

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

P.O. Box 419064, Rancho Cordova, CA 95741-9064



May 16, 2007

LCSA LETTER: 07-08

ALL IV-D DIRECTORS

SUBJECT: DMV ONLINE SYSTEM ACCESS

Reason for this Transmittal

- State Law or Regulation Change
- Federal Law or Regulation Change
- Court Order or Settlement Change
- Clarification requested by One or More Counties
- Initiated by DCSS

This letter describes how Local Child Support Agencies (LCSAs) are currently accessing the Department of Motor Vehicles (DMV) Online System, what the Department of Child Support Services (DCSS) is doing to change Local-level access to State-level access, and how LCSA staff will access DMV information following their transition to the California Child Support Automated System (CCSAS) Child Support Enforcement Version 2 (CSE V2) system.

The CASES Consortium currently facilitates the DMV Online System access for 53 Counties. CASES users access DMV information from the client desktop by selecting the DMV icon rather than the CASES application icon. The CASES Maintenance and Operations Vendor acts as the CASES Consortium helpdesk by issuing, resetting, and terminating DMV User IDs and Passwords. The Contra Costa and Sacramento LCSAs access the DMV Online System directly through their county mainframe systems, using TN 3270 terminal emulation software. The ARS LCSAs (Los Angeles, Orange and San Diego) also access the DMV Online System through their county mainframe systems. County data centers act as helpdesks by issuing, resetting, and terminating the DMV User IDs and Passwords in Contra Costa, Sacramento, Los Angeles, Orange, and San Diego.

DCSS is finalizing procedures, transfer of authority, and developing transition plans with DMV to standardize the current child support user access agreements for DMV Online System into a single state-wide DMV Online System access agreement between DCSS and DMV. All LCSA-level users will ultimately access the DMV Online System by selecting an icon on their CCSAS workstation that will link the user to DMV through a common region in the Department of Technology Services. DCSS is seeking access to the widest range of DMV transactions possible, with a record of all DMV requests maintained and made available for DCSS/LCSA management review. DCSS staff will act as a statewide helpdesk for issuing, resetting, and terminating DMV User IDs and Passwords. State-level access to DMV Online System will not be available until after the pilot counties have transitioned to CCSAS CSE.

While the State-level agreement and functionality is being finalized between DCSS and DMV, each LCSA will continue to utilize their current method of accessing DMV Online Information.

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The continued use of current agreements, connections, and access methods, will mitigate risk of interrupted services. When all aspects of the State-level access are developed, tested, and installed, transitioned LCSAs will be moved to the new access methodology. Thereafter, LCSA staff will begin using the new access methodology at the time they transition to CCSAS CSE.

If you have any questions or concerns regarding this matter, please contact Audrey Mozaffari at (916) 464-1026 or by email at audrey.mozaffari@dcss.ca.gov.

Sincerely,

/OS/ by JOAN OBERT

JOAN OBERT
DCSS Deputy Director
Technology Services Division

cc: LCSA Coordinators