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CAN-SPAM Act Rulemaking, Project No. R411008  
Federal Trade Commission  
CAN-SPAM Act  
Post Office Box 1030  
Merrifield, VA  
22116-1030

Re: CAN-SPAM Act Rulemaking, Project No. R411008

To the Commissioners,

Spam is NOT the problem it is made out to be and I personally feel that fanning the flames of discontent is why most people complain. Spam is a problem but not to the extent that the news media and government purport it to be.

Recently I have been accused of spamming - NOT BY the people I mail, but by their Internet Service Providers. GUILTY BEFORE PROVED INNOCENT!!! This is NOT how a free society works. I urge you to stop the draconian steps you and industry are taking!!

I send out jobs to people! Independent Contractors that WANT my jobs. You have made my life tough and many people DO NOT get the work they desire, or even know that they missed out on the jobs because AOL, Excite, Earthlink and others say I am spam. I send out a couple thousand email a week. I have no way of proving that I am not spam without HUGE expense and time commitment.

I am a small business trying to make a buck from companies that pay me to find workers. The workers want my info opportunities. Do you want to make it difficult for ME? If so why?

I applaud your efforts to curb the problem of unsolicited bulk email. However, I am concerned about the proposed requirement for merchants to maintain suppression lists.

There are so many problems and costs associated with this idea, and so much damage done to consumers and businesses alike, that I feel I must urge you to consider this matter most carefully.

Requirement of the use of suppression lists will seriously damage many of the legitimate publications available on the net. My specific concern is for harm to publishers who require permission from the consumer prior to adding them to any list.

They're not who CAN-SPAM was designed to put out of business, but this requirement will very likely have that effect.

There's also the potential for significant harm to consumers, because of the problem of properly knowing their intent when they unsubscribe from a list. On top of that, these suppression lists could easily fall into the hands of spammers, leading to more spam instead of less.

I was quite surprised at the potential problems this ruling could involve, and urge you in the strongest possible terms to reconsider its implementation in light of these problems,

Respectfully,  
Curtis Spangler

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