

**CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES**

P.O. Box 419064, Rancho Cordova, CA 95741-9064



March 26, 2004

TC LETTER: 04-02

CHILD SUPPORT TRAINING COORDINATORS

SUBJECT: CHILD SUPPORT PROGRAM ORIENTATION SERVICES

Due to local needs, the San Diego County Department of Child Support Services has disbanded the Statewide Training Resource Unit (STRU) and its members have returned to the San Diego Local Child Support Agency (LCSA). As a result, the state DCSS Training and Procedures Unit has made the following changes:

**Child Support Program Orientation Point-of-Contact**

We have appointed Tim Hughes as the Child Support Program Orientation (CSPO) Point-of-Contact (POC). He is taking on the responsibility formerly held by Tara Goodman (STRU). Please give Mr. Hughes advance notice when scheduling CSPO presentations for new staff and CSPO training for trainer events.

**Child Support Program Orientation Request for Assistance Discontinued**

Due to budgetary constraints, including a ban on travel, at this time we are unable to continue the various on-site services such as mentoring, which were previously provided by the STRU. Please contact Mr. Hughes, at (916) 464-5516 or via email at [tim.hughes@dcss.ca.gov](mailto:tim.hughes@dcss.ca.gov) for any assistance that can be handled via telephone or other alternative means.

We appreciated the significant contributions the STRU has made to the statewide training program. Its members epitomize the high level of professionalism we all strive to achieve.

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If you have any questions, please contact Kelly York, Manager of the California Child Support Automation System Training Unit at (916) 464-5513 or [kelly.york@dcss.ca.gov](mailto:kelly.york@dcss.ca.gov).

Sincerely,

CARLOS RIVERA  
Acting Branch Chief  
Policy Branch

cc IV-D Directors  
Training Advisory Committee