LEGAL SERVICES CORPORATION BOARD OF DIRECTORS

OPEN SESSION

Saturday, April 30, 2005

10:34 a.m.

The Caribe Hilton Hotel
Los Rosales Street
San Geronimo Grounds
San Juan, Puerto Rico

BOARD MEMBERS PRESENT:

Frank B. Strickland, Chairman
Helaine M. Barnett, ex officio
Lillian R. BeVier, Vice Chairman
Robert J. Dieter
Herbert S. Garten
David Hall
Michael McKay
Maria Luisa Mercado
Florentino A. Subia
Ernestine Watlington (by telephone)

OTHERS PRESENT:

Jonathan Asher, Acting Special Counsel to Pres., LSC Patricia Batie, Manager of Board Operations, LSC Emiliano Irizarry Castro, Meas. Facilitator, PRLS Julie Clark, NLADA Mattie Condray, Sr. Asst. General Counsel, LSC Karen M. Dozier, Executive Asst. to President, LSC Victor Fortuno, V.P. Legal Affairs, Gen. Counsel, LSC Thomas A. Fuentes, Nominee, LSC Board of Directors Luis E. Maldonado-Guzman, Executive Director, PRLS Rafael Rivera Meléndez, Director, PRLS Rafael Rodriguez Monctezuma, Lit. Facilitator, PRLS Tom Polgar, Acting Director, Gov. Relations, LSC Linda Perle, CLASP Bernice Phillips, Nominee, LSC Board of Directors David Richardson, Treasurer & Comptroller Filiberto Santiago, Board of Directors, PRLS Hadassa Santini Colberg, PRLS Don Saunders, NLADA Micaella Subia, Public Laurie Tarantowicz, Asst. Inspector General, LSC Richard, "Kirt" West, Inspector General, LSC

JoAnn Wallace, NLADA

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1 PROCEEDINGS

- 2 CHAIRMAN STRICKLAND: Good morning, everybody.
- I would like to call to order the meeting of the Board
- 4 of Directors of the Legal Services Corporation for
- 5 April 30, 2005. And I welcome all of you who are in
- 6 the audience today. Thank you for attending our
- 7 meeting.
- The first order of business, I think, is even
- 9 before we hear from the monitoring office this morning
- is once again to express our various host groups and
- 11 for their wonderful hospitality and also I want to
- note, for the record, that at about 3:00 yesterday,
- 13 some of the Board meetings had a concurrent meeting and
- 14 departed and went to that meeting and I have already
- spoken to the director of the Community Law Office and
- told him that we apologize for missing the presentation
- 17 that he made to the Board. And he understood that we
- 18 had a concurrent meeting.
- 19 And that was a mistake on our part and I
- 20 personally take responsibility for that and apologize
- 21 to -- for any slight. It was totally unintended, but I

- 1 do want to note for the record and that we became aware
- of that and we will do better on our next visit to your
- 3 location.
- 4 APPROVAL OF AGENDA
- 5 CHAIRMAN STRICKLAND: We do need to approve
- our agenda before we get started and I would entertain
- 7 a motion to approve the agenda. Is there a motion?
- 8 MOTION
- 9 MS. BEVIER: So moved.
- 10 CHAIRMAN STRICKLAND: A second?
- MS. MERCADO: Second.
- 12 CHAIRMAN STRICKLAND: All in favor of that
- motion, please say aye.
- (Chorus of ayes.)
- 15 CHAIRMAN STRICKLAND: Those opposed, nay.
- 16 (No response.)
- 17 CHAIRMAN STRICKLAND: And the agenda is
- 18 approved.
- And the first order of business this morning
- 20 is a presentation by Puerto Rico Legal Services
- 21 Monitoring Office. So those who are involved in that

- 1 presentation, if you would come forward and we look
- 2 forward to hearing from you.
- Oh. One thing before you get started. Vic,
- 4 are you in the room? At a later time in the -- maybe I
- 5 need to accept a motion now to amend the agenda.
- 6 Should I do that now or before we get ready to go into
- 7 closed session?
- MR. FORTUNO: You can do it now so as to not
- 9 to worry about it later on, but it doesn't matter.
- 10 MOTION
- 11 CHAIRMAN STRICKLAND: All right, then, let's
- 12 go -- let's back up just a minute and with respect to
- the agenda, I would like to move to amend the agenda so
- 14 that when the Board gets ready to go into closed
- 15 session at a later time in the meeting, that we amend
- the agenda to allow us to hear from the Inspector
- 17 General in closed session with respect to a matter of
- 18 Corporation business that requires us to do so and that
- 19 no earlier announcement of the change was possible.
- 20 So and I am referencing there 45 CFR
- 1622.4(d)(2), to be specific about the authority to

- 1 move to change the agenda so -- or amend the agenda.
- 2 So actually, with that amendment, I would ask for a
- motion to approve the agenda as amended.
- MS. MERCADO: It is just a friendly amendment,
- 5 Mr. Chairman. And the friendly amendment would be just
- to do a general notice of a closed session. Like that
- other item would be that you deal with so that you have
- 8 say item number 20, act on the appointment of Vice
- 9 President. You could just tell us what the item will
- 10 be in the business of the closed session. I think it
- is a follow-up report from the Inspector General?
- 12 CHAIRMAN STRICKLAND: Yes. You could say
- 13 that, yes. All right. All those in favor, then, of
- 14 the amended agenda with respect to the closed session,
- 15 please signify by saying aye.
- (Chorus of ayes.)
- 17 CHAIRMAN STRICKLAND: Those opposed, nay.
- 18 (No response.)
- 19 CHAIRMAN STRICKLAND: All right. The agenda
- 20 is amended accordingly and now with that housekeeping
- 21 measure out of the way, we -- Luis, are you going to

- 1 take the lead?
- 2 PRESENTATION BY PUERTO RICO LEGAL
- 3 SERVICES MONITORING OFFICE
- 4 MR. MALDONADO-GUZMÁN: Yes. Good morning,
- 5 Mr. Chairman and members of the Board and Ms. Helaine
- 6 Barnett, president of LSC.
- 7 First of all, I would like to acknowledge that
- with us this morning is one of our board members, the
- 9 Honorable Judge Filiberto Santiago presiding, retired,
- who is right here. He has been at all other
- 11 proceedings and he is a very loved member of our board
- 12 for many, many years.
- 13 Also, we already have with us our main speaker
- 14 at this lunch, the Honorable Jose Alberto Morales,
- 15 president of the Supreme Court of Puerto Rico Access to
- 16 Justice Commission. He will be our speaker. He is
- 17 over here.
- And that will be -- and I hope you had a nice
- 19 evening last night.
- 20 CHAIRMAN STRICKLAND: Very nice.
- MR. MALDONADO-GUZMÁN: Now the monitors here

- 1 are Hadassa Santini-Colberg, Rafael Rodriguez
- 2 Monctezuma and the monitors, the other two monitors are
- 3 Rafael Rivera and Emiliano Irizarry Castro. And the
- 4 presenters will be the attorneys Santini and Rafael
- 5 Monctezuma.
- 6 CHAIRMAN STRICKLAND: All right. Please
- 7 proceed.
- MS. SANTINI: Good morning, Mr. Chairman and
- members of the Board and Barnett. My name is Hadassa
- 10 Santini. I am the client affairs facilitator and
- 11 compliance director for the Puerto Rico Legal Services
- 12 Corporation. I will begin my presentation with a
- 13 general review of our office.
- 14 MR. MONCTEZUMA: Good morning, Mr. Chairman
- and members of the Board. My name is Rafael
- 16 Monctezuma. I am the litigations facilitator for
- 17 Puerto Rico Legal Services. I will be giving the part
- 18 regarding the litigation office. I am in charge of
- 19 that.
- MS. SANTINI: Our office is composed of four
- 21 members: a director, Rafael Rivera; our measurements

- 1 facilitator, Emiliano Irizarry; myself; and Rafael
- 2 Rodriguez, our litigations facilitator. Our office was
- 3 created on April 1997 after an evaluation of the needs
- 4 of our program to incorporate, in one unit, all the
- 5 important processes that the program needed at that
- time, which were and which are, the continuing
- 7 improvement of quality of service, the compliance with
- 8 LSC statutes and regulations, the continued improvement
- 9 of client access to our programs and our services and
- we were very concerned of the quality of services we
- 11 were providing at that time.
- 12 My office administrates grievance procedures
- 13 for our clients, the compliance with federal
- 14 regulations, the assessment of client satisfaction and
- 15 also the coordinator for the migrant division of the
- 16 program, which is today composed of two full-time
- 17 attorneys, support staff. And we have just begun a
- 18 1-800 number service island wide. So we have hired
- 19 someone that will be attending that hotline.
- I am also in charge of coordinating two
- 21 special projects that we have, two agreements that we

- 1 have with special communities office, the governmental
- office, and MAVI, which is an organization in Puerto
- 3 Rico that provides services to adult handicapped
- 4 population. MAVI's clients are estimated 90,000 people
- and the special community's project, governmental
- 6 project, reaches 1.2 million people across the island
- 7 distributed in 697 poor communities in the rural areas
- 8 of the island.
- So through those two collaborative agreements,
- we are able to reach a vast number of our poor
- 11 population in the island. I have also been doing
- 12 special assignments from the director, the fund-raising
- 13 for the program and I also participate in the
- 14 collective bargaining negotiations committee that we
- 15 have now.
- 16 The other office that is the measurements
- 17 facilitators office. That is the office that gathers
- 18 all the information, the statistical information for
- 19 the program, and from that office, we get all the
- 20 analysis and assessment of that data regarding
- 21 compliance, regarding clients' request for service and

- 1 access and the reviewing of services.
- We also analyze, through that office, quality
- of service that we do. We provide information to our
- 4 branch offices about compliance within their own branch
- offices, compliance issues that may arise, and delivery
- of services. If you have any questions, we will be
- 7 glad to answer them before Rafael begins his
- 8 presentation.
- 9 CHAIRMAN STRICKLAND: Any board members have
- 10 questions? Yes.
- MS. BEVIER: I would like to hear a little bit
- of something about the fund-raising.
- MS. SANTINI: Oh, okay. Okay. Like, well,
- 14 two years ago, as a result of the cuts in the funding
- that we received, we decided to do some fund-raising
- 16 for the program, but for that, we contacted one of our
- 17 board members, he is present here. He is the president
- of the board of the fund-raising committee. And after
- 19 several meetings with him and other stakeholders in the
- island, they were able to help us to get some funds
- 21 from the Puerto Rico legislature. At that time we

- got -- in one of the laws that was approved, we got \$1
- 2 million and then we got a second one approved of
- 3 another million dollars.
- We also get a one shot grant from the
- 5 Department of Labor of around a half a million dollars.
- 6 That is already gone. So now we need to begin again
- because there was a change in the government to do all
- 8 that -- the necessary steps to assure that we get back
- 9 those \$2 million.
- MS. BEVIER: So you are not raising money from
- 11 private sources.
- MS. SANTINI: Not now.
- MS. BEVIER: Thank you.
- MR. MALDONADO-GUZMÁN: Let me add something.
- 15 I am Luis Maldonado for the record. Besides the
- 16 million dollars, close to a million dollars that we
- 17 received from the Department of Labor, as subsidized
- salaries, so we could keep our employees, mainly
- 19 support staff, we got a one-shot \$1.5 million as an
- 20 emergency funding. And that was gone in 1.5 seconds
- 21 and such.

- MS. BEVIER: Thank you.
- MR. MONCTEZUMA: I would also like to say that
- 3 here in Puerto Rico, we don't have any IOLTA funds. No
- 4 IOLTA funds for us. So we mainly, we deal with the
- 5 government. It has been a very difficult process and I
- 6 would say that \$2 million right now could be a big
- amount of money for any other program in the United
- 8 States, but here in Puerto Rico -- because we are the
- 9 major providers of legal services in the island and we
- 10 have 19 offices over the island and approximately about
- 130, 140 lawyers in our program, that would be the
- 12 legal staff, and about 645 lawyers at the private
- 13 attorney involved in the program and it has been a very
- 14 difficult staff. So for us, it is pretty difficult
- because we don't have any IOLTA funds. Okay?
- 16 CHAIRMAN STRICKLAND: Yes, Luis, you and
- 17 Helaine were talking before you got started about the
- 18 support from the organized bar. I believe you have a
- 19 mandatory bar in Puerto Rico; is that right?
- MR. MALDONADO-GUZMÁN: Yes, we do.
- 21 CHAIRMAN STRICKLAND: Is there a fund-raising

- 1 effort within the organized bar?
- MR. MALDONADO-GUZMÁN: No, there isn't. I
- know that has been mentioned, but I believe that there
- 4 is an opening, there could be an opening in that area
- 5 with our new president. He is very -- he has been a
- 6 Puerto Rico Legal Services lawyer for some time and he
- is very conscious of the needs that we have because
- 8 they also have the pro bono program, which is a
- 9 referral system that we pay from the -- it is a
- subgrantee we pay for and he is very conscious of the
- 11 need for the services.
- 12 And as I was told at this point, that he is
- 13 very willing to consider the proposition that some
- 14 fund-raising can be made by the bar and to try to see
- the different ways that can be done as some experiences
- 16 that have been dealt within the states.
- 17 CHAIRMAN STRICKLAND: We will try to provide
- 18 you with some suggestions on programs that have been
- 19 successful in other states. Some are more successful
- than others and there is a number of different
- 21 techniques that are used. So I think that pursuant to

- 1 the discussion we had earlier, that Helaine and our
- 2 staff will try to provide you some assistance in that
- 3 regard and maybe help you in that effort.
- 4 MR. MALDONADO-GUZMÁN: All the help we can get
- 5 is very -- we want to thank you for that. Thank you.
- 6 CHAIRMAN STRICKLAND: All right. Yes.
- 7 MR. GARTEN: We had a very brief discussion
- 8 about IOLTA, Interest on Lawyer Trust Accounts, and we
- 9 didn't have time to really explore it.
- 10 MR. MALDONADO-GUZMÁN: Right.
- MR. GARTEN: But I got the impression that,
- 12 from the brief conversation we had, that the problem is
- 13 the legislature.
- 14 MR. MALDONADO-GUZMÁN: At this moment.
- 15 MR. GARTEN: Now is interest earned on escrow
- 16 accounts in Puerto Rico?
- 17 MR. MALDONADO-GUZMÁN: No.
- MS. SANTINI: No.
- MR. GARTEN: So the funds that are there, the
- 20 banks are getting the benefit of it.
- MR. MALDONADO-GUZMÁN: Oh, yes, they are.

- MR. GARTEN: And has any concerted effort been
- 2 made to point out to the legislature that these funds
- 3 could be used for legal services?
- 4 MR. MALDONADO-GUZMÁN: We have been
- 5 considering these efforts. The first time in 2002, we
- 6 spoke with some legislators about it. For some reason,
- 7 they didn't want to touch it at the time.
- 8 MR. GARTEN: Is there opposition on the part
- 9 of the bar to it?
- MR. MALDONADO-GUZMÁN: No, not that I know of.
- MR. GARTEN: So your bar association hasn't
- taken any strong efforts to push this legislation.
- MR. MALDONADO-GUZMÁN: No.
- MR. GARTEN: Well, if we could be of any help
- to you, I believe there is a lot of information
- 16 available and I believe programs exist now in all 50
- 17 states and with a substantial number of them being
- 18 mandatory IOLTA.
- 19 MR. MALDONADO-GUZMÁN: Okay.
- MR. GARTEN: We also asked you, or one of you,
- it might have been Hadassa, about whether there were

- any movement for filing these surcharges for civil
- lawsuits for the purpose of funding and nothing has
- been done in that area as I understand.
- MR. MALDONADO-GUZMÁN: No. There is a law
- 5 that dates from 1974 that says a lobby of our
- 6 suspension stamps, hearing suspension stamps that are
- 7 canceled because you ask for a suspension of a hearing.
- 8 So to go to the fund directly to give legal assistance
- 9 to the poor, that money goes to the justice department.
- We are exploring that area with our new
- 11 secretary justice nominee to have a conversation, but
- 12 he is up for confirmation by the senate. So we haven't
- 13 been able to meet. He has only been there as a nominee
- 14 since the beginning of January. So that could be
- another consideration because that was in 1974 and we
- don't know where that money is going to.
- 17 MR. GARTEN: And one final question.
- 18 MR. MALDONADO-GUZMÁN: Sure.
- 19 MR. GARTEN: I assume there are other
- 20 organizations in Puerto Rico providing civil legal
- 21 services to the poor.

- 1 MR. MALDONADO-GUZMÁN: Well --
- MS. SANTINI: Well, the Community Law Office
- is the other one, which is also LSC funded, and --
- 4 MR. MALDONADO-GUZMÁN: The programs in the law
- 5 schools.
- 6 MR. GARTEN: No LSC funded programs in Puerto
- 7 Rico.
- MS. SANTINI: No. Besides that? No.
- 9 MR. MALDONADO-GUZMÁN: Some municipalities
- 10 have on and off offices or referrals to attorneys
- 11 around town, but not -- I am only sure of one program,
- which covers near to the San Juan metropolitan area,
- but a program that is financed by the municipalities,
- 14 by both municipalities. But that is not the rule
- 15 around the whole island.
- 16 MR. GARTEN: How about the unions? Do they
- 17 have any services in this area?
- 18 MR. MALDONADO-GUZMÁN: The unions?
- MR. GARTEN: Yes.
- MR. MALDONADO-GUZMÁN: For the union members,
- 21 yes.

- 1 MR. GARTEN: They have legal services offices
- 2 open?
- MR. MALDONADO-GUZMÁN: But for the union
- 4 members.
- 5 MR. GARTEN: For the union members.
- 6 MR. MALDONADO-GUZMÁN: Not for the general
- 7 public.
- MR. MONCTEZUMA: And very, very limited. Very
- 9 limited. Very limited. I would also like to say,
- 10 regarding your concern, your concern with escrow
- 11 accounts, here in Puerto Rico, there is no obligation
- 12 for lawyers to put their clients' money on escrow
- 13 accounts. That is not accessed here in Puerto Rico.
- 14 So that maybe should be the main reason why it is not
- 15 possible. And also, we would have to address that
- 16 situation with the Supreme Court first. And so that
- 17 real possibility is not in existence right now.
- MR. GARTEN: Thank you very much.
- 19 CHAIRMAN STRICKLAND: Well, to the extent that
- 20 information about IOLTA programs might help you, we
- 21 could provide that and let you pick that up and run

- 1 with it to the extent it might be workable here in
- 2 Puerto Rico.
- MR. MALDONADO-GUZMÁN: I am sure it would be
- 4 very helpful.
- MS. SANTINI: Well, there are -- let me just
- add that there are, yes, there are accounts on the
- 7 courts that we see the money for any judgment or
- 8 anything and they just keep that money in savings
- 9 accounts and the interest they earn goes to the budget
- of the justice, you know, supreme system. So we will
- 11 have to work with the legislature in order to convince
- them of a change like that. And as Rafael said, also
- 13 with the Supreme Court, which is the one that regulates
- 14 our practice in the island.
- MR. GARTEN: In most of the states, the IOLTA
- 16 programs are set up by the -- through the court system.
- MS. SANTINI: Yes.
- MR. GARTEN: There are five or six states,
- including the state I am from, Maryland, where it was
- 20 enacted by legislation.
- 21 CHAIRMAN STRICKLAND: Okay. All right. Go

- ahead with your next presentation.
- MR. MONCTEZUMA: Thank you, sir. I will talk
- about the litigation office or division. Litigation,
- 4 our main --
- 5 MS. BEVIER: Excuse me.
- 6 MR. MONCTEZUMA: Excuse me.
- 7 MS. BEVIER: Could you get a little closer to
- 8 the mike so that we could hear you?
- 9 MR. MONCTEZUMA: Oh, yes.
- MS. BEVIER: Thank you.
- MR. MONCTEZUMA: Yes. Of course. The
- 12 litigation office in Puerto Rico Legal Services mainly
- is for support and legal expertise to staff attorneys
- 14 for other programs. I would like to say that what
- makes it different and maybe unique our office is that
- 16 here in Puerto Rico we all four members are very
- 17 experienced litigators. Okay.
- 18 We all have been working for Puerto Rico Legal
- 19 Services for over 20 years, each one of us, and in my
- 20 case, I have been with Puerto Rico Legal Services for
- 21 23 years. And most of those years, I have been

