

CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES

P.O. Box 419064, Rancho Cordova, CA 95741-9064



April 12, 2002

TC LETTER NO: 02-05

TO: CHILD SUPPORT TRAINING COORDINATORS

SUBJECT: UPCOMING DCSS TRAINING FOR TRAINERS CERTIFICATION PROGRAM

The Department of Child Support Services' Training and Procedures Unit is pleased to announce the upcoming Department of Child Support Services (DCSS) Training for Trainers Certification Program. This five (5) day training event will be held at the Westin Hotel in Orange County Monday, June 10th through Friday June 14th. The curriculum used for this training is Office of Child Support Enforcement certified and will be facilitated by certified trainers.

Those individuals who complete the Training for Trainer Certification Program will be added to a statewide list of available certified trainers who will be utilized for future training presentations and curriculum development. Due to the diversity of training the department will conduct, we recommend individuals from diverse classifications, such as child support specialists, staff development trainers, attorneys, accountants, and customer service staff, participate in this training.

As you may recall, in December 2001, DCSS issued TC Letter 01-08 requesting the submission of nominees to attend the Training for Trainers Certification Program. We recognize time has elapsed, which may result in revisions to your original selection(s). Therefore, we have enclosed a complete list of those individuals names that were submitted to DCSS.

We anticipate receiving a large number of registration forms, and with space limited to 120 participants, we are planning future Training for Trainers Certification Programs later this year. Those registrants who we are unable to accommodate for the June 2002 training will be placed on a waiting list for future sessions.



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Attached you will find the "Train the Trainer" Brochure/Registration Form, please be sure to distribute this information to all staff in your county that may be interested in participating in this training. Each county will also be receiving a number of Brochure/Registration Forms in hardcopy for distribution. Hotel and travel information is available on the Registration Form. Please make sure that staff complete and submit the registration form and payment to the:

Child Support Directors Association
Attention: **Natalie Dillon**
925 L Street, Suite 1402
Sacramento, CA 95814

Telephone Number: (916) 446-6700
Facsimile Number: (916) 446-1199

If you have questions regarding the registration or logistics for this training, please contact Natalie Dillon at the number listed above. If you have questions regarding the Training for Trainers Certification Program, please contact Doreen Conley at (916) 464-5250.

Sincerely,

SHAR SCHROEPFER, Chief
Policy Branch

Attachments

cc: IV-D Directors
Training Advisory Committee



**H O T E L
I N F O R M A T I O N**


The Westin South Coast Plaza Orange County is located at 686 Anton Boulevard, Costa Mesa, CA 92626. They can be reached by phone at 714/662-8634 or by fax at 714/662-6608.

For room reservations call 888/627-7213 and identify yourself as part of the Child Support Directors Association Training for Trainers. The hotel has a block of deluxe guestrooms at the rate of \$99 per night. The deadline for this special is May 13, 2002.

**T R A V E L
I N F O R M A T I O N**

Southwest Airlines is offering a 10% discount on most of its already low fares for air travel to and from the meeting. You or your travel agent may call Southwest Airlines Group and Meetings Reservations at 1/800/433-5368 and reference ID CODE J5221.

Reservations Sales Agents are available 7:00 am - 8:00 pm Monday - Friday and 8:30 am - 5:30 pm on Saturday and Sunday, Central Time. You must make reservations five or more days prior to travel to take advantage of this offer.



Child Support Directors Association of California
Natalie Dillon
925 L Street, Suite 1402
Sacramento, CA 95814



**Train the
Trainer**

*Training for Trainers
Certification Program
June 10, 2002 8:00 am
to
June 14, 2002 3:00 pm
Westin Hotel—South Coast Plaza
Costa Mesa, California*

SPONSORED BY
THE DEPARTMENT OF
CHILD SUPPORT
SERVICES (DCSS)



DCSS Training for Trainers Certification Program

The program consists of one one-week workshop separated into twenty-five modules. Each training day is divided into two 3 1/2 hours sessions.

The training session material is OCSE certified and will be taught by certified trainers. The training material is applicable to a trainer training in Child Support. Effective training is achieved through a relevant mixture of theory and practice, input of knowledge, and experimental practice.

Registration for this training includes all materials, lunches, and snacks Monday through Friday.

**Special Thanks to the
Statewide Training for
Trainers Leadership Team for
providing their staff for this
event.**

**--- --- ---
Thank you to the Child
Support Directors
Association (CSDA) for making
this training possible by
coordinating and facilitating
this event.**

Registration Form

*Training for Trainers
Certification Program
June 10, 2002 8:00 am
to
June 14, 2002 3:00 pm
Westin Hotel—South Coast Plaza
Costa Mesa, California*

Participant Cost for Train the Trainer is \$350.00

Who should attend? A diverse range of classifications, including staff development trainers, child support specialists, attorneys, accountants, and customer service staff.

