AGENDA

Reclamation/Customer Meeting Regarding Implementation of the Business Model for Managing Engineering and Other Technical Services in Collaboration with Customers

Held in Association with the NWRA Annual Meeting 1-4 p.m., November 19, 2008 Tropics Room, Hotel Del Coronado Coronado, CA

Welcome Karl Wirkus

Brief update on status of implementing of M4E decisions Karl Wirkus

Refresher review of the new business model (PowerPoint)

Bill McDonald

BREAK

Discussion of draft work plan for developing and implementing the new business model Customers

Next steps for collaboration with customers

Reclamation/

Customers