- 1 litigating cases. Okay. I have been an attorney on
- the legal staff, a managing attorney in two direct
- 3 service centers and eight years ago, I joined the
- 4 monitoring office in the litigation division.
- 5 So that is very important because we see the
- 6 necessities of the attorneys of the legal staff from
- 7 that point, from that perspective, from the need of an
- 8 attorney who litigates who knows how to handle the
- 9 court cases and knows the clients from firsthand. So
- 10 that is very important. As we say, we know what we are
- 11 talking about.
- 12 Also, the process or the way that we make our
- decisions, okay, we work as a group, just a group; it
- 14 would be like a branch in a court. And everybody can
- 15 give his opinion and then we gather information from
- 16 the director service center, the attorney for the
- 17 clients, and we consult what we are going to do with
- the people that is going to do it, the attorneys and
- 19 the managing attorneys of the offices, which is kind of
- 20 different. Okay?
- 21 Also, we identify attorney needs of legal

- 1 staff. An example, if there is any new statute or any
- 2 new court decision regarding the necessity of our
- 3 clients, we identify that necessity because we just see
- 4 the necessity because somebody contacted us and asked
- for it and we prepared the training for this necessity.
- 6 We also provide training to legal staff to the
- 7 proper attorney involved in the component, to the legal
- 8 community through the bar and to the general community.
- 9 Okay? We have been -- myself have been given trading
- 10 regarding child abuse and neglect here in Puerto Rico.
- We also provide training to legal staff for
- 12 legal research application. We are very concerned
- 13 because of the reality of the funds, but we lawyers in
- this century, we are supposed to live with technology,
- 15 the computers. So we also prepare and organize
- trainings for our legal staff so they can manage and
- 17 handle this kind of softwares or hardwares.
- 18 We also provide legal information updating to
- 19 staff attorneys who have been -- through the Cucubano
- that you saw yesterday, our publication newsletter. It
- 21 could be also a newsletter from our office, which is

- 1 published every two months. We also use the radio
- 2 broadcasts to do that.
- We also are in charge of coordination,
- 4 updating of the litigation manual. This is a very
- interesting, I would say, piece of work because in this
- 6 manual, we gather the most important information in
- 7 documents for litigation, okay, including the intake of
- 8 the cases we mostly deal with and also complaints, et
- 9 cetera.
- I am in charge of the supervision of the
- 11 program library services in every one of our 19
- 12 regional branch offices. There is a library, but we
- also have a main library at the main office that you
- 14 visited yesterday. I am in charge of the supervision
- of that division also, which is completely to support
- litigations of our staff attorneys and also the private
- 17 attorney involvement attorneys, which visit that
- 18 library to gather information and make some legal
- 19 research.
- We also approve the cost of extra witness
- 21 services. We also approve register for such extra

- 1 witness services. We also approve litigation costs
- 2 such as services of process and participations, et
- 3 cetera all over the program.
- We also have a training division, which is
- 5 part of the monitoring office, and we sponsor training
- to the board of directors regarding their regulation,
- 7 Legal Services Corporation litigation. Also training
- 8 to legal staff, to clerical staff also, secretaries, et
- 9 cetera, to a private attorney involvement component.
- We also provide training to the Puerto Rico
- 11 bar because right now the Puerto Rico bar, the Supreme
- 12 Court, they are in the process of approving CLE, C-L-E,
- 13 continuing legal education, here in Puerto Rico for the
- 14 first time and we also provide training to the general
- 15 community. Regarding the training for the Puerto Rico
- 16 bar, we offer training and litigation skills to the
- 17 Puerto Rico bar.
- Okay. I would also like to say that one of
- our members, who is the director of the office, does a
- lot in Puerto Rico on authority and DNA cases,
- 21 Mr. Rafael Rivera Meléndez. So do you have any

- other -- any questions that you would like to ask?
- 2 CHAIRMAN STRICKLAND: Any board members have
- 3 any questions? Maria Luisa.
- 4 MS. MERCADO: Yes. I am sorry. I am always
- 5 trying to figure out how you can get funds from the
- 6 general community and public community because there
- 7 isn't obviously enough funds coming from Congress. And
- 8 I was just curious. You seem to say in a lot of
- 9 presentations that you have, that the Puerto Rico Legal
- 10 Services, as well as the Community Law Office, provides
- 11 a lot of training and skills litigation and everything
- 12 to the Puerto Rico bar. And I was curious about
- 13 whether they pay fees to you to get that training, to
- 14 get that CLE?
- MR. MONCTEZUMA: No, not really. Right now
- 16 not really.
- 17 MS. MERCADO: Because that might be a way of
- 18 sort of bringing some income to assist you some, albeit
- might not be a great amount, but it might be something
- that could cover some costs for you, even just the cost
- 21 of producing and doing the training materials because

- in our states, you know, we have to pay for our CLE and
- even our Legal Services do, some at some reduced fees,
- others not.
- 4 But I am just curious if you are providing all
- 5 this great training material for all of trainings to
- 6 deal with is different because you say your Supreme
- 7 Court requires your attorneys to be general
- 8 practitioners so to speak and you are providing that
- 9 information. A lot of information ought to be valued
- 10 as something that maybe could bring some funds back
- into the Puerto Rico Legal Services program.
- 12 MR. MONCTEZUMA: Okay. About two or three
- 13 years ago, the Puerto Rico bar gave us \$25,000 for
- 14 trainings, but the continuing legal education
- 15 requirement here in Puerto Rico is just this week, the
- 16 Supreme Court approved their continuing legal
- 17 education.
- So it is really a new, I would say,
- 19 proposition and yes, we have considered that
- 20 possibility to obtain some money in exchange of our
- 21 services for training because as a matter of fact,

- 1 Puerto Rico Legal Services has been recognized as good
- 2 trainers because we -- and I would say the members of
- our office and some managing attorneys and some
- 4 attorneys from the legal staff because the trainers we
- 5 use in our trainings are not only managers. They are
- 6 people who know what they are doing including lawyers
- 7 from the legal staff.
- We have considered that possibility and as a
- 9 matter of fact, we have been trained for over a hundred
- 10 hours to be trainers. So we consider ourself and we
- 11 are considered, in the legal community, as professional
- 12 trainers. Okay?
- MR. MALDONADO-GUZMÁN: If I may. What we have
- done in this area with the bar is on one hand, it is
- just like Rafael has told you, but on the other hand we
- have asked for certification to be made to our lawyers
- 17 since we already have in-house training in poverty law,
- which is not necessarily areas that are mainly offered
- 19 by the CLE component of the Puerto Rico bar. And the
- 20 only certified by these -- this -- these regulations
- 21 are law schools and the Puerto Rico bar.

- So you have -- to get your certification for a
- 2 CLE, you have to go either to one of those law
- schools -- we have four of them -- or the bar. But the
- 4 bar does not have, as such, a training program. The
- 5 bar asks lawyers all over our island to come and in the
- 6 special areas of concern, give some seminars or one-day
- 7 training, four hours training whatever they may need.
- But when it gets to poverty law, we are the
- 9 experts and in some areas where there has been
- 10 outstanding litigation lately in the parental custody
- and renewal of custody cases, we have so many of those
- 12 and we have been challenging the state action as to the
- 13 process of law, mainly, and expert witness
- 14 qualifications.
- So we have trained many, many lawyers of our
- 16 PAI component, our own attorneys. And what we have is
- 17 exchanged certification by the -- well, and the first
- 18 time what we asked was to be certified as our own
- 19 trainers so we could certify our own trainers.
- The middle -- at the time we discussed that --
- 21 we have been discussing this for more than

- two-and-a-half years, but what -- at the first
- 2 instance, they were able to say that they were able to
- 3 certify all the trainers that we gave to our personnel
- 4 and they would certify because they have to put what
- 5 would be a \$10 fee. That is an agreement we have with
- the bar, but on the other hand, we have got into what
- you are now addressing is that they pay us for the
- 8 services rendered.
- We have been asked, by different government
- offices, to give training to their attorneys in
- 11 different areas of litigation. And we are dealing with
- 12 that at this moment because they come to us and we
- always have some trainings and annual conventions of
- 14 the Puerto Rico Bar Association, which is huge
- 15 conventions, and the last one was an election one.
- 16 Those elections are held every two years. And I
- 17 believe they are most crowded and asked for again for
- another was the one that was sponsored by us because of
- 19 the expertise that we have and the -- at the moment, it
- is a very, very crucial area of litigation all over the
- island.

- MS. MERCADO: And I am assuming because I know
- we have heard a couple of different figures for
- 3 somewhere between 45 and 46 percent of the island of
- 4 Puerto Rico would qualify for legal services, you know,
- 5 a high number of poverty population. And so I am
- 6 assuming there are other litigators that are doing
- 7 this. I know we can't get attorneys fees from our
- 8 litigation, our grantees cannot. I assume that there
- 9 are maybe some private attorneys that do do some of
- 10 those cases that have some attorneys fees component of
- 11 it.
- MR. MALDONADO-GUZMÁN: Yes.
- MS. MERCADO: And so if they would require
- 14 your training, whether or not you would be able to
- charge for some of that to bring in some funds --
- 16 anyway it is just a thought.
- 17 CHAIRMAN STRICKLAND: Yes, Herb.
- MR. GARTEN: Just to switch the topic. Pro
- 19 bono activity. I have a series of questions. Do your
- 20 rules of professional conduct require a certain number
- of hours and what recruiting methods do you use and

- what is the percentage of participation, approximately,
- if you know, and any reporting requirements on pro bono
- 3 to the courts or to the bar.
- 4 MR. MALDONADO-GUZMÁN: Pro bono is included
- for all the attorneys in 1001 of our Code of Ethics.
- 6 And it is very strongly, strongly not only established,
- 5 but put into action mainly by court appointments at the
- 8 hearings, court appointed attorneys. Mainly that. The
- other component of pro bono, a formidable one, which is
- the panel that we grant money to the subgrantees pro
- 11 bono and the bar association.
- But mainly pro bono is, in our case in Puerto
- 13 Rico, is mainly in the criminal area, in the criminal
- 14 law area, and not necessarily in the civil law area to
- 15 the board. We do have -- and also the clinical
- 16 programs of the different universities also have --
- 17 usually you are appointed at court. You go to see a
- 18 case and they are for the people that do not have
- 19 attorneys and what -- and there has been established by
- 20 the Supreme Court in different cases that the court
- 21 cannot see a Legal Services attorney except by the

- 1 decision made by a Legal Services attorney of
- 2 eligibility and priorities.
- And so we decide which clients we accept.
- 4 That has been established by us in the court in a
- 5 couple of cases, but at the time, at that moment,
- 6 usually because our courts are filled with cases, the
- judge will say, "Please help us at this moment" to -- at
- 8 some counsel at the moment at this person. When it
- 9 gets -- if you are in the criminal court at the time
- and for some reason you have to say no and some of our
- 11 attorneys, across these almost 40 years, have put into
- 12 contempt by the judges because they tell them I am a
- 13 Legal Services attorney and we cannot deal with these
- 14 matters and so on.
- But that -- across the years that has been
- 16 respected, but mostly it is not that frequent nor it is
- 17 easy for pro bono compliance with the 1001 in civil
- 18 cases because they are usually more complicated and
- 19 they are not necessarily a one-shot deal that you deal
- with at the moment. You have to go back and study and
- 21 prepare yourself and so on. Rather than those

- intermediate proceedings in the criminal law area,
- which you may postpone, whatever, but mostly in family
- law. Mostly in family law, addiction cases and so on.
- So what we ask mostly is please postpone this
- 5 case so we can prepare according to what is asked from
- 6 the attorneys. We will prepare -- have an interview,
- 7 qualify the person and then tell the court if we can
- 8 accept or not accept the case. But it happens on an
- ongoing basis in every court every day of the week.
- 10 Even though they are experienced judges that know and
- of course know the law, that happens because they have
- 12 a need to just take care of their scheduled cases and
- 13 be through with them. We have in the past, as I said,
- 14 been held in contempt of court and put under arrest
- 15 so -- in the past. That doesn't happen that frequently
- 16 anymore, but who knows.
- 17 CHAIRMAN STRICKLAND: Anything else from
- 18 members? Any other questions? Ernestine, are you
- 19 listening? Do you have any questions of this panel?
- MS. WATLINGTON: No. I was just listening to
- 21 how their program is run and what they are doing.

- 1 CHAIRMAN STRICKLAND: Okay. I am glad you
- 2 could join us this morning, Ernestine.
- All right. Luis, anything else from your
- 4 panel members?
- 5 MR. MALDONADO-GUZMÁN: Yes.
- 6 MR. MONCTEZUMA: The significant activities
- 7 and accomplishments are in the presentation. There is
- 8 an effective written procedure. We also offer new
- 9 personal training of federal regulations and compliance
- and litigation, as we mentioned, litigation skills
- 11 training, litigation manual, support in litigation, our
- 12 legal expertise, newsletter publication, performance
- and needs assessment analysis and basic field and pro
- 14 bono case review of open and closed cases.
- That is also a very unique part of our job in
- 16 the monitoring office. We make case review in the
- 17 program and we have designed a process to do so from
- the intake process to the litigation process. Okay?
- 19 That is very interesting from our office. So that task
- or that work is done by all our legal staff mainly.
- Okay? And that will be all. Do you have any

- 1 questions?
- 2 CHAIRMAN STRICKLAND: Okay. Yes ma'am, do you
- 3 have something else?
- 4 MS. SANTINI: Yes. I would like to add that I
- 5 agree totally with what Maria Luisa Mercado said. We
- 6 need -- I think we need to refocus in some way what we
- 7 have been doing because the fund-raising activities
- 8 have been done on a very, very limited basis. My
- 9 office has been doing that very part-time and we
- 10 need -- I think we need to have that as a full-time
- 11 assignment. Any help we might get from you would be
- 12 very gladly accepted and we will work with that.
- 13 CHAIRMAN STRICKLAND: Well, we will certainly
- 14 share with you whatever information we have in-house
- 15 and from other sources relative to fund-raising and
- 16 things of that sort and we hope it will be of some
- 17 assistance to you. Some programs have been very
- 18 successful at what we call leveraging; that is, taking
- 19 the funds that are granted and building on that. So we
- 20 will try to give you some success stories that might be
- of some assistance to you.

- Yes, sir?
- MR. DIETER: I was curious if you participated
- in a peer review exchange with another program where
- 4 they would -- say, an executive director from another
- 5 program and some of their support staff would come in
- and your executive director and their support staff
- 7 would visit the other program for --
- MR. MALDONADO-GUZMÁN: We are very willing to
- 9 do so. Either they visit us or we visit them.
- MR. DIETER: You haven't done one of those?
- MR. MALDONADO-GUZMÁN: No. I know that has
- been going on, but no, we haven't participated yet.
- MR. DIETER: Because that also -- from an
- 14 experience with a program in Oklahoma where they had
- talked about some of the same issues, they had been
- 16 engaged in one of these exchanges and had, you know,
- 17 learned a lot both ways. And something like that would
- 18 be, you know, might be beneficial in terms of getting a
- 19 different view of some different issues.
- MS. SANTINI: Absolutely.
- MS. BARNETT: I think a lot of the suggestions

- 1 that were made will be some things that we will take
- 2 back to the Office of Program Performance in an effort
- 3 to give technical assistance and provide that kind of
- 4 help to the program. So I thank the Board members for
- 5 many of their suggestions in this regard.
- 6 MR. MALDONADO-GUZMÁN: Okay. We thank you
- 7 very much.
- 8 CHAIRMAN STRICKLAND: We thank you.
- 9 MR. MALDONADO-GUZMÁN: This is what we have up
- 10 to this moment. Thank you.
- 11 CHAIRMAN STRICKLAND: Thank you for being with
- 12 us this morning.
- I want to acknowledge the presence of two
- 14 nominees to our board, Tom Fuentes and Bernice
- 15 Phillips, who are with us this morning in the audience
- 16 and we hope that their progress through the
- 17 confirmation process will be very fast. We are
- 18 encouraged that it may take place over the next couple
- of months. So we will keep pushing in that direction
- to the extent that we can do it.
- 21 APPROVAL OF MINUTES OF THE BOARD'S MEETING

- OF FEBRUARY 5, 2005
- 2 CHAIRMAN STRICKLAND: All right. The next
- item on our agenda is approval of minutes of the board's
- 4 meeting of February 5, 2005. And I believe those
- 5 minutes are in your book at page, let's see, 93. I have
- a minor change to make on page 97 to delete an
- 7 apostrophe in the word "provisions." So I am playing
- 8 the part of Bill McCalpin, a distinguished member of
- 9 this board over a number of years, who focused on
- 10 punctuation. So with that change, I would accept a
- motion to approve the minutes of February 5, 2005.
- 12 MOTION
- MR. GARTEN: So moved.
- 14 CHAIRMAN STRICKLAND: Is there a second?
- MR. SUBIA: Second.
- 16 CHAIRMAN STRICKLAND: Any discussion?
- 17 (No response.)
- 18 CHAIRMAN STRICKLAND: All those in favor of
- 19 the motion, please say aye.
- (Chorus of ayes.)
- 21 CHAIRMAN STRICKLAND: Those opposed, nay.

- 1 (No response.)
- 2 CHAIRMAN STRICKLAND: And the minutes are
- 3 approved.
- 4 APPROVAL OF MINUTES OF THE EXECUTIVE SESSION
- 5 OF THE BOARD'S MEETING OF FEBRUARY 5, 2005
- 6 CHAIRMAN STRICKLAND: Now the approval of the
- 7 minutes of the executive session of the Board's meeting
- of February 5, 2005, which are -- give me a page
- 9 reference there.
- 10 MS. BEVIER: 113.
- 11 CHAIRMAN STRICKLAND: All right.
- MS. BEVIER: Sorry. That is Ops and Regs.
- MS. MERCADO: I think it is a blank page.
- 14 CHAIRMAN STRICKLAND: They are here because I
- 15 had another change on that.
- MR. GARTEN: What is the date?
- 17 CHAIRMAN STRICKLAND: Yes. Sorry. It is
- 18 page 113.
- MS. MERCADO: No, that is ops and regs.
- 20 CHAIRMAN STRICKLAND: I beg your pardon. You
- 21 are right.

- MS. BEVIER: 117 there is something. 117.
- 2 CHAIRMAN STRICKLAND: Yes. All right. I
- 3 would entertain a motion, then, to approve the minutes
- of the closed session of the Board on February 5, 2005.
- 5 MOTION
- MS. MERCADO: So moved.
- 7 CHAIRMAN STRICKLAND: A second?
- MS. BEVIER: Second.
- 9 CHAIRMAN STRICKLAND: Any discussion?
- 10 (No response.)
- 11 CHAIRMAN STRICKLAND: All those in favor,
- 12 please say aye.
- (Chorus of ayes.)
- 14 CHAIRMAN STRICKLAND: All those opposed, nay?
- 15 (No response.)
- 16 CHAIRMAN STRICKLAND: And those minutes are
- 17 approved.
- Then we have some more minutes. I am sorry we
- 19 are not being very efficient on finding these minutes.
- MS. BEVIER: Because they are not here. Those
- 21 are the minutes of the conference call, right? They

- 1 are not in here.
- 2 CHAIRMAN STRICKLAND: Apparently those minutes
- are not in the book. If we later discover those
- 4 minutes, we will come back and take action to -- all
- 5 right. We will pass on that agenda item and if we find
- those minutes -- and maybe they haven't been prepared,
- 7 that is a pretty recent meeting -- and we will approve
- 8 them some other time.
- 9 CHAIRMAN'S REPORT
- 10 CHAIRMAN STRICKLAND: So let's move, then, to
- 11 the Chairman's report. And the item I would like to
- 12 bring to the Board's attention is that the Atlanta Bar
- 13 Association celebrated the 20th anniversary of the --
- 14 what we call the Cuban Detainee Project last week and a
- number of people who were involved in that program
- gathered for a reception at one of the Atlanta law
- 17 firms.
- And that program was -- well, by way of
- 19 history, President Carter invited a group that came to
- 20 be known as the Marielitos to come to the United States
- 21 by whatever means they could develop and many of them

- came by small boats. And after they arrived on our
- shores, a number of them were detained, for various
- 3 reasons, by the Immigration and Naturalization Service
- 4 and a large number of them came to be housed in the
- 5 Atlanta Federal Penitentiary, which is a maximum
- 6 security prison. It is very -- it is a very foreboding
- 7 place when you see it and when you drive by it.
- 8 So the Atlanta Legal Aid Society undertook to
- 9 represent these detainees and, among other things, they
- 10 filed habeas corpus petitions, which were granted by
- 11 Federal District Judge Marvin Shoob, but that decision
- 12 was reversed by the Eleventh Circuit. After all this
- 13 work that the Atlanta Legal Aid workers had done, they
- 14 were deported because of the reversal.
- So Judge Shoob called me one day. I was, at
- the time, the president of the Atlanta Bar Association,
- and he called me and asked me to come over for a visit.
- And those are the kinds of things you respond to
- immediately. You give those attention. So I made my
- 20 way over to the federal courthouse and we had a nice
- 21 discussion about the concept of the Atlanta Bar

- 1 undertaking a volunteer project to provide
- 2 representation for the Cuban detainees.
- And it would not be another attempt with
- 4 habeas corpus petitions because that had already been
- 5 reversed by the Eleventh Circuit. So the Atlanta
- 6 Bar -- the first thing that I did in that regard was to
- 7 go see Steve Gottlieb, who is the executive director of
- 8 the Atlanta Legal Aid Society then and now, to educate
- 9 the bar on the nitty-gritty aspects of representing
- these detainees and, oddly enough, also to seek some
- 11 funding assistance from the Atlanta Legal Aid under
- 12 their private attorney involvement, a portion of their
- 13 budget.
- So we went ahead with the project and
- 15 recruited -- I want to make it very clear, though, for
- the record that we were coming on the heels of work
- 17 already done by Atlanta Legal Aid. We did not initiate
- 18 the project or invent it. Well, I guess you could say
- 19 we invented our own project, but we were coming on the
- 20 heels of a lot of work that was done by Atlanta Legal
- 21 Aid lawyers.

