

# **REPORT TO THE LEGISLATURE**

## **CHILD SUPPORT PERFORMANCE AND STATISTICS SEMI-ANNUAL REPORT FOR FEDERAL FISCAL YEAR 2006**

October 2005 – March 2006



Prepared by the  
California Department of Child Support Services  
Data Performance and Analysis Branch

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## EXECUTIVE SUMMARY

This report is submitted to the California Legislature to meet the provisions in Senate Bill (SB) 542 (Chapter 480, Statutes of 1999) and Assembly Bill (AB) 196 (Chapter 478, Statutes of 1999). SB 542 and AB 196 require the Department of Child Support Services (DCSS) to report by December 31 of each year on the progress of all local child support agencies (LCSA) in each performance measure. Family Code Section 17600 (g) directs the DCSS to provide data semiannually, based on the federal fiscal year (FFY), in a manner that facilitates comparison of county performance.

DCSS established child support program performance standards, effective January 1, 2001, consisting of the five federal and eight state measures to enable uniform assessment of performance at the local, state, and national level.

The federal measures capture

- ✓ rates of paternity establishment,
- ✓ child support order establishments,
- ✓ collection rates on current support,
- ✓ cases with arrearages owed, and
- ✓ cost-effectiveness (collections compared to the cost of collection).

The state measures consist of

- ✓ percent of cases with collections of current support,
- ✓ average amount distributed per case with a collection,
- ✓ percent of cases with a support order established during the report period,
- ✓ total direct program administrative costs
- ✓ total indirect program administrative costs
- ✓ percent of alleged obligors served with a summons and complaint,
- ✓ percent of cases with support orders established with medical support
- ✓ customer service

Overall, California met the minimum threshold on each of the federal performance measures. In Paternity Establishment, Percent of Cases with a Child Support Order, and Arrearage Collections, we exceeded the minimum threshold by a significant amount. In Current Collections, California's performance is above the minimum threshold by a modest amount and has shown steady incremental improvement each year since 2001. In Cost Effectiveness, the minimum threshold is being met by a narrow margin. California's performance in this measure reflects the focused investment of resources over the past six years to the new statewide child support system.

Family Code Section 17600 (c) (4) (A) directs DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification. Family Code Section 17600 (c) (4) (B) mandates that DCSS will report semi-annually on the *indirect* program costs, showing all overhead charges; however, the data required in 17600 (c) (4) (A) and (B) are only available to the Department on an annual basis and therefore will not be included in this report.

## I. CHILD SUPPORT PERFORMANCE

### Statutory Requirements

This report satisfies the requirements of Family Code (FC) 17600 (g) for a semi-annual report of data compiled on California's Child Support Program. Data presented in this report covers the period from 10/1/2005 through 03/31/2006.

### Performance Measures

Because some data is only available annually as discussed above, this semi-annual report does not include data for every one of the state and federal performance measures. It does include data for the following measures:

#### Federal Performance Measures

- Statewide Paternity Establishment Percentage
- IV-D Paternity Establishment Percentage
- Percent of Cases with a Support Order Established
- Percent of Collections on Current Support
- Percent of Cases with Arrears Collections

#### State Performance Measures

- Percent of Cases with Collections of Current Support
- Average Amount Collected Per Case for All Cases with Collections
- Percent of Cases with a Support Order Established During the FFY
- Percent of Alleged Obligor Served with a Summons & Complaint to Establish an Order
- Percent of Cases with Medical Support Orders
- Comparison of Received Complaints to Caseload

These performance measures are a means to effectively and continuously monitor, evaluate and improve program performance of the child support program.

The federal performance measures were developed and an incentive funding system was implemented based on program performance as required by the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA). The intent of the federal performance-based system is to use specific performance indicators to measure the program's success in achieving its goals and objectives and to reward states for achieving intended results. The performance indicators in each measurement have a minimum threshold percentage. The minimum threshold assigns the lowest acceptable base percent a state must meet in order to earn incentives. Failure to meet the federally established standards not only disqualifies a state from earning incentive payments on that measure, but may also subject the state to penalties on California's TANF block grant.

The state performance measures were established by California to monitor aspects of the child support program not covered by the federal measures, giving DCSS additional insight and indicators to measure program accomplishments.

**Federal  
Performance  
Measures****STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE**

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total number of children born out-of-wedlock in the state during the prior FFY compared to the children for whom paternity has been established or acknowledged during the current FFY.<sup>1</sup> This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed or at the time an order determining paternity is established. States have the choice of being evaluated on either measure: IV-D PEP or Statewide PEP, for incentive calculation purposes. Due to the high success of the Statewide PEP measure, DCSS elected to base federal incentive fund calculations on this measure instead of the IV-D PEP.

The Statewide PEP often exceeds 100 percent. This occurs because the performance measure calculates a relatively small group of children (babies in California born out of wedlock) to a larger group of children (All children, from infants to age 18+, for whom paternity was established during the FFY).

The performance of LCSAs in the Statewide PEP category has proven to be consistently strong. The statewide average for this semiannual report period is 104.0%, a decrease of 2.5 percent from FFY 2005. Reported births to unmarried parents in the first half of FFY 2005 reached 93,143 compared to the 96,896 paternities established during the same period in FFY 2006.

From FFY 2001 through March of 2006, Statewide PEP has been extremely strong, always exceeding 100 percent. In FFY 2001, Statewide PEP was over 139 percent. The decrease in statewide PEP from FFY 2001 to 2005 may represent an ongoing effort by the Department to reduce duplication of Paternity Opportunity Program (POP) declarations. POP declarations are voluntary declarations of paternity signed by the child's mother and father. These declarations carry the same force and effect as judicially established paternity. Additionally, DCSS implemented a comprehensive corrective action plan to address duplicate cases and identify those paternity cases that should not have been included in the counts. Even with those factors, the LCSAs statewide average never fell below 100 percent in the five and a half year period.

<sup>1</sup> This percent is calculated from data reported on the annual OCSE 157 Report, line 8 (Children in the State Born Out-of-Wedlock During the prior FFY), divided by line 9 (Children in the State with Paternity Established or Acknowledged during the FFY). Minimum federal performance is 50 %.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2005 - MARCH 2006

STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE  
SEMI-ANNUAL FFY 2006 REPORT

	Births to Unmarried Parents (March 2005)	Paternities Established or Acknowledged	Paternity Establishment Percentage
STATEWIDE	93,143	96,896	104.0%
Alameda	3,161	2,975	94.1
Alpine	0	5	*
Amador	33	66	200.0
Butte	530	479	90.4
Calaveras	20	48	240.0
Colusa	32	53	165.6
Contra Costa	1,416	1,881	132.8
Del Norte	66	106	160.6
El Dorado	211	206	97.6
Fresno	3,768	3,789	100.6
Glenn	0	47	*
Humboldt	300	446	148.7
Imperial	610	613	100.5
Inyo	44	41	93.2
Kern	2,764	2,365	85.6
Kings	496	565	113.9
Lake	120	188	156.7
Lassen	20	62	310.0
Los Angeles	31,046	31,370	101.0
Madera	471	506	107.4
Marin	140	147	105.0
Mariposa	0	17	*
Mendocino	242	243	100.4
Merced	708	1,076	152.0
Modoc	2	12	600.0
Mono	3	16	533.3
Monterey	1,340	1,427	106.5
Napa	173	238	137.6
Nevada	142	150	105.6
Orange	6,626	6,788	102.4
Placer	351	377	107.4
Plumas	6	32	533.3
Riverside	4,980	4,913	98.7
Sacramento	3,497	4,672	133.6
San Benito	126	170	134.9
San Bernardino	5,581	5,690	102.0
San Diego	6,665	5,753	86.3
San Francisco	1,394	1,243	89.2
San Joaquin	2,124	2,428	114.3
San Luis Obispo	381	368	96.6
San Mateo	451	604	133.9
Santa Barbara	985	1,110	112.7
Santa Clara	3,423	4,275	124.9
Santa Cruz	578	690	119.4
Shasta	380	371	97.6
Sierra	0	3	*
Siskiyou	74	93	125.7
Solano	914	952	104.2
Sonoma	950	965	101.6
Stanislaus	1,694	1,685	99.5
Sutter	363	346	95.3
Tehama	114	201	176.3
Trinity	0	10	*
Tulare	1,567	1,744	111.3
Tuolumne	98	113	115.3
Ventura	1,704	1,701	99.8
Yolo	259	339	130.9
Yuba	0	123	*
Regionalized LCSA's			
Amador/Alpine/Calaveras	53	119	*
Inyo/Mono	47	57	121.3
Santa Cruz/San Benito	704	860	122.2
Sierra/Nevada	142	153	*
Siskiyou/Modoc	76	105	138.2

SOURCE: CS 1257 Lines 8 and 9

\* No activity reported by the Office of Vital Records for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

**Federal  
Performance  
Measures****IV-D PATERNITY ESTABLISHMENT PERCENTAGE**

The Federal Performance Measure for Paternity Establishment measures the total number of children in the IV-D caseload in the fiscal year who have been born out-of-wedlock and for whom paternity has been established, compared to the total number of children in the IV-D caseload as of the end of the preceding fiscal year who were born out-of-wedlock, expressed as a percentage.<sup>2</sup>

Though California opts to use Statewide PEP as its federal performance measure, IV-D Paternity Establishment (IV-D PEP) is a more useful measure for comparing individual LCSA performance. This data is provided to LCSAs in regular comparative data reports in order to monitor performance on an on-going basis.

