

U.S. Small Business Administration (SBA)

Nebraska District Office
10675 Bedford Avenue, Suite 100
Omaha, NE 68134
Phone: 402-221-4691
Fax: 402-221-3680
Website: <http://www.sba.gov/banking>

Contact us for questions regarding the SBA loan process or for training on SBA loan programs:

Michael Niehaus, *Lead Lender Relations Specialist*, 402-221-7210
Email: michael.niehaus@sba.gov

Deborah Wilson, *Lender Relations Specialist*, 402-221-7222
Email: deborah.haycraft.wilson@sba.gov

Suzanne Stearman, *Lender Relations Specialist*, 402-221-7208
Email: suzanne.stearman@sba.gov

Gregg Stratman, *District Counsel*, 402-221-7202
Email: gregg.stratman@sba.gov

SBA Centralized Loan System

Loan Processing

Loan Guaranty Processing Center (LGPC)

Website: <http://www.sba.gov/aboutsba/sbaprograms/elending/lGPC/index.html>

Processes all regular 7(a) and Small/Rural Lender Advantage loans nationwide

6501 Sylvan Road
Citrus Heights, CA 95610
Phone: (916) 735-1960
Fax: (916) 735-1554

OR

262 Black Gold Blvd
Hazard, KY 41701
Phone: (606) 436-0801
Fax: (606) 435-2400

Email 7(a) questions to: 7aquestions@sba.gov

Submit 7(a) loan documents electronically at:

<http://www.sendthisfile.com/sendthisfile/custom.jsp?sendthisfilecode=wtskqLiYqeyc4VJ1uPbf53qB>

Sacramento PLP/SBAExpress Loan Processing Center

Website: <http://www.sba.gov/aboutsba/sbaprograms/elending/slpc/index.html>

Processes PLP, SBA Express, Community Express and Patriot Express Loans

Submit PLP and Express Loan Packages to: **Fax Number (916) 735-0640**

Eligibility and Processing Issues:

Hien Nguyen, Sr. Loan Officer – (916) 735-1200, hien.nguyen@sba.gov

Hardy Slay, Loan Officer – (916) 735-1223, hardy.slay@sba.gov

Loan Application Status:

Barbara Stefani, Loan Processor – (916) 231-3475, barbara.stefani@sba.gov

Handy Websites for Loan Processing

Forms--loan applications

<http://www.sba.gov/aboutsba/sbaprograms/elending/slpc/forms/index.html>

Size standards---look up size standards for each industry

http://www.sba.gov/idc/groups/public/documents/sba_homepage/serv_sstd_tablepdf.pdf

Standard operating procedures---look up the rules and regulations of SBA loans

http://www.sba.gov/idc/groups/public/documents/sba_homepage/serv_sops_50105.pdf

Centralized 7(a) loan submission instructions---instructions for submitting loan applications

http://www.sba.gov/idc/groups/public/documents/sba_program_office/bank_7ainstructions.pdf

SBA Base Rates (LIBOR+3, Prime, and SBA Optional Peg Rate)

<http://www.colsonservices.com/main/news.shtml>

Department of Economic Quality---to check for identified contaminated sites in Nebraska

<http://www.deq.state.ne.us/>---click on “Focus on Water,” then “LUST and Surface Spill Site Information” for list

Loan Servicing

Commercial Loan Servicing Center - Fresno

Website: <http://www.sba.gov/aboutsba/sbaprograms/elending/clc/index.html>

Services all loans; handles purchase and liquidation activity for SBA Express loans; and for questions on SBA guaranty fees

2719 N. Air Fresno Drive, Suite 107

Fresno, CA 93727

Phone: (559) 487-5650

Toll Free: (800) 347-0922

Servicing: Fax Number: (559) 487-5803

Express Purchase: Fax Number: (559) 487-5009

Email:

fsc.servicing@sba.gov for questions about submitting requests for servicing actions & adjustments for all loans & liquidations on non-Express loans

fsc.purchasing@sba.gov for questions about purchasing Express loans

Guaranty fees should be sent to:

SBA Denver Finance Center (DFC)

U.S. Small Business Administration **OR** Electronically at: www.pay.gov

Denver, CO 80259-0001

For questions concerning your monthly 1502 SBA report:

