

**CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES**

P.O. Box 419064, Rancho Cordova, CA 95741-9064

Reason for this Transmittal

- State Law or Regulation Change  
 Federal Law or Regulation Change  
 Court Order or Settlement Change  
 Clarification requested by One or More Counties  
 Initiated by DCSS

August 21, 2001

LCSA LETTER: 01-27

ALL IV-D DIRECTORS  
 ALL CONSORTIA LEADS

SUBJECT: RECONCILIATION WITH THE INTEGRATED DATABASE (IDB)

In preparation of sending out the Annual Notices to noncustodial parents (NCP's) with current balances reported to IDB, the Technology Services Division of the Department of Child Support Services (DCSS) began requesting full file replacement from the counties. Starting in May, we made this request through the joint meetings with the PRISM Advisory Group.

We are sending this letter to thank all of the counties who have completed a full reconciliation with the IDB and to remind the remaining counties that it is not too late to perform a full reconciliation.

A reconciliation is important in order to avoid potential customer service issues and ensure that the letters generated are accurate representations of county case information, including correct balances. It will also remove closed/deleted cases from IDB so that we do not send balance due letters on cases where arrears are no longer owed.

Please call Bill Brown at (916) 464-5322 if you have any questions about sending a full reconciliation. For information about the annual balance due notices (Child Support Warning Notices) sent out in June and July, please call Tanya Morales at (916) 464-5261.

Sincerely,

CURTIS L. CHILD  
 Director

DCSS-SY-2001-CTY-0406



DO YOUR PART TO HELP CALIFORNIA SAVE ENERGY  
 For energy saving tips, visit the DCSS website at  
[www.childsup.cahwnet.gov](http://www.childsup.cahwnet.gov)