

State of Illinois

Rod R. Blagojevich, Governor

Illinois Department of Veterans' Affairs

L. Tammy Duckworth, Director



# State of Illinois Benefits for Veterans

*Serving Those Who Have Served*

A guide to federal, state and local benefits  
for service members, veterans and their families.





As Governor of the State of Illinois, I salute the men and women who selflessly serve our nation in the United States Armed Forces. Their service to America, both in times of war and peace, is a debt that can never be repaid.

In addition to recognizing and honoring those who have served our country, we must empower them with information they need to readjust to civilian life or to continue serving in the military. Our state agencies compiled this information in the "Serving Those Who Have Served" booklet. This comprehensive booklet provides web site addresses and telephone numbers for resources available through federal, state, and local agencies and organizations. To learn more visit: [www.il.gov/iserved](http://www.il.gov/iserved).

On behalf of the citizens of Illinois, I am proud of our Illinois service members and Veterans and pleased to present "Serving Those Who Have Served."

Rod Blagojevich, Governor  
State of Illinois

The State of Illinois is committed to taking care of its Veterans. We are here to ensure that each Veteran receives the appropriate care and services to which they are rightfully entitled and have bravely earned. Illinois is a national leader in developing new and innovative programs to address the ever-changing needs of our Veterans. Our Veterans put their lives on the line to protect our freedom and the Illinois Department of Veterans' Affairs will continuously work to improve and enhance the programs and services available to its state's military heroes.



L. Tammy Duckworth, Director  
Illinois Department of  
Veterans' Affairs

The mission of the Illinois Department of Veterans' Affairs is to assist veterans and their dependents and survivors in obtaining the benefits they are entitled to under the laws of the United States, and the State of Illinois or any other governmental agency, through its fifty-one Veterans' Services Offices located statewide; to evaluate and approve veterans' education and training programs available at colleges, universities and vocational training centers in Illinois, to provide skilled nursing and domiciliary care for eligible veterans; and administer State grants and benefits to eligible Illinois veterans.

## BENEFITS & FAMILY ASSISTANCE

**Illinois Department of Veterans' Affairs (IDVA)** – The IDVA assists veterans, their dependents and survivors in obtaining the benefits they are entitled.

[www.state.il.us/agency/dva](http://www.state.il.us/agency/dva) • 1-800-437-9824

- Surviving Spouse or Child Compensation
- Veterans' Compensation/Pension/Aid/Attendance Benefits
- MIA/POW Scholarships
- State Bonuses
- Military Discharge (DD214)
- Hunting & Fishing Licenses (free for disabled vets)
- Mortgage Assistance
- Specially Adapted Housing Grant
- Disabled Veterans Property Tax Exemption
- Mobile Home Tax Exemption
- Claim Filing & Appeal Assistance
- Government Headstone Installation Reimbursement
- GI Bill
- 51 Field Office Locations
- Long Term Skilled & Domiciliary Nursing Care
- Women Veterans' Coordinator • 217-785-4575

**Illinois Department of Military Affairs (IL National Guard)** – The Illinois Department of Military Affairs (DMAIL) is responsible for all matters relating to the Illinois National Guard.

[www.il.ngb.army.mil](http://www.il.ngb.army.mil) • 1-866-524-4564

- Monetary
  - Illinois Military Family Relief Fund
  - Pay Differential
- Education
- Family Readiness Groups
- Legal Assistance
- Employer Support for the Guard and Reserve Program
- Life Insurance – SGLI
- Family Assistance Centers
- Tri-Care

## BENEFITS & FAMILY ASSISTANCE

**Illinois Veterans' Resource Center (Vet Center)** – Vet Centers provide readjustment counseling and outreach services to all combat zone veterans and their families.

[www.va.gov/rcs](http://www.va.gov/rcs)

- Counseling
- Readjustment
- Family
- Individual
- Bereavement
- Sexual Trauma
- Chicago\* 773-962-3740
- Chicago Heights 708-754-0340
- East St. Louis 618-397-6602
- Evanston 847-332-1019
- Moline 309-762-6954
- Oak Park 708-383-3225
- Peoria 309-688-2170
- Rockford 815-395-1276
- Springfield 217-492-4955

\*Food Pantry

### **Illinois Association of County Veterans' Assistance Commission**

**(IACVAC)** – The IACVAC's goal is to ensure that honorably discharged veterans do not suffer undue financial hardship, receive the medical care to which they are entitled, and are buried with honor and dignity.

