

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES



REPORT ON THE STATUS OF CHILD SUPPORT PROGRAM AND PERFORMANCE IMPROVEMENT PLAN FEDERAL FISCAL YEAR 2007



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EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) sections 17600(c), 17600(g) and 17602, requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the status of the child support program and performance of local child support agencies (LCSAs). This report covers the performance results for Federal Fiscal Year (FFY) 2007, which ended on September 30, 2007. This report provides detailed state and local level information on performance measures and additional data for program costs and program administration.

Beginning on January 1, 2001, DCSS established child support program performance standards consisting of the federal and state measures to enable uniform assessment of performance at the local, state, and national levels.

The federal measures, described in FC section 17600(b), capture:

- ✓ rates of paternity establishment
- ✓ child support order establishments
- ✓ collection rates on current support
- ✓ cases with arrearages paid, and
- ✓ cost effectiveness (collections compared to program cost)

The state measures, described in FC section 17600(c)(1)-(5)(D) consist of:

- ✓ percent of cases with collections of current support
- ✓ average amount collected per case with a collection
- ✓ percent of cases with a support order established during the report period
- ✓ total cost of administering the local child support agency, including share of costs, and the incentive funding received by each county (see Section II, Program Administration)
- ✓ total direct program administrative costs (see Section II, Program Administration)
- ✓ total indirect program administrative costs (see Section II, Program Administration)
- ✓ percent of cases requiring a support order with alleged obligor served with a summons and complaint
- ✓ percent of cases with support orders established with medical support ordered and provided
- ✓ comparison of received complaints to cases (customer service)

Section I, Child Support Performance, addresses the federal and state performance measures with the exception of the direct and indirect cost measures that are found in Section II.

Overall, California met the minimum threshold on each of the five federal performance measures. California exceeded the minimum threshold by a significant amount in Paternity Establishment, Percent of Cases with a Child Support Order, and Arrearage Collections. In Current Collections, California's performance is above the minimum threshold by a modest amount and has shown

steady incremental improvement each year since 2003. In Cost Effectiveness, the minimum threshold is being met by a narrow margin.

FC section 17600(c)(4)(A) directs DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification. FC section 17600(c)(4)(B) mandates that DCSS will report annually on the *indirect* program costs, showing all overhead charges. Section II of this report, Program Administration, addresses both direct and indirect costs in compliance with these requirements.

In addition to the data on California's achievement on each of the child support performance measures, this report provides a historical comparison of FFY 2003 through FFY 2007 for the federal measures. California met and exceeded the minimum thresholds for the past five years for all federal performance measures. Four of the federal performance measures have shown an increase over this period.

Furthermore, the report includes a historical comparison of state measures for FFY 2003 through FFY 2007. Since FFY 2003, California has improved performance (excluding direct and indirect cost measures) in five of the state measures.

In accordance with the requirements FC Section 17602, Section III of the report contains information and data on performance improvement plans developed by the eleven local child support agencies identified for participation in the Key Counties Initiative established by DCSS in 2006 to assist the lowest performing counties.

I. CHILD SUPPORT PERFORMANCE

Statutory Requirements

This report satisfies the requirements of FC sections 17600 (c) and (g) for an annual report of data compiled on California's Child Support Program.

Performance Measures

California measures child support program performance based on a combination of federally mandated measures and state developed measures, which include:

Federal Performance Measures

- Paternity Establishment Percentage (PEP)
 - Statewide PEP
 - IV-D PEP
- Percent of Cases with a Support Order Established
- Percent of Collections on Current Support
- Percent of Cases with an Arrears Collection
- Cost Effectiveness

State Performance Measures (exclusive of total cost, direct cost, indirect cost and Full Time Equivalent (FTE) data reported in Section II of this report)

- Percent of Cases with a Collection of Current Support
- Average Amount Collected Per Case with a Collection
- Percent of Cases with a Support Order Established During Report Period
- Service of Summons and Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases

These performance measures are a means to effectively and continuously monitor, evaluate and improve program performance of the child support program.

For federally required performance measures, an incentive funding system was implemented based on program performance, as required by The Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA). The intent of the federal performance-based system is to use specific performance indicators to measure the program's success in achieving its goals and objectives and to reward states for achieving intended results. States must meet the minimum performance threshold for each measure in order to earn incentive payments. Failure to meet a federally established threshold not only disqualifies a state from earning incentive payments on that measure, but may also subject the state to penalties on its Temporary Assistance to Needy Families (TANF) block grant.

The state performance measures (including total cost, direct cost, indirect cost and FTE data reported in Section II) were established by California to monitor aspects of the child support program not covered by the federal measures, giving DCSS additional insight and indicators to measure program accomplishments.

Performance on Federal and State Measures

The performance outcomes that follow reflect the performance of California's child support program as updated through FFY 2007.

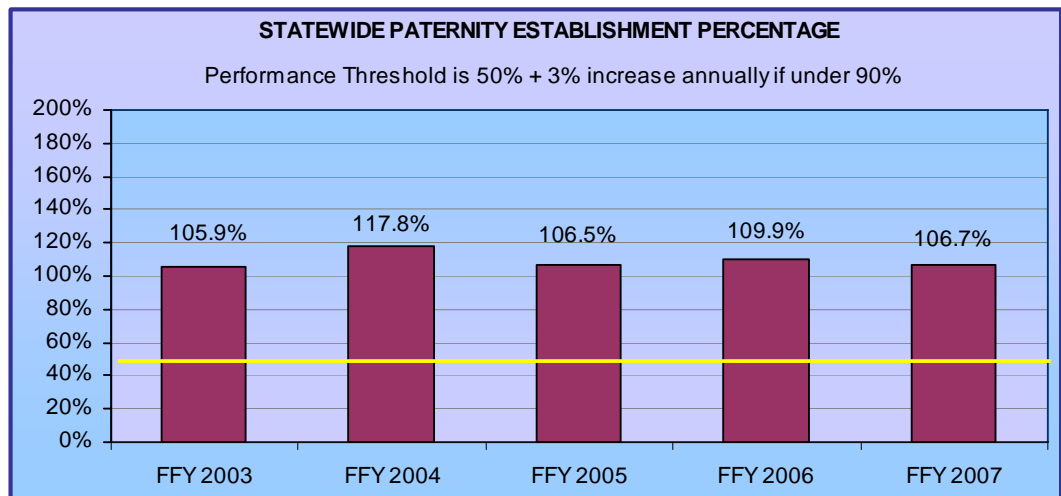
Since FFY 2003, California has exceeded the minimum performance threshold for all federal measures (discussed on pages 6 through 30). Also, the performance for four of the federal measures has improved from FFY 2003 through FFY 2007. The one measure for which performance has declined is Cost Effectiveness, which narrowly meets the minimum threshold.

With regard to the state measures (discussed on pages 31 through 57), FFY 2007 reflects improvement in five of the measures. The same five measures also improved for the five-year period of FFY 2003 through FFY 2007. It is important to note that a significant change to the calculation of "Percent of Cases with Medical Support Ordered" beginning in FFY 2006 makes comparison to prior years impractical. This change was precipitated by new federal data reporting requirements in the Office of Child Support Enforcement (OCSE) 157 report, making the measure consistent with that described in the Federal Strategic Plan.

STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total children for whom paternity has been established or acknowledged during the current FFY to the total number of children born out-of-wedlock in the state during the prior calendar year, expressed as a percentage.¹ This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed or at the time a court order determining paternity is established. For incentive calculation purposes, states can choose whether to have their paternity establishment percentage evaluated using one of two measures: IV-D PEP or Statewide PEP. Based on the substantial success of the Statewide PEP measure, DCSS elected to use this measure instead of IV-D PEP, which is also included in this report on page 10.

From FFY 2003 through FFY 2007, Statewide PEP has been extremely strong, always exceeding 100% percent.



From FFY 2003 through FFY 2007, Statewide PEP has been extremely strong, always exceeding 100 percent. This is possible because the performance measure compares a larger group of children (all children, from infants to age 18+, for whom paternity was established during the FFY) to a relatively smaller group of children (babies in California born out-of-wedlock in a single calendar year).

LCSA performance in the Statewide PEP category is exceptional. Statewide, the LCSAs averaged 106.7 percent for FFY 2007, a decrease of 2.9 percent from the prior year. Reported births to unmarried parents in calendar year 2006 reached 209,797 compared to 223,753 paternities established in FFY 2007. See Tables A and A-1 on pages 7 and 8.

¹ This percent is calculated from data reported on the annual CS 157 Report, Line 9 (Children in the State with Paternity Established or Acknowledged During the FFY) divided by Line 8a (Children in the State Born Out-of-Wedlock During the Prior Calendar Year). The minimum federal performance threshold is 50%.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

TABLE A
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEAR 2007

	Births to Unwed Parents (Calendar Year 2006)	Total Paternities Established During the Year	Statewide Paternity Establishment Percentage (PEP)
STATEWIDE	209,797	223,753	106.7%
Alameda	7,043	6,632	94.2
Alpine	0	3	*
Amador	97	161	166.0
Butte	1,230	1,294	105.2
Calaveras	14	69	492.9
Colusa	86	109	126.7
Contra Costa	3,096	3,788	122.4
Del Norte	162	225	138.9
El Dorado	447	531	118.8
Fresno	8,248	9,246	112.1
Glenn	0	71	*
Humboldt	776	879	113.3
Imperial	1,380	1,485	107.6
Inyo	108	109	100.9
Kern	6,740	8,028	119.1
Kings	1,070	1,200	112.1
Lake	301	395	131.2
Lassen	91	117	128.6
Los Angeles	67,424	68,345	101.4
Madera	1,181	1,231	104.2
Marin	295	489	165.8
Mariposa	0	20	*
Mendocino	478	643	134.5
Merced	1,775	2,750	154.9
Modoc	0	38	*
Mono	45	43	95.6
Monterey	3,133	3,518	112.3
Napa	452	490	108.4
Nevada	312	360	115.4
Orange	14,289	14,635	102.4
Placer	819	822	100.4
Plumas	16	64	400.0
Riverside	12,358	14,265	115.4
Sacramento	8,367	9,544	114.1
San Benito	284	302	106.3
San Bernardino	12,421	13,785	111.0
San Diego	14,920	14,096	94.5
San Francisco	2,920	2,712	92.9
San Joaquin	5,009	5,462	109.0
San Luis Obispo	785	894	113.9
San Mateo	909	1,371	150.8
Santa Barbara	2,285	2,498	109.3
Santa Clara	8,416	8,961	106.5
Santa Cruz	1,424	1,445	101.5
Shasta	953	1,071	112.4
Sierra	0	2	*
Siskiyou	184	219	119.0
Solano	2,072	2,330	112.5
Sonoma	2,039	2,146	105.2
Stanislaus	3,870	4,503	116.4
Sutter	866	866	100.0
Tehama	301	387	128.6
Trinity	1	12	**
Tulare	3,437	4,041	117.6
Tuolumne	216	257	119.0
Ventura	3,960	3,786	95.6
Yolo	692	770	111.3
Yuba	0	238	*
Regionalized LCSA's			
Amador/Alpine/Calaveras	111	233	*
Inyo/Mono	153	152	99.3
Santa Cruz/San Benito	1,708	1,747	102.3
Sierra/Nevada	312	362	*
Siskiyou/Modoc	184	257	*

SOURCE: CS 157 Line 8a (Children Born Out-of-Wedlock During the Prior Calendar Year) and Line 9 (Children in California with Paternity Established or Acknowledged During the Federal Fiscal Year)

* No activity reported by the Office of Vital Records (OVR) for the LCSA or an individual county in a regionalized LCSA, or county does not have a birthing hospital, therefore PEP cannot be calculated.

** Trinity's birthing hospital closed in 2003.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

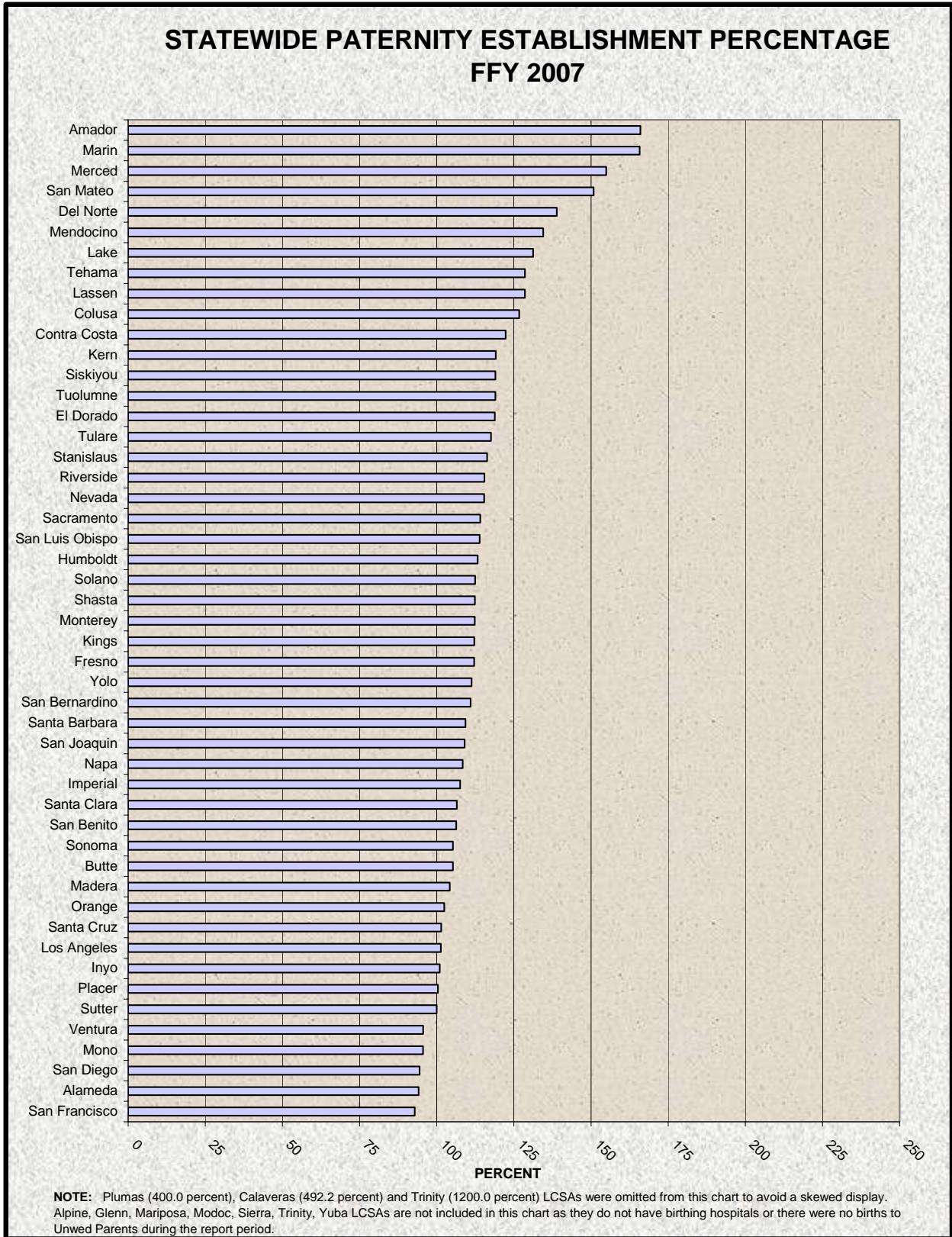
**TABLE A-1
STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEARS 2003 - 2007**

	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007	2006-2007 % Change	2003-2007 % Change
STATEWIDE	105.9%	117.8%	106.5%	109.9%	106.7%	-2.9%	0.7%
Alameda	86.5	96.8	96.5	96.2	94.2	-2.1	8.9
Alpine	*	*	*	*	*	*	*
Amador	251.4	202.0	167.8	159.3	166.0	4.2	-34.0
Butte	130.5	135.6	101.4	108.0	105.2	-2.6	-19.4
Calaveras	471.0	717.6	403.8	941.7	492.9	-47.7	4.6
Colusa	189.4	109.1	128.6	126.1	126.7	0.5	-33.1
Contra Costa	105.5	132.0	118.2	130.4	122.4	-6.2	16.0
Del Norte	93.6	127.8	222.5	155.8	138.9	-10.9	48.4
El Dorado	146.6	134.2	135.2	142.0	118.8	-16.4	-19.0
Fresno	108.6	117.1	103.4	115.9	112.1	-3.3	3.2
Glenn	*	*	*	*	*	*	*
Humboldt	120.9	133.9	112.8	128.6	113.3	-11.9	-6.3
Imperial	111.1	101.1	99.7	97.1	107.6	10.9	-3.2
Inyo	86.3	128.4	125.0	109.2	100.9	-7.6	16.9
Kern	108.0	116.0	104.9	104.9	119.1	13.5	10.2
Kings	102.3	140.7	120.1	133.6	112.1	-16.1	9.7
Lake	147.4	174.2	148.4	130.1	131.2	0.9	-11.0
Lassen	300.0	383.9	277.1	173.0	128.6	-25.7	-57.1
Los Angeles	99.9	115.6	106.9	106.6	101.4	-4.9	1.5
Madera	75.7	101.9	90.1	111.8	104.2	-6.8	37.7
Marin	95.0	119.3	97.1	201.1	165.8	-17.6	74.5
Mariposa	*	*	*	*	*	*	*
Mendocino	139.9	129.8	109.1	119.5	134.5	12.6	-3.8
Merced	103.0	113.0	135.5	168.6	154.9	-8.1	50.4
Modoc	475.0	466.7	1,750.0	*	*	*	*
Mono	372.7	2,066.7	700.0	215.8	95.6	-55.7	-74.4
Monterey	122.6	127.2	103.5	113.1	112.3	-0.8	-8.4
Napa	115.2	104.1	111.3	121.4	108.4	-10.7	-5.9
Nevada	84.9	104.4	94.8	113.4	115.4	1.7	36.0
Orange	96.9	119.6	103.8	110.6	102.4	-7.4	5.7
Placer	114.6	117.8	112.0	121.0	100.4	-17.0	-12.4
Plumas	405.9	518.2	454.5	331.6	400.0	20.6	-1.4
Riverside	123.1	118.7	103.3	106.0	115.4	8.9	-6.2
Sacramento	122.1	137.6	128.4	125.1	114.1	-8.8	-6.6
San Benito	100.4	111.6	100.4	162.1	106.3	-34.4	5.9
San Bernardino	122.5	142.2	112.4	111.7	111.0	-0.6	-9.4
San Diego	95.8	95.8	84.9	90.4	94.5	4.5	-1.4
San Francisco	91.3	93.3	89.2	104.5	92.9	-11.2	1.7
San Joaquin	100.9	119.5	105.9	113.8	109.0	-4.2	8.0
San Luis Obispo	119.9	127.0	98.0	122.6	113.9	-7.1	-5.0
San Mateo	142.1	138.8	157.6	150.9	150.8	0.0	6.1
Santa Barbara	114.5	125.9	106.5	114.8	109.3	-4.7	-4.5
Santa Clara	103.1	116.1	111.6	114.0	106.5	-6.6	3.3
Santa Cruz	94.2	122.9	106.5	116.9	101.5	-13.2	7.7
Shasta	129.3	114.0	116.1	103.1	112.4	9.0	-13.1
Sierra	*	*	*	*	*	*	*
Siskiyou	137.5	150.6	129.1	119.9	119.0	-0.7	-13.4
Solano	117.3	127.8	107.0	107.7	112.5	4.4	-4.1
Sonoma	102.4	121.1	93.1	113.8	105.2	-7.5	2.8
Stanislaus	110.9	107.5	104.7	110.4	116.4	5.4	4.9
Sutter	103.2	108.3	100.4	94.8	100.0	5.5	-3.1
Tehama	144.6	143.8	157.0	126.8	128.6	1.4	-11.1
Trinity	**	**	**	**	**	**	**
Tulare	108.0	116.1	115.9	119.6	117.6	-1.7	8.9
Tuolumne	151.9	131.5	139.1	119.0	119.0	0.0	-21.7
Ventura	124.5	122.1	106.4	106.3	95.6	-10.0	-23.2
Yolo	151.7	141.4	116.5	117.0	111.3	-4.9	-26.7
Yuba	*	*	*	*	*	*	*
Regionalized LCSA's							
Amador/Alpine/Calaveras	*	*	*	*	*	*	*
Inyo/Mono	123.8	203.9	177.3	128.3	99.3	-22.6	-19.8
Santa Cruz/San Benito	95.2	121.2	105.5	123.5	102.3	-17.2	7.4
Sierra/Nevada	*	*	*	*	*	*	*
Siskiyou/Modoc	147.1	161.8	150.7	*	*	*	*

SOURCE: CS 157 Line 8a (Children Born Out-of-Wedlock During the Prior Calendar Year) and Line 9 (Children in California with Paternity Established or Acknowledged During the Federal Fiscal Year)

* No activity reported by the Office of Vital Records (OVR) for the LCSA or an individual county in a regionalized LCSA, or county does not have a birthing hospital, therefore PEP cannot be calculated.

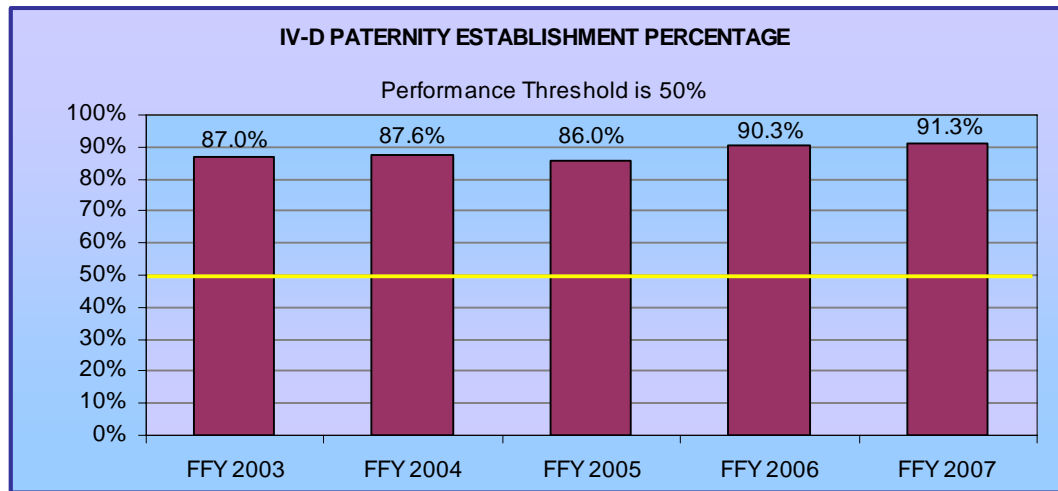
** Trinity's birthing hospital closed in 2003.



IV-D PATERNITY ESTABLISHMENT PERCENTAGE

The Federal Performance Measure for IV-D Paternity Establishment Percentage (PEP) compares the total number of children in the IV-D caseload in the FFY for whom paternity has been established or acknowledged, compared to the total number of children in the IV-D caseload as of the end of the preceding FFY who were born out-of-wedlock, expressed as a percentage.² Although California opts to use Statewide PEP as its federal performance measure, IV-D PEP is a more useful measure for comparing individual LCSA performance.

Overall, IV-D PEP has increased 5 percent statewide over the last 5 years.



FFY 2007 data reflects an increase of 1.1 percent from FFY 2006. Overall, IV-D PEP has increased 5.0 percent statewide over the last five years, from 87.0 percent to 91.3 percent. Performance was relatively flat from FFY 2003 through FFY 2005. However, from FFY 2005 through FFY 2007 performance improved by 6.2 percent. See Tables B and B-1 on pages 11 and 12.

² This percent is calculated from data reported on the annual CS 157 Report, Line 6 (Children with Paternity Established or Acknowledged) divided by prior FFY Line 5 (Number of Children Born Out-of-Wedlock). This data represents point in time counts for the FFY. The minimum federal performance threshold is 50%.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

TABLE B
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEAR 2007

	Children in IV-D Cases Open at End of the Prior FFY Who Were Born Out-of-Wedlock	Children in IV-D Cases with Paternity Established or Acknowledged (FFY 2007)	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	1,300,814	1,187,977	91.3%
Alameda	29,649	30,698	103.5
Alpine	36	41	113.9
Amador	673	769	114.3
Butte	7,993	7,525	94.1
Calaveras	1,237	1,314	106.2
Colusa	535	600	112.1
Contra Costa	27,228	28,626	105.1
Del Norte	1,741	1,861	106.9
El Dorado	3,938	4,182	106.2
Fresno	51,704	53,466	103.4
Glenn	1,278	1,454	113.8
Humboldt	5,242	5,523	105.4
Imperial	8,282	7,808	94.3
Inyo	619	698	112.8
Kern	50,609	44,313	87.6
Kings	8,049	7,939	98.6
Lake	2,900	2,890	99.7
Lassen	1,177	1,256	106.7
Los Angeles	399,453	332,131	83.1
Madera	4,530	4,781	105.5
Marin	2,296	2,520	109.8
Mariposa	335	390	116.4
Mendocino	3,894	4,280	109.9
Merced	17,745	19,887	112.1
Modoc	359	420	117.0
Mono	169	227	134.3
Monterey	14,709	13,957	94.9
Napa	2,559	2,209	86.3
Nevada	1,995	1,960	98.2
Orange	66,088	61,197	92.6
Placer	4,979	5,195	104.3
Plumas	533	723	135.6
Riverside	70,184	63,995	91.2
Sacramento	59,200	57,034	96.3
San Benito	1,962	1,879	95.8
San Bernardino	115,503	92,995	80.5
San Diego	99,511	86,840	87.3
San Francisco	15,410	14,319	92.9
San Joaquin	28,715	28,517	99.3
San Luis Obispo	2,458	3,164	128.7
San Mateo	9,368	9,944	106.1
Santa Barbara	12,509	12,425	99.3
Santa Clara	40,891	38,993	95.4
Santa Cruz	5,774	5,432	94.1
Shasta	9,387	9,089	96.8
Sierra	53	73	137.7
Siskiyou	2,172	2,241	103.2
Solano	15,142	15,484	102.3
Sonoma	10,237	11,020	107.6
Stanislaus	18,807	19,937	106.0
Sutter	3,626	3,931	108.4
Tehama	3,042	3,255	107.0
Trinity	452	449	99.3
Tulare	24,615	26,381	107.2
Tuolumne	2,019	2,135	105.7
Ventura	16,839	17,337	103.0
Yolo	6,068	6,186	101.9
Yuba	4,336	4,082	94.1
Regionalized LCSA's			
Amador/Alpine/Calaveras	1,946	2,124	109.1
Inyo/Mono	788	925	117.4
Santa Cruz/San Benito	7,736	7,311	94.5
Sierra/Nevada	2,048	2,033	99.3
Siskiyou/Modoc	2,531	2,661	105.1

SOURCE: CS 157 Line 5a (Children in the IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and Line 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged)

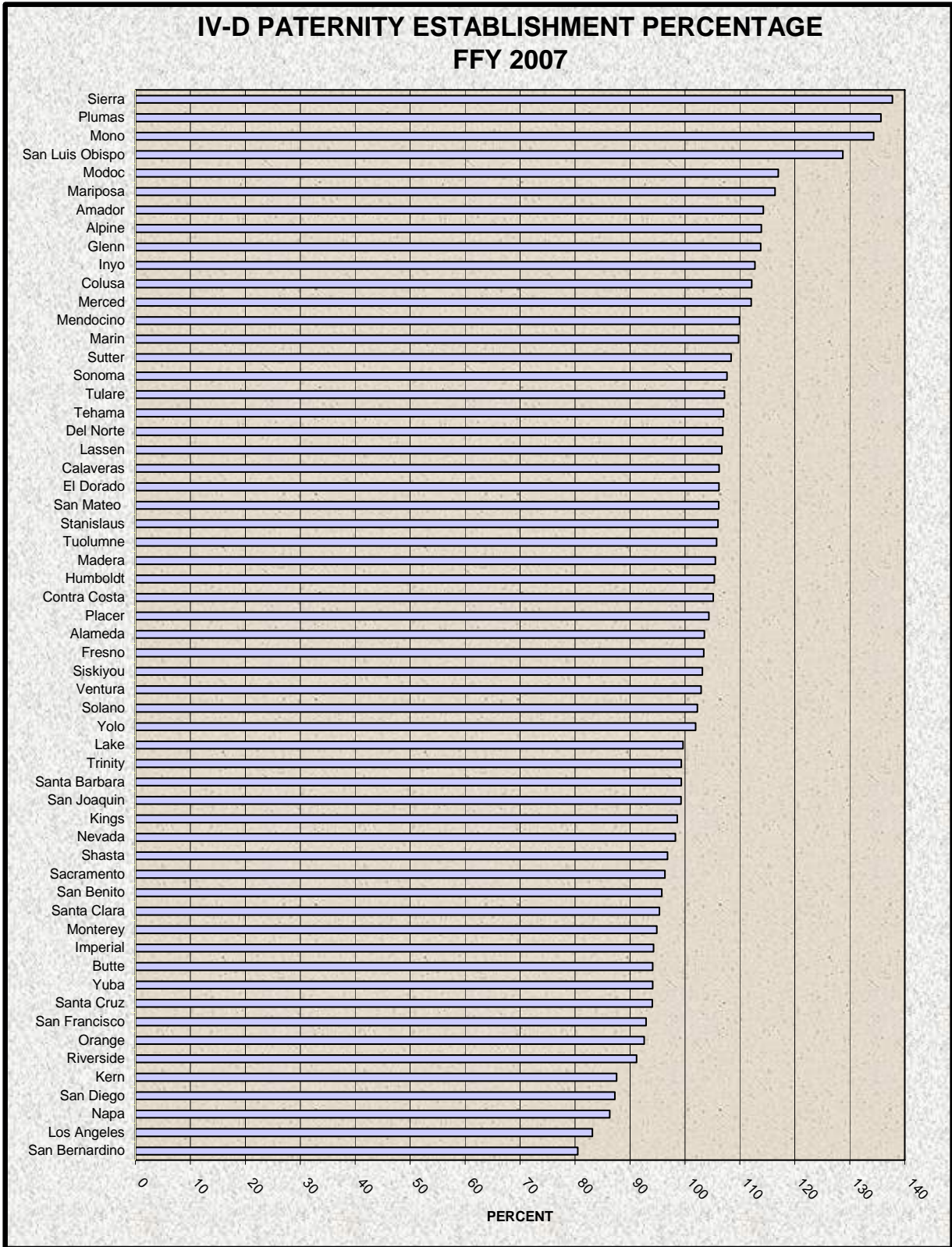
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

**TABLE B-1
IV-D PATERNITY ESTABLISHMENT PERCENTAGE
FEDERAL FISCAL YEARS 2003 - 2007**

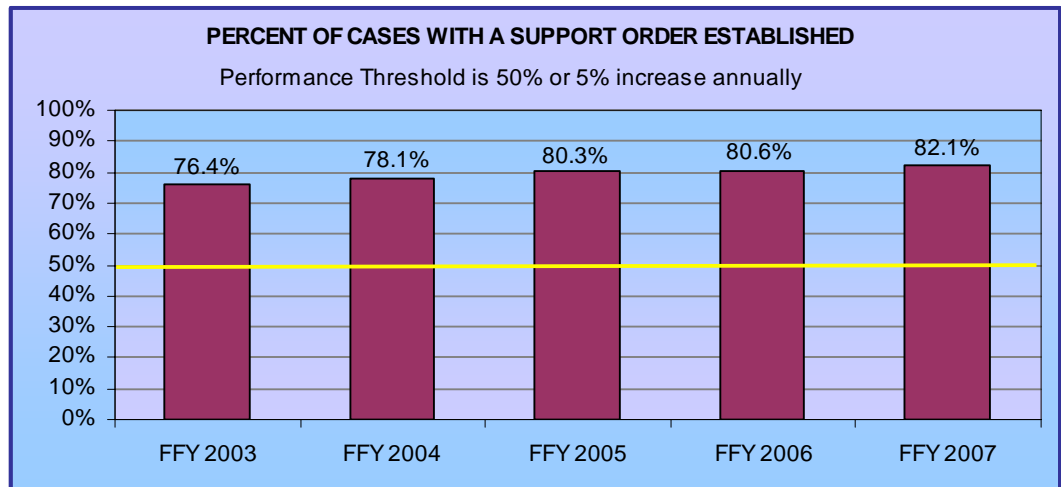
	FFY 2003*	FFY 2004*	FFY 2005	FFY 2006	FFY 2007	2006-2007 % Change	2003-2007 % Change
STATEWIDE	87.0%	87.6%	86.0%	90.3%	91.3%	1.1%	5.0%
Alameda	110.6	105.9	97.7	99.7	103.5	3.8	-6.4
Alpine	86.7	95.6	102.2	106.8	113.9	6.6	31.4
Amador	105.5	102.4	108.1	111.2	114.3	2.8	8.3
Butte	88.7	97.4	96.0	91.0	94.1	3.4	6.1
Calaveras	107.4	107.0	110.4	113.0	106.2	-6.0	-1.1
Colusa	104.8	109.6	111.9	106.0	112.1	5.8	7.0
Contra Costa	102.2	95.9	97.1	97.9	105.1	7.4	2.8
Del Norte	98.3	100.5	109.4	103.0	106.9	3.8	8.8
El Dorado	110.9	109.9	108.9	110.0	106.2	-3.4	-4.3
Fresno	95.6	95.8	94.1	98.7	103.4	4.8	8.2
Glenn	105.5	113.4	127.5	119.2	113.8	-4.6	7.9
Humboldt	105.8	95.1	107.1	105.2	105.4	0.2	-0.4
Imperial	83.7	81.1	89.0	86.6	94.3	8.9	12.7
Inyo	104.1	105.1	106.9	105.3	112.8	7.1	8.3
Kern	91.4	92.5	91.2	87.9	87.6	-0.4	-4.2
Kings	107.4	95.0	102.6	99.7	98.6	-1.1	-8.2
Lake	81.0	89.3	98.6	102.9	99.7	-3.1	23.0
Lassen	109.6	111.2	107.0	103.6	106.7	3.0	-2.6
Los Angeles	79.0	77.5	76.6	83.7	83.1	-0.7	5.3
Madera	101.1	98.5	101.4	102.8	105.5	2.7	4.3
Marin	84.9	102.5	109.0	107.9	109.8	1.7	29.2
Mariposa	108.1	103.8	111.2	118.0	116.4	-1.3	7.7
Mendocino	117.7	116.4	114.1	113.6	109.9	-3.3	-6.6
Merced	101.8	100.3	105.5	105.1	112.1	6.6	10.1
Modoc	96.9	103.3	115.8	115.8	117.0	1.0	20.7
Mono	100.4	121.9	116.0	97.9	134.3	37.3	33.7
Monterey	92.5	92.1	92.8	92.6	94.9	2.4	2.5
Napa	91.3	88.3	95.2	90.6	86.3	-4.8	-5.4
Nevada	100.3	91.1	93.0	95.8	98.2	2.6	-2.0
Orange	84.4	88.0	89.4	91.3	92.6	1.5	9.8
Placer	105.6	107.4	102.7	101.9	104.3	2.4	-1.2
Plumas	106.9	104.7	123.9	115.6	135.6	17.4	26.9
Riverside	85.9	86.8	83.1	94.0	91.2	-3.0	6.2
Sacramento	73.4	84.4	89.2	93.3	96.3	3.3	31.2
San Benito	87.5	88.0	92.2	103.5	95.8	-7.5	9.5
San Bernardino	74.5	73.1	70.7	80.5	80.5	0.0	8.0
San Diego	90.2	93.8	84.0	83.5	87.3	4.6	-3.2
San Francisco	98.3	100.7	95.7	100.4	92.9	-7.5	-5.4
San Joaquin	91.4	95.4	94.8	96.2	99.3	3.2	8.7
San Luis Obispo	113.6	114.8	124.0	124.4	128.7	3.5	13.3
San Mateo	97.4	96.5	101.4	105.8	106.1	0.3	9.0
Santa Barbara	104.7	106.2	95.4	98.7	99.3	0.6	-5.1
Santa Clara	84.5	92.4	91.6	96.0	95.4	-0.6	12.9
Santa Cruz	85.7	94.0	96.3	93.9	94.1	0.2	9.8
Shasta	99.9	99.6	96.3	97.0	96.8	-0.2	-3.0
Sierra	115.6	119.0	122.4	109.3	137.7	26.1	19.1
Siskiyou	101.4	103.8	123.4	103.5	103.2	-0.3	1.7
Solano	105.5	105.2	104.2	103.0	102.3	-0.7	-3.0
Sonoma	96.9	101.1	98.7	94.1	107.6	14.4	11.1
Stanislaus	105.2	100.8	104.2	102.0	106.0	4.0	0.8
Sutter	103.0	84.2	93.7	93.2	108.4	16.4	5.2
Tehama	108.4	107.0	105.1	108.6	107.0	-1.4	-1.3
Trinity	97.1	99.1	102.9	107.5	99.3	-7.6	2.3
Tulare	102.2	104.8	104.0	104.7	107.2	2.3	4.8
Tuolumne	108.3	108.4	106.7	101.3	105.7	4.4	-2.3
Ventura	102.3	113.3	101.3	103.7	103.0	-0.7	0.7
Yolo	98.2	101.3	96.4	93.6	101.9	8.9	3.8
Yuba	79.3	88.8	89.2	92.5	94.1	1.7	18.8
Regionalized LCSA's							
Amador/Alpine/Calaveras	106.3	105.1	109.4	112.2	109.1	-2.7	2.7
Inyo/Mono	103.1	108.3	108.6	103.7	117.4	13.2	13.9
Santa Cruz/San Benito	86.1	92.4	95.2	96.3	94.5	-1.8	9.8
Sierra/Nevada	100.7	91.8	93.7	96.1	99.3	3.3	-1.5
Siskiyou/Modoc	100.7	103.7	122.2	105.3	105.1	-0.1	4.4

SOURCE: CS 157 Line 5 (Children in the IV-D Cases Open at the End of the Prior Federal Fiscal Year Who Were Born Out-of-Wedlock) and Line 6 (Children in IV-D Cases Open During or at the End of the Federal Fiscal Year With Paternity Established or Acknowledged)
*Due to data anomalies, the calculation for IV-D PEP was current year Line 6 divided by current year Line 5.
This is different from the Federal calculation of current year Line 6 divided by previous year Line 5.



PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED

This Federal Performance Measure determines the percent of child support cases in which a child support order has been established.³ Support orders are defined as legally established, enforceable orders, including orders for medical support. Established support orders are required in order to legally enforce collections.



In FFY 2007, LCSAs with smaller caseloads performed better than larger LCSAs in this measure.

Performance for Cases with a Support Order continues to be a strong area for California. From FFY 2003 through FFY 2007, statewide performance for Cases with a Support Order has climbed steadily, achieving a 7.5 percent increase. From FFY 2003 through FFY 2007, LCSA individual performance has varied from an increase of over 32 percent to a decline of nearly 8 percent.

In FFY 2007, the number of cases statewide was approximately 1.66 million. Of that, approximately 1.36 million, or 82.1 percent of the cases, had established support orders. In FFY 2007, LCSAs with smaller caseloads performed better than larger LCSAs in this measure. The six LCSAs in California with the largest caseloads, as a group, performed at 78.3 percent, while the same calculation for the 11 smallest LCSAs (consisting of 14 counties) resulted in performance of 90.5 percent. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Table C and C-1 on pages 15 and 16.

³ This percent is calculated from data reported on the annual CS 157 Report, Line 2 (Cases Open at the End of the FFY with Support Orders Established) divided by Line 1 (IV-D Cases Open at the End of the FFY). The minimum federal performance threshold is 50%.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

TABLE C
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED
FEDERAL FISCAL YEAR 2007

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,658,364	1,360,717	82.1%
Alameda	38,754	35,949	92.8
Alpine	116	111	95.7
Amador	1,736	1,636	94.2
Butte	14,830	12,573	84.8
Calaveras	2,260	2,054	90.9
Colusa	998	888	89.0
Contra Costa	37,544	32,778	87.3
Del Norte	2,906	2,748	94.6
El Dorado	7,465	6,777	90.8
Fresno	69,136	59,092	85.5
Glenn	2,319	1,897	81.8
Humboldt	8,663	8,076	93.2
Imperial	13,083	10,678	81.6
Inyo	1,457	1,366	93.8
Kern	56,566	46,934	83.0
Kings	11,130	9,944	89.3
Lake	4,270	3,702	86.7
Lassen	2,271	1,997	87.9
Los Angeles	471,167	358,422	76.1
Madera	7,013	6,024	85.9
Marin	3,665	3,271	89.2
Mariposa	855	791	92.5
Mendocino	6,219	5,450	87.6
Merced	20,431	17,358	85.0
Modoc	703	669	95.2
Mono	396	346	87.4
Monterey	19,572	17,137	87.6
Napa	4,903	4,270	87.1
Nevada	3,923	3,483	88.8
Orange	95,260	77,709	81.6
Placer	9,556	8,260	86.4
Plumas	1,241	1,158	93.3
Riverside	88,672	66,603	75.1
Sacramento	78,470	66,260	84.4
San Benito	2,777	2,470	88.9
San Bernardino	122,717	93,361	76.1
San Diego	105,441	90,337	85.7
San Francisco	21,966	19,585	89.2
San Joaquin	33,952	30,110	88.7
San Luis Obispo	5,917	5,603	94.7
San Mateo	13,954	12,025	86.2
Santa Barbara	17,791	14,621	82.2
Santa Clara	54,509	47,653	87.4
Santa Cruz	8,668	7,333	84.6
Shasta	15,600	13,795	88.4
Sierra	194	173	89.2
Siskiyou	3,823	3,554	93.0
Solano	22,013	19,322	87.8
Sonoma	17,005	15,367	90.4
Stanislaus	33,066	28,328	85.7
Sutter	6,578	5,224	79.4
Tehama	4,954	4,520	91.2
Trinity	1,135	986	86.9
Tulare	35,436	31,837	89.8
Tuolumne	3,399	3,158	92.9
Ventura	23,990	21,872	91.2
Yolo	9,988	8,267	82.8
Yuba	5,941	4,805	80.9
Regionalized LCSA's			
Amador/Alpine/Calaveras	4,112	3,801	92.4
Inyo/Mono	1,853	1,712	92.4
Santa Cruz/San Benito	11,445	9,803	85.7
Sierra/Nevada	4,117	3,656	88.8
Siskiyou/Modoc	4,526	4,223	93.3

SOURCE: CS 157 Line 1 (Cases Open at the End of the Federal Fiscal Year) and Line 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)

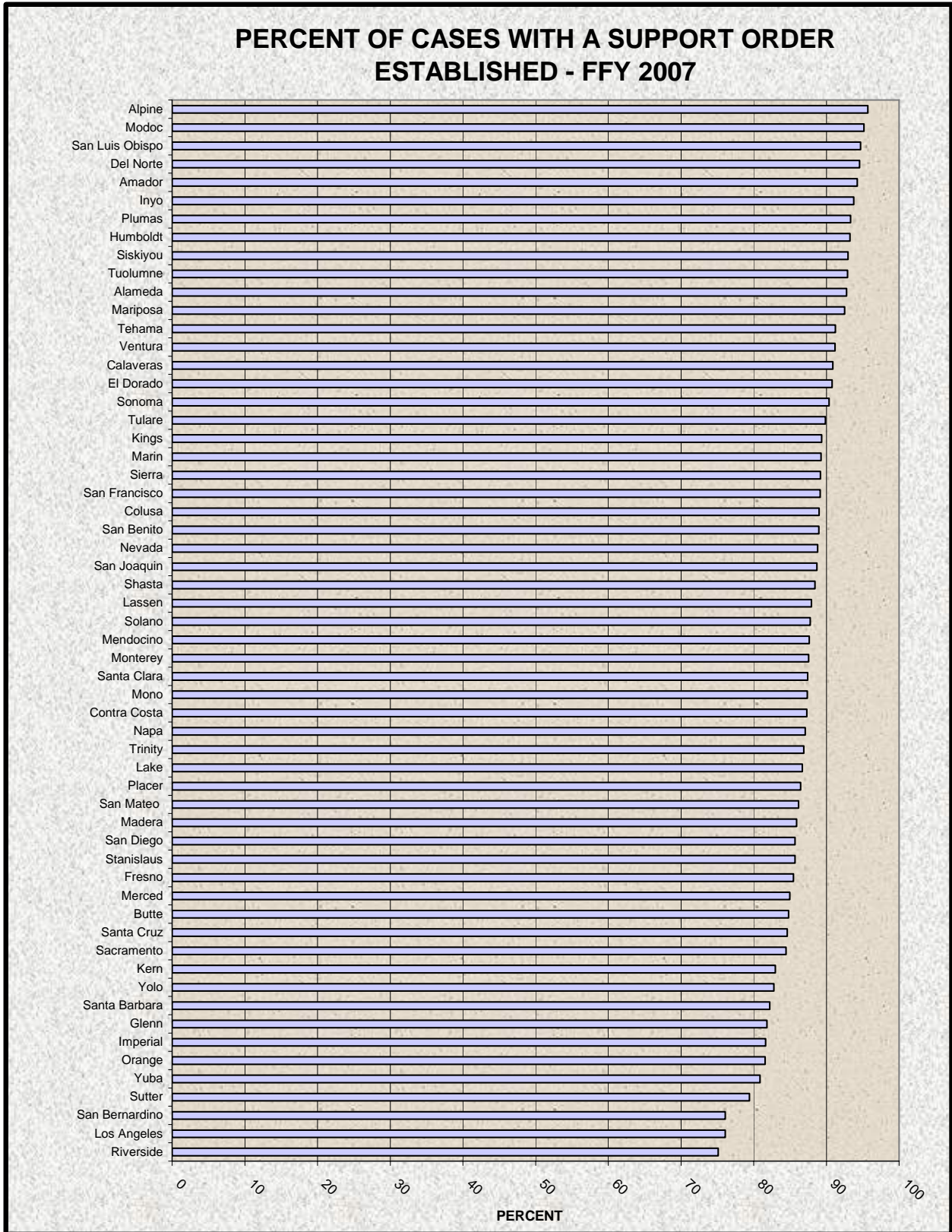
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

**TABLE C-1
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED
FEDERAL FISCAL YEARS 2003 - 2007**

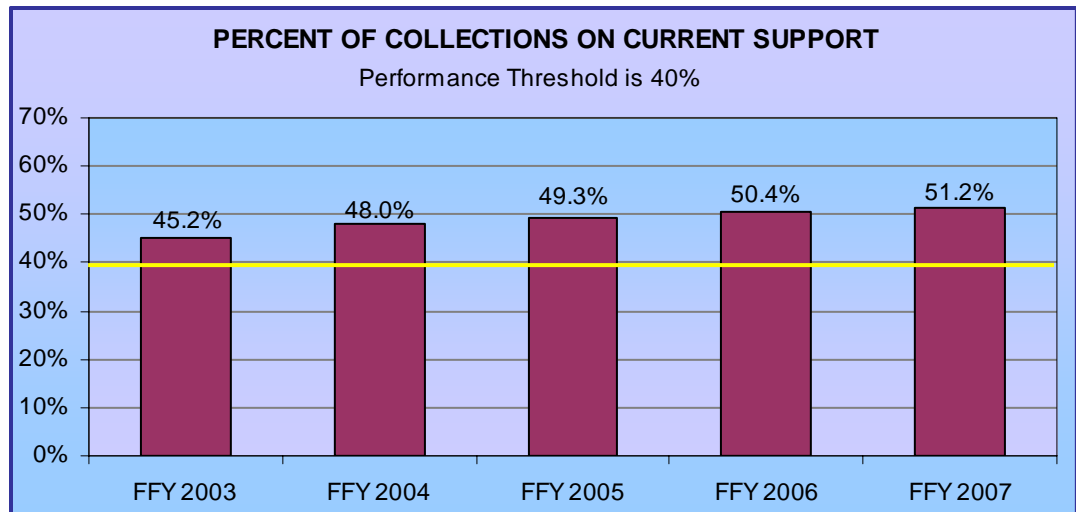
	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007	2006-2007 % Change	2003-2007 % Change
STATEWIDE	76.4%	78.1%	80.3%	80.6%	82.1%	1.8%	7.5%
Alameda	87.8	89.4	90.2	93.0	92.8	-0.2	5.6
Alpine	87.7	91.5	90.2	97.7	95.7	-2.0	9.1
Amador	90.0	92.2	93.4	94.3	94.2	-0.1	4.7
Butte	78.2	83.7	82.5	82.8	84.8	2.3	8.3
Calaveras	86.1	90.1	90.9	91.5	90.9	-0.7	5.6
Colusa	87.8	89.6	89.7	88.8	89.0	0.2	1.4
Contra Costa	84.7	84.2	86.7	88.2	87.3	-1.0	3.0
Del Norte	89.8	89.0	91.5	93.6	94.6	1.1	5.3
El Dorado	91.7	91.7	93.5	93.1	90.8	-2.5	-1.0
Fresno	83.8	82.6	82.5	84.7	85.5	0.9	2.0
Glenn	87.2	86.4	85.9	86.8	81.8	-5.8	-6.2
Humboldt	92.7	92.7	92.3	93.7	93.2	-0.6	0.6
Imperial	82.7	79.5	81.5	80.7	81.6	1.2	-1.3
Inyo	92.1	92.4	92.7	91.4	93.8	2.6	1.8
Kern	79.0	80.8	82.0	76.4	83.0	8.6	5.0
Kings	87.9	90.0	89.0	90.3	89.3	-1.0	1.7
Lake	77.0	79.8	84.0	82.9	86.7	4.6	12.6
Lassen	80.2	84.5	85.9	88.8	87.9	-1.0	9.6
Los Angeles	70.2	72.9	75.4	75.5	76.1	0.8	8.4
Madera	81.6	80.5	84.1	83.8	85.9	2.5	5.3
Marin	85.6	87.2	90.4	89.6	89.2	-0.4	4.3
Mariposa	91.5	91.7	92.5	93.6	92.5	-1.2	1.1
Mendocino	86.5	86.9	84.6	84.1	87.6	4.2	1.3
Merced	87.8	86.6	83.3	81.8	85.0	3.8	-3.2
Modoc	85.6	90.8	91.6	93.3	95.2	2.0	11.1
Mono	81.3	87.9	88.5	92.7	87.4	-5.7	7.4
Monterey	81.8	82.9	83.1	84.8	87.6	3.2	7.1
Napa	84.8	86.5	86.6	89.8	87.1	-3.0	2.7
Nevada	78.2	80.9	82.9	88.0	88.8	0.9	13.5
Orange	77.1	78.9	80.5	81.6	81.6	-0.1	5.7
Placer	88.3	86.4	88.3	89.0	86.4	-2.9	-2.1
Plumas	94.7	93.5	93.5	94.3	93.3	-1.1	-1.5
Riverside	73.8	75.8	79.2	74.1	75.1	1.3	1.8
Sacramento	63.7	71.7	79.7	84.2	84.4	0.2	32.5
San Benito	82.1	79.8	86.6	89.0	88.9	0.0	8.4
San Bernardino	59.6	63.1	67.7	68.7	76.1	10.7	27.6
San Diego	83.1	82.9	81.3	82.4	85.7	4.0	3.1
San Francisco	88.8	88.9	90.1	87.4	89.2	2.0	0.4
San Joaquin	76.9	76.0	77.6	81.3	88.7	9.0	15.3
San Luis Obispo	94.1	95.0	94.8	95.1	94.7	-0.4	0.6
San Mateo	83.9	83.2	89.0	87.3	86.2	-1.3	2.7
Santa Barbara	84.1	84.8	82.5	82.4	82.2	-0.2	-2.3
Santa Clara	75.9	79.3	83.7	84.4	87.4	3.6	15.2
Santa Cruz	75.8	82.6	84.2	88.3	84.6	-4.2	11.6
Shasta	87.7	87.1	87.5	87.4	88.4	1.2	0.8
Sierra	93.0	91.7	94.6	93.8	89.2	-5.0	-4.1
Siskiyou	92.9	94.0	93.4	93.6	93.0	-0.7	0.1
Solano	87.8	89.9	90.5	88.8	87.8	-1.1	-0.1
Sonoma	85.5	86.2	90.0	91.3	90.4	-1.0	5.6
Stanislaus	88.2	88.3	87.2	86.8	85.7	-1.4	-2.9
Sutter	86.0	85.6	87.6	87.7	79.4	-9.5	-7.6
Tehama	87.8	89.5	89.8	90.3	91.2	1.0	3.9
Trinity	85.5	85.3	85.7	85.0	86.9	2.2	1.6
Tulare	88.6	87.8	89.0	90.3	89.8	-0.5	1.4
Tuolumne	90.6	90.9	91.2	91.1	92.9	2.0	2.6
Ventura	88.3	91.6	91.6	91.9	91.2	-0.8	3.3
Yolo	83.2	85.2	87.0	88.8	82.8	-6.8	-0.5
Yuba	66.9	71.9	77.0	79.6	80.9	1.7	20.8
Regionalized LCSA's							
Amador/Alpine/Calaveras	87.8	91.0	92.0	92.9	92.4	-0.5	5.3
Inyo/Mono	89.5	91.4	91.7	91.7	92.4	0.8	3.2
Santa Cruz/San Benito	77.3	81.9	84.8	88.5	85.7	-3.2	10.8
Sierra/Nevada	78.8	81.4	83.4	88.3	88.8	0.6	12.7
Siskiyou/Modoc	91.8	93.5	93.1	93.6	93.3	-0.3	1.7

SOURCE: CS 157 Line 1 (Cases Open at the End of the Federal Fiscal Year) and Line 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established)



PERCENT OF COLLECTIONS ON CURRENT SUPPORT

This Federal Performance Measure determines the amount of current support collected and distributed, compared to the total amount of current support owed, expressed as a percentage.⁴ Current Assistance, Former Assistance and Never Assistance cases are all included in the measure, along with cases with cash medical support payments and cases closed during the FFY that had current support due.



From FFY 2003 through 2007, the statewide distributed collections have increased 13.3 percent.

During FFY 2007, California collected and distributed \$1.36 billion of the \$2.66 billion in current support owed.

Collections on Current Support have been steadily increasing from FFY 2003 to FFY 2007 with an overall statewide increase of 13.3 percent during that period. In FFY 2007, California collected and distributed 51.2 percent of the current support owed, a 1.6 percent increase from the prior year. California collected and distributed \$1.36 billion of the \$2.66 billion in current support owed during FFY 2007.

Of the six LCSAs with the largest caseloads, which represent over half of all collections distributed, five performed below the statewide performance level of 51.2 percent. As a group, these five LCSAs collected and distributed approximately 47.0 percent of their current support, receiving among the lowest scores in this category. However, five of the six LCSAs with the largest caseloads demonstrated improvement in FFY 2007, with one unchanged. Three of these LCSAs exceeded the overall statewide improvement of 13.3 percent from FFY 2003 through FFY 2007. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables D and D-1 on pages 19 and 20.

⁴ This percent is calculated from data reported on the annual CS 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY), divided by Line 24 (Total Amount of Current Support Due for the FFY). The minimum federal performance threshold is 40 %.

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DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

TABLE D
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FEDERAL FISCAL YEAR 2007

	Current Support Due	Current Support Distributed	Percent of Collections on Current Support
STATEWIDE	\$2,660,384,312	\$1,362,469,172	51.2%
Alameda	83,482,520	51,739,540	62.0
Alpine	123,359	85,530	69.3
Amador	3,122,615	1,969,400	63.1
Butte	16,811,478	8,834,835	52.6
Calaveras	3,304,442	1,885,463	57.1
Colusa	1,910,134	1,174,678	61.5
Contra Costa	64,059,430	34,615,318	54.0
Del Norte	3,214,832	1,935,026	60.2
El Dorado	13,268,765	7,225,053	54.5
Fresno	84,349,518	44,057,012	52.2
Glenn	3,025,100	1,604,059	53.0
Humboldt	12,011,321	7,658,299	63.8
Imperial	22,662,509	10,569,461	46.6
Inyo	2,312,343	1,386,628	60.0
Kern	71,728,072	35,817,852	49.9
Kings	14,576,629	8,734,461	59.9
Lake	5,608,763	2,898,863	51.7
Lassen	3,018,525	1,796,247	59.5
Los Angeles	635,469,641	288,354,753	45.4
Madera	10,846,432	6,049,529	55.8
Marin	11,533,546	7,775,219	67.4
Mariposa	1,541,603	1,001,326	65.0
Mendocino	7,911,393	4,258,171	53.8
Merced	33,863,154	17,984,244	53.1
Modoc	869,499	532,702	61.3
Mono	910,355	618,063	67.9
Monterey	41,169,004	22,576,963	54.8
Napa	10,818,585	6,240,288	57.7
Nevada	6,937,703	3,888,081	56.0
Orange	213,163,128	116,381,234	54.6
Placer	19,145,455	10,883,336	56.8
Plumas	1,945,204	1,208,914	62.1
Riverside	144,999,388	69,364,126	47.8
Sacramento	128,158,641	62,041,089	48.4
San Benito	4,738,618	2,401,406	50.7
San Bernardino	184,704,262	88,860,502	48.1
San Diego	203,181,565	101,380,767	49.9
San Francisco	31,976,705	19,682,563	61.6
San Joaquin	61,953,127	31,632,096	51.1
San Luis Obispo	14,809,856	9,964,958	67.3
San Mateo	30,033,016	17,744,549	59.1
Santa Barbara	29,822,040	17,253,162	57.9
Santa Clara	113,077,671	57,226,699	50.6
Santa Cruz	17,681,999	9,495,515	53.7
Shasta	21,094,769	11,243,218	53.3
Sierra	292,544	173,023	59.1
Siskiyou	5,306,322	3,258,240	61.4
Solano	41,063,880	22,918,632	55.8
Sonoma	32,260,461	19,683,409	61.0
Stanislaus	49,643,345	26,909,156	54.2
Sutter	9,016,026	5,236,246	58.1
Tehama	6,747,484	3,667,589	54.4
Trinity	1,420,069	732,561	51.6
Tulare	39,650,692	21,858,529	55.1
Tuolumne	5,888,649	4,010,717	68.1
Ventura	56,965,715	33,075,818	58.1
Yolo	13,906,169	7,396,641	53.2
Yuba	6,923,758	3,382,436	48.9
Regionalized LCSA's			
Amador/Alpine/Calaveras	6,550,417	3,940,392	60.2
Inyo/Mono	3,222,698	2,004,691	62.2
Santa Cruz/San Benito	22,420,616	11,896,920	53.1
Sierra/Nevada	7,230,247	4,061,104	56.2
Siskiyou/Modoc	6,175,821	3,790,941	61.4

SOURCE: CS 157 Line 24 (Total Amount of Current Support Due for the Federal Fiscal Year), Line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)

Notes: To adjust for Transitional Data, \$352,482 was added to the Line 24 statewide total and \$134,977 was added to the Line 25 statewide total. Therefore, the sum of the individual LCSA data for both Lines 24 and 25 will not equal the statewide total.

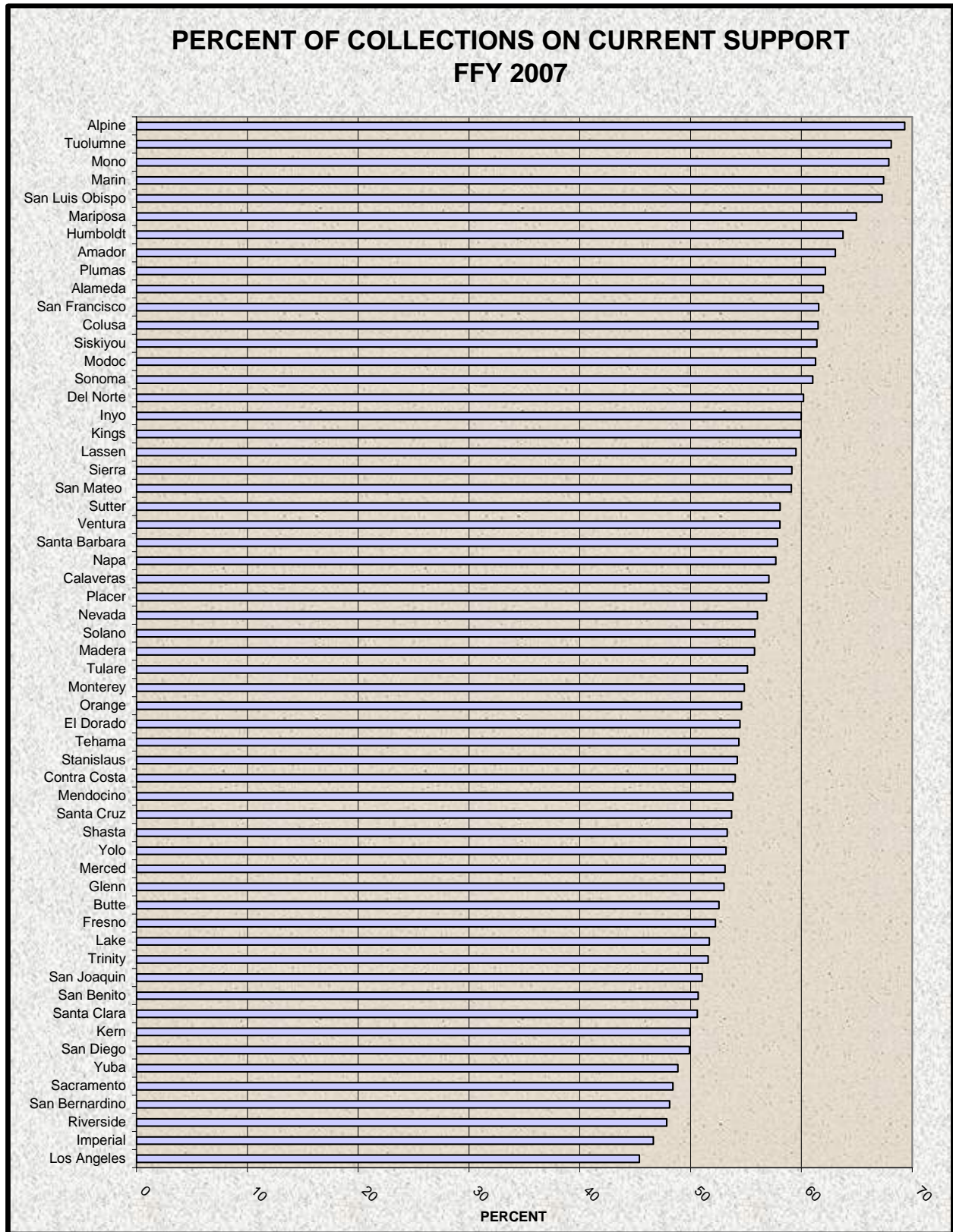
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

**TABLE D-1
PERCENT OF COLLECTIONS ON CURRENT SUPPORT
FEDERAL FISCAL YEARS 2003 - 2007**

	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007	2006-2007 % Change	2003-2007 % Change
STATEWIDE	45.2%	48.0%	49.3%	50.4%	51.2%	1.6%	13.3%
Alameda	58.9	59.5	60.7	61.5	62.0	0.8	5.2
Alpine	46.0	39.3	54.6	67.6	69.3	2.5	50.7
Amador	63.7	64.6	65.5	64.3	63.1	-1.9	-1.0
Butte	48.8	50.7	50.5	51.4	52.6	2.3	7.7
Calaveras	52.1	50.6	55.0	56.4	57.1	1.1	9.6
Colusa	62.5	63.6	63.8	61.9	61.5	-0.7	-1.6
Contra Costa	51.5	51.7	52.6	53.6	54.0	0.8	5.0
Del Norte	52.1	56.0	58.8	57.1	60.2	5.4	15.6
El Dorado	55.0	57.6	58.8	57.0	54.5	-4.5	-0.9
Fresno	47.9	50.6	51.4	51.2	52.2	2.0	8.9
Glenn	54.0	54.0	53.6	53.3	53.0	-0.4	-1.8
Humboldt	59.3	64.3	65.9	64.9	63.8	-1.7	7.6
Imperial	42.4	45.2	46.0	45.8	46.6	1.8	10.1
Inyo	60.2	60.8	59.6	61.1	60.0	-1.9	-0.4
Kern	41.0	47.4	49.4	49.0	49.9	1.9	21.8
Kings	57.4	58.5	59.8	60.3	59.9	-0.7	4.4
Lake	46.0	46.6	46.5	47.7	51.7	8.3	12.3
Lassen	60.1	56.7	55.4	54.1	59.5	10.1	-1.0
Los Angeles	37.3	41.9	42.9	45.4	45.4	0.0	21.7
Madera	52.4	50.3	52.2	53.1	55.8	5.0	6.4
Marin	62.5	65.6	67.9	67.7	67.4	-0.4	7.9
Mariposa	62.8	64.0	65.0	64.8	65.0	0.3	3.4
Mendocino	49.5	51.6	51.1	50.4	53.8	6.8	8.8
Merced	52.7	54.3	55.5	53.7	53.1	-1.1	0.8
Modoc	53.9	56.5	57.8	58.4	61.3	4.8	13.7
Mono	66.3	65.1	69.9	62.3	67.9	9.1	2.4
Monterey	52.3	53.9	54.6	54.9	54.8	-0.2	4.8
Napa	58.4	59.4	59.9	58.0	57.7	-0.5	-1.2
Nevada	52.1	56.3	57.9	58.3	56.0	-3.8	7.5
Orange	50.4	52.2	53.5	53.9	54.6	1.2	8.3
Placer	56.4	59.3	58.2	57.0	56.8	-0.2	0.8
Plumas	60.8	57.5	58.0	59.8	62.1	3.9	2.2
Riverside	42.8	44.1	43.8	44.7	47.8	7.0	11.7
Sacramento	46.5	46.9	46.8	47.0	48.4	2.9	4.1
San Benito	47.5	50.1	49.5	47.8	50.7	5.9	6.7
San Bernardino	37.6	41.4	44.0	45.6	48.1	5.6	27.8
San Diego	40.6	42.1	46.4	49.8	49.9	0.2	23.0
San Francisco	58.0	58.4	58.9	60.2	61.6	2.3	6.1
San Joaquin	46.7	48.5	50.1	49.7	51.1	2.8	9.4
San Luis Obispo	62.6	63.9	66.2	66.8	67.3	0.7	7.5
San Mateo	58.2	59.4	60.4	59.8	59.1	-1.2	1.6
Santa Barbara	60.4	60.3	58.8	57.9	57.9	0.0	-4.2
Santa Clara	46.8	47.6	48.2	47.6	50.6	6.2	8.1
Santa Cruz	52.1	52.8	52.5	52.5	53.7	2.4	3.2
Shasta	50.9	51.9	51.5	52.0	53.3	2.4	4.7
Sierra	57.5	53.5	60.5	63.7	59.1	-7.1	2.9
Siskiyou	53.5	56.5	59.1	59.4	61.4	3.3	14.8
Solano	53.6	55.0	56.1	56.0	55.8	-0.4	4.1
Sonoma	58.2	59.7	60.2	60.7	61.0	0.5	4.9
Stanislaus	47.6	49.0	51.0	53.1	54.2	2.1	13.8
Sutter	57.1	58.7	58.9	59.3	58.1	-2.0	1.8
Tehama	48.0	51.0	52.3	52.2	54.4	4.2	13.2
Trinity	54.8	52.5	52.8	50.0	51.6	3.1	-5.9
Tulare	46.8	50.9	54.5	54.4	55.1	1.4	17.7
Tuolumne	58.6	62.5	63.5	66.5	68.1	2.5	16.3
Ventura	50.4	54.8	56.2	56.5	58.1	2.8	15.2
Yolo	50.0	49.3	49.6	53.1	53.2	0.2	6.3
Yuba	43.0	45.8	46.4	48.3	48.9	1.2	13.7
Regionalized LCSA's							
Amador/Alpine/Calaveras	57.4	56.9	59.9	60.4	60.2	-0.4	4.8
Inyo/Mono	61.8	62.0	62.4	61.4	62.2	1.2	0.6
Santa Cruz/San Benito	51.1	52.2	51.9	51.5	53.1	3.0	3.8
Sierra/Nevada	52.4	56.2	58.0	58.5	56.2	-3.9	7.3
Siskiyou/Modoc	53.5	56.5	58.9	59.3	61.4	3.5	14.6

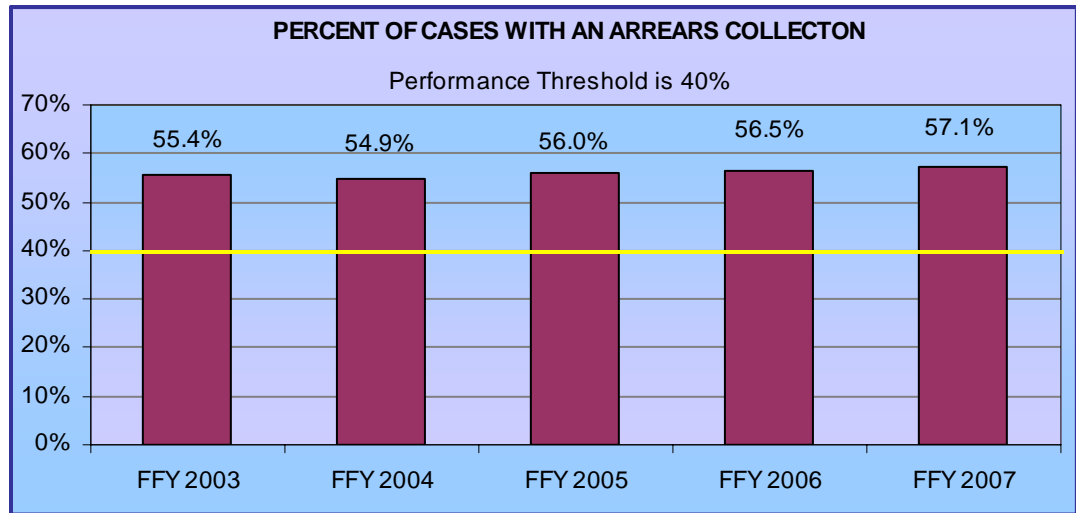
SOURCE: CS 157 Line 24 (Total Amount of Current Support Due for the Federal Fiscal Year) and Line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year)



PERCENT OF CASES WITH AN ARREARS COLLECTION

This Federal Performance Measure captures the percent of child support cases that owe past due child support (arrears) in which at least one payment was made towards that arrearage during the FFY.⁵ An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, and Never Assistance cases, as well as cases closed during the FFY.

In general LCSAs with smaller caseloads have been more successful in collecting on cases with arrears due.



From FFY 2003 to FFY 2007, changes in this performance measure have not been significant as a whole. In FFY 2007, the statewide performance for Cases with an Arrears Collection is 57.1 percent, an increase of 1.1 percent from the prior year. Performance by individual LCSAs fluctuated during the period; however, the decreases were offset by the increases, resulting in little change since FFY 2003.