IV-D PEP has changed considerably from FFY's 2001 thru 2005. Starting with FFY 2002, the IV-D PEP averaged an increase of approximately 12 percent in FFY's 2002 and 2003. This was followed by less than one percent increase from FFY 2003 to 2004 and a slight decline in 2005. The statewide average IV-D PEP between October, 2005 and March 2006 was 81.1%.

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<sup>2</sup> This percent is calculated from data reported on the annual OCSE 157 Report, line 5 (children with paternity established), divided by line 6 (number of children born out-of-wedlock). This data represents point in time counts for the FFY. Minimum federal performance is 50%.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2005 - MARCH 2006

IV-D PATERNITY ESTABLISHMENT PERCENTAGE  
SEMI-ANNUAL FFY 2006 REPORT

	Number of Children in the Caseload who were Born Out-of-Wedlock (March 2005)	Children with Paternity Established or Acknowledged (March 2006)	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	1,366,496	1,108,436	81.1%
Alameda	31,525	29,356	93.1
Alpine	47	45	95.7
Amador	634	629	99.2
Butte	8,793	7,380	83.9
Calaveras	1,208	1,206	99.8
Colusa	535	531	99.3
Contra Costa	29,729	26,464	89.0
Del Norte	1,788	1,703	95.2
El Dorado	3,987	3,832	96.1
Fresno	54,116	49,206	90.9
Glenn	1,203	1,227	102.0
Humboldt	5,195	5,173	99.6
Imperial	7,398	6,205	83.9
Inyo	700	630	90.0
Kern	47,685	40,598	85.1
Kings	7,996	7,691	96.2
Lake	3,046	2,785	91.4
Lassen	1,372	1,193	87.0
Los Angeles	406,332	301,144	74.1
Madera	4,870	4,259	87.5
Marin	2,266	2,239	98.8
Mariposa	363	388	106.9
Mendocino	3,402	3,561	104.7
Merced	15,735	15,640	99.4
Modoc	373	383	102.7
Mono	175	197	112.6
Monterey	15,620	13,342	85.4
Napa	2,601	2,310	88.8
Nevada	2,192	1,930	88.0
Orange	67,012	55,879	83.4
Placer	5,498	4,938	89.8
Plumas	525	575	109.5
Riverside	76,113	60,881	80.0
Sacramento	64,683	53,407	82.6
San Benito	2,158	1,867	86.5
San Bernardino	131,184	87,945	67.0
San Diego	116,093	90,473	77.9
San Francisco	15,651	14,435	92.2
San Joaquin	30,663	26,761	87.3
San Luis Obispo	2,457	2,572	104.7
San Mateo	9,288	8,708	93.8
Santa Barbara	12,714	11,570	91.0
Santa Clara	43,923	37,170	84.6
Santa Cruz	6,491	5,557	85.6
Shasta	9,838	9,149	93.0
Sierra	56	56	100.0
Siskiyou	2,217	2,216	100.0
Solano	15,177	14,267	94.0
Sonoma	11,117	10,233	92.0
Stanislaus	17,835	17,339	97.2
Sutter	3,626	3,229	89.1
Tehama	3,312	3,074	92.8
Trinity	474	444	93.7
Tulare	25,213	24,236	96.1
Tuolumne	2,013	1,952	97.0
Ventura	17,807	17,813	100.0
Yolo	7,297	6,284	86.1
Yuba	5,175	4,159	80.4
Regionalized LCSA's			
Amador/Alpine/Calaveras	1,889	1,880	99.5
Inyo/Mono	875	827	94.5
Santa Cruz/San Benito	8,649	7,424	85.8
Sierra/Nevada	2,248	1,986	88.3
Siskiyou/Modoc	2,590	2,599	100.3

SOURCE: CS 1257 Lines 5 and 6

NOTE: The calculation for IV-D PEP is current year line 6 divided by previous year line 5.



## PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED

### *Federal Performance Measures*

This Federal Performance Measure determines the percent of child support cases for which a child support order has been established.<sup>3</sup> Support orders are defined as legally enforceable orders, including orders for medical support. Established support orders are required in order to legally enforce payments.

Performance for Cases with a Support Order continues to be a strong area for California. From FFY 2001 through FFY 2005, statewide performance for Cases with a Support Order has climbed steadily, achieving over an 11 percent increase. From FFY 2001 through FFY 2005, LCSA individual performance has varied from an increase of over 41 percent to a decline of approximately 13 percent.

Midway through FFY 2006, the number of statewide cases was over 1.7 million. Of that, 1.4 million, or 80.0 percent of the cases had established support orders.

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<sup>3</sup> This percent is calculated from data reported on the annual OCSE 157 Report, line 1 (IV-D Cases Open at the End of the FFY), divided by line 2 (Cases Open at the End of the FFY with Support Orders Established). The minimum Federal Performance measure is 50 %.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2005 - MARCH 2006

**PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED  
SEMI-ANNUAL FFY 2006 REPORT**

	Total Cases	Cases with Support Orders	Percent of Cases with Orders
STATEWIDE	1,767,087	1,412,812	80.0%
Alameda	41,963	38,349	91.4
Alpine	135	130	96.3
Amador	1,842	1,719	93.3
Butte	15,977	13,312	83.3
Calaveras	2,308	2,081	90.2
Colusa	1,033	910	88.1
Contra Costa	39,092	34,336	87.8
Del Norte	3,210	2,970	92.5
El Dorado	7,716	7,072	91.7
Fresno	72,221	59,077	81.8
Glenn	2,269	1,960	86.4
Humboldt	8,894	8,239	92.6
Imperial	12,575	10,298	81.9
Inyo	1,519	1,418	93.4
Kern	59,473	47,208	79.4
Kings	11,331	10,110	89.2
Lake	5,581	4,674	83.7
Lassen	2,384	2,091	87.7
Los Angeles	473,471	356,043	75.2
Madera	7,391	6,239	84.4
Marin	3,752	3,398	90.6
Mariposa	989	900	91.0
Mendocino	6,555	5,452	83.2
Merced	21,560	17,569	81.5
Modoc	810	742	91.6
Mono	468	414	88.5
Monterey	21,007	17,523	83.4
Napa	5,559	4,870	87.6
Nevada	4,398	3,783	86.0
Orange	97,792	78,091	79.9
Placer	9,619	8,579	89.2
Plumas	1,427	1,333	93.4
Riverside	100,663	75,935	75.4
Sacramento	81,989	67,391	82.2
San Benito	3,131	2,721	86.9
San Bernardino	145,731	98,747	67.8
San Diego	121,849	98,104	80.5
San Francisco	25,092	21,838	87.0
San Joaquin	38,695	30,734	79.4
San Luis Obispo	6,302	6,006	95.3
San Mateo	14,339	12,609	87.9
Santa Barbara	18,962	15,526	81.9
Santa Clara	63,995	53,237	83.2
Santa Cruz	9,643	8,384	86.9
Shasta	17,102	14,708	86.0
Sierra	199	187	94.0
Siskiyou	4,078	3,770	92.4
Solano	22,324	20,005	89.6
Sonoma	17,827	16,096	90.3
Stanislaus	34,396	29,939	87.0
Sutter	6,461	5,726	88.6
Tehama	5,364	4,799	89.5
Trinity	1,223	1,060	86.7
Tulare	36,017	32,282	89.6
Tuolumne	3,709	3,399	91.6
Ventura	26,019	23,889	91.8
Yolo	10,467	9,243	88.3
Yuba	7,189	5,587	77.7
Regionalized LCSA's			
Amador/Alpine/Calaveras	4,285	3,930	91.7
Inyo/Mono	1,987	1,832	92.2
Santa Cruz/San Benito	12,774	11,105	86.9
Sierra/Nevada	4,597	3,970	86.4
Siskiyou/Modoc	4,888	4,512	92.3

SOURCE: CS 1257 Lines 1 and 2

**PERCENT OF COLLECTIONS ON CURRENT SUPPORT****Federal  
Performance  
Measures**

Collections on Current Support measures the amount of current support, collected and distributed, compared to the total amount of current support owed.<sup>4</sup> Current Assistance, Former Assistance and Never Assistance cases are all included in the measure, along with cases with cash medical support payments and cases closed during the FFY that had current support due.

Collections on Current Support steadily increased during the period of FFY 2001 to FFY 2005 with an overall statewide increase of 20 percent. The most significant increases in statewide distributed collections have occurred between 2002 and 2004; almost 7 percent from FFY 2002 to 2003 and a 6 percent increase from FFY 2003 to 2004. In FFY 2005, California collected and distributed 49.3 percent of the current support owed, and in the first two quarters of FFY 2006 that percentage climbed to 49.8, approximately a two percent increase from FFY 2004.