- We were able to recruit about 400 lawyers out
- of the Atlanta Bar to undertake these cases on a
- 3 volunteer basis and we engaged -- it became a staffing
- 4 problem to coordinate the lawyer with the translator
- 5 and with the prison. So we engaged a staff person. We
- raised enough money to hire somebody to staff the
- 7 project and we ended up representing over 800 of those
- 8 detainees at the prison.
- Also, it was difficult to follow the progress
- of what happened to the detainees that people
- 11 represented. In fact, when I walked into this
- 12 reception, the first question I heard from a guy I
- 13 guess who just wanted to needle me a little bit, he
- 14 said, "I want to know what happened to my clients." And
- unfortunately, I couldn't give him the answer to that.
- But it was a very successful program and so
- much so that the Atlanta Legal Aid and the Atlanta Bar
- decided to recognize the 20th anniversary of it with
- 19 this reception that I just described. So Judge Shoob
- was there, who is now a senior judge, but he is still
- 21 active and has a regular calendar. So we asked him to

- 1 make a few remarks and other people. We decided to let
- 2 people reminisce a little bit.
- So it was a very enjoyable evening and I
- 4 wasn't there as a representative of the Legal Services
- 5 Corporation, but I thought it would be of interest to
- 6 the Board and this audience for me to tell you about
- 7 that event. So that concludes the Chairman's report and
- let's see if other members of the Board have any
- 9 reports. Let's start with Lillian.
- 10 MEMBERS' REPORT
- MS. BEVIER: Well, we had a successful
- 12 Operations and Regulations Committee meeting in
- 13 Charlottesville and I just would like to say it was my
- 14 pleasure to host the people that came and we got a full
- day's work done and it was a very successful meeting.
- 16 Better, in many ways, than the sort of half -- hour and
- a half, two hour, hour meetings that we are able to
- 18 have. We were able to give sustained attention to a
- 19 reg that has been pending for several years and I think
- we may even be in a position to have the Board
- 21 successfully vote on that today. So that concludes my

- 1 report.
- 2 CHAIRMAN STRICKLAND: Well, before we go to
- other members -- and I know that Lillian is too modest
- 4 to mention this herself. So I will do it. We were
- 5 very pleased to have Lillian in Atlanta recently to
- 6 deliver the Henry J. Miller lecture at the Georgia
- 7 State University Law School. It is a lecture series
- 8 that is funded by one of the Atlanta law firms and
- 9 there are two lectures each year and Lillian was the
- 10 distinguished lecturer for the spring part of that
- 11 program and we were glad to have her.
- 12 We participated -- at least the members of our
- law firm were invited to a dinner that evening after
- 14 that lecture and we were pleased to have her in town
- and I wanted to make the Board aware of her academic
- 16 reputation, which I am sure led to her invitation to
- 17 give that lecture.
- MS. BEVIER: Well, if you are going to tell on
- 19 me, I will tell on you. Frank was an exceptionally
- 20 gracious host. We had breakfast and then he actually
- 21 sat through the lecture and I think he only slept

- 1 through half of it. It was before dinner and then he
- 2 was at the dinner as well and I had the good fortune of
- 3 sitting next to Steve Gottlieb, who I had a wonderful
- 4 conversation with, and he is a very impressive
- 5 executive director and incredibly enthusiastic after
- 6 many years on the job. It was a wonderful occasion and
- 7 southern hospitality is everything it is cracked up to
- 8 be.
- 9 CHAIRMAN STRICKLAND: Okay. Other board
- 10 members have reports? Herb.
- MR. GARTEN: Most recently this past
- 12 Wednesday, the American Bar Association has an annual
- 13 convening of lawyers from throughout the country --
- 14 about 250 showed up -- called ABA Day in Washington,
- the purpose being to visit their respective Congressman
- and Senators with an urging them to follow through on
- 17 legislation that is pending. And invariably, the
- 18 number one item on the list is Legal Services
- 19 Corporation and the appropriation.
- 20 And I am pleased to report that our president,
- 21 Helaine Barnett, was the keynote speaker at the opening

- 1 session on Wednesday lunch time. She is very well
- known and was very well received and unfortunately the
- 3 two of us could not participate in the second day;
- 4 however, I did join the Maryland delegation and we
- 5 called on three of our congressmen. The next day the
- 6 group was to call on Senator McCulski and we have heard
- about her importance in the appropriation area, but she
- 8 is with LSC continually and there won't be any problem
- 9 in support from her.
- It is inspiring really to see all these
- lawyers show up and contribute two days of their time
- 12 each year. It has been going on for many years. And I
- think it is very effective and it is an honor, really,
- 14 to be among the group that meets on that annual basis.
- I attended a session at the University of
- 16 Maryland on technology in the law back in January where
- they convened a number of people throughout the country
- and I was particularly interested in a paper delivered
- 19 by a professor from the Chicago College of Law and he
- 20 is also involved with the Illinois Institute of
- 21 Technology.

- 1 He recently sent me some very extended
- 2 material on a subject matter that he addressed, but
- 3 basically what he has to say about Legal Services
- 4 Corporation is the best thing I have heard from anybody
- 5 in many years. And I will just read you the first
- 6 paragraph of his paper.
- 7 "The most important new technology development
- 8 for justice customers was stimulated by the Legal
- 9 Services Corporation, Technology Innovation Grants,
- 10 TIG. The creative efforts of legal assistant projects
- 11 to use technology established a nationwide platform for
- innovation and service delivery."
- Our corporation is mentioned throughout these
- 14 papers and I will make them -- it is almost a book --
- available to Helaine and perhaps it could be
- 16 distributed to the Board members. I think you will
- 17 find it of interest.
- 18 CHAIRMAN STRICKLAND: Okay. Good. Any other
- 19 board members? Lico?
- MR. SUBIA: I got good news. We make it
- 21 around on motorcycles and we collect on the March of

- 1 Dimes and we collect \$17,000 for the little children.
- 2 And then on when we first start, there is critical
- 3 little children and we grant their wish for people that
- 4 are going to, you know, they have got six months, eight
- 5 months to live. So we collect many thousand dollars.
- And then to top it off, because of the LSC now
- 7 belongs to the Northern Legal Services Corporation, we
- 8 met Governor Perry from Texas, we met Les Verde and we
- 9 talk and everything and he was very glad. He told me,
- 10 "So your family would give a ride to President's wife,
- 11 Laura Bush. You know, I got a motorcycle too." And he
- 12 bought himself a motorcycle and now these guys that are
- 13 building them choppers, they are building a motorcycle
- 14 for President Bush. So that was good news.
- And we got together. I never thought I was
- 16 going to get -- you know, he is very kind, you know,
- 17 Governor Perry. I thought he wasn't going to go and
- talk to me, but he came to me and talked to me, you
- 19 know, "I like you Lico. You are doing good deed and
- you are the kind of people we like."
- 21 CHAIRMAN STRICKLAND: Well, thank you very

- 1 much for that report.
- 2 Any other board members have reports? Oh,
- 3 sorry, Rob?
- 4 MR. DIETER: Just to report on an item in
- 5 Colorado, there was a recent change to our CLE
- 6 requirements. We are required to renew your license to
- 7 take 15 hours of CLE every year for 3 years for a total
- of 45. And the changes that they permitted lawyers to
- 9 earn three hours of that credit through pro bono work
- 10 by doing one hour of -- I am sorry. Five hours of pro
- 11 bono work counts as one hour toward the three hour
- 12 limit.
- So an attorney can claim credit for three
- 14 hours of CLE now by doing 15 hours of pro bono work.
- 15 So it remains to be seen how people -- how many people
- take advantage of that and, you know, where their
- 17 efforts are put. But anyway, that is a new development
- 18 there.
- 19 CHAIRMAN STRICKLAND: All right. Thank you.
- 20 Any further reports from board members?
- 21 (No response.)

- 1 CHAIRMAN STRICKLAND: All right. Helaine, we
- 2 are ready for the President's Report.
- 3 PRESIDENT'S REPORT
- 4 MS. BARNETT: Thank you, Mr. Chairman. I am
- 5 please to have the opportunity to share with the Board
- 6 some recent developments at LSC, an update on the
- 7 status of several initiatives and my activities since
- 8 the Board meeting of February 5th.
- 9 Continuing the practice of meeting with all
- 10 LSC staff, we had an All Staff Meeting on
- 11 February 23rd. As part of the meeting, we showed
- 12 highlights from the video of our 30th Anniversary
- 13 Celebration to all the staff, including the video
- 14 greetings from Senator Hilary Clinton and Senator Pete
- Domenici and the not previously seen interviews with
- some of our special guests who attended the celebratory
- 17 reception that included Roberta Cooper Ramo, Alex
- 18 Forger, Bill Whitehurst, Jonathan Ross, Martha Barnett
- 19 and Zona Hostettler.
- On February 24th, we celebrated Black History
- 21 Month with a Lunch and Learn event, including --

- 1 featuring Georgia Congressman John Lewis as our keynote
- 2 speaker. Congressman Lewis' moving and inspiring
- 3 remarks were the highlight of the event. He eloquently
- 4 shared his incredible involvement in and commitment to
- 5 the civil rights movement. We were also honored to
- 6 have Wilhelm Joseph, the Executive Director of Maryland
- 7 Legal Bureau, as a guest speaker and to have special
- 8 greetings sent to us by our board nominee, Bernice
- 9 Phillips, who was also an invited speaker, but unable
- to be with us in person.
- 11 As a result of input we received at the annual
- 12 TIG conference in January, we adopted a two-tiered
- 13 approach this year for the process of applying for TIG
- 14 grants. This year we asked for a letter of intent and
- then after our review, we will decide which programs to
- 16 invite to submit full applications for funding. We
- 17 received 50 letters of intent requesting a little more
- than \$3 million in total funding; 14 of the requests
- 19 were for continued funding of websites. We have only
- 20 approximately \$1.25 million to allocate. And so we are
- 21 now in the process of deciding whom to invite to submit

- 1 a full application.
- We sent the proposed final draft of the
- description of our pilot LRAP program and the LSC
- 4 grantee and participating attorney application forms to
- 5 our LRAP Advisory Task Force for their final review and
- 6 comments. And Herb Garten is the Board liaison to that
- 7 advisory group.
- Pursuant to a suggestion at the last board
- 9 meeting, we included a means test for the attorney
- 10 applicants. We received final comments from the
- 11 Advisory Task Force this week and after making final
- 12 revisions after we returned from the Board meeting, we
- 13 plan to launch the pilot LRAP by e-mailing to all
- 14 grantees the grantee application process and by
- announcing it on our website. In addition, we will
- 16 brief our two Congressional appropriations committees.
- We will also be sensitive that any publicity
- 18 generated by LSC in announcing the LRAP pilot project
- does not work at cross purposes with or inadvertently
- 20 undermine the ABA's efforts to secure a federal
- 21 legislative fix to existing law on the

- 1 Income-Contingent Repayment program, which does affect,
- among others, public service lawyers struggling with
- 3 the same challenge of paying off educational debt.
- We are previewing our mentoring project at the
- 5 Equal Justice Conference in Austin, Texas next week.
- 6 We are collaborating with the NLADA and with MIE on the
- 7 development of a training curriculum. We are
- 8 proposing, as we have told the Board, that 10 proteges
- 9 and 10 mentors participate in a program an 18-month
- 10 period, which will include 3 training events, which
- 11 will be scheduled to take place at NLADA's Annual
- 12 Conference in November of this year, at the MIE
- 13 Supervisor's Training Conference in March of 2006 and
- 14 the final one at the NLADA Annual Conference in
- November of 2006.
- The pilot combines one-on-one mentoring and
- 17 group mentoring concepts. There will be a screening
- 18 committee consisting of representatives from NLADA, MIE
- 19 and the ABA, as well as LSC staff and representatives
- of our Leadership and Diversity Advisory Committee,
- 21 that will propose 20 to 25 mentors and at least 15

- 1 proteges from which I will select the actual mentors
- 2 and proteges. It is our desire to learn from this
- 3 effort and determine whether mentoring programs can
- 4 help encourage the development of a diverse corp of
- future leaders for legal services programs.
- In trying to document the current justice gap
- 7 between the legal needs of low-income individuals and
- 8 available resources to fund advocates to provide legal
- 9 assistance, in order to give that information to the
- 10 Finance Committee and the board when we ask for our
- 11 budget mark for fiscal year '07, we have asked all LSC
- 12 grantees to collect data for a two-month period, which
- began March 14 and will continue until May 13th, on the
- 14 number of individuals that are unable to serve or
- unable to serve fully.
- 16 We received several questions from our
- 17 grantees regarding the survey and as a result, we have
- developed a list of frequently asked questions and
- 19 responses to assist grantees who have similar
- 20 inquiries.
- 21 We have appointed an Advisory Committee to

- 1 work with our internal committee on revising LSC's
- 2 Performance Criteria, which has not been revised since
- 3 1993. The Performance Criteria are used by LSC in its
- 4 evaluation of applications submitted in response to the
- 5 Request for Proposal in competition and in our program
- 6 visits. We have been meeting regularly by telephone,
- but have scheduled an in-person meeting for May 10th at
- 8 our office to review an initial revised draft of the
- 9 Criteria. Our board chairman has appointed David Hall
- to be the Board liaison to that effort.
- Just to share with you some events that I have
- 12 attended since the last board meeting. At the
- 13 recommendation of Vice Chairman Lillian BeVier, I was
- 14 invited by the students of the University of Virginia
- Law School to be the keynote speaker at their dinner
- that was part of the annual Public Service Conference,
- 17 which was held in Charlottesville, Virginia on
- 18 February 11th. It was a remarkable event organized and
- 19 run entirely by students and was a very impressive
- weekend program.
- I was most appreciative for the gracious and

- 1 generous introduction by Professor BeVier. I was
- 2 pleased to speak to the students about the rewards of a
- 3 public service career and to encourage them to pursue
- 4 their interest in public service and to consider a
- 5 career in legal services for the poor.
- I attended the meeting of the ABA House of
- 7 Delegates at the ABA Midyear Meeting in Salt Lake City
- 8 on February 14th.
- On March 2nd, I gave the luncheon address at
- the Oregon Equal Justice Luncheon in Portland, Oregon
- 11 for approximately 300 supporters of legal services. I
- 12 took the opportunity in the morning to visit two
- offices of Oregon Legal Services, the Hillsboro Office
- 14 and the Multnomah Office. After the luncheon, I met
- with leaders of the State's Equal Justice Commission for
- 16 a very productive two-hour session.
- On the preceding evening, Judge Ellen
- 18 Rosenbaum hosted a dinner in my honor at which
- 19 approximately 18 people, which included some of the LSC
- 20 funded supervisors of Idaho -- of Oregon Legal Services
- and the executive director shared the evening with me.

- On March 3rd, I attended the California
- 2 Project Directors Meeting in Los Angeles. I met with
- the executive directors of all 11 LSC funded programs,
- 4 including the executive directors from Greater
- 5 Bakersfield Legal Assistance, Central California Legal
- 6 Services, Legal Aid Foundation of Los Angeles,
- 7 Neighborhood Legal Services of Los Angeles County,
- 8 Inland Counties Legal Services, Legal Services of
- 9 Northern California, Legal Aid Society of San Diego,
- 10 California Rural Legal Assistance, By Legal Aid and
- 11 Legal Aid Society of Orange County and discussed with
- them recent developments at LSC.
- 13 After the meeting, I visited the Crenshaw
- 14 office of the Legal Aid Foundation of Los Angeles and
- met with the staff and then went to dinner with its
- 16 executive director, Bruce Iwasaki, and four very
- impressive younger members of their staff.
- The following morning, Neal Dudowitz, the
- 19 executive director of the Neighborhood Legal Services
- of Los Angeles County, took me to visit its Glendale
- 21 Office and then its Pacolma Office, where I met with

- all members of their staff, most of whom participated
- 2 in person and those in a small outlying office
- 3 participated by video conference.
- 4 I attended the national Summit on the future
- of Self-Represented Litigants sponsored by the National
- 6 center for State Courts in Chicago on March 24th and a
- 7 lovely dinner meeting with Tom Meites. Mike Genz and
- 8 Jon Asher also attended as participants from LSC and
- 9 during lunch, I had the opportunity to spend time with
- 10 Chief Judge Karla Grey, who also attended, the chief
- judge from the Montana Supreme Court, who was so
- 12 gracious to us in Montana.
- I attended the Midwest Project Directors
- 14 Meeting in Chicago on April 15th and met with the
- 15 executive directors from LSC-funded programs in
- 16 Nebraska, Iowa, South Dakota, Illinois, Minnesota,
- 17 Missouri and Wisconsin.
- 18 As you heard from Herb Garten, I participated
- in ABA Day in Washington just this past Wednesday where
- 20 I addressed the luncheon gathering on the funding for
- 21 LSC, which is one of the three priorities of the ABA

- 1 efforts in Washington. I attended the reception that
- 2 evening honoring Congressmen Wolf and Serrano and the
- dinner given by the APA president with other leaders of
- 4 the ABA.
- 5 As a member of the ABA Task force to Revise
- 6 the ABA Standards for Providers of Civil Legal
- 7 Assistance to the Poor, I participate in regularly
- 8 scheduled conference calls and receive valuable input
- 9 from LSC staff in those efforts.
- Finally, but not least of which, I take great
- 11 pleasure in introducing JoAnn Wallace to the Board of
- 12 Directors, who is the new president and chief executive
- officer of NLADA effective July 1. JoAnn is currently
- 14 NLADA's senior vice president for programs and prior to
- joining NLADA, she worked at the Public Defender
- 16 Service for the District of Columbia for 14 years.
- 17 On behalf of the Legal Services Corporation,
- JoAnn, we look forward to continuing to work closely
- 19 with you in your new position and with all of NLADA.
- Thank you, Mr. Chairman.
- 21 CHAIRMAN STRICKLAND: Thank you very much,

- 1 Helaine, for that great report. You have been very
- 2 busy. That is quite an impressive array of places that
- you have visited.
- 4 Do any Board members have questions for
- 5 Helaine? Lillian.
- MS. BEVIER: Well, I have a comment. I
- 7 neglected -- I am sorry. For some reason I thought
- 8 that I had mentioned this last time, but how could I
- 9 have since it hadn't happened yet. Helaine's talk to
- 10 the students at the University of Virginia Law School
- 11 was really very inspiring.
- Her whole career, of course, is a
- 13 manifestation of devotion to public service and it was
- just wonderful for the students to be able to hear what
- she had to say and she told them everything that they
- 16 really needed to know from someone who had devoted her
- 17 life to public service and she just did a wonderful job
- and was a great representative of the Legal Services
- 19 Corporation. So it was a delight to have her.
- 20 CHAIRMAN STRICKLAND: Thank you very much,
- 21 Lillian, for adding those comments about Helaine's

- 1 visit.
- I think the last item we will take up -- our
- lunch is scheduled to begin at 12:15 and it might be a
- 4 logical break if we hear from the Inspector General for
- 5 his report and then take our lunch break and we will
- 6 come back after lunch and deal with our committee
- 7 reports if that is okay with the Board.
- And Kirt, we are ready for your report.
- 9 MR. WEST: I will tell you this will be very
- 10 brief.
- 11 CHAIRMAN STRICKLAND: All right.
- 12 MR. WEST: So you may want to reconsider those
- 13 comments.
- 14 CHAIRMAN STRICKLAND: We may decide to after
- 15 your report.
- 16 INSPECTOR GENERAL'S REPORT
- 17 MR. WEST: I just wanted to mention a couple
- of things. We have a lot of work pending and I don't
- want to go into it because it is pending and when the
- work is done, you will get the results of it.
- We are undergoing a peer review that the

- 1 process started a couple of weeks ago. We got a
- 2 questionnaire from the AmTrack IG who is coming in to
- do a peer review of our audit function. Prior to that
- 4 when I first started -- assumed the position back in
- 5 the fall, I commissioned an internal review of our
- 6 audit operations.
- As a result, I -- we are in the process of
- 8 making some improvements and hopefully the peer review
- 9 will acknowledge those improvements and we will get a
- 10 clean bill of health in it, but we did find some things
- 11 that needed some corrections, particularly in terms of
- 12 policies. And that is a big activity for an IG's office
- 13 because the peer review is what, you know, determines
- 14 how your audit work is going. And as information, that
- 15 peer review actually covers a period prior to my
- 16 assuming the job. It is the fiscal year 2004 audits
- they look at. So it is audits from October 1 of 2003
- until September of 2004.
- I will be -- it is at the printer now, our
- 20 summer annual report to Congress will be arriving at
- 21 the Board members early next week and it either was

- sent out Friday or it will be sent out on Monday and
- you will receive it and I believe we already have a
- 3 scheduled time for your response to that.
- For the people in the audience, the statute
- 5 requires that the Board transmit it by the end of May
- and it will be on our website shortly thereafter for
- 7 anybody who would like to look at it. I have issued a
- 8 report to the Board on the LSC lease. I am not going
- 9 to discuss anything more about it because it is
- 10 undergoing a Freedom of Information Act review and
- until that review is done, it will remain within LSC.
- 12 The last thing is that the -- and you will
- 13 hear, I think, in the Finance Committee report that
- 14 our -- the auditor, who was commissioned by the OIG to
- do the financial statement audit of the LSC financial
- 16 statement, gave an unqualified opinion, which is a
- 17 clean opinion, and that is a good news story. And
- 18 those are my comments.
- 19 CHAIRMAN STRICKLAND: Okay. Anybody have
- 20 questions for Kirt?
- 21 (No response.)

