

U.S. Office of Personnel Management Fact Sheet



Information for Employees About Applying for Federal Employees' Group Life Insurance Benefits

Filing a Federal Employees' Group Life Insurance (FEGLI) Claim

When a Federal employee has died or been dismembered, or when an eligible member of an employee's family has died, please contact the employee's Federal agency to learn whether the employee had coverage under the FEGLI Program. The agency maintains the FEGLI records of its employees.

If a Federal retiree or eligible family member has died, contact OPM at **1-800-307-8298***. OPM will provide the appropriate claim forms and information about any FEGLI coverage.

Please call the Office of Federal Employees' Group Life Insurance (OFEGLI) at **1-800-633-4542** to file a FEGLI claim. When making the call, mention the emergency situation. Specially designated personnel will take your claim over the phone. OFEGLI will follow special procedures in a pandemic health crisis and will expedite all life insurance claims related to the emergency and pay them as soon as possible. If you prefer, you may submit a paper claim form, which can be found at www.opm.gov/insure/life or obtained from any Federal agency. If submitting a paper claim, please mail it to the address shown on the form as soon as possible. Don't wait for a death certificate or agency certification.

*NOTE: The 1-800-307-8298 emergency phone number provided in this fact sheet will be available only during emergencies. Emergency information will be posted on OPM's Website at www.opm.gov. If you are unable to contact the employing agency during an emergency, please contact OPM at 1-800-307-8298. During periods when there is no emergency, you must call the main OPM Retirement and Insurance phone at 1-888-767-6738.