

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

P.O. Box 419064, Rancho Cordova, CA 95741-9064



October 2, 2002

TC LETTER: 02-14

TO: CHILD SUPPORT TRAINING COORDINATORS

SUBJECT: FORMAT CHANGE TO CHILD SUPPORT SPECIALIST AND ATTORNEY
TRAINING NOVEMBER 2002

This memorandum is to announce a change to the format of the November Child Support Specialist and Attorney Training Event. This event will occur at the Westin, South Coast Plaza in Costa Mesa on November 5-8, 2002.

Initially, this was planned to be an advanced training event. However, due to the extraordinary need for beginning child support specialist (CSS) training, we have changed the format to two tracks of Beginning Child Support Specialist Training (100 slots available) and one track of Advanced Child Support Attorney Training (100 slots available).

Beginning Child Support Specialist Training Information

This training replaces the prior Beginning Family Support Officer College. It is appropriate for child support staff who have at least three months experience on the job and have completed orientation. The agenda includes such topics as confidentiality, intake, locate, enforcement, interviewing skills, case closure, customer service and UIFSA and more.

Advanced Child Support Attorney Training Information

This training replaces the prior Advanced Prosecutors College. It is appropriate for child support attorneys who have attended the Beginning Prosecutors College (now called the Beginning Child Support Attorney Training) and/or have at least one year of experience on the job. Minimum Continuing Legal Education credits are pending for this track. The agenda includes such topics as Ethics, Bankruptcy, Hot Appellate Issues, Tax Returns, UIFSA and State Hearings.



DO YOUR PART TO HELP CALIFORNIA SAVE ENERGY
For energy saving tips, visit the DCSS website at
www.childsup.cahwnet.gov

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Registration Information

The cost for both the CSS and Attorney tracks is \$300.00 per person. The Child Support Director's Association will be handling registration. Brochures for this event are attached. Registration is first come, first serve.

If you have questions regarding the registration or logistics for this event, please contact Natalie Dillon at (916) 446-6700 or Ndillon@csdaca.org. If you have questions regarding the curriculum, please contact Kim Krazynski, Manager, Training and Procedures Unit at (916) 464-5174 or Kim.Krazynski@dcss.ca.gov.

Sincerely,

SHAR SCHROEPFER, Chief
Policy Branch

cc: IV-D Directors
Training Advisory Committee

Shuttle

If you are interested in securing a shuttle to the Westin from the John Wayne Airport, the hotel provides a free shuttle service. Once you arrive at the airport in Orange County call the Westin shuttle service using the courtesy phones located in the shuttle area of the airport. The hotel's extension is listed on the phone. They will arrange for a shuttle to meet you within 20 minutes.

**SCHEDULE
Now!!
AVAILABILITY
IS FIRST COME,
FIRST SERVE.**

Parking

There is parking available at the Westin. The cost is \$10.00 per day to self park and \$15.00 per day for valet parking.



**Child Support
Directors Association**

925 L Street Suite 1402
Sacramento, CA 95814
(916) 446-6700
www.csdaca.org

November 5-8, 2002
The Westin, South Coast
Plaza, Costa Mesa,
California

**California
Department of Child
Support Services**

**Advanced Child
Support Attorney
Training**



DCSS Advanced Child Support Attorney Training

This training replaces the prior Advanced Prosecutors College. This event will be divided into two beginning child support specialist tracks and one advanced attorney track.

The Advanced Child Support Attorney Training is appropriate for child support attorneys who have attended a Beginning Prosecutors College and/or have at least one year of experience on the job.

The opening plenary session is designed to provide all participants with a consistent statewide overview of child support. Minimum Continuing Legal Education (MCLE) credits are pending for the attorney track. The Child Support Directors Association (CSDA) assisted in the planning of this event.

Morning and afternoon breaks will be provided daily. Lunch will be provided on Wednesday, for all other days, lunch will be on your own.

Please note that November 5, 2002 is Election Day. If you plan on voting, you may want to arrange for an absentee ballot.



The agenda for this training includes, but is not limited to, such topics as Ethics, Bankruptcy, Hot Appellate Issues, Tax Returns, UIFSA, and State Hearings.

Location

The Westin South Coast Plaza Orange County is located at 686 Anton Blvd., Costa Mesa, CA 92626. The hotel can be reached by phone at 714-540-2500 or by fax at 714-662-6608.

For room reservations please call 888-627-7213 and identify yourself as part of the Child Support Directors Association. The hotel has a block of deluxe guest rooms reserved at the rate of \$125 per night. The deadline for the special price is October 14, 2002.

Cancellation Policy:

Cancellations will not be accepted after October 21, 2002. After that date, registrants will be obligated to pay the full registration fee.

Travel Arrangements

Patterson Travel has arranged special air travel and rental car rates through the Child Support Directors Association for participants of Department of Child Support Services training events. To take advantage of these special savings, please call Patterson Travel, Business Travel Center, at 916-929-3565 or 800-748-6655. Press 1 to reach the first available agent. All costs for travel are expected to be paid by the individual county sending participants to this event.

DCSS

Advanced Child Support Attorney Training

Registration Form

Sign up for: **Price**
\$300.00

Attorney Track
(MCLE Credit Pending)

Please register online at www.csdaca.org. If you are unable to do so, please fax the registration form below to the attention of Natalie Dillon at **916-446-1199**.

| |
|-----------------------------|
| Name |
| County |
| Address |
| |
| |
| |
| Phone |
| E-mail |
| Contact Person |
| Contact Person phone number |

Please make checks payable to **CSDA**

Child Support Directors Association

925 L Street, Suite 1402
Sacramento, CA 95814

Phone: (916) 446-6700
Fax: (916) 446-1199
Email: ndillon@csdaca.org

Natalie Dillon (916) 446-6700 x101

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**November 5-8, 2002
The Westin, South Coast
Plaza, Costa Mesa,
California**

**California
Department of Child
Support Services**

**Beginning Child
Support
Specialist
Training**



DCSS Beginning Child Support Specialist Training

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Please note that November 5, 2002 is Election Day. If you plan on voting, you may want to arrange for an absentee ballot.



The agenda for this training includes, but is not limited to, such topics as Confidentiality, Intake, Locate, Complaint Resolution and State Hearings, Enforcement, Interviewing skills, Case Closure, UIFSA, and much, much more.

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Registration Form

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Price
\$300.00

Child Support Specialist

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Name _____

County _____

Address _____

Phone _____

E-mail _____

Contact Person _____

Contact Person phone number _____

Please make checks payable to CSDA

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Sacramento, CA 95814

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Natalie Dillon (916) 446-6700 x101