Department of Energy



DOE A-76 Status, Lessons Learned & What's Next?

GSA EXPO

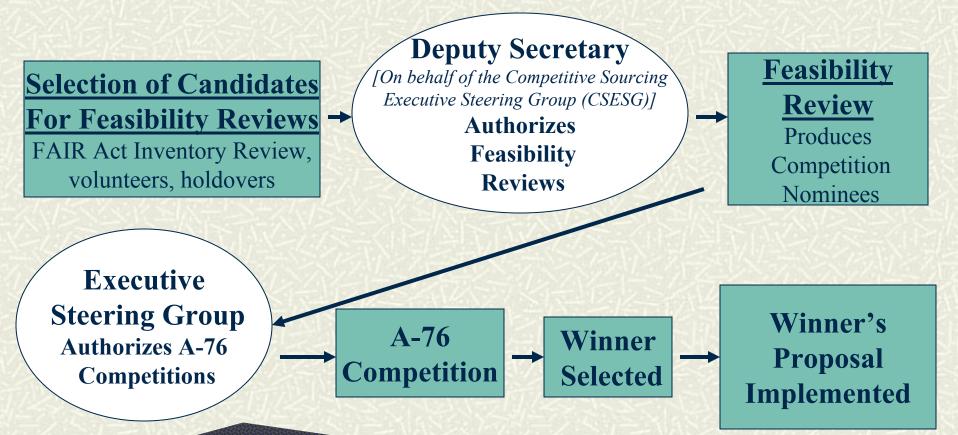
Office of Competitive Sourcing/A-76 (MA-20) Denny O'Brien (202-586-1690) May 16, 2006

Keys for a Successful A-76 Study

Start with a well organized approach
Effective communications strategy and planning is critical
Top-down commitment is essential to set the tone and stay the course

- > Studies are *resource intensive*
- > Set *realistic timelines* with achievable milestones
- **Focus on** *customer requirements*

A-76 Competition Process



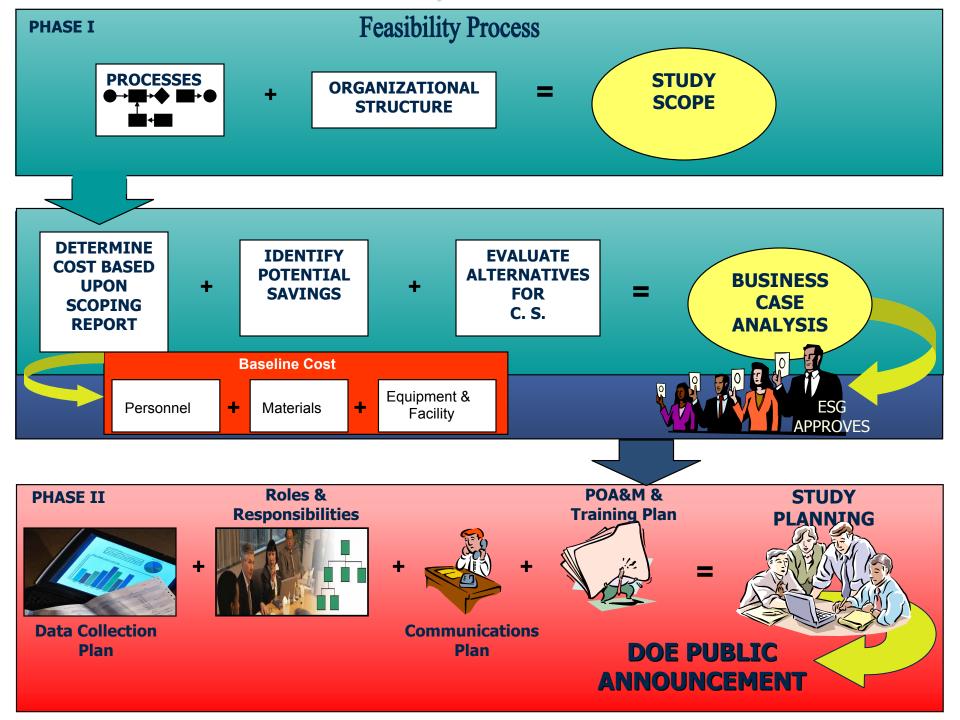
<u>Feasibility Review</u> - Presents a full set of recommendations on the scope of the study, mission impacts and risks, the estimated savings, study type and proposed timeline. <u>FAIR Act</u> – Federal Activities Inventory Reform Act of 1998 required inventory of agency commercial activities.