Name

Title / Classification

Agency/County

Address

Phone

Fax

E-Mail

County Contact

Please register and submit payment no later than June 3, 2002 to:

CSDA

Attention: Natalie Dillon

925 L Street, Suite 1402, Sacramento, CA 95814

Fax Number: (916) 446-1199 Phone Number: (916) 446-6700

E-Mail Address: ndillon@csdaca.org

**Training for Trainers Nominations
November 2001**

	Sponsoring County	Nominee			Contact Information	
		First Name	Last Name	Job Classification	Phone	E-Mail
N	Alpine/Amador	Rita	Ross	Program Specialist	209-223-6316	rross@co.amador.ca.us
N	Butte	Kerry	Williams	Case Mgr III (lead worker)	(530)538-2016	kwilliams@buttecounty.net
N	Butte	David	Garcia	Case Mgr II	(530)538-6036	dgarcia@buttecounty.net
N	Butte	Ron	Lassila	Case Mgr II	(530) 538-3861	rlassila@buttecounty.net
N	Butte	Marilyr	Jeffrey	Case Mgr II	(530) 538-3834	mjeffrey@buttecounty.net
N	Calaveras	Marlene	Brawner	Customer Svc Mgr	209-754-6788	brawnermarlene@hotmail.com
N	Del Norte	Fran	Visser		707-464-7299 x232	Fran_Visser@yahoo.com
N	Del Norte	Mary	Gillen		707-464-7299 x251	Gillenmary@yahoo.com
S	Fresno	DAVID	HULS	STAFF ANALYST I	559-494-1097	Dhuls@fresno.ca.gov
S	Fresno	DEBORAH	HARPER	SENIOR FSO	559-494-1096	Dharper@fresno.ca.gov
S	Fresno	SOCORRO	QUIROZ	SENIOR FSO	559-494-1094	Squiroz@fresno.ca.gov
S	Fresno	SHARON	TUCKER	SUPERVISING FSO	559-494-1695	Stucker@fresno.ca.gov
S	Fresno (supplimental)	Steven	Eldred	Attorney	(559) 494-1539	seldred@fresno.ca.gov
S	Fresno (supplimental)	David	Knowles	Attorney	(559) 494-1926	dknowles@fresno.ca.gov
N	Glenn	Russell	BROWNING	Investigator	(530) 934-6527	rbrowning@thegrid.net
N	Glenn	Belinda	PADULA	Compliance Review Tech	(530) 934-6527	gcda@thegrid.net
N	Humboldt	Sharon	Mitchell	Training Coordinator	(707) 441-3256	hcdcss_slm@yahoo.com
S	Kern	Kimberlyr	Stillwell	Staff Developer	661-868-6523	kstillwe@co.kern.ca.us
S	Kern	Stacey	Wuertz	Staff Developer	661-868-6524	swuertz@co.kern.ca.us
S	Kern	Terrie	Porter	Training Coordinator	661-868-8563	tporter@co.kern.ca.us
S	Kings	Kathy	Polcik	CSO	559-582-3211-4149	kpolicik@co.kings.ca.us
N	Kings	Kim	White	CSO	559-582-3211-2410	Kwhite@co.kings.ca.us
N	Lake	Laurie	Black	FSO IV-Trainer	707-262-4300	laurieb_lcdcss@hotmail.com
N	Lake	Robert	Campbell	FSO IV-Trainer	707-262-4300	rmclakecounty@hotmail.com

