

INSURANCE MATCH WORKGROUP CONFERENCE CALL

MEETING MINUTES

DATE: June 27, 2006
LOCATION: OCSE, Dawson Room
TIME: 1:30P – 2:45P

OCSE:

<input checked="" type="checkbox"/> Nix, Roy	<input checked="" type="checkbox"/> Deimeke, Linda	<input checked="" type="checkbox"/> Workie, Essey
<input checked="" type="checkbox"/> O’Conner, Joan	<input type="checkbox"/> Snodgrass, Pat	<input type="checkbox"/> Keely, Linda
<input checked="" type="checkbox"/> Butler, Mary	<input checked="" type="checkbox"/> Grigsby, Sherri	<input type="checkbox"/> Peeler, Brian
<input checked="" type="checkbox"/> Marsolais, Matt	<input type="checkbox"/> Newcombe, Kerry	<input checked="" type="checkbox"/> Hale, Scott
<input checked="" type="checkbox"/> Higgs, Renee	<input checked="" type="checkbox"/> Kehner, Chuck	<input checked="" type="checkbox"/> Miller, Anne

WORKGROUP:

<input checked="" type="checkbox"/> O’Neill, Dolores (MA)	<input checked="" type="checkbox"/> Santilli, Sharon (RI)	<input type="checkbox"/> Budnik, Jan (NJ)
<input type="checkbox"/> Clayman, Amy (MA)	<input type="checkbox"/> Bermudez, Rick (CA)	<input type="checkbox"/> Sheaffer, Tom (PA)
<input checked="" type="checkbox"/> Knowles, Larry (NY)	<input checked="" type="checkbox"/> Bailey, Rebecca (VA)	<input type="checkbox"/> Passaro, Athony (NJ)
<input checked="" type="checkbox"/> Simmerson, Diane (PA)	<input checked="" type="checkbox"/> Duncan, Melanie (AL)	<input checked="" type="checkbox"/> Odom, Vickie (NC)
<input checked="" type="checkbox"/> Cooper, Sarah (OH)	<input checked="" type="checkbox"/> Langhorst, Joyce (NM)	<input type="checkbox"/> Farley, Bob (RI)
<input checked="" type="checkbox"/> Trammell, Annette (AR)	<input checked="" type="checkbox"/> Taylor, Doris (IA)	<input checked="" type="checkbox"/> Brown, Paula (CO)
<input type="checkbox"/> Takeuchi, Jadine (CA)	<input type="checkbox"/> Whitehead, Dabretta (AR)	<input checked="" type="checkbox"/> Roland, Marty (PA)
<input checked="" type="checkbox"/> Donnelly, Charles (WA)	<input checked="" type="checkbox"/> Anderson, LeAnn (CO)	

Decisions/Discussion

1. There were minor updates to the June 13th minutes to correct names of two of the conference call attendees.
2. OCSE provided a summary of the June 22nd meeting at the American Insurance Association (AIA) with ten insurers. It was noted that the insurers appeared to support the national insurance match initiative. Insurers expressed concern about security and confidentiality of their data. The insurers requested indemnifying language in the match agreement between OCSE and insurers. The insurers also stated the Insurance Service Office (ISO) could serve as the data source for a national insurance match.
3. OCSE asked states to provide information about an interface between the state CSE agency and their workers’ compensation (WC) agency. Specific questions asked:
 - a. Does your state have an interface with the state WC agency?
 - b. Does the state WC agency send their information to the state or does the state CSE agency send a file to the WC agency?
 - c. What is the frequency of the match?
 - d. What are the minimum delinquency and/or settlement amount thresholds?

States with WC Interfaces (in addition to the information below, please reference the “State WC Interface Matrix”)

Ohio: Only intercepts WC claims; the state does not engage in other insurance matching or intercept processes. OH sends only cases in locate status to the WC agency for a weekly match.

Washington: Conducts a weekly match with the Labor and Industry/WC Agency, which currently holds claim information for over 1,000 self-insured companies (e.g., Microsoft, Boeing, Starbucks, etc). Liens are sent directly to the self-insured companies.

North Carolina: Monthly, NC sends a file containing information about all obligors to the Industrial Commission/WC Board. The interface is not always reliable and is not timely. Income withholding is used for recurring payments and issued directly to insurers. For lump sum, NC uses an Insurance Lien form. The settlement must be equal or greater than \$3,000.

Iowa: The state receives a file from WC that is maintained by IA, and the WC agency sends weekly updates. Matches are verified by contacting insurers. IWO used for WC claims.

Arkansas: Monthly, AR sends a file containing only delinquent obligors to the WC agency. It is a manual IWO process for county case workers.

Massachusetts: MA sends a file containing all obligors (anyone with an order) to the Department of Industrial Accidents (DIA)/WC Board on a weekly basis. The minimum delinquency threshold is \$500. The IWO process is automated. The notice must be sent to the DIA when there is a delinquency. The same notice sent to the DIA is also sent to the insurers and obligor and/or obligor’s attorney. MA claims the WC interface produces timely matches.

When asked about monitoring compliance of insurers, MA stated they have the ability to audit attorneys and insurance companies, and assess a monetary penalty to insurers for failing to submit SSNs.

Colorado: Daily match performed with State Division of WC. WC agency sends a file to CO, which is matched against delinquent obligors. There is no delinquency or settlement threshold. CO does not perform verification. The notice is automatically issued to the insurance company.

New York: Weekly, NY sends delinquent obligors to the state WC agency for matching. There is some overlap between the WC and ISO match. Once a claim is filed, only the claims approved for payment are submitted to the WC agency.

States without WC interfaces:

Virginia: All WC information flows through CSLN. VA workers contact an insurer prior to issuing the IWO or lump sum paperwork. VA states information is untimely.

Rhode Island: Rhode Island provided updated information after the conference call. RI does a level of in-state WC matching through Department of Labor and Training—self-insured only—supplementing what the state receives from CSLN.

Pennsylvania: No interface with state WC agency; CSLN only. No cap set on lump sum payments. Income attachment is capped at 55% by CCPA.

New Mexico: No interface with state WC agency; CSLN only. Matches on workers compensation are sent to the field office for IWO.

Alabama: No insurance intercept set up. Currently working on contract with CSLN.

States not on call: CA, NJ

Action Items

1. Ohio to determine the percentage of delinquent cases that are in locate status.
2. Distribute August Workgroup meeting draft agenda to the workgroup.
3. States to continue to poll other states in their region for insurance intercept information.
4. Add to the list of talking points for insurers the issue regarding checks made payable to the state CSE agency and the obligor and/or obligor's attorney.