- 1 CHAIRMAN STRICKLAND: Okay. Thanks, Kirt.
- Okay. I will change my mind about what we
- will take up before lunch and because of the brevity of
- 4 the IG's report, we are able to move ahead.
- David, could you go ahead and give us a report
- of the Provision Committee?
- 7 CONSIDER AND ACT ON THE REPORT OF THE COMMITTEE
- 8 ON THE PROVISION FOR THE DELIVERY OF LEGAL SERVICES
- 9 MR. HALL: Yes, Mr. Chairman. The Provisions
- 10 Committee met yesterday, some of you were here. Our
- 11 main items were to hear from the representatives from
- 12 the Puerto Rico Legal Services and from the Community
- 13 Law Offices. Both are LSC-funded projects. I will try
- 14 to briefly summarize some of the points that they made.
- 15 They were both very thorough and eloquent reports. So
- 16 I would like to capture some of the highlights for
- those board members who were not present.
- 18 First, the Puerto Rico Legal Services reported
- 19 to us on three items: the private attorney involvement,
- 20 the Tele-Lawyer project and the special education
- 21 project. Under the private attorney involvement, they

- indicated that they have over 600 attorneys who
- 2 participate in this project and they participate in a
- 3 couple of ways. The reduced fee manner where an
- 4 attorney will provide the services, but is compensated,
- but compensated at a reduced amount, and those who are
- 6 not compensated at all, which are, in essence, doing
- 7 pro bono work.
- 8 And one of the requirements that they have, as
- 9 a way of trying to instill the pro bono ideal, is to
- 10 require attorneys to participate in the pro bono
- 11 component before they move to the reduced fee
- 12 arrangement. So about 12.5 percent of their budget is
- 13 committed to the private attorney involvement. They
- 14 are also using their funds to support the pro bono --
- or a portion of their funds to support the pro bono
- 16 initiative as well.
- 17 Some other points that I thought were
- important about the way the private attorney
- 19 involvement works here is that there is an ethical
- 20 conflicts panel that they have set up to make sure that
- there are no ethical conflicts occurring between the

- 1 attorneys who they may be using or more importantly,
- also, to make sure that if they -- if there is a
- 3 conflict in the sense that one of the Legal Services
- 4 offices has represented a client involved in the
- 5 dispute on one side, that they are not now representing
- a client involved in the dispute on the other side.
- 7 And therefore, that is when matters are referred out to
- 8 a private attorney.
- They also indicated that there is this
- 10 referral for the compensated attorneys that, through
- 11 the 18 branches, they keep a list of the various
- 12 private attorneys who can participate in the program
- and thus cases are referred out to them as needed. So
- 14 it is clear that this is a key part of their operation.
- I was also impressed by the amount of benefits
- 16 that the attorneys who participate in the program
- 17 receive from training legal research materials,
- 18 malpractice insurance policies, et cetera. So there is
- 19 clearly some incentives for private attorneys to
- 20 participate in this particular effort.
- On the Tele-Lawyer project, this was an effort

- on their part to get the use of technology employed in
- 2 trying to service their lawyers -- or to service their
- 3 clients through having six full-time lawyers who answer
- 4 the phones from 8:00 to 5:00 Monday through Friday and
- 5 they are primarily providing advice and counsel, but
- they do do some brief service cases as well.
- 7 This project has grown from serving about
- 8 5,000 clients in 1998 to serving over 11,000 clients in
- 9 2003 and 10,000 this past year. They are trying to
- move this whole effort to a point where it is a what
- was labeled as a kind of one door entry so that all
- calls that are coming in for people who are receiving
- 13 services can come to this one source and then Puerto
- 14 Rico Legal Services and the Community Law Office and
- the pro bono projects are all taking up the cases from
- 16 that particular aspect.
- 17 Certainly the future efforts is to try to move
- this whole project to a point where there is an even
- 19 greater use of technology, in addition to the telephone
- use, so that there is not only a collaborative
- 21 relationship among those who provide legal services,

- but that there is a collaborative relationship with
- other agencies and organizations who are involved in
- 3 this effort.
- 4 The last project that they presented on is the
- 5 special education project. This came out of a 1980
- 6 litigation -- class action litigation concerning the
- 7 violation of students with special needs by the state
- 8 government. And this effort -- this class action was
- 9 successful. In 1996 when LSC regulations changed,
- 10 private attorneys have continued to represent the
- 11 class, but Puerto Rico Legal Services continue to
- 12 provide individual representation to those individuals
- who were involved in this process.
- 14 This effort of trying to sensitize the
- 15 government to the needs of students who have special
- needs, from their perspective, have been extremely
- 17 successful and not only in getting the needs and issues
- 18 addressed by those students who are covered by this
- 19 type of provision, but it has also kind of raised the
- 20 profile of these sorts of issues and they have
- 21 developed numerous publications and videos and

- 1 newsletters that go out on a regular basis and they
- 2 have developed a collaborative effort with parent
- 3 organizations and educators and other attorneys.
- 4 So overall, the sense was that this effort has
- 5 brought about not only an increase in the needs of the
- 6 students being addressed, but it has certainly raised
- 7 the awareness of educators and parents that there are
- 8 some rights that they can enforce and hopefully that
- 9 the enforcement of those rights are providing better
- 10 quality education for those students.
- We then heard a presentation from the
- 12 Community Law Office, which is the second LSC-funded
- 13 project here in Puerto Rico. We heard both from the
- 14 executive director and the chair of the Board. This
- 15 organization was founded or this effort was created in
- 16 1981. What is unique about it, as we saw last night
- 17 from our visit, it is a collaborative effort between
- 18 Inner American Law School where tremendous in-kind
- 19 support is provided and students are used and
- 20 professors' expertise are brought to bear.
- This organization has also been able to make a

- tremendous contribution to the profession in general.
- Numerous individuals who have worked in CLO have gone
- 3 on to distinguished positions like Supreme Court,
- 4 appellate judges, leaders of the women advocacy
- 5 program, et cetera.
- Some of the projects that they are involved in
- 7 that they shared with us is the domestic violence
- 8 program where they seek protective orders for women who
- 9 have been abused. They indicated that the domestic
- violence issue in the island is very critical, that two
- 11 women die a month because of domestic violence and
- 12 therefore, it is of high priority for them. And this
- 13 program is something that they put a lot of effort to.
- 14 They also mentioned an AIDS project and a
- 15 homeless project that they have also initiated and have
- been involved in, an economic justice project where
- they have been working with the small businesses to try
- to help individuals on the island engage in economic
- 19 development through the creation of small businesses
- and have also been engaged in other sorts of
- 21 self-sufficiency efforts as well.

- 1 They are very appreciative of the support that
- they receive from LSC and felt that although that is
- 3 one -- only one-third of their budget, that that
- 4 one-third, if placed anyplace else with another
- 5 organization, could not have the impact that they are
- 6 having in part because of the expertise that they have
- 7 developed and certainly because of the collaborative
- 8 effort that they have with Inner American University.
- The final point was made, which became
- 10 apparent also through our conversation today, that CLO
- and the Puerto Rico Legal Services, who are both
- 12 LSC-funded organizations, are the only organizations
- that are providing civil legal services to clients,
- 14 that there may be some sporadic effort in this arena by
- individual attorneys, but there is no strategic and
- organized effort to do that.
- 17 So therefore, from their assessment, there is
- a large population that are presently going unserved
- 19 because of the restrictions that are in place because
- 20 neither one of these organizations can cover those
- 21 sorts of activities. So from their assessment, there

- is a big hole that needs to be addressed in regards to
- 2 providing full services to individuals who are below
- 3 the poverty level. They also indicated that, like we
- 4 have seen at other places, that only about 20 percent
- of the legal needs in the island are being addressed.
- There was no other business to come before the
- 7 committee. So that was the main focus of our time
- yesterday and again, I would like to thank the
- 9 representatives from Puerto Rico Legal Services and
- 10 from CLO for providing us with some important
- information. That ends my report.
- 12 CHAIRMAN STRICKLAND: All right. Thank you.
- 13 Are there any questions of board members for
- 14 David Hall?
- 15 (No response.)
- 16 CHAIRMAN STRICKLAND: Okay. Rob, do you think
- 17 we could take up the Finance Committee report right
- 18 now? Go ahead.
- 19 CONSIDER AND ACT ON THE REPORT OF THE
- 20 FINANCE COMMITTEE
- MR. DIETER: Yes. Let me get my place here.

- 1 The Finance Committee met this morning and had a
- 2 presentation from the Inspector General regarding the
- annual financial audit and then received reports from
- 4 David Richardson regarding financial results through
- 5 February 28th and the internal budgetary adjustments.
- 6 CHAIRMAN STRICKLAND: You might want to pull
- 7 that mike up a little closer.
- 8 MR. DIETER: Okay. We received reports from
- 9 David Richardson regarding the financial results
- through February 28th of 2005 and the internal
- 11 budgetary adjustments and considered and acted upon the
- 12 resolution that appears on page 86 of the Board book
- and unanimously supported presenting this resolution to
- 14 the Board for full adoption by the Board.
- 15 MOTION
- 16 MR. DIETER: And so at this time, I move that
- the Board adopt the Resolution 2005-005, I believe it
- is, at page 86 of the Board book. And this resolution
- incorporates the information that is provided in the
- 20 Board book through February of 2005.
- 21 CHAIRMAN STRICKLAND: All right. That is a

- 1 motion. Does this have a number on it?
- MR. DIETER: Well, it is at the bottom left
- 3 corner.
- 4 CHAIRMAN STRICKLAND: I see. I got it. Thank
- 5 you.
- All right. There is a motion to adopt
- 7 Resolution 2005-005 found at page 86 in your book. Is
- 8 there a second to that motion?
- 9 MR. GARTEN: Second?
- 10 CHAIRMAN STRICKLAND: Any discussion of the
- 11 motion?
- 12 (No response.)
- 13 CHAIRMAN STRICKLAND: All right. Hearing
- 14 none, all those in favor of the adoption of that
- motion, please signify by saying aye.
- (Chorus of ayes.)
- 17 CHAIRMAN STRICKLAND: And those opposed nay.
- 18 (No response.)
- 19 CHAIRMAN STRICKLAND: Let the record reflect
- it passed unanimously. Ernestine, did you vote?
- MS. WATLINGTON: Yes. I said aye.

- 1 CHAIRMAN STRICKLAND: Okay. Unanimous vote.
- 2 Anything else, Rob?
- MR. DIETER: Well, we received a brief report
- 4 from Tom Polgar regarding the appropriations process
- 5 and there is really nothing substantive to share with
- 6 the committee. I think everybody, with the exception
- of Helaine, was there at the meeting.
- 8 And then we also noted that we would probably
- 9 have to have a special meeting of the Finance Committee
- sometime in September to work on developing a budget
- 11 mark figure to present to OMB sometime in October and
- 12 whether or not we need a special telephonic meeting or
- 13 can wait to present that number to the Board at the
- 14 full meeting at the end of October remains to be seen.
- So we are going to work on those plans and come up
- 16 with a schedule at the next meeting of the Board at the
- 17 end of July. And that concludes my report.
- 18 CHAIRMAN STRICKLAND: Okay. Any questions of
- 19 Rob regarding the Finance Committee?
- 20 CHAIRMAN DIETER: Mr. Chairman?
- 21 CHAIRMAN STRICKLAND: Yes, Ernestine.

- MS. WATLINGTON: I just want to thank Mr. Hall
- for such a good description of what the -- of the
- 3 report on that committee since not being able to
- 4 participate in that yesterday, he really gave a good
- 5 explanation of what happened and I appreciate it and
- 6 thank him very much.
- 7 CHAIRMAN STRICKLAND: Thank you, David, you
- 8 heard that.
- 9 MR. HALL: Yes, I did.
- 10 CHAIRMAN STRICKLAND: I just wanted to make
- 11 sure David heard your works about that, Ernestine.
- 12 All right. We will now take our break for
- 13 lunch and sometime during the lunch we will decide --
- our schedule called for the -- even though our informal
- 15 schedule in the book says that we will reconvene at
- 1:30, as you heard earlier, the way we published our
- 17 notice in the Federal Register for today, that is once
- we got started with our meeting process, that we can
- 19 just keep on going.
- 20 So if our lunch should conclude a little bit
- 21 earlier than that, we will just announce, during the

- 1 lunch, that we will reconvene perhaps a few minutes
- ahead of 1:30, but for the moment, we will recess for
- 3 lunch and look forward to seeing you at lunch and
- 4 afterwards. Thanks.
- 5 (Whereupon, at 12:12 p.m., a luncheon recess
- 6 was taken.)
- 7 LUNCHEON KEYNOTE ADDRESS
- MS. BARNETT: Good afternoon, everybody. We
- 9 are very privileged today to have with us, as our guest
- 10 speaker, the Honorable José Alberto Morales, who has
- 11 quite a very distinguished background and resume.
- 12 Professor Morales obtained his jurist doctor magna cum
- 13 laude from the Catholic University of Puerto Rico. In
- 14 1980, he obtained a master's degree in philosophy of law
- 15 from Harvard Law School.
- In 1986, he became president of Sacred Heart
- 17 University. In 1992, he was nominated to be a judge of
- 18 at the Puerto Rico Appellate Court where he served as
- an appellate justice for a number of years.
- 20 Thereafter, he was nominated to be dean of Catholic
- 21 University School of Law and a few months later was

- 1 nominated to be president of the same institution.
- At present, he is a professor at the Catholic
- 3 University Puerto Rico School of Law, but most
- 4 recently, he was appointed president of the Access to
- Justice Commission, which was created by the Supreme
- 6 Court. So not only is he past president of Catholic
- 7 University and a retired appellate judge here in Puerto
- 8 Rico, but he is the current president of the Access to
- 9 Justice Commission appointed by the Supreme Court.
- He has also published numerous articles and
- 11 been the recipient of numerous awards and recognitions
- 12 and honors and it is our distinct pleasure to welcome
- 13 him as our keynote speaker at lunch today. Honorable
- 14 José Alberto Morales. Thank you for joining us.
- 15 (Applause.)
- 16 MORAL RECONSTRUCTION AND SOLIDARITY:
- 17 A REQUIREMENT FOR TRUE JUSTICE
- MR. MORALES: I am going to be reading
- 19 something because I have the same problem with English
- that I have with my wife, that I understand her, but I
- 21 don't dominate her.

- 1 (Laughter.)
- MR. MORALES: Mr. Chairman, Mrs. Barnett,
- distinguished members of the Board of Directors,
- 4 amigos. Justice has been mechanistic for too long.
- 5 From Roscoe Pound's argument against mechanical
- operation of legal rules to Roberto Unger's denouncement
- of the procedural justice machine, a whole century has
- 8 elapsed. The word justice, for people everywhere,
- 9 means trouble, not peace; problems, not solutions; it
- means unbearable material and emotional costs,
- 11 procrastination and stress, both personal and communal.
- 12 This is so for the well-to-do mainstream of
- 13 the social fabric. It is also true for the poor, the
- 14 left behind, the economically, socially and culturally
- 15 disadvantaged. I will argue today that if we are not
- ready and able to change this for all, including the
- 17 mainstream of our societies, we are morally obliged to
- 18 at least change it for the economically, socially and
- 19 culturally disadvantaged.
- I was asked to address this distinguished
- 21 Board of Directors on the subject of solidarity and

- 1 legal education. A few days after, John Paul II died.
- I took it as a sign that my thoughts ran immediately
- 3 towards his most notable legacy. The man took bold
- 4 steps. Given his sensitive position of spiritual, not
- 5 political leadership to free Eastern Europe from
- 6 communist totalitarianism and economic stagnation and
- 7 he also took bold steps to reinstall moral and
- 8 spiritual values in the West.
- 9 For this he argued, once and again, that
- 10 social reconstruction requires more than anything else
- 11 "a moral reconstruction based on conscious engagement,
- in solidarity of all the forces of the entire society."
- 13 That was said in a letter to Brezhnev in 1980.
- So I must begin by joining John Paul II
- 15 arguing that to overcome the inefficiencies and the
- 16 injustices of the procedural justice machine, we need
- more than anything else a moral reconstruction. Such
- 18 reconstruction may well start, of course, in our law
- 19 schools and continue in the bench and in the practice
- 20 of law. But it must be based on the conscious
- 21 engagement, in solidarity of all the forces of the

- 1 entire society.
- Legal Services Corporation, as it is called to
- assist the poor, the left behind, the economically,
- 4 socially and culturally disadvantaged, must also listen
- 5 to this call. Your well deserved prestige, your sense
- of mission and urgency regarding the needs of the poor
- 7 brings the zest factor needed for a meaningful movement
- 8 in the direction of a moral reconstruction for the true
- 9 justice, not mechanical, not merely procedural, that
- 10 our countries need.
- 11 Let me quote Roscoe Pound extensively. "The
- 12 most important and most constant cause of
- 13 dissatisfaction with all law at all times is to be
- 14 found in the necessarily mechanical operation of legal
- 15 rules. This is one of the penalties of uniformity....
- 16 The law has always ended in a compromise, in the middle
- 17 course between wide discretion and over-minute
- 18 legislation. In reaching this middle ground, some
- 19 sacrifices of flexibility of application to particular
- 20 cases are inevitable. In consequence, the adjustment
- of the relations of man and man according to these

- 1 rules will of necessity appear more or less arbitrary
- 2 and more or less in conflict with the ethical notions
- of individuals." That is his quotation.
- 4 By 1906 -- that is when Roscoe Pound said
- 5 this -- the population of the United States was around
- 92 million registered in 1910. Now it is in the order
- of 300 million registered in 2000. The U.S. population
- 8 has more than doubled. Puerto Rico has had around
- 9 1,100,00 then, now it has 3,800,000, more than tripled.
- It is clear that population growth has
- 11 exponentially complicated what Pound described in 1906
- 12 as a major juridical challenge. He denounced then that
- the rationalist and historicist orthodoxy of judges,
- lawyers and legislators alike, would ignore accelerated
- social change especially caused by the urban
- 16 concentration.
- Thus, while U.S. cities were crying out for
- 18 creative responses to urgent social needs, especially
- of those living at the margins of the urban
- 20 concentrations, our profession was responding with
- legal jargon on procedural labyrinths with "the

- oscillation between wide judicial discretion on the one
- 2 hand and strict confinement of the magistrate by minute
- and detailed rules upon the other hand," on Roscoe
- 4 Pound's words.
- 5 The glass is half full, it is true, not half
- 6 empty. Much has changed and progressed legally and
- judicially in the past century, but we are still
- 8 dissatisfied with all law at all time because of the
- 9 mechanical operation of legal rules and legal
- 10 institutions.
- And our judicial and justice system, in
- 12 general, is not responding to the major conundrum of
- drug abuse and drug trafficking or the need of housing
- 14 and nourishment for the abandoned or the absence of
- 15 guidance and preventive services for early delinquents
- 16 or the victims of mental infirmity or dysfunctional
- 17 families. All those are patent and stubborn social
- 18 facts related to marginality. Our legal system has a
- mediocre, a half full glass response, to all of them.
- One of our major discoveries in the Access to
- 21 Justice Commission of Puerto Rico is the extensive --

- 1 pardon, the existence in sociological terms, of a
- closed circle within our legal profession. We have a
- tendency to look only to ourselves and our singular
- 4 case by case victories in the justice system when we
- 5 are confronted with our deficiencies. But if we look
- outside, we may find a wide range of solutions to the
- 7 complicated systemic thicket we cannot really avoid.
- 8 Let me just mention three major
- 9 transformations that emerged in the industrial
- 10 environment of the turn of the millennium, which we
- need to know and embrace. The first is the total
- 12 quality revolution, the second is the technological
- 13 networking revolution and the third is what
- 14 philosophers have started to call the neo-renaissance
- or the rediscovery of a more holistic or organic
- reality with compelling and even mystical personal and
- 17 societal missions awaiting fruition.
- 18 Before looking at each transformation, and
- 19 before you notice it, I must insert a disclaimer. It
- 20 is ironical, I know, to propose industrial and
- 21 technological solutions to the injustices of the

- 1 procedural justice machine, but this is simple. In
- this argument mechanism, technologies and industrial
- 3 paradigms are servants not masters.
- 4 You have heard about the participatory
- 5 initiative or the Deming Proposal or the Total Quality
- 6 Management Movement of the turn of the millennium. The
- 7 concept, originally experimented in the manufacturing
- 8 industry, made major breakthroughs for production
- 9 without defects at the lowest costs possible and with
- the highest level of satisfaction for all clients,
- 11 direct and indirect.
- 12 In the United States TQM brought forward a
- 13 positive shift given the competition by Asian and
- 14 European emporiums that had subdued American industry
- in previous years. After such an industrial history of
- 16 success, many other social enterprises, including
- 17 education, started using TQM and total quality
- 18 statistical assurance as strategic tools. And they
- 19 worked very wells as long as people would participate
- 20 and become committed to team work and continuous
- 21 betterment of organizational results.

