



The Inspection and Evaluation Committee of the
Council of Inspectors General on Integrity and Efficiency
invites you to attend its first national training conference
“Fostering Our Evaluation Community”

Tuesday, June 16, and Wednesday, June 17, 2009 • Arlington, Virginia

WHO SHOULD ATTEND

All levels within I&E units: new and experienced analysts, team leaders, managers, and new executives. Participants will be grouped to interact with I&E staff from different agencies and with varying levels of experience.

THE CONFERENCE WILL HELP YOU

- gain insight into how evaluations can create impact,
- share best practices with evaluation experts,
- discover resources and development opportunities for your I&E unit,
- learn evaluation approaches geared to I&E offices, and
- network with OIG/I&E professionals interested in building skill and capacity.



The L. William Seidman Center

3501 Fairfax Drive, Arlington Virginia 22226
www.ahl-seidman.com

Guest rooms and conference rooms are located in the L. William Seidman Center on the FDIC campus, just minutes from Reagan National Airport and downtown Washington. The hotel has a fitness center with 24-hour access, swimming pool, cafeteria, and business service center. Each room has a kitchenette and a large desk with data port.

To reserve a room at \$175 per night, plus tax, contact FDIC at 703.516.4630 by **May 19th**. Indicate that you are with the CIGIE I&E Training Conference. Or you may stay at one of the many other local hotels.



KEYNOTE SPEAKERS

The Honorable Daniel R. Levinson
Inspector General
Department of Health and Human Services

The Honorable Jon T. Rymer
Inspector General
Federal Deposit Insurance Corporation

I&E AIG PANEL

Wm. Brem Morrison, III, Department of Defense;
Robert B. Peterson, Department of State; **Carlton I. Mann**,
Department of Homeland Security; **Elise Ennis**, Department of
Energy; **Dr. John D. Daigh, Jr.**, Department of Veterans Affairs.

This CIGIE conference is sponsored by Office of Inspector General,
Department of Health and Human Services, and hosted by
Office of Inspector General, Federal Deposit Insurance Corporation.

PROGRAM PRESENTERS

Michael Quinn Patton
Major Directions, Issues, and Trends in Evaluation

Kathryn Newcomer
Planning Evaluations for Impact

Kenneth A. Gold
Working More Effectively with Congress

Debra Rog
Evaluation Community Resources and Networks

Dana Brower
Generational Differences in Work Teams

AGENDA AT A GLANCE

Tuesday, June 16

- 8:00 Check in and continental breakfast
- 8:30 Opening Remarks:
Dan Levinson, IG for the Department of Health and Human Services
Jon Rymer, IG for the Federal Deposit Insurance Corporation
- 9:00 Michael Quinn Patton: *Major directions, issues, and trends in evaluation*
- 10:30 Break
- 10:45 Group discussion led by Michael Quinn Patton
- 11:45 Lunch, provided at FDIC center
- 12:30 Dana Brower: *Creating High Performing and Harmonious Cross-Generational Teams*
- 2:00 Group discussion led by Dana Brower
- 3:00 Break
- 3:15 Debra Rog: *Evaluation as a Professional Discipline in Government*
- 4:30 Networking reception

Wednesday, June 17

- 8:00 *I&E Assistant Inspectors General Panel Discussion*
- 9:45 Break
- 10:00 Kathryn Newcomer: *Producing high-impact results: Where do you start?*
- 11:30 Group discussion led by Kathryn Newcomer
- 12:30 Lunch, on your own
- 1:30 Kenneth Gold: *Working more effectively with Congress*
- 3:00 Break
- 3:15 Group discussion led by Kenneth Gold
- 4:15 Closing remarks: Brian Pattison, RIG, OEI, HHS

**Inspection and Evaluation Committee Training Conference
"FOSTERING OUR EVALUATION COMMUNITY"**

**DETAILED AGENDA
Tuesday, June 16, and Wednesday, June 17**

Tuesday, June 16

- 8:00 - 8:30 Check in and continental breakfast
- 8:30 - 8:45 **Welcome**
Jon Rymer, Inspector General, Federal Deposit
Insurance Corporation
- 8:45 - 9:00 **Conference Kick-Off**
Dan Levinson, Inspector General, Department of Health
and Human Services
- 9:00 - 10:30 **"Major Directions, Issues, and Trends in Evaluation"**
Michael Quinn Patton
- What you can expect to gain from the session:
- How to assess your evaluation work and impact
 - How to improve your I&E practice
 - How to make recommendations for impact
 - Ways to respond quickly to stakeholders
- 10:30 - 10:45 Break
- 10:45 - 11:45 **Group discussion**
Led by Michael Quinn Patton
- Discussion questions may include:
- What challenges do you face internally in your I&E unit?
 - o How do you deal with those challenges?
 - What challenges do you face interacting with key external stakeholders?
 - o How do you deal with those challenges?
 - What are your lessons learned about recommendations that you have made?
- 11:45 - 12:30 Lunch, provided at FDIC center

