

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

P.O. Box 419064, Rancho Cordova, CA 95741-9064



February 15, 2005

TC LETTER: 05-03

CHILD SUPPORT TRAINING COORDINATORS**SUBJECT: REVISED REGIONAL TRAINING INFRASTRUCTURE**

On November 1, 2004, the Department of Child Support Services (DCSS) announced the restructure of the Regional Administrators' (RA) assignments from six to five regions. Historically, the Regional Training Infrastructure has been aligned with the RA regions.

DCSS supports aligning the local child support agencies (LCSA) training regions with the RA regional assignments and has also developed a more flexible approach to delivery of training. Various factors were considered in making these changes:

- LCSAs have reported that their budgets are not sufficient to cover increased costs of sending staff to training;
- LCSAs have reported that they would prefer to have the option, when available, to attend regional training at venues located closer to their offices;
- The current Regional Training Coordinators (RTCs) have developed training expertise and capabilities, such as videoconferencing, upon which many geographically isolated LCSAs rely;
- Maintaining alignment between the RA and training regions will provide consistency in addressing regional issues in the long term.

Effective immediately, the Regional Training Infrastructure is restructured from six to five regions to maintain full alignment with the RA regional assignments. To address the budgetary and capacity issues noted above, the Regional Training Infrastructure will accommodate LCSAs that prefer to access training outside their training region. For example, the El Dorado County LCSA may choose to preserve its travel budget by sending staff to training in the adjoining regional training site in Nevada County as opposed to traveling to the assigned regional training site in Fresno County.

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You will note that the revised regions now include two RTCs and training sites in Region One. The new Regional Training Infrastructure does not limit regions to only one RTC and regional training site. To successfully implement this approach, the RTCs are encouraged to establish and maintain clear lines of communication among themselves and with the training coordinators throughout the state. Additionally, it is recommended that the RTCs establish a process to track and disseminate training information throughout all regions of the state, such as through the CSDA website.

Attached for your information are the map of revised Regional Training Infrastructure and an updated list of contact information for the RTCs and TCs throughout the state. We hope the new Regional Training Infrastructure and flexibility benefits the trainers and trainees as we collectively proceed through final development and training rollout of CCSAS Version 1 Statewide Services (SWS) and CCSAS CSE Version 2.

Please contact Peg Taylor, Chief, DCSS Statewide Training Section at peg.taylor@dcss.ca.gov or at (916) 464-5236 if you have questions regarding this matter.

Thank you for your continued good work.

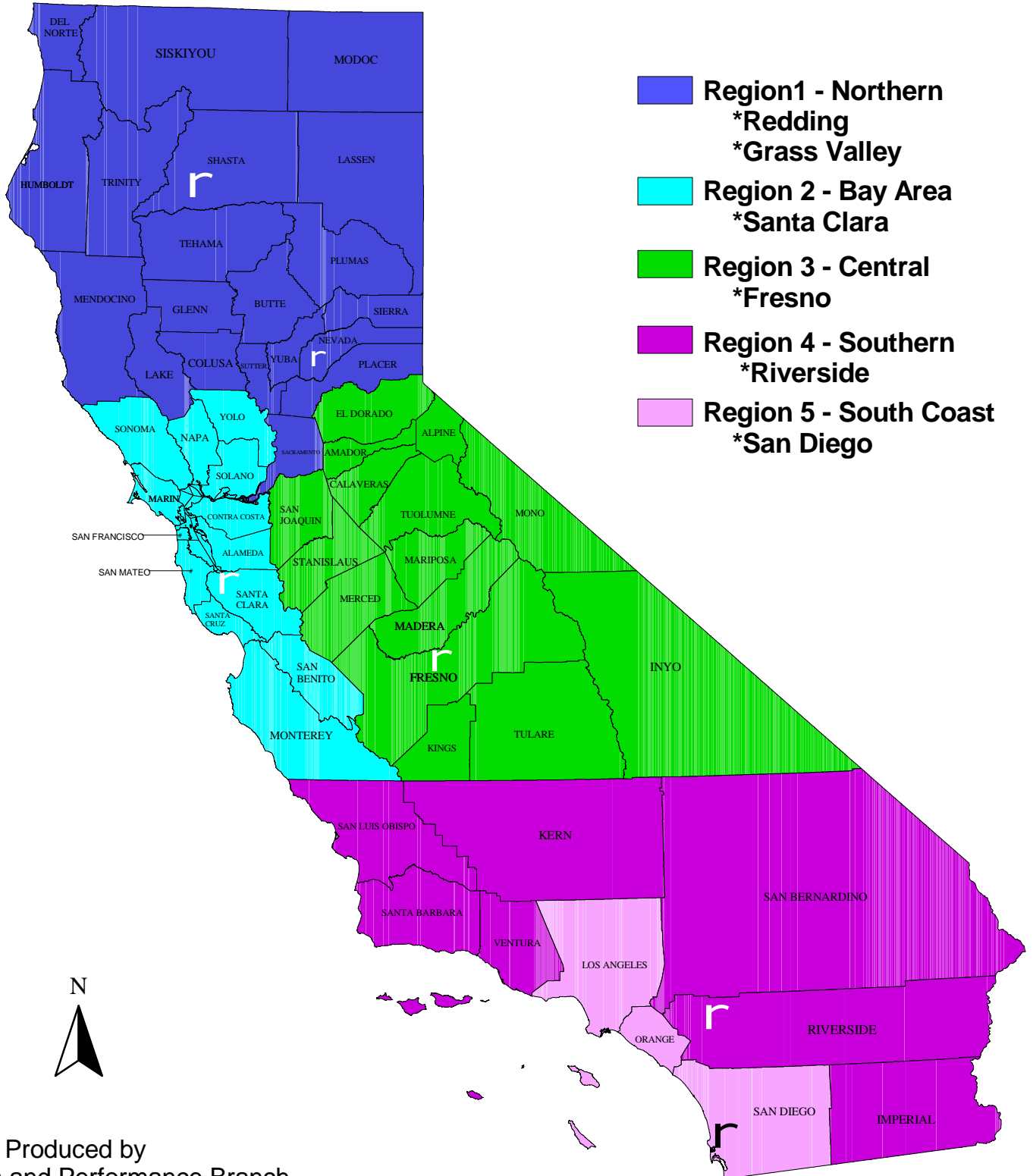
Sincerely,

VICTOR REA
Acting Chief
Policy Branch

cc IV-D Directors
Training Advisory Committee

Attachments: Regional Training Infrastructure Map
Training Coordinator Contacts

Regional Training Infrastructure



Map Produced by
 Data and Performance Branch
 Department of Child Support Service
 February 7, 2005

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February 2005**

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