- The time has come for the use of TQM and
- 2 statistical quality assurance within our judicial
- 3 system. Judges, lawyers, paralegals, social workers,
- 4 psychologists and many other social actors must join in
- 5 forming a critical mass capable of evaluating every
- 6 step of each judicial process and service and
- 7 immediately design and implement proactive responses to
- 8 ever defect or opportunity found in the process.
- 9 Such engagement is facilitated now that
- 10 Internet and Intranet technologies make possible
- 11 national, international, inter-professional and
- 12 societal networking. In our Access to Justice
- 13 Commission, we learned about thousands of
- 14 organizations, public and private -- these mainly
- 15 not-for-profit -- working with drug prevention, housing
- 16 for the abandoned, guidance and preventive services for
- 17 early delinquents, the victims of mental infirmity and
- 18 dysfunctional families.
- The bad news is that they do not converse nor
- interrelate with our legal system; the good news is
- 21 that Internet and Intranet make such conversation,

- 1 interrelation and critical and creative interaction in
- 2 a strategic alliance possible.
- I am now personally involved in an
- 4 organizational process of this sort, as consultant to a
- 5 pharmaceutical company. The key to the ongoing
- 6 process, as complex and sensitive as it is, is
- 7 interactive communication. Personal computers,
- 8 Internet, Intranet and DSL, which provides 24 hour
- 9 connection, makes both organizational and one on one
- 10 communications very effective. They facilitate urgent
- decisions, ownership of responsibility, follow-up of
- the time schedule and measurement of results.
- When I first learned of the TOM revolution, I
- 14 felt it was humanist dreams come true. I thought this
- was part of what philosophers anticipate as a reaction
- 16 to post modern nihilism. My preferred authors like
- 17 Carol Wojtyla, a Polish philosopher who afterwards
- became John Paul II, Emmanuelle Mounier, a French
- 19 thinker, and Joseph Kentenich, a German spiritual
- leader, called this reaction neo-renaissance or as I
- 21 said before, the rediscovery of a more holistic or

- organic reality with compelling and even mystical
- 2 personal and societal missions awaiting fruition.
- In TQM, each employee in or around an assembly
- 4 line, and other actors within or without the particular
- 5 industry, would be called to participate in evaluating
- 6 critically each step of the productive process. They
- 7 would all, through brainstorming, come up with creative
- 8 ideas to make the product better while reducing time
- and costs spent and exceeding each of the customer's
- 10 expectations. The commitment of each person in the
- 11 critical and creative evaluation of things that this
- 12 movement exerted seemed to me as a possible catalyst
- 13 for a worldwide moral revival, a counter-current to the
- 14 mechanistic industrial revolution coming, ironically,
- 15 from industry.
- Before this, an employee would act as
- 17 mechanically as the assembly line. The need for
- 18 partnering and teamwork related to this type of
- 19 personal and communal encounter was, for me, the right
- 20 step in the right direction. It was the
- 21 personalization and humanization of the assembly line.

- but remember T.S. Eliot's poem:
- "O world of spring and autumn, birth and
- dying! The endless cycle of idea and action, endless
- 4 invention, endless experiment, brings knowledge of
- 5 motion but not of stillness; knowledge of speech, but
- 6 not of silence, knowledge of words, and ignorance of
- 7 the Word."
- 8 After the first experimentation with TQM,
- 9 another trend of downsizing and outsourcing brought
- 10 uncertainty and unrest within the industry that learned
- 11 so much from it. Thus, TQM is now only one of the
- 12 driving forces of industry, not the driving force. It
- 13 comes in handy, unfortunately, as a prelude to
- 14 downsizing, which strikes employees at the heart. It
- is considered a humbug in many circles. It is speech,
- 16 for many, knowledge of words and ignorance of the Word.
- 17 Remember that in Eliot's poetry the Word, with
- 18 uppercase, is love.
- In our Access to Justice Commission, we
- 20 proposed TQM methods to evaluate and come up with
- 21 creative ideas about processes in which the poor

- litigate. We asked judges, lawyers, lay personnel and
- even the Dean of the law school of the University of
- 3 Puerto Rico -- he directed this effort -- to come up
- 4 with a critical look and creative ideas to make each
- 5 judicial process better while reducing time and costs
- 6 spent and meeting or exceeding the expectations of
- 7 litigants.
- 8 We dreamed that such evaluation would overcome
- 9 what Pound denounces as "the adjustment of the
- 10 relations of man and man according to rules that of
- 11 necessity will appear more or less arbitrary and more
- 12 or less in conflict with the ethical notions of
- 13 individuals."
- 14 Immediately technology shined as a start. It
- is an excellent tool to integrate so many existing
- 16 private and public services that can make the judicial
- 17 process more effective in solving real problems at a
- 18 lower cost in a faster time line with better results.
- 19 Those results were so promising that one member of our
- 20 commission, a partner in one of the most prominent law
- 21 firms serving the well-to-do mainstream of our

- 1 community, asked that such integrated services be
- 2 extended immediately to all, including his clients.
- 3 But we must remember that a judicial TQM
- 4 project must go beyond a simple participatory exercise
- 5 or else it will soon be perceived as a humbug. We
- 6 cannot forget what John Paul said once and again:
- judicial, as economic and social, reconstruction
- 8 requires more than anything else "a moral
- 9 reconstruction based on the conscious engagement in
- solidarity of all the forces of the entire society."
- We at the Commission proposed an ample process
- of genuine participation. For this, leadership is
- 13 necessary. Our new chief justice -- you met him
- 14 yesterday, the Honorable Federico Hernández Denton --
- 15 has made this a priority of his administration. It is
- 16 clear to him, as it is to our Commission, that the
- 17 Access to Justice Alliance that we propose is easier
- 18 said than done. Judges, lawyers and lay personnel must
- 19 believe in the process and become so committed to it as
- to make the conscious engagement in solidarity of their
- 21 forces and other forces of our society.

- And we lawyers are trained to be litigious.
- 2 We are so committed to the "necessarily mechanical
- operation of legal rules," as Pound said, that probably
- 4 only a new generation of lawyers, educated in a
- 5 humanistic, not mechanistic version of law, could make
- 6 such a process work. Let me quote again Pound's
- 7 necessarian theory.
- The necessarily mechanical operation of legal
- 9 rules...is one of the penalties of uniformity....
- 10 [T]he adjustment of the relations of man and man
- 11 according to these rules will of necessity appear more
- or less arbitrary and more or less in conflict with the
- 13 ethical notions of individuals."
- Roberto Unger, one of Pound's successors in
- the Harvard's jurisprudence chair, has important things
- 16 to say about such necessity.
- "Most legal traditions of the past [rely] upon
- 18 a secular or sacred vision of the one right and
- 19 necessary order of social life. Modern legal doctrine,
- 20 however, works in a social context in which society has
- 21 increasingly been forced open to transformative

- 1 conflict. It exists in a cultural context in which, to
- an unprecedented extent, society is understood to be
- made and imagined rather than merely given."
- In another of his insightful arguments, Unger
- 5 carries forward his criticism of a rigid view of
- 6 rights.
- 7 "Traditional legal thought has accustomed us
- 8 to think of communal life as almost beyond the proper
- 9 scope of legal rights. If the jurists are to be
- believed, legal regulation appears in the domain of
- intimate and communal relations as the hand of Midas,
- 12 threatening to destroy whatever it touches.
- "But this supposed antipathy between rights
- 14 and community reflects both a rigid view of rights and
- an impoverished conception of community. Its actual
- 16 effect is often to leave communal life all the more
- subject to the forms of self-interested exchange and
- 18 domination from which the policy of legal abstention
- 19 expected to protect it."
- Law schools must become aware of this. Law
- 21 for many law schools is speech, mere semantics;

- 1 knowledge of words and ignorance of the Word, in Eliot's
- words. We lawyers need to learn that even in the most
- 3 mechanical of processes, within the procedural justice
- 4 machine, if our institutions are to serve human
- 5 purposes with true justice, something more profound
- 6 than legal rules and doctrines is required. More than
- 7 words, says the song.
- 8 Through our regular programs, through
- 9 continued education, through active participation in
- the process analysis and transformation of the judicial
- organization, law schools must strive to form a
- 12 critical mass for a continuous judicial reconstruction.
- I know what you are thinking, that this is an
- 14 optimistic, poetic, mystical and in any case, gigantic
- 15 task that few schools will address. May I just
- 16 reiterate that if we are not ready and able to start
- 17 the profound processes of change here envisioned for
- 18 all in our society, we are morally obliged to at least
- do it for the economically, socially and culturally
- 20 disadvantaged. And if there is anyone around to carry
- out such a quixotic task, these are students, those who

- 1 have not benefitted from the necessarian theory yet.
- 2 Here is Roberto Unger's suggestion to law professors as
- 3 himself:
- 4 "The decisive psychological insight that
- 5 provides the beginning of our response is the awareness
- that the sense of living in history serves as an
- 7 indispensable prelude to every generous impulse capable
- 8 of extending beyond the closest personal
- 9 attachments.... We teach this by pushing the negative
- 10 lessons to the extreme point at which they start to
- 11 become constructive insights."
- 12 I commend you and your Servicios Legales de
- 13 Puerto Rico, and particularly that because of the Inner
- 14 American University's approach to it that it is very
- 15 close to what I have just said, for an excellent job in
- 16 assisting the poor, the left behind. You were the
- 17 first to call the attention of our Supreme Court to the
- 18 urgency of this agenda.
- I commend you, once again, because your well
- deserved prestige, your sense of mission and urgency
- 21 regarding the needs of the poor, brings the zest factor

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1
    needed for a meaningful movement in the right
    direction, the direction of a moral reconstruction that
2
    will make possible the true justice, not mechanical nor
    merely procedural, based on the conscious engagement,
    in solidarity, that our societies need. Thank you very
5
6
    much.
              (Applause.)
7
             MS. BARNETT: Thank you very much for those
8
    inspiring remarks and it is clear, I am sure to
9
    everybody here, that the poor in Puerto Rico are
10
11
    fortunate to have you as the chair of the Commission on
    the Access to Justice. Thank you for joining us today.
12
              (Applause.)
13
              (Whereupon, at 1:13 p.m., luncheon was
14
    adjourned.)
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1 AFTERNOON SESSION

- 2 CHAIRMAN STRICKLAND: Let me call to order the
- 3 afternoon portion of our board meeting. And the next
- 4 order of business will be the report of the Ops and
- 5 Regs Committee and in the absence of Tom Meites, the
- 6 chair of that Committee, I will call on Mike McKay for
- 7 that report.
- 8 CONSIDER AND ACT ON THE REPORT OF THE OPERATIONS
- 9 AND REGULATIONS COMMITTEE
- MR. MCKAY: Thank you, Mr. Chairman. The
- 11 Committee met yesterday. We began by addressing an
- 12 issue we have been addressing on several occasions, at
- 13 several previous meetings, that was the financial
- 14 eligibility regulation 45 CFR, Part 1611. Our final
- 15 significant effort to address it was on April 1st. As
- 16 Lillian indicated, we went to Charlottesville and spent
- 17 nearly a full day going through this regulation line by
- 18 line.
- 19 Since it is such a significant rule and as we
- 20 have spent quite a bit of time on this, I am asking,
- 21 Mr. Chairman, if we could have Mattie Condray come up

- and present a very brief summary of this rule. And as
- she does come up, I just want to remind the Board just
- 3 the great work she has performed over really several
- 4 years with many interested parties who have come and
- 5 helped produce what I think, I think we think the
- 6 Board -- or the Committee thinks is a very good
- 7 product. We are also very grateful to the many parties
- 8 who participated in the rulemaking process and made
- 9 presentations to our committee. Mattie?
- MS. CONDRAY: Thank you very much. For the
- 11 record, I am Mattie Condray with the Office of Legal
- 12 Affairs. The draft notice of proposed rulemaking is in
- 13 your books starting on page 18. This -- the draft is
- 14 essentially the same as the draft that has been in your
- 15 books for the last several meetings with a couple of
- 16 exceptions and that is what I am going to focus on
- 17 today.
- 18 At the April 1st meeting of the Operations and
- 19 Regulations Committee, we went through the entire
- 20 draft, as Mike said, and we -- the staff was given
- 21 direction from the Committee to make a few changes to

- the previous version of the draft and I would just like
- 2 to outline them.
- First, which you can find on the discussion on
- 4 page 17 of the draft NPR, which I guess is page 34 in
- 5 the book, and then the regulatory text that is on
- 6 page 49 in the book. In the previous version of the
- 7 draft, management was proposing that fixed debts and
- 8 obligations, which is one of the authorized exceptions
- 9 to the annual income ceiling that our grantees would be
- 10 permitted to take into account in assessing the
- 11 financial eligibility of applicants, we have proposed
- 12 that current taxes, which is -- current taxes are not
- 13 currently part of the regulation allowed -- as part of
- 14 the allowable exceptions.
- We have proposed to put -- consider current
- taxes as part of fixed debts and obligations and the
- 17 Committee felt that current taxes were really a
- 18 different animal than other fixed debt and obligations
- 19 and so asked us to separate those out into a separate
- 20 bullet point and so it is.
- 21 There is -- in the preambular discussion, the

- 1 notice specifically asks for comment on the scope of
- the term "current taxes" and whether there is an
- appropriate definition that we should add to the regs.
- 4 So that is on of the things that we will be asking for
- 5 comment on. Another change, I guess what I consider in
- 6 the term of major --
- 7 MR. MCKAY: Mattie, excuse me.
- 8 MS. CONDRAY: Sure.
- 9 MR. MCKAY: I am sorry to interrupt, but I am
- 10 wondering if it might -- instead of going into this
- 11 kind of detail, if you could give just a brief summary
- 12 of the regulation in general instead of discussing the
- 13 last few changes.
- MS. CONDRAY: Oh, yes, sure.
- MR. MCKAY: If you don't mind doing that.
- 16 MS. CONDRAY: No, not at all. This is our
- 17 regulation on financial eligibility for individuals in
- 18 groups. The regulation is, in many -- the proposed
- 19 regulation is, in many respects, similar to, in
- 20 substance, to what we currently have. There is some
- 21 major reorganization of the regulation, which is

- intended to make the regulation read much better so
- that people will be able to understand it and follow it
- better, which will then aid the Corporation in
- 4 enforcing it.
- 5 There are also some changes that are intended
- to streamline the regulation and provide some
- 7 additional flexibility for our grantees in applying the
- 8 quidelines that are provided in the regulation in
- 9 creating their own eligibility policies that have to be
- 10 consistent with the regulation. That is, I mean,
- 11 really the short summary of it.
- 12 In addition, we have provided -- we are
- 13 proposing some new provisions on group, representation
- of groups, with some additional standards set forth in
- the regulation for assessing the financial eligibility
- of groups and the types of groups that may be provided
- 17 service.
- And there are is some streamlining and
- 19 flexibility changes of the client changes to the
- 20 retainer agreement requirement, which is, for the most
- 21 part, retained in its current form as in retainers will

- 1 be required for extended service case, but not in brief
- 2 service or advice of counsel cases, but there are some
- 3 changes to make that regulation easier, again, for our
- 4 grantees to apply.
- 5 MR. MCKAY: Thank you very much. I want to
- 6 also let the Board know that we spent a lot of time
- focusing on a particular provision, which is 1611.6 on
- 8 page 59 of your notebook. This relates to
- 9 representations of groups. We were alerted and were
- 10 very aware that this is of concern to several
- 11 constituencies, particularly some members of Congress.
- 12 I want to make sure the Board knows that we spent a
- 13 lot of time really scrutinizing this provision.
- 14 We are aware that some are thinking this might
- 15 be a back door way to get into class actions again. We
- 16 were very sensitive to that. We feel very comfortable
- 17 about that. In fact, next month, two members of the
- 18 Committee and the chairman of the Board will be meeting
- 19 with some members of Congress to make sure they know
- that we carefully studied it and feel very comfortable
- 21 with this new language. Are there any questions for

- 1 Mattie before I move to a recommendation to the Board?
- 2 (No response.)
- 3 CHAIRMAN STRICKLAND: I would say go ahead
- 4 with your recommendation.
- 5 MR. MCKAY: All right. Very good. Sorry.
- 6 MR. DIETER: I am just curious. What is the
- 7 process that we are going through at this point in
- 8 time?
- 9 MR. MCKAY: I am about to make a
- 10 recommendation. We are recommending since this has
- 11 gone through -- this process began under the previous
- 12 board.
- MR. DIETER: Right.
- MR. MCKAY: And it has been opened for comment
- 15 and the recommendation of the Committee will be to
- 16 publish it again for more comment. So we won't be
- 17 voting to approve the rule today, it will be simply
- 18 putting it out for comment again for 30 days, which is
- 19 our recommendation, which will allow us to address this
- 20 in finality fairly soon.
- MR. DIETER: Okay.

- MS. BEVIER: This is going to be an NPRM,
- 2 right?
- MS. CONDRAY: That is correct, a notice of
- 4 proposed rulemaking.
- 5 MR. DIETER: And then the comment period is
- for 30 days?
- 7 MR. MCKAY: That will be our recommendation to
- 8 the Board.
- 9 MR. DIETER: I mean, how do we receive the
- 10 comments?
- MR. MCKAY: There is a process. Go ahead,
- 12 Mattie.
- MS. CONDRAY: Comments will come in to me and
- 14 I will, in whatever form you would like to have the
- 15 comments distributed to you, I will do that. We also
- 16 place all of our comments electronically up on our
- 17 website as they come in and then in preparation for the
- July meeting, there would be a memo summarizing, you
- 19 know, the salient points in the comments as well as
- 20 attaching any of the comments you wanted and there will
- 21 be a final rule drafted for presentation to the

- 1 Committee to make a recommendation to the full Board
- and the preamble to that final rule will also address
- 3 the comments that come in.
- 4 MR. DIETER: I had a couple of other --
- 5 CHAIRMAN STRICKLAND: Go ahead.
- 6 MR. DIETER: On page number 27 at the top and
- 7 10 at the bottom, the middle paragraph, there is a
- 8 discussion of excluding certain assets from bankruptcy
- 9 proceedings and I am not an expert on the new
- 10 bankruptcy law, but did you all take into account what
- 11 changes may be happening under the new federal
- 12 bankruptcy legislation in terms of whether that is
- 13 consistent with what we are doing here?
- MS. CONDRAY: I don't know that -- we didn't
- 15 sit and review the bankruptcy law. I would say the way
- this is written in the preamble, it is -- whatever the
- 17 law would provide -- this is going to conform, of
- 18 necessity, to whatever the law is.
- 19 MR. DIETER: Oh, okay. And then on page I
- guess 38/21, the top is page 38 and the bottom is 21,
- 21 the -- on the eligibility group in the proof, and I

- apologize because I wasn't able to participate in the
- working session, but was there any discussion of
- 3 requiring groups to document that they are unable to
- 4 obtain pro bono legal services from other sources
- 5 before, you know, we can accept a group as a client?
- 6 MS. CONDRAY: That is part of the requirement.
- 7 In Section A of the -- in the regulatory text -- you
- 8 can just turn to page 59 of the book. That is the
- 9 first place I easily found it. Subsection A.
- MR. DIETER: Yes.
- MS. CONDRAY: "A recipient may provide legal
- 12 assistance to a group corporation if it provides
- information showing that it lacks and has no practical
- 14 means of obtaining funds to retain private counsel and
- 15 either." So that is a condition precedent for any
- 16 group is that it must be able to demonstrate that it
- 17 lacks the funds to provide -- to retain legal counsel
- 18 and lack -- no practical means of obtaining funds.
- MR. DIETER: Okay. But that is different than
- 20 if you -- you may not have money, but you may be able
- 21 to obtain pro bono representation, right, you know,

- 1 through, you know, by seeking out some other, you know,
- alternative other than you don't have any money to hire
- 3 your own attorney. That is what I was trying -- the
- 4 "no practical means" really is only referring to
- 5 financial resources; is that right?
- 6 MS. CONDRAY: Generally that is correct. I
- 7 mean, it is my understanding that groups -- if they can
- 8 find counsel elsewhere, they can have them and by the
- 9 times groups are seeking assistance from our grantees,
- it is because there isn't somebody else out there who
- 11 will help them much the same way with many individuals
- 12 who have a hard time finding pro bono counsel to help
- them with their individual legal problems.
- MR. DIETER: But there is no requirement that
- 15 they demonstrate that before they would be -- before we
- 16 could accept them as a client.
- MS. CONDRAY: Well, that is correct.
- 18 Individual clients are not required to demonstrate that
- 19 they could not find pro bono counsel first, they are
- just required to demonstrate that they are financially
- unable to afford the assistance.