[www.iacvac.org](http://www.iacvac.org)

#### **Carroll County**

815-244-0226

#### **Cook County**

708-865-6580

#### **DeKalb County**

815-748-2546

#### **Douglas**

217-268-3169

#### **DuPage**

630-407-5655

#### **Effingham**

217-342-4979

#### **Fulton**

309-547-3041

#### **Grundy**

815-941-3152

#### **Hancock**

217-357-2615 (FAX)

#### **Henderson**

309-867-2780

#### **Kankakee County**

815-937-8489

#### **Kendall County**

630-553-8354

#### **Knox County**

309-345-3809

#### **Lake County**

847-360-6370

#### **LaSalle County**

815-433-1761

#### **Lee County**

815-288-5683

#### **Livingston County**

815-844-7378

#### **Macon County**

217-424-1376

#### **Macoupin County**

217-854-5249

#### **Madison County**

618-692-6200 ext. 4554

#### **Montgomery County**

217-532-3555

#### **Ogle County**

815-732-6101

#### **Peoria County**

309-495-5060

#### **Piatt County**

217-762-8387

#### **Rock Island County**

309-558-3547

#### **Sangamon County**

217-753-6681

#### **St. Clair County**

618-277-0040

#### **Stephenson**

815-232-8833

#### **Tazewell County**

309-477-2271

#### **Warren County**

309-734-6767

**Henry**  
309-937-3451/3450

**Iroquois County**  
815-432-2721

**Jersey County**  
618-498-1810

**Kane County**  
630-232-3550

**Mason County**  
309-543-6661

**McDonough County**  
309-833-3275

**McHenry County**  
815-334-4036

**McLean County**  
309-888-5140/5141

**Will County**  
815-740-8389

**Winnebago County**  
815-987-2544

**Woodford County**  
309-467-2716

- Utility and Rental Assistance
- Emergency Housing
- Food Certificates Assistance
- Burial Assistance

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**Court of Claims** – The Court of Claims provides for compensation to be paid to veterans.

[www.sos.state.il.us/departments/court\\_of\\_claims/home.html](http://www.sos.state.il.us/departments/court_of_claims/home.html)

- Global War on Terrorism Survivors Compensation

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**United States Department of Veterans' Affairs (VA)** – The VA's goal is to provide excellence in patient care, veterans' benefits and customer satisfaction.

[www.va.gov](http://www.va.gov) • **1-800-827-1000**

- Survivors Benefits
- Death Pension
- Medical Care for Dependents and Survivors (CHAMPVA)
- Compensation
- Pension
- Automobile Assistance
- Specially Adapted Housing
- Homelessness Assistance
- Burial & Reimbursement Benefits
- Military Discharges
- Home Loan Guarantee
- GI Bill
- Life Insurance
- Dependent Education
- Service Disabled Veterans Insurance (S-DVI)
- Naturalization Preference
- Center for Women Veterans

## BENEFITS & FAMILY ASSISTANCE

**Fisher House** – The Fisher House is a home away from home for families of patients receiving medical care at major military and VA hospitals.

[www.fisherhouse.org](http://www.fisherhouse.org)

- Comfort Homes
- Scholarships for Military Children

**Illinois Department of Healthcare and Family Services (HFS)** – HFS is dedicated to improving the lives of Illinois' families through health care coverage, child support enforcement and energy assistance.

[www.hfs.illinois.gov](http://www.hfs.illinois.gov) • 1-800-843-6154 TTY 1-800-447-6404

- Medicaid Assistance
- Medical Care
  - All Kids
  - Family Care
  - Healthy Moms & Babies
  - Health Benefits for Workers with Disabilities (HBWD)
  - Illinois Cares Rx

• Low Income Energy Assistance Program (LIHEAP)

[www.liheapillinois.com](http://www.liheapillinois.com) • 1-800-252-8643

• IL Home Weatherization Assistance Program (IHWAP)

[www.weatherizationillinois.com](http://www.weatherizationillinois.com) • 1-800-252-8643

• Child Support Enforcement Program

[www.ilchildsupport.com](http://www.ilchildsupport.com) • 1-800-447-4278

**Illinois Department of Human Services (DHS)** – DHS helps Illinois families achieve self-sufficiency, independence and health through a coordination of various programs.

