

## Department Of Revenue Undergoes Reorganization

The Montana Department of Revenue is reorganizing to provide enhanced service, improved efficiency and greater equity to the citizens of Montana.

"The new structure will enable us to improve our service to the public. It will be simpler for the public to understand," said Dan Bucks, Director of Revenue.

The plan streamlines department management by reducing the number of division administrator positions from seven to five.

The five divisions of the department and their leadership will be:

Citizen Services and Resource Management: Steve Austin, Administrator  
Information Technology and Processing: Margaret Kauska, Acting Administrator  
Business and Income Taxes: Gene Walborn, Administrator  
Property Assessment: Randy Wilke, Acting Deputy Director  
Reappraisal Liquor Control: Shauna Helfert, Administrator

Bucks also noted that department activities will now be grouped around common goals and subjects to ensure greater accountability for achieving results.

"Through a more efficient structure, the department will continue to improve its efforts to ensure that all citizens and businesses pay a fair share of taxes under the law," said Bucks.

Other features of the plan include:

- Citizen services activities will be elevated to a higher level in the department.
- Information technology and processing resources will be combined. This will enhance electronic tax services to make the tax system more convenient, timely and responsive for all citizens and businesses.
- All tax compliance activities will be unified in the Business and Income Taxes Division. This will help ensure the fair and consistent application of all of Montana's tax laws.
- The Property Assessment Division, which formerly had dual management, will now have one administrator. This will help achieve uniform property assessment practices throughout the state.
- The liquor distribution and liquor licensing functions will be combined.

In addition, the department's human resource director position, which was formerly half-time, will be upgraded to full-time. This will help improve training and support for the more than 600 employees of the department.

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