- MR. DIETER: Yes, but you might have -- well,
- a group is a different than an individual, I think, in
- 3 terms of, you know, the availability of pro bono work
- 4 to do -- pro bono groups to do some of the work that I
- 5 understand --
- MS. CONDRAY: I will say that the Corporation,
- 7 in the last -- the entire history of this regulation
- 8 going back not only to 1983 when this was changed, but
- 9 also the prior iteration of the rule, the Corporation
- 10 has never required a group to demonstrate that it lacks
- 11 the ability to find other pro bono counsel, but it has
- 12 always required the group to show that it lacks the
- 13 ability to obtain private counsel.
- MR. DIETER: Okay.
- 15 CHAIRMAN STRICKLAND: Go ahead.
- MR. DIETER: Well, I have another comment,
- 17 then, sort of --
- 18 MS. MERCADO: Well, can I address that before
- 19 we go to something else --
- 20 CHAIRMAN STRICKLAND: Certainly. If it fits
- in there, go ahead.

- MS. MERCADO: -- to that particular point.
- 2 CHAIRMAN STRICKLAND: Yes.
- MS. MERCADO: I think an additional problem
- 4 that you would have by making it a mandatory
- 5 requirement that a group show that it couldn't obtain
- 6 pro bono counsel is the reality that most jurisdictions
- don't necessarily have a pro bono requirement unless all
- 8 the states are going to start doing mandatory pro bono
- 9 from all counsel by imposing that as a requirement in a
- jurisdiction, which doesn't have a pro bono program or
- an active pro bono bar activity, then you are going to
- 12 automatically exclude a group that may very much need
- 13 our assistance, meets all the financial requirements
- 14 and eligibility and all the priority of cases that that
- particular grantee had as his priority of cases solely
- 16 because you are putting the restrictions of adding to
- it that they were not able to find pro bono counsel
- 18 where none exists.
- 19 MR. DIETER: Well, I would point if there is
- 20 none -- it is simply a representation by the group that
- 21 they have -- they are not able to obtain pro bono

- 1 counsel to handle this affair. For example, in our
- 2 program at one time, when we were having to enforce,
- you know, financial regulations pretty tightly, we
- 4 could go above those guidelines if we received letters
- 5 from the clients saying that they had at least talked
- to two other attorneys in the community and the
- 7 attorneys had determined that they were not -- the
- 8 clients didn't have the resources to, you know, hire a
- 9 private counsel. And in that situation, we would
- 10 proceed to represent them even if they were, you know,
- 11 over our financial guidelines somewhat.
- 12 There are two things, two angles that I guess
- 13 I am concerned about. One is, you know, is this -- one
- 14 is the back door provision or the question. The other
- is, is there an opportunity for us to involve, you
- 16 know, pro bono activities in more opportunities to
- 17 represent low income people, get that portion of the
- 18 bar more involved in becoming aware of the problems
- 19 that exist and the needs that exist and that if groups
- 20 aren't required to, you know, at lease make an attempt
- to, you know, seek out pro bono counsel in that way,

- 1 you know, are we simply going to be the sort of
- attorney of first resort so to speak.
- And, you know, I am concerned about the
- 4 backdoor problem and then also the other question of is
- 5 there a way for us to get corporate firms, that sort of
- 6 expertise, to do the kind of pro bono work that we
- really are not as capable of providing, but those
- 8 groups may be more capable of providing and the certain
- 9 situations with group representation that may be
- strengthened so the access to justice community would
- 11 get involved as much as possible.
- 12 And I raised this issue once in Montana and I
- am not going to, you know, beat it to death here, but
- 14 it is something that, through my own experience, in
- terms of requiring a client to do that, was not
- 16 considered burdensome. It gave us protection from the
- 17 private bar claiming that we were representing people
- that we should not be representing. So it served sort
- of a beneficial purpose from our point of view as well.
- I guess the other question I had, along these
- lines, is that the burden of the program undertaking

- 1 representation to establish that they fall within
- 2 compliance or is it our burden to show that they don't
- fall within compliance? If somebody were to complain,
- 4 do we have to establish that they have -- they are not
- 5 in compliance with the provision or do they have to
- 6 establish for us, they have the burden of showing that
- 7 they have fulfilled the requirements? I wasn't sure.
- 8 MS. CONDRAY: I would believe, as with all
- 9 regulatory requirements, if we had a complaint and we
- investigated, they would have to demonstrate, to our
- 11 satisfaction, that they had complied with the
- 12 regulation.
- MR. DIETER: Okay. There is one other
- 14 question on page -- it is 39/22, the second of the last
- 15 paragraph of this section. It starts, "LSC notes." And
- 16 I wasn't sure how this provision interacts with the
- other eligibility requirements or is that something
- 18 that is going to be addressed later on? It notes that
- 19 there is this potential, you know, there is sort of
- 20 multiple regulations regarding eligibility, but it isn't
- 21 saying which one has priority or how to interact.

- MS. CONDRAY: It is not a priority, there is a
- 2 cross reference. In the general section on, "Manner of
- Determining Eligibility," Subsection (a)(2) says,
- 4 "Making financial eligibility determinations regarding
- 5 groups, a recipient shall follow the requirements set
- forth in 1611.6(b) of this part." So it is -- so the
- 7 general provision on the manner of determining
- 8 eligibility cross references the specific requirements
- 9 for groups that are set forth in part 1611.6 dealing
- 10 with groups.
- MR. DIETER: So you have to jump through
- multiple hoops. Is that the way it works?
- MS. CONDRAY: It is really just -- it is not
- 14 so much multiple hoops as it is just a cross reference
- in that section because nothing else in Section 1611.7
- is inconsistent in any way with what is in 1611.6.
- 17 MR. DIETER: I was really thinking more of,
- 18 say, the restriction on the represented aliens,
- 19 restrictions on certain --
- MS. CONDRAY: The preamble to the -- well,
- 21 1611.7(c) makes clear that the eligibility requirements

- 1 set forth in 1611 and it is also discussed in the
- 2 preamble --
- MR. DIETER: Okay. So these just refer to
- 4 financial eligibility.
- 5 MS. CONDRAY: Refers only to the eligibility
- 6 requirements set forth herein and don't apply to
- 7 eligibility -- any other eligibility requirements,
- which, for example, would be the 1626 eligibility
- 9 requirement, and for that matter, don't get into what I
- would call subject matter eligibility whether the issue
- 11 for which the applicant or the group is seeking legal
- 12 assistance is something that is restricted or not. In
- 13 a way, you can call that eligibility requirement.
- MR. DIETER: Right.
- MS. CONDRAY: And they are not eligible. It
- is clear throughout the regulation that this is not
- talking about those issues and that whatever
- 18 requirements apply are going to apply notwithstanding.
- MR. DIETER: Okay.
- 20 CHAIRMAN STRICKLAND: All right. Maria Luisa?
- MS. MERCADO: On that same section,

- 1 1611.6(b)(1), the introductory paragraph of (b)(1) all
- 2 make sense to me with all the preliminaries that have
- occurred, but then when you start "and either" small
- 4 roman numeral "i" and roman numeral "ii" small "i," it is
- 5 a little confusing what other the characteristics would
- 6 be of a financially eligible individual other than
- 7 considering their income, their income prospects, their
- 8 assets and obligations. It seems like it ends up
- 9 confusing you as to whether or not -- what are the
- 10 characteristics. Is there a definition for what the
- 11 characteristics are?
- 12 MS. CONDRAY: There is some discussion of that
- in the preamble and I can tell you -- and I can fill
- 14 you in and I am sure Mike or Lillian can fill in some
- more. From the discussion at the April 1st meeting,
- 16 what we were getting at is to the extent that there
- is -- the group as a group that is an entity that is
- 18 something other than necessarily the individuals who
- 19 comprise it.
- So for a group that is comprised of eligible
- 21 individuals, you want to look at the financial

- 1 resources that is available to that group, but there is
- also the -- looking at who would be financial eligible.
- One way of doing -- of determining that, which is not
- 4 what is proposed, but one way of determining that would
- 5 be to do an individual financial eliqibility screen on
- 6 every member of the group, but it was determined that
- 7 that would essentially make representation of,
- 8 especially larger groups, practically impossible.
- The example that we used a lot was a group of
- 10 a housing -- a tenant's association. That you don't
- 11 necessarily -- you know how many tenants live in the
- 12 building, but you don't necessarily know how many of
- them, at any one time, consider themselves members of
- 14 the tenant's organization.
- But you can look to the characteristics of the
- organization, is this a public housing project where
- 17 everybody has to be Section 8 compliant to be eligible
- 18 to live in it? Well, that is going to be a fairly good
- indicator of the -- that the people who comprise that
- 20 group are people who would be financially eligible had
- you done an individual eligibility screening on each

- and every one of them.
- In essence, we heard from two project
- directors who say this is essentially what they look at
- 4 now. If they are going to look at a group who is
- 5 primarily composed of eligible individuals, they have
- to be looking at something now to be able to make a
- 7 determination that they are financially eligible and
- 8 this is the sort of thing they look at. And the Ops
- 9 and Regs Committee decided that, well, that -- it would
- 10 make sense to have that in the actual body of the text
- of the regulation. If this is what they are kind of
- 12 already doing and this is what it is we think is
- appropriate for them to be doing, let's write that.
- 14 So that is how that particular came about.
- 15 And in terms of groups who are primarily composed of --
- 16 a group who has a primary activity, the standard is
- 17 that the group has as its principal activity, the
- delivery of services to those persons in the community
- who would be financially eligible.
- Well, again, short of doing an individualized
- 21 screening on all the people they provide services,

- 1 which is just not necessary or practical, we look at
- what is the characteristics of the group who are being
- 3 provided services. So to use the Food Bank example
- 4 that we have used over time and again, the persons who
- 5 are coming to the Food Bank are, by and large, the same
- 6 persons who would be eligible if they had individual
- 7 legal needs that they were seeking assistance for from
- 8 the recipient.
- 9 MS. MERCADO: But it is also possible that you
- 10 can have a group like one of the -- let's say some
- 11 church group that does do a Food Bank and then, you
- 12 know, maybe they decide they are going to do some kind
- of low-income healthcare provider, whether it is, you
- 14 know, providing basic immunizations or diabetes checks
- or whatever, you know, for the elderly or what have
- 16 you.
- 17 Now is that considered a primary activity?
- 18 They are doing the Food Bank, they are now doing this,
- 19 the same little group of church ladies that are doing
- it, what -- is this going to prohibit you because they
- 21 have done one primary activity in helping the poor? It

- 1 may be a different population.
- MS. CONDRAY: You know, I don't think we have
- 3 addressed exactly -- the regulation doesn't specifically
- 4 address exactly what a primary activity is and whether
- 5 you can have -- I don't think it -- I mean, at this
- 6 point, I am merely just -- this is my own reading,
- okay? I am not speaking for anybody, but it says a
- 8 primary activity, not the primary activity.
- So I don't think the regulation, on its face,
- 10 limits any group to a -- it only gets one primary
- 11 activity. And of course, the regulation would specify
- 12 that the representation has to be consistent -- has to
- 13 be related to that activity. But I am not sure if
- 14 that -- I don't know if that answers your question or
- not or if you are asking -- I think I am a little
- 16 confused on what your question is about the
- 17 characteristics of the people who would be served or --
- MS. MERCADO: It is two separate questions.
- MS. CONDRAY: Or what a primary --
- MS. MERCADO: It is two separate questions.
- MS. CONDRAY: -- activity is.

- 1 MS. MERCADO: The first one deals with the
- characteristics. The second one deals with the primary
- activity because I still believe that Section (i) and
- 4 Section (ii)(i) are redundant and confusing. You have
- 5 already defined what a group that is eligible for legal
- 6 services does or doesn't do. You have considered their
- income, their ability to get income, their acts and
- 8 obligations, and then you create this other nebulous
- 9 category that it is not real clear --
- MS. CONDRAY: Well -- sorry. Go ahead and
- 11 finish.
- 12 MS. MERCADO: I didn't see a definition for it
- in any other part of the body of the regulation. And
- 14 that is why it didn't make sense to me.
- MS. CONDRAY: Okay. In (ii) specifically,
- (b)(ii), I think really addresses something very
- 17 different. That addresses the characteristics of the
- 18 persons receiving services from the group whereas the
- 19 resources available to the group, that is -- I mean,
- what resources are available to the Food Bank is a very
- 21 different question than what are the characteristics of

- the people who get services from the food group.
- 2 And to the extent that the regulation proposes
- 3 that the -- to be eligible, that the group has to be A,
- 4 a financial -- it has to be a financially eligible
- 5 group and B, has to be a group that meets one of the
- two criteria in (a)(1) or (a)(2), depending on the type
- of group it is. (b)(1)(i) and (b)(1)(ii) kind of
- 8 parallel the two different types of groups and are
- 9 aimed at identifying the types of information that the
- 10 recipient needs to look at to make an eligibility
- 11 determination.
- So if the group comes in and is an (a)(1) type
- of group, the group -- the recipient would look to
- 14 fulfill (b)(1)(i) to make its eligibility
- 15 determination. If the group is coming in and saying we
- are eligible under (a)(2), the recipient would look at
- 17 (b)(1)(ii) for this information to make an eligibility
- 18 determination. So (i) and (ii) associate with
- 19 different parts of (a).
- MS. MERCADO: Well, I guess all I am saying is
- 21 that you have already said that in (a)(1) and in

- (2)(b)(1) without the (i) and (ii).
- MS. CONDRAY: Except for the fact that (b)(1)
- 3 without (i) or (ii) only looks at the financial
- 4 resources available to the group and does not address
- the eligibility characteristics in (a)(1) and (2).
- 6 Kind of (b)(1) addresses the -- what is in just (a),
- 7 the clause of (a) prior to subparagraph (1). It does
- not address (b)(1), prior to the colon, does not
- 9 address the eligibility criteria in paragraph --
- subparagraph (1) or subparagraph (2). And (i) and (ii)
- 11 are intended to be what matches the criteria, the
- 12 documentation for the specific criteria set out in (1)
- and (2). So if (b)(1) prior to the colon matches (a)
- 14 prior to the colon, (i) matches (1) and (ii) matches
- 15 (2).
- 16 MS. MERCADO: Right. So I didn't know if it
- 17 was being redundant.
- 18 MS. BEVIER: It is not redundant.
- MS. CONDRAY: It is not redundant.
- MS. BEVIER: One says who you may provide
- 21 service to and the other says how you determine that

- 1 you may provide service to those people, how you find
- out about it. That is not redundant.
- MS. CONDRAY: In many ways --
- 4 MS. BEVIER: One is the criteria and the other
- 5 is how you find out that the criteria has been met, the
- 6 things you look to. Right precisely.
- 7 MS. CONDRAY: In many ways it is parallel to
- 8 the structure for financial eligibility for
- 9 individuals. Section 1116.4 (sic), as proposed, sets
- 10 forth basic eligibility requirements for an individual,
- 11 but there are other provisions, then, which talk about
- 12 what it is the program has to look at to make that
- 13 determination that the person seeking assistance is, in
- 14 fact, financially eligible.
- 15 CHAIRMAN STRICKLAND: Yes, sir, Rob.
- MR. DIETER: One other observation. (b)(1),
- 17 you know, (ii), it says for a group --
- 18 CHAIRMAN STRICKLAND: Where are you?
- MR. DIETER: Page 8 at the bottom, page 59 at
- 20 the top. There is an inconsistency in that
- 21 terminology. For a group having as a primary activity

- 1 and then up in --
- MS. CONDRAY: Oh, thank you.
- MR. DIETER: And then it has principal
- 4 activity.
- 5 MS. CONDRAY: I think in the actual draft
- 6 notice of proposed rulemaking I caught that.
- 7 MR. DIETER: Okay. And then primary is used
- 8 again on page 9 at the top.
- 9 CHAIRMAN STRICKLAND: So which one is it
- 10 supposed to be?
- MS. CONDRAY: It is supposed to be principal.
- MS. MERCADO: Also, in your other -- in your
- discussion in the preamble, it talks about a primary
- 14 activity as opposed to a principal.
- MS. CONDRAY: It should be principal. I
- 16 thought I had caught it everywhere. I will re-run the
- 17 global find and replace and get all of those.
- MS. MERCADO: So it would "a principal
- 19 activity" rather than "a primary activity?"
- MS. CONDRAY: Correct.
- MR. MCKAY: I think the Board can sense the

- 1 kind of work our committee has been wrestling with and
- the working group has been wrestling with. I want to
- remind the Board that we are not going to be voting on
- 4 this today. We are going to continue to work on this.
- 5 Of course, any member of the Board is welcome to join
- 6 us at our future committee meetings because we are
- 7 going to continue to work on this.
- I think the comments that have been made, I
- 9 have certainly taken good notes, I am sure Lillian has
- 10 been listening as well, and we will make sure that
- 11 these are focused upon as we consider the other
- 12 comments as well.
- MS. BEVIER: Mike, I just have one comma to
- 14 add. 1611.6(a).
- MS. CONDRAY: What page?
- MS. BEVIER: Page 8 bottom, 59 top.
- MS. CONDRAY: Okay.
- 18 MS. BEVIER: The comma should come between, on
- 19 the third line, there between "retain" and "private
- 20 counsel." And "Recipient may provide legal assistance
- to a group, and so forth, if it provides information

- showing that it lacks and has no practical means of" --
- 2 no, it should come between "funds."
- MS. CONDRAY: Funds.
- 4 MS. BEVIER: Sorry. Thank you.
- 5 MS. CONDRAY: Thanks.
- 6 CHAIRMAN STRICKLAND: Mike, where do you want
- 7 that comma?
- MS. BEVIER: Between "obtaining" and "funds."
- 9 CHAIRMAN STRICKLAND: You got that Mattie?
- MS. CONDRAY: Yes. Okay.
- 11 CHAIRMAN STRICKLAND: All right.
- 12 MS. CONDRAY: I see where it is. I have got
- it marked in both copies. No, thank you.
- 14 CHAIRMAN STRICKLAND: We will bring the
- 15 Harvard Blue Book in here any minute to consider this
- 16 writing.
- 17 The question I have was this, I don't want to
- do this if this is not the appropriate time, but
- 19 somewhere in the process, as opposed to the language of
- the rule, it might be helpful to give an example of
- 21 some group that fits the criteria. You understand what

- 1 I mean?
- MR. MCKAY: Yes.
- 3 CHAIRMAN STRICKLAND: Just a practical
- 4 illustration.
- MS. CONDRAY: And that is the preamble. I
- 6 believe that is in the preamble, but certainly we can
- 7 take another look at it.
- 8 MR. MCKAY: You would like to see it in the
- 9 body of the rule?
- 10 CHAIRMAN STRICKLAND: Well, no-no. I mean, in
- 11 the discussion.
- MR. MCKAY: Sure. Okay.
- 13 CHAIRMAN STRICKLAND: Just bring forth a
- 14 hypothetical group that has some cause if a grantee
- wants to undertake and just present it in sort of
- 16 practical terms instead of the language of the rule
- 17 terms.
- MR. MCKAY: Very good. We will do that in our
- 19 next presentation.
- MS. CONDRAY: Again, if it is the Board's
- 21 will, we can add that to it prior for it going out to

- 1 publication or we can just wait and incorporate that
- language into the draft of a final rule, whichever is
- the Board's pleasure.
- 4 CHAIRMAN STRICKLAND: Well, I wasn't trying to
- 5 get anything incorporated into the language. I was
- 6 just trying -- in the discussion --
- 7 MS. CONDRAY: That is what I mean. I --
- 8 CHAIRMAN STRICKLAND: This colloquy, not the
- 9 rule itself, but --
- MS. CONDRAY: That is --
- MR. MCKAY: That we discuss as part of our
- 12 presentation to the Board is what I hear you saying.
- 13 CHAIRMAN STRICKLAND: Yes. Yes.
- MS. CONDRAY: Okay.
- MR. MCKAY: Sure. Yes. And we will do that
- 16 perhaps even give examples that might not qualify as
- 17 well, but I think that is a great idea and I actually
- 18 had that in mind.
- MR. DIETER: Sorry. Is the preamble, does
- that start on page 18? Is that what you are referring
- 21 to?