In general LCSAs with smaller caseloads have been more successful in collecting on cases with arrears due. The six LCSAs with the largest caseloads, as a group, performed at the lowest level, with a combined total of 53.3 percent. The 11 LCSAs with the smallest caseloads (consisting of 14 counties) reflect a combined total 65.0 percent. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables E and E-1 on pages 23 and 24.

⁵ This percent is calculated from data reported on the annual CS 157 Report, Line 29 (Cases Paying Toward Arrearages During the FFY), divided by Line 28 (Cases with Arrears Due During the FFY). The minimum federal performance threshold is 40%.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

TABLE E
PERCENT OF CASES WITH AN ARREARS COLLECTION
FEDERAL FISCAL YEAR 2007

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with an Arrears Collection
STATEWIDE	1,124,181	641,833	57.1%
Alameda	32,012	22,524	70.4
Alpine	101	70	69.3
Amador	1,417	917	64.7
Butte	11,479	6,886	60.0
Calaveras	1,864	1,130	60.6
Colusa	818	556	68.0
Contra Costa	22,939	14,302	62.3
Del Norte	2,425	1,613	66.5
El Dorado	6,206	4,159	67.0
Fresno	50,755	29,733	58.6
Glenn	1,681	1,002	59.6
Humboldt	6,490	4,461	68.7
Imperial	9,173	4,870	53.1
Inyo	1,171	715	61.1
Kern	38,304	21,628	56.5
Kings	7,894	4,885	61.9
Lake	3,355	2,144	63.9
Lassen	1,822	1,178	64.7
Los Angeles	254,591	120,310	47.3
Madera	5,510	3,571	64.8
Marin	2,943	1,988	67.6
Mariposa	755	523	69.3
Mendocino	4,568	2,817	61.7
Merced	15,746	8,960	56.9
Modoc	593	393	66.3
Mono	292	209	71.6
Monterey	15,915	9,433	59.3
Napa	4,073	2,672	65.6
Nevada	3,236	2,045	63.2
Orange	64,149	38,146	59.5
Placer	7,961	4,945	62.1
Plumas	1,208	795	65.8
Riverside	61,496	36,772	59.8
Sacramento	57,687	33,366	57.8
San Benito	2,390	1,407	58.9
San Bernardino	73,326	41,354	56.4
San Diego	78,570	44,441	56.6
San Francisco	16,568	10,002	60.4
San Joaquin	26,480	15,859	59.9
San Luis Obispo	5,374	4,062	75.6
San Mateo	10,627	6,997	65.8
Santa Barbara	12,898	8,216	63.7
Santa Clara	46,999	26,857	57.1
Santa Cruz	6,796	4,083	60.1
Shasta	12,868	7,890	61.3
Sierra	156	93	59.6
Siskiyou	3,189	2,037	63.9
Solano	17,765	10,799	60.8
Sonoma	14,153	9,310	65.8
Stanislaus	24,491	14,510	59.2
Sutter	4,710	2,919	62.0
Tehama	4,174	2,541	60.9
Trinity	897	517	57.6
Tulare	26,527	15,408	58.1
Tuolumne	2,681	1,839	68.6
Ventura	20,094	14,043	69.9
Yolo	7,407	4,435	59.9
Yuba	4,412	2,497	56.6
Regionalized LCSA's			
Amador/Alpine/Calaveras	3,382	2,117	62.6
Inyo/Mono	1,463	924	63.2
Santa Cruz/San Benito	9,186	5,490	59.8
Sierra/Nevada	3,392	2,138	63.0
Siskiyou/Modoc	3,782	2,430	64.3

SOURCE: CS 157 Line 28 (Cases With Arrears Due During the Federal Fiscal Year) and Line 29 (Cases Paying Toward Arrearages During the Federal Fiscal Year)

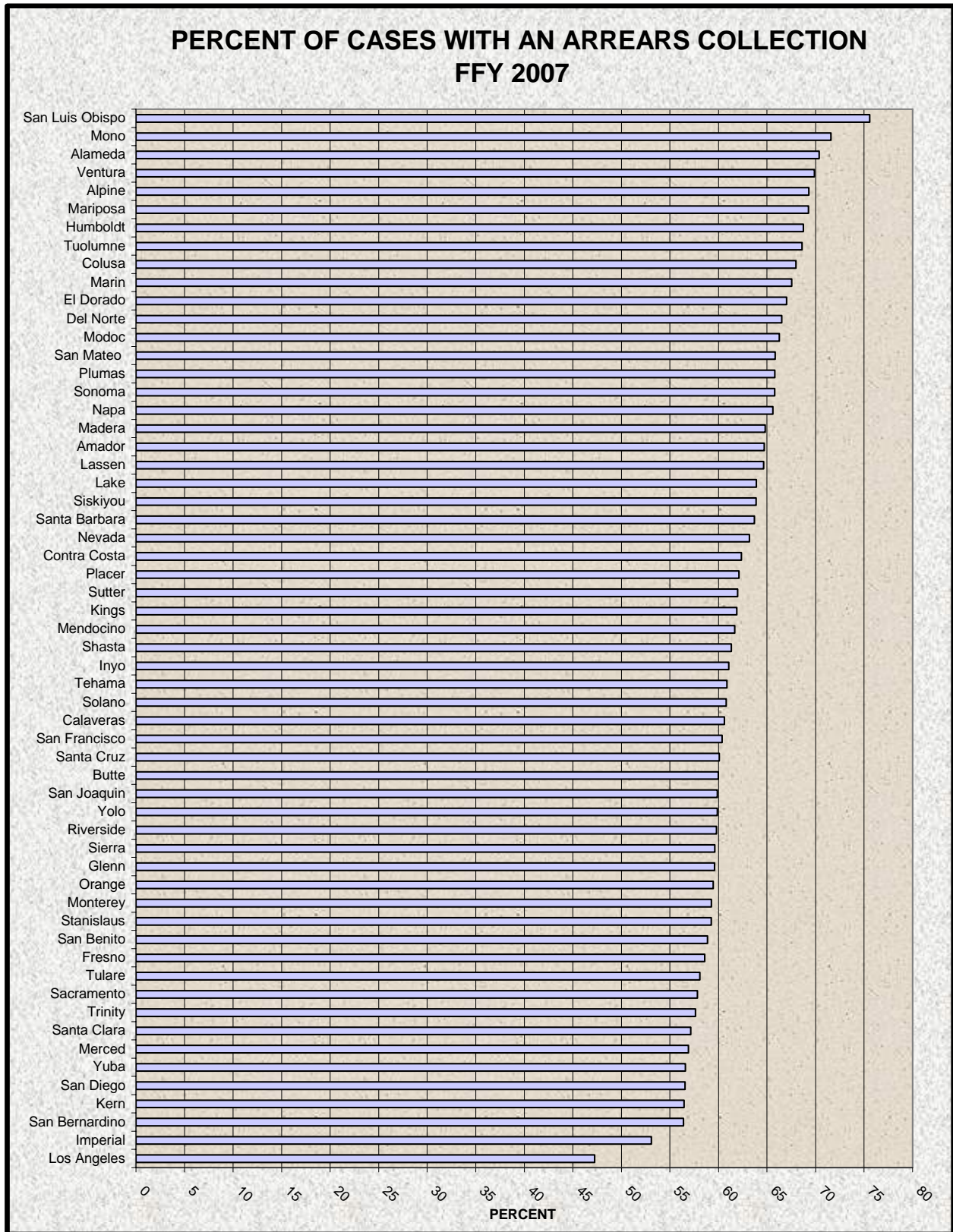
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

TABLE E-1
PERCENT OF CASES WITH AN ARREARS COLLECTION
FEDERAL FISCAL YEARS 2003 - 2007

	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007	2006-2007 % Change	2003-2007 % Change
STATEWIDE	55.4%	54.9%	56.0%	56.5%	57.1%	1.1%	3.0%
Alameda	69.0	69.9	69.7	71.0	70.4	-0.8	1.9
Alpine	48.8	45.0	50.0	67.9	69.3	2.1	42.0
Amador	66.1	63.9	65.2	66.6	64.7	-2.8	-2.1
Butte	55.0	53.6	57.2	59.9	60.0	0.2	9.1
Calaveras	56.2	58.4	59.2	61.1	60.6	-0.8	7.9
Colusa	66.1	64.8	63.7	63.9	68.0	6.4	2.8
Contra Costa	56.3	58.3	58.8	60.9	62.3	2.4	10.8
Del Norte	56.7	58.2	60.3	62.3	66.5	6.8	17.4
El Dorado	62.5	65.1	67.5	66.9	67.0	0.2	7.2
Fresno	55.8	57.9	59.1	58.1	58.6	0.9	5.0
Glenn	59.3	59.9	59.3	59.6	59.6	0.0	0.6
Humboldt	62.9	64.1	65.5	69.2	68.7	-0.6	9.3
Imperial	48.0	48.5	51.8	53.9	53.1	-1.5	10.6
Inyo	59.1	56.3	59.5	63.9	61.1	-4.4	3.3
Kern	53.3	53.3	54.8	57.4	56.5	-1.5	6.0
Kings	59.9	59.2	59.8	62.5	61.9	-0.9	3.2
Lake	56.8	56.9	57.5	60.6	63.9	5.5	12.5
Lassen	66.0	62.8	62.6	63.0	64.7	2.6	-2.1
Los Angeles	46.6	46.5	46.8	47.0	47.3	0.5	1.3
Madera	60.5	57.6	58.0	61.4	64.8	5.5	7.2
Marin	72.5	68.6	66.9	68.4	67.6	-1.2	-6.8
Mariposa	66.8	68.9	69.1	69.6	69.3	-0.5	3.7
Mendocino	58.6	58.9	61.3	62.0	61.7	-0.6	5.3
Merced	56.5	56.4	56.8	57.8	56.9	-1.6	0.7
Modoc	60.6	56.4	61.6	62.6	66.3	5.8	9.3
Mono	69.8	71.2	72.6	67.8	71.6	5.5	2.5
Monterey	59.6	59.2	59.1	59.6	59.3	-0.6	-0.6
Napa	61.8	60.9	62.9	65.7	65.6	-0.2	6.1
Nevada	60.4	58.3	58.8	61.6	63.2	2.6	4.6
Orange	60.0	59.0	59.2	59.4	59.5	0.1	-0.8
Placer	60.9	61.1	61.5	62.5	62.1	-0.6	2.0
Plumas	65.0	64.6	63.8	66.4	65.8	-0.8	1.3
Riverside	55.3	55.0	58.3	53.1	59.8	12.6	8.1
Sacramento	59.2	56.9	56.8	57.0	57.8	1.5	-2.3
San Benito	59.4	58.2	55.3	54.5	58.9	8.1	-1.0
San Bernardino	51.8	51.2	57.5	55.7	56.4	1.3	8.8
San Diego	54.4	53.7	53.8	55.7	56.6	1.5	3.9
San Francisco	59.2	57.8	57.6	59.8	60.4	1.0	2.0
San Joaquin	56.9	56.1	57.9	59.5	59.9	0.7	5.2
San Luis Obispo	66.3	66.2	66.8	72.4	75.6	4.4	14.0
San Mateo	69.6	65.7	64.2	65.2	65.8	1.0	-5.5
Santa Barbara	70.3	70.4	66.5	65.5	63.7	-2.8	-9.4
Santa Clara	57.9	56.3	54.9	56.6	57.1	1.0	-1.4
Santa Cruz	60.3	58.7	57.2	58.9	60.1	1.9	-0.3
Shasta	60.1	59.5	60.4	60.4	61.3	1.5	2.0
Sierra	66.3	60.6	66.3	62.2	59.6	-4.2	-10.1
Siskiyou	62.4	62.0	64.2	63.9	63.9	0.0	2.4
Solano	59.5	59.1	59.4	60.8	60.8	0.0	2.2
Sonoma	64.6	62.8	63.4	65.9	65.8	-0.2	1.9
Stanislaus	59.3	56.7	58.0	58.9	59.2	0.6	-0.1
Sutter	57.8	57.3	60.3	61.6	62.0	0.7	7.2
Tehama	57.5	57.9	57.3	60.0	60.9	1.4	5.9
Trinity	62.3	58.0	57.4	56.4	57.6	2.1	-7.5
Tulare	56.9	56.5	58.0	58.6	58.1	-0.9	2.0
Tuolumne	60.9	62.4	63.7	67.0	68.6	2.3	12.6
Ventura	56.3	56.9	66.2	67.8	69.9	3.1	24.0
Yolo	56.2	50.9	53.0	59.1	59.9	1.3	6.6
Yuba	50.4	51.2	53.7	55.6	56.6	1.7	12.2
Regionalized LCSA's							
Amador/Alpine/Calaveras	60.1	60.3	61.4	63.6	62.6	-1.5	4.1
Inyo/Mono	61.2	59.5	62.2	64.7	63.2	-2.4	3.1
Santa Cruz/San Benito	60.0	58.6	56.7	57.8	59.8	3.5	-0.4
Sierra/Nevada	60.7	58.4	59.2	61.6	63.0	2.3	3.8
Siskiyou/Modoc	62.1	61.2	63.8	63.7	64.3	0.9	3.4

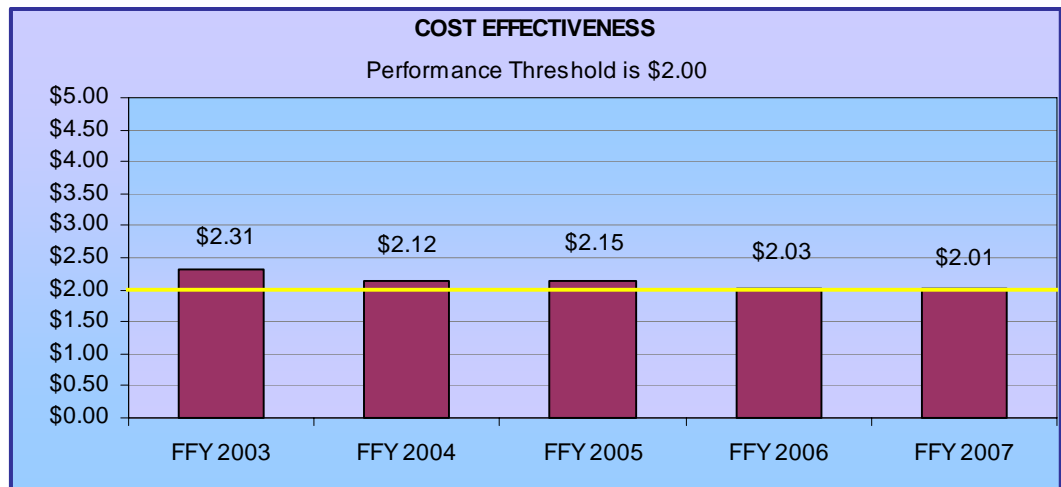
SOURCE: CS 157 Line 28 (Cases With Arrears Due During the Federal Fiscal Year) and Line 29 (Cases Paying Toward Arrearages During the Federal Fiscal Year)



COST EFFECTIVENESS

This Federal Performance Measure demonstrates the efficiency of the child support program by comparing money collected to the cost of the program. The performance measure is a ratio of total distributed child support collections and fees retained by other agencies during the FFY, to total administrative costs of the IV-D Program.⁶ This administrative cost is measured by expenditures, not amounts budgeted or allocated. The total amount of distributed collections includes current support and arrears, interest, recoupment of aid paid, and fees retained by other states during the FFY.

Generally, LCSAs with larger caseloads tend to perform better in cost effectiveness than LCSAs with smaller caseloads.



California's cost-effectiveness ratio was \$2.01 in FFY 2007, a decrease of less than 1 percent from the \$2.03 reported in FFY 2006. Since 2004, a key factor that has impacted expenditures and put cost pressure on the state's cost effectiveness is funding for the development and implementation of the California Child Support Automation System (CCSAS). Additional pressure in FFY 2007 may have been attributable to a declining economy triggered by the mortgage crisis and weakened housing market, resulting in a decrease in lien collections. Despite the overall decline, 44 LCSAs have increased their individual cost-effectiveness ratio over the last five years.

The county specific cost effectiveness calculations compare county collections with county costs, excluding any state level administration costs or statewide system development costs. As a result, local collection-to-cost ratios are generally higher than the statewide ratio.

Generally, the LCSAs with larger caseloads have shown better performance in cost effectiveness than LCSAs with smaller caseloads. The six LCSAs with the

⁶ The cost effective dollar figure is calculated from the data reported on the CS 34 Report, Line 5 (Collections Sent to Other States) plus Line 8 (Total Collections Distributed) plus Line 13 (Fees Retained by Other States), divided by the sum of CS 396A Report, Line 9 (Total Costs Claimed) minus Line 1b (Non IV-D Costs). The minimum federal performance threshold is \$2.00.

largest caseloads, which account for over half of total support distributed, performed at a higher level as a group than the rest of the state, reflecting cost effectiveness of \$3.05. The 11 LCSAs (consisting of 14 counties) with the smallest caseloads performed lower in comparison, reflecting \$2.54 as a group. Individually, the LCSAs' performance for cost effectiveness ranged from a high of \$4.70 to a low of \$1.60. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Table F and F-1 on pages 28 and 29.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

**TABLE F
COST EFFECTIVENESS
FEDERAL FISCAL YEAR 2007**

	Expenditures*	Distributed Collections**	Cost Effectiveness
STATEWIDE	\$1,136,571,636	\$2,285,652,654	\$2.01
Alameda	26,596,356	85,484,539	3.21
Amador/Alpine/Calaveras	2,615,758	6,437,080	2.46
Butte	7,158,587	17,264,723	2.41
Colusa	649,120	1,861,544	2.87
Contra Costa	18,673,979	56,671,733	3.03
Del Norte	2,157,198	3,444,076	1.60
El Dorado	4,544,784	13,014,820	2.86
Fresno	21,854,989	81,593,346	3.73
Glenn	748,711	2,485,612	3.32
Humboldt	4,753,177	12,517,290	2.63
Imperial	3,609,898	16,952,778	4.70
Inyo/Mono	1,260,720	3,157,532	2.50
Kern	23,064,169	66,460,828	2.88
Kings	4,268,451	13,967,919	3.27
Lake	2,583,544	5,564,195	2.15
Lassen	1,020,019	3,155,135	3.09
Los Angeles	182,430,087	496,890,789	2.72
Madera	3,084,463	10,053,344	3.26
Marin	4,097,107	11,179,216	2.73
Mariposa	701,626	1,564,046	2.23
Mendocino	2,906,723	7,442,625	2.56
Merced	8,707,604	27,672,065	3.18
Monterey	11,191,531	36,186,618	3.23
Napa	4,179,613	9,515,378	2.28
Orange	58,856,039	178,536,517	3.03
Placer	6,239,776	18,019,838	2.89
Plumas	863,153	2,044,754	2.37
Riverside	35,341,598	124,590,281	3.53
Sacramento	32,755,693	107,631,438	3.29
San Bernardino	39,578,249	150,462,622	3.80
San Diego	52,569,963	167,250,983	3.18
San Francisco	14,523,211	31,888,810	2.20
San Joaquin	15,318,391	51,534,796	3.36
San Luis Obispo	5,015,001	14,757,329	2.94
San Mateo	11,385,250	27,690,453	2.43
Santa Barbara	9,748,591	26,951,664	2.76
Santa Clara	38,041,522	100,228,048	2.63
Santa Cruz/San Benito	8,260,510	19,377,040	2.35
Shasta	8,129,273	20,342,806	2.50
Sierra/Nevada	4,168,115	7,219,161	1.73
Siskiyou/Modoc	3,253,245	6,237,756	1.92
Solano	12,124,569	37,502,790	3.09
Sonoma	14,737,694	31,571,472	2.14
Stanislaus	16,921,274	46,903,390	2.77
Sutter	2,942,497	9,105,268	3.09
Tehama	1,780,217	6,544,292	3.68
Trinity	654,803	1,388,025	2.12
Tulare	14,576,506	38,928,623	2.67
Tuolumne	2,108,181	6,111,321	2.90
Ventura	20,323,232	52,139,947	2.57
Yolo	6,069,744	13,376,550	2.20
Yuba	3,877,456	6,343,128	1.64

SOURCE: CS 34 Line 5 (Collections Sent to Other States), Line 8 (Total Collections Distributed), Line 13 (Fees Retained by Other States), CS 396 Line 9 (Total Costs Claimed) and Line 1b (Non IV-D Costs)

* Includes County Costs \$1,464 for application fee; and State only costs of \$353,548,205

** Total does not include Suspense amount (\$388).

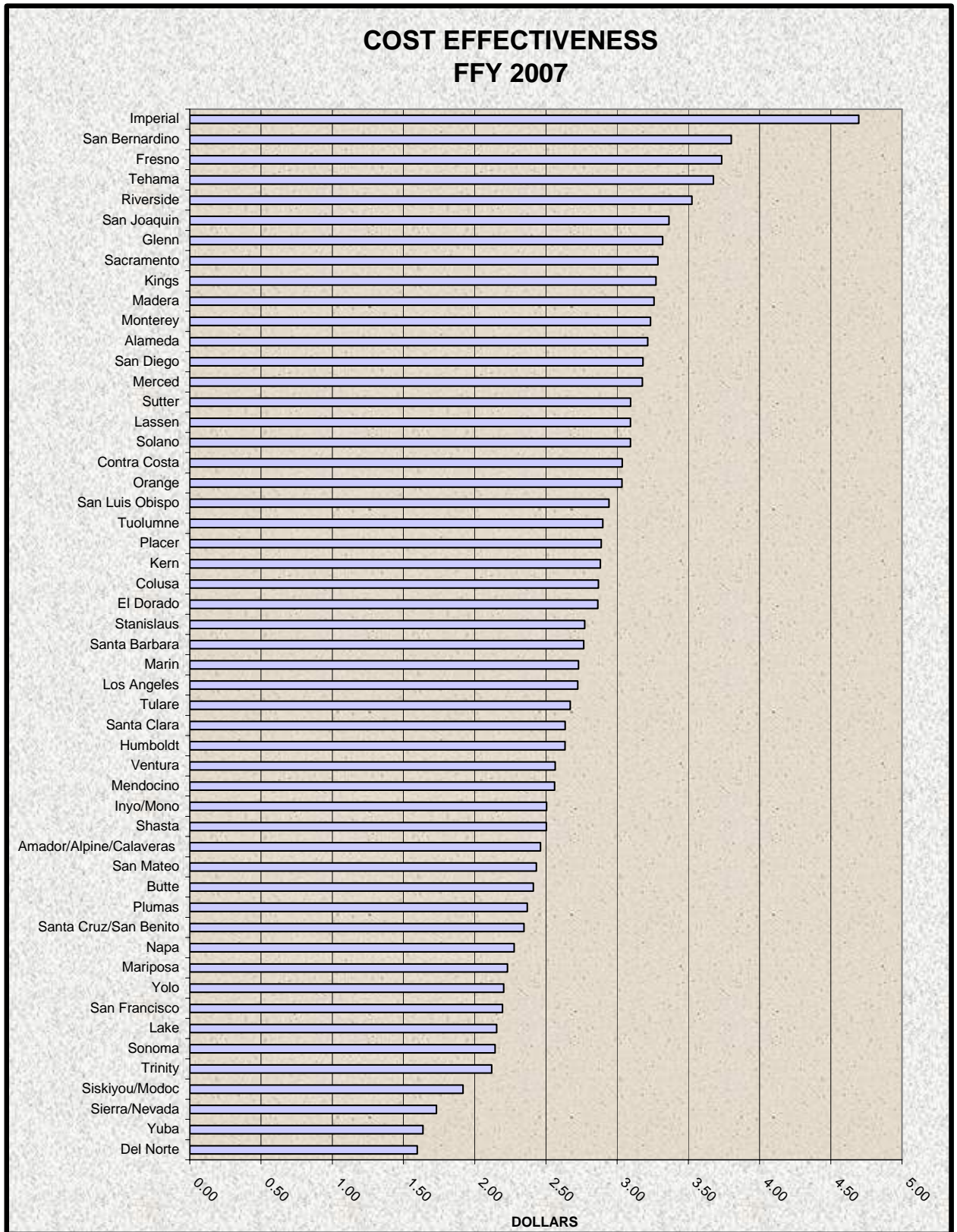
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

**TABLE F-1
COST EFFECTIVENESS
FEDERAL FISCAL YEARS 2003 - 2007**

	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007	2006-2007 % Change	2003-2007 % Change
STATEWIDE	\$2.31	\$2.12	\$2.15	\$2.03	\$2.01	-1.0%	-13.0%
Alameda	3.43	3.31	3.17	3.21	3.21	0.0	-6.4
Amador/Alpine/Calaveras	2.28	2.14	2.26	2.10	2.46	17.1	7.9
Butte	2.03	2.07	2.15	2.03	2.41	18.7	18.7
Colusa	2.62	2.49	2.92	2.77	2.87	3.6	9.5
Contra Costa	2.66	2.72	2.71	3.02	3.03	0.3	13.9
Del Norte	1.57	1.48	1.46	1.56	1.60	2.6	1.9
El Dorado	2.68	2.84	2.93	2.81	2.86	1.8	6.7
Fresno	3.40	3.43	3.37	3.34	3.73	11.7	9.7
Glenn	2.88	2.97	2.91	3.27	3.32	1.5	15.3
Humboldt	2.42	2.55	2.41	2.51	2.63	4.8	8.7
Imperial	3.77	4.03	4.06	4.26	4.70	10.3	24.7
Inyo/Mono	2.56	2.50	2.56	2.46	2.50	1.6	-2.3
Kern	2.51	2.63	2.86	2.82	2.88	2.1	14.7
Kings	2.50	2.72	2.85	3.08	3.27	6.2	30.8
Lake	2.05	2.26	2.30	2.14	2.15	0.5	4.9
Lassen	2.99	2.42	2.93	2.76	3.09	12.0	3.3
Los Angeles	2.84	2.98	3.07	2.88	2.72	-5.6	-4.2
Madera	3.05	3.22	3.19	3.08	3.26	5.8	6.9
Marin	2.00	2.28	2.77	2.85	2.73	-4.2	36.5
Mariposa	2.38	2.68	2.57	2.20	2.23	1.4	-6.3
Mendocino	2.12	2.44	2.35	2.40	2.56	6.7	20.8
Merced	2.48	2.94	2.94	2.95	3.18	7.8	28.2
Monterey	2.74	2.90	3.14	3.09	3.23	4.5	17.9
Napa	2.27	2.25	2.29	2.38	2.28	-4.2	0.4
Orange	2.73	2.75	2.92	3.04	3.03	-0.3	11.0
Placer	2.41	2.81	2.62	2.97	2.89	-2.7	19.9
Plumas	2.40	2.44	2.42	2.37	2.37	0.0	-1.2
Riverside	3.08	3.23	3.94	2.99	3.53	18.1	14.6
Sacramento	2.58	2.73	2.94	3.33	3.29	-1.2	27.5
San Bernardino	2.95	3.50	3.19	3.61	3.80	5.3	28.8
San Diego	2.77	2.47	2.72	3.17	3.18	0.3	14.8
San Francisco	2.45	1.97	2.59	2.20	2.20	0.0	-10.2
San Joaquin	2.91	2.99	3.02	3.25	3.36	3.4	15.5
San Luis Obispo	2.85	2.93	2.82	2.87	2.94	2.4	3.2
San Mateo	2.16	2.28	2.41	2.42	2.43	0.4	12.5
Santa Barbara	2.60	3.02	2.94	2.84	2.76	-2.8	6.2
Santa Clara	2.19	2.46	2.53	2.51	2.63	4.8	20.1
Santa Cruz/San Benito	2.11	2.20	2.30	2.50	2.35	-6.0	11.4
Shasta	2.56	2.83	2.64	2.46	2.50	1.6	-2.3
Sierra/Nevada	1.68	1.66	1.83	1.95	1.73	-11.3	3.0
Siskiyou/Modoc	1.75	1.71	1.82	1.62	1.92	18.5	9.7
Solano	2.69	2.69	2.83	2.97	3.09	4.0	14.9
Sonoma	1.97	1.97	2.07	2.08	2.14	2.9	8.6
Stanislaus	2.67	2.49	2.74	2.78	2.77	-0.4	3.7
Sutter	2.41	2.51	2.87	2.91	3.09	6.2	28.2
Tehama	3.12	3.30	3.27	3.46	3.68	6.4	17.9
Trinity	2.39	2.24	2.29	2.05	2.12	3.4	-11.3
Tulare	2.23	2.22	2.24	2.44	2.67	9.4	19.7
Tuolumne	2.86	3.00	2.94	2.81	2.90	3.2	1.4
Ventura	2.37	2.60	2.82	2.60	2.57	-1.2	8.4
Yolo	1.96	2.32	2.17	2.18	2.20	0.9	12.2
Yuba	1.34	1.52	1.57	1.65	1.64	-0.6	22.4

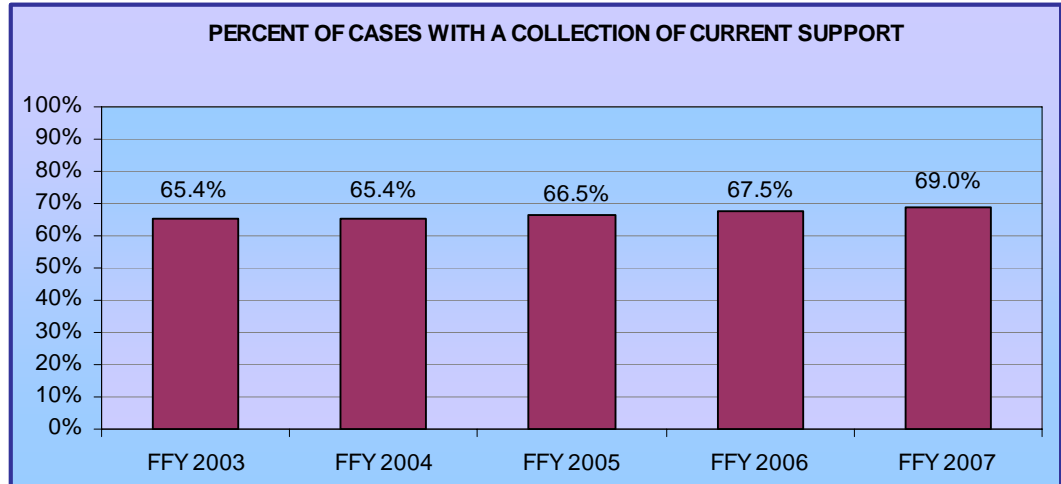
SOURCE: CS 34 Line 5 (Collections Sent to Other States), Line 8 (Total Collections Distributed), Line 13 (Fees Retained by Other States), CS 396 Line 9 (Total Costs Claimed) and Line 1b (Non IV-D Costs)



PERCENT OF CASES WITH A COLLECTION OF CURRENT SUPPORT

This State Performance Measure determines the percent of cases in the IV-D caseload receiving payment for current support compared to the total number of cases with current support due.⁷ Unlike the Federal Performance Measure of Collections on Current Support, this measure evaluates the number of cases owed and receiving current support, not the total dollar amounts owed and received.

Approximately, 486,000 cases (or 69.0 percent of all cases owing current support) paid current child support in California for FFY 2007.



In FFY 2007, there were 486,350 cases paying current child support for the 705,093 cases with current support due, which equates to 69.0 percent of the total cases owing current support in California. The statewide percentage increased by 2.2 from the prior year, in spite of small decreases in several individual LCSAs. Since FFY 2003, the percent of cases with a collection of current support has increased by 5.5 percent, from 65.4 percent to 69.0 percent.

In general, LCSAs with smaller caseloads performed better on this measure than the LCSAs with larger caseloads. The 11 LCSAs with the smallest caseloads (consisting of 14 counties) performed at 76.8 percent as a group, while the six LCSAs with the largest caseloads performed at 65.5 percent as a group. All six of the largest LCSA's improved performance from FFY 2006 to FFY 2007. Also, three of the six have far exceeded the overall statewide improvement of 5.5 percent from FFY 2003 through FFY 2007. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Table G and G-1 on pages 32 and 33.