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<sup>4</sup> This percent is calculated from data reported on the annual OCSE 157 Report, line 24 (Total Amount of Current Support Due), divided by line 25 (Total Amount of Current Support Collected and Distributed). The minimum federal performance is 40 %.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2005 - MARCH 2006

PERCENT OF COLLECTIONS OF CURRENT SUPPORT  
SEMI-ANNUAL FFY 2006 REPORT

	Total Current Support Due	Current Support Distributed	Percent of Current Support Distributed
STATEWIDE	\$1,329,634,856	\$662,249,752	49.8%
Alameda	43,839,095	27,064,842	61.7
Alpine	67,079	43,820	65.3
Amador	1,539,679	1,012,566	65.8
Butte	8,807,210	4,476,915	50.8
Calaveras	1,594,770	910,352	57.1
Colusa	1,029,363	630,207	61.2
Contra Costa	31,666,154	16,915,138	53.4
Del Norte	1,646,499	919,424	55.8
El Dorado	6,513,880	3,761,552	57.7
Fresno	41,564,745	21,082,239	50.7
Glenn	1,494,355	781,323	52.3
Humboldt	6,045,868	3,919,472	64.8
Imperial	10,971,084	4,909,220	44.7
Inyo	1,143,134	703,041	61.5
Kern	35,340,578	17,172,429	48.6
Kings	6,907,850	4,092,242	59.2
Lake	3,276,230	1,566,243	47.8
Lassen	1,450,929	768,644	53.0
Los Angeles	310,843,417	141,256,299	45.4
Madera	5,725,946	2,997,036	52.3
Marin	5,792,669	3,918,276	67.6
Mariposa	778,977	505,260	64.9
Mendocino	3,957,937	1,977,971	50.0
Merced	16,585,473	8,938,240	53.9
Modoc	441,680	252,772	57.2
Mono	470,782	290,743	61.8
Monterey	20,336,036	10,996,403	54.1
Napa	5,568,802	3,194,622	57.4
Nevada	3,400,838	1,966,264	57.8
Orange	102,672,350	54,478,113	53.1
Placer	9,424,578	5,325,959	56.5
Plumas	993,776	599,654	60.3
Riverside	78,090,154	33,264,753	42.6
Sacramento	64,496,129	30,183,822	46.8
San Benito	2,353,099	1,104,159	46.9
San Bernardino	92,882,640	41,524,152	44.7
San Diego	101,550,455	48,969,930	48.2
San Francisco	16,171,257	9,786,353	60.5
San Joaquin	30,123,513	14,693,396	48.8
San Luis Obispo	7,169,735	4,782,662	66.7
San Mateo	14,903,414	8,976,252	60.2
Santa Barbara	15,201,455	8,754,477	57.6
Santa Clara	57,614,731	26,909,821	46.7
Santa Cruz	9,254,509	4,774,313	51.6
Shasta	10,813,456	5,549,161	51.3
Sierra	134,996	81,790	60.6
Siskiyou	2,794,287	1,602,453	57.3
Solano	20,391,596	11,452,289	56.2
Sonoma	16,197,032	9,753,780	60.2
Stanislaus	25,244,087	13,259,845	52.5
Sutter	4,236,843	2,528,667	59.7
Tehama	3,502,398	1,790,148	51.1
Trinity	714,467	362,283	50.7
Tulare	20,288,702	10,952,671	54.0
Tuolumne	2,929,819	1,922,466	65.6
Ventura	30,022,529	16,482,293	54.9
Yolo	7,234,648	3,743,240	51.7
Yuba	3,427,141	1,617,296	47.2
Regionalized LCSA's			
Amador/Alpine/Calaveras	3,201,528	1,966,738	61.4
Inyo/Mono	1,613,916	993,784	61.6
Santa Cruz/San Benito	11,607,609	5,878,472	50.6
Sierra/Nevada	3,535,834	2,048,054	57.9
Siskiyou/Modoc	3,235,967	1,855,224	57.3

SOURCE: CS 1257 Lines 24 and 25

**PERCENT OF CASES WITH ARREARS COLLECTIONS*****Federal  
Performance  
Measures***

This federal performance measure captures the percent of child support cases that owe past due child support (arrearage) in which at least one payment was made towards that arrearage during the FFY.<sup>5</sup> An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, and Never Assistance cases, as well as cases closed during the FFY.

The statewide percentage for this 2006 semi-annual report period is 46.6 percent. Performance is calculated using unduplicated aggregate data. California's performance in this measure has risen 1.3 percent from the same point in the previous FFY, as the state's arrearage collection performance was 45.3 percent at the end of March, 2005.

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<sup>5</sup> This percent is calculated from data reported on the annual OCSE 157 Report, line 29 (Cases Paying Towards Arrears), divided by line 28 (Cases with Arrears Due During the FFY). The minimum federal performance is 40 %.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2005 - MARCH 2006

**CASES WITH ARREARS COLLECTIONS  
SEMI-ANNUAL FFY 2006 REPORT**

	Total Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases Paying Arrears
STATEWIDE	1,092,533	508,837	46.6%
Alameda	32,140	19,866	61.8
Alpine	102	55	53.9
Amador	1,319	750	56.9
Butte	11,393	5,715	50.2
Calaveras	1,751	928	53.0
Colusa	799	444	55.6
Contra Costa	23,005	11,639	50.6
Del Norte	2,344	1,199	51.2
El Dorado	6,119	3,525	57.6
Fresno	48,186	23,252	48.3
Glenn	1,619	774	47.8
Humboldt	6,107	3,590	58.8
Imperial	8,467	3,593	42.4
Inyo	1,165	625	53.6
Kern	36,595	17,261	47.2
Kings	7,514	4,007	53.3
Lake	3,633	1,822	50.2
Lassen	1,714	884	51.6
Los Angeles	240,907	91,087	37.8
Madera	5,303	2,698	50.9
Marin	2,845	1,637	57.5
Mariposa	734	462	62.9
Mendocino	4,350	2,301	52.9
Merced	14,508	6,873	47.4
Modoc	613	327	53.3
Mono	312	184	59.0
Monterey	14,986	7,316	48.8
Napa	4,065	2,314	56.9
Nevada	3,242	1,692	52.2
Orange	61,915	30,731	49.6
Placer	7,369	3,800	51.6
Plumas	1,196	682	57.0
Riverside	66,530	28,943	43.5
Sacramento	54,950	25,888	47.1
San Benito	2,387	1,112	46.6
San Bernardino	70,400	31,451	44.7
San Diego	80,422	35,810	44.5
San Francisco	16,246	8,217	50.6
San Joaquin	24,959	12,583	50.4
San Luis Obispo	5,051	3,100	61.4
San Mateo	10,250	5,631	54.9
Santa Barbara	11,831	6,551	55.4
Santa Clara	45,546	21,472	47.1
Santa Cruz	6,862	3,376	49.2
Shasta	12,693	6,297	49.6
Sierra	165	94	57.0
Siskiyou	3,146	1,641	52.2
Solano	16,851	8,450	50.1
Sonoma	13,827	7,700	55.7
Stanislaus	23,486	11,609	49.4
Sutter	4,854	2,436	50.2
Tehama	3,960	1,949	49.2
Trinity	861	414	48.1
Tulare	25,318	12,740	50.3
Tuolumne	2,554	1,459	57.1
Ventura	20,693	11,991	57.9
Yolo	7,846	3,825	48.8
Yuba	4,528	2,065	45.6
Regionalized LCSA's			
Amador/Alpine/Calaveras	3,172	1,733	54.6
Inyo/Mono	1,477	809	54.8
Santa Cruz/San Benito	9,249	4,488	48.5
Sierra/Nevada	3,407	1,786	52.4
Siskiyou/Modoc	3,759	1,968	52.4

