## LEGAL SERVICES CORPORATION BOARD OF DIRECTORS

# BOARD OF DIRECTORS OPEN SESSION

Saturday, April 28, 2007 1:05 p.m.

The Peabody Hotel Three Statehouse Plaza Little Rock, Arkansas

#### COMMITTEE MEMBERS PRESENT:

Frank B. Strickland, Chairman Lillian R. BeVier Jonann C. Chiles
Thomas Fuentes (via telephone)
Herbert S. Garten
David Hall
Michael D. McKay
Thomas R. Meites
Bernice Phillips
Sarah Singleton
Helaine M. Barnett, ex officio

#### STAFF AND PUBLIC PRESENT:

David L. Richardson, Treasurer and Comptroller Jean Carter, Center for Arkansas Legal Services Victor Fortuno, Vice President for Legal

Affairs, General Counsel & Corporate Secretary Patricia Batie, Manager of Board Operations Karen Dozier, Executive Assistant to the President Karen Sarjeant, Vice President for Programs and Compliance

Charles Jeffress, Chief Administrative Officer Richard "Kirt" West, Inspector General (IG) Laurie Tarantowicz, Counsel to the IG Tom Coogan, Office of Inspector General Ronald "Dutch" Merryman, Assistant IG for Audits Joel Gallay, Special Assistant to the IG Don Saunders, National Legal Aid & Defender Association

Deborah Hankinson, American Bar Association (ABA) Julie Strandlie, ABA

Carolyn Lemmons, Daughter of Ms. Strandlie

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MOTIONS: 4, 5, 43, 54, 59, 63, 65

- 1 PROCEEDINGS
- 2 CHAIRMAN STRICKLAND: Let me call to order the
- 3 Board of Directors of the Legal Services Corporation
- 4 for April 28, 2007, and welcome everybody to the
- 5 meeting.
- 6 MOTION
- 7 CHAIRMAN STRICKLAND: The first thing we need
- 8 to do is approve the agenda. Is there a motion to
- 9 approve the agenda?
- 10 MS. CHILES: So moved.
- 11 CHAIRMAN STRICKLAND: A second?
- 12 MR. GARTEN: Second.
- 13 CHAIRMAN STRICKLAND: Any discussion?
- 14 (No response.)
- 15 CHAIRMAN STRICKLAND: Hearing none, all those
- in favor of approving the agenda please say aye.
- 17 (Chorus of ayes.)
- 18 CHAIRMAN STRICKLAND: Opposed, nay.
- 19 (No response.)
- 20 CHAIRMAN STRICKLAND: The ayes have it and the
- 21 agenda is approved.
- 22 And I want to make sure that the record

- 1 reflects the presence of Thomas A. Fuentes on the
- 2 telephone conference. Are you there, Tom?
- 3 MR. FUENTES: Mr. Chairman, I am. And I
- 4 appreciate that.
- 5 CHAIRMAN STRICKLAND: Thank you, sir.
- 6 Next is the approval of the minutes of the
- 7 board's meeting of January 20, 2007. Those minutes are
- 8 in your board book beginning at page 185.
- 9 MOTION
- 10 CHAIRMAN STRICKLAND: If everybody has had an
- 11 opportunity to review those minutes, I would entertain
- 12 a motion to approve the minutes.
- MR. GARTEN: So moved.
- 14 CHAIRMAN STRICKLAND: Is there a second?
- 15 MR. MCKAY: Second.
- 16 CHAIRMAN STRICKLAND: Any discussion?
- 17 (No response.)
- 18 CHAIRMAN STRICKLAND: All those in favor of
- 19 the motion, please say aye.
- (Chorus of ayes.)
- 21 CHAIRMAN STRICKLAND: Those opposed, nay.
- 22 (No response.)

- 1 CHAIRMAN STRICKLAND: And the ayes have it.
- 2 Those minutes are approved.
- 3 Also in your board book are the minutes of the
- 4 Executive Session of the board's meeting of January 20.
- 5 I'm not sure I have the page reference on that. Let
- 6 me see.
- 7 I do not see those minutes in the book, so we
- 8 will pass that item in the absence of the minutes being
- 9 in the agenda book.
- The next item is the Chairman's report, which
- 11 will be brief. Because some of it has already been
- 12 covered in reports by others. But I would note for the
- 13 record of this meeting that on March 29, Helaine and I
- 14 testified before the House Appropriations Subcommittee
- on Commerce, Justice, Science and Related Agencies
- 16 chaired by Congressman Allen Mollohan of West Virginia,
- 17 with whom we had had a very cordial meeting in his
- 18 office on January 18, as we reported at the January
- 19 meeting.
- 20 And also present for the hearing were two
- 21 members of Congress from California, Mr. Schiff and Mr.
- 22 Honda. At the very end of the hearing, Congressman

- 1 Frelinghauysen of New Jersey arrived and commended LSC
- 2 and said he was sure that all of his questions had
- 3 already been asked and answered.
- 4 So the hearing lasted about an hour and I
- 5 would certainly agree with the characterization of it
- 6 as being cordial. Helaine's report will summarize the
- 7 details of that hearing.
- 8 Later the same day, we met with the new chair
- 9 of our House authorizing committee, Linda Sanchez of
- 10 California. That was also a very cordial meeting.
- 11 Then on April 18, along with Herb Garten and
- 12 Helaine, I participated in ABA Day in Washington. The
- 13 purpose of that is that lawyers from all over the
- 14 country come to Washington from many states to call on
- 15 members of their respective congressional delegations.
- 16 And I sort of had a mixed bag of people that I
- 17 visited.
- 18 Along with Paula Frederick from Atlanta, we
- 19 called on Congressman John Lewis of the Fifth District
- 20 of Georgia, which is where I live, and also our senior
- 21 United States Senator Saxby Chambliss. And we were
- 22 unable to see Mr. Lewis himself, but in the case of

- 1 Senator Chambliss, we did see him and had a very nice
- 2 visit with him.
- 3 And then along with two lawyers from Utah and
- 4 Nevada, I called on Senator Orin Hatch of Utah and had
- 5 a good visit with the Senator.
- In the past several days, I've contacted
- 7 Helaine and asked that management prepare a memorandum
- 8 relative to the applicability of Sarbanes-Oxley to the
- 9 governance of the Legal Services Corporation and with
- 10 the hope that a memorandum would be made able to all
- 11 members of the board on that subject in
- 12 advance -- sufficiently in advance of our July meeting
- 13 so that we'll have an opportunity to discuss that
- 14 subject at the July meeting.
- 15 And I had intended to recognize perhaps the
- 16 youngest visitor we've had to one of our meetings, but
- 17 I think they've left -- and that was a young lady by
- 18 the name of Carolyn Lemmons, the daughter of Julie
- 19 Strandlie of the ABA in Washington, and I did want to
- 20 put on the record her attendance as part of a school
- 21 trip and perhaps she's getting some credit for having
- 22 attended our meeting. She certainly had a lot of

- 1 staying power. So I'm not surprised that they have
- 2 perhaps headed for home.
- 3 That concludes the Chairman's report unless
- 4 there are any questions regarding any of those items.
- 5 One other item in the Chairman's report. I do
- 6 want to recognize Jean Carter, who is in the audience
- 7 and who attended our lunch a few minutes ago. And in
- 8 absentia, I recognize Lee Richardson as well for
- 9 hosting just an absolutely outstanding program visit
- 10 for us here in Little Rock. It was extremely well
- 11 organized and meaningful to the board. And I think, as
- 12 I said to you at lunch, Jean, the circular setting for
- 13 the presentation of client stories was particularly
- 14 effective, and I think we will consider making that a
- 15 model for our future program visits.
- 16 My own view was that it seemed to make the
- 17 clients more comfortable to be in that setting. We all
- 18 introduced ourselves to each other and had a really
- 19 good exchange with some of your clients. And so again
- 20 we -- it would be hard to --
- 21 And also I want to, in addition to commending
- 22 the executive directors, I want to recognize on the