[www.dhs.state.il.us](http://www.dhs.state.il.us) • 1-800-843-6154 TTY: 1-800-447-6404

- Food Stamps
- Temporary Assistance for Needy Families (TANF)
- Child Care Services
- Emergency Food & Shelter Program
- Homeless Prevention Program
- Supportive Housing Program
- Teen Services
- Women, Infant & Children (WIC)
- Mental Health Services
- Substance Abuse Detox
- Outpatient Substance Abuse Treatment
- Inpatient Substance Abuse Treatment
- Family Case Management
- Family Planning
- Early Intervention
- Domestic Violence Services
- Developmental Disabilities
- Client Assistance Program
- Independent Living Program
- Services for Deaf or Hard of Hearing
- Services for the Blind
- Home Services Program
- Vocational Rehabilitation

**Illinois Department on Aging** – The IL Dept. on Aging helps older individuals improve their quality of life and live independently in their own homes and communities.

**[www.state.il.us/aging](http://www.state.il.us/aging)** • 1-800-252-8966

- Adult Day Services
- Case Management
- Choices for Care
- Homemaker (Assistance with household and personal tasks)
- Senior Companion
- Family Caregiver Support Program
- Grandparents Raising Grandchildren
- Meals (Group Site and Home Delivered)
- Senior Centers
- Transportation
- The Illinois Volunteer Money Management Program

**Illinois Department of Commerce & Economic Opportunity (IDCEO)** – The IDCEO is charged with enhancing Illinois' economic competitiveness by providing technical and financial assistance to businesses, local governments, workers and families.

**[www.commerce.state.il.us](http://www.commerce.state.il.us)**

- Landlord/Tenant Rights Education
- Family Case Management Program
- Housing Rental Assistance (contact local housing authority)

**[www.illinoisbiz.biz](http://www.illinoisbiz.biz)** • 1-800-252-2923

- First Stop Business Information Center

## HEALTH BENEFITS

### Illinois Department of Veterans' Affairs

[www.illinoisveteranscare.com](http://www.illinoisveteranscare.com) • 1-877-4VETSRX (483-8779)

- Affordable, comprehensive healthcare for veterans

### Illinois Department of Military Affairs

[www.il.ngb.army.mil](http://www.il.ngb.army.mil) • 1-866-524-4564

- Tricare

### Illinois Veterans' Homes

[www.state.il.us/agency/dva/homes.htm](http://www.state.il.us/agency/dva/homes.htm)

- Long Term Skilled Care
  - LaSalle Veterans Home
  - 815-223 – 0303 ext. 210
  - Manteno Veterans Home
  - 815- 468 - 6581
- Domiciliary Care
  - Quincy Veterans Home
  - 217- 222 - 8641
  - Anna Veterans Home
  - 618- 833-6302

### Illinois VA Medical Centers

Danville – 217-554-3000

Lakeside – 312-569-8387

North Chicago – 847-688-1900

Hines – 708-202-8387

Marion – 618-997-5311

Westside – 312-569-8387

### United States Department of Veterans' Affairs

[www.va.gov/elig](http://www.va.gov/elig) • 1-877-222-VETS (8387)

- Outpatient/Inpatient
- Mental Health
- Substance Abuse
- Prescription Assistance
- Emergency Care
- Counseling
- Dental
- Travel Expenses
- Preventive Care
- Pregnancy & Delivery Service
- Respite Hospice & Palliative Care
- Eye Glasses and Hearing Aids
- Prosthetics
- Orthotic Devices
- Bereavement Counseling
- Medical Consultation
- Home Health Services
- Surgical
- Homeless Support Assistance
- Sexual Abuse Counseling
- Post Traumatic Stress Syndrome (PTSD)

[www.ncptsd.va.gov](http://www.ncptsd.va.gov) • 802-296-6300

[www.militaryonesource.com](http://www.militaryonesource.com) • 1-800-342-9647 (assessments and treatment referrals)

- Women Veterans' Health Program (Addresses women's unique healthcare needs)

[www.va.gov/womenvet](http://www.va.gov/womenvet)