SOURCE: CS 1257 Lines 28 and 29

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2005 - MARCH 2006

COMPARISON OF FEDERAL PERFORMANCE MEASURES - PREVIOUS YEAR  
SEMI-ANNUAL FFY 2006 REPORT

	IV-D Paternity Establishment Percentage (PEP)		Cases with Support Orders Established		Collections on Current Support		Cases with Collections on Arrears	
	Mar05	Mar06	Mar05	Mar06	Mar05	Mar06	Mar05	Mar06
STATEWIDE	80.5%	81.1%	78.9%	80.0%	48.5%	49.8%	45.3%	46.6%
Alameda	88.0	93.1	89.9	91.4	60.2	61.7	60.0	61.8
Alpine	83.3	95.7	90.5	96.3	51.2	65.3	39.3	53.9
Amador	103.9	99.2	93.3	93.3	64.4	65.8	54.3	56.9
Butte	89.6	83.9	82.4	83.3	50.3	50.8	47.4	50.2
Calaveras	99.6	99.8	91.2	90.2	53.3	57.1	50.5	53.0
Colusa	101.8	99.3	87.6	88.1	63.1	61.2	55.4	55.6
Contra Costa	88.6	89.0	84.8	87.8	52.1	53.4	48.3	50.6
Del Norte	99.2	95.2	88.8	92.5	58.9	55.8	52.3	51.2
El Dorado	99.0	96.1	91.8	91.7	57.9	57.7	57.6	57.6
Fresno	89.6	90.9	82.8	81.8	51.2	50.7	49.0	48.3
Glenn	109.9	102.0	84.3	86.4	54.3	52.3	50.2	47.8
Humboldt	99.0	99.6	92.3	92.6	65.5	64.8	54.3	58.8
Imperial	84.0	83.9	81.8	81.9	46.0	44.7	40.5	42.4
Inyo	98.5	90.0	92.4	93.4	58.1	61.5	48.1	53.6
Kern	85.7	85.1	81.0	79.4	47.7	48.6	43.8	47.2
Kings	93.5	96.2	89.2	89.2	58.9	59.2	49.3	53.3
Lake	91.1	91.4	82.5	83.7	45.5	47.8	48.0	50.2
Lassen	94.4	87.0	84.4	87.7	55.7	53.0	51.8	51.6
Los Angeles	72.8	74.1	73.7	75.2	41.9	45.4	37.2	37.8
Madera	89.8	87.5	82.1	84.4	50.3	52.3	48.8	50.9
Marin	96.6	98.8	88.9	90.6	67.2	67.6	57.5	57.5
Mariposa	149.2	106.9	91.6	91.0	65.4	64.9	58.1	62.9
Mendocino	91.9	104.7	87.1	83.2	51.4	50.0	52.2	52.9
Merced	92.7	99.4	84.4	81.5	55.6	53.9	48.2	47.4
Modoc	109.1	102.7	89.4	91.6	57.2	57.2	50.2	53.3
Mono	88.8	112.6	89.6	88.5	67.4	61.8	66.0	59.0
Monterey	87.0	85.4	82.6	83.4	53.8	54.1	48.2	48.8
Napa	76.8	88.8	85.6	87.6	59.4	57.4	52.2	56.9
Nevada	82.3	88.0	81.7	86.0	56.7	57.8	46.9	52.2
Orange	83.9	83.4	79.1	79.9	52.9	53.1	49.2	49.6
Placer	88.3	89.8	84.7	89.2	58.4	56.5	52.3	51.6
Plumas	113.1	109.5	93.5	93.4	55.5	60.3	54.1	57.0
Riverside	84.6	80.0	77.8	75.4	43.6	42.6	44.0	43.5
Sacramento	81.3	82.6	76.1	82.2	46.3	46.8	46.5	47.1
San Benito	83.5	86.5	80.1	86.9	49.8	46.9	47.6	46.6
San Bernardino	71.1	67.0	64.8	67.8	43.2	44.7	42.2	44.7
San Diego	77.0	77.9	82.2	80.5	44.6	48.2	42.1	44.5
San Francisco	88.8	92.2	89.5	87.0	58.5	60.5	48.7	50.6
San Joaquin	84.7	87.3	77.6	79.4	49.9	48.8	47.4	50.4
San Luis Obispo	112.8	104.7	95.4	95.3	65.0	66.7	56.0	61.4
San Mateo	91.8	93.8	86.5	87.9	59.4	60.2	55.7	54.9
Santa Barbara	87.6	91.0	82.9	81.9	58.5	57.6	56.2	55.4
Santa Clara	80.5	84.6	79.9	83.2	47.8	46.7	45.7	47.1
Santa Cruz	82.7	85.6	80.6	86.9	51.8	51.6	48.7	49.2
Shasta	92.9	93.0	87.5	86.0	51.9	51.3	51.4	49.6
Sierra	94.0	100.0	95.9	94.0	59.2	60.6	55.6	57.0
Siskiyou	131.1	100.0	93.3	92.4	57.5	57.3	53.4	52.2
Solano	94.0	94.0	89.5	89.6	55.5	56.2	49.4	50.1
Sonoma	91.0	92.0	88.6	90.3	59.7	60.2	53.5	55.7
Stanislaus	95.1	97.2	87.4	87.0	50.2	52.5	47.7	49.4
Sutter	80.6	89.1	85.8	88.6	58.0	59.7	48.7	50.2
Tehama	93.9	92.8	88.9	89.5	52.7	51.1	47.6	49.2
Trinity	98.1	93.7	84.0	86.7	52.9	50.7	49.7	48.1
Tulare	90.1	96.1	87.7	89.6	53.6	54.0	48.7	50.3
Tuolumne	98.4	97.0	91.1	91.6	63.3	65.6	54.7	57.1
Ventura	87.4	100.0	92.4	91.8	55.0	54.9	54.1	57.9
Yolo	89.6	86.1	85.1	88.3	48.4	51.7	42.7	48.8
Yuba	81.3	80.4	73.8	77.7	45.9	47.2	42.4	45.6
Regionalized LCSA's								
Amador/Alpine/Calaveras	100.6	99.5	92.1	91.7	58.4	61.4	51.7	54.6
Inyo/Mono	96.4	94.5	91.8	92.2	60.6	61.6	51.7	54.8
Santa Cruz/San Benito	82.9	85.8	80.5	86.9	51.4	50.6	48.4	48.5
Sierra/Nevada	82.6	88.3	82.3	86.4	56.8	57.9	47.3	52.4
Siskiyou/Modoc	127.4	100.3	92.7	92.3	57.5	57.3	52.9	52.4

SOURCE: CS 1257 Lines 1, 2, 5, 6, 24, 25, 28, 29

**State  
Performance  
Measures****PERCENT OF CASES WITH COLLECTIONS  
OF CURRENT SUPPORT**

This performance measure determines the percent of cases in the IV-D caseload receiving payment for current support compared to the total number of cases with current support due.<sup>6</sup> Unlike the federal performance measure of current collections, this measure evaluates the number of cases owed and receiving current support, not the total dollar amounts owed and received.

During the first half of FFY 2006, there were 413,932 cases receiving current child support for the 661,650 cases with an order for support, which equates to 62.6 percent of the total cases owing current support in California. The statewide percentage increased slightly from 61.4 percent at the same point midway through the prior year. Since FFY 2002, the annual percent of cases with a collection of current support has increased gradually close to five percent statewide, from 61.7 percent to 66.5 percent in FFY 2005.

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<sup>6</sup> The performance level for this measure is calculated from data reported on the CS 1257 Report, line 45 (Cases Paying towards Current Support in the FFY), divided by line 44 (Cases with Current Support Due).



STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2005 - MARCH 2006

PERCENT OF CASES WITH A COLLECTION OF CURRENT SUPPORT  
SEMI-ANNUAL FFY 2006 REPORT

	Cases with an Order for Current Support	Cases Paying Current Support	Percent of Cases with a Collection of Current Support
STATEWIDE	661,650	413,932	62.6%
Alameda	20,281	15,391	75.9
Alpine	32	24	75.0
Amador	796	606	76.1
Butte	5,042	3,383	67.1
Calaveras	921	635	68.9
Colusa	568	419	73.8
Contra Costa	13,242	8,895	67.2
Del Norte	1,158	764	66.0
El Dorado	3,183	2,330	73.2
Fresno	25,136	16,469	65.5
Glenn	942	610	64.8
Humboldt	3,730	2,821	75.6
Imperial	5,688	3,381	59.4
Inyo	628	458	72.9
Kern	20,782	13,087	63.0
Kings	4,218	3,019	71.6
Lake	1,777	1,111	62.5
Lassen	897	597	66.6
Los Angeles	159,343	86,978	54.6
Madera	3,447	2,327	67.5
Marin	2,114	1,659	78.5
Mariposa	466	350	75.1
Mendocino	2,425	1,572	64.8
Merced	9,694	6,268	64.7
Modoc	315	217	68.9
Mono	206	156	75.7
Monterey	9,290	6,362	68.5
Napa	2,383	1,677	70.4
Nevada	1,680	1,172	69.8
Orange	41,685	27,938	67.0
Placer	4,254	3,008	70.7
Plumas	646	489	75.7
Riverside	35,744	20,752	58.1
Sacramento	34,304	20,712	60.4
San Benito	1,199	726	60.6
San Bernardino	45,321	27,008	59.6
San Diego	50,107	30,550	61.0
San Francisco	8,308	5,832	70.2
San Joaquin	15,579	9,924	63.7
San Luis Obispo	3,754	3,025	80.6
San Mateo	6,606	4,818	72.9
Santa Barbara	7,526	5,493	73.0
Santa Clara	24,226	14,971	61.8
Santa Cruz	4,019	2,591	64.5
Shasta	6,045	4,058	67.1
Sierra	81	63	77.8
Siskiyou	1,700	1,199	70.5
Solano	9,689	6,626	68.4
Sonoma	7,853	5,704	72.6
Stanislaus	13,436	8,827	65.7
Sutter	2,306	1,589	68.9
Tehama	2,092	1,390	66.4
Trinity	403	267	66.3
Tulare	13,209	8,928	67.6
Tuolumne	1,554	1,155	74.3
Ventura	13,818	9,839	71.2
Yolo	3,834	2,485	64.8
Yuba	1,968	1,227	62.3
Regionalized LCSA's			
Alpine/Amador/Calaveras	1,749	1,265	72.3
Inyo/Mono	834	614	73.6
Santa Cruz/San Benito	5,218	3,317	63.6
Sierra/Nevada	1,761	1,235	70.1
Siskiyou/Modoc	2,015	1,416	70.3

SOURCE: CS 1257 Lines 44 and 45

**State  
Performance  
Measures****AVERAGE AMOUNT COLLECTED  
PER CASE WITH COLLECTIONS**

This performance measure determines the average amount collected per case for all cases with a collection. The measure represents the unduplicated annual count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.<sup>7</sup>

California's total child support collected and distributed during the FFY 2006 semi-annual report period reached \$1.1 billion. When applying the 646,704 cases with a collection, the state averaged \$1,723 collected per case, an increase of \$39 per case collected from at the same point in the prior year.