- 1 record the fine work done by our board member Jonann
- 2 Chiles in hosting a meeting here in her home city
- 3 beginning with Thursday evening when she and her
- 4 husband Chip opened their home to us and extended some
- 5 gracious hospitality, and through and including all the
- 6 other details of the meeting that I'm sure you had some
- 7 hand in. And we want to thank you and recognize you on
- 8 the record.
- 9 And I want to ask for a round of applause.
- 10 (Applause.)
- 11 MS. CHILES: Thank you, Chairman Strickland.
- 12 It was our pleasure.
- MR. MCKAY: Well, you set a high bar if we
- 14 have another meeting in another board member's city,
- 15 home city, that will be a tough act to follow.
- 16 All right, let's move now to members reports.
- 17 Are there other reports from other members of the
- 18 board?
- 19 Herb Garten?
- MR. GARTEN: Hi. As reported by the president
- 21 in a wonderful report that I am very pleased that you
- 22 gave us an opportunity to review prior to this meeting,

- 1 we did have the meetings with representatives of the
- 2 American Bar Association who were very interested in
- 3 our proposal for a national pro bono award day. And we
- 4 moved a little fast, considering the 800,000 members of
- 5 the ABA who are ready to move forward.
- But a jurisdictional question came up and we
- 7 are now dealing with the ABA pro bono committee with a
- 8 view to being able to establish something within a
- 9 year. That would be a joint effort on the part of the
- 10 ABA and also the Legal Services Corporation.
- I'm thrilled that we had identified one
- 12 individual who the ABA people unanimously at the time
- 13 felt would be a worthwhile recipient of an award. But
- 14 they have some processes that they go through before
- 15 they make awards to individuals in competitive
- 16 solicitation of names. But we are moving forward and I
- 17 think it's something that should promote knowledge of
- 18 Legal Services Corporation, better knowledge throughout
- 19 the country and particularly among the lawyers of our
- 20 country.
- I also was involved, as our Chair has
- 22 indicated, with the ABA Pro Bono Day in Washington and

- 1 it's a wonderful experience that they've had it for
- 2 11 -- this is the eleventh year. And Julie Strandlie,
- 3 who is basically in charge of the event, does a
- 4 magnificent job, as she has done over the previous 10
- 5 years that this event took place.
- And with the Maryland delegation, we visited a
- 7 good part of our delegation. Senator Mikulski's
- 8 office, Senator Ben Cardin spent at least an hour with
- 9 us. Of course, you're preaching to the choir with him;
- 10 he's been involved in Legal Services for many years and
- 11 was chair of the Maryland Legal Services Corporation
- 12 just immediately before I took that position.
- 13 So I think we're better known all the time.
- 14 We are the number one on the list of items that the ABA
- 15 is interested in funding. Legal Services Corporation
- 16 is at the top. And we had a number of speakers before
- 17 we went to see our delegations, giving 300-plus lawyers
- 18 from throughout the country background on the necessity
- 19 of increasing funding for legal services.
- The completes my report, Mr. Chairman.
- 21 CHAIRMAN STRICKLAND: Thank you. Any other
- 22 member reports?

- 1 Sarah.
- MS. SINGLETON: I have some good news to
- 3 report from New Mexico. Through the efforts of the
- 4 state -- members of the state Access to Justice
- 5 Commission, all the legal aid providers in the state
- 6 and the state bar, the supreme court and others, New
- 7 Mexico was able to obtain a state appropriation,
- 8 general appropriation, recurring money for civil legal
- 9 aid. It was \$2.5 million. And that, for a state the
- 10 size of New Mexico is very significant. It now means
- 11 that our LSC -- the LSC portion of our funding is down
- 12 to around 40 percent. And back in '94, it was at 93
- 13 percent. So it shows that there has been real effort
- 14 to try to diversify the funding base and I think it's
- 15 going to help fill that gap that LSC identified. And
- 16 we used your report and that statistic, which is even
- 17 worse in New Mexico than it is on the average, in
- 18 persuading our legislators that this was something good
- 19 to fund.
- 20 CHAIRMAN STRICKLAND: That is a great report.
- 21 It would be nice if we had that from more states in
- 22 the country.

- 1 Any other member reports?
- 2 (No response.)
- 3 CHAIRMAN STRICKLAND: Before moving to the
- 4 President's report, although the room is dark, I
- 5 believe I see toward the back of the room Chalk
- 6 Mitchell. Is that correct? And the Chairman of Legal
- 7 Aid of Arkansas. We welcome you to our meeting and
- 8 thank you for coming.
- 9 MR. MITCHELL: Glad to be here. Thank you.
- 10 CHAIRMAN STRICKLAND: All right, let's move
- 11 now to the president's report.
- 12 PRESIDENT BARNETT: I will begin by noting
- 13 that a copy of my president's report is available in
- 14 the back of the room, a and each member of the board
- 15 has been provided a written copy.
- I will just focus on some of the highlights
- 17 for you, because the report is also part of the record.
- 18 The Chairman asked me to just fill in a little
- 19 bit more detail about our appropriations hearing. In
- 20 the hearing, we were asked questions by members about
- 21 our plan to close the justice gap, the impact of the
- 22 private fund restrictions on LSC funded programs, and

- 1 issues involving CRLA.
- We have received to date two follow-up
- 3 questions about LSC's loan repayment assistance program
- 4 and about the significant needs for legal services
- 5 created by Hurricane Katrina.
- I want to make sure the record reflects that I
- 7 announced the appointment of John Constance, our new
- 8 Director of Government Relations and Public Affairs on
- 9 April 16, and I was delighted that John was able to
- 10 attend this meeting and that the members of the board
- 11 had an opportunity to interact and hear his preliminary
- 12 thoughts.
- I would like to also put on the record my
- 14 acknowledgment and grateful thanks to Charles Jeffress
- who, since December 1, 2006, has been the acting
- 16 director of GRPA, in addition to his full-time
- 17 responsibilities as chief administrative officer. And
- 18 he prepared us so well for our appropriations hearing
- 19 at the end of March.
- 20 A couple of highlights involve our quality
- 21 initiative. The revised performance criteria, which I
- 22 hope every member of the board received a copy, has

- 1 been sent this week to every office of 138 funded
- 2 programs, over 900 offices, to be distributed to each
- 3 member of the staff of an LSC funded office and to each
- 4 member of the program's governing body. We think that
- 5 this is truly the centerpiece of our quality initiative
- 6 and we want to encourage our programs and their staff
- 7 to have conversations about it and to engage in both
- 8 individual and program self-assessments as we continue
- 9 to use this as a tool for our program visits and to
- 10 determine competitive grants.
- 11 The initial reports are in on our CFR data for
- 12 2006. As you know, we have an advisory group looking
- 13 at ways to improve that as our main data collection.
- 14 We are going to be vetting our proposed changes with a
- 15 wider audience including IOLTA funders who also use our
- 16 data collection in their surveys and with larger groups
- 17 of grantees. We are anticipating that a revised CSR
- 18 handbook will be available and implemented as of
- 19 January 1, 2008, and we will spend the last six months
- 20 of 2007 engaged in training on that.
- 21 With regard to our competitive grants process,
- 22 we have 96 service areas in competition for calendar

- 1 year 2008. The RFP was published on April 25. The
- 2 deadline for filing the notice of intent to compete is
- 3 May 21, and the deadline for a grants application is
- 4 June 14. We have extended that time frame for only one
- 5 service area this year, which is in Northern Virginia,
- 6 to allow all the service providers there, both LSC and
- 7 non-LSC, to discuss possible changes in the delivery
- 8 system for that area.
- 9 You will hear from the chairman of our
- 10 provisions committee about our private attorney
- 11 involvement efforts.
- 12 With regard to our mentoring program, we plan
- 13 to have a final report this summer. We plan to have a
- 14 model to send out to our programs also at about that
- 15 same time.
- 16 Our technology initiative grants, I think, we
- 17 heard from the program visit yesterday. We actually
- 18 received 73 letters of intent. We reviewed them and
- 19 asked a smaller number of applicants to submit their
- 20 full applications. We hope to make -- get the full
- 21 applications in by June 15 and to make the TIG awards
- 22 by the end of September.