## Illinois Department of Healthcare and Family Services

- **All Kids** – (Children's Health Insurance Program)  
[allkidscovered.com](http://allkidscovered.com) • 1-866-468-7543 TTY 1-877-204-1012
- **Family Care** (Parents Health Insurance Program)  
[www.familycareillinois.com](http://www.familycareillinois.com) • 1-866-468-7543 TTY 1-877-204-1012
- **Medicaid Assistance**  
[www.hfs.illinois.gov](http://www.hfs.illinois.gov) • 1-800-843-6154 TTY 1-800-447-6404
- **Healthy Moms & Babies** (Covers health care for women while they are pregnant and for 60 days after baby is born)  
[www.allkids.com/pregnant.html](http://www.allkids.com/pregnant.html) • 1-866-468-7543 TTY 1-877-204-1012
- **Health Benefits for Workers with Disabilities (HBWD)** (helps people with disabilities return to work with full Medicaid benefits)  
[www.hbwdillinois.com](http://www.hbwdillinois.com) • 1-800-226-0768 TTY 1-866-675-8440
- **Illinois Cares Rx** (Formerly Senior Care and Circuit Breaker)  
[www.illinoiscaresrx.com](http://www.illinoiscaresrx.com) • 1-800-226-0768

## Illinois Department of Human Services

[www.dhs.state.il.us](http://www.dhs.state.il.us) • 1-800-843-6154 TTY: 1-800-447-6404

- Medicaid
- Services for Deaf or Hard of Hearing
- Outpatient Treatment
- Services for the Blind

## Illinois Department on Aging

[www.state.il.us/aging](http://www.state.il.us/aging) • 1-800-252-8966

- **Illinois Cares Rx** – (Provides state prescription assistance to people with and without Medicare)
- **I-Save Rx** – (Gives the people of Illinois the opportunity to safely get the best possible price for the prescription drugs they need)
- **Circuit Breaker Program** – (Provides grants to senior citizens and persons with disabilities to help them reduce the impact of taxes and prescription medications)

## Illinois Department of Commerce & Economic Opportunity

[www.commerce.state.il.us](http://www.commerce.state.il.us) • 1-800-252-2923

- Emergency Health Services
- Drug & Alcohol Prevention
- Transportation
- Food Distribution



## EMPLOYMENT

**Transition Assistance Program (TAP)** – A partnership between DOD, DOL and VA to help military members and their families transition as they leave active duty.

[www.nsgreatlakes.navy.mil/fsc/pages/page\\_tamp.htm](http://www.nsgreatlakes.navy.mil/fsc/pages/page_tamp.htm)

[www.dol.gov/vets/programs/tap/main.htm](http://www.dol.gov/vets/programs/tap/main.htm)

[www.turbotap.org](http://www.turbotap.org) • 847-688-3603 ext. 141

- Provides instruction on skills identification, labor market information, resume preparation, interview techniques, and veterans' benefits and entitlements for retiring and separating military.

**Illinois Department of Central Management Services (CMS)** – CMS helps ensure that State agencies serve the people of Illinois efficiently and cost-effectively.

[www.cms.illinois.gov](http://www.cms.illinois.gov) • 1-800-643-8138

- Veterans' Outreach Program (search 'job openings')
- Veterans' Preference

**Illinois Department of Employment Security** – IDES is a direct link to Illinois workforce services such as: job placement and referrals, unemployment insurance, employment and training programs, career and labor market information, payroll tax filing.

[www.ides.state.il.us](http://www.ides.state.il.us) • 1-888-367-4382

- Veterans' Employment & Training Service Program

**Illinois Department on Aging**

[www.state.il.us/aging](http://www.state.il.us/aging) • 1-800-252-8966 • 312-744-4016

- Senior Community Service Employment Program (SCSEP)

**Illinois Department of Commerce & Economic Opportunity**

[www.commerce.state.il.us](http://www.commerce.state.il.us) • 1-800-252-2923

- Workforce Investment Act Program



**United States Office of Personnel Management (OPM)** – The OPM provides information for job seeking veterans, veterans currently employed by the Federal Government, and Federal human resources specialists. It assists individuals when determining a veteran's special rights and privileges for Federal civil service employment.