- MS. CONDRAY: Yes. Yes.
- MR. DIETER: Okay.
- MS. CONDRAY: For people who aren't -- who
- 4 haven't been doing -- writing federal regs their entire
- 5 career, I apologize. The entire document, which starts
- on page 18 of your board book and goes through page 51,
- 7 that entire thing is the notice of proposed rulemaking.
- 8 It includes the preamble, which is everything from
- 9 page 18 through page 44. All of that is the preamble.
- 10 That is kind of the explanatory materials, which
- 11 explain what the Corporation is doing and why it is
- 12 doing it.
- The proposed text begins -- of the regulation
- 14 begins on page 45 and goes through page 51. So it is
- everything from 18 through 51, which will be what is
- 16 published in the Federal Register for public comment.
- 17 The redlined document, appearing on page 52, was really
- 18 just a visual aid for the Board members to be able to
- 19 see the changes that we were proposing in the text of
- the regulation itself.
- MR. MCKAY: So I am ready to make a

- 1 recommendation to the Board if the Chairman will --CHAIRMAN STRICKLAND: Go right ahead. 2 MOTION 3 All right. Mr. Chairman, the MR. MCKAY: 5 Committee recommends that the Board approve, for publication in the Federal Register the notice of 6 proposed rulemaking on LSC's financial eligibility 7 regulation, that is 45 CFR, Part 1611, as amended to reflect provision of the discussion of the OIG's position on the group representation provisions 10 appearing at pages 20 to 22 of the current NPRM draft. 11 12 And I apologize. I wanted to -- I forgot to 13 mention to you all that the OIG's office would like to 14 15 make some minor changes in the preamble that more accurately reflects their position. And we thought 16 that that made sense when they told us at the Committee 17
- MS. MERCADO: Do we have that with us?

 MR. MCKAY: Laurie is here to highlight those

meeting yesterday and so that is why that is part of

18

19

our recommendation.

- changes if you would like to hear what they are, the
- issue being that the preamble did not accurately
- 3 represent what the OIG's position was.
- 4 So if you could give a highlight of those,
- 5 Laurie, we would appreciate it.
- MS. TARANTOWICZ: Thank you. For the record,
- 7 Laurie Tarantowicz from the OIG. I think, because of
- 8 the quick turnaround from the April 1st meeting to
- 9 getting the material in the Board book, the OIG and
- 10 management didn't have the opportunity to work together
- 11 to get the preamble to reflect what the OIG's comments
- were and the changes that were made in -- at the April
- 13 meeting.
- So a lot of or some of our concerns more
- addressed, at the April meeting, specifically, for
- 16 example, we had been concerned that in -- as to group
- 17 representation, the rule had no requirement,
- 18 particularly that recipients look at income and assets
- 19 of the group before determining eligibility and the
- 20 Committee added that to the rule. So it was those
- 21 types of changes that we will, of course, work with

- 1 management on. It will actually, probably, make the
- discussion much shorter than it appears in your
- 3 workbook now.
- 4 MS. MERCADO: Were there any other comments or
- 5 other additions that we had? I think CLASP and NLADA
- 6 that worked on that. Were there any other revisions
- 7 that are going to go into it that we are going to have
- 8 a copy of or anything?
- 9 MR. MCKAY: I think the only thing we are
- talking about were minor revisions made by OIG in the
- 11 preamble that were not included in the wake of the
- 12 April 1st meeting.
- 13 CHAIRMAN STRICKLAND: But they are in this
- 14 draft? They have been incorporated?
- MS. CONDRAY: No, not yet.
- 16 CHAIRMAN STRICKLAND: They will be.
- 17 MS. CONDRAY: Right. The recommendation from
- 18 the Committee is that the Board approve publication and
- 19 allow management and the OIG to work together to make
- 20 those minor changes in those -- in the discussions that
- 21 appears in those two pages and then be able to get it

- 1 out for comment.
- MR. MCKAY: Yes. Yes, the only changes, as I
- understand it, are OIG's position, not anyone else's.
- 4 MS. CONDRAY: Right. Yes. Right.
- 5 CHAIRMAN STRICKLAND: Okay. So with that
- 6 understanding, your motion encompasses that concept.
- 7 MR. MCKAY: It does. It does, Mr. Chairman.
- 8 CHAIRMAN STRICKLAND: All right. Is there a
- 9 second to that motion?
- MS. MERCADO: Second.
- 11 CHAIRMAN STRICKLAND: Any further discussion?
- (No response.)
- 13 CHAIRMAN STRICKLAND: All right. Let's
- 14 proceed to a vote, then, on the motion. All those in
- 15 favor of the motion, please say aye.
- (Chorus of ayes.)
- 17 CHAIRMAN STRICKLAND: Those opposed?
- 18 (No response.)
- 19 CHAIRMAN STRICKLAND: Passed unanimously. You
- 20 have a couple of other --
- MR. MCKAY: Yes, Mr. Chairman. I see

- 1 Mr. Dieter's --
- MR. DIETER: When we get the examples
- illustrating the group representation, it also would be
- 4 helpful to me if they provided some examples of the 200
- 5 percent exception, you know, where there is a change in
- 6 that. I am kind of -- I don't understand the context of
- 7 that. So that would help me at that point.
- 8 CHAIRMAN STRICKLAND: Okay. Well, you and I
- 9 are both after some so-called practical examples.
- MR. DIETER: Yes.
- 11 CHAIRMAN STRICKLAND: And that is what I -- I
- 12 should have used that term a while ago when I was
- 13 proposing it to you, Mike.
- 14 MR. MCKAY: Yes. Thank you. We will do that.
- Moving on to the next subject, if I may. The
- 16 Committee, over the last several meetings, had been
- 17 addressing the class action issue I believe in the wake
- of a petition or a complaint that we received. And in
- 19 the course of our review, discovered that there were
- 20 six programs that were still involved in one way or
- 21 another with class actions. And these were class

- 1 actions that were brought well before the congressional
- 2 prohibition.
- And our committee asked about the status of
- 4 those few remaining class actions and Vic Fortuno and
- 5 Jonathan Asher gave a presentation yesterday. They, in
- 6 response to our request, contacted those six programs
- 7 by phone, they were on the speaker phone, they actually
- 8 had a script that they prepared ahead of time, but they
- 9 also offered representatives of each program to look at
- 10 the -- our committee's transcript from February 4th to
- 11 perhaps get a better understanding of what the issue
- 12 was.
- They, that is Mr. Fortuno and Mr. Asher,
- 14 respectfully asked each program to withdraw from the
- 15 remaining class actions where they are the attorney of
- 16 record. They subsequently heard back from each of them
- 17 and the responses fell into the following categories:
- 18 either the programs had obtained substitute counsel or
- 19 were in the process of trying to obtain substitute
- 20 counsel or reported back that the cases were now closed
- and they did not need representation at all.

- Two politely declined to withdraw. I believe
- 2 Vic did tell us that their involvement was probably
- within compliance with LSC regulations. This is giving
- 4 an example. Taking calls from indigent clients asking
- 5 questions about the matter or whether or not they are
- 6 members of the class. It is the same kind of work they
- 7 would perform if they were not counsel of record
- 8 obtaining the -- answering the same questions that are
- 9 posed.
- We did ask that the compliance office monitor
- 11 these two remaining cases and Jon and Vic will do a
- 12 memo to the file to document their good work and we did
- ask that the Committee address this issue again at our
- 14 October meeting in Boise so we can continue to monitor
- 15 this important issue. No action -- we are not asking
- 16 for any action from the Board on this subject.
- 17 The next issue relates to the Dean Andal
- 18 petition and you may recall that Mr. Andal filed a
- 19 petition to open rulemaking to amend our regulation on
- 20 class actions. That is rule 1617. We heard from him
- 21 in Cincinnati. He came and made a presentation to the

- 1 Committee. And his position is that the
- 2 non-adversarial exception to the class action
- 3 prohibition should be deleted.
- 4 The Committee carefully considered his request
- 5 over more than one meeting. We concluded that the
- 6 rulemaking process for 1611 (sic) should not be
- 7 reopened and Chairman Meites did call Mr. Andal,
- 8 explain to him our position and we were told that he --
- 9 Mr. Andal appreciated the opportunity to make the
- 10 presentation to the Committee, understood our position.
- 11 MOTION
- 12 MR. MCKAY: So in the wake of really several
- 13 meetings, that is consideration of the petition,
- 14 hearing from Mr. Andal and doing our follow-up work,
- the Committee does recommend to the Board,
- Mr. Chairman, that the Board deny the petition
- 17 submitted by Mr. Dean Andal to open the rulemaking to
- amend LSC's regulation on class action, that is 45 CFR
- 19 Part 1617.
- 20 CHAIRMAN STRICKLAND: And that is a motion to
- 21 that effect.

- 1 MR. MCKAY: I so move.
- 2 CHAIRMAN STRICKLAND: Is there a second?
- MS. MERCADO: Second.
- 4 CHAIRMAN STRICKLAND: Any discussion of the
- 5 motion?
- 6 (No response.)
- 7 CHAIRMAN STRICKLAND: All those in favor of
- 8 the motion, please say aye.
- 9 (Chorus of ayes.)
- 10 CHAIRMAN STRICKLAND: Those opposed, nay.
- 11 (No response.)
- 12 CHAIRMAN STRICKLAND: Motion adopted.
- MR. MCKAY: The next subject, Mr. Chairman, we
- 14 could fall into the category of being gluttons for
- 15 punishment. We have addressed the issues that were on
- our plate and are looking for new issues. We are aware
- 17 that the rulemaking process began a long time ago for
- 18 Rule 1626, which is alien -- the alien regulation.
- We know that the Corporation has received a
- petition by a grantee in Wisconsin regarding the 12.5
- 21 percent PAI obligation. And there are other rules we

- 1 might look at as well. So we discussed the rulemaking
- agenda, discussed the subject of listing our priorities
- and we think the Committee would like to come up with
- 4 an agenda for our future work.
- 5 MOTION
- MR. MCKAY: And so we are recommending to the
- 7 Board, Mr. Chairman, that the Board direct the staff to
- 8 publish a notice in the Federal Register seeking public
- 9 comment for a period of 30 days on suggestions toward
- the development of a rulemaking agenda. And I make
- 11 that motion, Mr. Chairman.
- 12 CHAIRMAN STRICKLAND: Is there a second?
- MS. BEVIER: Second.
- 14 CHAIRMAN STRICKLAND: It has been moved and
- 15 seconded and is there any discussion to the motion?
- 16 MR. MCKAY: Just a brief -- I don't think I
- 17 thoroughly explained it. You know, instead of us
- deciding in a vacuum what we should be addressing, we
- 19 should send out the word and say okay. What -- should
- we go back and focus on the alien regulation. Have
- 21 their been issues that have surfaced since then that we

- should be paying attention to.
- 2 And so instead of making the decision in more
- of a vacuum, we thought we should open it up and let
- 4 people know we are interested in hearing and let as
- 5 many people know as possible that we would like to hear
- from them on this subject and we think we would make a
- 7 better -- our decision as to what we should address
- 8 next would be better made if we heard from more folks.
- 9 And that is the underlying principle of our
- 10 recommendation to the Board and the motion.
- 11 CHAIRMAN STRICKLAND: Further discussion?
- (No response.)
- 13 CHAIRMAN STRICKLAND: All right. All those in
- 14 favor of the motion, please say aye.
- (Chorus of ayes.)
- 16 CHAIRMAN STRICKLAND: Those opposed, nay.
- 17 (No response.)
- 18 CHAIRMAN STRICKLAND: The ayes have it.
- MR. MCKAY: Finally, Mr. Chairman, the last
- issue we addressed, and Lillian brought this to our
- 21 attention, it is a renewed concern and that is -- or an

- 1 issue -- I think it is a concern for some -- the
- 2 Federal Sunshine Act and our regulations are not the
- 3 same, they are different, and we all think we need to
- 4 better understand the difference between what is in the
- 5 statute and what is in our own regulations.
- And so we have asked Vic Fortuno to prepare,
- 7 for our July meeting, a presentation of the differences
- between the two. And it doesn't require a board action,
- 9 but just to let you know that that is on our plate as
- 10 well, Mr. Chairman.
- 11 CHAIRMAN STRICKLAND: All right.
- 12 MR. MCKAY: That is the end of our report.
- 13 CHAIRMAN STRICKLAND: Thanks very much.
- 14 All right. Our next item is to consider and
- 15 act on the report of the Performance Reviews Committee.
- 16 Chairman Lillian BeVier.
- 17 CONSIDER AND ACT ON THE REPORT OF THE
- 18 PERFORMANCE REVIEWS COMMITTEE
- 19 MS. BEVIER: The Performance Reviews Committee
- 20 met yesterday afternoon. We met in closed session.
- 21 The Committee considered and acted on its internal

- 1 procedures for engaging in the evaluation of the
- 2 President. We have a tentative schedule for conducting
- 3 that performance evaluation and have a sense of how we
- 4 intend to proceed.
- In addition, the Committee considered the
- 6 issue of whether the IG should be subjected to the same
- 7 kind of performance review to which the President is
- 8 subjected. There is some tension with -- not tension
- 9 in that. There is -- the IG's position is generically a
- 10 rather odd one in terms of the potential for having to
- 11 represent both sides of the fence, if you will, and
- 12 there are some issues with respect to how one goes
- about evaluating the IG. And the Committee has those
- 14 issues under consideration. That is all.
- 15 CHAIRMAN STRICKLAND: Okay. Any questions for
- 16 Lillian?
- 17 (No response.)
- 18 CHAIRMAN STRICKLAND: All right. The next
- 19 item, then, is consider and act on proposed -- the
- 20 proposed process for the review and development of
- 21 strategic directions. And Helaine, are you going to

- 1 give us a presentation on that?
- 2 CONSIDER AND ACT ON PROPOSED PROCESS FOR THE REVIEW
- 3 AND DEVELOPMENT OF STRATEGIC DIRECTIONS
- 4 MS. BARNETT: Thank you, Mr. Chairman. As the
- 5 Board is aware, LSC has a document entitled Strategic
- 6 Directions 2000 to 2005 and December 31, 2005, is the
- 7 end of this plan for direction and therefore, we would
- 8 like to raise to the Board the way the Board would like
- 9 to proceed with management in reviewing that document
- in deciding in how it wishes to go forward as LSC
- 11 charts its future course of action.
- 12 I have presented to the Board a brief
- memorandum, which is my understanding as to the
- 14 background of how that document was prepared by a prior
- 15 board. And the impetus for strategic planning of this
- 16 type comes from the Government Performance and Results
- 17 Act of 1993, otherwise known as GPRA. And although we
- 18 are not bound by it, it was designed for large federal
- 19 executive agencies and we are much smaller and do not
- 20 have the staff we apparently sought to conform to the
- 21 spirit of the requirements and in essence, it was

- 1 called strategic directions because it didn't fully
- 2 comply with the GPRA requirements as a strategic plan.
- Nonetheless, we are proposing, for the Board's
- 4 consideration, that we begin the process in earnest to
- 5 develop together what our future direction should be.
- 6 And one of the first questions for the Board to
- 7 consider is what period of time that might cover. The
- 8 last strategic direction was a five year period of
- 9 time. Is five years the appropriate time? Is three
- 10 years more appropriate to review it in 2008? So that
- is an issue for your consideration.
- 12 And in also developing the process for the
- 13 review and the development of LSC's strategic direction,
- 14 we suggest to the Board that the Board might want to
- 15 confer and seek input from various potential
- 16 stakeholders, which would include, of course, LSC's
- 17 staff, the executive directors and other senior staff
- of LSC-funded programs, NLADA, CLASP, MIE, the National
- 19 Association of IOLTA programs, the American Bar
- 20 Association and various entities of the American Bar
- 21 Association, such as SCLAID, the IOLTA Commission the

- 1 Pro Bono Committee, Delivery of Legal Services
- 2 Committee, the Commission on Minorities and
- 3 Professionals, Commission on Women.
- We would want like to get input from
- 5 congressional staff, we suggest, members of the
- judiciary, client representative groups and other
- 5 stakeholders that you may identify or others may
- 8 identify for us. And our suggestion, for the Board's
- 9 consideration, is that we seek written submissions from
- 10 these groups that -- if you would so direct us, we
- would invite written submission prior to the July board
- meeting at which time the Board might like to set aside
- a set period of time for their review and to begin the
- 14 discussion.
- I am also prepared to commit LSC's staff at
- this endeavor and I have actually begun the process of
- 17 asking the senior managers at LSC for their preliminary
- 18 thoughts based on existing strategic direction what
- might be continued, what might be changed and what
- 20 perhaps was omitted that should be included. And we
- 21 certainly would be prepared to include address of the

- 1 Board's consideration also at the July meeting.
- 2 And what I would like to do at this meeting is
- to set in place a process to go forward with board
- 4 direction as to the development in the next few years,
- 5 $\,$ as determined by the Board, as to LSC's future
- 6 direction.
- 7 CHAIRMAN STRICKLAND: Well, I am impressed by
- 8 the proposed process that you have set forth in your
- 9 memorandum and just to express my own thought on that,
- 10 I think we should probably consider undertaking it
- 11 since we are just at the end of a five-year plan,
- 12 another five-year plan.
- 13 MOTION
- 14 CHAIRMAN STRICKLAND: And just to get the
- 15 matter on the table for discussion, I would move using
- 16 five years, the adoption of your proposed process for
- 17 the review and development of strategic directions.
- 18 And if we can get a second to that motion.
- MR. MCKAY: Second.
- 20 CHAIRMAN STRICKLAND: Then is there any
- 21 discussion on that? David.

- 1 MR. HALL: Yes. The only thing I would
- suggest, as a part of this process, it seems like
- 3 before moving to the development of the next five-year
- 4 plan, that there should be some assessment of the
- 5 five-year plan that we were just under.
- I mean, there was some clear goals outlined of
- 7 where we should have been by this particular time and I
- 8 think as you begin to structure this new plan and this
- 9 new process, it seems like there should be some
- 10 assessment of how well we did and many of the
- 11 stakeholders that you are listing as individuals who we
- 12 are going to get ideas for -- from to build the future,
- 13 should also be individuals who we should get some
- 14 assessment from them, as well, as to how well we have
- 15 done or where we have fallen short on the existing
- 16 plan. So that would be my suggestion, but otherwise --
- 17 CHAIRMAN STRICKLAND: Is there any objection
- 18 to considering the motion amended to include that
- 19 suggestion?
- MS. BARNETT: Not at all.
- 21 CHAIRMAN STRICKLAND: Any objection? Okay

- 1 Let's then consider the motion to be amended to include
- the assessment of the previous five years' strategic
- 3 plan as a part of the process that you will follow and
- 4 bring to us.
- 5 Did you have a question?
- 6 MS. BEVIER: Well, I just have a comment or a
- 7 concern. I think this is a really important endeavor
- 8 and what is -- and obviously we are at a very
- 9 preliminary stage. So the fact that we have no idea
- 10 how the inquiry is going to be structured shouldn't
- 11 concern us at this time, but I think it is important
- 12 when you are doing a strategic plan to have an idea of
- 13 what -- how to organize the discussion.
- And, you know, whenever I have been engaged in
- a strategic planning process in other endeavors, there
- has always been a facilitator of some sort or some way
- 17 of organizing the setting of priorities and the tasks
- 18 and so forth.
- 19 And so I would -- I quess I would be satisfied
- with the staff coming forward with a proposed way of
- 21 structuring our discussion, you know, where you do the

- strengths, weaknesses and opportunities and challenges,
- those kinds of things, and so that when we get the
- 3 input from these stakeholders, and so forth, we can
- 4 begin to get a little more focused. I am just
- 5 concerned about the amorphous nature of it at this
- 6 point and I, you know, I would hope that the staff can
- 7 help us to structure our discussion.
- MS. BARNETT: We take that as a challenge.
- 9 CHAIRMAN STRICKLAND: Yes
- MS. MERCADO: I am sorry, Mr. Chairman.
- 11 CHAIRMAN STRICKLAND: Go ahead.
- MS. MERCADO: I was just going to suggest that
- 13 Lillian's comments, actually in part of the strategic
- 14 planning, we would be able to utilize someone who is a
- 15 facilitator to do that and which we did several times,
- 16 you know, throughout that. And I think that Helaine
- 17 pointed that out in her memorandum. And we did meet
- different times with actually trained specialists in
- doing strategic planning, but we had the input from all
- these different stakeholders to sort of help us look at
- and focus of what it is that we wanted to do.