Colson Services

Toll Free Customer Service: (877) 245-6159

Email: info@colsonservices.com

Website: www.colsonservices.com

Handy Websites for Loan Servicing

Form to submit servicing changes (Form 2237):

http://www.sba.gov/idc/groups/public/documents/sba_homepage/sba_forms_2237.pdf

Servicing guideline booklet:

http://www.sba.gov/idc/groups/public/documents/sba_program_office/bank_csc_servicing_booklet.pdf

Matrix for servicing actions & modifications:

<http://www.sba.gov/aboutsba/sbaprograms/elending/clc/servicing/index.html>

Detailed information about electronic purchase of Express package submission:

http://www.sba.gov/idc/groups/public/documents/sba_program_office/bank_lgpc_purchase_package.pdf

Loan Purchasing & Liquidation

National Guaranty Purchase Center (NGPC)

Website: <http://www.sba.gov/aboutsba/sbaprograms/elending/ngpc/index.html>

Processes guaranty purchase requests and provides assistance and oversight, as necessary, to lenders during loan liquidation on non-Express loans

1145 Herndon Parkway
Suite 900
Herndon, VA 20170
Phone: (703) 487-9283
Toll Free: (877) 488-4364
Fax: (202) 481-4674

The customer service representative for our area is Leslie Klam. Her phone number is (703) 487-9284 and her email is leslie.klam@sba.gov.

Direct e-mail inquiries to:

loanresolution@sba.gov *for general questions on liquidating non-Express loans*

secondarymarketliq@sba.gov *for questions on purchasing if loan was sold to secondary market*

sbapurchase@sba.gov *for questions on purchasing if loan is not on the secondary market*

Handy Websites for Loan Purchasing & Liquidation Information

Guaranty purchase information:

<http://www.sba.gov/aboutsba/sbaprograms/elending/ngpc/guarantyp/index.html>

Guarantee purchase package tabs:

http://www.sba.gov/idc/groups/public/documents/sba_program_office/bank_10_tab.pdf

Guidelines for liquidation process:

http://www.sba.gov/idc/groups/public/documents/sba_program_office/bank_general_liquid_instr_plp.doc

SBA Resource Partners

Nebraska Business Development Centers (NBDC)

Website: <http://nbdc.unomaha.edu>

For assistance in packaging loans, for a customer needs to fulfill the technical assistance component of a Community Express loan, or to get business plan writing assistance for a customer:

Chadron

James Koehn, Director
Chadron State College
1000 Main Street
Chadron, NE 69337
Phone: 308-432-6282
Email: jkoehn@csc.edu

Kearney

Odee Ingersoll, Director
University of Nebraska at Kearney
West Center Bldg. Room 127E
1917 W. 24th Street
Kearney, NE 68849-4440
Phone: (308) 865-8344
Fax: (308) 865-8153
Email: ingersollo@unk.edu

Lincoln

Marisol U. Rodriguez, Director
UNL Office of Technology Development
Office 109, 1320 Q Street
Lincoln, NE 68588-0467
Phone: (402) 472-5222
Fax: (402) 472-0398
Email: mrodriguez2@unl.edu

North Platte

Jason Tuller, Director
300 East 3rd St. Room 275
North Platte, NE 69101
Phone: (308) 534-5115
Fax: (308) 534-5117
Email: jtuller@mail.unomaha.edu

Omaha - Entrepreneur Shop

Cliff Mosteller, Director
13006 West Center Road
Omaha, NE 68144
Phone: 402-595-1158
Fax: 402-595-1194
Email: cmosteller@mail.unomaha.edu

Scottsbluff

Ingrid Battershell, Director
Panhandle Research and Extension Center
4502 Avenue I
Scottsbluff, NE 69361
Phone: (308) 635-7513
Email: ibattershell@mail.unomaha.edu

Wayne

Loren Kucera, Director
Wayne State College
Gardner Hall
1111 Main St.
Wayne, NE 68787
Phone: (402) 375-7575
Email: LoKucer1@wsc.edu

Service Corps of Retired Executives (SCORE)

“Counselors to America’s Small Business”

For small business counseling:

Columbus	www.columbusscore.org	(402) 564-2769
Central Nebraska	www.scorecentralnebraska.org	(402) 462-4159
Lincoln	www.lincoln.scorechapter.org	(402) 437-2409
Norfolk	www.scorenorfolkne.org	(402) 373-4862
Omaha	www.omaha.scorechapter.org	(402) 221-3606
Panhandle.....	www.score-chapter301.org	(308) 632-2133

Microenterprise Information Referral System – MIRS
Directory of Microenterprise Programs