12:30 - 1:30

**"Creating High Performing and Harmonious
Cross-Generational Teams"**
Dana Brower

What you can expect to gain from the session:

- Increased understanding and appreciation of each generation's values
- Work styles of each generation
- Tips for bridging the generational gap at work
- Ways to communicate more effectively

2:00 - 3:00

Group discussion
Led by Dana Brower

Discussion questions may include:

- What do you see as the important "ground rules" for working in cross-generational teams?
- What are the unique strengths that your generation brings to the workplace?
- What types of generational conflict have you noticed in your workplace?
 - o What actions could be taken to minimize those conflicts in the future?

3:00 - 3:15

Break

3:15 - 4:15

**"Evaluation as a Professional Discipline in the Federal
Government Arena"**
Debra Rog

What you can expect to gain from the session:

- A greater understanding of how evaluation has grown as a discipline
- An understanding of the role that the American Evaluation Association can play in supporting the work of OIG evaluations
- Discover the resources available to support evaluators in their capacity building

4:30 - 6:30

Networking reception
Carpool Bar and Restaurant
4000 Fairfax Drive Arlington, VA (within walking distance
of conference site)

Wednesday, June 17

8:00 - 9:45

"Foresight, Insight, Hindsight"

I&E Assistant Inspectors General Panel

Moderated by William (Brem) Morrison, AIG for Inspections and Evaluations, Department of Defense

Panel members:

- Elise Ennis, AIG for Inspections, Department of Energy
- Carlton (Carl) I. Mann, AIG for Inspections, Department of Homeland Security
- Robert (Bob) B. Peterson, AIG for Inspections, Department of State
- John David Daigh, Jr., M.D., AIG for Healthcare Inspections, Department of Veterans Affairs

What you can expect to gain from the session:

- Increased understanding of the practical applications of I&E principles, objectives, and methodologies among the various Federal agencies
- The opportunity to communicate and share lessons learned, best practices, and innovative ideas
- A better appreciation of how evaluations can create impact and add value to the IG community

9:45 - 10:00

Break

10:00 - 11:30

**"Producing High Impact Results: Where do You Start?"
Kathryn Newcomer**

What you can expect to gain from the session:

- Advice on strengthening the quality of your evidence
- Strategies for producing compelling findings and feasible recommendations
- Increased understanding of the key criteria needed in the design phase
- How to think strategically about the desired end products of your work

11:30 - 12:30

**Group discussion
Led by Kathryn Newcomer**

Discussion questions may include:

- What are some successful practices you have employed during the design phase to identify appropriate questions to address?

- What is one particularly satisfying experience you have had in getting “really good” evidence?
 - o What evidence did you present and how did you get there?

12:30 - 1:30 Lunch, on your own

1:30 - 3:00 **“IGs and the 111th Congress”**
Kenneth Gold

What you can expect to gain from the session:

- Increased understanding of the dynamics and implications of how IGs can be most effective in a given political environment
- Learning about the perspective of oversight in new administrations, and in divided vs. unified party government
- Increased understanding of the external influences on IGs and oversight: the media, public interest groups and others
- How to communicate effectively with Congress

3:00 - 3:15 Break

3:15 - 4:15 **Group discussion**
Led by Kenneth Gold

Discussion questions may include:

- What is your perspective of oversight in the new administration?
- What is the role of congressional committee chairs and IGs?
- What have been your experiences with the influence of the media, public interest groups, etc. on the work that you do?
- How does your office effectively communicate with Congress?

4:15 - 4:30 **Closing**
Brian Pattison, Regional Inspector General, for Evaluation and Inspections’ Kansas City; Department of Health and Human Services

Speaker Bios

Dana Brower is a consultant from Charlottesville, Virginia, and a partner with The Halcyon Group. She has been working in leadership development and training for more than 12 years, and facilitating learning on the topic of generational differences for seven years. Dana began work in the generations arena while serving as a Research Fellow at the Federal Executive Institute (FEI) - a training center for senior-level civil servants in Charlottesville - where she helped guide the Institute's efforts on Leadership Across Generations in the federal workplace. Today, she is conducting her own research project on generations at work.

