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Princeton Office

Administrative and Divisional Offices
238 West Delaware Avenue
Pennington, NJ 08534-1603
1-800-WEIDEL-1

Appraisal Office
609-737-1522

Auction Office
609-737-1522

Commercial-Industrial Office
609-737-2077

Horse Farms Office
609-737-1522

Insurance Office
609-737-1522

Mortgage Loans
800-635-0977
609-737-1000

Weidel Marketing Group
609-737-1522

Real Estate School
609-737-1525

Relocation Office
609-737-1551

Offices Serving New Jersey & Pennsylvania

Basking Ridge Office
908-766-5900

Bensalem Office
215-750-1000

Bridgewater Office
908-685-8200

Bordentown Office
609-298-3000

Clinton Office
908-735-5900

Doylestown Office
215-348-5600

Ewing Office
609-883-6950

Fairless Hills Office
215-949-3010

Flemington Office
908-782-0100

Hamilton Office
609-586-1400

Hillsborough/Montgomery Office
908-359-7100

Hopewell Office
609-466-1224

Lambertville Office
609-397-0777

Lawrenceville Office
609-896-1000

New Hope Office
215-862-9441

Newtown Office
215-968-0140

North Brunswick Office
732-249-9100

Pennington Office
609-737-1500

Princeton Office
609-921-2700

West Windsor Office
609-799-6200

Yardley Office
215-493-1954

March 24, 2004

Federal Trade Commission
Office of the Secretary
Room 159-H (Annex D)
600 Pennsylvania Ave, N.W.
Washington, D.C. 20580

190 Nassau Street
The Courtyard
Princeton, NJ 08542
(609) 921-2700
FAX (609) 683-9746
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Re: "CAN-SPAM Act Rulemaking, Project No. R411008," 69 Federal Register 48, 11775-11782 (March 11, 2004)

Dear Sir or Madam:

As a member of the New Jersey Association of REALTORS® (NJAR) and the NATIONAL ASSOCIATION OF REALTORS® (NAR), I appreciate this opportunity to comment on the Federal Trade Commission's proposal on the Controlling the Assault of Non-Solicited Pornography and Marketing Act of 2003 (CAN SPAM Act). As an independent businessperson who is forced to deal with a flood of offensive and fraudulent e-mails in my box each day and as one who sends e-mails in the course of my real estate business, I have a significant interest in the outcome of this rulemaking process.

While I support the Commission's efforts to control fraudulent, misleading and abusive unsolicited e-mails and e-mailing practices, I am concerned that the establishment of a Do-Not-E-mail Registry goes too far and will result in penalizing small businesses for engaging in legitimate e-mail communications with past clients and potential future clients. Real estate brokers and agents commonly use e-mails to share information about issues and changes in local real estate markets that affect their clients largest asset, their home.

Last year, small businesses were subjected to several new federal regulations (Do-Not Call, Do-Not-Fax regulations and CAN SPAM provisions), which have greatly impacted the ordinary course of business between real estate professionals and our customers. I believe that a Do-Not-E-mail Registry would have a significant economic impact on small businesses by imposing additional compliance costs, not to mention the potential for loss of revenues as a result of further restrictions on business-to-consumer communications.

I am also concerned about the privacy and security of a Do-Not-E-mail Registry. I urge you to closely consider whether the disputable consumer benefits of a Do-Not-E-mail Registry and the potential risk to privacy of a central depository of legitimate e-mail addresses outweigh the onerous and costly compliance burdens on millions of small businesses. I am concerned that this registry would be a prime target for attacks by illegitimate spammers and unscrupulous computer hackers

I urge you to consider the impact of this registry on small businesses.

Sincerely,

Lee Ann Can Syler