Department of Energy Competitive Sourcing Executive Steering Group (CSESG)

- Advises the Secretary on accomplishing DOE's and President's Competitive Sourcing Goals, including oversight, review and approval of Competitive Sourcing actions
- > Members
 - Deputy Secretary, Chair
 - Under Secretary for Nuclear Security
 - Under Secretary for Energy, Science and Environment
 - Director, Office of Management
 - The CFO
- > Advisors
 - General Counsel
 - Director, Office of Human Capital Management
 - Director, Public Affairs
 - Assistant Secretary for Congressional and Intergovernmental Affairs
 - National Representatives of Federal Employee Unions
 - American Federation of Government Employees
 - National Treasury Employees Union

Feasibility Reviews (FR)

- **Requirement of OMB Circular**
- Feasibility reviews are used to determine which commercial functions are best suited for an A-76 study
- Provides information on the scope of a potential study, mission impact and risk, estimated savings, and proposed timeline
- The Feasibility Review creates a "blueprint" for the proposed A-76 study



Status of DOE A-76 Studies

Function	Affected FTE	Status
Albany Research Center FY 06	74	Decision March 07
DOE Logistics FY 02/03	144	Completed-Decision April 06 (Contractor win)
New Brunswick Lab FY 04/05	40	Completed-Decision March 06 (MEO win)
Environmental Engineering Services FY 04/05	684	CANCELLED Sep 05
Information Technology FY 02/03	642 1000+ Contractors	Completed-Decision July 05 (Most efficient Organization, MEO win)
Human Resources FY 02/03	146	Completed-Decision September 04 (MEO win)
Financial Services FY 02/03	156 22 Contractors	Completed-Decision December 03 (MEO win)
NNSA Logistics FY 02/03	76	Completed-Decision May 04 (MEO Win)
Civil Rights Review FY 02/03	8	Completed-Decision August 03 (Contractor win)
Graphics FY 02/03	13	Completed-Decision September 03 (MEO win)

The estimated savings for the competitions completed to date is \$538.3M 7

Why Post Competition Accountability?

- Private sector concerns
 - Most Efficient Organizations (MEOs) were operating "business as usual"
 - MEO bids were "low-balled"
 - 91% of competitions won by the MEO
- Federal employee concerns
 - Contract bids were "low-balled"
 - Contractors "buy in" and then contract costs increase
 - Contract operations won't perform as well as in-house operations

Requirements in OMB Circular

- > Best Practices and Lessons Learned
- Execution Tracking
- Competitive Sourcing Quarterly Report
- Monitor Performance

The Four Phases of DOE Transition and Post Competition Accountability Activities

- **1. Transition to Winning Provider Planning**
- 2. Tentative Decision through Final Decision
- **3.** Service Provider (SP) Implementation
- 4. Post-Competition Accountability

Acquisition Lessons Learned

> Acquisition Workload - Major Impact

- Bidder/Offeror/Tender evaluations, cost analysis, Contests
 - FAR Subpart 33.1

Cost Technical Tradeoff (CTTO) acquisitions

- Best for higher tech functions
 - Fairness issues and limited competition
- Evaluation criteria
 - Past performance
 - Section L and M of RFP
 - How to score the MEO?
 - Resumes and key personnel
 - Section 842 (a) of PL 109-115

PWS Lessons Learned

- > Adequate resources including time and personnel must be dedicated to write PWS
- > Active procurement involvement required from inception
- Scope of work and any underlying assumptions must be clearly defined and understood before beginning to draft PWS
- > PWS role on GFP

The Circular should be modified to <u>require</u> inclusion of procurement and legal representatives during the development and submission of the Agency proposal.

ATO/MEO

>Issues/Lessons learned

- ATO Requirements
 - Support contractor
 - Ability/assets to compete with private companies
 - RFP provisions OPM rules, costing
 - Independent role
 - Sufficient support
 - Contest rules
 - Negotiate with CO
- "Buy-in"
 - Independent Review, SSEB

Contests Lesson Learned

- A directly interested party may now contest the RFP, exclusion, cancellation and the performance decision, to include appeal to GAO
 - The ATO, a single individual appointed by a majority of directly impacted employees, other bidders
 - Appeal to the CO FAR Subpart 33.1
 - Can ATO appeal lack of support/funding?
 - Who IS the single individual?
 - Role of unions-work place negotiations
 - GAO Process-only ATO and Contractors

Termination Lessons Learned

> Agency Terminations

- The Circular requires the MEO or other public service provider be treated, for termination purposes, as any commercial provider in accordance with FAR Part 49.
 - CO determines performance, issues cure notice and terminates Federal employees?

Will the MEO or other public service providers be given the same access to an Agency's Board of Contract Appeals and/or the Federal court for resolution of disputes or terminations under the Contract Disputes Act?

What's Next?

- Cannot use CTTO, only low cost-Technical Acceptable
- > Recompetes
- More technically complex Functions
- Use of FSS

For Further Information

Website: www.mbe.doe.gov/a-76 **DOE A-76 Hot Line: 202-586-1761 Email:** a76@hq.doe.gov DOE Office of Competitive Sourcing/A-76 ✓ Denny O'Brien: 202-586-1690 ✓ Mark Hively: 202-586-5655 ✓ Steven Apicella: 202-586-4071