- 1 We are involved with a working group on
- 2 revising our grant assurance for our 2008 grants. We
- 3 intend to present to the Operations and Regulations
- 4 Committee at its July meeting a draft. We are getting
- 5 input from the Office of the Inspector General and we
- 6 are getting additional input from the field.
- 7 The report includes a report on all our visits
- 8 for the Office of Compliance and Enforcement and the
- 9 work that's being done on our Office of Program
- 10 Performance.
- 11 Two program issues, just to mention briefly,
- 12 CRLA continues on month-to-month funding with special
- 13 grant conditions. We are working closely with CRLA to
- 14 address the compliance concerns. We have scheduled a
- 15 targeted onsite compliance visit for the week of May 14
- 16 while the Office of Inspector General continues its
- 17 subpoena enforcement action and we, of course, have
- 18 requested current information on the status of their
- 19 investigation.
- 20 With regard to American Samoa, we awarded them
- 21 two-month funding the beginning of the year with
- 22 special grant conditions. There were substantial

- 1 concerns about the program's operation and financial
- 2 management, including the receipt of an audit that
- 3 could not make an unqualified statement about their
- 4 financial position for the second consecutive year.
- 5 And so as of March 15, we determined not to fund the
- 6 program and to begin close-out negotiations.
- 7 We sent a joint OCE and OPP assessment team to
- 8 American Samoa on March 26 to determine if the
- 9 program's apparent critical deficits in fiscal
- 10 management would eliminate them from competition for
- 11 future funding, whether the program complies with LSC
- 12 regulations and whether there are any potential
- 13 alternative providers if we recompete the service area.
- We are now assessing those results and we are
- 15 coordinate with the Office of Inspector General, which
- 16 will also be sending an audit team to the program to
- 17 complete an assessment of matters relating to the
- 18 program's audits.
- 19 The Government Accountability Office continues
- 20 its review of LSC's governance and program oversight.
- 21 The team doing the review of governance, we believe,
- 22 has met with or interviewed by phone all members of the

- 1 board, some LSC staff, including some from the OIG, in
- 2 addition to reviewing numerous documents. The GAO team
- 3 reviewing oversight has met with staff, has
- 4 participated in onsite visits with OCE and OPP and
- 5 participated in their own visits to LSC-funded
- 6 programs. They inform us that they will anticipate
- 7 completing the review on board governance sometime this
- 8 summer and their review of program oversight to be
- 9 completed towards the end of the year.
- I have a listing of the events I've attended.
- 11 Many of them have already referred in previous reports
- 12 so I won't spend much time on them. I would like to
- 13 mention, however, that we had, Karen Sarjeant and I,
- 14 had a meeting with the Medical Legal Partnership For
- 15 Children with Ellen Lawton and Dr. Lauren Smith from
- 16 the Medical Legal Partnership for Children. This is a
- 17 project that introduces legal advocacy into medical
- 18 clinical settings to support an integrated medical
- 19 legal services delivery to vulnerable children and
- 20 their families. It was a very interesting discussion.
- 21 Many thoughts have come out of it in terms of sharing
- 22 with our programs, some of which have these types of

- 1 innovative service delivery models and looking to
- 2 expand them.
- I would like to indicate how grateful we are
- 4 to board member David Hall for making this introduction
- 5 and encouraging us to have this dialogue. We have, in
- 6 fact, invited them to make a presentation to the
- 7 Provisions Committee meeting at its October meeting.
- 8 And finally, I was very honored to have been
- 9 invited to speak at the University of Arkansas's
- 10 Clinton School of Public Service this last Thursday as
- 11 part of their speaker series. My remarks focused on
- 12 equal justice under law and it was a wonderful setting
- 13 and I think a wonderful opportunity to share our
- 14 message on the need for access to justice for
- 15 low-income Americans, and the relationship between the
- 16 concept of justice for all and low-income Americans'
- 17 access to legal services with their pressing civil
- 18 problems.
- 19 So, Mr. Chairman, that completes my report and
- 20 I am happy to answer any questions.
- 21 CHAIRMAN STRICKLAND: And are there any
- 22 questions for Helaine about her report?

- 1 MR. MEITES: I have a question. I notice in
- 2 your report, Helaine, that you report a decline of
- 3 approximately 3.5 percent decline in the cases handled
- 4 under our private attorney involvement program. Can
- 5 you give us some background on that?
- 6 MS. BARNETT: Well, you are absolutely right,
- 7 Mr. Meites, there has been a decline and there may be
- 8 many reasons for this. But let me just point out that
- 9 even with the decrease, the percentage of private
- 10 attorney involvement cases that are closed as extended
- 11 service has slightly increased.
- 12 And as we evaluate and analyze the 2006 data,
- 13 which has just come in, we'll attempt to discern some
- 14 of the reasons for this decrease. But as you also
- 15 know, we have said that the PAI action plan is a
- 16 dynamic work plan. And that we envision adding things
- 17 to it as we go along. So a study of this decrease will
- 18 be done and appropriate strategies will be sought.
- 19 Our data allows us to analyze this by
- 20 individual program, by state and nationally. So we
- 21 will be looking at this and hopefully including in our
- 22 work plan perhaps some strategies that will be

- 1 identified to address this.
- MR. MEITES: All right. Thank you very much.
- 3 CHAIRMAN STRICKLAND: Any other questions for
- 4 Helaine?
- 5 (No response.)
- 6 CHAIRMAN STRICKLAND: All right, before we
- 7 move to the next item on the agenda, there are a couple
- 8 of other people I'd like to recognize.
- 9 First, the Honorable Deborah Hankinson, a
- 10 former justice of the Supreme Court of Texas and the
- 11 current chair of the ABA SCLAID Committee. We welcome
- 12 you to our meeting. We're always glad to have you.
- 13 And I would like to recognize and thank Julie
- 14 Strandlie of the ABA Washington Office for her hard
- 15 work on a very successful ABA day and thank you for
- 16 encouraging me to attend. And I enjoyed it very much
- 17 and will likely attend again.
- 18 And last but not least, I want to recognize on
- 19 the record the presence of Julie's six-year-old
- 20 daughter, Carolyn Lemmons, who is visiting our board
- 21 meeting and as a part of a school trip, and we hope you
- 22 get credit for attending the meeting. And if you stand

- 1 up, Julie, we'll recognize you with a round of
- 2 applause -- or Carolyn, I'm sorry. Carolyn.
- 3 (Applause.)
- 4 CHAIRMAN STRICKLAND: Again, thank you for
- 5 being here. And we'll now move to the next item on our
- 6 agenda, which is the Inspector General's report.
- 7 MR. WEST: Good afternoon, Mr. Chairman, and
- 8 members of the board. I mainly want to talk about the
- 9 reorganization that my office is undergoing and how I
- 10 think it will better help us carry out our mission,
- 11 which is always to provide independent objective
- 12 information to the board and to management in the
- 13 course of its decisionmaking.
- I have reorganized the office as such that I,
- in the past, because of shortage of staff, the CRLA
- 16 compliance investigation was actually staffed out of my
- 17 counsel's office. And I have subsequently
- 18 reorganized -- I've created a position that most IGs
- 19 already had which is Assistant Inspector General for
- 20 Investigations. I've appointed Tom Coogan to that
- 21 position. I provided you some background about Tom in
- 22 my confidential report to the board. But let me just

- 1 say he has more than 25 years of law enforcement and IG
- 2 experience both as a manager as well as an attorney.
- In this structure, what I've done is I've
- 4 combined the traditional IG investigations, which are
- 5 the kinds of things where we've gone out and we've
- 6 assisted grantees which have been subject to
- 7 embezzlements and thefts, as well as anything that
- 8 might happen within the corporation. That's what
- 9 investigations generally does.
- 10 I've created an investigative counsel position
- 11 or two of them to report to the Assistant Inspector
- 12 General for Investigations. Those positions are going
- 13 to be staffed by attorneys. We have one person
- 14 starting Tuesday in that position who is currently
- 15 working as an investigative attorney for the Waterfront
- 16 Position in New York and previously had worked in the
- 17 IG's office in the City of New York.
- 18 The second person we're hiring is somebody who
- 19 is currently an attorney at the -- in Maryland, the
- 20 Maryland grantee program lab and she has been there as
- 21 a supervising attorney for a number of years and had
- 22 some prior federal government experience in the Office

