

# Archived Information

## National Center for Education Statistics (NCES) Statistics and Assessment - 2002

CFDA Numbers: 84.830 Statistics  
84.902 Assessments

### Goal 8: To collect, analyze and disseminate information on the condition of education in the United States and to provide comparative international statistics

Objective 8.1 of 1: Provides timely, useful, and comprehensive data that are relevant to policy and educational improvement.

Indicator 8.1.1 of 1: Customer satisfaction: At least 85 percent of surveyed customers in 1999 and 90 percent in 2001 will agree that National Center for Education Statistics (NCES) data are timely, relevant, and comprehensive.

Targets and Performance Data				Assessment of Progress	Sources and Data Quality			
<i>Percentage of customer respondents satisfied or very satisfied with NCES publications</i>				<p><b>Status: Unable to judge</b></p> <p><b>Progress:</b> The overall NCES customers satisfaction rating remains high for NCES publications performance. NCES showed improvement in all areas of its performance data between 1997 and 2001. During the period, NCES focused on improving the timeliness of its publications and data files. Significant progress was made in Common Core of Data (CCD) Reports and the National Assessment of Educational Progress (NAEP).</p> <p><b>Explanation:</b> The CCD School and Agency Report has shown an improvement from 25 months to 15 months from data collection to publication and a 3-month improvement in State Nonfiscal. NAEP has shown dramatic improvements in timeliness for many of its major reports. In 2001, NCES did meet most of its publications performance targets,</p>	<p><b>Additional Source Information:</b> NCES Customer Satisfaction Survey.</p> <p><b>Frequency:</b> Biennially.</p> <p><b>Collection Period:</b> 2003</p> <p><b>Data Available:</b> January 2004</p> <p><b>Validated By:</b> NCES. NCES Data was validated by using NCES review procedures and by applying NCES statistical standards.</p> <p><b>Limitations:</b> None</p> <p><b>Improvements:</b> In 2001, NCES Customers expressed a 94% satisfaction rate with the overall quality of our publications and 89% with our data files.</p>			
Year	Actual Performance		Performance Targets					
	Comprehensiveness	Timeliness	Utility			Comprehensiveness	Timeliness	Utility
1997	88	72	86					
1999	91	77	89			85	85	85
2001	90	74	90			90	90	90
<i>Percentage of customer respondents satisfied or very satisfied with NCES data files</i>								
Year	Actual Performance		Performance Targets					
	Comprehensiveness	Timeliness	Comprehensiveness			Timeliness		
1997	82	52						
1999	87	67	85	85				
2001	88	66	90	90				
<i>Percentage of customer respondents satisfied or very satisfied with NCES services</i>								
Year	Actual Performance		Performance Targets					
	Comprehensiveness	Timeliness	Utility	Comprehensiveness	Timeliness	Utility		
1997	89							
1999	93	93	85	85				
2001	83	88	90	85				

but does need to improve its timeliness. The next data (2003) will not be available until 2004.	
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