⁷ The performance level for this measure is calculated from data reported on the CS 1257 Report, Line 45 (Cases Paying Toward Current Support in the FFY), divided by Line 44 (Cases with Current Support Due in the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

TABLE G
PERCENT OF CASES WITH A COLLECTION OF CURRENT SUPPORT
FEDERAL FISCAL YEAR 2007

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with a Collection of Current Support
STATEWIDE	705,093	486,350	69.0%
Alameda	20,406	16,466	80.7
Alpine	30	25	83.3
Amador	885	680	76.8
Butte	5,312	3,878	73.0
Calaveras	1,023	732	71.6
Colusa	589	461	78.3
Contra Costa	14,328	10,576	73.8
Del Norte	1,284	971	75.6
El Dorado	3,451	2,569	74.4
Fresno	27,032	19,508	72.2
Glenn	1,009	706	70.0
Humboldt	3,970	3,216	81.0
Imperial	6,192	4,113	66.4
Inyo	642	488	76.0
Kern	22,983	15,635	68.0
Kings	4,693	3,592	76.5
Lake	1,717	1,236	72.0
Lassen	1,003	725	72.3
Los Angeles	172,436	103,347	59.9
Madera	3,691	2,741	74.3
Marin	2,194	1,772	80.8
Mariposa	499	392	78.6
Mendocino	2,615	1,865	71.3
Merced	10,681	7,290	68.3
Modoc	330	249	75.5
Mono	202	161	79.7
Monterey	10,291	7,407	72.0
Napa	2,536	1,905	75.1
Nevada	1,824	1,373	75.3
Orange	44,791	32,867	73.4
Placer	4,752	3,552	74.7
Plumas	665	533	80.2
Riverside	37,419	25,928	69.3
Sacramento	35,608	24,350	68.4
San Benito	1,371	925	67.5
San Bernardino	48,550	33,163	68.3
San Diego	51,586	35,872	69.5
San Francisco	8,688	6,592	75.9
San Joaquin	17,345	12,090	69.7
San Luis Obispo	4,086	3,441	84.2
San Mateo	6,953	5,360	77.1
Santa Barbara	7,723	5,931	76.8
Santa Clara	26,033	18,063	69.4
Santa Cruz	4,057	2,843	70.1
Shasta	6,471	4,733	73.1
Sierra	84	66	78.6
Siskiyou	1,717	1,327	77.3
Solano	10,449	7,733	74.0
Sonoma	8,389	6,519	77.7
Stanislaus	14,065	10,186	72.4
Sutter	2,462	1,801	73.2
Tehama	2,273	1,641	72.2
Trinity	448	327	73.0
Tulare	14,391	10,291	71.5
Tuolumne	1,655	1,347	81.4
Ventura	13,222	10,617	80.3
Yolo	3,827	2,728	71.3
Yuba	2,165	1,445	66.7
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	1,938	1,437	74.1
Inyo/Mono	844	649	76.9
Santa Cruz/San Benito	5,428	3,768	69.4
Sierra/Nevada	1,908	1,439	75.4
Siskiyou/Modoc	2,047	1,576	77.0

SOURCE: CS 1257, Line 44 (Cases with Current Support Due in the Federal Fiscal Year) and Line 45 (Cases Paying Toward Current Support in the Federal Fiscal Year)

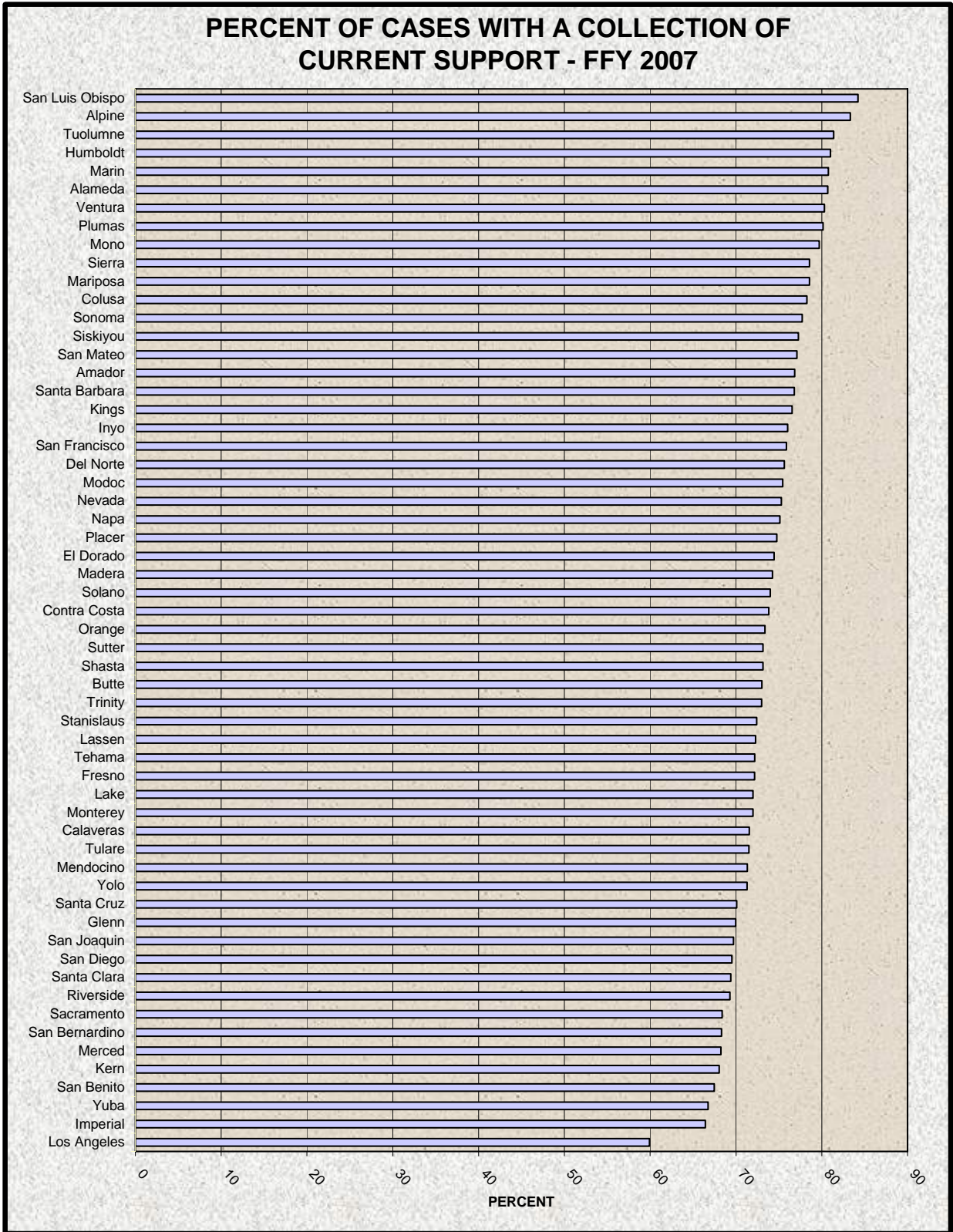
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

**TABLE G-1
PERCENT OF CASES WITH A COLLECTION OF CURRENT SUPPORT
FEDERAL FISCAL YEARS 2003 - 2007**

	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007	2006-2007 % Change	2003-2007 % Change
STATEWIDE	65.4%	65.4%	66.5%	67.5%	69.0%	2.2%	5.5%
Alameda	77.7	78.5	78.2	79.6	80.7	1.3	3.9
Alpine	67.2	54.0	59.6	78.4	83.3	6.3	24.0
Amador	76.1	75.6	76.4	78.3	76.8	-1.8	1.0
Butte	72.6	72.2	71.4	72.2	73.0	1.1	0.6
Calaveras	69.2	68.6	68.3	73.4	71.6	-2.5	3.4
Colusa	80.2	80.2	76.9	76.0	78.3	3.0	-2.3
Contra Costa	70.1	70.2	70.4	72.5	73.8	1.9	5.3
Del Norte	68.8	71.5	72.9	70.7	75.6	6.9	9.9
El Dorado	73.5	76.2	78.2	76.3	74.4	-2.4	1.3
Fresno	66.3	69.0	70.4	70.6	72.2	2.2	8.8
Glenn	73.7	70.7	70.0	68.7	70.0	1.9	-5.0
Humboldt	74.1	76.9	78.6	79.4	81.0	2.0	9.3
Imperial	64.3	63.2	66.6	65.3	66.4	1.7	3.3
Inyo	70.2	72.9	75.4	76.7	76.0	-0.8	8.3
Kern	70.3	67.5	67.9	68.4	68.0	-0.5	-3.3
Kings	73.4	73.4	74.2	76.0	76.5	0.8	4.3
Lake	67.2	66.5	66.7	69.1	72.0	4.2	7.2
Lassen	76.0	71.5	70.2	71.3	72.3	1.3	-4.9
Los Angeles	54.5	55.5	57.7	59.2	59.9	1.2	10.0
Madera	70.1	68.0	68.9	71.7	74.3	3.6	6.0
Marin	81.3	81.8	81.0	82.4	80.8	-2.0	-0.7
Mariposa	80.0	78.4	75.7	77.6	78.6	1.3	-1.8
Mendocino	74.3	70.2	72.0	70.0	71.3	1.9	-4.0
Merced	69.4	69.3	69.1	68.0	68.3	0.4	-1.6
Modoc	72.7	68.1	71.8	71.8	75.5	5.1	3.8
Mono	79.9	77.4	81.6	78.4	79.7	1.7	-0.3
Monterey	72.6	72.1	73.0	72.7	72.0	-1.0	-0.8
Napa	74.7	74.7	74.2	74.8	75.1	0.4	0.5
Nevada	72.8	72.9	74.3	73.9	75.3	1.8	3.4
Orange	70.7	70.4	71.1	71.6	73.4	2.4	3.8
Placer	77.5	76.4	73.5	74.9	74.7	-0.2	-3.5
Plumas	78.7	76.5	73.4	79.2	80.2	1.3	1.9
Riverside	69.0	65.3	64.3	62.9	69.3	10.2	0.4
Sacramento	67.6	66.4	65.2	65.6	68.4	4.2	1.2
San Benito	69.0	69.1	66.2	65.3	67.5	3.4	-2.2
San Bernardino	60.9	60.7	63.9	65.9	68.3	3.6	12.1
San Diego	60.8	62.5	64.5	67.7	69.5	2.7	14.3
San Francisco	73.3	71.8	72.0	73.9	75.9	2.7	3.6
San Joaquin	70.8	69.3	69.0	68.3	69.7	2.1	-1.5
San Luis Obispo	78.3	78.3	80.8	83.6	84.2	0.7	7.5
San Mateo	80.1	77.7	76.5	77.1	77.1	0.0	-3.8
Santa Barbara	81.7	79.7	78.5	77.1	76.8	-0.4	-6.0
Santa Clara	67.7	67.5	66.6	67.0	69.4	3.5	2.5
Santa Cruz	70.1	69.2	68.6	69.0	70.1	1.6	0.0
Shasta	75.0	73.0	73.5	72.0	73.1	1.6	-2.4
Sierra	77.8	65.8	77.6	81.1	78.6	-3.1	1.0
Siskiyou	73.0	72.5	74.0	74.2	77.3	4.2	5.9
Solano	71.6	71.9	72.7	73.7	74.0	0.5	3.3
Sonoma	75.6	74.7	75.9	77.0	77.7	1.0	2.8
Stanislaus	67.6	65.5	68.7	70.6	72.4	2.5	7.1
Sutter	71.7	72.9	73.5	74.4	73.2	-1.7	2.0
Tehama	67.9	69.7	69.1	70.9	72.2	1.9	6.4
Trinity	72.4	72.0	71.8	69.5	73.0	5.1	0.8
Tulare	67.9	68.2	71.0	70.6	71.5	1.3	5.2
Tuolumne	71.2	74.1	75.9	78.0	81.4	4.3	14.4
Ventura	71.6	73.4	77.0	75.3	80.3	6.6	12.1
Yolo	68.9	66.8	67.0	70.4	71.3	1.3	3.4
Yuba	64.6	65.5	64.1	66.2	66.7	0.8	3.3
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	72.3	71.3	71.7	75.7	74.1	-2.0	2.6
Inyo/Mono	72.6	74.1	76.9	77.1	76.9	-0.2	5.9
Santa Cruz/San Benito	69.8	69.2	68.1	68.1	69.4	2.0	-0.6
Sierra/Nevada	73.1	72.5	74.4	74.3	75.4	1.6	3.2
Siskiyou/Modoc	72.9	71.8	73.6	73.8	77.0	4.3	5.6

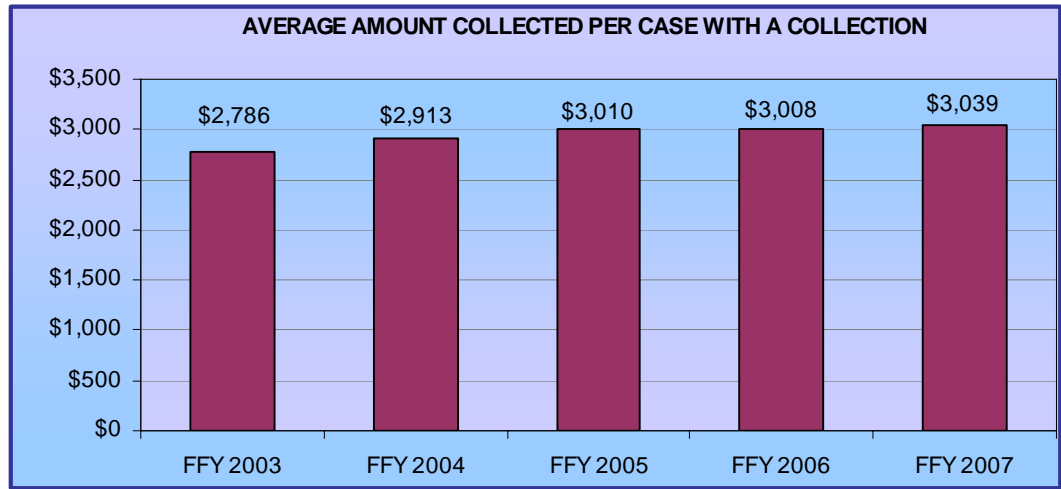
SOURCE: CS 1257, Line 44 (Cases with Current Support Due in the Federal Fiscal Year) and Line 45 (Cases Paying Toward Current Support in the Federal Fiscal Year)



AVERAGE AMOUNT COLLECTED PER CASE WITH A COLLECTION

This State Performance Measure determines the average amount collected per case for all cases with a collection. The measure represents the unduplicated annual count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.⁸

Since FFY 2003, the statewide collections per case has increased by 9.1 percent.



In FFY 2007, LCSAs with larger caseloads generally had higher collections per case than smaller LCSAs.

California’s total child support collected and distributed, as reported on the annual CS 157 Report, was approximately \$2.3 billion in FFY 2007. When applying the 759,797 cases with a collection, the state averaged \$3,039 collected per case, a slight increase from the prior FFY. Since FFY 2003, the statewide collections per case have increased by 9.1 percent, while the collections per case have increased by an average of over 10 percent for the six LCSAs with the largest caseload.

LCSAs with larger caseloads generally had higher collections per case than smaller LCSAs. The six LCSAs with the largest caseload averaged \$3,198 per case as a group, and the 11 LCSAs with the smallest caseload (consisting of 14 counties) averaged \$2,886 per case as a group. (See Appendix A for a listing of LCSAs’ size by caseload grouping.) See Tables H and H-1 on pages 36 and 37.

Additionally, FC section 17600(b)(6) requires this report to contain information as to the total child support distributed during the current FFY, broken down by Current Assistance, Former Assistance, and Never Assistance cases. This information is contained on Table I, page 39 of this report.

⁸ The performance level for this measure is calculated from the sum of data reported on the annual CS 157 Report, Line 25 (Total Amount of Support Distributed as Current Support During the FFY) and Line 27 (Total Amount of Support Distributed as Arrears and Interest During the FFY), divided by Line 18 (Cases with Collections During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

TABLE H
AVERAGE AMOUNT COLLECTED PER CASE WITH A COLLECTION
FEDERAL FISCAL YEAR 2007

	Support Distributed*	Cases with a Collection	Average Amount Distributed per Case with a Collection
STATEWIDE	\$2,308,894,161	759,797	\$3,039
Alameda	86,120,086	25,853	3,331
Alpine	173,119	77	2,248
Amador	3,244,192	1,094	2,965
Butte	17,343,040	7,841	2,212
Calaveras	3,356,800	1,306	2,570
Colusa	1,860,095	646	2,879
Contra Costa	56,984,489	16,730	3,406
Del Norte	3,449,200	1,816	1,899
El Dorado	13,327,548	4,569	2,917
Fresno	81,657,910	34,039	2,399
Glenn	2,506,050	1,121	2,236
Humboldt	13,058,664	5,190	2,516
Imperial	17,124,650	5,757	2,975
Inyo	2,312,439	845	2,737
Kern	66,287,926	25,057	2,645
Kings	14,208,315	5,651	2,514
Lake	5,583,846	2,361	2,365
Lassen	3,325,994	1,316	2,527
Los Angeles	494,170,895	151,495	3,262
Madera	10,148,022	4,126	2,460
Marin	11,249,795	2,491	4,516
Mariposa	1,610,507	620	2,598
Mendocino	7,534,160	3,210	2,347
Merced	28,292,313	10,539	2,685
Modoc	919,514	442	2,080
Mono	872,358	250	3,489
Monterey	36,358,618	10,986	3,310
Napa	9,874,442	3,090	3,196
Nevada	7,198,059	2,316	3,108
Orange	178,592,227	46,974	3,802
Placer	17,925,314	5,787	3,098
Plumas	2,092,157	896	2,335
Riverside	125,950,958	42,036	2,996
Sacramento	107,813,091	38,870	2,774
San Benito	4,070,744	1,579	2,578
San Bernardino	150,598,550	48,932	3,078
San Diego	166,323,420	54,286	3,064
San Francisco	32,308,227	11,562	2,794
San Joaquin	52,030,364	18,518	2,810
San Luis Obispo	14,829,259	4,779	3,103
San Mateo	28,484,484	8,032	3,546
Santa Barbara	27,050,338	9,571	2,826
Santa Clara	105,745,885	30,852	3,428
Santa Cruz	15,821,824	4,643	3,408
Shasta	20,623,178	8,826	2,337
Sierra	262,005	106	2,472
Siskiyou	5,552,203	2,347	2,366
Solano	37,714,927	12,334	3,058
Sonoma	31,874,725	10,798	2,952
Stanislaus	47,428,497	16,638	2,851
Sutter	9,409,668	3,217	2,925
Tehama	6,578,923	2,895	2,273
Trinity	1,400,177	599	2,338
Tulare	38,976,420	17,626	2,211
Tuolumne	6,544,575	2,168	3,019
Ventura	52,434,266	16,291	3,219
Yolo	13,563,217	5,004	2,710
Yuba	6,516,381	2,797	2,330
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	6,774,111	2,477	2,735
Inyo/Mono	3,184,797	1,095	2,908
Santa Cruz/San Benito	19,892,568	6,222	3,197
Sierra/Nevada	7,460,064	2,422	3,080
Siskiyou/Modoc	6,471,717	2,789	2,320

SOURCE: CS 157, Line 18 (Cases with Collections During the Federal Fiscal Year), Line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year), Line 27 (Total Amount of Support Distributed as Arrears During the Federal Fiscal Year)

* Transitional data (\$225,112) has been added to the Statewide total only.

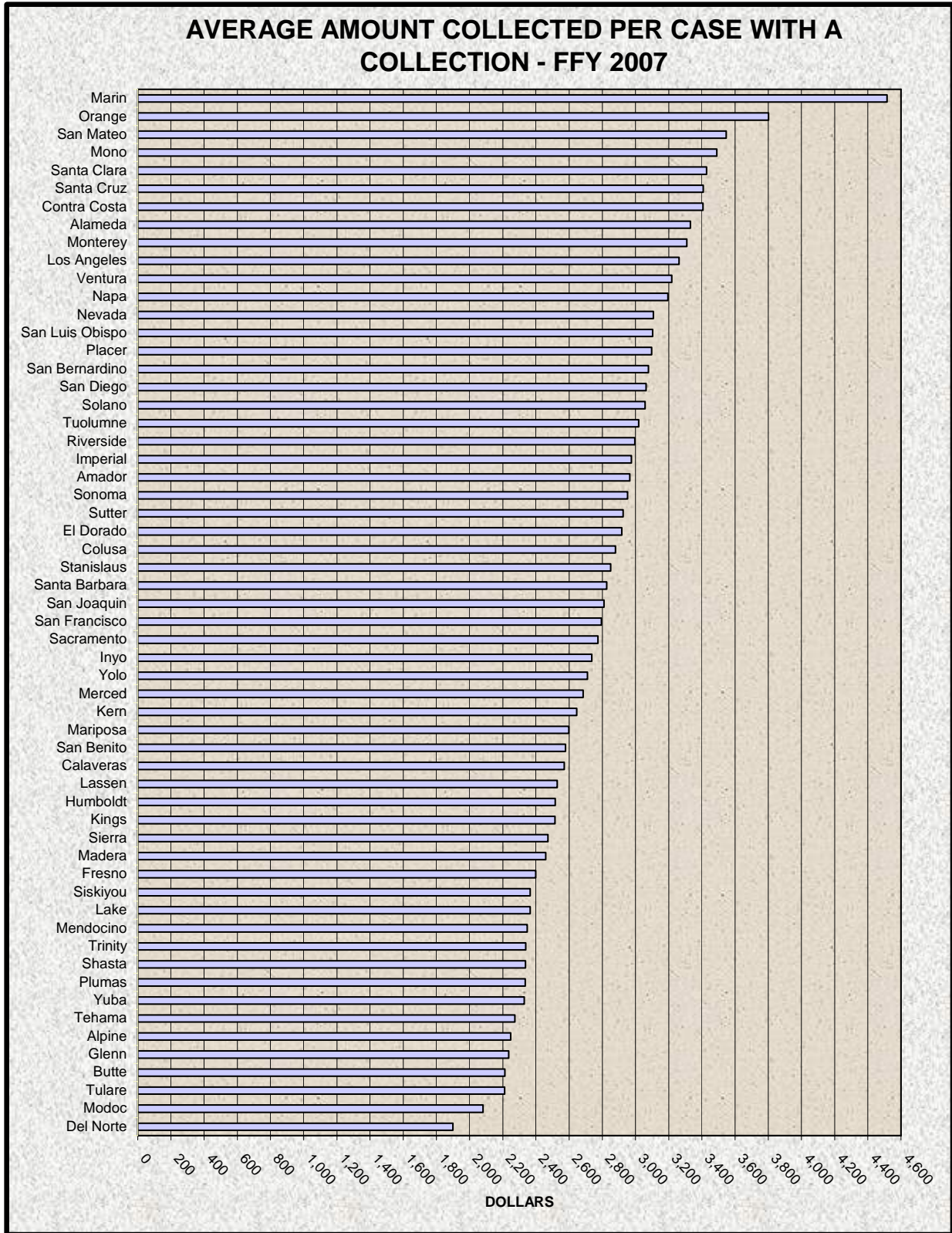
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

**TABLE H-1
AVERAGE AMOUNT COLLECTED PER CASE WITH A COLLECTION
FEDERAL FISCAL YEARS 2003 - 2007**

	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007	2006-2007 % Change	2003-2007 % Change
STATEWIDE	\$2,786	\$2,913	\$3,010	\$3,008	\$3,039	1.0%	9.1%
Alameda	3,042	3,118	3,280	3,336	3,331	-0.1	9.5
Alpine	1,963	1,681	2,011	2,214	2,248	1.5	14.6
Amador	2,568	2,880	2,888	2,811	2,965	5.5	15.5
Butte	2,238	2,240	2,303	2,181	2,212	1.4	-1.2
Calaveras	2,230	2,328	2,480	2,337	2,570	10.0	15.3
Colusa	2,474	2,597	2,988	2,821	2,879	2.1	16.4
Contra Costa	2,984	3,182	3,355	3,372	3,406	1.0	14.1
Del Norte	1,853	1,966	1,923	1,923	1,899	-1.2	2.5
El Dorado	2,592	2,746	2,730	2,728	2,917	6.9	12.5
Fresno	2,369	2,439	2,437	2,408	2,399	-0.4	1.2
Glenn	2,022	2,156	2,172	2,191	2,236	2.0	10.5
Humboldt	2,361	2,562	2,579	2,551	2,516	-1.4	6.6
Imperial	2,542	2,673	2,773	2,896	2,975	2.7	17.0
Inyo	2,542	2,549	2,514	2,675	2,737	2.3	7.7
Kern	2,422	2,480	2,604	2,649	2,645	-0.1	9.2
Kings	2,229	2,281	2,364	2,442	2,514	3.0	12.8
Lake	2,258	2,424	2,423	2,328	2,365	1.6	4.8
Lassen	2,217	2,214	2,327	2,266	2,527	11.6	14.0
Los Angeles	3,150	3,279	3,329	3,279	3,262	-0.5	3.6
Madera	2,282	2,311	2,391	2,464	2,460	-0.2	7.8
Marin	3,693	4,083	4,419	4,473	4,516	1.0	22.3
Mariposa	2,368	2,684	2,590	2,456	2,598	5.8	9.7
Mendocino	2,119	2,207	2,202	2,222	2,347	5.6	10.8
Merced	2,439	2,582	2,709	2,613	2,685	2.7	10.1
Modoc	1,675	1,715	1,940	1,894	2,080	9.9	24.2
Mono	3,125	3,189	3,047	3,285	3,489	6.2	11.7
Monterey	2,950	3,138	3,284	3,287	3,310	0.7	12.2
Napa	3,003	3,006	3,208	3,246	3,196	-1.5	6.4
Nevada	2,894	3,052	3,056	3,063	3,108	1.5	7.4
Orange	3,524	3,601	3,722	3,740	3,802	1.7	7.9
Placer	2,915	3,045	3,165	3,146	3,098	-1.6	6.3
Plumas	2,253	2,229	2,308	2,266	2,335	3.0	3.6
Riverside	2,574	2,781	3,007	2,983	2,996	0.4	16.4
Sacramento	2,655	2,798	2,796	2,745	2,774	1.1	4.5
San Benito	2,378	2,511	2,504	2,507	2,578	2.8	8.4
San Bernardino	2,854	3,027	3,122	3,058	3,078	0.6	7.8
San Diego	2,505	2,635	2,853	3,001	3,064	2.1	22.3
San Francisco	2,546	2,658	2,759	2,651	2,794	5.4	9.7
San Joaquin	2,601	2,736	2,795	2,801	2,810	0.3	8.0
San Luis Obispo	2,663	2,737	2,836	3,037	3,103	2.2	16.5
San Mateo	3,098	3,301	3,423	3,458	3,546	2.6	14.5
Santa Barbara	2,802	2,973	2,867	2,837	2,826	-0.4	0.9
Santa Clara	3,110	3,256	3,350	3,345	3,428	2.5	10.2
Santa Cruz	3,047	3,135	3,395	3,431	3,408	-0.7	11.8
Shasta	2,278	2,298	2,317	2,318	2,337	0.8	2.6
Sierra	1,956	2,299	2,248	2,386	2,472	3.6	26.4
Siskiyou	2,023	2,066	2,219	2,187	2,366	8.2	17.0
Solano	2,640	2,723	2,954	3,027	3,058	1.0	15.8
Sonoma	2,756	2,917	2,894	2,929	2,952	0.8	7.1
Stanislaus	2,577	2,681	2,744	2,795	2,851	2.0	10.6
Sutter	2,228	2,388	2,520	2,557	2,925	14.4	31.3
Tehama	2,245	2,230	2,303	2,313	2,273	-1.7	1.2
Trinity	2,164	2,212	2,247	2,272	2,338	2.9	8.0
Tulare	2,115	2,143	2,259	2,220	2,211	-0.4	4.6
Tuolumne	2,642	2,990	2,885	2,814	3,019	7.3	14.3
Ventura	2,854	3,022	3,102	3,113	3,219	3.4	12.8
Yolo	2,432	2,504	2,605	2,505	2,710	8.2	11.5
Yuba	2,105	2,150	2,287	2,325	2,330	0.2	10.7
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	2,381	2,563	2,652	2,543	2,735	7.6	14.9
Inyo/Mono	2,676	2,706	2,639	2,813	2,908	3.4	8.7
Santa Cruz/San Benito	2,871	2,976	3,171	3,198	3,197	0.0	11.4
Sierra/Nevada	2,842	3,015	3,013	3,030	3,080	1.7	8.4
Siskiyou/Modoc	1,976	2,016	2,177	2,139	2,320	8.5	17.4

SOURCE: CS 157, Line 18 (Cases with Collections During the Federal Fiscal Year), Line 25 (Total Amount of Support Distributed as Current Support During the Federal Fiscal Year) and Line 27 (Total Amount of Support Distributed as Arrears During the Federal Fiscal Year)



STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

TABLE I
TOTAL CHILD SUPPORT DISTRIBUTED
FEDERAL FISCAL YEAR 2007

	Support Distributed	Support Distributed* - Current Assistance	Support Distributed* - Former Assistance	Support Distributed* - Never Assistance
STATEWIDE	\$2,308,894,161	\$237,824,280	\$1,120,172,978	\$950,896,903
Alameda	86,120,086	8,060,036	43,052,379	35,007,671
Alpine	173,119	6,791	73,278	93,050
Amador	3,244,192	216,602	1,707,190	1,320,400
Butte	17,343,040	2,171,714	10,312,457	4,858,870
Calaveras	3,356,800	396,900	1,718,102	1,241,798
Colusa	1,860,095	191,355	1,003,294	665,447
Contra Costa	56,984,489	5,446,074	23,218,924	28,319,490
Del Norte	3,449,200	477,586	2,117,528	854,087
El Dorado	13,327,548	1,248,101	6,570,762	5,508,685
Fresno	81,657,910	14,430,757	49,660,843	17,566,310
Glenn	2,506,050	340,593	1,364,357	801,100
Humboldt	13,058,664	1,483,204	7,237,209	4,338,251
Imperial	17,124,650	2,461,488	6,949,930	7,713,232
Inyo	2,312,439	118,738	1,175,180	1,018,521
Kern	66,287,926	9,376,512	35,332,527	21,578,887
Kings	14,208,315	1,759,048	7,905,075	4,544,192
Lake	5,583,846	669,252	3,776,274	1,138,320
Lassen	3,325,994	413,079	1,892,475	1,020,440
Los Angeles	494,170,895	49,710,186	235,119,108	209,341,602
Madera	10,148,022	1,703,726	5,094,723	3,349,573
Marin	11,249,795	724,642	3,051,456	7,473,696
Mariposa	1,610,507	159,452	825,812	625,243
Mendocino	7,534,160	1,106,152	3,894,205	2,533,803
Merced	28,292,313	4,388,989	15,488,516	8,414,809
Modoc	919,514	116,409	537,586	265,519
Mono	872,358	24,517	295,478	552,364
Monterey	36,358,618	3,311,985	18,552,094	14,494,540
Napa	9,874,442	545,313	4,211,908	5,117,221
Nevada	7,198,059	763,569	3,961,882	2,472,608
Orange	178,592,227	9,087,526	66,045,162	103,459,539
Placer	17,925,314	1,167,463	7,405,347	9,352,503
Plumas	2,092,157	178,637	1,179,260	734,260
Riverside	125,950,958	12,192,667	63,334,846	50,423,444
Sacramento	107,813,091	13,614,158	60,142,928	34,056,004
San Benito	4,070,744	639,221	2,252,815	1,178,709
San Bernardino	150,598,550	16,479,580	75,865,873	58,253,097
San Diego	166,323,420	13,081,309	67,129,896	86,112,214
San Francisco	32,308,227	2,877,411	16,101,341	13,329,474
San Joaquin	52,030,364	6,694,460	24,472,292	20,863,611
San Luis Obispo	14,829,259	1,590,559	7,163,000	6,075,700
San Mateo	28,484,484	1,658,888	10,398,291	16,427,306
Santa Barbara	27,050,338	2,929,796	12,603,930	11,516,611
Santa Clara	105,745,885	11,472,663	53,374,025	40,899,197
Santa Cruz	15,821,824	1,362,281	8,127,664	6,331,878
Shasta	20,623,178	2,310,088	10,928,157	7,384,932
Sierra	262,005	10,922	154,962	96,121
Siskiyou	5,552,203	522,590	3,488,659	1,540,954
Solano	37,714,927	3,273,294	21,106,584	13,335,049
Sonoma	31,874,725	2,524,432	16,145,685	13,204,608
Stanislaus	47,428,497	6,228,022	26,567,335	14,633,140
Sutter	9,409,668	1,089,400	5,003,500	3,316,768
Tehama	6,578,923	1,011,961	3,905,839	1,661,123
Trinity	1,400,177	128,212	995,607	276,359
Tulare	38,976,420	6,716,241	23,873,103	8,387,076
Tuolumne	6,544,575	524,410	3,357,712	2,662,453
Ventura	52,434,266	4,460,479	21,789,252	26,184,534
Yolo	13,563,217	1,264,699	7,236,234	5,062,285
Yuba	6,516,381	835,491	3,833,458	1,847,432
Regionalized Local Child Support Agencies				
Alpine/Amador/Calaveras	6,774,111	620,293	3,498,570	2,655,248
Inyo/Mono	3,184,797	143,254	1,470,658	1,570,885
Santa Cruz/San Benito	19,892,568	2,001,502	10,380,479	7,510,587
Sierra/Nevada	7,460,064	774,491	4,116,844	2,568,729
Siskiyou/Modoc	6,471,717	638,999	4,026,245	1,806,474

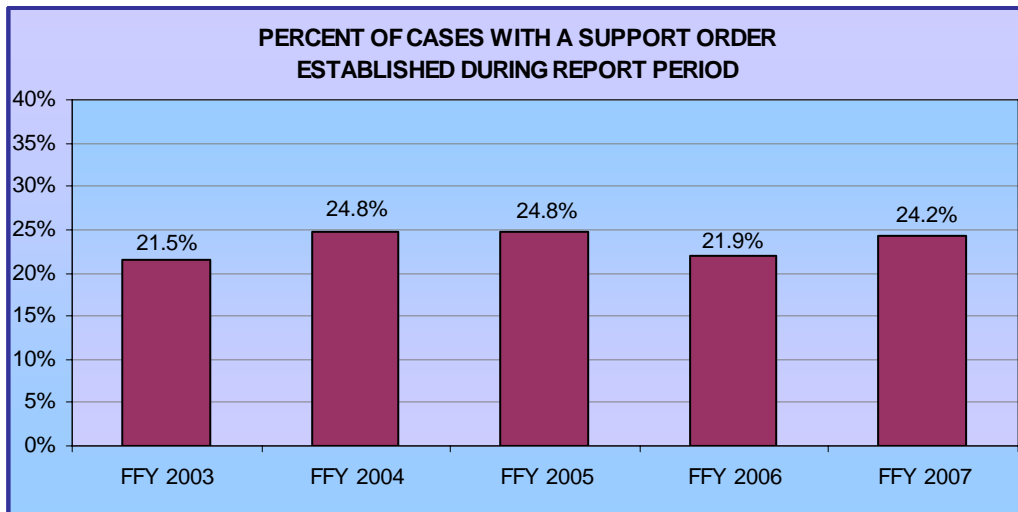
SOURCE: CS 157, Line 25 (Total Amount of Support Distributed as Current Support during the Federal Fiscal Year), Line 27 (Total Amount of Support Distributed as Arrears during the Federal Fiscal Year)

*Transitional data (\$225,112) has been added to the Statewide totals only.

PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD

This State Performance Measure determines the number of cases that had a child support order established during the FFY, compared to the number of cases open at the end of the period requiring establishment of a support order, expressed as a percentage.⁹

Since FFY 2003, the statewide performance on this measure has increased by 12.6 percent.



California established support orders in 24.2 percent of cases needing an order during FFY 2007, an increase of 10.5 percent from FFY 2006. A total of 99,422 support orders were established during the reporting period. The increase relates in part to factors that decreased performance for FFY 2006. These factors related to conversion from legacy systems to the CASES automated system, including the elimination of substantial numbers of duplicate cases and changes to the way cases with support orders established were counted. Since FFY 2003, the statewide performance on this measure has increased by 12.6 percent.

Individual LCSA support order establishment percentages varied from 16.9 percent to 65.4 percent in FFY 2007. The six LCSAs with the largest caseload showed 19.1 percent of cases with an order established, as a group. The 11 LCSAs with the smallest caseload (consisting of 14 counties) performed at 40.5 percent as a group. LCSA individual performance has varied from an increase of 161.4 percent to a decrease of approximately 56.4 percent from 2003 to 2007. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables J and J-1 on pages 41 and 42.