- 1 of Special Counsel.
- 2 So those two positions will be up and running.
- 3 I expect they will be doing a lot of coordination with
- 4 OCE because part of our challenge is to make sure we
- 5 are covering all bases and we are not duplicating work.
- 6 And so we started having meetings. I would like to
- 7 let you know that there have been pretty good meetings,
- 8 both on CRLA as well as on some other issues. American
- 9 Samoa. There is a program visit going in another
- 10 program that we've coordinated with. So it is getting
- 11 that kind of work out of my counsel's office so my
- 12 counsel could actually be my counsel instead of wearing
- 13 too many hats.
- 14 The second thing I've done is expanded the
- 15 counsel's office. We've made one hire already. He
- 16 will be starting in a couple weeks. He's -- I told
- 17 Lillian that he is a graduate of the University of
- 18 Virginia Law School, was like top in his class. Six
- 19 years out of law school, outstanding credentials. And
- 20 we are really excited about his starting.
- 21 And we are in the process of trying to hire
- the second position so we'd have three people in the

- 1 counsel's office. Because whether it's an audit or an
- 2 investigation or a compliance investigation, everything
- 3 is implicated by the law and the practice of law and I
- 4 need my counsel to do the whole range of providing
- 5 legal guidance in those areas.
- 6 The other thing that I've done is -- I
- 7 received information about this but I reorganized or
- 8 renamed our resource management to more accurately
- 9 describe what it has been doing, which is both the
- 10 resource management but also evaluation. And I know
- 11 that Sarah for one raised a question about what exactly
- 12 does this all mean.
- 13 Well, I can tell you what we'd like it to
- 14 mean. And the devil is in the details. But 11 years
- 15 ago, I believe it was 11 years ago, my predecessor Ed
- 16 Quatrevaux issued a report on the idea of the use of
- 17 technology, the use of kiosks and that that really
- 18 was -- that I think sort of started the whole movement
- 19 towards technology grants.
- 20 Several years ago, Dave Maddox of my staff
- 21 started work in using mapping as a tool for the
- 22 grantees. And that now has become an accepted practice

- 1 and with many of the programs. Well, we are now
- 2 looking sort of for the next frontier where we can be
- 3 sort of as the outsiders providing the independent,
- 4 objective, analytical information to help the programs
- 5 better carry out their duties in terms of the economy
- 6 and efficiency prong of the IG act as opposed to the
- 7 waste, fraud and abuse.
- 8 We really have two missions. And so we are
- 9 very much -- we are doing the research on that. We
- 10 will be talking to people from the programs. We will
- 11 be talking to people of SCLAID. We'll be talking to
- 12 Deborah Hankinson. We'll be talking to the NLADA. We
- 13 want to talk to the board, get your thoughts of things
- 14 that might help us provide information or ammunition to
- 15 you to support making the programs more effective.
- 16 That's kind of what we are really all about is
- 17 providing that information to you.
- 18 We're also in the process of trying to hire
- 19 three more auditors and we are having a challenge there
- 20 and I think we're not the only ones. I think and
- 21 understand that OCE is trying to hire program analysts
- 22 with an audit background and they're having some

- 1 challenges too. But we want to hire younger auditors
- 2 with more focus on working directly with the
- 3 independent public accountants who are out dealing with
- 4 the grantees and ensuring that we are getting the
- 5 information that we need in order to exercise our
- 6 duties under the IG act and under the appropriations
- 7 act.
- 8 That was going to be a part of the
- 9 presentation to Ops and Regs and we'll do that next
- 10 time. But we are trying to staff up in that area. We
- 11 will be issuing our semiannual report to Congress on
- 12 Monday. I've shared the drafts with Frank and Helaine.
- 13 I know that Frank and I had discussions about
- 14 something and at Frank's suggestion, I think I made
- 15 some better wording that we're both comfortable with.
- 16 So that will be coming out to you on Monday.
- I can tell you that because in the past, you
- 18 know, this board has been interested in the working
- 19 relationship that we've had with management. I say,
- 20 generally it's improving. There have been lots of very
- 21 good instances, lots of meetings between senior staff
- 22 on whether it's Dutch Merryman and Karen Sarjeant or

- 1 it's Laurie and Vic. Tom Coogan, as head of
- 2 investigations, will be meeting with Karen and we're
- 3 trying to have these meetings.
- I think the challenge that we face, and it's
- 5 not unusual to just -- my IG's office is getting folks
- 6 to understand how we fit into LSC. While we're part of
- 7 LSC, yet we're independent. And I think there -- we
- 8 still have some challenges in terms of how information
- 9 is shared with us, how we relate to each other.
- 10 I have mentioned that to Helaine and I have
- 11 asked Frank when the appropriate time to do, to come
- 12 up, and possibly Lillian, to sit down with us and help
- 13 us get to the next level.
- 14 Things are next better. They could be even
- 15 better and that's where I want to get to. But I want
- 16 to, you know, thank -- I've done this before, but I
- 17 think that when Frank and Lillian were out last year,
- 18 it made a significant difference. And I'm thinking
- 19 another visit may help just bring us up one higher
- 20 level which I think will result in my office providing
- 21 more things of value to LSC to advance its mission.
- 22 So that completes my report. Do you have any

- 1 questions?
- 2 CHAIRMAN STRICKLAND: Any questions for Kirt?
- MS. SINGLETON: I have a question or a
- 4 comment.
- 5 CHAIRMAN STRICKLAND: Yes, Sarah.
- 6 MS. SINGLETON: And again, I want to get back
- 7 to the position that David is going to have. The idea
- 8 that -- I know your office is charged with looking at
- 9 efficiency and making sure that people are being
- 10 efficient. But that function it seems to me does run
- 11 the risk of being very duplicative of efforts by part
- 12 of Karen's office. So I hope you will have the same
- 13 kind of collaborative approach that you are trying to
- 14 get in other areas when you are working in the area of
- 15 the efficient provision of services.
- 16 MR. WEST: Absolutely, I think that that's
- 17 going to be required. But I mean, part of -- some of
- 18 it is just find out information that -- we may say just
- 19 provide us background and that's all we need.
- It serves some sort of analysis and I think
- 21 there are sometimes that perhaps our new GRPA director
- 22 could speak about this at some later date. But I think

- 1 sometimes when a report comes from our office, that
- 2 it's something where the corporation, the agency can
- 3 say, the IG has made this kind of recommendation and it
- 4 tends to have some force with Congress because they
- 5 know that it's -- it is what it is.
- We are just reporting what we find and there
- 7 is no particular spin to it. Again, I go back to its
- 8 independent objective.
- 9 But I will commit to you we will work on
- 10 coordination, avoid duplication.
- MS. SINGLETON: Because that doesn't sound
- 12 very efficient.
- 13 MR. WEST: No. So that's -- we are committed
- 14 to doing that. And a lot of it is just having
- 15 conversations with people on the management side.
- MS. SINGLETON: Thank you.
- 17 CHAIRMAN STRICKLAND: Okay, any other
- 18 questions for Kirt?
- 19 Herb.
- 20 MR. GARTEN: Kirt, I want to repeat my
- 21 concerns that I expressed at a prior meeting and that
- 22 is, the audit of the auditors. Each of these

- 1 organizations that are receiving grants from us have an
- 2 independent certified public accountant auditing their
- 3 books and I suggested to you at a prior meeting that I
- 4 didn't see a need for you to hire three accountants.
- 5 And I think at the time you didn't indicate the number,
- 6 but you've indicated the number today, for the purpose
- 7 of calling on all these firms that I suggested to you
- 8 that a random audit from time to time might be in
- 9 order, together with some kind of educational process
- 10 if you don't believe that these independent CPAs
- 11 licensed in each state -- and I had an opp to talk
- 12 yesterday with the person who deals with the
- 13 independent CPA here in Arkansas, who gave me a little
- 14 background about the firm and their relationship and
- 15 the fees that they're paying.
- And I can see that you're going in to visit,
- 17 on a wholesale basis, the CPAs causing increased
- 18 accounting fees, expending the time of people at the
- 19 138 different agencies, and I don't see any reason why
- 20 you can't start this program by doing random audits.
- 21 So I would like some explanation from you as to why you
- 22 need three new CPAs and what they are going to do.