- So it doesn't necessarily negate that we get
- 2 that assessment of what we have done from the last five
- years and what they would like to see us do in the next
- 4 five years, it just helps focus our discussion, once we
- 5 actually do get ready to sit down and, you know, spend
- a day or two doing strategic planning as a board.
- 7 CHAIRMAN STRICKLAND: Are you suggesting that
- 8 we might have a called meeting of the Board --
- 9 MS. MERCADO: Just for that, mm-hmm.
- 10 CHAIRMAN STRICKLAND: -- devoted exclusively
- 11 to strategic planning?
- MS. MERCADO: Mm-hmm.
- 13 CHAIRMAN STRICKLAND: In addition to the
- 14 suggestion here; that is, that we take specific amounts
- of time at the July and September meetings, or October,
- 16 whatever. It is really October, isn't it?
- MS. MERCADO: It is in October.
- 18 CHAIRMAN STRICKLAND: You are suggesting that
- 19 as an additional step.
- MS. MERCADO: Right.
- 21 CHAIRMAN STRICKLAND: As I understand it.

- 1 MS. MERCADO: Probably the October meeting
- would be more appropriate than the July. In July, you
- would be getting all the comments and you sort of need
- 4 to work through those.
- 5 CHAIRMAN STRICKLAND: Well, I guess we will
- leave the question open as to whether we call a special
- 7 meeting. We will see how we do.
- 8 MS. MERCADO: Or just add a date to your board
- 9 meeting.
- 10 CHAIRMAN STRICKLAND: Yes. Yes, sir?
- MR. DIETER: In terms of soliciting comments,
- 12 I think until we, you know, decide how we are going to
- 13 structure this, that having people coming in in July
- 14 would be kind -- would be preliminary. I mean, we can
- 15 certainly solicit written sort of first reactions if we
- 16 wanted, but I think it would take a lot of time to have
- 17 people come, you know, for one thing all the way to
- 18 California to make their presentations when we are so
- 19 early in the game.
- 20 CHAIRMAN STRICKLAND: Yes. I think you are
- 21 probably right.

- MS. BARNETT: Limit it to just written
- 2 comments.
- 3 CHAIRMAN STRICKLAND: Yes, I think so.
- 4 MS. BARNETT: For July?
- 5 CHAIRMAN STRICKLAND: Right.
- 6 MR. GARTEN: Frank?
- 7 CHAIRMAN STRICKLAND: Yes, sir.
- 8 MR. GARTEN: How about getting the background
- of how they put together this 2000 plan to begin with
- 10 and procedures they went through.
- 11 CHAIRMAN STRICKLAND: Yes, I think we have
- 12 that.
- MS. BARNETT: Yes.
- 14 CHAIRMAN STRICKLAND: We may not have it right
- 15 here, but is it in your memo?
- MS. BARNETT: I don't think so.
- MR. GARTEN: I didn't see it.
- MS. BARNETT: On page 130, there was an
- 19 abbreviated procedure.
- MS. BEVIER: Yes.
- MS. BARNETT: Look on 130 and 131.

- 1 MS. BEVIER: It is very abbreviated.
- MS. BARNETT: It is very abbreviated.
- MS. BEVIER: Yes.
- 4 MS. MERCADO: But I know that our strategic
- 5 planning committee were recorded. And if someone wants
- 6 to, they can go to the transcript of the strategic
- 7 planning meeting. I mean, they were all recorded. So
- 8 those records exist if anybody would like to look at
- 9 them. I am sure that our archives have that. But in
- any event, I think that Helaine's memo would just sort
- of synchronize very quickly just the time line, more
- 12 than anything else, of what it took us to do these.
- 13 CHAIRMAN STRICKLAND: Did the Board have a
- 14 strategic planning committee designated for that?
- MS. MERCADO: There was a strategic special
- 16 committee to sort of synchronize the comments that came
- in from the field to sort of lend some direction, work
- 18 with the experts on -- but then the full board actually
- 19 met during the strategic planning.
- 20 CHAIRMAN STRICKLAND: Yes.
- MS. MERCADO: It wasn't limited to just the

- 1 committee.
- CHAIRMAN STRICKLAND: Okay. We will fold that
- into the process as we come back in July.
- 4 MS. BEVIER: We might be able to get enough
- 5 information just from looking at the minutes. Do you
- think we would or would we have to look at everything?
- 7 In any event, maybe just an effort on the part of
- 8 staff to find out how it went and what the process was
- 9 and summarize it for us.
- MS. MERCADO: The minutes are so brief.
- 11 Unfortunately, you really almost have to look at the
- 12 transcripts and there were some summaries of some
- documents and Victor, correct me if I am wrong, there
- 14 were also some computer program DVD's that were done on
- the various plannings that were actually outlined. You
- 16 can even look at it. I mean, there has been already a
- 17 lot of preliminary work. I am sure some of those
- issues may be the same, some of them may be different.
- 19 The strategies may be different, but --
- 20 CHAIRMAN STRICKLAND: Herb, did you have a
- 21 point?

- MR. GARTEN: Yes. Well, I just mention that
- the short writeup does refer to President McKay hiring
- 3 Tom McSweeney and his organization to set up a
- 4 strategic management to be consultant for the project.
- 5 They probably issued some kind of report to begin with
- to the Board that the Board then reported on. So
- 7 perhaps John has it in his files.
- 8 MR. MCKAY: He might.
- 9 CHAIRMAN STRICKLAND: Well, we will
- 10 certainly -- we have asked the staff, I think, to
- 11 review that and bring us back some information about
- 12 how the plan was developed. So I think at the first
- 13 brush at it, let's ask the staff to bring us that
- information and see what we need to do from there.
- MR. DIETER: At one point I had compiled some
- information on the strategic planning. We have had, I
- think, three periodic reviews of the plan up until
- January 2003. There were performance -- at least there
- were some reports in here tied to the performance
- 20 reviews of that if anybody wants to take a look at
- 21 that.

- 1 CHAIRMAN STRICKLAND: You mean measuring how
- we are doing as against the plan?
- MR. DIETER: They had progress reports in '01,
- 4 '02 and one is as of dated January of '03. I haven't
- 1 looked at them in a while, but there was some
- 6 follow-through on the plan up until about the point
- 7 where the Board changed and the president changed and
- 8 everything and I think our decision was we were just
- 9 going to wait and put that all off until we had some
- 10 more continuity in terms of --
- 11 CHAIRMAN STRICKLAND: So there has been some
- work, then, in response to David's point.
- MR. DIETER: Right.
- 14 CHAIRMAN STRICKLAND: But it is not all the
- 15 way through this year and so on.
- MS. BARNETT: It stopped in January of '03.
- 17 CHAIRMAN STRICKLAND: Yes. Okay. Let's see.
- 18 Where did we leave off? Do we have a motion or did we
- 19 already adopt that motion?
- MS. MERCADO: We haven't adopted it yet.
- 21 CHAIRMAN STRICKLAND: We did or didn't?

- 1 MR. HALL: No. We have a motion in which you
- 2 incorporated my --
- 3 CHAIRMAN STRICKLAND: And we didn't vote on
- 4 it.
- MR. HALL: We didn't vote on it.
- 6 CHAIRMAN STRICKLAND: All right. Is there any
- 7 further discussion before we proceed to a vote? I lost
- 8 the thread there for a minute.
- 9 MR. WEST: Mr. Chairman, if I just might add a
- 10 couple of things.
- 11 CHAIRMAN STRICKLAND: Yes, sir. Go ahead.
- 12 MR. WEST: In addition to in the past that the
- 13 Corporation had committed following in the spirit of
- 14 GPRA and there have been a number of representations to
- 15 Congress. Since that point, there have been a couple
- of developments in Washington, I think, that we need to
- take cognizance of and the two things. One is the
- 18 President's management agenda, in which scorecards are
- issued to agencies and the second is something called
- 20 the Performance Assessment Rating Tool, which is really
- 21 a scoring of agencies.

- And I think it is important to look at because
- those agencies that got zeroed out in this year's
- 3 President's budget were agencies that basically flunked.
- 4 They couldn't demonstrate their program purpose and
- 5 design, strategic planning, program management and
- 6 program results and accountability. So I think as we
- 7 go through this process, I think we need to take in
- 8 account sort of where the political issues are today
- and not just sort of look at the GPRA process, but, you
- 10 know, take it to the next level.
- And I would add that I think in addition to
- 12 the list that Helaine presented, which is pretty
- 13 comprehensive, I think we probably ought to include OMB
- in that as a -- to get their input. And I guess when
- she said LSC staff, I assume she was counting my office
- 16 as -- LSC is a separate stakeholder. We obviously want
- 17 to be part of that process, but Congress is more and
- more relying on these scorecards and I think down the
- 19 road, it is going to be more and more important for the
- 20 Corporation to go talk to Congress in a language that
- 21 they understand.

- 1 CHAIRMAN STRICKLAND: Yes, Maria?
- MS. MERCADO: And in looking in that model,
- one of the problems that we have with our model,
- 4 because the convener that worked with us was from the
- 5 FBI, the strategic planning director, and part of the
- 6 problem that we had was that a lot of the goals that
- 7 Legal Services would seek to meet, unfortunately, were
- 8 tied to funds, to our level of funding.
- And so are you going to give us zero funding
- because we didn't increase, you know, 10 percent more
- 11 representation of poor people or 20 percent more
- 12 representation when our funding got cut, you know, 10
- 13 percent. And so there has to be a reality mode that if
- 14 there is going to be a scorecard by Congress as to what
- we are and we are not able to deliver, that it always
- take into the fact the funds that we do or don't get and
- 17 they get cut.
- And I think that was a problem that we had in
- 19 discussing with a convener or moderator in facilitating
- that I used sort of X, Y, Z numbers, you know, zero or
- 21 pluses, but it doesn't quite work as easily that way

- with Legal Services saying that the model that we are
- 2 looking at and how we reach those goals may be a little
- 3 bit different because it is the delivery of services to
- 4 people and it is not rigid.
- 5 CHAIRMAN STRICKLAND: Rob?
- 6 MR. DIETER: Well, I would endorse his
- 7 suggestion as -- I fault myself for not bringing it up
- 8 actually. As I understand the process, and I am not an
- 9 expert in it, but OMB works with the Agency to
- 10 establish realistic goals for the Agency not, you know,
- 11 aspirational goals that are unachievable within the
- 12 budget, but in reality, as I understand, OMB will sort
- of lower the expectations of the Agency in terms of
- 14 what they realistically can achieve over a certain
- 15 period of time given their, you know, budget
- 16 constraints.
- And so it is not intended to be a process
- where anybody is penalized because they didn't reach a
- 19 goal that wasn't possible and achievable within a
- 20 certain time frame. And, you know, as I understand the
- 21 budgeting process, there is -- with the Administration,

- 1 there is much, much more focus on results. Not
- 2 necessarily how much money is being thrown at a
- 3 problem, so to speak, but what is being achieved with
- 4 that money.
- And so it would be important to at least have
- 6 somebody come in, I think, and explain that initiative
- and how they go about setting the goals and working
- with the Agency in terms of establishing, you know,
- 9 realistic goals that they can achieve for that period.
- 10 CHAIRMAN STRICKLAND: Your suggestion is that
- we should make contact with OMB and pull that in the
- 12 mix.
- 13 MR. DIETER: Yes. I am not sure what the
- 14 President's initiative -- the administrative side of
- that is, but we should find out and include that.
- 16 CHAIRMAN STRICKLAND: Okay. Helaine, I think,
- is making notes on that.
- MR. GARTEN: This is part of the fact-finding
- job that we are going to do --
- 20 CHAIRMAN STRICKLAND: Yes.
- 21 MR. GARTEN: -- to gather all the other

- 1 material that we are seeking?
- 2 CHAIRMAN STRICKLAND: Right. I think we
- 3 are -- between now and the July meeting, we are, it
- 4 seems to me clearly, in a fact-finding mode and we will
- 5 look for further information from you and the staff.
- All right. We still haven't voted on our
- 7 motion, have we.
- 8 MR. HALL: But I think we can do that pretty
- 9 quickly.
- 10 CHAIRMAN STRICKLAND: I think so.
- Any further discussion? Don't be raising your
- 12 hands. We have got to --
- 13 (No response.)
- 14 CHAIRMAN STRICKLAND: All right. We are ready
- 15 to vote on that motion. All those in favor of the
- 16 motion, please say aye.
- (Chorus of ayes.)
- 18 CHAIRMAN STRICKLAND: Those opposed, nay.
- 19 (No response.)
- 20 CHAIRMAN STRICKLAND: Okay. The ayes have it
- 21 and that motion is adopted. Was there anything further

- on that, Helaine?
- MS. BARNETT: No, there wasn't.
- 3 CHAIRMAN STRICKLAND: Okay.
- 4 MS. BARNETT: Thank you, Mr. Chairman.
- 5 CHAIRMAN STRICKLAND: All right. Item 15,
- 6 Helaine, is consider and act on the Board's meeting
- 7 schedule for calendar year 2005; isn't that right, or is
- 8 it 6?
- MS. BEVIER: Well, the dates in the book are
- 10 6 -- or 5 I mean.
- MS. BARNETT: The dates in the book are 5, but
- 12 actually consider and act on other business is going to
- 13 be 2006.
- 14 CHAIRMAN STRICKLAND: Okay.
- MS. BARNETT: But you can act on the remaining
- 16 dates. I think you have already acted on it.
- 17 CHAIRMAN STRICKLAND: I think we have.
- MS. BARNETT: It is just a reminder --
- 19 CHAIRMAN STRICKLAND: Yes.
- MS. BARNETT: -- that we have a conference
- 21 call on --

- 1 CHAIRMAN STRICKLAND: So that is on the tab
- 2 called -- well, it is on page 111 and 12.
- MS. BARNETT: Right.
- 4 CHAIRMAN STRICKLAND: That is the 2005 meeting
- 5 schedule. Do we need to take any action on that or is
- 6 that just an information item?
- MS. BARNETT: No, that has already been
- 8 approved.
- 9 CHAIRMAN STRICKLAND: Okay.
- MR. DIETER: Is the May 19th meeting
- 11 happening? That was just a contingent date, wasn't it,
- 12 or is that --
- MS. BARNETT: No. I believe that is a
- 14 response to the SAR. We haven't received it. Kirt said
- we will be receiving it Monday or something to that
- 16 effect.
- 17 MR. DIETER: Okay.
- MS. BARNETT: And then we have to --
- MS. BEVIER: And what time is that?
- MS. BARNETT: I am not sure we have set a time
- 21 actually. I don't see --

- 1 CHAIRMAN STRICKLAND: I think we will have to
- 2 send out an e-mail on that.
- MS. BARNETT: We will check with you and then
- 4 send it out.
- 5 CHAIRMAN STRICKLAND: Yes. Yes.
- 6 MS. BARNETT: We will follow up with a time.
- 7 CONSIDER AND ACT ON BOARD'S MEETING SCHEDULE
- FOR CALENDAR YEAR 2006
- 9 MS. BARNETT: What I wanted to bring for the
- 10 Board's consideration if not the dates for 2006, but the
- 11 location for the meetings and we are proposing that the
- 12 Board meet in Portland, Oregon and Providence, Rhode
- 13 Island and in Charleston, West Virginia and of course
- 14 having the annual meeting, as we are bound to, in
- 15 Washington, D.C. And I would propose to speak to the
- 16 Chairman next week and then we will send out proposed
- 17 dates.
- 18 CHAIRMAN STRICKLAND: All right. So at the
- 19 moment that is a -- do we need to -- a motion on those
- locations or do we just need to, by consensus, agree
- 21 that those --

- 1 MS. BARNETT: Do we need a motion on the
- 2 locations?
- 3 CHAIRMAN STRICKLAND: Do we need a motion on
- 4 that, Vic? Sometimes those things change.
- MR. FORTUNO: You may, but it is not necessary
- and if you do act by motion, then it is going to
- 7 require the same level of formality to undo that if
- 8 there is a change.
- 9 CHAIRMAN STRICKLAND: Why don't we not adopt a
- motion, then, if that is satisfactory to the Board, but
- 11 we will just, in terms of an information item to the
- 12 Board, say that those are the proposed locations and it
- 13 may turn out that, for one reason or another that we
- 14 don't know about today that one of those might not work.
- So we will keep you informed on that both as to the
- 16 locations and the dates.
- MS. BARNETT: Okay.
- 18 CONSIDER AND ACT ON OTHER BUSINESS
- 19 CHAIRMAN STRICKLAND: Is there any other
- 20 business to come before the open session of the
- 21 meeting?

- 1 (No response.)
- 2 CHAIRMAN STRICKLAND: And is there any public
- 3 comment? Yes, sir. Luis, please come forward.
- 4 PUBLIC COMMENT
- 5 MR. MALDONADO-GUZMÁN: Since you are going to
- 6 continue doing your business in a closed meeting, I
- 7 would like to say farewell until the next time, that
- 8 you should come -- consider Puerto Rico again. We have
- 9 been very honored to have you here. It has been a
- 10 great experience for us. We are very thankful to you
- and we expect to meet again very soon and do -- and
- 12 continue doing our work. Thank you very much for being
- 13 here and I believe -- and I hope that you have had a
- 14 very well stay here. Thank you.
- 15 CHAIRMAN STRICKLAND: Well, we thank you and
- 16 your colleagues at Puerto Rico Legal Services and the
- 17 Community Law Office and the Inner American University
- 18 Law School for wonderful hospitality. I am sure I
- 19 speak for the whole board in --
- 20 (Applause.)
- MR. MALDONADO-GUZMÁN: Thank you.

- 1 CHAIRMAN STRICKLAND: Thank you very much.
- 2 All right. Then at this -- is there any other
- 3 public comment? Yes. Please come forward.
- MS. WALLACE: Mr. Chairman, I just wanted to
- 5 thank Ms. Barnett for her earlier acknowledgment of my
- 6 appointment to the position of president and CEO for
- 7 NLADA beginning July 1st. I wanted to thank you for
- 8 including NLADA in your program visit the past couple
- 9 of days and to assure you that next time, if you are so
- gracious to include us, we will get to the bus on time.
- But seriously, we were delayed because we
- 12 spent some time, a few minutes, talking with staff to
- 13 get further information about the gap between the
- 14 individuals, the number of individuals living on the
- island in poverty and the availability of legal
- 16 services. And to say that those numbers are alarming
- is certainly an understatement and very sobering when
- 18 you think about the fact that each of those numbers
- 19 represents a person with a face and a name and a person
- who should be able to access justice in our country.
- 21 So I simply wanted to say I look forward to

- 1 working with you, to co-leading and co-laboring that
- 2 struggle. I am very excited and honored to be able to
- 3 have the opportunity to lead NLADA. I will not be able
- 4 to attend in July when my appointment is official. So
- 5 I just wanted to say that we look forward to continuing
- 6 to work in that struggle with you. Thank you.
- 7 CHAIRMAN STRICKLAND: The feeling is mutual
- 8 and thank you very much for your comments and thanks
- 9 for being here for this meeting.
- 10 Any other public comment?
- 11 (No response.)
- 12 CONSIDER AND ACT ON WHETHER TO AUTHORIZE AN EXECUTIVE
- 13 SESSION OF THE BOARD TO ADDRESS ITEMS
- 14 LISTED BELOW UNDER CLOSED SESSION
- 15 CHAIRMAN STRICKLAND: All right. At this
- 16 time, then, I would entertain a motion to close the
- 17 meeting and go into an executive session of the Board
- 18 to consider the items listed under -- on our agenda
- 19 under "Closed Session" as the agenda was amended. Is
- there such a motion?
- 21 MOTION

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CHAIRMAN STRICKLAND: Is there a second?
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             MR. GARTEN: Second.
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             CHAIRMAN STRICKLAND: Those in favor of the
5
    motion, please say aye.
6
              (Chorus of ayes.)
             CHAIRMAN STRICKLAND: We will just take a
7
    short break here and convene again in about I hate to
    say 10 minutes because it might turn into 3. Let's say
    five minutes and see how that works.
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11
              (Whereupon at 2:52 p.m., the open session
    meeting of the LSC Board of Directors was adjourned to
12
    closed session.)
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MR. HALL: So moved.