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<sup>7</sup> The performance level for this measure is calculated from data reported on the annual OCSE 157 Report, line 25 (Total Amount of Support Distributed as Current Support During the Fiscal Year) and line 27 (Total Amount of Support Distributed as Arrears During the Fiscal Year) divided by line 18 (Cases with Collections During the Federal Fiscal Year).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2005 - MARCH 2006

**AVERAGE AMOUNT COLLECTED PER CASE FOR ALL CASES WITH A COLLECTION  
SEMI-ANNUAL FFY 2006 REPORT**

	Total Child Support Distributed	Cases with Collections	Average Amount Collected per Case for All Cases with a Collection
STATEWIDE	1,114,055,268	646,704	\$1,723
Alameda	44,306,858	24,109	1,838
Alpine	91,444	63	1,451
Amador	1,567,714	960	1,633
Butte	8,558,149	6,828	1,253
Calaveras	1,516,654	1,121	1,353
Colusa	916,597	577	1,589
Contra Costa	27,764,468	14,403	1,928
Del Norte	1,598,553	1,462	1,093
El Dorado	6,808,182	4,251	1,602
Fresno	39,287,469	28,632	1,372
Glenn	1,230,062	954	1,289
Humboldt	6,504,283	4,536	1,434
Imperial	7,597,558	4,733	1,605
Inyo	1,182,716	785	1,507
Kern	31,808,093	20,960	1,518
Kings	6,706,617	4,796	1,398
Lake	2,866,500	2,140	1,339
Lassen	1,357,924	1,051	1,292
Los Angeles	238,801,447	125,791	1,898
Madera	4,876,791	3,510	1,389
Marin	5,658,499	2,284	2,477
Mariposa	747,081	553	1,351
Mendocino	3,575,346	2,807	1,274
Merced	13,682,701	9,036	1,514
Modoc	424,252	390	1,088
Mono	432,536	241	1,795
Monterey	17,151,216	9,424	1,820
Napa	5,285,062	2,779	1,902
Nevada	3,552,218	2,012	1,766
Orange	84,301,748	40,444	2,084
Placer	8,711,243	4,774	1,825
Plumas	1,068,440	812	1,316
Riverside	61,293,061	34,857	1,758
Sacramento	52,222,003	32,515	1,606
San Benito	1,953,576	1,327	1,472
San Bernardino	71,072,077	39,482	1,800
San Diego	78,938,233	46,763	1,688
San Francisco	15,662,698	10,341	1,515
San Joaquin	24,943,480	15,368	1,623
San Luis Obispo	7,076,374	4,159	1,701
San Mateo	14,182,975	7,188	1,973
Santa Barbara	13,369,974	8,298	1,611
Santa Clara	49,727,648	25,831	1,925
Santa Cruz	7,895,958	4,133	1,910
Shasta	9,940,984	7,643	1,301
Sierra	145,036	113	1,284
Siskiyou	2,517,106	2,065	1,219
Solano	18,194,741	10,572	1,721
Sonoma	15,355,417	9,532	1,611
Stanislaus	22,565,038	14,199	1,589
Sutter	4,430,805	2,929	1,513
Tehama	3,236,204	2,378	1,361
Trinity	649,685	515	1,262
Tulare	19,369,386	15,299	1,266
Tuolumne	3,000,431	1,904	1,576
Ventura	26,404,055	14,995	1,761
Yolo	6,565,430	4,648	1,413
Yuba	3,404,475	2,432	1,400
Regionalized LCSA's			
Alpine/Amador/Calaveras	3,175,812	2,144	1,481
Inyo/Mono	1,615,252	1,026	1,574
Santa Cruz/San Benito	9,849,535	5,460	1,804
Sierra/Nevada	3,697,254	2,125	1,740
Siskiyou/Modoc	2,941,358	2,455	1,198

SOURCE: CS 1257 Line 18, 25, 27

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2005 - MARCH 2006

**TOTAL CHILD SUPPORT COLLECTIONS  
SEMI-ANNUAL FFY 2006 REPORT**

	Total Distributed Collections	Distributed Collections - Current	Distributed Collections - Former	Distributed Collections - Never
STATEWIDE	\$1,114,055,268	\$146,114,407	\$536,290,433	\$431,650,429
Alameda	44,306,858	5,071,090	23,079,432	16,156,337
Alpine	91,444	1,191	38,810	51,444
Amador	1,567,714	184,055	787,394	596,265
Butte	8,558,149	1,379,614	5,078,344	2,100,191
Calaveras	1,516,654	207,907	895,828	412,919
Colusa	916,597	130,749	462,201	323,647
Contra Costa	27,764,468	3,612,956	12,640,596	11,510,915
Del Norte	1,598,553	280,015	957,167	361,370
El Dorado	6,808,182	736,789	3,263,359	2,808,034
Fresno	39,287,469	8,515,658	23,052,331	7,719,480
Glenn	1,230,062	184,889	656,551	388,621
Humboldt	6,504,283	1,018,132	3,485,283	2,000,868
Imperial	7,597,558	1,395,740	2,641,685	3,560,134
Inyo	1,182,716	64,420	620,509	497,787
Kern	31,808,093	7,780,947	14,865,593	9,161,553
Kings	6,706,617	1,090,686	3,697,282	1,918,649
Lake	2,866,500	421,550	1,930,953	513,996
Lassen	1,357,924	192,973	791,138	373,812
Los Angeles	238,801,447	27,877,287	113,055,964	97,868,196
Madera	4,876,791	1,104,993	2,454,878	1,316,920
Marin	5,658,499	503,970	1,698,418	3,456,111
Mariposa	747,081	77,536	411,525	258,020
Mendocino	3,575,346	804,474	1,652,723	1,118,148
Merced	13,682,701	2,532,978	7,539,890	3,609,833
Modoc	424,252	55,524	259,727	109,001
Mono	432,536	18,263	168,335	245,937
Monterey	17,151,216	2,012,227	8,963,681	6,175,308
Napa	5,285,062	336,500	2,237,828	2,710,735
Nevada	3,552,218	313,813	2,023,948	1,214,457
Orange	84,301,748	5,109,347	30,127,684	49,064,717
Placer	8,711,243	633,487	3,556,547	4,521,209
Plumas	1,068,440	122,876	692,317	253,248
Riverside	61,293,061	10,025,007	28,850,575	22,417,479
Sacramento	52,222,003	8,589,745	28,721,034	14,911,224
San Benito	1,953,576	310,226	1,105,409	537,941
San Bernardino	71,072,077	10,009,847	34,869,796	26,192,434
San Diego	78,938,233	7,129,646	32,451,882	39,356,705
San Francisco	15,662,698	2,108,373	7,737,235	5,817,090
San Joaquin	24,943,480	3,923,625	11,349,575	9,670,280
San Luis Obispo	7,076,374	977,623	3,660,530	2,438,220
San Mateo	14,182,975	1,139,144	5,299,356	7,744,475
Santa Barbara	13,369,974	1,694,424	6,176,319	5,499,231
Santa Clara	49,727,648	6,607,681	26,368,965	16,751,002
Santa Cruz	7,895,958	910,179	3,839,179	3,146,600
Shasta	9,940,984	1,539,812	5,141,304	3,259,868
Sierra	145,036	19,274	90,619	35,143
Siskiyou	2,517,106	338,407	1,517,629	661,070
Solano	18,194,741	2,166,829	9,971,594	6,056,318
Sonoma	15,355,417	1,475,332	8,308,619	5,571,466
Stanislaus	22,565,038	3,515,505	12,651,137	6,398,395
Sutter	4,430,805	506,281	2,698,849	1,225,675
Tehama	3,236,204	580,840	1,818,625	836,739
Trinity	649,685	78,343	460,226	111,116
Tulare	19,369,386	3,986,404	11,794,904	3,588,078
Tuolumne	3,000,431	298,919	1,484,161	1,217,351
Ventura	26,404,055	2,958,242	10,847,102	12,598,711
Yolo	6,565,430	856,193	3,331,408	2,377,828
Yuba	3,404,475	595,867	1,956,480	852,128
Regionalized LCSAs				
Alpine/Amador/Calaveras	3,175,812	393,153	1,722,031	1,060,628
Inyo/Mono	1,615,252	82,684	788,845	743,724
Santa Cruz/San Benito	9,849,535	1,220,406	4,944,588	3,684,541
Sierra/Nevada	3,697,254	333,087	2,114,567	1,249,600
Siskiyou/Modoc	2,941,358	393,931	1,777,356	770,071

SOURCE: CS 1257 Lines 25 and 27

**State  
Performance  
Measures****PERCENT OF CASES WITH A  
SUPPORT ORDER ESTABLISHED**

This performance measure determines the number of cases that had a child support order established during the report period,<sup>8</sup> compared to the number of cases open at the end of the period requiring establishment of a support order.