⁹ The performance level for this measure is calculated from data reported on the annual CS 157 Report, Line 17 (Cases with Support Orders Established During the FFY), divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

TABLE J
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
FEDERAL FISCAL YEAR 2007

	Cases Requiring Services to Establish a Support Order	Cases with Support Orders Established During Report Period	Cases Requiring a Support Order	Percent of Cases with a Support Order Established During the Report Period
STATEWIDE	312,006	99,422	411,428	24.2%
Alameda	3,100	2,017	5,117	39.4
Alpine	5	6	11	54.5
Amador	102	132	234	56.4
Butte	2,456	834	3,290	25.3
Calaveras	217	160	377	42.4
Colusa	119	101	220	45.9
Contra Costa	5,181	2,733	7,914	34.5
Del Norte	173	200	373	53.6
El Dorado	768	564	1,332	42.3
Fresno	11,265	5,143	16,408	31.3
Glenn	447	149	596	25.0
Humboldt	610	646	1,256	51.4
Imperial	2,613	982	3,595	27.3
Inyo	98	116	214	54.2
Kern	10,548	5,283	15,831	33.4
Kings	1,320	761	2,081	36.6
Lake	600	323	923	35.0
Lassen	304	158	462	34.2
Los Angeles	112,745	22,963	135,708	16.9
Madera	1,077	719	1,796	40.0
Marin	411	245	656	37.3
Mariposa	64	69	133	51.9
Mendocino	839	521	1,360	38.3
Merced	3,391	1,887	5,278	35.8
Modoc	36	68	104	65.4
Mono	50	23	73	31.5
Monterey	2,800	1,709	4,509	37.9
Napa	629	221	850	26.0
Nevada	470	227	697	32.6
Orange	17,551	4,285	21,836	19.6
Placer	1,350	456	1,806	25.2
Plumas	91	86	177	48.6
Riverside	23,912	6,487	30,399	21.3
Sacramento	13,259	6,010	19,269	31.2
San Benito	330	215	545	39.4
San Bernardino	32,173	7,483	39,656	18.9
San Diego	15,104	3,547	18,651	19.0
San Francisco	2,585	997	3,582	27.8
San Joaquin	4,165	4,058	8,223	49.3
San Luis Obispo	327	562	889	63.2
San Mateo	2,082	839	2,921	28.7
Santa Barbara	3,610	1,288	4,898	26.3
Santa Clara	7,449	3,289	10,738	30.6
Santa Cruz	1,413	432	1,845	23.4
Shasta	1,991	843	2,834	29.7
Sierra	24	8	32	25.0
Siskiyou	286	199	485	41.0
Solano	2,884	1,321	4,205	31.4
Sonoma	1,738	808	2,546	31.7
Stanislaus	5,218	2,067	7,285	28.4
Sutter	1,462	346	1,808	19.1
Tehama	465	378	843	44.8
Trinity	161	44	205	21.5
Tulare	4,071	2,518	6,589	38.2
Tuolumne	250	210	460	45.7
Ventura	2,423	876	3,299	26.6
Yolo	1,926	433	2,359	18.4
Yuba	1,268	377	1,645	22.9
Regionalized Local Child Support Agencies				
Alpine/Amador/Calaveras	324	298	622	47.9
Inyo/Mono	148	139	287	48.4
Santa Cruz/San Benito	1,743	647	2,390	27.1
Sierra/Nevada	494	235	729	32.2
Siskiyou/Modoc	322	267	589	45.3

SOURCE: CS 157, Line 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish a Support Order) and Line 17 (Cases with Support Orders Established During the Federal Fiscal Year)

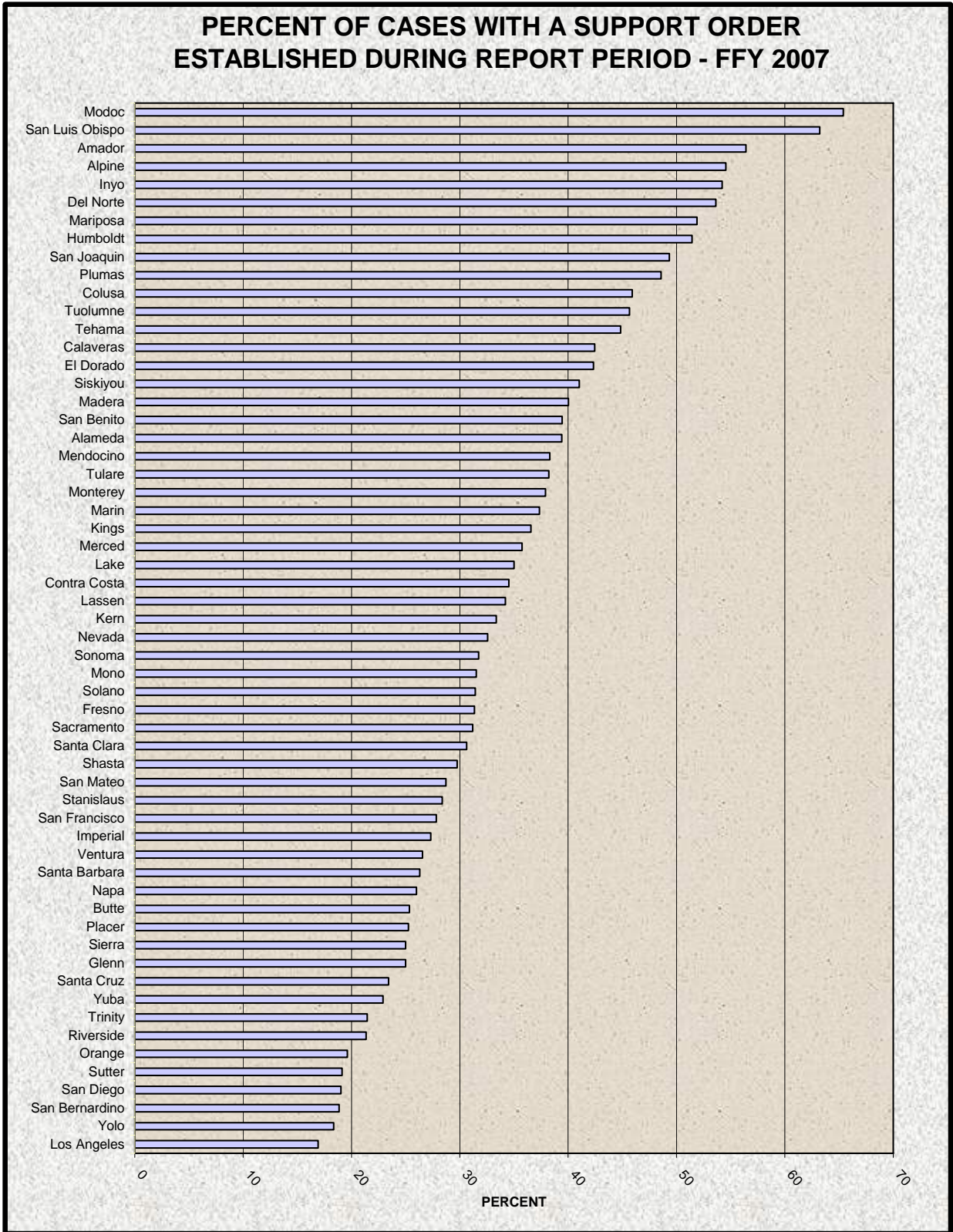
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

TABLE J-1
PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD
FEDERAL FISCAL YEARS 2003 - 2007

	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007	2006-2007 % Change	2003-2007 % Change
STATEWIDE	21.5%	24.8%	24.8%	21.9%	24.2%	10.5%	12.6%
Alameda	31.0	35.2	41.6	45.0	39.4	-12.4	27.1
Alpine	43.8	50.0	46.2	85.0	54.5	-35.9	24.4
Amador	41.1	53.8	57.1	55.2	56.4	2.2	37.2
Butte	24.8	37.0	20.6	17.3	25.3	46.2	2.0
Calaveras	35.9	45.6	48.4	48.3	42.4	-12.2	18.1
Colusa	43.8	45.5	51.3	45.7	45.9	0.4	4.8
Contra Costa	13.2	27.5	34.8	35.6	34.5	-3.1	161.4
Del Norte	31.8	39.4	54.3	56.4	53.6	-5.0	68.6
El Dorado	47.1	43.1	55.0	48.7	42.3	-13.1	-10.2
Fresno	29.8	29.1	22.3	28.6	31.3	9.4	5.0
Glenn	40.3	42.0	40.1	38.0	25.0	-34.2	-38.0
Humboldt	48.1	54.4	52.6	58.3	51.4	-11.8	6.9
Imperial	31.7	24.9	26.8	22.7	27.3	20.3	-13.9
Inyo	45.9	53.8	53.2	41.5	54.2	30.6	18.1
Kern	34.5	33.3	29.3	10.6	33.4	215.1	-3.2
Kings	39.9	49.2	43.9	44.3	36.6	-17.4	-8.3
Lake	24.0	25.8	27.9	22.8	35.0	53.5	45.8
Lassen	34.5	33.7	37.6	39.1	34.2	-12.5	-0.9
Los Angeles	15.1	21.3	21.3	17.0	16.9	-0.6	11.9
Madera	32.8	37.3	44.2	37.3	40.0	7.2	22.0
Marin	37.7	37.3	41.9	36.7	37.3	1.6	-1.1
Mariposa	51.9	58.8	59.6	59.3	51.9	-12.5	0.0
Mendocino	38.2	38.0	26.1	27.8	38.3	37.8	0.3
Merced	36.0	37.4	33.6	34.7	35.8	3.2	-0.6
Modoc	29.9	56.5	53.8	58.1	65.4	12.6	118.7
Mono	40.1	49.1	48.6	55.6	31.5	-43.3	-21.4
Monterey	27.8	31.3	28.8	29.2	37.9	29.8	36.3
Napa	22.3	29.2	29.1	38.2	26.0	-31.9	16.6
Nevada	17.4	20.9	24.3	34.4	32.6	-5.2	87.4
Orange	17.3	24.8	24.6	21.4	19.6	-8.4	13.3
Placer	34.6	28.3	32.4	35.0	25.2	-28.0	-27.2
Plumas	60.4	52.8	47.2	53.7	48.6	-9.5	-19.5
Riverside	27.2	25.2	21.8	18.0	21.3	18.3	-21.7
Sacramento	17.4	23.0	34.9	37.5	31.2	-16.8	79.3
San Benito	24.8	18.7	37.6	46.4	39.4	-15.1	58.9
San Bernardino	14.1	17.3	13.2	10.2	18.9	85.3	34.0
San Diego	24.4	17.4	11.6	11.2	19.0	69.6	-22.1
San Francisco	30.4	34.0	36.2	27.5	27.8	1.1	-8.6
San Joaquin	23.5	22.4	27.0	32.9	49.3	49.8	109.8
San Luis Obispo	63.3	68.7	63.9	63.1	63.2	0.2	-0.2
San Mateo	30.0	21.7	46.2	32.7	28.7	-12.2	-4.3
Santa Barbara	37.0	37.1	25.5	28.4	26.3	-7.4	-28.9
Santa Clara	17.7	24.4	31.8	29.8	30.6	2.7	72.9
Santa Cruz	17.1	37.1	36.2	36.5	23.4	-35.9	36.8
Shasta	35.3	29.7	30.1	27.1	29.7	9.6	-15.9
Sierra	57.4	48.6	53.8	43.5	25.0	-42.5	-56.4
Siskiyou	50.1	56.2	50.8	46.0	41.0	-10.9	-18.2
Solano	37.5	48.0	41.7	28.7	31.4	9.4	-16.3
Sonoma	23.7	29.5	41.6	36.6	31.7	-13.4	33.8
Stanislaus	40.3	31.3	26.6	22.9	28.4	24.0	-29.5
Sutter	26.0	29.9	29.6	25.0	19.1	-23.6	-26.5
Tehama	45.3	44.7	43.3	45.8	44.8	-2.2	-1.1
Trinity	23.6	19.4	19.0	23.2	21.5	-7.3	-8.9
Tulare	34.9	34.3	41.9	43.5	38.2	-12.2	9.5
Tuolumne	44.2	45.5	45.2	48.7	45.7	-6.2	3.4
Ventura	43.0	51.2	34.5	37.5	26.6	-29.1	-38.1
Yolo	37.8	38.3	30.8	28.6	18.4	-35.7	-51.3
Yuba	14.2	20.7	24.7	23.5	22.9	-2.6	61.3
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	38.1	49.2	51.9	51.9	47.9	-7.7	25.7
Inyo/Mono	43.7	52.5	51.9	44.8	48.4	8.0	10.8
Santa Cruz/San Benito	18.7	32.8	36.5	39.2	27.1	-30.9	44.9
Sierra/Nevada	18.9	21.7	25.0	34.7	32.2	-7.2	70.4
Siskiyou/Modoc	45.8	56.3	51.5	48.5	45.3	-6.6	-1.1

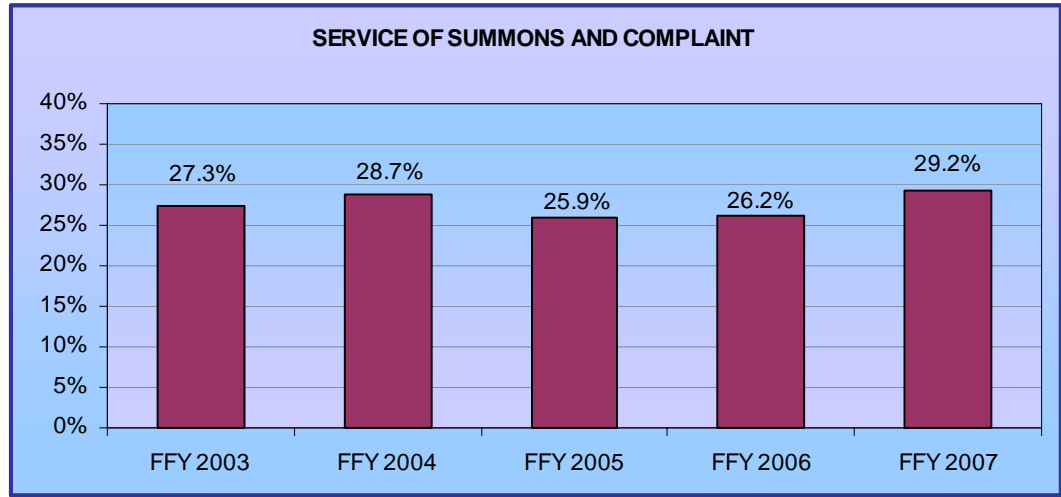
SOURCE: CS 157, Line 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish a Support Order) and Line 17 (Cases with Support Orders Established During the Federal Fiscal Year)



SERVICE OF SUMMONS AND COMPLAINT

The purpose of this State Performance Measure is to determine the percent of alleged fathers or obligors served with a Summons and Complaint to establish paternity or a support order.¹⁰ The court process requires that the alleged father or obligor must be served with a Summons and Complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

In FFY 2007, of the 411,428 cases requiring an order, 120,334 alleged fathers or obligors were served with a Summons and Complaint.



In FFY 2007, of the 411,428 cases requiring an order, 120,334 alleged fathers or obligors were served with a Summons and Complaint. The percent of cases served with a Summons and Complaint represents 29.2 percent of the cases requiring an order. Since FFY 2003, overall performance has remained fairly consistent, with a net increase of 7.0 percent through FFY 2007. However, the percent changes for individual LCSAs vary significantly. From FFY 2003 to 2007, 13 LCSAs experienced at least a 20 percent reduction, and 13 LCSAs experienced over a 50 percent increase in this performance measure.

In FFY 2007, the 11 LCSAs with the smallest caseloads (consisting of 14 counties) performed well above the statewide total, at 43.8 percent. The six LCSAs with the largest caseloads were generally the lowest performers on this measure, performing at 25.2 percent as a group. (See Appendix A for a listing of LCSAs' size by caseload grouping.) See Tables K and K-1 on pages 45 and 46.

¹⁰ The performance level for this measure is calculated from data reported on the CS 1257 Report, Line 43 (Number of Alleged Fathers and/or Obligor Successfully Served with a Summons and Complaint During the FFY) divided by the sum of Line 12 (Cases Open at the End of the FFY Requiring Services to Establish an Order) and Line 17 (Cases with Support Orders Established During the FFY) of the CS 157 Report.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
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DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

TABLE K
SERVICE OF SUMMONS AND COMPLAINT
FEDERAL FISCAL YEAR 2007

	Cases Requiring a Support Order	Alleged Obligors Served with a Summons and Complaint	Percent of Cases Requiring a Support Order with Alleged Obligor Served with a Summons and Complaint
STATEWIDE	411,428	120,334	29.2%
Alameda	5,117	2,070	40.5
Alpine	11	6	54.5
Amador	234	158	67.5
Butte	3,290	796	24.2
Calaveras	377	206	54.6
Colusa	220	69	31.4
Contra Costa	7,914	2,594	32.8
Del Norte	373	214	57.4
El Dorado	1,332	438	32.9
Fresno	16,408	5,911	36.0
Glenn	596	135	22.7
Humboldt	1,256	696	55.4
Imperial	3,595	1,268	35.3
Inyo	214	111	51.9
Kern	15,831	6,237	39.4
Kings	2,081	1,000	48.1
Lake	923	370	40.1
Lassen	462	189	40.9
Los Angeles	135,708	34,349	25.3
Madera	1,796	746	41.5
Marin	656	298	45.4
Mariposa	133	73	54.9
Mendocino	1,360	543	39.9
Merced	5,278	1,959	37.1
Modoc	104	72	69.2
Mono	73	28	38.4
Monterey	4,509	1,755	38.9
Napa	850	240	28.2
Nevada	697	228	32.7
Orange	21,836	5,463	25.0
Placer	1,806	487	27.0
Plumas	177	84	47.5
Riverside	30,399	7,113	23.4
Sacramento	19,269	7,119	36.9
San Benito	545	182	33.4
San Bernardino	39,656	8,986	22.7
San Diego	18,651	3,824	20.5
San Francisco	3,582	1,114	31.1
San Joaquin	8,223	4,210	51.2
San Luis Obispo	889	579	65.1
San Mateo	2,921	961	32.9
Santa Barbara	4,898	1,140	23.3
Santa Clara	10,738	3,617	33.7
Santa Cruz	1,845	401	21.7
Shasta	2,834	888	31.3
Sierra	32	8	25.0
Siskiyou	485	253	52.2
Solano	4,205	2,039	48.5
Sonoma	2,546	1,129	44.3
Stanislaus	7,285	2,055	28.2
Sutter	1,808	320	17.7
Tehama	843	374	44.4
Trinity	205	41	20.0
Tulare	6,589	2,873	43.6
Tuolumne	460	223	48.5
Ventura	3,299	1,264	38.3
Yolo	2,359	432	18.3
Yuba	1,645	396	24.1
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	622	370	59.5
Inyo/Mono	287	139	48.4
Santa Cruz/San Benito	2,390	583	24.4
Sierra/Nevada	729	236	32.4
Siskiyou/Modoc	589	325	55.2

SOURCE: CS 157, Line 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish a Support Order) and Line 17 (Cases with Support Orders Established During the Federal Fiscal Year) and CS 1257, Line 43 (Number of Alleged Obligors Served with a Summons and Complaint During the Federal Fiscal Year)

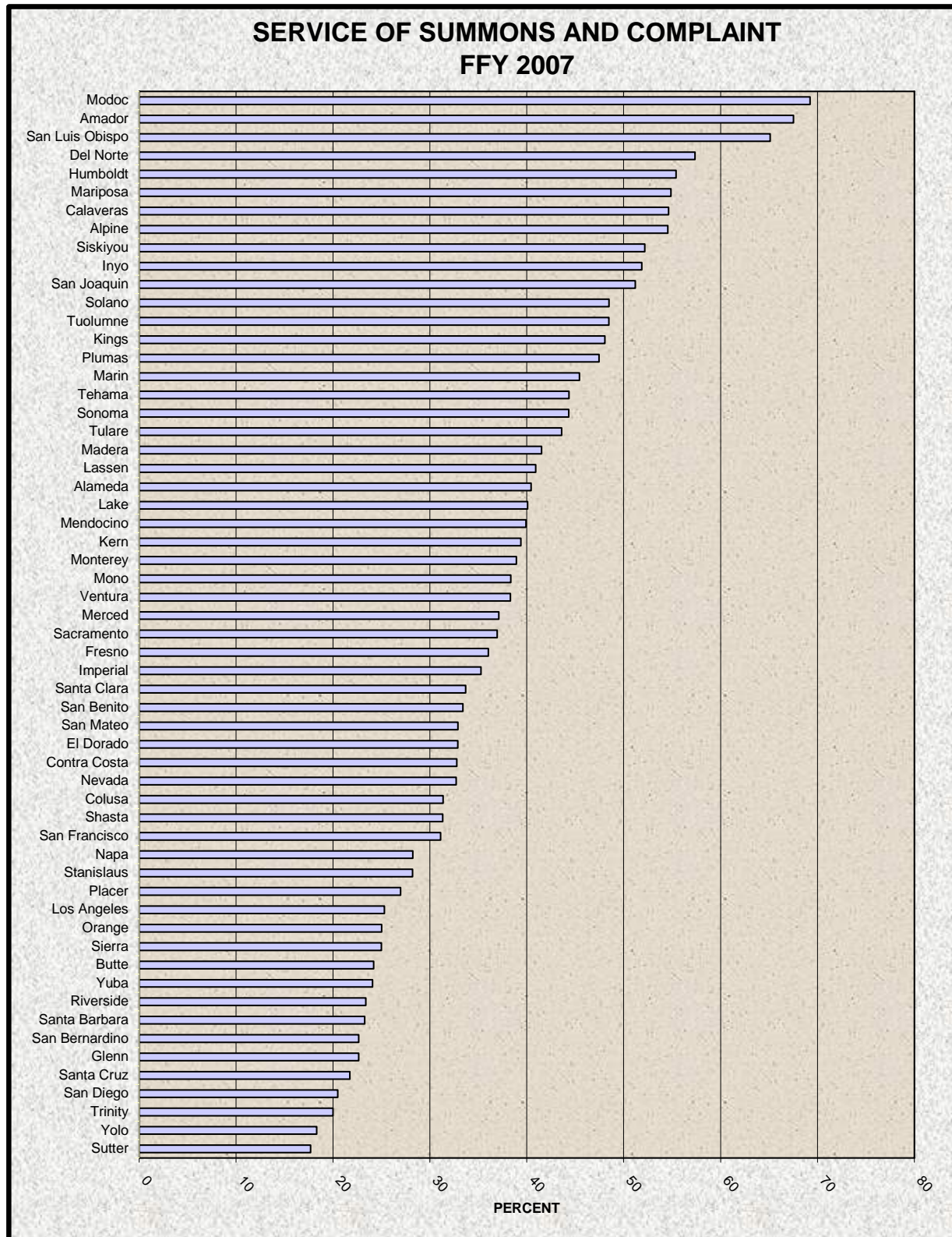
STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

**TABLE K-1
SERVICE OF SUMMONS AND COMPLAINT
FEDERAL FISCAL YEARS 2003 - 2007**

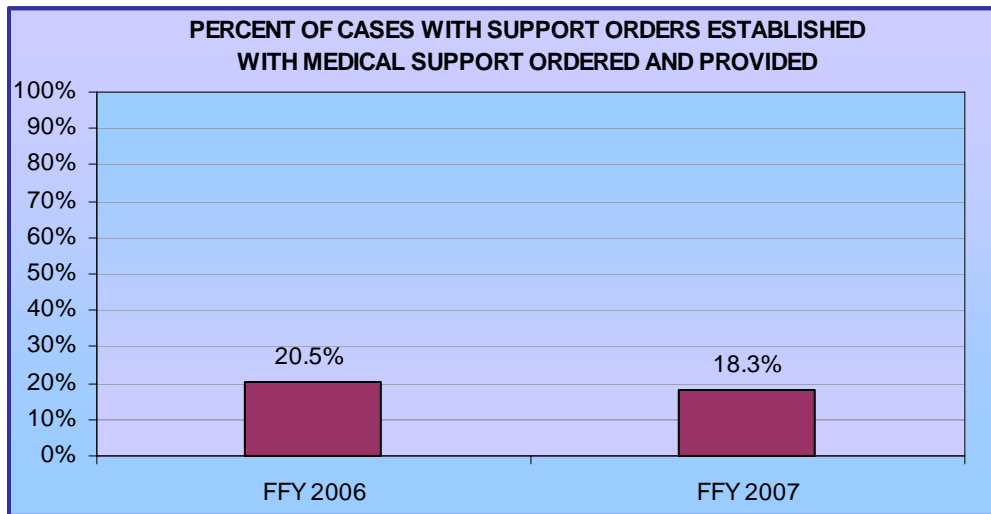
	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007	2006-2007 % Change	2003-2007 % Change
STATEWIDE	27.3%	28.7%	25.9%	26.2%	29.2%	11.5%	7.0%
Alameda	4.0	33.8	42.7	47.0	40.5	-13.8	912.5
Alpine	34.4	71.4	57.7	75.0	54.5	-27.3	58.4
Amador	46.8	60.6	65.9	57.2	67.5	18.0	44.2
Butte	26.2	37.8	18.1	15.6	24.2	55.1	-7.6
Calaveras	40.2	52.0	49.5	55.5	54.6	-1.6	35.8
Colusa	41.7	45.5	49.2	42.9	31.4	-26.8	-24.7
Contra Costa	3.7	28.7	32.8	37.1	32.8	-11.6	786.5
Del Norte	33.7	42.2	58.5	60.2	57.4	-4.7	70.3
El Dorado	46.4	47.3	55.4	58.2	32.9	-43.5	-29.1
Fresno	86.8	52.0	25.8	31.4	36.0	14.6	-58.5
Glenn	43.4	49.1	42.2	36.3	22.7	-37.5	-47.7
Humboldt	49.5	53.1	54.5	55.4	55.4	0.0	11.9
Imperial	34.9	29.1	27.3	26.0	35.3	35.8	1.1
Inyo	53.4	53.1	55.1	50.4	51.9	3.0	-2.8
Kern	33.8	35.9	29.4	14.0	39.4	181.4	16.6
Kings	43.4	52.9	52.5	52.0	48.1	-7.5	10.8
Lake	25.9	30.9	32.7	23.9	40.1	67.8	54.8
Lassen	31.4	47.1	41.7	44.6	40.9	-8.3	30.3
Los Angeles	25.4	23.0	24.1	21.4	25.3	18.2	-0.4
Madera	34.0	38.4	41.9	36.3	41.5	14.3	22.1
Marin	23.1	50.7	47.8	49.8	45.4	-8.8	96.5
Mariposa	49.0	58.3	60.6	56.0	54.9	-2.0	12.0
Mendocino	36.1	38.7	28.0	35.2	39.9	13.4	10.5
Merced	41.4	41.6	34.4	38.0	37.1	-2.4	-10.4
Modoc	41.2	60.8	60.0	51.9	69.2	33.3	68.0
Mono	34.2	43.4	56.2	62.5	38.4	-38.6	12.3
Monterey	34.2	34.6	30.1	35.2	38.9	10.5	13.7
Napa	24.7	31.8	32.1	41.7	28.2	-32.4	14.2
Nevada	11.8	23.1	25.7	33.8	32.7	-3.3	177.1
Orange	20.3	28.6	29.2	25.9	25.0	-3.5	23.2
Placer	39.2	31.7	34.1	29.0	27.0	-6.9	-31.1
Plumas	60.8	60.3	49.2	61.1	47.5	-22.3	-21.9
Riverside	37.8	27.3	23.1	22.2	23.4	5.4	-38.1
Sacramento	19.5	33.1	35.9	39.8	36.9	-7.3	89.2
San Benito	23.9	19.1	38.4	49.0	33.4	-31.8	39.7
San Bernardino	20.3	19.1	5.7	15.0	22.7	51.3	11.8
San Diego	16.6	16.9	13.4	18.7	20.5	9.6	23.5
San Francisco	32.7	44.6	40.0	32.6	31.1	-4.6	-4.9
San Joaquin	26.0	26.3	28.9	37.5	51.2	36.5	96.9
San Luis Obispo	64.1	65.4	60.1	62.1	65.1	4.8	1.6
San Mateo	30.8	28.7	43.4	38.4	32.9	-14.3	6.8
Santa Barbara	50.7	33.8	25.7	25.4	23.3	-8.3	-54.0
Santa Clara	21.6	30.9	34.6	32.6	33.7	3.4	56.0
Santa Cruz	22.0	41.9	41.7	42.7	21.7	-49.2	-1.4
Shasta	39.9	39.1	26.5	28.5	31.3	9.8	-21.6
Sierra	42.6	45.9	42.3	43.5	25.0	-42.5	-41.3
Siskiyou	62.0	67.0	57.9	53.2	52.2	-1.9	-15.8
Solano	44.1	60.0	52.7	42.5	48.5	14.1	10.0
Sonoma	29.2	43.4	54.3	47.5	44.3	-6.7	51.7
Stanislaus	2.4	57.5	32.3	35.0	28.2	-19.4	1,075.0
Sutter	34.8	31.5	39.2	29.3	17.7	-39.6	-49.1
Tehama	46.4	50.9	46.0	46.2	44.4	-3.9	-4.3
Trinity	25.0	20.2	14.3	20.1	20.0	-0.5	-20.0
Tulare	41.2	38.5	42.7	47.6	43.6	-8.4	5.8
Tuolumne	51.2	49.4	57.1	51.1	48.5	-5.1	-5.3
Ventura	45.5	51.5	34.6	44.1	38.3	-13.2	-15.8
Yolo	32.6	40.8	34.4	34.4	18.3	-46.8	-43.9
Yuba	20.8	21.7	21.0	27.2	24.1	-11.4	15.9
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	42.5	56.2	56.5	56.7	59.5	4.9	40.0
Inyo/Mono	46.0	50.5	55.4	53.3	48.4	-9.2	5.2
Santa Cruz/San Benito	22.4	36.6	41.0	44.4	24.4	-45.0	8.9
Sierra/Nevada	12.9	23.8	26.1	34.1	32.4	-5.0	151.2
Siskiyou/Modoc	57.6	65.6	58.4	53.0	55.2	4.2	-4.2

SOURCE: CS 157, Line 12 (Cases Open at the End of the Federal Fiscal Year Requiring Services to Establish a Support Order) and Line 17 (Cases with Support Orders Established During the Federal Fiscal Year) and CS 1257, Line 43 (Number of Alleged Obligor Successfully Served with a Summons and Complaint During the Federal Fiscal Year)



PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED

Through FFY 2005, this State Performance Measure for Cases with a Medical Support Order determined the percent of cases in the child support caseload for which medical support had been ordered.¹¹ In FFY 2006, California significantly changed the method of calculating this measure, resulting in a percentage that is no longer comparable to prior years. This change was precipitated by the newly available data supporting Lines 21a (Cases Open at the End of the Month in Which Medical Support is Ordered and Provided) and 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the Month) in the CS 157 report, making the measure consistent with that described in the Federal Strategic Plan. The new calculation utilizes the number of cases in which medical support is ordered and provided, not just ordered. Consequently, FFY 2006 and 2007 performance has been separately displayed below to avoid misinterpretation.

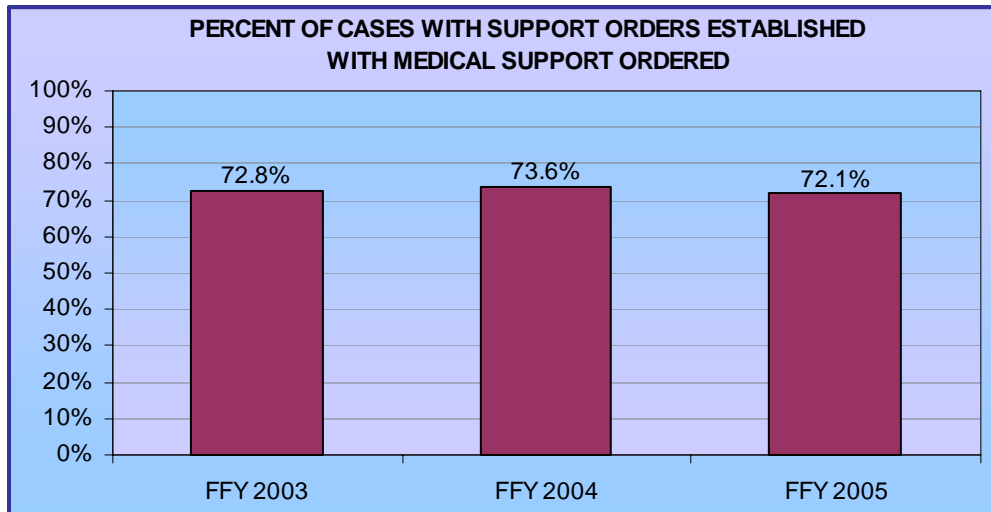


In FFY 2007, California had 1,079,272 cases with support orders established (excluding arrears-only cases). Cases with medical support ordered and provided totaled 197,830, or 18.3 percent of cases with support orders established. This represents a decrease of 10.7 percent from FFY 2006. This decrease is due in part to FFY 2006 overstatements in line 21a, followed by data cleanup and programming corrections made in FFY 2007.

¹¹ Through FFY 2005, the performance level for this measure is calculated from data reported on the annual CS 157 Report, Line 21, (Cases Open at the End of the FFY where Medical Support is Ordered) divided by Line 2 (Cases Open at the End of the FFY with Support Orders Established). Current Assistance, Former Assistance and Never Assistance cases, as well as cases that are closed during the FFY are included in this measure. Beginning in FFY 2006, the measure was calculated by dividing Line 21a (Cases Open at the End of the FFY in Which Medical Support is Ordered and Provided) by Line 2 minus Line 2e (Arrears-Only IV-D Cases With Orders Established Open at the End of the FFY).

Individual LCSAs' results range from 8.5 percent to 43.8 percent. The chart on the previous page reflects the new baseline performance for the measure. See Tables L and L-1 on pages 50 and 51.

Utilizing the previous method of calculating this measure produced the trend in the chart below. The chart reflects little change in the measure from FFY 2003 through FFY 2005. See Table L-2 on page 52.