[www.opm.gov/veterans](http://www.opm.gov/veterans) • 202-606-1800 TTY: 202-606-2532

- Veterans Preference
- Vet Guide
- Disabled Veterans' Affirmative Action Programs (DVAAP)

**United States Department of Labor (DOL)** – The DOL helps prepare Americans for better jobs.

[www.hirevetsfirst.com](http://www.hirevetsfirst.com) • 202-693-4700

- HireVetsFirst matches employment opportunities with veterans.

**USA Jobs** – Helps determine veteran's preference status and eligibility for Federal Veterans' Benefits and Programs.

[www.usajobs.opm.gov](http://www.usajobs.opm.gov) • 202-606-2525

- Federal Government Employment



## FINANCIAL

### Illinois Department of Veterans' Affairs

[http://www1.va.gov/homeless/docs/IV\\_Illinois.pdf](http://www1.va.gov/homeless/docs/IV_Illinois.pdf)

- Assists incarcerated veterans and their families in the State of Illinois obtain the benefits to which they are entitled.

### United States Department Veterans' Affairs

- Home Loans  
[www.vba.va.gov](http://www.vba.va.gov) • 1-888-244-6711
- Insurance  
[www.insurance.va.gov](http://www.insurance.va.gov) • 1-800-669-8477
- Service Members' Group Life Insurance (SGLI)
- Veterans' Group Life Insurance (VGLI)-post separation insurance
- Service-Disabled Veterans' Insurance (S-DVI)
- Veterans' Mortgage Life Insurance (VMLI)
- Traumatic Service Members' Group Life Insurance
- Accelerated Death Benefits

### Illinois Department of Military Affairs

[www.il.ngb.army.mil](http://www.il.ngb.army.mil) • 1-866-524-4564

- IL Military Family Relief Fund
- Pay Differential

### Illinois Department on Aging

[www.state.il.us/aging](http://www.state.il.us/aging) • 1-800-252-8966

- Volunteer Money Management Program
- Illinois Cares Rx (Circuit Breaker)

### Illinois Housing Development Authority

[www.ihda.org](http://www.ihda.org) • 312-836-5244

- Mortgage Assistance

### Illinois Department of Commerce & Economic Opportunity

[www.commerce.state.il.us](http://www.commerce.state.il.us)

- Income Management
- Housing Rental Assistance (contact local housing authority)

**Illinois Department of Revenue** – The website contains tax filing requirements and forms for veterans and military personnel.

[www.revenue.state.il.us](http://www.revenue.state.il.us) • 1-800-732-8866

- Tax Assistance

### Illinois Department of Human Services

[www.dhs.state.il.us](http://www.dhs.state.il.us) (search 'tax counseling')

1-800-843-6154 TTY: 1-800-447-6404

- Tax Counseling

## BURIAL

### Illinois Department of Veterans' Affairs

[www.state.il.us/agency/dva](http://www.state.il.us/agency/dva) • 1-800-437-9824

- Government Headstone Installation Reimbursement
- Military Survivors' Benefit
- Sunset Cemetery/Quincy Veterans' Home

### Illinois Department of Military Affairs

[www.il.ngb.army.mil](http://www.il.ngb.army.mil) • 1-866-524-4564

- Military Funeral Honors

### Illinois Association of County Veterans' Assistance Commission

[www.iacvac.org](http://www.iacvac.org)

- Burial Assistance

### United States Department of Veterans' Affairs

[www.cem.va.gov](http://www.cem.va.gov) • 1-800-827-1000

- National VA Cemeteries
- Headstone and Marker
- Military Funeral Honors  
[www.militaryfuneralhonors.osd.mil](http://www.militaryfuneralhonors.osd.mil)
- Burial Flag
- Presidential Memorial Certificate
- Burial Benefits (Military & Veterans)
- Abraham Lincoln National Cemetery
- Alton National Cemetery
- Camp Butler National Cemetery
- Danville National Cemetery
- Mound City National Cemetery
- Quincy National Cemetery
- Rock Island National Cemetery



## EDUCATION

### Illinois Department of Veterans' Affairs

[www.state.il.us/agency/dva](http://www.state.il.us/agency/dva) • 1-800-437-9824

- MIA-POW Scholarship
- Education Opportunities for Children 10-18 yrs.
- State Approving Agency for Veterans' Education
- State Education Grant

### Illinois Department of Military Affairs

[www.il.ngb.army.mil](http://www.il.ngb.army.mil) • 1-866-524-4564

- ACAP
- Army Continuing Education System
- DANTES Distance Learning Program
- Student Loan Repayment Program
- IL National Guard Grant
- Federal Children Scholarship Fund

**State Approving Agency** – The SAA approves college and non-college degree programs, vocational flight training, and other on-the-job training so that federal educational assistance benefits may be paid to veterans and other eligible persons under the several programs administered by the VA.

