P.O. Box 419064, Rancho Cordova, CA 95741-9064

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

Reason for this Transmittal

- [] State Law or Regulation Change [] Federal Law or Regulation
  - Change
- [] Court Order or Settlement Change
- [] Clarification requested by One or More Counties
- [x] Initiated by DCSS

August 25, 2004

LCSA LETTER: 04-13

ALL IV-D DIRECTORS

## SUBJECT: SOCIAL SECURITY NUMBER REMOVAL FROM FEDERAL GOVERNMENT CHECKS

Effective December 31, 2004, some federal agencies will remove the Social Security Number (SSN) from the checks sent to the local child support agencies (LCSAs). This may cause payment identification problems when the check is received by the LCSA. To help LCSAs prepare for this change, the Department of Child Support Services (DCSS) is working with the Office of Child Support Enforcement (OCSE) and the federal agencies to verify that the federal employers have the correct case identification (ID) associated to the participant's wage assignment. The largest federal employer file that DCSS anticipates contains approximately 7,000 records. Other files are significantly smaller. The process to take place is as follows:

- 1. DCSS will run a matching routine through the Interim Federal Case Registry (IFCR) to identify the potential case number and the LCSA responsible for the case.
- 2. DCSS will extract these records into a file and load to the Case Worker Query Tool (CWQT). The file naming convention will be: LCSA.Federal Employer Name.EFTRecon.xls. (i.e. Alameda.NFC.EFTRecon.xls)
- 3. An e-mail notification will be sent to the assigned LCSA to advise them that an employer file is ready for them to download. This process will occur several times as each federal agency coordinates on its own behalf. A list of federal agencies is attached.
- 4. The LCSA will download the employer file and verify the case number for each participant record.
- 5. If the case number is incorrect or missing, the LCSA will input the correct case number.

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> The LCSA will then mail the employer file to DCSS on a CD via certified mail to Elizabeth Swearinger at DCSS, Technology Services Division, P. O. Box 419064, Rancho Cordova, California, 95741-9064. Her email address is: Elizabeth.Swearinger@dcss.ca.gov.

For new cases, each federal agency is aware of these changes and will ensure that the proper case number from the notice to withhold (NTW) is printed on new wage withholding payments.

A point of contact from each LCSA is needed to coordinate these reconciliation efforts. Please e-mail Maria.Riddlespriger@dcss.ca.gov, to provide the following information for your LCSA point of contact:

- 1. Name
- 2. Address
- 3. Phone number
- 4. Email address
- 5. CWQT logon I.D.

If you have any questions or concerns regarding this matter, please contact Jadine Takeuchi, in the Technology Services Division at (916) 464-5376 or Jadine.Takeuchi@dcss.ca.gov.

Sincerely,

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JOAN M.OBERT Deputy Director Technology Services Division

## SSN Removal on Treasury Checks Impact on Child Support by Federal Payroll Processor May 2004 – Names of Agencies

Administrative Office of the Courts AgFirst Farm Credit Bank Bonneville Power Administration Bureau of Census Department of Labor Department of Energy Department of Health and Human Services Department of Health and Human Services, Division of Commissioned Personnel Department of Interior Department of State Department of Transportation Department of Veterans Affairs Environmental Protection Agency Federal Reserve Board General Services Administration National Aeronautics and Space Administration National Finance Center National Science Foundation Nuclear Regulatory Commission Office of Personnel Management (retirees) Office of Thrift Supervision Railroad Retirement Board – Payroll St. Lawrence Seaway Development Corp. Supreme Court of the US Tennessee Valley Authority US Agency for International Development US House of Representatives US Postal Service US Senate US Tax Court US Coast Guard – Retired US Coast Guard – Active Department of Defense US Marine Corps Social Security Title II Railroad Retirement Board Veterans Benefits