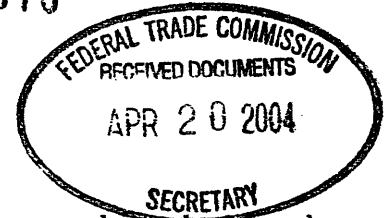


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██████████ 4-14-04
Re: CAN-SPAM Act Rulemaking, Project No. R411008



Dear Commissioners,

I am as against spam as anyone I know! I hate cleaning out my email box every day. I don't need or want a bigger love muscle, cheap generic drugs from Mexico or Europe or \$30,000,000 investment opportunities with deposed African princes.

From what I've read about CAN-SPAM, in theory it sounds like a good law, and it might even help cut down some of the spam. However, what I've read about the email suppression lists is just ridiculous! Suppression lists will no doubt put an end to all the legitimate opt-in newsletters that I subscribe too and value. Who in their right mind is going to want to risk getting sued because they mention some product in their newsletter. If you pass suppression lists, I firmly believe that this will cause serious and irreparable damage to the positive Internet experience I've grown accustomed to every day.

And I highly doubt that suppression lists will stop spammers. I met a part time spammer last year at a internet conference. He said he runs a quick spam campaign a couple times a year and that with his regular work he makes 30k/year and when he spams he makes 20-50k/month! Do you really think that suppression lists are going to shut down an invisible spammer who spams one month and takes 5 off? Doubtful. But it will cause damage to the legitimate emailers, who's material is wanted and looked forward to by millions each day, week or month.

In fact, I just started a double opt in newsletter the purpose of which is to review hardware and software products I've purchased. In just one month over 40 people have subscribed to my Newsletter and I am about to send out my first letter. In it I will review my new HP laptop and also the newest version of Paintshop Pro. If you pass suppression lists, my newsletter will have a very early retirement. I can not risk being sued by some spammer who switches gigs and starts subscribing to every newsletter they can and also to every suppression list they can and then spends all day looking for infractions so they can sue and get rich instead of spam to get rich. The only winners would be lawyers and spammers. I have children to feed!

PLEASE DO NOT pass the suppression lists. To do so would cause harm and not help curb Spam any. CAN-SPAM doesn't need suppression lists and the lists won't help CAN-SPAM stop spammers any more than it would without this bad idea of lists.

Thank you for you deep consideration of this weighty matter.

Best regards,

Robert Wright
Glenwood Springs, Colorado