[www.state.il.us/agency/dva/fedben.htm](http://www.state.il.us/agency/dva/fedben.htm) • 217-782-7838

- GI Bill for Education, On-the-job Training and Apprenticeship

### United States Department of Veterans' Affairs

[www.gibill.va.gov](http://www.gibill.va.gov) • 1-800-827-1000 TTY: 1-800-829-4833

- Montgomery GI Bill
- Student Loan Repayment Program



## **Fisher House**

[www.fisherhouse.org](http://www.fisherhouse.org)

- Scholarships for Military Children

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**Illinois Student Assistance Commission (ISAC)** – CollegeZone provides college planning information such as financial aid and scholarships available to veterans.

[www.collegezone.com](http://www.collegezone.com) • 1-800-899-4722

- Illinois Veteran Grant (Reserve & National Guard may be eligible)
- Illinois National Guard Grant

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## **Illinois Department of Human Services**

[www.dhs.state.il.us](http://www.dhs.state.il.us) • 1-800-843-6154 TTY: 1-800-447-6404

- Rehabilitation Education Services

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## **Illinois Department of Commerce & Economic Opportunity**

[www.commerce.state.il.us](http://www.commerce.state.il.us)

- Vocational Skills Training
- Post Secondary Education Scholarships
- GED Assistance

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**University of Illinois** – This website explains educational programs and opportunities available to veterans.

[www.osfa.uiuc.edu/aid](http://www.osfa.uiuc.edu/aid)

- Children of Veterans' Scholarship



## LEGAL

**Illinois Department of Military Affairs**  
[www.il.ngb.army.mil](http://www.il.ngb.army.mil) • 1-866-524-4564

- Legal Assistance
- US Attorney

**Illinois Attorney General Veterans Advocacy**  
<http://www.illinoisattorneygeneral.gov/rights/veterans.html>  
1-800-382-3000

- Health outreach and public advocacy forums.

**United States Court of Appeals for Veteran Claims**  
[www.vetapp.uscourts.gov](http://www.vetapp.uscourts.gov) • 202-565-5436

- Information on how to appeal a Board of Veterans Appeal decision
- Information about your appeal at the Board

**Illinois Department on Aging**  
[www.state.il.us/aging](http://www.state.il.us/aging) • 1-800-252-8966

- Legal Information and Assistance
- Elder Abuse & Neglect
- Long Term Care Ombudsman Program

**National Archives and Records Administration Code of Federal Regulations**

[www.access.gpo.gov/nara/cfr](http://www.access.gpo.gov/nara/cfr)

- Published federal regulations, including 38 C.F.R. used by VA.

**The Office of the Law Revision Counsel U.S. House of Representatives**

[www.uscode.house.gov/usc.htm](http://www.uscode.house.gov/usc.htm)

- Search and print U. S. Code, including 38 U.S.C., used by VA

If you plan to file a claim, certain documents will be necessary: Certificate of Discharge (DD 214), marriage license, divorce decrees, birth certificates, medical documentation and in some cases income verification.





# RESOURCES

## PHONE NUMBERS

### *Illinois*

Illinois Department of Veterans' Affairs .....	1-800-437-9824
Illinois Military Relief Fund .....	1-866-524-4564
Illinois Department of Human Services .....	1-800-843-6154
Illinois Department of Employment Security .....	1-888-367-4382
Illinois Department of Central Management Services/Veterans' Outreach Program .....	1-800-643-8138
Illinois Department of Revenue .....	1-800-732-8866
Illinois Student Assistance Commission (ISAC) .....	1-800-899-4722
Illinois Attorney General/Veterans' Rights .....	1-800-382-3000
Illinois Department on Aging .....	1-800-252-8966
All Kids .....	1-866-468-7543
Family Care .....	1-866-468-7543
Senior Care .....	1-800-226-0786
City of Chicago Veterans' Resource Center .....	312-743-0702

