

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

P.O. Box 419064, Rancho Cordova, CA 95741-9064



September 10, 2001

LCSA LETTER: 01-31

ALL IV-D DIRECTORS

**SUBJECT: SOLE SOURCE CONTRACT WITH EQUIFAX FOR CONSUMER
CREDIT INFORMATION**

Reason for this Transmittal

- State Law or Regulation Change
 Federal Law or Regulation Change
 Court Order or Settlement Change
 Clarification requested by One or More Counties
 Initiated by DCSS

A short-term statewide credit reporting contract has been procured with "EQUIFAX Credit Information Services". All county child support enforcement agencies now have this service available to them. This contract will be in effect through February 2002 or until you are notified otherwise.

The following services are now available to you through EQUIFAX:

- **ACROFILE:** Complete credit information. Delivers detailed name, addresses and last reported employment history (when available), in addition to file summary, public record, collection, tradeline and inquiry information.
- **DETEC:** Using just a social security number, DETEC searches the nationwide Equifax database and returns ID and address information quickly. DETEC helps find missing people.
- **FINDERS:** Provides skip-locate impact of a full credit report.

Please note that the competitive bidding process has been completed and the master contract has been awarded to EQUIFAX as well. However, final approval and documentation needs to be finalized until the master contract becomes effective. Counties will be notified immediately when the master contract becomes effective. At that time the above sole-source contract will no longer be effective.



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To access current services and get set up with a member identification number, please contact Jadine Takeuchi at (916) 464-5376. Jadine is also available to answer any questions or concerns you may have regarding this matter.

Thank you for your patience during this transitional period. We apologize for the inconvenience this has caused the past couple months.

Sincerely,

JAN SHERWOOD
Deputy Director
Administrative Services Division

cc: Mike Rifkin, ACF
Sharon Fujii, ACF, Region IX
John Kersey, ACF, Region IX
Valerie Moore, ACF, Region IX