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DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

TABLE L
PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED
FEDERAL FISCAL YEAR 2007

	Cases with Support Orders Established (excludes Arrears-Only)	Cases in which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	1,079,272	197,830	18.3%
Alameda	28,253	7,728	27.4
Alpine	78	16	20.5
Amador	1,266	256	20.2
Butte	9,181	1,231	13.4
Calaveras	1,571	369	23.5
Colusa	769	162	21.1
Contra Costa	27,699	5,855	21.1
Del Norte	2,109	563	26.7
El Dorado	5,011	1,102	22.0
Fresno	47,184	7,024	14.9
Glenn	1,515	129	8.5
Humboldt	6,689	1,401	20.9
Imperial	8,864	1,817	20.5
Inyo	987	177	17.9
Kern	40,013	6,099	15.2
Kings	8,122	1,902	23.4
Lake	2,880	500	17.4
Lassen	1,616	341	21.1
Los Angeles	276,878	30,972	11.2
Madera	5,165	1,032	20.0
Marin	2,712	638	23.5
Mariposa	660	191	28.9
Mendocino	4,388	522	11.9
Merced	15,129	3,275	21.6
Modoc	539	95	17.6
Mono	296	72	24.3
Monterey	14,120	3,926	27.8
Napa	3,137	1,086	34.6
Nevada	2,428	604	24.9
Orange	58,395	13,606	23.3
Placer	6,577	1,525	23.2
Plumas	886	199	22.5
Riverside	55,895	12,290	22.0
Sacramento	55,534	14,657	26.4
San Benito	1,767	377	21.3
San Bernardino	81,400	13,446	16.5
San Diego	66,298	9,692	14.6
San Francisco	14,883	4,134	27.8
San Joaquin	25,026	4,341	17.3
San Luis Obispo	4,941	1,400	28.3
San Mateo	9,693	4,248	43.8
Santa Barbara	12,303	1,783	14.5
Santa Clara	36,355	8,195	22.5
Santa Cruz	4,775	1,286	26.9
Shasta	10,244	1,803	17.6
Sierra	133	27	20.3
Siskiyou	2,780	627	22.6
Solano	15,638	4,364	27.9
Sonoma	11,570	3,764	32.5
Stanislaus	21,969	3,723	16.9
Sutter	3,704	832	22.5
Tehama	3,472	405	11.7
Trinity	698	82	11.7
Tulare	25,172	4,920	19.5
Tuolumne	2,498	712	28.5
Ventura	17,804	4,575	25.7
Yolo	6,053	1,232	20.4
Yuba	3,550	500	14.1
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	2,915	641	22.0
Inyo/Mono	1,283	249	19.4
Santa Cruz/San Benito	6,542	1,663	25.4
Sierra/Nevada	2,561	631	24.6
Siskiyou/Modoc	3,319	722	21.8

SOURCE: CS 157, Line 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established), Line 2e (Arrears-Only IV-D Cases with Orders Established) and Line 21a (Cases Open in which Medical Support is Ordered and Provided)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
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DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

**TABLE L-1
PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED
FEDERAL FISCAL YEARS 2006 - 2007***

	FFY 2006	FFY 2007	2006-2007 % Change
STATEWIDE	20.5%	18.3%	-10.7%
Alameda	28.8	27.4	-4.9
Alpine	28.8	20.5	-28.8
Amador	18.4	20.2	9.8
Butte	13.5	13.4	-0.7
Calaveras	21.0	23.5	11.9
Colusa	18.6	21.1	13.4
Contra Costa	17.3	21.1	22.0
Del Norte	15.6	26.7	71.2
El Dorado	22.2	22.0	-0.9
Fresno	15.7	14.9	-5.1
Glenn	7.9	8.5	7.6
Humboldt	20.1	20.9	4.0
Imperial	22.0	20.5	-6.8
Inyo	18.3	17.9	-2.2
Kern	17.2	15.2	-11.6
Kings	22.5	23.4	4.0
Lake	15.7	17.4	10.8
Lassen	20.3	21.1	3.9
Los Angeles	22.8	11.2	-50.9
Madera	17.7	20.0	13.0
Marin	22.3	23.5	5.4
Mariposa	27.8	28.9	4.0
Mendocino	11.4	11.9	4.4
Merced	21.1	21.6	2.4
Modoc	14.7	17.6	19.7
Mono	23.5	24.3	3.4
Monterey	26.9	27.8	3.3
Napa	27.1	34.6	27.7
Nevada	20.3	24.9	22.7
Orange	21.7	23.3	7.4
Placer	21.7	23.2	6.9
Plumas	22.3	22.5	0.9
Riverside	19.0	22.0	15.8
Sacramento	24.8	26.4	6.5
San Benito	14.2	21.3	50.0
San Bernardino	14.4	16.5	14.6
San Diego	14.3	14.6	2.1
San Francisco	24.1	27.8	15.4
San Joaquin	18.3	17.3	-5.5
San Luis Obispo	26.7	28.3	6.0
San Mateo	40.8	43.8	7.4
Santa Barbara	12.8	14.5	13.3
Santa Clara	19.8	22.5	13.6
Santa Cruz	20.4	26.9	31.9
Shasta	18.0	17.6	-2.2
Sierra	24.0	20.3	-15.4
Siskiyou	23.4	22.6	-3.4
Solano	25.4	27.9	9.8
Sonoma	33.5	32.5	-3.0
Stanislaus	15.1	16.9	11.9
Sutter	20.3	22.5	10.8
Tehama	13.7	11.7	-14.6
Trinity	12.6	11.7	-7.1
Tulare	18.4	19.5	6.0
Tuolumne	26.4	28.5	8.0
Ventura	24.4	25.7	5.3
Yolo	20.9	20.4	-2.4
Yuba	13.5	14.1	4.4
Regionalized Local Child Support Agencies			
Amador/Alpine/Calaveras	20.0	22.0	10.0
Inyo/Mono	19.6	19.4	-1.0
Santa Cruz/San Benito	19.0	25.4	33.7
Sierra/Nevada	20.5	24.6	20.0
Siskiyou/Modoc	21.8	21.8	0.0

SOURCE: CS 157, Line 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established), 2e (Arrears-Only IV-D Cases with Orders Established Open at the End of the Federal Fiscal Year) and Line 21a (Cases Open at the End of the Federal Fiscal Year in which Medical Support is Ordered and Provided)

*Data from FFY's 2003 - 2005 is not displayed in this table because data is not comparable. Beginning in FFY 2006, a different calculation was used for the medical support measure.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

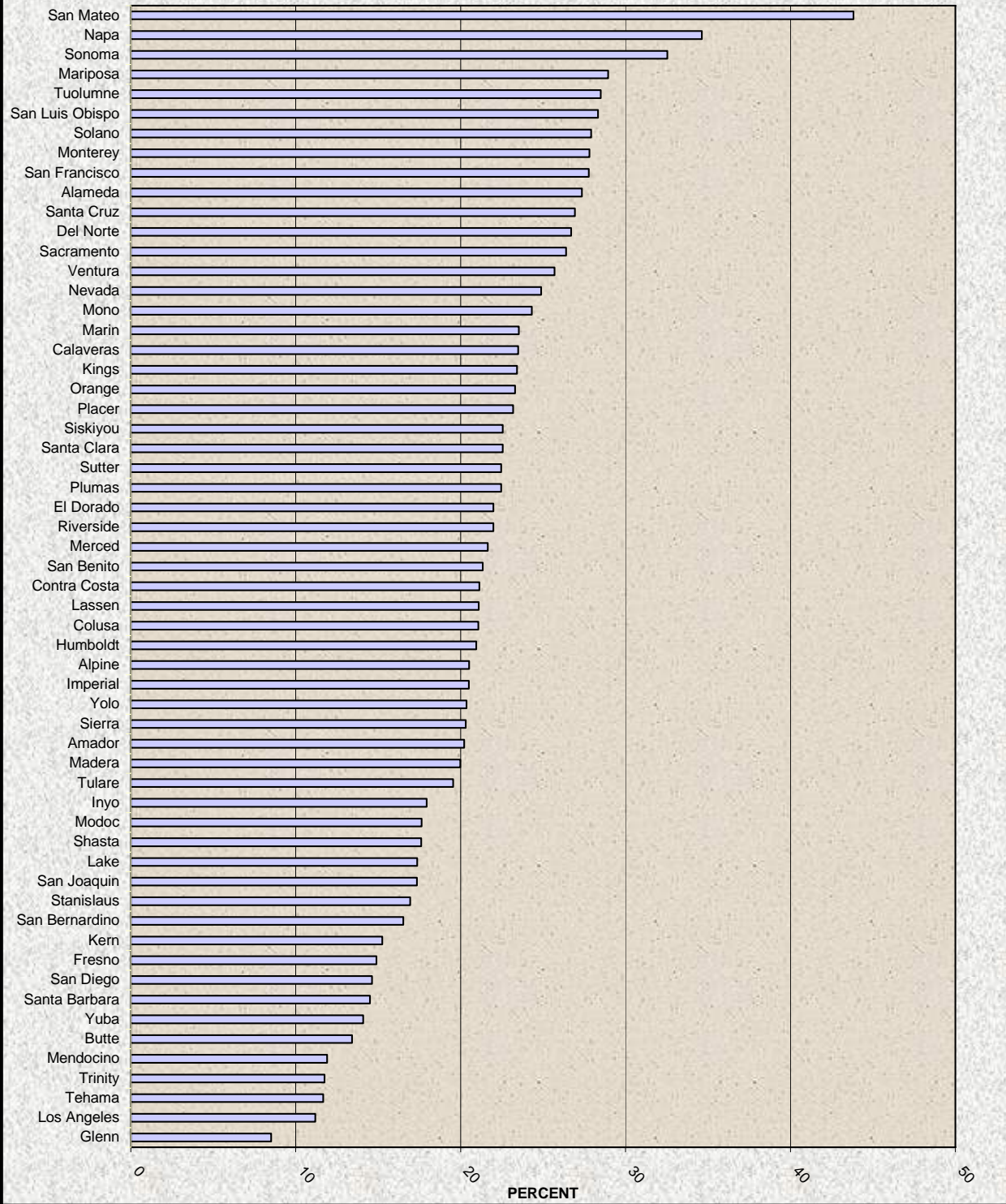
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

**TABLE L-2
PERCENT OF CASES WITH SUPPORT ORDERS
ESTABLISHED WITH MEDICAL SUPPORT ORDERED
FEDERAL FISCAL YEARS 2003 - 2005***

	FFY 2003	FFY 2004	FFY 2005	2004-2005 % Change	2003-2005 % Change
STATEWIDE	72.8%	73.6%	72.1%	-2.0%	-1.0%
Alameda	79.3	67.3	67.3	0.0	-15.1
Alpine	63.3	65.7	61.7	-6.1	-2.5
Amador	56.3	54.9	52.3	-4.7	-7.1
Butte	57.4	66.1	61.9	-6.4	7.8
Calaveras	58.4	56.6	55.8	-1.4	-4.5
Colusa	77.0	80.4	79.6	-1.0	3.4
Contra Costa	78.7	68.5	72.1	5.3	-8.4
Del Norte	67.1	68.7	71.4	3.9	6.4
El Dorado	64.2	67.5	67.6	0.1	5.3
Fresno	93.9	93.5	79.1	-15.4	-15.8
Glenn	72.7	75.9	75.5	-0.5	3.9
Humboldt	76.0	79.6	78.9	-0.9	3.8
Imperial	79.3	80.8	79.6	-1.5	0.4
Inyo	68.2	67.3	61.4	-8.8	-10.0
Kern	81.9	81.8	80.0	-2.2	-2.3
Kings	66.9	73.7	75.5	2.4	12.9
Lake	51.9	57.4	65.5	14.1	26.2
Lassen	57.7	66.0	68.0	3.0	17.9
Los Angeles	66.8	67.7	68.4	1.0	2.4
Madera	78.3	80.5	80.5	0.0	2.8
Marin	54.5	79.6	78.7	-1.1	44.4
Mariposa	75.3	80.0	81.4	1.8	8.1
Mendocino	75.5	75.9	70.0	-7.8	-7.3
Merced	80.2	83.0	82.8	-0.2	3.2
Modoc	69.4	74.0	73.2	-1.1	5.5
Mono	76.8	77.1	74.5	-3.4	-3.0
Monterey	70.8	75.0	77.1	2.8	8.9
Napa	53.6	54.9	53.7	-2.2	0.2
Nevada	26.1	66.7	68.2	2.2	161.3
Orange	77.5	74.5	74.2	-0.4	-4.3
Placer	67.9	70.4	71.9	2.1	5.9
Plumas	71.2	74.5	73.1	-1.9	2.7
Riverside	90.9	91.7	77.2	-15.8	-15.1
Sacramento	66.4	71.0	73.9	4.1	11.3
San Benito	65.5	63.0	60.6	-3.8	-7.5
San Bernardino	95.2	93.8	82.4	-12.2	-13.4
San Diego	68.9	71.2	69.6	-2.2	1.0
San Francisco	55.7	59.6	66.4	11.4	19.2
San Joaquin	63.2	75.8	78.0	2.9	23.4
San Luis Obispo	79.8	83.2	83.1	-0.1	4.1
San Mateo	72.4	70.6	72.4	2.5	0.0
Santa Barbara	80.6	82.8	73.7	-11.0	-8.6
Santa Clara	55.9	59.4	67.8	14.1	21.3
Santa Cruz	49.7	52.7	52.4	-0.6	5.4
Shasta	68.7	67.7	64.2	-5.2	-6.6
Sierra	70.2	73.5	69.6	-5.3	-0.9
Siskiyou	67.6	71.4	72.7	1.8	7.5
Solano	73.2	76.6	76.7	0.1	4.8
Sonoma	56.1	63.2	65.0	2.8	15.9
Stanislaus	72.4	61.1	63.2	3.4	-12.7
Sutter	64.0	67.5	67.9	0.6	6.1
Tehama	69.7	71.6	68.1	-4.9	-2.3
Trinity	61.5	64.1	61.9	-3.4	0.7
Tulare	62.6	62.9	64.9	3.2	3.7
Tuolumne	55.0	66.1	69.4	5.0	26.2
Ventura	78.4	78.9	78.1	-1.0	-0.4
Yolo	74.1	73.2	73.1	-0.1	-1.3
Yuba	58.5	67.9	68.7	1.2	17.4
Regionalized Local Child Support Agencies					
Amador/Alpine/Calaveras	57.6	56.2	54.5	-3.0	-5.4
Inyo/Mono	70.0	69.3	64.3	-7.2	-8.1
Santa Cruz/San Benito	53.8	55.2	54.4	-1.4	1.1
Sierra/Nevada	28.3	67.0	68.3	1.9	141.3
Siskiyou/Modoc	67.9	71.8	72.8	1.4	7.2

SOURCE: CS 157, Line 2 (Cases Open at the End of the Federal Fiscal Year with Support Orders Established) and Line 21 (Cases Open at the End of the Federal Fiscal Year in which Medical Support is Ordered)
*Data from FFY 2006 - 2007 is not displayed in this table because data is not comparable. Beginning in FFY 2006, a different calculation was used for the medical support measure.

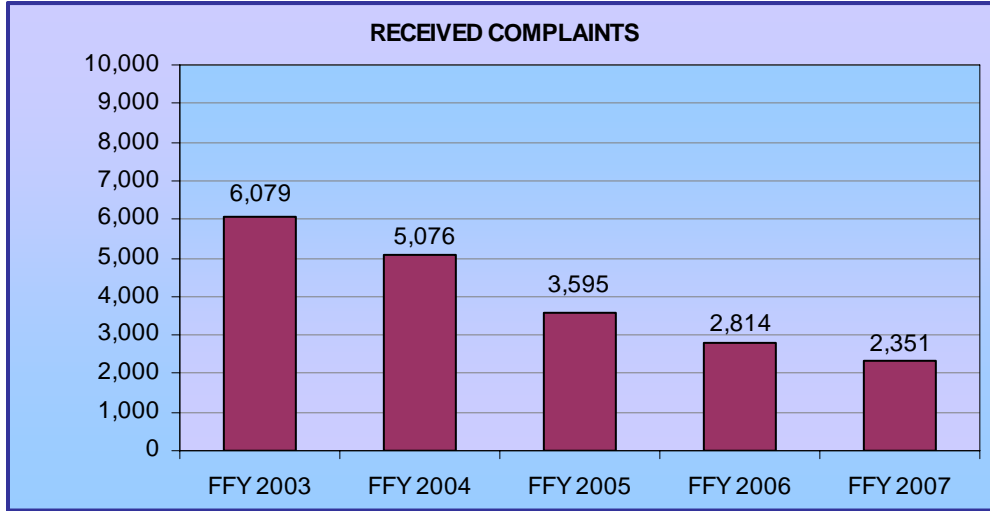
PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED WITH MEDICAL SUPPORT ORDERED AND PROVIDED - FFY 2007



COMPARISON OF RECEIVED COMPLAINTS TO CASES

This State Performance Measure shows a comparison of complaints to the caseload for each LCSA.¹² The purpose of this information is to assess effectiveness of case management for each county’s Child Support Program. The comparison utilizes county caseload and computes the number of complaints per 10,000 cases. The chart below reflects only total statewide complaints by FFY.

In FFY 2007, a total of 2,351 complaints were filed for approximately 1.7 million open child support cases, or 0.14 percent of the cases.



Family Code section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). All LCSAs are required to use CRTS to enter complaint data.

In FFY 2007, a total of 2,351 complaints were filed and recorded in the DCSS CRTS for the approximately 1.7 million open child support cases, or 0.14 percent of the cases. Complaints statewide decreased by 16.5% from FFY 2006 to FFY 2007, and 61.3 percent from FFY 2003 to FFY 2007. The 11 LCSAs with the smallest caseloads (consisting of 14 counties), as a group, received 5.3 complaints per 10,000 cases in FFY 2007. The six LCSAs with the largest caseloads, as a group, received 18.6 complaints per 10,000 cases. (See Appendix A for a listing of LCSAs’ size by caseload grouping.) See Tables M and M-1 on pages 55 and 56.

¹² Complaint information is based on the Complaint and Resolution Tracking System (CRTS), and caseload is based on data reported on the annual CS 157 Report, Line 1 (IV-D Cases Open at the End of the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

**TABLE M
COMPARISON OF RECEIVED COMPLAINTS TO CASES
FEDERAL FISCAL YEAR 2007**

	Cases	Number of Open Complaints Received	Complaints per Ten Thousand Cases
STATEWIDE	1,658,364	2,351	
Alameda	38,754	31	8.0
Alpine	116	0	0.0
Amador	1,736	2	11.5
Butte	14,830	10	6.7
Calaveras	2,260	0	0.0
Colusa	998	0	0.0
Contra Costa	37,544	17	4.5
Del Norte	2,906	2	6.9
El Dorado	7,465	15	20.1
Fresno	69,136	81	11.7
Glenn	2,319	0	0.0
Humboldt	8,663	2	2.3
Imperial	13,083	19	14.5
Inyo	1,457	1	6.9
Kern	56,566	28	4.9
Kings	11,130	3	2.7
Lake	4,270	2	4.7
Lassen	2,271	4	17.6
Los Angeles	471,167	1,318	28.0
Madera	7,013	0	0.0
Marin	3,665	2	5.5
Mariposa	855	0	0.0
Mendocino	6,219	0	0.0
Merced	20,431	18	8.8
Modoc	703	2	28.4
Mono	396	0	0.0
Monterey	19,572	11	5.6
Napa	4,903	2	4.1
Nevada	3,923	2	5.1
Orange	95,260	52	5.5
Placer	9,556	7	7.3
Plumas	1,241	1	8.1
Riverside	88,672	80	9.0
Sacramento	78,470	79	10.1
San Benito	2,777	1	3.6
San Bernardino	122,717	134	10.9
San Diego	105,441	127	12.0
San Francisco	21,966	12	5.5
San Joaquin	33,952	64	18.9
San Luis Obispo	5,917	2	3.4
San Mateo	13,954	9	6.4
Santa Barbara	17,791	11	6.2
Santa Clara	54,509	26	4.8
Santa Cruz	8,668	17	19.6
Shasta	15,600	11	7.1
Sierra	194	0	0.0
Siskiyou	3,823	5	13.1
Solano	22,013	19	8.6
Sonoma	17,005	5	2.9
Stanislaus	33,066	50	15.1
Sutter	6,578	9	13.7
Tehama	4,954	2	4.0
Trinity	1,135	0	0.0
Tulare	35,436	12	3.4
Tuolumne	3,399	1	2.9
Ventura	23,990	13	5.4
Yolo	9,988	20	20.0
Yuba	5,941	10	16.8
Regionalized Local Child Support Agencies			
Alpine/Amador/Calaveras	4,112	2	4.9
Inyo/Mono	1,853	1	5.4
Santa Cruz/San Benito	11,445	18	15.7
Sierra/Nevada	4,117	2	4.9
Siskiyou/Modoc	4,526	7	15.5

SOURCE: CS 157, Line 1 (Cases Open at the End of the Federal Fiscal Year) and the Complaint Resolution Tracking System (CRTS) Complaint Activity Report for FFY 2007 (as of 10/22/07)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

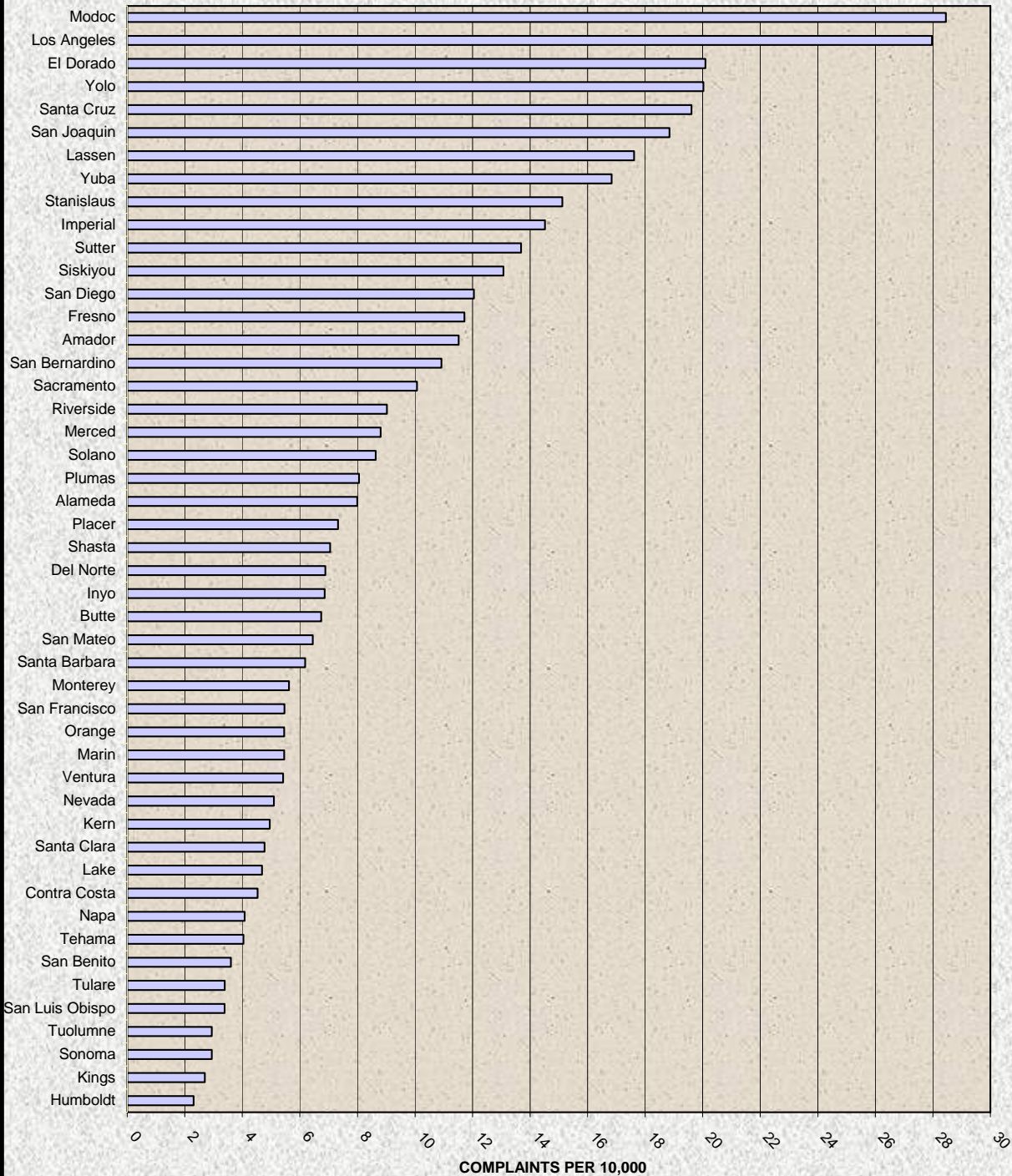
DEPARTMENT OF CHILD SUPPORT SERVICES
FEDERAL FISCAL YEAR 2007

**TABLE M-1
RECEIVED COMPLAINTS
FEDERAL FISCAL YEARS 2003 - 2007**

	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007	2006-2007 % Change	2003-2007 % Change
STATEWIDE	6,079	5,076	3,595	2,814	2,351	-16.5%	-61.3%
Alameda	36	35	45	33	31	-6.1	-13.9
Alpine	0	1	0	0	0	0.0	0.0
Amador	2	2	1	1	2	100.0	0.0
Butte	44	18	27	11	10	-9.1	-77.3
Calaveras	4	3	3	1	0	-100.0	-100.0
Colusa	1	3	2	0	0	0.0	-100.0
Contra Costa	36	43	43	16	17	6.3	-52.8
Del Norte	20	12	6	7	2	-71.4	-90.0
El Dorado	10	8	10	11	15	36.4	50.0
Fresno	160	169	118	124	81	-34.7	-49.4
Glenn	2	0	0	1	0	-100.0	-100.0
Humboldt	10	5	3	2	2	0.0	-80.0
Imperial	14	11	12	14	19	35.7	35.7
Inyo	1	0	0	2	1	-50.0	0.0
Kern	58	59	46	45	28	-37.8	-51.7
Kings	11	9	1	4	3	-25.0	-72.7
Lake	1	6	0	2	2	0.0	100.0
Lassen	18	13	2	6	4	-33.3	-77.8
Los Angeles	3,799	2,973	1,956	1,558	1,318	-15.4	-65.3
Madera	5	6	1	2	0	-100.0	-100.0
Marin	2	1	2	1	2	100.0	0.0
Mariposa	2	0	0	1	0	-100.0	-100.0
Mendocino	5	5	5	2	0	-100.0	-100.0
Merced	12	19	7	4	18	350.0	50.0
Modoc	2	2	3	1	2	100.0	0.0
Mono	1	0	0	1	0	-100.0	-100.0
Monterey	32	49	27	23	11	-52.2	-65.6
Napa	2	2	4	2	2	0.0	0.0
Nevada	31	19	14	9	2	-77.8	-93.5
Orange	120	97	55	44	52	18.2	-56.7
Placer	26	18	7	4	7	75.0	-73.1
Plumas	1	1	1	0	1	NA	0.0
Riverside	154	186	156	117	80	-31.6	-48.1
Sacramento	151	141	126	112	79	-29.5	-47.7
San Benito	2	9	2	4	1	-75.0	-50.0
San Bernardino	419	507	397	179	134	-25.1	-68.0
San Diego	144	96	93	124	127	2.4	-11.8
San Francisco	25	13	4	5	12	140.0	-52.0
San Joaquin	135	71	86	52	64	23.1	-52.6
San Luis Obispo	6	11	4	5	2	-60.0	-66.7
San Mateo	14	17	13	6	9	50.0	-35.7
Santa Barbara	12	9	8	7	11	57.1	-8.3
Santa Clara	98	66	18	19	26	36.8	-73.5
Santa Cruz	46	37	23	27	17	-37.0	-63.0
Shasta	11	23	25	20	11	-45.0	0.0
Sierra	0	0	1	0	0	0.0	0.0
Siskiyou	27	14	15	2	5	150.0	-81.5
Solano	71	48	35	30	19	-36.7	-73.2
Sonoma	43	9	1	6	5	-16.7	-88.4
Stanislaus	101	103	84	71	50	-29.6	-50.5
Sutter	14	21	2	11	9	-18.2	-35.7
Tehama	5	3	5	3	2	-33.3	-60.0
Trinity	4	0	2	0	0	0.0	-100.0
Tulare	35	36	34	29	12	-58.6	-65.7
Tuolumne	5	6	2	1	1	0.0	-80.0
Ventura	58	40	34	26	13	-50.0	-77.6
Yolo	9	10	11	15	20	33.3	122.2
Yuba	22	11	13	11	10	-9.1	-54.5
Regionalized Local Child Support Agencies							
Amador/Alpine/Calaveras	6	6	4	2	2	0.0	-66.7
Inyo/Mono	2	0	0	3	1	-66.7	-50.0
Santa Cruz/San Benito	48	46	25	31	18	-41.9	-62.5
Sierra/Nevada	31	19	15	9	2	-77.8	-93.5
Siskiyou/Modoc	29	16	18	3	7	133.3	-75.9

SOURCE: Complaint Resolution Tracking System (CRTS) Complaint Activity Report

COMPARISON OF RECEIVED COMPLAINTS TO CASES FFY 2007



NOTE: Alpine, Calaveras, Colusa, Glenn, Madera, Mariposa, Mendocino, Mono, Sierra and Trinity LCSA's, with zero complaints reported for FFY 2007, were omitted from this chart.

II. PROGRAM ADMINISTRATION

Description of Program Administration

DCSS is responsible for direct oversight, supervision, and funding of LCSA operations to ensure an efficient and effective statewide child support program. A sound methodology and process to appropriately allocate administrative funds to LCSAs to support their efforts in administering the program is critical to overall program success. The appropriateness of resource allocation in support of LCSA operations greatly impacts the ability to accurately assess relative agency and overall statewide child support program performance.

The Program Administration Data

Family Code Section 17600(c) identifies the State Performance Measures. Subdivision (4) of that section contains requirements for DCSS to report various program fiscal and administrative data for local child support agencies. The required state program data elements are as follows:

Total Costs of Program Administration – Section 17600(4)

The total cost of administering the local child support agencies, including the federal, state, and county share of the costs, and the federal and state incentives received by each county.

Total Direct Program Costs – Section 17600(4)(A)

The direct costs of the program broken down by total employee salaries and benefits; contractor costs; space charges; and payments to other county agencies.

Total Full-Time Equivalent (FTE) Employees – Section 17600(4)(A)

In addition to direct program costs, this section also requires a list of the number of employees broken down into at least the following categories: attorneys, administrators, caseworkers, investigators, and clerical support.

Total Indirect Program Costs – Section 17600(4)(B)

The indirect costs of the program (all overhead charges).

Report on Program Administration Data

The data reflect overall program administration information, with detail in several areas that were of particular concern at the time the reform legislation was enacted. Accurate comparisons between LCSAs cannot be made due to historical program administrative practices and funding structures that led to widely divergent resource allocation between local agencies.

Total Costs of Program Administration

Total costs of administering each LCSA, including the federal and non-federal shares are reported for SFYs 2002-03, 2003-04, 2004-05, 2005-06, and 2006-07. These costs are displayed on the Program Administration Tables (see pages 63, 65, 67, 69, and 71). These tables also display data for staffing by FTE.

The total statewide administrative cost for operation of all local child support agencies was:

SFY	Administrative Cost
2002-03	\$818 million
2003-04	\$796.5 million
2004-05	\$782.2 million
2005-06	\$770.8 million
2006-07	\$782.9 million

The child support administrative costs are primarily funded by federal financial participation (66 percent) and non-federal match (34 percent). Pursuant to FC section 17704(b)(2)(B)(i), the non-federal match is comprised of federal incentives and a balance of State General Fund as follows:

SFY	Federal Incentives	State General Fund	Federal Participation
2002-03	\$52,176,000	\$240,743,000	\$525.1 million
2003-04	\$46,708,000	\$233,935,000	\$515.9 million
2004-05	\$43,917,000	\$226,012,462	\$512.3 million
2005-06	\$41,743,556	\$220,351,797	\$508.7 million
2006-07	\$39,823,017	\$226,346,120	\$516.7 million

Total Direct Program Costs

The direct costs of LCSAs are broken down by total employee salaries, direct service contracts, space, payments to other county agencies, and other direct costs for SFYs 2002-03, 2003-04, 2004-05, 2005-06, and 2006-07. Other direct costs include automation, travel, and operating expenses. These costs are displayed in Direct Cost Tables on pages 62, 64, 66, 68, and 70, and reflect actual amounts reported by LCSAs.

The data presented is based on data reported on the CS 921 Local Child Support Agency IV-D Program SFYs 2002-03, 2003-04, 2004-05, 2005-06, and 2006-07 Budget Display reports, a budgeting tool for use by local agencies in reporting administrative expenses and staffing levels in conformance with federal and state guidelines. The CS 921 report is used by DCSS to collect baseline information and to assist with the preparation of annual allocations for LCSAs. Data reported represent actual costs and staff as reported in local county budgets and not tied to

specific county allocations or expenditures. The information is reported by local agencies once per year.

Total Full-Time Equivalent Employees

This data element identifies the authorized FTE positions in LCSAs for SFYs 2002-03, 2003-04, 2004-05, 2005-06, and 2006-07, broken down by attorneys, administrators, caseworkers, investigators, clerical support, and other staff, and displayed in tables (see pages 63, 65, 67, 69, and 71). Other staff includes automation staff and staff for targeted programs such as customer service, ombudsperson program, and training programs. The actual positions reported here have been approved in local child support program budgets.

The CS 921 budget template form includes definitions to delineate the functions performed by child support staff in each of the staffing categories. The following provides highlights of the detailed functional definitions by job category:

Attorneys - Staff licensed and performing specific duties in direct support of the child support program, including, but not limited to court appearances, motion filing, order modifications, lien releases, and legal advice on program policy and procedures. All legal functions, including those performed by law clerks and paralegals, are included here.

Administrators - Administrators include directors, program managers, administrator/business managers, fiscal managers, and human resources managers.

Caseworkers - Caseworkers include all staff that are responsible for activities directly related to casework including, but not limited to, interviewing case participants, maintaining and updating case control logs, performing notary duties, and negotiating child support payments. Caseworker Supervisors also are included in this category.

Investigators - Staff performing non-criminal investigation activities in direct support of casework (non-sworn peace officer duties) are considered investigators. Investigator Supervisors also are included in this category.

Clerical Support - Clerical support includes all local agency staff performing clerical duties such as filing and word processing. This includes administrative support, such as executive secretaries, secretaries, PBX/mail/file clerks, and account clerks.

Other Staff - Other staff includes all staff performing targeted program functions such as automation, customer service, ombudsperson, quality assurance, program improvement, compliance reviews, complaint resolution and state hearing processes, training, and customer and community outreach.

Total Indirect Program Costs

This data element identifies the indirect costs of LCSAs for SFYs 2002-03, 2003-04, 2004-05, 2005-06, and 2006-07. Indirect Cost Tables (see pages 62, 64, 66, 68, and 70) reflect total indirect costs, as authorized in local budgets, for LCSAs broken down by the countywide overhead costs.¹³ Indirect program costs are countywide overhead costs that are estimated administrative expenses planned for each department in the county for a given fiscal year. Adjustments are made in following years if the department paid in excess of the actual expenses and the credit is used in subsequent years.