- 1 MR. WEST: Well, without getting into a long
- 2 discussion that might be more appropriate to do at the
- 3 Ops and Regs Committee meeting, but a couple things --
- 4 MR. GARTEN: But you're here now.
- 5 MR. WEST: Right. They're going to be doing
- 6 far more than just that. First of all, we're not
- 7 redoing all of the IPAs.
- 8 The second thing is when we do these under the
- 9 requirements Congress gave that our office oversee it
- 10 under government auditing standards, we have to assure
- 11 that the audits that the grantees are having are done
- 12 under the standards that we've promulgated. That's our
- 13 responsibility.
- One of the things -- and we're also trying to
- 15 figure out what the IPAs are looking for, what they're
- 16 doing, how we can provide them better information.
- 17 We're not doing a wholesale -- this past year, I think
- 18 we did 10 reviews of their work. We will be -- we are
- 19 working on revising -- the guidance that we give to the
- 20 outside auditors will be as part of that process we
- 21 will be sitting down with management, because some of
- 22 the questions we're asking is information that

- 1 management needs in order to conduct its compliance
- 2 oversight, because not all the regulations deal with
- 3 restrictions.
- 4 One of the other concerns is that the outside
- 5 auditor, the independent auditor cannot be charging the
- 6 program when we go in and do these reviews. And I
- 7 believe that Dutch and Karen have been talking about
- 8 this to make sure that's not happening.
- 9 So we have a lot of other work. We have to
- 10 revise the guidance that we give both in the general
- 11 audit as well as the compliance supplement. We have
- 12 other projects that we'll be doing over the course of
- 13 time using the audit staff.
- 14 The audit staff also engages -- assists in
- 15 some of the investigations in terms of going through
- 16 books and records. So it's not just to do that one
- 17 thing.
- 18 MR. GARTEN: But I'm concerned about the
- 19 burdens you're putting on these local programs. For
- 20 example, I was told that the local independent CPA firm
- 21 is well aware of all the requirements, that they are
- 22 issuing their reports, taking into consideration

- 1 everything that you would be interested in. And I
- 2 don't see any reason why you can't embark on publishing
- 3 a memorandum and making certain that it's circulated
- 4 throughout the country and not go on what seems to me
- 5 to be a wholesale investigation of local independent
- 6 certified public accountants who are licensed to
- 7 practice, who are reputable and who have longstanding
- 8 relationships and who probably know a lot more than
- 9 these young CPAs that you're hiring about what the
- 10 requirements are.
- 11 MR. MEITES: If I may, Herb, at our July
- 12 meeting we are going to hear a full report on the IG as
- 13 to his plans in detail -- I think what you're asking
- 14 now. And if it's okay with you, I would suggest
- 15 perhaps we can defer that. I think we can pick up
- 16 here.
- 17 MR. GARTEN: Are we deferring the hiring of
- 18 the CPAs?
- 19 MR. MEITES: That, I don't know. You can
- 20 address that to Kirt.
- MR. WEST: I mean, one of the things I would
- 22 also like to point out, as Dutch reminded me, two of

- 1 these three positions are people who left. And so
- 2 we're really only going up one position from where we
- 3 were a year ago. We had two people leave, senior
- 4 auditors leave during the course of the summer. So we
- 5 are really only going up one position.
- 6 MR. FUENTES: Mr. Chairman, may I offer a
- 7 comment?
- 8 CHAIRMAN STRICKLAND: Yes, sir.
- 9 MR. FUENTES: It is Tom Fuentes on the phone.
- 10 I would like to make the observation, as a
- 11 member of the Finance Committee, that seeing that the
- 12 Inspector General has said that some 10 auditors were
- 13 reviewed in the past year and that we have 138
- 14 agencies, that suggests to me that at that pace, it
- 15 would be once every 13 years that the agency and its
- 16 auditors would have consideration and review from LSC.
- I think that is a most modest review schedule.
- 18 I think that we need that kind of information. I
- 19 think to characterize it as wholesale is just not the
- 20 case. I think that if we were to objectively sit back
- 21 and say how often might we look at these, and we said,
- 22 you know, look at them once every five years or look at

- 1 them once every 10 years, it would be quite a modest
- 2 and reasonable approach in meeting our fiduciary
- 3 responsibility as a board.
- 4 So I think that this schedule is not excessive
- 5 and I would like to have that on the record.
- 6 CHAIRMAN STRICKLAND: Thank you, Tom.
- 7 Any other questions for Kirt? Did you have
- 8 any other comment, Kirt?
- 9 MR. WEST: I would like to add, just in terms
- 10 of this review is not just looking at the work of the
- 11 independent public accountants but it's looking at how
- 12 they're taking our guidance and how they are
- 13 implementing it and whether we need to update the
- 14 guidance, provide clear instructions. Because the
- 15 guide they're working under was developed 10 years ago
- 16 and needs updating. So it's not just reviewing the
- 17 work.
- 18 Because we actually look at all 138 reports
- 19 when they come in. That's part of our requirement,
- 20 because it has to be according to government auditing
- 21 standards. And the thing is, as you heard, for
- 22 instance American Samoa was not a sufficient audit

- 1 report, we worked with management and that situation
- 2 has been dealt with.
- 3 So we do a number of things. And as we hear
- 4 much more in three months, as we find things as the
- 5 auditors report, that information is then transmitted
- 6 to OCE, so there is a constant passing of information.
- 7 So it's much more complex than just trying to review
- 8 the work of the IPA and seeing if we did it according
- 9 to standards. We're looking for a lot more than that.
- 10 MR. GARTEN: If I may?
- 11 CHAIRMAN STRICKLAND: Go ahead, Herb.
- 12 MR. GARTEN: Are you saying, and I'm repeating
- 13 what Tom just told us, that these programs can count on
- 14 visits sometime between five and 10 years, based upon
- 15 what you propose to do? Because that to me is more in
- 16 the nature of -- instead of wholesale, a random sort of
- 17 audit, and I think that there would be some
- 18 justification for that.
- 19 MR. WEST: I think we are also not only
- 20 random, we are also trying to do some targeted, where
- 21 we see potential problems, maybe an IPA not -- maybe
- 22 not fully understanding. Because sometimes the new IPA

- 1 comes in and they're being asked to do three things.
- 2 And I feel I'm starting to get into our
- 3 presentation in July and I'd like to -- what Mr. Meites
- 4 said, I think we could answer these questions in much
- 5 greater detail at the July meeting.
- But I can tell you that it's my assessment
- 7 that in order for us to carry out the mission of
- 8 our -- of the OIG, that we need these three employees.
- 9 MR. GARTEN: Can you affirm that we're talking
- 10 about an individual program being reviewed
- 11 between -- once between five and 10 years?
- 12 MR. WEST: It's really hard to say exactly
- 13 how. But we are not going out and reviewing every
- 14 program every year. You know, it's -- if we put out
- 15 new guidance, one of the things we're trying to do is
- 16 figuring out how we can do updated guidance, do
- 17 training.
- 18 And again, when we do this, we are not
- 19 imposing upon the program itself and the delivery of
- 20 legal services. And that's one of the things we're
- 21 trying to do is make sure we're not preventing that
- 22 aspect, we're dealing with the independent public

- 1 accountants.
- 2 MR. GARTEN: I have nothing further.
- 3 CHAIRMAN STRICKLAND: All right. Thank you.
- 4 Anything else, Kirt?
- 5 Thank you for your report.
- 6 Our next item is to consider and act on the
- 7 report of the Provision for Delivery of Legal Services
- 8 Committee, Chairman David Hall.
- 9 MR. HALL: The Provisions Committee has one
- 10 action item and we have a report. I'm passing around
- 11 for those who may not have received it an updated
- 12 resolution. If you could pass that around for me?
- 13 As the board may be aware, we embraced an
- 14 action plan for private attorney involvement at our
- 15 last meeting and there have been some activities under
- 16 or pursuant to that plan.
- 17 One of the things that was a part of the plan
- 18 was a development of a resolution by this board that
- 19 would be sent out to not only the chairs of the boards
- 20 of the various grantees but we talked about other
- 21 constituencies who we thought might be appropriate,
- 22 like those who head up the access to justice

