

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

P.O. Box 419064, Rancho Cordova, CA 95741-9064



June 26, 2002

LCSA LETTER: 02-18

ALL IV-D DIRECTORS

**SUBJECT: PROCESS CHANGE FOR RECEIVING CALIFORNIA NEW EMPLOYEE
REGISTRY INFORMATION VIA THE FEDERAL CASE REGISTRY**

Over the past year, the Department of Child Support Services (DCSS) has facilitated California's participation in the Federal Case Registry (FCR), a national database of child support cases. The FCR provides states with a data-rich source for locating child support obligors and their assets nationwide, providing an opportunity for increasing collections, medical support notices, and other program services. States submit caseload and case member information to the FCR. Once "registered," the case remains available for daily match processing against the National Directory of New Hires, W4 Wage Information, and other eligible sources for income data. California currently has registered over one million cases and four million members to the FCR and expects to have the entire caseload registered by August 2002. The existing FCR process is run monthly.

Effective July 1, 2002, local child support agencies (LCSAs) will receive the FCR response file weekly initially and moving to daily processing as soon as possible. LCSAs will begin receiving California New Employee Registry (NER) data directly from the FCR process. All of the consortia systems have been modified to receive the data electronically; however, how each system handles the response data differs. Some of the systems will automatically generate a wage withholding and medical support notices; in other systems, LCSA staff will be required to generate the notices within the two (2) days required by federal regulation. The two-day notice requirement begins when the LCSA has received the FCR response data necessary to issue the wage withholding and medical support notices.

The volume of data received from the FCR will increase and the information received via the FCR will be significantly more current than the NER information provided through the existing California Parent Locator System (CPLS) process operated by the

Reason for this Transmittal

- State Law or Regulation Change
- Federal Law or Regulation Change
- Court Order or Settlement Change
- Clarification requested by One or More Counties
- Initiated by DCSS

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Department of Justice. The FCR data will provide LCSAs with more timely information for securing child support payments and medical insurance for children. The DCSS expects this processing change to result in an increase to collections within 60 to 90 days after implementation.

Per federal regulations, the FCR will not provide response data for cases designated with a Domestic Violence Indicator (DVI). These cases should not be submitted for match through other data sources to protect families and children where domestic violence is a known issue. The FCR is the official federal data source for child support cases and DCSS will maximize California's participation in the FCR pending implementation of the single, statewide system. FCR functionality will be fully integrated into California Child Support Automation System (CCSAS).

If you have any questions or concerns about how to process the FCR response data using your interim system, please contact your Consortia Technical Manager. If you have any other questions or concerns, please contact Jackie Martin, PRISM Branch Chief, at (916) 464-5407 or Jackie.Martin@dcss.ca.gov.

Sincerely,

JOAN OBERT
Acting Deputy Director

cc: Curtis Child
Carole Hood