¹³ Includes OMB A-87 costs only.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT COSTS AND INDIRECT COSTS/OVERHEAD
DURING STATE FISCAL YEAR 2002-03**

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs Overhead
STATEWIDE	\$717,571,382	\$533,128,443	\$24,104,043	\$54,447,067	\$15,381,064	\$90,510,765	\$23,192,777
Alameda	25,827,547	19,913,168	822,948	1,378,592	335,321	3,377,518	927,365
Amador/Alpine/Calaveras	2,469,508	1,762,125	160,314	193,816	0	353,253	60,064
Butte	8,671,385	6,488,161	465,383	376,259	320	1,341,262	194,904
Colusa	587,907	426,614	25,039	41,040	0	95,214	74,320
Contra Costa	18,994,183	15,046,284	356,195	1,201,337	64,602	2,325,765	(118)
Del Norte	1,943,927	1,256,860	8,820	133,695	79,138	465,414	59,479
El Dorado	4,759,496	3,524,311	76,336	455,127	0	703,722	(9,540)
Fresno	20,166,280	16,033,000	1,388,187	885,680	214,122	1,645,291	1,177,496
Glenn	685,113	537,809	40,827	0	0	106,477	56,307
Humboldt	4,754,956	3,751,997	129,789	325,458	0	547,712	78,186
Imperial	2,257,827	1,337,021	50,211	870,595	0	0	176,093
Inyo/Mono	1,125,299	820,722	36,038	72,974	0	195,565	124,669
Kern	21,667,582	15,282,270	165,831	2,595,297	264,164	3,360,020	469,395
Kings	4,199,253	2,985,350	51,933	455,339	51,183	655,448	185,749
Lake	2,562,705	1,965,941	105,933	118,786	0	372,045	111,397
Lassen	926,618	608,101	44,646	95,673	0	178,198	16,942
Los Angeles	146,574,991	103,500,972	5,009,708	12,774,823	8,396,883	16,892,605	4,902,574
Madera	2,783,274	1,767,048	100,000	156,390	0	759,836	40,708
Marin	4,364,366	3,064,319	57,068	779,762	118,000	345,217	265,412
Mariposa	609,391	456,839	16,126	58,328	0	78,098	41,375
Mendocino	2,697,483	1,760,619	232,205	217,679	0	486,980	405,233
Merced	8,931,856	7,066,479	204,935	934,291	0	726,151	605,935
Monterey	10,441,474	7,283,456	433,105	549,654	0	2,175,259	568,204
Napa	3,916,839	2,816,978	235,228	256,060	0	608,573	187,201
Orange	53,659,648	39,705,816	2,219,503	4,948,836	1,807,903	4,977,590	3,315,738
Placer	5,885,526	4,623,248	159,207	449,098	83,255	570,718	211,054
Plumas	850,719	641,417	21,094	16,656	0	171,552	23,919
Riverside	33,367,503	25,128,048	2,322,985	1,337,449	177,000	4,402,021	670,308
Sacramento	29,090,000	20,500,090	499,396	2,426,811	490,866	5,172,837	607,982
San Bernardino	37,436,648	27,330,615	1,216,386	2,847,614	185,435	5,856,598	473,316
San Diego	49,794,321	39,368,786	504,167	2,667,250	487,448	6,766,670	700,000
San Francisco	12,138,000	10,165,430	112,371	684,786	189,572	985,841	183,713
San Joaquin	14,933,248	11,131,391	474,391	1,003,677	5,890	2,317,899	369,408
San Luis Obispo	4,072,952	2,835,132	597,634	294,620	13,134	332,432	454,530
San Mateo	11,255,225	8,666,712	183,041	857,502	263,740	1,284,230	342,010
Santa Barbara	8,415,642	6,647,127	442,807	640,970	0	684,738	395,314
Santa Clara	38,747,260	27,239,841	945,259	5,028,566	564,815	4,968,779	1,336,824
Santa Cruz/San Benito	8,024,693	6,428,559	129,550	623,238	156,680	686,666	218,218
Shasta	7,105,406	5,581,323	291,365	380,339	1,286	851,093	307,917
Sierra-Nevada	3,782,527	2,524,847	113,264	399,840	0	744,576	151,488
Siskiyou/Modoc	3,368,977	2,558,310	116,987	233,376	0	460,304	93,124
Solano	11,320,428	9,457,828	199,005	576,603	106,563	980,429	246,992
Sonoma	14,526,837	11,890,141	141,191	1,050,559	0	1,444,946	1,029,315
Stanislaus	15,265,743	12,893,525	448,935	621,584	0	1,301,699	132,535
Sutter	2,738,474	2,256,332	118,771	111,065	0	252,306	214,152
Tehama	1,789,458	1,396,546	40,530	131,924	561	219,897	0
Trinity	543,459	398,431	38,919	19,520	0	86,589	17,405
Tulare	15,931,494	9,639,460	1,524,704	1,026,564	509,452	3,231,314	263,248
Tuolumne	1,696,549	1,273,966	29,263	123,803	66,107	203,410	139,014
Ventura	20,275,064	16,302,741	663,011	412,207	747,624	2,149,481	374,723
Yolo	5,844,386	4,424,955	300,840	353,163	0	765,428	(22,362)
Yuba	3,791,935	2,661,382	32,662	252,792	0	845,099	223,542

Source: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2002-03**

	Share of Cost			Full Time Equivalents*						
	Total	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$818,099,872	\$539,945,916	\$278,153,956	10,897.5	548.0	156.0	5,268.5	138.0	1,808.0	2,979.0
Alameda	29,309,146	19,344,036	9,965,110	298.0	15.0	3.0	175.0	6.0	35.0	64.0
Amador/Alpine/Calaveras	2,554,985	1,686,290	868,695	37.0	1.0	2.0	19.5	1.0	5.0	8.5
Butte	9,308,246	6,143,442	3,164,804	175.0	8.0	5.0	80.0	4.0	12.0	66.0
Colusa	662,227	437,070	225,157	9.0	0.5	1.5	3.0	0.5	2.0	1.5
Contra Costa	21,329,972	14,077,782	7,252,190	272.0	10.0	4.0	85.5	0.0	84.0	88.5
Del Norte	2,033,465	1,342,087	691,378	36.0	1.0	2.0	20.0	0.0	3.0	10.0
El Dorado	5,120,103	3,379,268	1,740,835	68.0	4.0	3.0	41.5	3.0	11.0	5.5
Fresno	24,050,269	15,873,178	8,177,091	359.0	20.0	6.0	161.0	0.0	71.0	101.0
Glenn	754,167	497,750	256,417	12.0	0.0	1.0	3.0	0.0	3.0	5.0
Humboldt	4,989,144	3,292,835	1,696,309	87.0	4.0	3.0	46.0	1.0	16.0	17.0
Imperial	2,611,521	1,723,604	887,917	50.0	2.0	1.0	17.0	0.0	14.0	16.0
Inyo/Mono	1,266,382	835,812	430,570	14.0	1.0	1.0	10.0	0.0	0.0	2.0
Kern	29,387,420	19,395,697	9,991,723	311.5	17.0	2.0	176.0	9.0	32.0	75.5
Kings	4,514,160	2,979,346	1,534,814	81.0	5.0	2.0	39.0	2.0	10.0	23.0
Lake	2,704,462	1,784,945	919,517	49.5	2.0	2.0	33.5	2.0	4.0	6.0
Lassen	1,049,884	692,923	356,961	17.5	1.0	1.0	8.0	0.5	0.0	7.0
Los Angeles	182,643,640	120,544,802	62,098,838	2,132.0	126.0	11.0	1038.0	19.0	340.0	598.0
Madera	2,894,108	1,910,111	983,997	50.0	2.0	2.0	21.0	0.0	15.0	10.0
Marin	4,935,165	3,257,209	1,677,956	44.0	4.0	2.0	19.0	0.0	9.0	10.0
Mariposa	653,858	431,546	222,312	10.0	1.0	1.0	4.0	0.0	2.0	2.0
Mendocino	3,323,110	2,193,253	1,129,857	42.0	2.0	1.0	22.5	0.0	8.0	8.5
Merced	9,731,682	6,422,910	3,308,772	144.0	6.0	6.5	64.0	2.5	10.5	54.5
Monterey	11,202,895	7,393,911	3,808,984	155.0	5.0	2.0	81.0	6.0	16.0	45.0
Napa	4,283,209	2,826,918	1,456,291	49.0	13.0	1.0	18.5	1.0	5.0	10.5
Orange	4,176,685	2,756,612	1,420,073	847.5	42.0	5.0	348.0	14.0	149.0	289.5
Placer	59,589,284	39,328,927	20,260,357	90.0	9.0	4.0	43.0	1.0	13.0	20.0
Plumas	6,883,242	4,542,940	2,340,302	15.0	1.0	1.0	5.0	0.0	3.0	5.0
Riverside	884,402	583,705	300,697	578.0	21.0	7.0	204.0	10.0	169.0	167.0
Sacramento	42,525,628	28,066,914	14,458,714	417.0	16.5	3.0	244.5	2.0	73.5	77.5
San Bernardino	31,363,676	20,700,026	10,663,650	606.0	16.0	4.0	400.0	2.0	123.0	61.0
San Diego	8,283,768	5,467,287	2,816,481	804.0	51.0	6.0	343.0	1.0	142.0	261.0
San Francisco	38,727,939	25,560,440	13,167,499	139.0	8.0	3.0	89.0	0.0	16.0	23.0
San Joaquin	52,794,883	34,844,623	17,950,260	251.5	9.0	3.0	131.0	2.0	24.0	82.5
San Luis Obispo	12,692,157	8,376,824	4,315,333	55.5	1.0	3.0	35.0	3.0	2.0	11.5
San Mateo	15,896,161	10,491,466	5,404,695	138.5	6.0	2.0	79.5	1.0	14.0	36.0
Santa Barbara	4,910,404	3,240,867	1,669,537	124.5	5.0	5.0	57.0	8.0	20.0	29.5
Santa Clara	13,469,605	8,889,939	4,579,666	404.0	19.0	1.0	242.0	8.0	30.0	104.0
Santa Cruz/San Benito	9,547,048	6,301,052	3,245,996	113.0	5.0	5.0	48.0	3.0	18.0	34.0
Shasta	41,592,416	27,450,995	14,141,421	148.0	5.0	2.0	90.0	0.0	3.0	48.0
Sierra-Nevada	7,966,220	5,257,705	2,708,515	57.5	3.5	1.0	20.0	1.0	15.5	16.5
Siskiyou/Modoc	3,594,499	2,372,369	1,222,130	65.5	4.0	3.0	34.0	1.5	10.0	13.0
Solano	12,102,857	7,987,886	4,114,971	170.0	10.0	2.0	87.0	0.0	23.0	48.0
Sonoma	16,092,418	10,620,996	5,471,422	184.5	11.0	2.0	89.5	0.0	33.5	48.5
Stanislaus	17,289,498	11,411,069	5,878,429	255.0	17.0	4.0	78.0	2.5	47.0	106.5
Sutter	3,106,702	2,050,423	1,056,279	56.0	3.0	2.0	20.0	1.0	8.0	22.0
Tehama	1,802,598	1,189,715	612,883	37.0	1.0	1.0	15.0	0.0	12.0	8.0
Trinity	584,823	385,983	198,840	9.5	0.5	1.0	3.0	0.0	1.0	4.0
Tulare	16,934,627	11,176,854	5,757,773	273.5	9.0	4.0	172.5	8.5	32.0	47.5
Tuolumne	1,856,140	1,225,052	631,088	32.0	1.5	2.0	20.0	0.0	4.0	4.5
Ventura	21,692,719	14,317,195	7,375,524	344.0	15.0	9.0	121.5	9.0	71.5	118.0
Yolo	6,269,783	4,138,057	2,131,726	102.0	4.0	3.0	30.5	2.0	26.5	36.0
Yuba	4,156,470	2,743,270	1,413,200	77.0	3.5	2.0	32.5	0.0	17.0	22.0

Source: CS 921, Budget Display

* Total number of full time equivalent (FTE) positions filled as of the last day of December 31, 2002

Includes contract staff and EDP staff

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT COSTS AND INDIRECT COSTS/OVERHEAD
DURING STATE FISCAL YEAR 2003-04**

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs Overhead
STATEWIDE	\$695,025,291	\$544,784,460	\$20,024,917	\$52,806,570	\$10,014,045	\$67,395,299	\$25,019,502
Alameda	24,394,097	19,929,735	967,949	717,901	400,053	2,378,459	1,302,929
Central Sierra	2,646,354	1,925,427	257,346	133,686	63,696	266,199	32,999
Butte	8,325,212	6,890,334	354,329	344,690	140	735,719	170,563
Colusa	574,475	452,904	27,918	44,739	0	48,914	119,744
Contra Costa	17,709,634	13,754,706	258,784	937,295	166,103	2,592,746	731,500
Del Norte	2,062,187	1,465,799	32,728	144,660	70,000	349,000	66,597
El Dorado	4,476,328	3,548,304	93,379	339,480	0	495,165	65,140
Fresno	20,273,428	17,062,150	1,027,541	780,460	55,816	1,347,461	302,912
Glenn	715,433	590,819	55,470	0	0	69,144	44,240
Humboldt	4,878,031	3,861,010	25,550	332,864	0	658,607	53,698
Imperial	2,874,309	2,301,420	0	382,889	0	190,000	220,150
Eastern Sierra	1,099,225	831,934	24,916	90,446	0	151,929	123,318
Kern	21,235,551	16,021,071	147,601	1,843,577	22,316	3,200,986	244,485
Kings	3,912,607	2,987,830	80,554	365,150	42,550	436,523	197,976
Lake	2,448,805	1,954,355	112,695	139,129	0	242,626	138,377
Lassen	886,156	601,404	44,787	95,579	0	144,386	46,944
Los Angeles	138,516,262	103,296,139	3,019,728	12,479,465	5,802,310	13,918,620	5,329,797
Madera	2,633,904	2,096,138	102,051	207,895	0	227,820	43,140
Marin	4,055,262	3,087,455	117,404	579,021	62,672	208,710	279,213
Mariposa	636,297	487,773	11,691	60,186	0	76,647	35,464
Mendocino	2,468,529	2,074,051	61,716	57,972	0	274,790	421,921
Merced	8,024,378	6,303,920	155,084	968,061	0	597,313	256,012
Monterey	10,258,039	7,839,836	559,131	533,779	0	1,325,293	481,572
Napa	3,644,997	2,817,191	187,596	231,456	0	408,754	190,319
Orange	50,528,223	40,541,387	1,746,055	3,430,081	464,461	4,346,239	3,706,252
Placer	5,847,080	4,740,626	129,778	434,226	36,169	506,281	424,538
Plumas	698,648	640,133	19,073	15,386	0	24,056	43,400
Riverside	34,920,219	24,990,525	2,155,341	3,474,588	168,616	4,131,149	255,427
Sacramento	29,803,967	22,825,440	670,557	2,357,745	580,942	3,369,283	873,898
San Bernardino	35,384,364	27,061,686	1,408,315	2,697,916	388,809	3,827,638	549,368
San Diego	53,132,762	44,139,207	716,647	2,844,068	386,136	5,046,704	1,358,943
San Francisco	11,448,736	9,359,990	121,890	725,943	0	1,240,913	189,405
San Joaquin	14,815,671	11,728,972	502,166	741,471	8,485	1,834,577	310,061
San Luis Obispo	3,927,900	2,869,933	549,293	311,511	0	197,163	504,005
San Mateo	10,485,483	8,592,855	250,372	700,536	0	941,720	279,322
Santa Barbara	8,190,946	6,758,854	309,848	597,729	0	524,515	326,128
Santa Clara	34,542,963	26,542,561	728,480	5,516,903	150,810	1,604,209	1,430,156
Santa Cruz/San Benito	8,024,271	6,639,275	163,233	550,025	146,203	525,535	322,193
Shasta	6,651,564	5,151,743	80,554	797,167	5,895	616,205	476,419
Sierra-Nevada	3,852,093	2,924,617	32,377	405,329	0	489,770	41,211
Siskiyou/Modoc	3,358,295	2,738,784	38,012	241,008	5,543	334,948	128,436
Solano	11,378,293	9,596,933	201,649	672,384	110,247	797,080	376,937
Sonoma	14,138,932	12,086,169	130,705	908,434	0	1,013,624	1,134,829
Stanislaus	14,363,491	11,790,350	424,355	788,254	0	1,360,532	259,327
Sutter	2,555,670	2,237,681	137,141	87,905	0	92,943	352,523
Tehama	1,668,936	1,339,135	29,942	133,569	0	166,290	29,000
Trinity	581,038	510,140	10,896	19,661	0	40,341	26,787
Tulare	15,841,021	11,250,166	1,093,467	1,051,977	489,522	1,955,889	(235,564)
Tuolumne	1,759,633	1,317,146	89,504	129,729	0	223,254	91,891
Ventura	19,085,008	16,831,242	79,024	723,031	386,551	1,065,160	765,666
Yolo	5,736,961	4,517,877	433,284	368,216	0	417,584	(78,630)
Yuba	3,553,623	2,879,328	47,011	271,398	0	355,886	178,564

Source: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2003-04**

	Share of Cost			Full Time Equivalents*						
	Total	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$796,574,956	\$525,739,471	\$270,835,485	9,902.0	485.5	147.5	5,159.5	94.5	1,578.5	2,436.5
Alameda	28,754,985	18,978,290	9,776,695	286.5	15.0	3.0	179.0	6.0	33.0	50.5
Central Sierra	2,724,736	1,798,326	926,410	38.5	1.0	2.0	21.0	1.0	7.0	6.5
Butte	8,849,466	5,840,648	3,008,818	164.5	6.5	5.0	82.0	3.0	12.5	55.5
Colusa	694,219	458,185	236,034	9.0	0.5	1.5	3.0	0.5	2.0	1.5
Contra Costa	20,999,479	13,859,656	7,139,823	213.0	10.0	6.0	163.0	0.0	5.0	29.0
Del Norte	2,161,785	1,426,778	735,007	37.0	1.0	2.0	21.0	0.0	5.0	8.0
El Dorado	4,872,613	3,215,925	1,656,688	66.0	4.0	3.0	38.5	3.0	11.0	6.5
Fresno	22,344,001	14,747,041	7,596,960	354.0	13.0	6.0	155.0	0.0	70.0	110.0
Glenn	762,973	503,562	259,411	12.0	0.0	1.0	3.0	0.0	3.0	5.0
Humboldt	5,017,836	3,311,772	1,706,064	83.0	4.0	3.0	40.0	0.0	21.0	15.0
Imperial	3,284,459	2,167,743	1,116,716	54.5	3.0	1.0	23.0	2.0	17.0	8.5
Eastern Sierra	1,236,981	816,407	420,574	13.0	1.0	1.0	8.0	0.0	0.0	3.0
Kern	28,383,859	18,733,347	9,650,512	295.0	13.5	2.0	159.0	7.0	23.0	90.5
Kings	4,202,406	2,773,588	1,428,818	75.0	5.0	2.0	39.0	1.0	9.5	18.5
Lake	2,587,932	1,708,035	879,897	46.5	3.0	2.0	30.0	1.0	4.0	6.5
Lassen	1,066,206	703,696	362,510	17.5	1.0	1.0	7.5	0.5	0.0	7.5
Los Angeles	175,501,173	115,830,774	59,670,399	1,859.0	110.0	8.0	979.0	0.0	313.0	449.0
Madera	2,775,063	1,831,542	943,521	55.0	2.0	2.0	27.0	0.0	15.0	9.0
Marin	6,173,721	4,074,656	2,099,065	47.0	4.0	2.0	20.0	0.0	9.0	12.0
Mariposa	674,708	445,307	229,401	9.0	1.0	1.0	3.0	0.0	2.0	2.0
Mendocino	3,089,309	2,038,944	1,050,365	40.0	2.0	1.0	20.0	0.0	8.0	9.0
Merced	8,374,522	5,527,185	2,847,337	112.0	5.0	6.0	62.0	1.0	10.0	28.0
Monterey	10,992,789	7,255,241	3,737,548	159.0	5.0	2.0	82.0	6.5	22.0	41.5
Napa	4,060,933	2,680,216	1,380,717	45.5	11.5	1.0	24.5	1.0	3.0	4.5
Orange	57,480,893	37,937,389	19,543,504	749.5	39.0	5.0	327.5	14.0	131.5	232.5
Placer	6,926,386	4,571,415	2,354,971	85.0	8.0	1.0	39.0	1.0	10.0	26.0
Plumas	742,048	489,752	252,296	15.0	1.0	1.0	5.0	0.0	3.0	5.0
Riverside	42,463,126	28,025,663	14,437,463	479.0	15.0	7.0	194.0	4.0	146.0	113.0
Sacramento	32,075,373	21,169,746	10,905,627	458.0	16.0	3.0	257.0	3.0	72.0	107.0
San Bernardino	8,366,697	5,522,020	2,844,677	530.0	15.0	3.0	367.0	0.0	88.0	57.0
San Diego	36,897,784	24,352,537	12,545,247	730.5	42.0	5.0	331.0	0.0	127.0	225.5
San Francisco	56,126,847	37,043,719	19,083,128	127.0	7.0	3.0	81.5	0.0	14.0	21.5
San Joaquin	11,982,348	7,908,350	4,073,998	236.5	8.0	3.0	128.0	0.5	22.0	75.0
San Luis Obispo	15,675,697	10,345,960	5,329,737	52.5	1.0	3.0	35.0	2.0	2.0	9.5
San Mateo	4,730,911	3,122,401	1,608,510	116.5	5.5	2.0	72.0	1.0	14.0	22.0
Santa Barbara	12,523,159	8,265,285	4,257,874	114.0	5.0	5.0	50.0	7.0	20.0	27.0
Santa Clara	9,330,680	6,158,249	3,172,431	353.0	19.0	2.0	221.0	6.0	25.0	80.0
Santa Cruz/San Benito	37,147,764	24,517,524	12,630,240	108.0	4.5	4.0	57.5	3.0	15.5	23.5
Shasta	7,664,710	5,058,709	2,606,001	114.0	4.0	2.0	75.0	0.0	3.0	30.0
Sierra-Nevada	4,175,938	2,756,119	1,419,819	57.0	3.5	1.0	17.0	1.0	16.0	18.5
Siskiyou/Modoc	3,582,733	2,364,604	1,218,129	60.0	4.0	3.0	30.0	0.0	11.0	12.0
Solano	12,281,608	8,105,861	4,175,747	152.0	8.0	1.0	94.0	0.0	22.0	27.0
Sonoma	15,830,527	10,448,148	5,382,379	165.0	9.0	2.0	79.0	0.0	34.0	41.0
Stanislaus	16,370,578	10,804,581	5,565,997	239.0	16.0	4.0	90.0	2.0	39.0	88.0
Sutter	3,057,707	2,018,087	1,039,620	48.0	3.0	2.0	24.0	1.0	7.0	11.0
Tehama	1,722,731	1,137,002	585,729	33.0	1.0	1.0	15.0	0.0	9.0	7.0
Trinity	612,637	404,340	208,297	11.0	1.0	1.0	4.0	0.0	2.0	3.0
Tulare	16,422,451	10,838,818	5,583,633	293.0	9.0	4.0	179.5	8.5	39.0	53.0
Tuolumne	1,867,433	1,232,506	634,927	31.0	1.5	1.0	20.0	0.0	5.0	3.5
Ventura	20,893,372	13,789,626	7,103,746	283.0	11.0	10.0	109.0	5.0	54.0	94.0
Yolo	6,036,358	3,983,996	2,052,362	90.0	3.0	2.0	33.5	2.0	25.5	24.0
Yuba	4,000,306	2,640,202	1,360,104	80.0	3.5	2.0	34.5	0.0	17.0	23.0

Source: CS 921 Budget Display

* Total number of full time equivalent (FTE) positions filled as of the last day of December 31, 2003.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATICS

DEPARTMENT OF CHILD SUPPORT SERVICES

TOTAL DIRECT COSTS AND INDIRECT COSTS/OVERHEAD DURING
STATE FISCAL YEAR 2004 - 05

	Total Direct Costs	Total Salaries and Benefits	Total Direct Service Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs Overhead (A-87)
STATEWIDE	\$ 769,982,085	\$ 549,266,162	\$ 15,075,851	\$ 40,962,921	\$ 10,950,044	\$ 153,727,107	\$ 22,906,233
Alameda	26,274,203	21,510,649	763,423	0	366,999	3,633,132	1,332,998
Butte	8,686,346	6,890,334	239,231	192,404	360	1,364,017	178,903
Central Sierra	2,820,738	2,188,795	174,902	104,148	28,557	324,336	0
Colusa	497,945	384,938	24,341	42,414	0	46,252	175,623
Contra Costa	18,939,626	15,467,841	214,911	528,511	0	2,728,363	154,772
Del Norte	2,009,591	1,510,275	34,812	82,900	0	381,604	85,410
Eastern Sierra	1,094,212	885,715	27,935	68,792	0	111,770	133,740
El Dorado	4,310,127	3,149,654	102,177	287,022	0	771,274	363,504
Fresno	23,807,797	17,465,062	1,047,524	113,165	99,240	5,082,806	-16,272
Glenn	892,653	567,752	276,138	0	0	48,763	103,136
Humboldt	4,895,089	3,801,899	132,708	339,713	0	620,769	75,402
Imperial	3,731,252	2,501,666	0	282,000	0	947,586	219,868
Kern	26,804,764	15,635,561	132,755	2,043,629	20,862	8,971,957	146,973
Kings	3,980,338	3,076,923	56,307	242,286	49,236	555,586	209,206
Lake	2,419,256	1,990,072	100,457	103,586	0	225,141	98,683
Lassen	900,637	640,138	37,980	95,000	0	127,519	29,828
Los Angeles	177,906,463	104,849,185	1,452,314	9,387,670	6,564,691	55,652,603	3,851,563
Madera	2,760,555	2,182,146	152,618	82,128	0	343,663	114,414
Marin	4,016,098	2,945,474	45,622	440,777	1,075	583,150	241,982
Mariposa	610,564	481,630	14,153	32,116	0	82,665	40,677
Mendocino	2,624,671	1,910,736	8,620	0	0	705,315	351,095
Merced	8,316,946	6,431,333	131,947	529,615	0	1,224,051	243,761
Monterey	10,295,811	7,970,515	384,446	507,998	0	1,432,852	693,820
Napa	3,769,465	3,052,949	156,070	122,764	0	437,682	285,161
Orange	53,590,425	40,331,822	1,545,530	2,378,456	275,134	9,059,483	3,791,671
Placer	7,160,072	4,865,029	57,072	372,369	134,109	1,731,493	598,986
Plumas	832,195	741,696	776	0	2,033	87,690	41,369
Riverside	41,066,836	25,384,791	1,678,691	2,937,950	210,000	10,855,404	-67,310
Sacramento	31,124,941	22,957,658	883,005	2,379,956	582,821	4,321,501	554,173
San Bernardino	38,840,516	27,509,688	484,951	2,953,269	404,737	7,487,871	440,601
San Diego	52,130,779	42,081,586	872,667	1,924,852	510,082	6,741,592	2,001,488
San Francisco	11,837,561	9,967,047	167,322	680,078	0	1,023,114	0
San Joaquin	15,232,905	12,322,949	194,656	442,263	0	2,273,037	584,372
San Luis Obispo	4,251,856	2,793,827	449,430	250,601	0	757,998	439,923
San Mateo	11,151,902	9,103,794	174,458	857,001	0	1,016,649	167,178
Santa Barbara	8,786,415	6,561,342	57,584	526,635	0	1,640,854	256,578
Santa Clara	34,492,537	25,807,835	685,730	4,588,628	230,614	3,179,730	1,417,683
Santa Cruz/San Benito	7,798,383	6,492,726	132,172	426,295	134,107	613,083	459,595
Shasta	7,536,839	5,289,344	75,084	693,532	12,666	1,466,213	542,309
Sierra-Nevada	3,979,938	2,995,477	19,031	379,542	0	585,888	85,441
Siskiyou/Modoc	3,434,485	2,830,135	42,095	223,135	6,736	332,384	70,996
Solano	11,849,534	9,549,594	196,706	444,599	110,927	1,547,708	367,213
Sonoma	14,486,969	11,993,772	133,492	810,908	0	1,548,797	931,829
Stanislaus	15,699,903	12,535,697	130,252	472,199	309,154	2,252,601	230,531
Sutter	2,714,567	2,113,960	85,836	88,100	0	426,671	351,241
Tehama	1,727,339	1,396,350	28,232	98,388	0	204,369	39,213
Trinity	571,906	481,205	8,265	14,735	0	67,701	32,516
Tulare	15,855,099	10,987,416	889,448	676,333	503,040	2,798,862	10,488
Tuolumne	887,713	514,161	99,515	108,689	0	165,348	86,681
Ventura	18,796,498	15,023,362	54,137	65,733	389,870	3,263,396	403,436
Yolo	7,566,261	5,913,416	168,888	339,988	0	1,143,969	8,218
Yuba	4,212,564	3,229,241	49,435	200,049	2,994	730,845	-54,433

Source CS 921 database for 2006

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2004-05**

	Share of Cost*			Full Time Equivalents**						
	Total	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investigators	Clerical Support	Other Staff
STATEWIDE	\$ 782,263,831	\$ 516,294,128	\$ 265,969,703	9,217.3	459.8	138.9	4,860.4	66.1	1,400.5	2,291.6
Alameda	27,102,523	17,887,665	9,214,858	273.4	13.5	3.0	172.5	3.0	29.0	52.4
Central Sierra	2,835,338	1,871,323	964,015	47.0	2.0	2.0	21.0	1.0	8.0	13.0
Butte	7,975,009	5,263,506	2,711,503	141.5	4.5	5.0	72.5	2.0	11.0	46.5
Colusa	646,006	426,364	219,642	6.5	0.5	1.5	3.0	0.0	0.0	1.5
Contra Costa	19,099,916	12,605,945	6,493,971	195.0	9.0	6.0	148.0	0.0	5.0	27.0
Del Norte	2,100,687	1,386,453	714,234	38.5	1.0	2.0	24.0	1.0	1.0	9.5
El Dorado	4,617,775	3,047,732	1,570,044	57.5	2.0	2.5	32.5	3.0	9.0	8.5
Fresno	22,855,240	15,084,458	7,770,782	346.0	14.0	5.3	161.0	0.0	64.0	101.7
Glenn	765,761	505,402	260,359	10.5	0.0	1.0	3.0	0.0	2.5	4.0
Humboldt	4,954,106	3,269,710	1,684,396	76.5	4.0	3.0	38.0	1.0	19.0	11.5
Imperial	3,516,684	2,321,011	1,195,673	48.0	4.0	1.0	17.5	2.0	14.0	9.5
Eastern Sierra	1,225,051	808,534	416,517	13.6	0.9	0.9	8.8	0.0	0.0	3.0
Kern	26,699,785	17,621,858	9,077,927	284.5	12.5	2.0	168.0	6.0	20.0	76.0
Kings	4,187,760	2,763,922	1,423,838	65.5	5.0	1.5	34.5	1.0	8.0	15.5
Lake	2,518,762	1,662,383	856,379	42.0	2.0	2.0	27.0	2.0	4.0	5.0
Lassen	934,994	617,096	317,898	12.0	1.0	1.0	5.5	0.0	0.0	4.5
Los Angeles	180,494,833	119,126,590	61,368,243	1,741.0	107.0	7.0	921.0	0.0	284.0	422.0
Madera	2,829,913	1,867,743	962,170	52.0	2.0	2.0	28.0	0.0	11.0	9.0
Marin	3,955,443	2,610,592	1,344,851	44.0	4.0	2.0	19.0	0.0	7.0	12.0
Mariposa	638,570	421,456	217,114	8.0	1.0	1.0	3.0	0.0	2.0	1.0
Mendocino	2,808,111	1,853,353	954,758	41.0	2.0	1.0	26.8	0.0	4.0	7.2
Merced	8,536,637	5,634,180	2,902,457	115.0	5.0	7.5	62.0	1.0	11.0	28.5
Monterey	10,811,774	7,135,771	3,676,003	140.5	8.5	2.0	73.7	2.0	16.5	37.8
Napa	4,044,954	2,669,670	1,375,284	41.0	4.5	1.0	20.5	0.5	11.0	3.5
Sierra-Nevada	4,036,076	2,663,810	1,372,266	73.5	38.0	6.5	333.5	12.0	131.0	210.5
Orange	57,173,714	37,734,651	19,439,063	77.5	8.0	1.0	31.0	0.5	14.0	23.0
Placer	6,490,146	4,283,496	2,206,650	15.0	1.0	1.0	5.0	0.0	3.0	5.0
Plumas	854,161	563,746	290,415	49.0	18.0	7.0	180.0	4.0	143.0	147.0
Riverside	41,463,273	27,365,760	14,097,513	444.5	16.0	4.0	270.5	3.0	70.0	81.0
Sacramento	31,363,879	20,700,160	10,663,719	467.0	15.0	2.0	335.0	0.0	74.0	41.0
San Bernardino	37,521,403	24,764,126	12,757,277	633.9	35.0	5.0	274.0	0.0	99.0	220.9
San Diego	53,744,313	35,471,247	18,273,066	120.5	7.0	2.0	89.8	0.0	3.0	18.7
San Francisco	14,141,649	9,333,488	4,808,161	222.0	7.0	3.0	120.0	0.0	17.0	75.0
San Joaquin	14,884,720	9,823,915	5,060,805	49.5	1.0	3.0	33.0	2.0	2.0	8.5
San Luis Obispo	4,684,677	3,091,887	1,592,790	113.0	6.0	2.0	80.0	1.0	12.0	12.0
San Mateo	11,317,381	7,469,471	3,847,910	106.0	4.0	5.0	51.0	4.0	19.0	23.0
Santa Barbara	8,944,212	5,903,180	3,041,032	331.0	15.0	2.0	199.0	6.0	22.0	87.0
Santa Clara	36,067,928	23,804,832	12,263,096	92.5	5.0	4.0	51.5	2.0	11.5	18.5
Santa Cruz/San Benito	8,232,984	5,433,769	2,799,215	123.0	4.0	2.0	70.0	0.0	2.0	45.0
Shasta	7,573,913	4,998,783	2,575,130	54.0	2.5	1.0	18.0	0.0	15.0	17.5
Siskiyou/Modoc	3,492,574	2,305,099	1,187,475	55.5	3.0	3.0	29.0	0.0	9.0	11.5
Solano	12,371,583	8,165,245	4,206,338	143.0	8.0	1.0	85.0	0.0	21.0	28.0
Sonoma	14,847,615	9,799,426	5,048,189	147.0	9.0	2.0	73.8	0.0	27.0	35.2
Stanislaus	15,773,950	10,410,807	5,363,143	221.3	16.0	3.7	82.5	0.0	39.5	79.6
Sutter	2,955,819	1,950,841	1,004,978	43.0	3.0	2.0	18.0	1.0	6.5	12.5
Tehama	1,754,855	1,158,204	596,651	30.0	1.0	1.0	13.0	0.0	9.0	6.0
Trinity	593,466	391,688	201,778	9.0	1.0	1.0	4.0	0.0	0.0	3.0
Tulare	15,768,988	10,407,532	5,361,456	239.6	9.5	2.5	137.5	3.1	37.0	50.0
Tuolumne	1,861,588	1,228,648	632,940	29.0	1.5	1.0	17.0	0.0	5.0	4.5
Ventura	18,383,886	12,133,365	6,250,521	220.5	9.9	4.0	108.5	0.0	20.0	78.1
Yolo	5,873,841	3,876,735	1,997,106	84.0	3.0	2.0	32.5	2.0	26.5	18.0
Yuba	3,935,605	2,597,499	1,338,106	75.0	2.5	2.0	27.5	0.0	21.5	21.5

* Source: CS 356
 ** Source CS 921 Budget Display. Total number of FTEs as of 12-31-04.
 This calculation does not include the distribution of consortia related costs from the consortia lead LCSA's to the member LCSA's nor does it include statewide costs.
 Prepared by Financial Services Branch 9/8/2005

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2005-06**

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$766,247,108	\$562,807,134	\$14,148,316	\$41,779,025	\$10,522,319	\$136,990,314	\$22,419,297
Alameda	27,258,915	22,520,672	210,993	0	824,281	3,702,969	1,581,182
Amador/Alpine/Calaveras	2,826,442	2,335,097	52,460	112,965	21,568	304,352	0
Butte	8,193,362	6,922,880	175,343	182,809	0	912,330	143,639
Colusa	310,749	176,917	20,911	39,151	0	73,770	93,776
Contra Costa	18,392,110	14,643,823	698,466	291,741	133,153	2,624,927	67,183
Del Norte	2,056,631	1,588,737	135,995	82,884	0	249,015	66,636
El Dorado	4,386,977	3,428,835	44,744	119,317	0	794,081	346,407
Fresno	23,050,037	17,644,701	842,023	111,739	56,103	4,395,471	179,517
Glenn	737,272	547,351	12,265	0	0	177,656	70,531
Humboldt	4,827,610	3,836,811	38,490	352,117	57,065	543,127	67,183
Imperial	3,711,671	2,501,198	61,127	297,066	0	852,280	291,841
Inyo/Mono	1,123,621	879,375	30,618	82,407	0	131,221	145,759
Kern	22,090,360	14,926,328	72,405	1,990,683	17,250	5,083,694	584,929
Kings	3,976,793	3,066,426	51,092	230,717	4,539	624,019	115,101
Lake	2,485,649	2,090,963	14,495	86,204	76,542	217,445	52,816
Lassen	995,633	719,921	31,808	118,800	0	125,104	37,128
Los Angeles	178,230,813	111,215,866	1,692,959	9,620,915	5,615,055	50,086,018	2,512,820
Madera	2,923,930	2,367,844	121,433	82,128	0	352,525	233,689
Marin	3,964,613	3,290,228	20,452	338,904	0	315,029	279,850
Mariposa	639,522	503,175	6,350	32,758	0	97,239	12,563
Mendocino	2,455,331	1,994,228	36,054	0	0	425,049	421,353
Merced	8,784,657	6,957,990	169,356	543,450	0	1,113,861	302,536
Monterey	10,575,087	8,441,256	352,524	474,135	0	1,307,172	773,510
Napa	3,688,116	3,048,045	115,812	125,740	0	398,519	366,089
Orange	54,552,080	40,523,708	1,390,194	2,475,186	248,856	9,914,136	3,228,560
Placer	5,391,798	4,099,371	39,173	297,785	115,632	839,837	742,698
Plumas	820,727	744,870	10,757	0	64	65,036	23,693
Riverside	39,782,203	25,553,449	1,999,620	3,749,808	176,148	8,303,178	280,389
Sacramento	32,321,593	25,027,808	941,606	2,191,208	616,153	3,544,818	394,533
San Bernardino	37,722,550	29,219,440	812,883	2,792,914	381,315	4,515,998	781,810
San Diego	52,468,944	43,234,129	973,240	1,834,065	289,911	6,137,599	1,907,735
San Francisco	14,334,627	9,875,157	120,880	597,811	68,750	3,672,029	0
San Joaquin	14,966,530	12,013,463	276,523	440,020	0	2,236,524	611,104
San Luis Obispo	4,343,348	2,922,607	54,215	250,411	411,116	704,999	478,434
San Mateo	11,063,991	8,797,713	165,449	882,853	0	1,217,976	451,560
Santa Barbara	9,076,910	6,949,577	43,097	557,995	0	1,526,241	177,276
Santa Clara	36,735,053	27,205,959	613,418	5,301,559	229,459	3,384,658	531,969
Santa Cruz/San Benito	7,436,279	6,345,283	121,601	417,571	124,321	427,503	777,027
Shasta	7,555,453	5,748,789	49,450	726,693	80,707	949,814	551,939
Sierra/Nevada	3,642,786	2,800,469	21,160	260,913	0	560,244	147,228
Siskiyou/Modoc	3,413,890	2,693,187	28,787	225,760	6,404	459,752	98,648
Solano	11,763,481	9,334,250	183,093	604,781	35,118	1,606,239	297,719
Sonoma	14,289,868	11,956,478	127,143	772,580	0	1,433,667	589,077
Stanislaus	15,885,677	12,236,099	129,485	460,635	262,753	2,796,705	238,919
Sutter	2,714,830	2,143,290	41,864	92,736	0	436,940	300,208
Tehama	1,761,788	1,477,218	36,016	101,339	0	147,215	18,072
Trinity	222,310	168,880	6,888	14,966	0	31,576	66,947
Tulare	15,330,756	11,008,561	699,847	691,915	127,085	2,803,348	240,217
Tuolumne	1,931,167	1,495,585	15,767	92,555	59,497	267,763	123,783
Ventura	19,460,900	16,373,162	61,137	56,851	344,007	2,625,743	136,759
Yolo	5,862,864	4,430,327	131,823	367,576	139,262	793,876	158,361
Yuba	3,708,804	2,779,638	45,025	203,909	205	680,027	318,594