### *Federal*

Agent Orange Class Action Suit .....	1-800-225-4712
Asbestos Class Action Information .....	1-800-395-9565
Electronic Funds Transfer/Direct Deposit (USDVA) ..	1-877-838-2778
Education .....	1-888-442-4551
Income Verification .....	1-800-772-1213
Loan Guarantee Division (VA Home Loan Certificates)	1-888-244-6711
Mammography Hotline .....	1-888-492-7844
National Committee for Employer Support of the Guard & Reserve .....	1-800-336-4590
Reporting Deaths .....	1-800-269-5170
Small Business Administration .....	1-800-827-5722
Service Members Group Life Insurance .....	1-800-419-1473
Social Security .....	1-800-772-1213
Tricare .....	1-800-444-5445
U.S. Armed Forces Retirement Home .....	1-800-332-3527
U.S. Department of Veterans' Affairs/ Chicago VA Regional .....	1-800-827-1000
VA Health Care Benefits .....	1-877-222-8387
VA Insurance Center .....	1-800-669-8477
VA Regional Office (anywhere in U.S.) .....	1-800-827-1000
Veterans Special Issue/Persian Gulf/Agent Orange ..	1-800-749-8387

## RESOURCES

### WEB SITES

#### *Illinois*

Illinois Department of Veterans' Affairs • [www.state.il.us/agency/dva](http://www.state.il.us/agency/dva)

Illinois Military Family Relief Fund • [www.il.ngb.army.mil](http://www.il.ngb.army.mil)

Illinois Student Assistance Commission • [www.collegezone.com](http://www.collegezone.com)

Illinois Department of Employment Security •  
[www.ides.state.il.us/individual/vets](http://www.ides.state.il.us/individual/vets)

Illinois tax filing requirements for military personnel •  
[www.revenue.state.il.us/individuals/publications/pubs/pub-102.pdf](http://www.revenue.state.il.us/individuals/publications/pubs/pub-102.pdf)

Illinois tax on military retirement •  
[www.revenue.state.il.us/individuals/Faq/index.htm#anchor14](http://www.revenue.state.il.us/individuals/Faq/index.htm#anchor14)

Illinois Department of Public Health • [www.idph.state.il.us](http://www.idph.state.il.us)

Illinois Attorney General Veterans' Rights Bureau •  
[www.ag.state.il.us/rights/veterans.html](http://www.ag.state.il.us/rights/veterans.html)

Secretary of State • [www.sos.state.il.us](http://www.sos.state.il.us)

Veterans' Outreach Program (State of Illinois) •  
[www.state.il.us/cms/1\\_employ/vetsopgm.htm](http://www.state.il.us/cms/1_employ/vetsopgm.htm)

IL Association of County Veterans' Assistance Commissions •  
[www.iacvac.org](http://www.iacvac.org)

Health Care coverage for Illinois parents • [www.familycareillinois.com](http://www.familycareillinois.com)

Circuit Breaker • [www.cbrx.il.gov](http://www.cbrx.il.gov)

Military License Plates •  
[www.sos.state.il.us/departments/vehicles/license\\_plate\\_guide/specialty\\_plates/military/home.html](http://www.sos.state.il.us/departments/vehicles/license_plate_guide/specialty_plates/military/home.html)

Expired Driver's License •  
[www.sos.state.il.us/departments/drivers/drivers\\_license/howtoapply.html#outofstate](http://www.sos.state.il.us/departments/drivers/drivers_license/howtoapply.html#outofstate)

## WEB SITES

### *Federal*

U.S. Department of Veterans' Affairs • [www.va.gov](http://www.va.gov)

GI Bill • [www.gibill.va.gov](http://www.gibill.va.gov)

U.S. Department of Labor/Veterans' Employment & Training Service • [www.dol.gov/vets](http://www.dol.gov/vets)

Housing and Urban Development Veteran Resource Center • [www.hud.gov/offices/cpd/about/hudvet](http://www.hud.gov/offices/cpd/about/hudvet)

National Archives (military records) • [www.archives.gov/veterans](http://www.archives.gov/veterans)

Armed Forces Tax Guide (PDF) • [www.irs.gov/pub/irs-pdf/p3.pdf](http://www.irs.gov/pub/irs-pdf/p3.pdf)

