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4/14/04

Re: CAN-SPAM Act Rulemaking, Project No. R411008

To the Commissioners,

In a time where so many Americans struggle to earn a living - and many of them are mothers who have to take care of children "at the side"- it is not a good idea to make doing LEGITIMATE business online so much more difficult. The Internet has become a valid part of the business world, and as such, it has to be regulated. But please, do it in a way that does not put honest, hard working people out of business.

I applaud your efforts to curb the problem of unsolicited bulk email. However, I am concerned about the proposed requirement for merchants to maintain suppression lists.

There are so many problems and costs associated with this idea, and so much damage done to consumers and businesses alike, that I feel I must urge you to consider this matter most carefully.

Carna Zalianias-Miller 4/14/04

(Carna Zacharias-Miller)