- 1 commissions, maybe law school deans and others.
- The committee, and I think most of the board
- 3 members were at the committee meeting, approved a
- 4 resolution 2007-003 that is in front of you now. There
- 5 were some amendments or proposed suggestions by various
- 6 board members. I would like to highlight those,
- 7 because they are different than what we initially
- 8 approved. Thanks to Karen Sarjeant, the resolution has
- 9 been redrafted.
- 10 On the first page, you see, based on a
- 11 recommendation from one of the board members, that we
- 12 have made reference to Model Rule 6.1 and have also
- 13 indicated that similar state rules apply to this as
- 14 well. That was a suggestion coming from, I think, two
- 15 different board members.
- 16 On the second page, you will also notice that
- 17 in response to Tom Fuentes's suggestion that we
- 18 emphasize the educational efforts that are needed in
- 19 order to make people aware of the unmet civil needs,
- 20 there is now a provision or a new paragraph that
- 21 relates to facilitating educational efforts.
- 22 And the last change is the inclusion of the

- 1 access to justice entities that exist in the various
- 2 states as one of the constituencies that we would
- 3 collaborate with.
- 4 MOTION
- 5 MR. HALL: So we move that this resolution be
- 6 adopted by the board and we would, if it is approved,
- 7 then work with the chair. We believe this should be
- 8 sent out with a cover letter from the Chairman of the
- 9 Board and the Provisions Committee would work with the
- 10 Chairman of the Board to try to figure out who are the
- 11 appropriate entities to receive this resolution.
- 12 CHAIRMAN STRICKLAND: All right, Chairman Hall
- 13 has made a motion that this resolution be adopted.
- Is there a second to the motion?
- MS. CHILES: Second.
- 16 CHAIRMAN STRICKLAND: Any discussion on the
- 17 motion?
- 18 MR. FUENTES: Mr. Chairman, because I do not
- 19 have -- Tom Fuentes. Because I do not have a copy of
- 20 the new resolution, could I ask you just to read the
- 21 one additional paragraph that was added at my request?
- MR. HALL: Yes, I would be more than happy to

- 1 do that. It's under the section that says, now
- 2 therefore be it resolved. And it talks about that the
- 3 LSC funded programs are required to do certain things.
- 4 And one of the things it says is, number one,
- 5 collaborate with other organizations and entities in
- 6 their service area to develop and facilitate
- 7 educational efforts that demonstrate the extent of the
- 8 unmet civil legal needs and encourage collective
- 9 responsibility within the service area by both public
- 10 and private entities to help meet this unmet -- help
- 11 meet this unmet civil legal need.
- 12 There's a "need" in there that shouldn't be
- 13 there.
- 14 CHAIRMAN STRICKLAND: Right, we should delete
- 15 that.
- 16 MR. HALL: But there are so many needs, I can
- 17 understand why Karen included an extra need.
- 18 (Laughter.)
- 19 CHAIRMAN STRICKLAND: We'll delete the first
- 20 one.
- MR. HALL: Yes, we'll delete the first need.
- 22 So Tom, that is the additional paragraph.

- 1 MR. FUENTES: Thank you very much.
- 2 MR. HALL: You're welcome.
- 3 CHAIRMAN STRICKLAND: All right. Any other
- 4 discussion on the motion?
- 5 (No response.)
- 6 CHAIRMAN STRICKLAND: Hearing none, let's
- 7 proceed to a vote.
- 8 All those in favor of the adoption of the
- 9 Resolution 2007-003, please say aye.
- 10 (Chorus of ayes.)
- 11 CHAIRMAN STRICKLAND: Those opposed, nay.
- 12 (No response.)
- 13 CHAIRMAN STRICKLAND: The ayes have it and the
- 14 resolution is adopted.
- MR. HALL: The committee -- thanks to the
- 16 board for passing that resolution. There are some
- 17 other items in regards to the action plan that we are
- 18 continuing with management to work on, the pilot
- 19 program in regards to faculty members who are on
- 20 sabbatical, and we hope in the future we will have more
- 21 to share there.
- 22 As you know, those of you who were at the

- 1 reception last night, we are going to continue to work
- 2 out ways in which we can recognize individuals who are
- 3 making contributions in this area. And we will
- 4 continue to make sure that this plan is dynamic and not
- 5 something that sits on the shelf. And at various board
- 6 meetings, we will update you as to progress.
- 7 MR. MEITES: I suggest that we continue our
- 8 unwritten policy of looking for needy recipients from
- 9 dry counties.
- 10 (Laughter.)
- MR. HALL: Moving on, in addition to our
- 12 action item, we had a very enlightening report or panel
- 13 discussion on the recruitment and retention of lawyers
- 14 to serve in Legal Services, especially in Arkansas LSC
- 15 programs. Jean Turner-Carter, the Executive Director
- 16 for the Center of Arkansas Legal Services; Lee
- 17 Richardson, the Executive Director of Legal Aid of
- 18 Arkansas; Teresa Franklin, a staff attorney with LATIN
- 19 AMERICA, and someone who has received one of the LRAP
- 20 grants; and charles Goldner, the Dean and Professor of
- 21 Law at UALR William Bowen School of Law were all
- 22 present and presented on that topic.

- I will not attempt to restate everything they
- 2 said but I will try to highlight some of the issues
- 3 that they made the Provisions Committee aware of which
- 4 we believe the board needs to be aware of as we
- 5 continue to look at this issue.
- In talking about what some of the hurdles are,
- 7 we were told that the salary level is certainly an
- 8 issue here, that the average salary is 33 -- or at lest
- 9 for incoming individuals is 33,600. That is below the
- 10 national average, which is 37,000. And that there has
- 11 been no adjustment for inflation for quite some time.
- 12 Another hurdle is that many of the lawyers
- 13 they are looking to place in rural areas who have
- 14 populations of sometimes 15,000 residents or lower, and
- 15 therefore it is difficult attracting lawyers to decide
- 16 to live in those areas and to work in those particular
- 17 areas. And they gave us some specific examples,
- 18 especially in the Delta, of how difficult that is.
- 19 Attracting lawyers of color is another hurdle
- 20 that they have mentioned and the paucity of African
- 21 American and Latino lawyers in this service area is a
- 22 major challenge for them.

- 1 The retention issue was also highlighted, that
- 2 student loan debts in the area for their lawyers is
- 3 about 60,000, that's the average, and that there are
- 4 some of their lawyers that are paying as much as \$779 a
- 5 month.
- despite that, those hurdles which are
- 7 certainly enormous, they did indicate that the LRAP
- 8 program has helped and has made a difference in the
- 9 recruitment and retention. All of the attorneys with
- 10 Lee's program who were qualified to receive an LRAP are
- 11 still with the program, which he believes is
- 12 attributable to the LRAP program.
- 13 And the last point that Lee made was that
- 14 there does appear to be a renewed interest in law
- 15 schools for students doing this type of work and that
- 16 it's often some of the best and brightest students.
- 17 However, the difficulty is, if the students are
- 18 interested, there needs to be an acceptable salary
- 19 level and other types of support in order for the
- 20 students to not only decide to do the work but to
- 21 continue to do the work.
- 22 Attorney Franklin, who is a recipient of the

- 1 LRAP program indicated that it was very instrumental in
- 2 her decision to do this type of work. She also
- 3 believes that it will help with retention.
- 4 There was a healthy discussion about why
- 5 receiving the LRAP as opposed to salary is something
- 6 that made a difference and one of the points that was
- 7 made is the fact that it is not tax deductible or that
- 8 it's not viewed as salary and thus does not affect her
- 9 in the same way. And second, there was an indication
- 10 that just having salary plus something else does serve
- 11 as an incentive.
- 12 Jean Carter made us aware that they created
- 13 their own LRAP in 1995, which is able to reimburse
- 14 students -- lawyers at \$2,000 a year and that it has
- 15 served as a benefit in their quest to attract and
- 16 retain lawyers. However, she also indicated different
- 17 difficulties or challenges that her program has faced,
- 18 that there hasn't been any increase in funding to
- 19 create new jobs. And therefore, if you don't recruit
- 20 on a regular basis, year in or year out, makes it very
- 21 difficult to attract the types of individuals that you
- 22 want because you are not out in the marketplace on a

