

7050-01

LEGAL SERVICES CORPORATION

Sunshine Act Meeting of the Board of Directors Provision for the Delivery of Legal Services Committee

TIME AND DATE: The Provision for the Delivery of Legal Services Committee of the Legal Services Corporation Board of Directors will meet September 10, 2004. The Committee will convene following a lunch break expected to conclude at approximately 1:45 p.m.

LOCATION: The Best Western, 835 Great Northern Boulevard, Helena, Montana

STATUS OF MEETING: Open.

MATTERS TO BE CONSIDERED:

OPEN SESSION

1. Approval of agenda
2. Approval of the minutes of the Committee's meeting of June 4, 2004
3. Presentation by Montana Legal Services Association (MLSA) Staff on MLSA's efforts and specific activities to improve quality legal services, including:
 - a. Overview of MLSA by Klaus Sitte, Executive Director
 - b. How Technology Improves MLSA's Client Service Delivery: Earned Income Tax Credit Project by Alison Paul, Deputy Director, & Kate Bladow, Technology Project Coordinator
 - c. Expanding Clients' Access to Service and Delivering Quality Advice through MLSA's Hotline by Deborah Anspach, Hotline Managing Attorney

- d. Quality Client Services Begins with Understanding Client Community's Needs: Montana Comprehensive Legal Needs Study by Chris Manos, Executive Director, State Bar of Montana
 - e. A Client's Perspective on Quality Client Service Delivery by Leah Sliwinski, MLSA Client
 - f. Quality Service Delivery to a Special Population: MLSA's Migrant Component by Maria Beltran, Managing Attorney of the Migrant Unit
- 4. Report on status of Mentoring Project
 - 5. Public comment
 - 6. Consider and act on other business
 - 7. Consider and act on adjournment of meeting

CONTACT PERSON FOR INFORMATION: Patricia D. Batie, Manager of Board Operations, at (202) 295-1500.

SPECIAL NEEDS: Upon request, meeting notices will be made available in alternate formats to accommodate visual and hearing impairments. Individuals who have a disability and need an accommodation to attend the meeting may notify Patricia D. Batie, at (202) 295-1500.

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Victor M. Fortuno
Vice President for Legal Affairs, General Counsel & Corporate Secretary
September 1, 2004