Overall, California established support orders in 10.9 percent of cases needing an order during the first two quarters of FFY 2006. This equates to the establishment of almost 45,279 support orders during the reporting period, a decrease of approximately two percent at the end of March, 2005. Since FFY 2002 however, the statewide average on this measure has increased by approximately 12 percent. The annual percentage of 24.8 in FFY 2005 was unchanged from the prior year, with the exception of minor shifts within the individual LCSAs. California has historically exceeded other states on the rate of support order establishment when measured as a percentage of the total caseload.

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<sup>8</sup> The performance level for this measure is calculated from data reported on the annual OCSE 157 Report, line 17, (Cases with Orders Established During the FFY), divided by line 12 (Cases Open at the end of the year requiring services to establish an order, which includes cases needing an order from prior years).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2005 - MARCH 2006

PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD  
SEMI-ANNUAL FFY 2006 REPORT

	Cases Requiring a Support Order	Cases with Support Orders Established During Report Period	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During Report Period
STATEWIDE	415,913	45,279	370,634	10.9%
Alameda	5,249	1,271	3,978	24.2
Alpine	14	8	6	57.1
Amador	210	73	137	34.8
Butte	3,185	305	2,880	9.6
Calaveras	322	87	235	27.0
Colusa	170	37	133	21.8
Contra Costa	6,617	1,362	5,255	20.6
Del Norte	399	137	262	34.3
El Dorado	867	186	681	21.5
Fresno	16,666	1,867	14,799	11.2
Glenn	444	110	334	24.8
Humboldt	1,074	391	683	36.4
Imperial	2,872	418	2,454	14.6
Inyo	163	57	106	35.0
Kern	13,494	532	12,962	3.9
Kings	1,816	489	1,327	26.9
Lake	1,094	149	945	13.6
Lassen	390	78	312	20.0
Los Angeles	128,914	11,486	117,428	8.9
Madera	1,629	396	1,233	24.3
Marin	494	118	376	23.9
Mariposa	133	41	92	30.8
Mendocino	1,367	171	1,196	12.5
Merced	5,301	952	4,349	18.0
Modoc	110	40	70	36.4
Mono	80	23	57	28.8
Monterey	4,431	531	3,900	12.0
Napa	828	191	637	23.1
Nevada	754	117	637	15.5
Orange	21,739	2,038	19,701	9.4
Placer	1,403	303	1,100	21.6
Plumas	142	44	98	31.0
Riverside	29,253	1,961	27,292	6.7
Sacramento	20,065	4,348	15,717	21.7
San Benito	610	141	469	23.1
San Bernardino	52,541	2,141	50,400	4.1
San Diego	24,921	1,176	23,745	4.7
San Francisco	4,022	534	3,488	13.3
San Joaquin	10,054	1,789	8,265	17.8
San Luis Obispo	586	277	309	47.3
San Mateo	2,350	469	1,881	20.0
Santa Barbara	4,519	685	3,834	15.2
Santa Clara	13,760	2,142	11,618	15.6
Santa Cruz	1,716	371	1,345	21.6
Shasta	2,998	368	2,630	12.3
Sierra	20	7	13	35.0
Siskiyou	429	99	330	23.1
Solano	2,959	476	2,483	16.1
Sonoma	2,255	469	1,786	20.8
Stanislaus	5,793	742	5,051	12.8
Sutter	890	159	731	17.9
Tehama	840	232	608	27.6
Trinity	212	35	177	16.5
Tulare	5,565	1,354	4,211	24.3
Tuolumne	459	138	321	30.1
Ventura	3,126	712	2,414	22.8
Yolo	1,604	257	1,347	16.0
Yuba	1,995	189	1,806	9.5
Regionalized LCSA's				
Alpine/Amador/Calaveras	546	168	714	30.8
Inyo/Mono	243	80	323	32.9
Santa Cruz/San Benito	2,326	512	2,838	22.0
Sierra/Nevada	774	124	898	16.0
Siskiyou/Modoc	539	139	678	25.8

SOURCE: CS 1257 Lines 12 and 17

## PERCENT OF ALLEGED OBLIGORS SERVED WITH A SUMMONS AND COMPLAINT TO ESTABLISH ORDERS

### State Performance Measures

The purpose of this performance measure is to determine the percent of alleged fathers or obligors served with a Summons and Complaint to establish paternity or a support order.<sup>9</sup> The court process requires that the alleged father or obligor must be served with a Summons and Complaint (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

During the semi-annual report period for FFY 2006, of the approximately 415,913 cases requiring an order, there were 57,250 alleged fathers or obligors served with a summons and complaint. The percent of cases served with a summons and complaint represents 13.8 percent of the cases requiring an order, a 1.5 percent decrease from the same point midway through FFY 2005. Beginning in FFY 2002, annual improvement on this measure has been minimal, remaining almost unchanged in 2003, only increasing 3 percent in 2004, and decreasing 7 percent in 2005.

<sup>9</sup> The performance level for this measure is calculated from data reported on the CS 1257 Report, line 43 (Number of Alleged Fathers and/or Obligor Successfully served with a Summons & Complaint During the Federal Fiscal Year) divided by the sum of line 17, (Cases with a Support Order Established at the End of the Year), and line 12 (Cases Open at the end of the years requiring services to establish an order, which includes cases needing an order from prior years).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2005 - MARCH 2006

**SUCCESSFUL SERVICE OF SUMMONS AND COMPLAINT  
SEMI-ANNUAL FFY 2006 REPORT**

	Cases Requiring a Support Order	Alleged Fathers Served with a Summons and Complaint (S&C)	Percent of Cases Requiring a Support Order with Alleged Father Served with a S&C
STATEWIDE	415,913	57,250	13.8%
Alameda	5,249	1,388	26.4
Alpine	14	5	35.7
Amador	210	69	32.9
Butte	3,185	335	10.5
Calaveras	322	117	36.3
Colusa	170	41	24.1
Contra Costa	6,617	1,299	19.6
Del Norte	399	170	42.6
El Dorado	867	271	31.3
Fresno	16,666	2,497	15.0
Glenn	444	99	22.3
Humboldt	1,074	388	36.1
Imperial	2,872	507	17.7
Inyo	163	59	36.2
Kern	13,494	995	7.4
Kings	1,816	588	32.4
Lake	1,094	165	15.1
Lassen	390	89	22.8
Los Angeles	128,914	15,303	11.9
Madera	1,629	357	21.9
Marin	494	170	34.4
Mariposa	133	52	39.1
Mendocino	1,367	241	17.6
Merced	5,301	1,174	22.1
Modoc	110	37	33.6
Mono	80	26	32.5
Monterey	4,431	821	18.5
Napa	828	207	25.0
Nevada	754	122	16.2
Orange	21,739	2,955	13.6
Placer	1,403	267	19.0
Plumas	142	53	37.3
Riverside	29,253	2,297	7.9
Sacramento	20,065	4,291	21.4
San Benito	610	171	28.0
San Bernardino	52,541	3,555	6.8
San Diego	24,921	1,722	6.9
San Francisco	4,022	783	19.5
San Joaquin	10,054	2,116	21.0
San Luis Obispo	586	273	46.6
San Mateo	2,350	540	23.0
Santa Barbara	4,519	657	14.5
Santa Clara	13,760	2,490	18.1
Santa Cruz	1,716	447	26.0
Shasta	2,998	391	13.0
Sierra	20	7	35.0
Siskiyou	429	141	32.9
Solano	2,959	801	27.1
Sonoma	2,255	629	27.9
Stanislaus	5,793	1,189	20.5
Sutter	890	171	19.2
Tehama	840	243	28.9
Trinity	212	33	15.6
Tulare	5,565	1,661	29.8
Tuolumne	459	180	39.2
Ventura	3,126	1,034	33.1
Yolo	1,604	294	18.3
Yuba	1,995	267	13.4
Regionalized LCSA's			
Alpine/Amador/Calaveras	546	191	35.0
Inyo/Mono	243	85	35.0
Santa Cruz/San Benito	2,326	618	26.6
Sierra/Nevada	774	129	16.7
Siskiyou/Modoc	539	178	33.0

SOURCE: CS 1257 Lines 12, 17, 43



**State  
Performance  
Measures****PERCENT OF CASES WITH MEDICAL SUPPORT ORDERED**

The performance measure for Cases with a Medical Support Order determines the percent of cases in the child support caseload for which medical support had been ordered.<sup>10</sup>

During the FFY 2006 semiannual report period, California LCSAs established medical support orders for 70.6 percent of cases with support orders established. This performance level represents approximately one million cases with medical support ordered, compared to 1.4 million cases with support orders established.