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2005-06**

	Share of Cost*			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$770,868,684	\$508,773,331	\$262,095,353	8,272.9	445.0	140.2	4,564.3	48.7	1,301.3	1,773.4
Alameda	28,192,699	18,607,181	9,585,518	245.0	13.5	2.5	161.5	0.0	26.0	41.5
Amador/Alpine/Calaveras	2,809,684	1,854,391	955,293	50.7	1.0	2.0	19.0	0.2	7.5	21.0
Butte	8,327,114	5,495,895	2,831,219	118.0	4.0	4.0	72.0	2.0	11.0	25.0
Colusa	643,553	424,745	218,808	6.0	0.5	1.5	3.0	0.5	0.0	0.5
Contra Costa	18,448,889	12,176,267	6,272,622	162.0	9.0	6.0	124.0	0.0	5.0	18.0
Del Norte	2,099,542	1,385,698	713,844	35.5	1.0	2.0	28.0	1.0	1.0	2.5
El Dorado	4,645,178	3,065,817	1,579,361	53.8	3.0	2.5	34.0	2.0	10.0	2.3
Fresno	23,011,536	15,187,614	7,823,922	273.6	12.0	4.5	159.0	0.0	54.5	43.6
Glenn	723,608	477,581	246,027	11.0	0.3	0.8	5.0	0.0	3.0	1.9
Humboldt	4,869,059	3,213,579	1,655,480	68.0	4.0	3.0	40.0	0.0	15.0	6.0
Imperial	3,483,250	2,298,945	1,184,305	43.5	3.0	2.0	22.0	0.0	14.0	2.5
Inyo/Mono	1,255,375	828,548	426,828	11.5	1.0	1.0	8.5	0.0	0.0	1.0
Kern	22,506,300	14,854,158	7,652,142	233.0	9.5	2.0	153.0	5.0	14.0	49.5
Kings	4,078,054	2,691,516	1,386,538	55.0	4.0	1.5	27.5	1.0	8.0	13.0
Lake	2,530,314	1,670,007	860,307	39.5	2.0	1.7	25.8	1.0	4.0	5.0
Lassen	1,032,761	681,622	351,139	12.0	1.0	1.0	5.6	0.0	1.0	3.4
Los Angeles	178,968,208	118,119,017	60,849,191	1,871.0	110.0	8.0	905.0	0.0	303.0	545.0
Madera	3,089,826	2,039,285	1,050,541	52.5	3.0	2.0	28.0	0.0	14.0	5.5
Marin	3,897,184	2,572,141	1,325,043	37.4	4.0	2.0	20.0	0.0	8.0	3.4
Mariposa	653,474	431,293	222,181	7.0	1.0	1.0	3.0	0.0	2.0	0.0
Mendocino	2,868,542	1,893,238	975,304	30.0	2.0	1.0	21.0	0.0	3.0	3.0
Merced	9,044,354	5,969,274	3,075,080	95.0	5.0	7.5	54.0	1.0	11.0	16.5
Monterey	11,265,177	7,435,017	3,830,160	124.6	6.0	2.0	68.0	4.5	14.3	29.8
Napa	4,108,500	2,711,610	1,396,890	36.0	2.0	1.0	20.5	0.0	10.0	2.5
Orange	56,473,183	37,272,301	19,200,882	661.5	37.0	6.5	328.5	8.0	125.0	156.5
Placer	5,716,229	3,772,711	1,943,518	51.5	7.0	1.0	30.0	0.0	9.0	4.5
Plumas	835,318	551,310	284,008	12.0	1.0	1.0	5.0	0.0	3.0	2.0
Riverside	37,916,420	25,024,837	12,891,583	397.0	21.0	7.0	195.0	3.0	104.0	67.0
Sacramento	31,141,145	20,553,156	10,587,989	367.0	16.0	4.0	216.5	3.0	70.5	57.0
San Bernardino	37,958,782	25,052,796	12,905,986	505.0	14.0	2.0	297.5	0.0	73.0	118.5
San Diego	48,374,390	31,927,097	16,447,293	530.0	34.0	6.0	241.0	0.0	91.0	158.0
San Francisco	14,113,711	9,315,049	4,798,662	110.4	6.0	2.0	91.0	0.4	3.0	8.0
San Joaquin	15,278,287	10,083,669	5,194,618	161.0	6.0	3.0	105.0	0.0	17.0	30.0
San Luis Obispo	4,810,990	3,175,253	1,635,737	38.0	0.0	3.0	24.0	0.0	1.0	10.0
San Mateo	11,446,218	7,554,504	3,891,714	93.0	5.0	2.0	68.0	0.0	12.0	6.0
Santa Barbara	9,170,302	6,052,399	3,117,903	97.0	5.2	4.9	50.2	4.0	19.0	13.7
Santa Clara	36,974,100	24,402,906	12,571,194	297.0	14.0	3.0	198.0	6.0	22.0	54.0
Santa Cruz/San Benito	8,124,172	5,361,954	2,762,218	75.5	5.0	4.0	48.5	1.0	10.5	6.5
Shasta	7,783,308	5,136,983	2,646,325	96.0	3.0	2.0	72.0	0.0	2.0	17.0
Sierra/Nevada	3,763,099	2,483,645	1,279,454	40.0	2.5	1.0	18.5	0.0	12.0	6.0
Siskiyou/Modoc	3,517,832	2,321,769	1,196,063	45.0	2.0	3.0	29.0	0.0	6.0	5.0
Solano	11,613,127	7,664,664	3,948,463	119.0	8.0	2.0	74.0	0.0	16.0	19.0
Sonoma	14,893,877	9,829,959	5,063,918	123.8	9.0	2.0	54.3	0.0	26.0	32.5
Stanislaus	16,088,706	10,618,546	5,470,160	170.0	16.0	3.7	71.9	0.0	33.5	44.9
Sutter	3,012,325	1,988,135	1,024,191	33.0	3.0	1.0	16.0	0.0	6.0	7.0
Tehama	1,762,412	1,163,192	599,220	25.0	1.0	1.0	13.0	0.0	9.0	1.0
Trinity	638,199	421,211	216,988	6.0	1.0	1.0	3.0	0.0	0.0	1.0
Tulare	15,497,801	10,228,549	5,269,252	200.1	9.5	3.5	127.5	3.1	30.0	26.5
Tuolumne	2,032,032	1,341,141	690,891	24.5	1.6	0.6	17.0	0.0	4.0	1.3
Ventura	19,490,348	12,863,630	6,626,718	201.0	9.9	4.0	109.5	0.0	18.0	59.6
Yolo	5,935,466	3,917,408	2,018,058	71.0	3.0	2.0	28.0	2.0	23.5	12.5
Yuba	3,954,724	2,610,118	1,344,606	51.0	2.5	1.5	25.0	0.0	16.0	6.0

SOURCE: CS 356 and CS 921, Budget Display

*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSA's nor does it include statewide costs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL DIRECT AND INDIRECT COSTS/OVERHEAD
STATE FISCAL YEAR 2006-07**

	Total Direct Costs	Total Salaries and Wages	Total Direct Services Contracts	Space	Payments to Other County Agencies	Other Direct Costs	Indirect Costs/Overhead
STATEWIDE	\$767,558,925	\$574,795,895	\$14,645,865	\$40,863,819	\$9,839,948	\$127,413,398	\$17,685,678
Alameda	27,430,859	22,520,672	149,309	0	927,788	3,833,090	839,555
Amador/Alpine/Calaveras	2,771,801	2,204,585	47,595	108,266	39,791	371,564	0
Butte	7,623,421	6,233,843	33,013	171,609	134,165	1,050,791	138,254
Colusa	610,938	466,865	19,264	39,151	0	85,658	21,679
Contra Costa	18,434,882	14,929,626	271,486	367,310	19,320	2,847,140	-159,713
Del Norte	2,141,464	1,645,969	117,281	91,661	0	286,553	58,377
El Dorado	4,085,830	3,135,261	48,835	130,519	0	771,215	273,932
Fresno	22,923,904	18,007,132	1,070,241	108,339	63,736	3,674,456	-91,628
Glenn	936,697	779,144	12,265	0	0	145,288	30,953
Humboldt	4,780,194	3,844,364	29,460	365,075	63,205	478,090	49,488
Imperial	3,548,250	2,542,725	15,088	329,566	0	660,871	127,182
Inyo/Mono	1,148,995	915,072	17,120	83,830	0	132,973	122,691
Kern	22,470,398	16,371,857	87,830	2,020,103	18,796	3,971,812	470,011
Kings	4,145,464	3,112,167	34,983	232,093	0	766,221	126,042
Lake	2,524,123	2,147,139	13,269	85,002	83,296	195,417	56,287
Lassen	1,037,624	723,943	35,666	158,360	0	119,655	18,838
Los Angeles	180,804,423	121,796,460	2,340,948	9,989,227	5,327,928	41,349,860	55,092
Madera	3,483,777	2,437,383	77,912	164,256	0	804,226	156,859
Marin	4,338,138	3,188,970	27,909	498,210	0	623,049	231,306
Mariposa	671,561	533,756	6,261	32,978	0	98,566	27,421
Mendocino	2,524,681	2,075,688	41,263	0	0	407,730	419,460
Merced	8,702,298	6,752,550	167,724	562,066	0	1,219,958	182,950
Monterey	10,641,089	8,537,588	367,844	514,648	0	1,221,009	485,284
Napa	899,483	0	209,352	0	0	690,131	200,861
Orange	55,785,023	41,957,237	1,230,172	2,313,909	284,928	9,998,777	3,407,928
Placer	5,872,725	4,399,685	40,638	335,038	89,352	1,008,012	591,225
Plumas	841,617	772,110	9,574	0	0	59,933	34,631
Riverside	38,413,268	25,924,904	2,198,659	3,139,537	153,392	6,996,776	207,875
Sacramento	32,305,741	25,283,548	584,955	2,247,759	431,570	3,757,909	334,012
San Bernardino	38,816,732	29,602,214	836,633	2,897,157	463,717	5,017,011	924,362
San Diego	48,439,217	38,727,098	872,595	1,830,447	21,054	6,988,023	1,525,272
San Francisco	14,511,160	10,761,119	157,224	495,024	426,160	2,671,633	0
San Joaquin	14,970,473	11,838,138	320,195	451,893	0	2,360,247	655,333
San Luis Obispo	4,570,572	3,113,204	492,122	237,178	63,887	664,181	430,213
San Mateo	10,998,958	8,758,590	163,815	827,926	0	1,248,627	570,222
Santa Barbara	9,383,530	7,200,952	33,474	581,102	0	1,568,002	284,877
Santa Clara	38,219,581	30,003,856	576,087	4,048,457	241,334	3,349,847	625,737
Santa Cruz/San Benito	7,731,111	6,486,734	13,298	435,765	71,188	724,126	543,685
Shasta	7,848,588	5,892,894	51,901	743,278	77,651	1,082,864	706,628
Sierra/Nevada	3,798,585	2,660,960	22,730	244,068	0	870,827	343,098
Siskiyou/Modoc	3,149,754	2,438,994	23,457	225,780	6,616	454,907	108,749
Solano	11,877,377	9,301,123	186,705	730,706	0	1,658,843	277,972
Sonoma	14,438,708	11,918,676	132,461	874,212	0	1,513,359	379,232
Stanislaus	16,123,047	12,892,761	147,369	462,607	249,495	2,370,815	134,259
Sutter	2,737,242	2,150,364	47,390	47,390	99,729	0	439,759
Tehama	1,769,953	1,433,123	31,789	104,379	0	200,662	20,111
Trinity	628,829	551,619	4,437	15,181	0	57,592	40,906
Tulare	15,092,518	10,991,398	741,040	727,630	77,669	2,554,781	113,864
Tuolumne	1,871,076	1,581,017	13,040	85,535	13,172	178,312	270,698
Ventura	18,939,185	15,971,751	84,725	59,122	353,699	2,469,888	503,309
Yolo	6,028,469	4,345,155	345,910	370,974	136,850	829,580	160,142
Yuba	3,715,592	2,933,912	41,552	227,157	189	512,782	351,772

SOURCE: CS 921, Budget Display

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**TOTAL COST OF PROGRAM ADMINISTRATION AND FULL TIME EQUIVALENT POSITIONS
STATE FISCAL YEAR 2006-07**

	Share of Cost*			Full Time Equivalents						
	Total Costs	Federal Share	Non-Federal Share	Total Staffing	Attorneys	Admin	Case Workers	Investi-gators	Clerical Support	Other Staff
STATEWIDE	\$782,850,402	\$516,681,265	\$266,169,137	8,088.4	427.8	137.3	4,475.2	50.0	1,296.6	1,701.5
Alameda	26,181,410	17,279,731	8,901,679	222.8	14.0	2.0	152.5	0.0	21.0	33.3
Amador/Alpine/Calaveras	2,765,131	1,824,986	940,145	52.8	1.1	1.0	21.0	0.2	7.5	22.0
Butte	7,352,914	4,852,923	2,499,991	94.0	3.0	4.0	49.0	0.0	16.0	22.0
Colusa	609,330	402,158	207,172	5.5	0.5	1.4	3.0	0.0	0.0	0.6
Contra Costa	18,274,811	12,061,375	6,213,436	148.0	8.0	3.0	117.3	0.0	0.0	19.7
Del Norte	2,193,719	1,447,855	745,864	30.6	0.5	2.0	17.0	0.1	7.0	4.0
EI Dorado	4,573,383	3,018,433	1,554,950	56.0	3.0	3.5	35.0	2.0	10.0	2.5
Fresno	22,246,777	14,682,873	7,563,904	276.3	12.0	4.0	162.0	0.0	60.2	38.1
Glenn	729,205	481,275	247,930	7.1	0.3	0.7	3.0	0.0	2.0	1.1
Humboldt	4,717,971	3,113,861	1,604,110	59.0	4.0	3.0	33.0	0.0	14.0	5.0
Imperial	3,654,088	2,411,698	1,242,390	44.5	3.0	2.0	22.0	0.0	17.0	0.5
Inyo/Mono	1,259,435	831,227	428,208	8.7	1.0	1.0	5.7	0.0	0.0	1.0
Kern	22,825,572	15,064,878	7,760,694	265.3	8.8	2.0	167.5	7.0	13.0	67.0
Kings	4,183,568	2,761,155	1,422,413	50.5	4.0	1.5	25.5	1.0	8.0	10.5
Lake	2,582,937	1,704,738	878,199	35.7	1.4	1.5	22.7	1.0	4.0	5.1
Lassen	1,058,607	698,681	359,926	11.0	1.0	1.0	5.0	0.0	1.0	3.0
Los Angeles	178,348,297	117,709,876	60,638,421	1,987.0	110.0	10.0	977.0	0.0	294.0	596.0
Madera	3,095,383	2,042,953	1,052,430	47.5	3.0	2.0	29.0	0.0	10.0	3.5
Marin	4,200,613	2,772,405	1,428,208	31.9	4.0	2.0	15.5	0.0	7.0	3.4
Mariposa	701,018	462,672	238,346	7.0	0.5	1.0	3.0	0.0	2.5	0.0
Mendocino	2,919,096	1,926,603	992,493	31.5	2.0	1.0	22.5	0.0	5.0	1.0
Merced	8,829,999	5,827,799	3,002,200	94.0	4.0	6.5	54.0	1.0	11.0	17.5
Monterey	11,201,716	7,393,133	3,808,583	115.0	5.0	2.0	69.0	4.5	12.5	22.0
Napa	4,172,393	2,753,779	1,418,614	33.6	2.0	1.0	18.6	0.0	9.0	3.0
Orange	58,394,462	38,540,345	19,854,117	624.0	32.5	6.5	298.0	8.0	135.0	144.0
Placer	6,175,388	4,075,756	2,099,632	53.3	5.9	0.8	29.0	0.0	9.6	8.0
Plumas	852,236	562,476	289,760	12.0	1.0	1.0	5.0	0.0	3.0	2.0
Riverside	38,480,961	25,397,434	13,083,527	374.0	21.0	6.0	185.0	3.0	93.0	66.0
Sacramento	32,092,826	21,181,265	10,911,561	352.5	15.0	5.0	208.0	2.5	69.0	53.0
San Bernardino	39,493,931	26,065,994	13,427,937	436.0	14.0	3.0	273.0	0.0	69.0	77.0
San Diego	55,263,867	36,474,152	18,789,715	493.0	32.0	4.0	215.0	0.0	94.0	148.0
San Francisco	14,968,405	9,879,147	5,089,258	111.4	7.0	2.0	74.0	0.4	16.0	12.0
San Joaquin	15,242,324	10,059,934	5,182,390	161.0	6.0	4.0	112.0	0.0	18.0	21.0
San Luis Obispo	4,994,463	3,296,346	1,698,117	41.0	1.0	3.0	25.0	2.0	1.5	8.5
San Mateo	11,549,546	7,622,700	3,926,846	86.0	4.0	1.0	66.0	0.0	10.0	5.0
Santa Barbara	9,578,610	6,321,883	3,256,727	102.3	4.0	5.9	54.8	5.2	19.0	13.4
Santa Clara	38,075,870	25,130,074	12,945,796	310.0	14.0	3.0	206.0	5.0	27.0	55.0
Santa Cruz/San Benito	7,949,890	5,246,927	2,702,963	73.8	4.0	1.9	47.7	2.0	11.5	6.7
Shasta	8,173,697	5,394,640	2,779,057	93.0	3.0	2.0	72.0	0.0	2.0	14.0
Sierra/Nevada	4,077,068	2,690,865	1,386,203	35.2	2.0	1.0	16.0	0.0	11.0	5.2
Siskiyou/Modoc	3,258,503	2,150,612	1,107,891	43.0	1.0	2.0	29.0	0.0	6.0	5.0
Solano	12,155,349	8,022,530	4,132,819	112.0	8.0	2.0	69.0	0.0	21.0	12.0
Sonoma	14,743,070	9,730,426	5,012,644	114.3	8.0	2.0	53.0	0.0	24.0	27.3
Stanislaus	16,669,211	11,001,679	5,667,532	175.1	16.0	6.7	77.9	0.0	35.5	39.0
Sutter	2,905,512	1,917,638	987,874	30.0	3.0	2.0	17.0	0.0	5.0	3.0
Tehama	1,763,240	1,163,738	599,502	23.0	1.0	1.0	12.0	0.0	7.0	2.0
Trinity	658,664	434,718	223,946	5.0	1.0	1.0	3.0	0.0	0.0	0.0
Tulare	15,075,659	9,949,935	5,125,724	192.4	9.3	3.0	125.0	3.1	30.0	22.0
Tuolumne	2,085,668	1,376,541	709,127	24.5	1.6	0.6	17.0	0.0	4.0	1.3
Ventura	19,373,466	12,786,488	6,586,978	185.5	10.9	4.0	100.0	0.0	15.0	55.6
Yolo	6,177,974	4,077,463	2,100,511	65.8	3.0	2.0	32.0	2.0	15.8	11.0
Yuba	3,943,169	2,602,492	1,340,677	44.0	2.5	1.8	24.0	0.0	13.0	2.7

SOURCE: CS 356 and CS 921, Budget Display

*This calculation does not include the distribution of consortia related costs from the consortia lead LCSAs to the member LCSAs nor does it include statewide costs.

III. PERFORMANCE IMPROVEMENT: KEY COUNTY INITIATIVE

In FFY 2006, DCSS began a new initiative to focus on assisting the lowest performing LCSAs to improve performance. Of California's 52 LCSAs, DCSS focused on eleven which were performing below 50 percent on current support collections and seven of the eleven which were performing below 55 percent on arrears collections. The eleven LCSAs include: Imperial; Kern; Lake; Los Angeles; Riverside; Sacramento; San Bernardino; San Diego; Santa Clara; Yolo; and Yuba.

These LCSAs represent the greatest potential for performance improvement and also cumulatively represent 61 percent of the total statewide caseload. Five of the six very large LCSAs are in this group. Therefore, significant improvement by these LCSAs would greatly improve California's statewide performance in two key federal measures. The chart on Page 76 illustrates the successful impact of the Key County Initiative on improving current child support collections in the eleven counties identified for participation.

Five LCSAs have successfully completed this performance improvement effort to-date:

- ❖ **Kern** – The Current Support performance measure was the focus of Kern's Performance Improvement Action Plan (PIAP). Kern achieved a performance level of 50 percent or better on this performance measure in January 2007, and completed the Initiative in November 2007. Kern's PIAP included:
 - case closure
 - an office-wide reorganization
 - Full Collections training
 - several projects to improve the effectiveness of income withholding orders in obtaining collections or closing cases where appropriate

- ❖ **Lake** – Current Support was the focus of Lake's PIAP. Lake achieved a performance level of 50 percent or better on this performance measure beginning in January 2007, and completed the Initiative in November 2007. Lake focused on:
 - block case reviews
 - case closure
 - working specific task lists to improve performance

Lake was the **most improved** small-sized LCSA on the Current Support measure in FFY 2007.

- ❖ **Santa Clara** – Current Support was the focus of Santa Clara's PIAP. Santa Clara achieved and maintained a performance level of 50 percent or better beginning in February 2007, and completed the Initiative in November 2007. The LCSA focused on:
 - order modification and practices for setting reasonable orders

- case closure
- Just Ask
- reorganization to reduce supervisors' span of control and allow caseworker teams to focus on targeted performance measures
- training in collections
- learning best practices from other LCSAs

Santa Clara was the **most improved** large-sized LCSA on the Current Support measure in FFY 2007.

- ❖ **Yolo** – Both Current Support and Arrears were the focus of Yolo's performance improvement efforts. Yolo has achieved and exceeded a performance level of 50 percent beginning in FFY 2006 on the Current Support measure. Yolo's performance on Arrears exceeded the 55 percent performance level beginning in FFY 2006. The LCSA completed the Initiative in November 2007.

Yolo was the **most improved** medium-sized LCSA on the Current Support measure in FFY 2006.

- ❖ **San Diego** – Both Current Support and Arrears were the focus of San Diego's performance improvement efforts. The LCSA achieved a performance level of 50 percent or more beginning in May of 2007, and ended FFY 2007 at 50.3 percent on the Current Support measure. San Diego's performance on Arrears reached 56.6 percent at the end of FFY 2007. San Diego completed the Key County Initiative in late November 2007.

The LCSA:

- conducted Full Collections training for all staff
- worked on duplicate case transfers and case closure
- increased its use of the Compromise of Arrears Program
- initiated a cell phone pilot project
- tried a contract collections service with the use of one-time performance improvement funding
- expanded paternity outreach
- focused on identifying cases with new residence or employer information to restart the order establishment process

San Diego was the **most improved** very large-sized LCSA on the Current Support measure in FFY 2006.

Six LCSAs continue to be the focus of the Key County Initiative:

- ❖ **San Bernardino** – The LCSA's strategies have included:
 - a new Director
 - a reorganization
 - court process reengineering
 - a strategy to "Collect, Correct, or Close"
 - early intervention where there are employers but no wage assignments

- targeted high impact cases
- case closure
- duplicate case transfers
- support order guideline matrix
- workflow realignment and improvement of business processes
- Full Collections training
- training on paternity declarations for county eligibility workers
- prison outreach program
- an incarcerated obligor local program
- Just Ask:
 - 2/08 phone center results included \$6,786 collections on Current Support, \$43,445 on Cases with Arrears, on 40 cases.
 - An NCP called for a balance; staff suggested he pay off his balance because his payments weren't covering interest charges; the LCSA collected \$15,143.
 - An NCP called about a Bank Levy of \$13,420 and asked for his \$3,500 exemption amount back; after discussion with staff, he waived the \$3,500 exemption.

- ❖ **Riverside** – Riverside's PIAP strategies included various efforts to increase collections, such as:
- streamlining, enhancing, and coordinating quarterly delinquency monitoring
 - block review
 - review and adjustment/MBSAC adjustment projects
 - more concentrated and focused review of cases potentially eligible for closure

Additional strategies in the PIAP included:

- reducing the default order establishment rate by using a phone tree automated predictive dialing software to make weekly calls to parents who have had a Summons and Complaint for support order establishment filed in their case
- offering stipulation services and personal contact with obligors
- business process improvement analysis efforts
- staff collections skill training
- phone tree results: \$ 3.3 Million collected over 21 months (4/06-12/07)

Riverside was the **most improved** very large-sized LCSA in FFY 2007 on the Current Support measure.

- ❖ **Sacramento** – Key PIAP strategies include:
- “Stipulation Thursdays” where efforts were expanded to reach out to the community and work with parents to establish accurate child support orders
 - More Locate Asset case reviews to increase collections
 - Reengineering of court and legal teams and processes to optimize the use of the court rooms available and redirect support staff back to case work (this reduced court wait time by two thirds and allowed the department to establish and modify orders more efficiently)

- ❖ **Yuba** – Yuba’s PIAP focused on changing the way they approached customers through more contacts and outreach. Their goal was to reduce default orders in order to establish more appropriate orders and increase collections.

They also:

- concentrated on case closure
- reviewed the establishment processes of other small high-performing LCSAs
- improved their rate of successful service of process

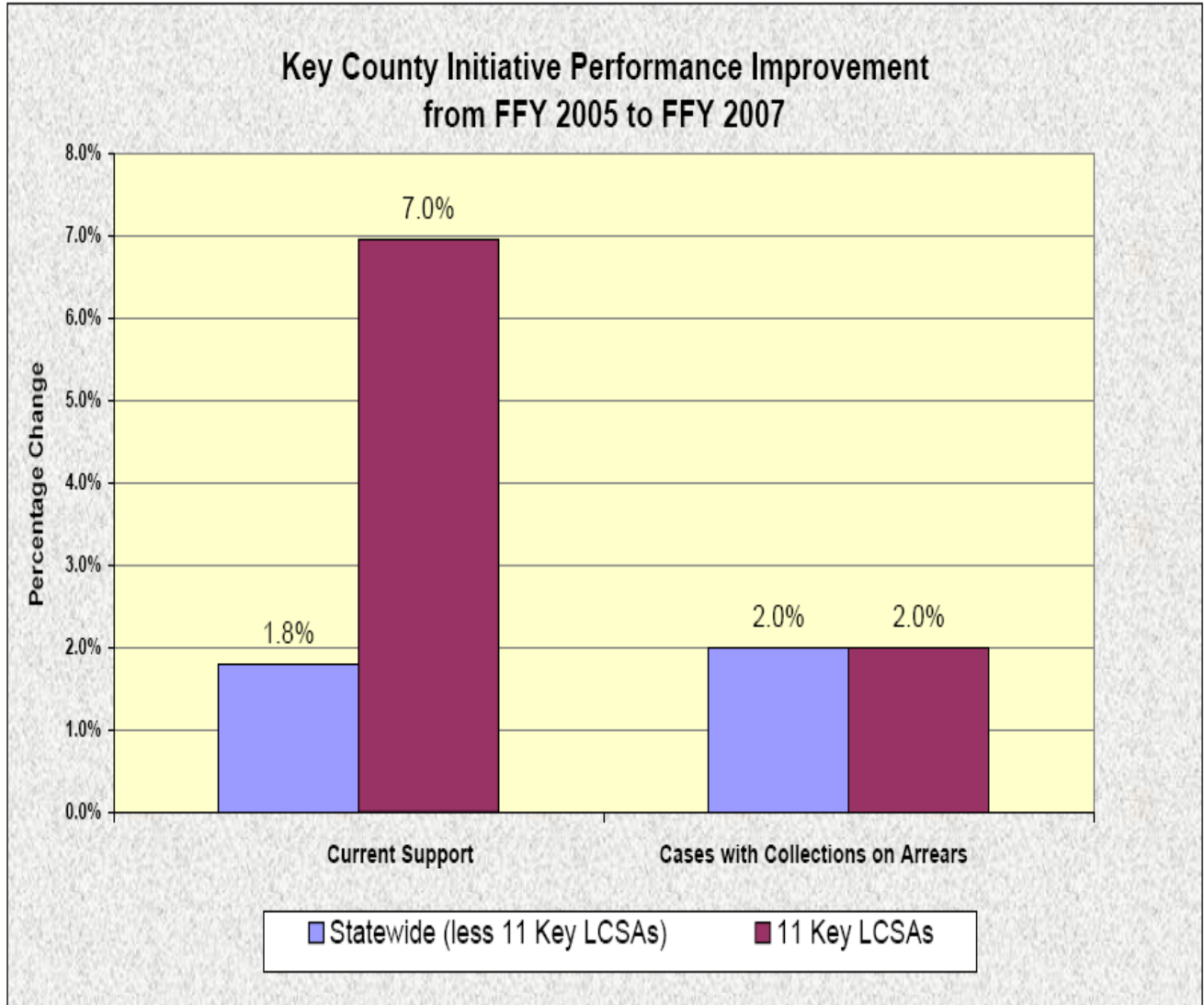
Yuba was the **most improved** small-sized LCSA in FFY 2006, on the Current Support measure.

- ❖ **Imperial** – PIAP strategies included:

- a focus on review and adjustments
- case closure
- a major reorganization
- improving recruitment and retention through salary parity with the county’s human services staff
- Just Ask
- the development of a staff training program

- ❖ **Los Angeles** – Strategies have included:

- a new Director
- reassignment of key managers
- management and supervisor focus on performance
- sharing best practices among its many divisions
- sharing daily, weekly, monthly performance statistics widely within the Department
- improving information on NCPs’ income early during the co-locate process in order to be able to base orders on actual income rather than presumed income
- asking for collections
- looking for ways to close cases, as appropriate
- review and adjustments
- more Full Collections training
- project assistance to prisoners with child support
- criminal prosecution
- Child Support Statistics (CSTATS) effort with initial focus on key wage assignment tasks
- cell phone pilot project
- targeted arrears campaign
- top ten highest total monthly support order
- reducing customer wait time in office
- focusing on statistics, proper procedures and specific training to improve overall performance in order to reduce the number of state hearings needed



IV. DEFINITIONS

California's child support program operates within a complicated federal and state statutory and regulatory construct. There are many terms used within the program that have a specific meaning and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** – The State child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.
- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKs)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.
- **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children (AFDC)), the former welfare program, or TANF/CalWORKs or IV-E Foster Care services. A case where some children are former assistance and some are never assistance is reported as a "former assistance" case.
- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program, but do not and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.
- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums, (2) payment of medical bills, or (3) cash payments for health insurance and/or medical bills. Either the custodial or the noncustodial parent may be ordered to provide medical support.

- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2) the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.
- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents, either by court determination, administrative process, or voluntary acknowledgment. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by a voluntary acknowledgement signed by both parents either at the hospital when the child is born or at other established locations.
- **Transitional Data** – This term is used to describe the amount of current support and arrearages that were distributed during the FFY for cases that have transferred from transitioned LCSAs (on the CCSAS automated system) to non-transitioned LCSAs (not yet on CCSAS). The amount is separately identified as a part of statewide distributions, but is not reported by the LCSA that manages the child support case. As new managing counties transition to CCSAS, the distributions will be reported by those LCSAs.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES

**APPENDIX A
LCSA CASELOAD GROUPINGS
FEDERAL FISCAL YEAR 2007**

		Cases	Percent of Cases
	STATEWIDE	1,658,364	
Very Large (6)	Los Angeles	471,167	28.4
	San Bernardino	122,717	7.4
	San Diego	105,441	6.4
	Orange	95,260	5.7
	Riverside	88,672	5.3
	Sacramento	78,470	4.7
	Total	961,727	58.0
Large (10)	Fresno	69,136	4.2
	Santa Clara	54,509	3.3
	Kern	56,566	3.4
	Alameda	38,754	2.3
	Contra Costa	37,544	2.3
	San Joaquin	33,952	2.0
	Tulare	35,436	2.1
	Stanislaus	33,066	2.0
	Ventura	23,990	1.4
	San Francisco	21,966	1.3
Total	404,919	24.4	
Medium (13)	Solano	22,013	1.3
	Monterey	19,572	1.2
	Sonoma	17,005	1.0
	Merced	20,431	1.2
	Shasta	15,600	0.9
	Butte	14,830	0.9
	Santa Barbara	17,791	1.1
	San Mateo	13,954	0.8
	Santa Cruz/San Benito	11,445	0.7
	Imperial	13,083	0.8
	Yolo	9,988	0.6
	Kings	11,130	0.7
	Placer	9,556	0.6
Total	196,398	11.8	
Small (12)	Humboldt	8,663	0.5
	Madera	7,013	0.4
	Yuba	5,941	0.4
	El Dorado	7,465	0.5
	San Luis Obispo	5,917	0.4
	Sutter	6,578	0.4
	Mendocino	6,219	0.4
	Lake	4,270	0.3
	Napa	4,903	0.3
	Tehama	4,954	0.3
	Siskiyou/Modoc	4,526	0.3
	Sierra/Nevada	4,117	0.2
Total	70,566	4.3	
Very Small (11)	Amador/Alpine/Calaveras	4,112	0.2
	Marin	3,665	0.2
	Tuolumne	3,399	0.2
	Del Norte	2,906	0.2
	Lassen	2,271	0.1
	Inyo/Mono	1,853	0.1
	Glenn	2,319	0.1
	Plumas	1,241	0.1
	Trinity	1,135	0.1
	Mariposa	855	0.1
	Colusa	998	0.1
Total	24,754	1.5	
Regionalized LCSAs (11)	Alpine	116	0.0
	Amador	1,736	0.1
	Calaveras	2,260	0.1
	Inyo	1,457	0.1
	Modoc	703	0.0
	Mono	396	0.0
	Nevada	3,923	0.2
	San Benito	2,777	0.2
	Santa Cruz	8,668	0.5
	Sierra	194	0.0
	Siskiyou	3,823	0.2

SOURCE: CS 157 Line 1