John David Daigh, Jr., AIG for Healthcare Inspections, Department of Veterans Affairs joined the Department of Veterans Affairs as the Associate Director of Medical Consultation in OIG in January 2002 and was appointed as the AIG for Healthcare Inspections in January 2004. In this position, he is responsible for the OIG initiatives that review the quality of health care provided to veterans in Veteran Affairs' hospitals, clinics, and nursing homes, in addition to the care provided to veterans through various health care contracts. He provides consultation to the investigation and audit sections of the Office of the Inspector General.

Elise Ennis, AIG for Inspections, Department of Energy, was appointed AIG for Inspections in October 2008. Ms. Ennis is responsible for leading the Office of Inspections' programs, operations, policies, and resources. Inspections include reviews of economy, efficiency, and effectiveness of Department programs and activities, as well as reviews of administrative allegations.

Kenneth A. Gold has been the Director of the Government Affairs Institute at Georgetown University since 1997. He joined the Government Affairs Institute at the U.S. Office of Personnel Management in 1989 and was a member of its Senior Faculty until 1992, when he was named Director of the Institute. He served as GAI Director with OPM until it was privatized by the Federal Government in 1995. Dr. Gold is the author of articles on organizations and management, and of *United States Foreign Economic Policy-Making* (New York: Garland Publishing, 1987).

Daniel R. Levinson, IG for the Department of Health and Human Services (HHS) has headed the HHS OIG since September 8, 2004. As Inspector General, Mr. Levinson is the senior official responsible for audits, evaluations, investigations, and law enforcement efforts relating to HHS programs and operations. The Office of Inspector General is comprised of over 1500 professional staff members who provide leadership in promoting economy, efficiency, and effectiveness in HHS programs and addressing fraud, waste, and abuse.

Carlton (Carl) I. Mann is the AIG for Inspections at the Department of Homeland Security (DHS). His office provides the IG with a means to analyze programs quickly and to evaluate operational efficiency and vulnerability. His office reviews sensitive issues that arise suddenly, including congressional requests for studies that require immediate attention and that may involve any area of the department. His is the lead OIG office for reporting on DHS intelligence, international affairs, civil rights, civil liberties, science, and technology.

William (Brem) Morrison, III, AIG for Inspections and Evaluations, Department of Defense (DOD) was appointed in February 2004. The Inspections and Evaluations Directorate is a startup organization that was announced in September 2003 and formalized in March 2004. Mr. Morrison develops and utilizes independent inspection and evaluation processes to review the effectiveness of DoD activities.

Kathryn Newcomer is a professor at the Trachtenberg School of Public Policy and Public Administration at the George Washington University, where she is also Co-Director of the Midge Smith Center for Evaluation Effectiveness, home of The Evaluators' Institute. She is Director of the Doctoral program in Public Policy and Administration. She is also the Associate Director of the School. She teaches public and nonprofit program evaluation, research design, and applied statistics. She routinely conducts research and training for government agencies and nonprofit organizations on performance measurement and program evaluation. Dr. Newcomer has published five books, including Improving Government Performance, The Handbook of Practical Program Evaluation, and Meeting the Challenges of Performance-Oriented Government.

Michael Quinn Patton is an independent organizational development and program evaluation consultant. He is former President of the American Evaluation Association. He teaches regularly in The Evaluators Institute and The World Bank's International Program in Development Evaluation Training hosted annually in Ottawa. He is author of Utilization-Focused Evaluation and Qualitative Research and Evaluation Methods, and co-author of Getting to Maybe: How the World Is Changed.

Robert (Bob) B. Peterson, AIG for Inspections, Department of State (DOS) has worked in DOS's OIG since 1987. He previously worked for the U.S. Army Audit Agency in St. Louis, Missouri (1973 - 1977), the Department of Defense Office of Inspector General in Washington, DC (1977 - 1984), and the U.S. Information Agency Office of Inspector General in Washington, DC (1984-1987), before joining the DOS. He has inspected well over 100 posts and bureaus.

Debra J. Rog is an Associate Director with Westat and a Vice President of The Rockville Institute. Before joining Westat in January 2007, Dr. Rog directed the Washington office of the Center for Evaluation and Program Improvement (CEPI) for 17 years, and was a

Senior Research Associate in CEPI. She has over 25 years of experience in program evaluation and applied research. Dr. Rog has written numerous publications on evaluation methodology, housing, homelessness, poverty, mental health, and program and policy development and has edited numerous substantive and methodological volumes, including the Applied Social Research Methods Series and the Handbook of Applied Social Research Methods.

Jon T. Rymer, Inspector General, Federal Deposit Insurance Corporation was nominated by President Bush and confirmed by the Senate on June 22, 2006. Mr. Rymer is a member of the Council of Inspectors General on Integrity and Efficiency, and has served as Chair of the Council's Audit Committee since July 2008.