

**CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES**

P.O. Box 419064, Rancho Cordova, CA 95741-9064



March 27, 2002

LCSA LETTER: 02-09

ALL IV-D DIRECTORS

SUBJECT: PERFORMANCE MEASURES MATRIX – QUARTERLY AND ANNUAL

The purpose of this letter is to provide an update to CSS Letter No. 00-10 dated December 21, 2000. The performance standards matrix that was attached to CSS Letter No. 00-10 has been revised due to recent changes in the quarterly and annual reports (the CS 457 and CS 157, respectively). The data lines have been updated to match the new reporting forms. There are no changes to the actual data being collected on the new forms, the only changes are to the format and positioning of the data fields in the collection forms.

Local child support agencies can use this matrix to calculate their performance on state and federal performance measures. If you have any questions or concerns regarding this matter, please contact Rick Stewart at (916) 464-5266.

Sincerely,

KAREN ECHEVERRIA, CHIEF  
Data and Performance Analysis Section

Attachments

<u>Reason for this Transmittal</u>	
<input type="checkbox"/>	State Law or Regulation Change
<input type="checkbox"/>	Federal Law or Regulation Change
<input type="checkbox"/>	Court Order or Settlement Change
<input type="checkbox"/>	Clarification requested by One or More Counties
<input checked="" type="checkbox"/>	Initiated by DCSS



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For energy saving tips, visit the DCSS website at  
[www.childsup.cahwnet.gov](http://www.childsup.cahwnet.gov)

Measure	Federal Measure	State Measure	Formula	Data Source Annual	Data Source Quarterly
<i>Federal 1</i> Paternity establishment percentage	x		$\frac{\text{Total number of children born out-of-wedlock for whom paternity was acknowledged or established during the fiscal year}}{\text{Total number of children in the state born out-of-wedlock during the preceding fiscal year}}$	CS157 Annual  <u>Line 9 *</u> Line 8	<u>CS457 Qtrly</u>  <u>Line 9 *</u> <u>Line 8</u>
<i>Federal 2</i> Percent of cases with a child support order	x		$\frac{\text{Total number of cases with a support order at the end of the fiscal year}}{\text{Total number of open cases at the end of the fiscal year}}$	CS157 Annual  <u>Line 2</u> Line 1	<u>CS457 Qtrly</u>  <u>Line 2</u> <u>Line 1</u>

\* Lines 10 and 16 minus (lines 16B and 16c)

Measure	Federal Measure	State Measure	Formula	Data Source Annual	Data Source Quarterly
<i>Federal 3</i> Percent of current support collected	x		$\frac{\text{Total amount of current support distributed during the fiscal year}}{\text{Total amount of current support due during the fiscal year}}$	CS157 Annual  <u>Line 25</u> Line 24	<u>CS457 Qtrly</u>  <u>Line 25</u> <u>Line 24</u>
<i>Federal 4</i> Percent of cases with arrearage collections	x		$\frac{\text{Cases paying toward arrears during the fiscal year}}{\text{Cases with arrears due during the fiscal year}}$	CS157 Annual  <u>Line 29</u> Line 28	<u>CS457 Qtrly</u>  <u>Line 29</u> <u>Line 28</u>
<i>Federal 5</i> Cost-effectiveness performance level	x		$\frac{\text{Total amount of support distributed during the reporting period}}{\text{Total amount expended during the reporting period}}$	OCSE-34A  Lines 5/E +8/E +13/E  OCSE-396A Lines 9/A + 9/C – (1b/A-1b/C)	<u>OCSE-34A</u>  <u>Lines 5/E +8/E +13/E</u>  <u>OCSE-396A</u> <u>Lines 9/A + 9/C – (1b/A-1b/C)</u>

Measure	Federal Measure	State Measure	Formula	Data Source Annual	Data Source Quarterly
<i>State 1</i> Percent of cases with a court order for current support		x	$\frac{\text{Total number of cases with current support due at the end of the state fiscal year}}{\text{Total number of cases open the end of the state fiscal year (excluding medically needy only cases)}}$	CS457 quarterly reports for the year  <u>Line 35</u> Line 1-Line 1c	<u>CS457 Qtrly</u>  <u>Line 35</u> <u>Line 1-Line 1c</u>
<i>State 2</i> Percent of cases with collections of current support		x	$\frac{\text{Cases paying toward current support at the end of the state fiscal year}}{\text{Cases with current support due at the end of the state fiscal year}}$	CS457 quarterly reports for the year  <u>Line 36</u> Line 35	<u>CS457 Qtrly</u>  <u>Line 36</u> <u>Line 35</u>
<i>State 3</i> Average amount collected per case with collections		x	$\frac{\text{Total amount of support distributed as current support and arrears}}{\text{Cases with collections during the year}}$	CS157 Annual  <u>Lines 25 &amp; 27</u> Line 18	<u>CS457 Qtrly</u>  <u>Lines 25 &amp; 27</u> <u>Line 18</u>