- 1 regular basis. That the decrease in funding that
- 2 they've experienced, in part because of the census and
- 3 other factors have at times forced them to lay off
- 4 individuals and that creates a problem. That there is
- 5 a need at times for more experienced attorneys who can
- 6 come into the program with more experience and, based
- 7 on salary limitations, et cetera, it is difficult for
- 8 them to attract the more experienced lawyers into their
- 9 program.
- 10 She also shared with us, though, that despite
- 11 these difficulties, that the culture of commitment, of
- 12 a vision and results that she believes her program has
- 13 been able to develop over time has served to help with
- 14 the longevity that the average years for attorneys in
- 15 service in her program is 13 years. And her point, I
- 16 think, from this was that though all of those other
- 17 issues are very important and things that need to be
- 18 looked at, the quality of the program and the mission
- 19 and aspiration of the program that is in still within
- 20 the lawyers can make a difference, and she feels that
- 21 their program has been able to do that.
- 22 And finally, Dean Goldner shared with us for

- 1 three major issues that he felt gets in the way of this
- 2 issue of recruitment and retention. A lot of it, I
- 3 think, deals more with recruitment. Revenue choices
- 4 made by law schools was one, choices that law students
- 5 make while they are in law school was the second. And
- 6 also, the third was the changing aspirations of
- 7 students.
- 8 In regards to the first one, it was his
- 9 assessment that the needs of engaging in legal services
- 10 work is not something that is a high priority for most
- 11 deans and that he challenged us to think of methods to
- 12 keep deans more focused on this issue and to make legal
- 13 services work more of a priority in their institution.
- In the second issue, he felt that some
- 15 students are making probably some unwise choices in
- 16 regards to the way they live and cars they buy or
- 17 whatever while they are in law school that contributes
- 18 to their debt and felt like some better financial
- 19 management or counseling in this area would be of
- 20 assistance to students.
- 21 Third, he did feel that there has been a
- 22 greater emphasis on public interest service in that law

- 1 schools. He shared a lot about what they do at his law
- 2 school through the dean's certificate of service and
- 3 the dean's certificate of distinguished service, which
- 4 are given to law students to do a certain amount of pro
- 5 bono work while they are in law school, the ABA
- 6 standards that now recognize pro bono as something law
- 7 students should provide, and also serve as learning
- 8 projects.
- 9 However, he did feel that LSC should engage
- 10 career service professionals and law schools on a more
- 11 consistent basis and engage law schools in general in
- 12 trying to keep this issue in front of students so that
- 13 they can understand the rewarding benefits that come
- 14 from working in the public interest, but more
- 15 specifically working for Legal Services.
- 16 There certainly were many other points that
- 17 are made by our presenters but they certainly have made
- 18 us aware that in this area and we would suspect
- 19 nationally that there are some issues facing
- 20 recruitment and retention. It is my instinct that the
- 21 Provisions Committee may want to continue to keep this
- 22 issue on the agenda for a little longer. I will

- 1 discuss that with my other committee members and we
- 2 will see where we come out at our next committee
- 3 meeting.
- 4 So that ends the report from the Provisions
- 5 Committee.
- 6 CHAIRMAN STRICKLAND: Thank you very much,
- 7 David.
- 8 Does anyone have questions for David?
- 9 (No response.)
- 10 CHAIRMAN STRICKLAND: All right, unless there
- 11 is objection, at the request of the chairman of the Ops
- 12 and Regs Committee, I would like to take that item
- 13 next. So go ahead with your report, Tom.
- 14 MR. MEITES: Thank you, Mr. Chairman.
- There is one action item that came out of our
- 16 meeting and I will address that first.
- 17 Our committee has considered on the two
- 18 previous meetings a revised employee handbook. After
- 19 considerable discussion we can now tell the board that
- 20 we recommend adoption of the employee handbook in the
- 21 form it appears in the board book, with the exception
- of an addition at page 35 of the language relating to

- 1 requests for accommodation, the insertion of the
- 2 language, "Submit to the extent practical a written
- 3 request."
- 4 MOTION
- 5 MR. MEITES: But with that one change our
- 6 committee recommends and I so move that the board
- 7 approved the employee handbook as presented in the
- 8 board book.
- 9 CHAIRMAN STRICKLAND: Is there a second to the
- 10 motion?
- MR. MCKAY: Second.
- 12 CHAIRMAN STRICKLAND: Any discussion on the
- 13 motion?
- 14 (No response.)
- 15 CHAIRMAN STRICKLAND: Hearing none, let's
- 16 proceed to a vote. All those in favor, please say aye.
- 17 (Chorus of ayes.)
- 18 CHAIRMAN STRICKLAND: Those opposed, nay.
- 19 (No response.)
- 20 CHAIRMAN STRICKLAND: The ayes have it. The
- 21 motion is adopted.
- MR. MEITES: Mr. Chairman, our committee also

- 1 considered the question of whether we believed that the
- 2 board should retain an oversight on obligation for the
- 3 employee handbook. And after considerable discussion,
- 4 it was the unanimous sense of our committee that it was
- 5 a worthwhile function. Our committee learned a great
- 6 deal about the operation of the corporation by virtue
- 7 of our review and we think that a better product
- 8 emerged, although it took a lot of committee time. And
- 9 so we have no recommendation on this matter, since we
- 10 believe the status quo is the appropriate posture.
- 11 Our committee also considered at length four
- 12 resolutions proposed by Director Bernice Phillips
- 13 regarding in general terms the individual board
- 14 members' access to the records of and information about
- 15 the corporation.
- 16 After considerable discussion and with the
- 17 benefit of a memorandum -- a draft memorandum prepared
- 18 by Vic, our committee determined that the best way to
- 19 proceed was as follows. First, at our next meeting as
- 20 part of all our closed session, to have the Vic brief
- 21 the entire board on the issues raised by Bernice's
- 22 resolutions and, second, between now and the next

- 1 meeting, that Bernice, Mike, Sarah, working with Vic,
- 2 will attempt to determine whether some kind of protocol
- 3 or operating procedure or guidance can be developed
- 4 which will inform management and indeed to inform the
- 5 board as to effective and efficient procedures for
- 6 obtaining and sharing this kind of information.
- 7 Again, no action is required from the board at
- 8 this time, that is, the report on our committee's
- 9 determinations and the board will consider this further
- 10 at its next meeting.
- 11 We had again on our agenda a report by the OIG
- 12 on independent private accountants and OIG review that
- 13 has been deferred. We heard a brief report from Vic
- 14 about locality pay, in which he informed us that
- 15 outside counsel has been engaged and outside counsel is
- 16 reviewing the issue of locality pay and that a report
- 17 will be ready for our next meeting.
- 18 Finally, we considered at length a very
- 19 informative proposal from the OIG on recommendations
- 20 for a regulatory agenda for our committee in the coming
- 21 year. We received comments on that proposal from staff
- 22 and from the public. There were five areas of action

- 1 that the OIG proposed we consider regulations in. Ir
- 2 addition, there was a sixth area that was submitted by
- 3 our grantee in Hawaii. Our committee recommends -- our
- 4 committee determined no board action is required at
- 5 this time and we have asked the staff to prepare at
- 6 least background information and perhaps prepare a
- 7 draft amended regulation for our consideration in the
- 8 area of lesser sanctions.
- 9 Also, we have asked the staff to prepare a
- 10 memorandum for our next meeting on a very complicated
- 11 situation regarding access to services in the United
- 12 States by citizens of former trust territories. And
- 13 finally, it was our consensus determination that the
- 14 other areas in which the OIG had proposed we act, that
- 15 is lobbying, time keeping, political activity and legal
- 16 work not directly related to client representation,
- 17 that we take no regulatory action at this time. That
- 18 is the report of the Operations and Regulations
- 19 Committee.
- 20 CHAIRMAN STRICKLAND: Thank you, Tom. Are
- 21 there any questions for Tom about his report?
- MR. MEITES: Frank, let me do the performance