	<i>Phone</i>	<i>Organization</i>	<i>Service area</i>	<i>e-mail</i>		
		<i>Fax</i>				
1		CC-Microbusiness Project and Development Training aka CC-Juan Diego Center (Training, Technical Assistance, Loans)	Douglas and Sarpy Counties, with emphasis on S. Omaha, Hispanic.	KarenM@ccomaha.org Karen Mavropoulos	402-933-0756 Ext. 27	402-731-5865
2		Center for Rural Affairs/REAP (Training, Technical Assistance, Loans, Online Lending System) www.cfra.org/reap	Statewide-rural areas.	jeffr@alltel.net Jeff Reynolds Women's Business Center mbraun@windstream.net Monica Braun	402-656-3091 402-643-2673	402-656-3091 402-643-2673
3.		Community Action Partnership of Mid-Nebraska (Training, Technical Assistance, Loans) www.mnca.net	Grant, Hooker, Thomas, Arthur, McPherson, Logan, Keith, Lincoln, Perkins, Dawson, Buffalo, Chase, Hayes, Frontier, Gosper, Phelps, Kearney, Adams, Clay, Nuckolls, Webster, Franklin, Harlan, Furnas, Red Willow, Hitchcock, Dundy.	Mncaloans@mnca.net Bob Hobbs	308-865-5675	308-865-5681
4		Community Development Resources (formerly Self Employment Loan Fund - Training, Technical Assistance, Loans) http://www.cdr-nebraska.org	Microenterprise services (Lincoln and Lancaster County) Other services Statewide	rwallace@cdr-nebraska.org Rick Wallace	402-436-2386	402-436-2439
6		GROW Nebraska (Market Access, Training, Technical Assistance, link to Loans) http://www.grownebraska.com	Statewide.	janell@grownebraska.org Janell Anderson Ehrke sara@grownebraska.org Sara Stevens-Stehl	888-GROWNEB (476-9632) 308-472-3015	308-493-5396
7		Hastings Economic Development Corporation (Training, Technical Assistance, Loans)	Adams County	bidcra@alltel.net Randy Chick dhaussler@hastingsedc.com Dee Haussler	402-461-8415 402-461-8406	402-461-4400 402-461-4400
8		Ho-Chunk Community Dev. Corp. (Training, Technical Assistance, Loans) www.hochunkcdc.org	Nebraska-wide open to Native Americans, primarily those living on reservations including, but not limited to, Thurston and Knox Counties.	jstaab@hochunkcdc.org Jeremy Staab	402-846-5353	402-846-5357
9		Lincoln Action Program (Training, Technical Assistance, Loans) www.lincoln-action.org	Lancaster, Saunders	tpillen@lincoln-action.org Travis Pillen	402-471-4515	402-471-4844
10		Nebraska EDGE-Center for Applied Rural Innovation (Training) http://nebraskaedge.unl.edu	Statewide	mschlake@unl.edu Marilyn Schlake	800-328-2851 402-472-4138	402-472-0688
11		New Community Development Corp. (Training, Technical Assistance, Loans) www.ncdcomaha.org	Douglas, Sarpy	tjmiller1@ncdcomaha.org Terrie Jackson Miller	402-451-2939	402-451-2595
12		Northeast Economic Development, Inc. (Technical Assistance, Loans) www.nedinc.org	Antelope, Boone, Boyd, Brown, Burt, Cedar, Colfax, Cuming, Dakota, Dixon, Dodge, Douglas (rural), Holt, Keya Paha, Knox, Madison, Nance, Pierce, Platte, Rock, Stanton, Thurston, Washington, and Wayne	jeff@nenedd.org Jeff Christensen holly@nenedd.org Holly Sisson	402-649-7223 402-379-1150 Ext 113	402-379-9207
13		West Central Nebraska Development District (Loans, Training and Technical Assistance)	Grant, Hooker, Thomas, Arthur, McPherson, Logan, Keith, Lincoln, Dawson, Perkins, Chase, Hayes, Frontier, Gosper, Dundy, Hitchcock, Red Willow, Furnas Counties	djibben@wcndd.org Dave Jibben	308-284-6077	308-284-6070

14	Business Assistance Office- Nebraska Department of Economic Development http://www.neded.org	Statewide	steve.williams@ded.ne.gov Steve Williams	800-426-6505 402-471-3782	402-471-3778
15	Nebraska Enterprise Fund www.nebbiz.org	Statewide	Rosej@nebbiz.org Rose Jaspersen	402-685-5500	402-685-5550