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<sup>10</sup> The performance level for this measure is calculated from data reported on the annual OCSE 157 Report, line 21, (Cases at the End of the Month where Medical Support is Ordered) divided by, line 2, (Cases Open at the End of the Fiscal Year with Support Orders Established). Current Assistance, Former Assistance and Never Assistance cases, as well as cases that are closed during the FFY are included in this measure.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2005 - MARCH 2006

**PERCENT OF CASES WITH MEDICAL SUPPORT ORDERS  
SEMI-ANNUAL FFY 2006 REPORT**

	Cases with Support Orders Established	Cases with Medical Support Ordered	Percent of Cases with Support Orders Established with Medical Support
STATEWIDE	1,412,812	998,058	70.6%
Alameda	38,349	26,301	68.6
Alpine	130	78	60.0
Amador	1,719	844	49.1
Butte	13,312	8,091	60.8
Calaveras	2,081	1,174	56.4
Colusa	910	697	76.6
Contra Costa	34,336	24,421	71.1
Del Norte	2,970	2,094	70.5
El Dorado	7,072	4,652	65.8
Fresno	59,077	45,601	77.2
Glenn	1,960	1,479	75.5
Humboldt	8,239	6,386	77.5
Imperial	10,298	7,973	77.4
Inyo	1,418	813	57.3
Kern	47,208	36,726	77.8
Kings	10,110	7,514	74.3
Lake	4,674	2,966	63.5
Lassen	2,091	1,473	70.4
Los Angeles	356,043	239,117	67.2
Madera	6,239	4,929	79.0
Marin	3,398	2,593	76.3
Mariposa	900	710	78.9
Mendocino	5,452	4,009	73.5
Merced	17,569	14,301	81.4
Modoc	742	530	71.4
Mono	414	307	74.2
Monterey	17,523	13,207	75.4
Napa	4,870	3,121	64.1
Nevada	3,783	2,519	66.6
Orange	78,091	56,917	72.9
Placer	8,579	5,974	69.6
Plumas	1,333	930	69.8
Riverside	75,935	56,902	74.9
Sacramento	67,391	49,672	73.7
San Benito	2,721	1,599	58.8
San Bernardino	98,747	78,790	79.8
San Diego	98,104	65,720	67.0
San Francisco	21,838	14,102	64.6
San Joaquin	30,734	23,323	75.9
San Luis Obispo	6,006	4,920	81.9
San Mateo	12,609	8,898	70.6
Santa Barbara	15,526	11,221	72.3
Santa Clara	53,237	35,394	66.5
Santa Cruz	8,384	4,329	51.6
Shasta	14,708	9,173	62.4
Sierra	187	127	67.9
Siskiyou	3,770	2,700	71.6
Solano	20,005	14,906	74.5
Sonoma	16,096	10,282	63.9
Stanislaus	29,939	18,944	63.3
Sutter	5,726	3,840	67.1
Tehama	4,799	3,113	64.9
Trinity	1,060	636	60.0
Tulare	32,282	20,466	63.4
Tuolumne	3,399	2,332	68.6
Ventura	23,889	17,998	75.3
Yolo	9,243	6,514	70.5
Yuba	5,587	3,710	66.4
Regionalized LCSA's			
Alpine/Amador/Calaveras	3,930	2,096	53.3
Inyo/Mono	1,832	1,120	61.1
Santa Cruz/San Benito	11,105	5,928	53.4
Sierra/Nevada	3,970	2,646	66.6
Siskiyou/Modoc	4,512	3,230	71.6

SOURCE: CS 1257 Lines 2 and 21

\*Cases with Arrears Only Orders, which cannot contain a provision for Medical Support, are included in Cases with Support Orders Established causing the Percent of Cases with Medical Support to be understated.

**COMPARISON OF RECEIVED COMPLAINTS TO CASELOAD****State  
Performance  
Measures**

This performance measure shows a comparison of complaints to the caseload for each county.<sup>11</sup> The purpose of this information is to assess effectiveness of case management for each county's Child Support Program. The comparison utilizes county caseload and complaints per 1,000 cases.

AB 472 required the establishment of a uniform complaint resolution process within the LCSA's. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). CRTS is web based and all LCSAs are required to use CRTS to enter complaint data.

Between October 2005 and March 2006, there were a total of only 307 complaints filed and recorded in the DCSS CRTS for the approximately 1.7 million open child support cases. While this represents only half of the 2006 federal fiscal year, it is in line with significant statewide decreases in complaints filed in recent years. Complaints decreased by more than 29 percent from FFY 2004 to FFY 2005, and almost 42 percent from FFY 2003 through FFY 2005.

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<sup>11</sup> Complaint information is based on the Complaint and Resolution Tracking System (CRTS) and caseload from data reported on the annual OCSE 157 Report, line 1 (IV-D Cases Open at the End of the FFY).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY DEPARTMENT OF CHILD SUPPORT SERVICES  
 CHILD SUPPORT PROGRAM STATISTICS OCTOBER 2005 - MARCH 2006

COMPARISON OF RECEIVED COMPLAINTS TO CASELOAD  
 SEMI-ANNUAL FFY 2006 REPORT

	Cases	Number of Complaints	Complaints per 1000 Cases
STATEWIDE	1,767,087	307	
Alameda	41,963	1	0.0
Alpine	135	0	0.0
Amador	1,842	0	0.0
Butte	15,977	1	0.1
Calaveras	2,308	1	0.4
Colusa	1,033	0	0.0
Contra Costa	39,092	2	0.1
Del Norte	3,210	2	0.6
El Dorado	7,716	1	0.1
Fresno	72,221	14	0.2
Glenn	2,269	0	0.0
Humboldt	8,894	0	0.0
Imperial	12,575	3	0.2
Inyo	1,519	0	0.0
Kern	59,473	6	0.1
Kings	11,331	0	0.0
Lake	5,581	0	0.0
Lassen	2,384	1	0.4
Los Angeles	473,471	172	0.4
Madera	7,391	1	0.1
Marin	3,752	1	0.3
Mariposa	989	0	0.0
Mendocino	6,555	0	0.0
Merced	21,560	0	0.0
Modoc	810	1	1.2
Mono	468	0	0.0
Monterey	21,007	3	0.1
Napa	5,559	0	0.0
Nevada	4,398	0	0.0
Orange	97,792	7	0.1
Placer	9,619	1	0.1
Plumas	1,427	0	0.0
Riverside	100,663	17	0.2
Sacramento	81,989	14	0.2
San Benito	3,131	0	0.0
San Bernardino	145,731	20	0.1
San Diego	121,849	11	0.1
San Francisco	25,092	0	0.0
San Joaquin	38,695	7	0.2
San Luis Obispo	6,302	1	0.2
San Mateo	14,339	1	0.1
Santa Barbara	18,962	2	0.1
Santa Clara	63,995	1	0.0
Santa Cruz	9,643	0	0.0
Shasta	17,102	1	0.1
Sierra	199	0	0.0
Siskiyou	4,078	0	0.0
Solano	22,324	0	0.0
Sonoma	17,827	1	0.1
Stanislaus	34,396	7	0.2
Sutter	6,461	0	0.0
Tehama	5,364	0	0.0
Trinity	1,223	0	0.0
Tulare	36,017	2	0.1
Tuolumne	3,709	0	0.0
Ventura	26,019	2	0.1
Yolo	10,467	1	0.1
Yuba	7,189	1	0.1
Regionalized LCSA's			
Alpine/Amador/Calaveras	4,285	1	0.2
Inyo/Mono	1,987	0	0.0
Santa Cruz/San Benito	12,774	0	0.0
Sierra/Nevada	4,597	0	0.0
Siskiyou/Modoc	4,888	1	0.2

SOURCE: CS 1257 Line 1 and the Complaint Resolution Tracking System (CRTS)  
 Complaint Activity Report for March 2006 (as of 4-24-2006)