- 1 review before Finance as well, if I can.
- 2 CHAIRMAN STRICKLAND: Yes, go ahead.
- 3 MR. MEITES: Lillian, the chair of the
- 4 Performance Review Committee, has also asked me in her
- 5 absence to report on the closed meeting of the
- 6 Performance Review Committee.
- 7 We met this morning. We received information
- 8 that had been gathered from interviews with LSC
- 9 staffers and others regarding our consideration of the
- 10 performance review of our Inspector General. We did
- 11 not complete our work and we have determined to hold a
- 12 special meeting of the Performance Review Committee in
- 13 Chicago before our next board meeting in July.
- 14 That is our report.
- 15 CHAIRMAN STRICKLAND: Thank you, sir.
- 16 Before we go to the Finance Committee, a while
- 17 ago, when we had a round of applause for Jonann, I am
- 18 going from memory on this, correct me if I'm wrong, but
- 19 I don't think we have a separate round of applause for
- 20 Jean Carter and Lee Richardson for their work in
- 21 preparing for this great program visit we have had.
- 22 And I would like all of us to join me in a round of

- 1 applause for both of them.
- 2 (Applause.)
- 3 CHAIRMAN STRICKLAND: All right, the next item
- 4 is consider and act on the report of the Finance
- 5 Committee and Chairman Mike McKay.
- 6 MR. MCKAY: In the wake of the happy decision
- 7 made by Congress and signed by the President to
- 8 increase our appropriation by over \$22 million, we
- 9 needed to adopt a consolidated operating budget, which
- 10 incorporated that \$22 million. That was presented to
- 11 us by Mr. Richardson.
- 12 MOTION
- 13 MR. MCKAY: We then reviewed and approved for
- 14 consideration of the board a resolution that could be
- 15 found at page 176, Resolution Number 2007-004. We had
- 16 some discussion about it. We had some questions. It
- 17 was very helpful and informative. And we did recommend
- 18 unanimously the adoption of that resolution and I move
- 19 the adoption of the resolution at this time.
- 20 CHAIRMAN STRICKLAND: All right, is there a
- 21 second to that motion?
- MR. FUENTES: Second.

- 1 CHAIRMAN STRICKLAND: Any discussion on the
- 2 motion?
- 3 (No response.)
- 4 CHAIRMAN STRICKLAND: All those in favor of
- 5 the motion, please say aye.
- 6 (Chorus of ayes.)
- 7 CHAIRMAN STRICKLAND: Those opposed, nay.
- 8 (No response.)
- 9 CHAIRMAN STRICKLAND: The ayes have it and the
- 10 resolution is adopted.
- 11 MR. MCKAY: And I thank you.
- We then received a helpful presentation on
- 13 LSC's financial reports for the first six months of
- 14 this fiscal year. We heard from Mr. Richardson, who
- 15 reported that we have been operating within budget. We
- 16 heard from Mr. West, who also had to deal with the
- 17 increased -- unanticipated but happy increase in his
- 18 budget. He presented to us a plan that would take that
- 19 money and spend it over 18 months rather than trying to
- 20 spend it in these last six or seven months of the
- 21 fiscal year which, speaking for myself, sounded very
- 22 reasonable and prudent.

- 1 We then heard from Mr. Jeffress, who addressed
- 2 in response to a question the issue of the budget
- 3 carryover for LSC. And he did indicate, as we had
- 4 anticipated and hoped, that there is an increase in
- 5 filling some of the vacant positions which we are in
- 6 the process of doing now.
- 7 After that report, we did have a discussion
- 8 about our collective interest in making sure that we as
- 9 board members fulfill our fiduciary duties in that we
- 10 are satisfied with the flow of information that comes
- 11 to the committee and the board, that is financial
- 12 information, as well as the substance, that is
- 13 certainly no question about the quality but the depth,
- 14 how much information. And thanks to the leadership of
- 15 committee member Mr. Fuentes, we have been working on
- 16 that.
- 17 I reported on that to the board -- or to the
- 18 committee that we will continue working on this issue
- 19 with management, with Mr. Richardson and Mr. Fuentes,
- 20 and we will come up with a protocol which we will adopt
- 21 for the July meeting, we will reduce it to writing,
- 22 circulate it to members of the entire board and see how

- 1 that works. And we will ask the Finance Committee to
- 2 review the protocol and the results of the protocol,
- 3 that is what is presented to them consistent with that
- 4 protocol, to make sure the Finance Committee feels
- 5 comfortable with it. And if they're happy with it, we
- 6 will proceed. If they are not, we will make the
- 7 changes consistent with the collective wisdom of the
- 8 committee.
- 9 We then heard from -- and the Finance
- 10 Committee approved that and we will move ahead unless
- 11 we hear an objection from the board.
- 12 We then heard from Mr. Jeffress, who gave us a
- 13 report on the appropriations process and we are hopeful
- 14 and prayerful that things continue to move in the way
- 15 they have in the past.
- 16 We considered other business. We have asked
- 17 for a memorandum from Mr. Richardson and from OIG
- 18 regarding the appropriate accounting standard. That
- 19 is, should we be following FASB or GASB. That issue
- 20 was raised by Ms. Davis in the January meeting and you
- 21 will receive a memo before our July meeting.
- 22 We also asked for and look forward to

- 1 receiving from Mr. Richardson a memorandum with regard
- 2 to accounting for fixed assets. This was another issue
- 3 raised by Ms. Davis and it is something that we need to
- 4 stay on top of, because she has brought it to our
- 5 attention and we need to be satisfied that the issue is
- 6 being properly addressed.
- 7 And that is the Finance Committee report.
- 8 CHAIRMAN STRICKLAND: Thank you very much.
- 9 Are there any questions of Mike McKay on his
- 10 report?
- 11 (No response.)
- 12 CHAIRMAN STRICKLAND: All right, hearing none,
- 13 we will move then to Item 12 on the agenda. Consider
- 14 and act on scheduling of a telephonic meeting of the
- 15 board for 2:00 o'clock p.m., Eastern Daylight Time on
- 16 May 29, 2007, for the purpose of taking up the IG's
- 17 semiannual report to Congress for the six-month period
- 18 ending April 30, 2007.
- 19 Is this just a matter of scheduling, or do we
- 20 need to take action specifically to approve this?
- 21 MOTION
- MS. SINGLETON: Well, just in case, I move

- 1 that we schedule a telephonic meeting for 2:00 p.m.
- 2 Eastern Daylight Time on May 29, 2007, to take up the
- 3 IG's semiannual report to Congress for the period
- 4 ending April 30, 2007.
- 5 MR. MCKAY: Second.
- 6 CHAIRMAN STRICKLAND: Thank you very much, I
- 7 appreciate that motion.
- 8 It's been moved and seconded. And is there
- 9 any discussion?
- 10 (No response.)
- 11 CHAIRMAN STRICKLAND: Hearing none, all those
- 12 in favor of the motion please say aye.
- 13 (Chorus of ayes.)
- 14 CHAIRMAN STRICKLAND: Those opposed, nay.
- 15 (No response.)
- 16 CHAIRMAN STRICKLAND: And the ayes have it.
- 17 The next item is consider and act on other
- 18 business.
- 19 Is there any other business to come before the
- 20 meeting, the open session?
- 21 (No response.)
- 22 CHAIRMAN STRICKLAND: And is there any public

- 1 comment?
- 2 (No response.)
- 3 CHAIRMAN STRICKLAND: Then next we will
- 4 consider and act on whether to authorize an executive
- 5 session of the board to address the items listed below
- 6 under closed session.
- 7 Is there such a motion?
- 8 MOTION
- 9 MR. MCKAY: So moved.
- 10 CHAIRMAN STRICKLAND: Is there a second?
- MS. SINGLETON: Second.
- 12 CHAIRMAN STRICKLAND: Any discussion?
- 13 (No response.)
- 14 CHAIRMAN STRICKLAND: All those in favor of
- 15 the motion, please say aye.
- (Chorus of ayes.)
- 17 CHAIRMAN STRICKLAND: Those opposed, nay.
- 18 (No response.)
- 19 CHAIRMAN STRICKLAND: The motion is adopted.
- 20 And we will now move into closed session.
- 21 Thank you very much.
- (Whereupon, at 2:23 p.m., meeting was adjourned.)