Service Members' Group Life Insurance/Veterans' Group Life Ins. • [www.insurance.va.gov/](http://www.insurance.va.gov/)

Small Business Administration • [www.sba.gov/vets](http://www.sba.gov/vets)

Office of Personnel Management • [www.opm.gov/veterans](http://www.opm.gov/veterans)

Veterans' Leadership Program • [www.ivlp.org](http://www.ivlp.org)

Dept. of Defense per diem, travel and transportation allowance rates • <https://secureapp2.hqda.pentagon.mil/perdiem>

Deployment Health Support • [www.deploymentlink.osd.mil](http://www.deploymentlink.osd.mil)

U.S. Army Community & Family Support Center • [www.armymwr.org](http://www.armymwr.org)

National Guard Association of the United States • [www.ngaus.org](http://www.ngaus.org)

U.S. Senate Committee on Veterans' Affairs • [www.senate.gov/~veterans/](http://www.senate.gov/~veterans/)

U.S. House Committee on Veterans' Affairs • [www.veterans.house.gov/](http://www.veterans.house.gov/)

United States Air Force • [www.af.mil/](http://www.af.mil/)

United States Marine Corps • [www.usmc.mil](http://www.usmc.mil)

United States Army • [www.army.mil](http://www.army.mil)

United States Navy • [www.navy.mil](http://www.navy.mil)

United States Coast Guard • [www.uscg.mil](http://www.uscg.mil)

## RESOURCES

### **Veteran Organizations**

American Legion (Illinois) • [www.illegion.org](http://www.illegion.org)  
American Legion (National) • [www.legion.org](http://www.legion.org)  
Veterans of Foreign Wars (Illinois) • [www.vfwil.org](http://www.vfwil.org)  
Veterans of Foreign Wars (National) • [www.vfw.org](http://www.vfw.org)  
Disabled American Veterans (National) • [www.dav.org](http://www.dav.org)  
American Ex-Prisoners of War (National) • [www.axpow.org](http://www.axpow.org)  
AMVETS (National) • [www.amvets.org](http://www.amvets.org)  
Blinded Veterans of America (National) • [www.bva.org](http://www.bva.org)  
Marine Corps League (National) • [www.mcleague.org](http://www.mcleague.org)  
Military Order of the Purple Heart (National) • [www.purpleheart.org](http://www.purpleheart.org)  
National Guard Association of Illinois • [www.ngai.com](http://www.ngai.com)  
Paralyzed Veterans of America (National) • [www.pva.org](http://www.pva.org)  
Vietnam Veterans of America (National) • [www.vva.org](http://www.vva.org)

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### **Miscellaneous**

National Committee for Employer Support of the Guard & Reserve  
[www.esgr.org](http://www.esgr.org)  
USO • [www.uso.org](http://www.uso.org)  
American Red Cross • [www.redcross.org](http://www.redcross.org)  
Virtual Armory • [www.virtualarmory.com](http://www.virtualarmory.com)

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### **HOMELESS VETERANS' RESOURCES**

IL Department of Human Services  
[www.dhs.state.il.us](http://www.dhs.state.il.us) • 1-800-843-6154 TTY: 1-800-447-6404  
National Coalition for Homeless Veterans  
[www.nchv.org](http://www.nchv.org) • 1-800-Vet-Help (1-800-838-4357)  
Salvation Army  
[www.salvationarmyusa.org](http://www.salvationarmyusa.org)  
City of Chicago Department of Human Services  
[www.cityofchicago.org/HumanServices/](http://www.cityofchicago.org/HumanServices/)  
**Non-emergency 311 Emergency 911**  
Cook County Veterans Assistance Commission  
[www.co.cook.il.us/agencyDetail.php?pAgencyID=44](http://www.co.cook.il.us/agencyDetail.php?pAgencyID=44)  
**1-312-603-0130 1-708-865-6580 Maywood**  
Featherfist  
[www.featherfist.com](http://www.featherfist.com) • 1-773-721-7088  
Inner-Voice (Cook County)  
**1-312-666-8110**  
Jesse Brown VA Medical Center (Cook County)  
**1-312-569-8085**  
Hines VA Medical Center (Cook County)  
**1-708-202-8387**  
Lakeview Shelter (Cook County)  
**1-773-327-1389**  
Elder Care Locator  
**1-800-677-1116**