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2005 - MARCH 2006

**COMPARISON OF STATE PERFORMANCE MEASURES - PREVIOUS YEAR  
PERCENT OF COLLECTIONS OF CURRENT SUPPORT**

	Percent of Cases with a Collection of Current Support		Average Amount Collected per Case for All Cases with a Collection		Percent of Cases with a Support Order Established During Report Period		Percent of Cases Requiring a Support Order with Alleged Father Served with a S&C		Percent of Cases with Support Orders Established with Medical Support*		Complaints per 1000 Cases	
	Mar05	Mar06	Mar05	Mar06	Mar05	Mar06	Mar05	Mar06	Mar05	Mar06	Mar05	Mar06
STATEWIDE	61.4%	62.6%	\$ 1,684	\$ 1,723	13.0%	10.9%	15.3%	13.8%	72.1%	70.6%		
Alameda	73.8	75.9	1,816	1,838	24.3	24.2	27.4	26.4	65.7	68.6	0.1	0.0
Alpine	56.8	75.0	1,335	1,451	17.6	57.1	41.2	35.7	58.1	60.0	0.0	0.0
Amador	72.8	76.1	1,647	1,633	36.3	34.8	44.2	32.9	53.3	49.1	0.0	0.0
Butte	66.3	67.1	1,274	1,253	10.9	9.6	8.7	10.5	60.8	60.8	0.1	0.1
Calaveras	65.4	68.9	1,411	1,353	33.1	27.0	35.8	36.3	53.7	56.4	0.0	0.4
Colusa	75.9	73.8	1,505	1,589	22.1	21.8	23.2	24.1	77.8	76.6	0.0	0.0
Contra Costa	65.3	67.2	1,915	1,928	16.2	20.6	17.1	19.6	68.0	71.1	0.1	0.1
Del Norte	69.9	66.0	1,084	1,093	20.6	34.3	34.1	42.6	66.8	70.5	0.0	0.6
El Dorado	73.7	73.2	1,546	1,602	29.9	21.5	33.8	31.3	66.3	65.8	0.0	0.1
Fresno	65.4	65.5	1,348	1,372	12.4	11.2	17.4	15.0	77.5	77.2	0.1	0.2
Glenn	66.9	64.8	1,253	1,289	20.8	24.8	23.2	22.3	73.6	75.5	0.0	0.0
Humboldt	74.5	75.6	1,416	1,434	33.6	36.4	38.5	36.1	77.5	77.5	0.0	0.0
Imperial	60.5	59.4	1,541	1,605	17.1	14.6	18.7	17.7	80.9	77.4	0.1	0.2
Inyo	69.0	72.9	1,383	1,507	33.0	35.0	35.5	36.2	63.5	57.3	0.0	0.0
Kern	63.0	63.0	1,456	1,518	18.0	3.9	20.2	7.4	82.2	77.8	0.1	0.1
Kings	71.0	71.6	1,294	1,398	25.2	26.9	32.4	32.4	73.5	74.3	0.0	0.0
Lake	61.9	62.5	1,361	1,339	14.2	13.6	15.4	15.1	58.0	63.5	0.0	0.0
Lassen	67.7	66.6	1,273	1,292	17.5	20.0	23.5	22.8	64.8	70.4	0.0	0.4
Los Angeles	51.8	54.6	1,881	1,898	9.9	8.9	14.3	11.9	66.9	67.2	0.4	0.4
Madera	65.2	67.5	1,247	1,389	23.4	24.3	23.9	21.9	79.0	79.0	0.0	0.1
Marin	78.7	78.5	2,448	2,477	21.6	23.9	25.0	34.4	77.6	76.3	0.0	0.3
Mariposa	71.3	75.1	1,466	1,351	39.6	30.8	40.3	39.1	79.2	78.9	0.0	0.0
Mendocino	67.4	64.8	1,222	1,274	18.9	12.5	20.4	17.6	70.7	73.5	0.0	0.0
Merced	65.9	64.7	1,485	1,514	17.8	18.0	20.5	22.1	81.4	81.4	0.1	0.0
Modoc	69.6	68.9	1,163	1,088	30.6	36.4	34.3	33.6	72.4	71.4	0.0	1.2
Mono	79.6	75.7	1,625	1,795	30.9	28.8	36.8	32.5	73.5	74.2	0.0	0.0
Monterey	68.5	68.5	1,772	1,820	14.6	12.0	16.5	18.5	74.3	75.4	0.0	0.1
Napa	70.5	70.4	1,739	1,902	15.8	23.1	15.6	25.0	62.8	64.1	0.0	0.0
Nevada	69.4	69.8	1,758	1,766	13.3	15.5	16.5	16.2	55.1	66.6	0.8	0.0
Orange	66.5	67.0	2,070	2,084	13.0	9.4	15.5	13.6	72.4	72.9	0.1	0.1
Placer	71.1	70.7	1,825	1,825	11.2	21.6	13.4	19.0	69.9	69.6	0.0	0.1
Plumas	72.8	75.7	1,218	1,316	30.3	31.0	35.5	37.3	72.1	69.8	0.0	0.0
Riverside	59.8	58.1	1,655	1,758	15.3	6.7	13.8	7.9	91.6	74.9	0.1	0.2
Sacramento	59.9	60.4	1,601	1,606	20.1	21.7	17.4	21.4	71.5	73.7	0.1	0.2
San Benito	63.8	60.6	1,446	1,472	10.0	23.1	10.2	28.0	56.5	58.8	0.0	0.0
San Bernardino	58.1	59.6	1,799	1,800	8.0	4.1	8.3	6.8	93.6	79.8	0.3	0.1
San Diego	57.9	61.0	1,581	1,688	5.7	4.7	7.2	6.9	68.6	67.0	0.1	0.1
San Francisco	68.4	70.2	1,546	1,515	17.8	13.3	24.7	19.5	59.0	64.6	0.0	0.0
San Joaquin	65.6	63.7	1,558	1,623	15.7	17.8	17.7	21.0	77.2	75.9	0.1	0.2
San Luis Obispo	77.3	80.6	1,550	1,701	48.6	47.3	45.4	46.6	82.0	81.9	0.1	0.2
San Mateo	73.3	72.9	1,861	1,973	24.4	20.0	25.5	23.0	70.8	70.6	0.1	0.1
Santa Barbara	73.9	73.0	1,634	1,611	11.6	15.2	16.5	14.5	71.8	72.3	0.0	0.1
Santa Clara	62.6	61.8	1,856	1,925	12.9	15.6	16.1	18.1	58.6	66.5	0.0	0.0
Santa Cruz	65.6	64.5	1,880	1,910	15.8	21.6	25.3	26.0	51.1	51.6	0.2	0.0
Shasta	69.9	67.1	1,304	1,301	18.5	12.3	16.2	13.0	63.0	62.4	0.2	0.1
Sierra	73.7	77.8	1,185	1,284	44.4	35.0	38.9	35.0	72.7	67.9	4.6	0.0
Siskiyou	68.9	70.5	1,316	1,219	34.2	23.1	43.4	32.9	71.6	71.6	0.0	0.0
Solano	67.6	68.4	1,630	1,721	22.6	16.1	35.3	27.1	75.4	74.5	0.2	0.0
Sonoma	71.4	72.6	1,618	1,611	23.8	20.8	30.4	27.9	63.0	63.9	0.0	0.1
Stanislaus	63.1	65.7	1,526	1,589	17.2	12.8	20.9	20.5	61.4	63.3	0.3	0.2
Sutter	69.1	68.9	1,408	1,513	14.2	17.9	19.0	19.2	66.3	67.1	0.1	0.0
Tehama	65.9	66.4	1,311	1,361	24.6	27.6	26.5	28.9	69.2	64.9	0.0	0.0
Trinity	68.6	66.3	1,273	1,262	3.9	16.5	8.7	15.6	60.7	60.0	0.0	0.0
Tulare	67.6	67.6	1,240	1,266	20.8	24.3	21.7	29.8	62.9	63.4	0.1	0.1
Tuolumne	71.4	74.3	1,666	1,576	26.3	30.1	37.3	39.2	66.7	68.6	0.0	0.0
Ventura	72.3	71.2	1,713	1,761	30.0	22.8	24.9	33.1	79.7	75.3	0.3	0.1
Yolo	61.6	64.8	1,488	1,413	12.7	16.0	14.4	18.3	71.6	70.5	0.1	0.1
Yuba	59.6	62.3	1,298	1,400	11.5	9.5	9.9	13.4	66.0	66.4	0.2	0.1
Regionalized LCSAs												
Amador/Alpine/Calaveras	68.5	72.3	1,516	1,481	33.9	30.8	39.2	35.0	53.7	53.3	0.0	0.2
Inyo/Mono	71.5	73.6	1,443	1,574	32.5	32.9	35.8	35.0	65.6	61.1	0.0	0.0
Santa Cruz/San Benito	65.2	63.6	1,774	1,804	14.3	22.0	21.7	26.6	52.4	53.4	0.1	0.0
Sierra/Nevada	69.6	70.1	1,727	1,740	13.9	16.0	16.8	16.7	65.5	66.6	1.0	0.0
Siskiyou/Modoc	69.0	70.3	1,294	1,198	33.4	25.8	41.3	33.0	71.7	71.6	0.0	0.2

SOURCE: CS 1257 Lines 1, 2, 12, 17, 18, 21, 25, 27, 43, 44, 45 and CRTS Complaint Activity Report

\*Cases with Arrears Only Orders, which cannot contain a provision for Medical Support, are included in Cases with Support Orders Established causing the Percent of Cases with Medical Support to be understated.