing voice traffic, as expected, and therefore knew not to transmit. However, at other times (roughly half the time), after the ACU-1000 announcement terminated, the active voice traffic on the late net entrant's radio was suppressed on the newly linked module (and associated radio channel) as well until the active talker released PTT and PTT was then reasserted. Since the late entrant would not hear the active talker, there would be a strong likelihood that the late entrant could assert PTT and simultaneously transmit his voice traffic with the other voice traffic already in progress.

PSTN circuits can remain connected.

If a telephone user does not dial "*#" at the conclusion of a phone call, or if an distant radio user has connected to a PSTN module and placed a call resulting in connection to a voice mail system, the only way to disconnect the PSTN link is via the JPS console interface applications software. Therefore, local operator intervention may be necessary in order to tear down the PSTN link (i.e., to break, and then remake, connections among radios to form nets or to reload software configuration files), and disconnect the PSTN module.

Replacing DSP or PSTN modules with power still applied to the ACU-1000 controller can reconfigure radio networks.

Exchange of failed ACU-1000 DSP or PSTN modules with power still applied to the ACU-1000 sometimes "confused" the ACU-1000 cross-connects, sometimes linking unwanted radios to a given net and sometimes altering or destroying existing nets. At a minimum, replaced modules were disconnected from a net. After a "hot swap," the resulting nets and bridges either needed to be manually torn down and reconstructed through the console interface software, or a previously-saved configuration file needed to be reloaded.

New configuration files can breach current security modes.

Frequent occurrences of SECURITY MODE information (off/exclusive/priority) not being set from configuration files when a configuration file was opened and downloaded to the ACU-1000 were observed. Consider the following scenario: Suppose an active network configuration defines a net with member modules possessing some security level and security mode setting of "priority" or "exclusive." This configuration is now saved to a configuration data file within the JPS console application program. Assume another network architecture is now configured, either by recalling a different configuration file or by manual manipulation of the console interface program parameters. Further, assume that the security mode attribute of this new configuration is disabled (SECURITY MODE = OFF). Now, if the "protected" network architecture is re-established by recalling its configuration file and downloading it to the ACU-1000, the correct security mode attribute should reflect the "priority" or "exclusive" setting that was in force at the time that network configuration was saved to disk. Instead, the security mode attribute remained disabled (SECURITY MODE = OFF). Under these circumstances, the security level settings of individual modules, although set to the proper level, would be disabled and a PSTN user or distant radio user could connect his module to what was thought to be a protected net via the DTMF keypad.

6. Measured Electromagnetic Emissions from the TRP-1000

6.1 Introduction

The TRP-1000 was tested for unintentional electromagnetic emissions. It must be unequivocally stated, however, that the measurements provided and discussed herein are *not* represented as a standardized quantitative electromagnetic interference (EMI) characterization, but rather, are presented to show the reader typical levels of unintentional radiation that might be encountered in a typical use of the device in an urban area, i.e., a "quick look" at radiated levels, relative to ambient urban RF levels.

6.2 Measurements

In order to illustrate the relative levels of EMI generated by the TRP-1000, a series of measurements were performed. An automated HP 8566 spectrum analyzer, fed with an omniazimuthal, unity-gain, vertically-polarized discone antenna, measured RF levels across the 5 MHz - 1000 MHz radio spectrum. The discone antenna was positioned deskhigh approximately one meter in front of and off to the diagonal from the TRP-1000.

First, a measurement of the ambient RF environment in an unshielded room was taken. This is shown as Figure 13. This "ambient" measurement includes the effects of the measuring system's computer and spectrum analyzer. Figure 13 also shows the presence of "extraneous" RF sources that are present in the measurement room. These represent typical levels at typical frequencies that would be present in any communications center inside a typical building structure.



Figure 13. Ambient urban RF noise environment. Note the signal levels received from other radio services.

Various equipments were then sequentially powered on and subsequent measurements of the RF spectrum were collected. In order, all five switching DC power supplies were turned on, then all ten cooling fans were powered on. Next, power was applied to all ten radios, the ACU-1000 controller, and the laptop computer supplied with the TRP-1000. Lastly, a spectrum sweep was collected for the situation where seven of the ten radios were simultaneously transmitting at minimum transmit power (on the order of 10 watts) into dummy load terminations. The radios were tuned to channels near 172 MHz and 442 MHz. Although not representative of a typical operational configuration, as would be the case, say, for example, multiple antennas affixed to the roof of the building and located some distance away from the TRP-1000, the levels of RF leakage from the

dummy loads and coax might be considered representative of "worst-case" RF levels likely to be encountered in practice.



Figure 14. Switching power supplies only.



Figure 15. Switching power supplies plus fans.



Figure 16. All equipment components powered on.



Figure 17. Seven radios simultaneously transmitting into dummy loads.



Figure 18. Overlay plot of all measurement conditions except simultaneously transmitting radios.



Figure 19. Overlay plot of all measurement conditions including simultaneously transmitting radios.

6.3 Summary of Results

Emanated RF levels at a distance of approximately one meter from the TRP-1000 system, when the system is in an "idle" state, are not noticeably discernable from typical ambient RF levels in an urban environment. The measured levels were less than about 0.01 μ W, with most of that due to "outside" or "extraneous" licensed radiation sources. Emanations when transmitting, while higher as compared to the idle state, did not, at a distance of about one meter from the equipment, exceed 4 μ W. Comprehensive EMI studies are, in general, probably not necessary for typical urban installations.