

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

P.O. Box 419064, Rancho Cordova, CA 95741-9064

Reason for this Transmittal

- State Law or Regulation Change
- Federal Law or Regulation Change
- Court Order or Settlement Change
- Clarification requested by One or More Counties
- Initiated by DCSS

March 11, 2002

LCSA LETTER: 02-06

ALL IV-D DIRECTORS

SUBJECT: TOP TEN LOCAL CHILD SUPPORT AGENCIES FOR FEDERAL FISCAL YEAR 2001

I am pleased to announce the local child support agencies (LCSAs) that have been identified as Top Ten performing programs as authorized under Family Code Section 17706. The Top Ten LCSAs are: Alameda, Amador, Colusa, Humboldt, Mariposa, Plumas, San Luis Obispo, Santa Barbara, Sierra, and Sonoma. The period used to evaluate program performance was Federal Fiscal Year (FFY) 2001. The federal performance measures, (with the exception of cost-effectiveness), were used to rank LCSAs. The cost-effectiveness performance measure was excluded at this time because of the lack of consistency and compatibility in baseline amounts among local programs. Although the funding appropriated for additional incentives for the Top Ten performing LCSAs has been proposed to be suspended from this year's budget, achieving this level of performance is an accomplishment that must be recognized.

For FFY 2002, the Department will use the same performance measures but will weight them by doubling the performance ranking on *Collections on Current Support* to give it twice the weight as the other three measures (cost-effectiveness is excluded). The emphasis on *Collections on Current Support* is intended to encourage the LCSAs to focus on this performance measure as the highest priority. For FFY 2003 and future years, the Quality Assurance Performance Improvement process will be utilized to identify where improvement should be targeted and goals will be set accordingly.

DCSS-RP-2001-LCS-0004



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www.childsup.cahwnet.gov

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I want to acknowledge the outstanding achievements of the Top Ten LCSAs and congratulate them on their performance. As we recognize these counties this year, I know that all of you are dedicated to providing excellent service for children and families. If you have any questions or concerns regarding this matter, please contact me at (916) 464-5300 or Karen Echeverria at (916) 464-5080.

Sincerely,

CURTIS L. CHILD
Director