Measure	Federal Measure	State Measure	Formula	Data Source Annual	Data Source Quarterly
<i>State 4</i> Percent of cases with an order for arrears		x	$\frac{\text{Number of cases with arrears due during the year}}{\text{Total number of cases open at the end of the year (excluding medically needy only cases)}}$	CS157 Annual  <u>Line 28</u> Line 1-Line 1c	<u>CS457 Qtrly</u>  <u>Line 28</u> <u>Line 1-Line 1c</u>
<i>State 5</i> Percent of cases with arrears collections	x	x	$\frac{\text{Cases paying toward arrears during the reporting period}}{\text{Cases with arrears due during the reporting period}}$	CS157 Annual  <u>Line 29</u> Line 28	<u>CS457 Qtrly</u>  <u>Line 29</u> <u>Line 28</u>
<i>State 6</i> Percent of alleged fathers or obligors who were served with a summons and complaint to establish paternity or a support order during the period		x	$\frac{\text{Number of alleged fathers and/or obligors successfully served with a summons and complaint during the state fiscal year}}{\text{Cases open at the end of the state fiscal year requiring services to establish an order and cases with an order established during the year}}$	CS457 quarterly reports for the year  <u>Line 34</u> Line 12 and line 17 (cumulative for the year)	<u>CS457 Qtrly</u>  <u>Line 34</u> <u>Line 12 and line 17</u>

Measure	Federal Measure	State Measure	Formula	<u>Data Source</u> Annual	<u>Data Source</u> Quarterly
<p><i>State 7</i></p> <p>Percent of children for whom paternity has been established during the period</p>	x	x	<p><i>Total number of children in the caseload in the fiscal year (or as of the end of the fiscal year) for whom paternity was established or acknowledged</i></p> <hr/> <p><i>Total number of children in the caseload as of the end of the preceding fiscal year who were born out-of-wedlock</i></p>	<p>CS157 Annual</p> <p><u>Line 16</u> Lines 13 and 16</p>	<p><u>CS457</u> <u>Qtrly</u></p> <p><u>Line 16</u> Lines 13 and 16</p>

Measure	Federal Measure	State Measure	Formula	Data Source Annual	Data Source Quarterly
<p><i>State 8</i></p> <p>Percent of cases that had a support order established during the period</p>		x	$\frac{\text{Number of cases with a support order established during the year}}{\text{Cases open at the end of the year requiring services to establish an order plus cases with a support order established during the year}}$	CS157 Annual  <u>Line 17</u> Line 12 and Line 17	<u>CS457 Qtrly</u>  <u>Line 17</u> <u>Line 12 and Line 17</u>
<p><i>State 9</i></p> <p>Total child support dollars collected per \$1.00 of total expenditure (cost-effectiveness)</p>	x	x	$\frac{\text{Total amount of support distributed during the reporting period}}{\text{Total amount expended during the reporting period}}$	OCSE-34A  Lines 5/E +8/E +13/E  OCSE-396A Lines 9/A + 9/C – (1b/A-1b/C)	<u>OCSE-34A</u>  <u>Lines 5/E +8/E +13/E</u>  <u>OCSE-396A</u> <u>Lines 9/A + 9/C – (1b/A-1b/C)</u>

Measure	Federal Measure	State Measure	Formula	<u>Data Source Annual</u>	<u>Data Source Quarterly</u>
<i>State 10</i> Percent of cases with orders for which medical support has been ordered.		x	$\frac{\text{Total number of cases for which medical support has been ordered}}{\text{Total cases with a support order}}$	CS157 Annual  <u>Line 21</u> Line 2	<u>CS457 Qtrly</u>  <u>Line 21</u> <u>Line 2</u>
<i>State 11</i> Percent of cases with health insurance provided as ordered.		x	$\frac{\text{Total number of cases for which health insurance was provided as ordered}}{\text{Total number of cases for which health insurance was ordered}}$	CS157 Annual  <u>Line 23</u> Line 22	<u>CS457 Qtrly</u>  <u>Line 23</u> <u>Line 22</u>