**Training for Trainers Nominations
November 2001**

S	Los Angeles	Emy	Tzimoulis	Attorney	323 832-7233	
S	Los Angeles	King	Ginger	Head FSO	323 832-7229	
S	Los Angeles	Janelle	Santoyc	Sup FSO	323 832-7302	
S	Los Angeles	Ingrid	Day	Sup FSO	323 832-7229	
S	Los Angeles	Louise	Young	Sup FSO	310 354-6480	
S	Los Angeles	Geneva	Coley	Sup FSO	323 832-7230	
S	Los Angeles	Richard	Roodzant	FSO	323 832-7229	
S	Los Angeles	Chaino	Seaborne	FSO	323-832-7229	
S	Los Angeles	Albert	Johnson	FSO	323 832-7229	
S	Los Angeles	Annette	Willey	FSO	323 832-7305	
S	Los Angeles	Misty	Bautista	FSO	323 832-7229	
S	Los Angeles	Tricia	Vitasa	FSO	323 832-7229	
S	Los Angeles	Katherine	Carver	FSO	323 832-7229	
S	Los Angeles	Lorilie	Lauayan	FSO	323 869-3701	
S	Los Angeles	Brenda	Coleman	FSO	213 639-2733	
S	Los Angeles	Greta	Barrillas	FSO	661 223-5815	
S	Los Angeles	Shyra	Miller	FSO	323 889-2915	
S	Los Angeles	Leticia	Almaraz	FSO	626 858-2501	
S	Los Angeles	Rowena	Lauayan	FSO	626 858-2501	
S	Los Angeles	Susana	Briseno	FSO	323 832-7285	
S	Los Angeles	Vernace	Crudupt	FSO	323 869-3205	
S	Los Angeles	Deborah	Ford	FSO	323 889-2916	
S	Los Angeles	Irene	Esparza	FSO	323 869-3705	
S	Los Angeles	George	McFarland	FSO	818 386-6178	
S	Los Angeles	Jeanette	Coronado	FSO	661 223-5815	
S	Los Angeles	Robert	Holmes	FSO	323 832-7282	
S	Los Angeles	Patricia	Young	FSO	323 832-7307	
S	Los Angeles	Myrtle	Young	FSO	213 639-6060	
S	Los Angeles	Twyla	Ventus	FSO	323 832-7284	
S	Los Angeles	Laura	Belis	Sup FSO	323 832-7283	
S	Los Angeles	Gloria	Washington	Sup SDS	323 832-7231	
S	Los Angeles	Wayne	Doss	Head Attorney	323 832-7202	
S	Los Angeles	Joan	Otsu	Attorney	323 832-7234	
S	Los Angeles	John	Niedermann	Attorney	323 832-7232	
S	Los Angeles	Cathy	Sabag	Attorney	323 832-7205	
S	Los Angeles	Daniel	Lorsch	Attorney	323 832-7221	

**Training for Trainers Nominations
November 2001**

S	Merced	Vickie	Contreras	Program Manager	(209) 381-1315	vcontreras@co.merced.ca.us
S	Merced	Julie	Estes	Technical Specialist	209-381-1300 x3955	jestes@co.merced.ca.us
S	Merced	Paula	Garcia	Technical Specialist	209-381-1300 x 3869	pgarcia@co.merced.ca.us
S	Merced	Patricia (Patty)	Robinson	Technical Specialist	209-381-1300 x 3968	probinson@co.merced.ca.us
S	Merced	Vacant	Vacant	Technical Specialist	209-381-1300	vacant
N	Monterey	Darrell	McGowan	Performance Specialist	831-755-3284	mcgowand@co.monterey.ca.us
N	Nevada	Kim	Evert			
N	Nevada	Suzanne	Bravard			
N	Nevada	Pua	Balderama			
N	Nevada	Ken	Osborne			
N	Nevada	Steve	Smith			
S	Orange	Vicky	Hall	Staff Development Specialist	714 347-5920	vhall@css.co.orange.ca.us
S	Orange	Patty	Bradley	Staff Development Specialist	714 347-5907	pbradley@css.co.orange.ca.us
S	Orange	Alfredo	Ortiz	Staff Development Specialist	714 347- 5909	aortiz@css.co.orange.ca.us
S	Orange	Mary	Krieger	Staff Development Specialist	714 347- 5922	mkrieger@css.co.orange.ca.us
S	Orange	Casey	Aguilar	Staff Development Specialist	714 347 -5906	caguilar@css.co.orange.ca.us
S	Orange	Lisa	Odeh	Staff Development Specialist	714 347-5908	lodeh@css.co.orange.ca.us
N	Placer	Kathy	Shealy	Trainer	(530)889-5776	Kshealy@placer.ca.go
S	Riverside	Jacki	Brown	Program Specialist	(909) 955-5841	jbrown@co.riverside.ca.us
S	Riverside	Diana	Trimble	Sr. CSS	(909) 955-3282	dtrimble@co.riverside.ca.us
S	Riverside	Bonnita	Pleasant-Barrazo	Sr. CSS	(909) 955-5841	bpleasan@co.riverside.ca.us
S	San Benito County	Anita	Haag	Compliance Review Spec.	831.636.4138	abc_lcsa@hotmail.com
S	San Bernardino	Liz	Todd	Staff Dev Specialist	(900)478-7472	ltodd@css.co.san-bernardino.ca.us
S	San Bernardino	Ray	Neff	CSO II - Trainer	(909)478-6973	rneff@css.co.san-bernardino.ca.us
S	San Bernardino	Gail	Moscal	CSO II - Trainer	(909)478-7128	gmoscal@css.co.san-bernardino.ca.us
S	San Bernardino	Jo	Cruz	CSO II - Trainer	(909)478-6972	jcruz@css.co.san-bernardino.ca.us
S	San Bernardino	Jessie	Robinson	CSO II - Trainer	(909)478-7129	jrobinson@css.co.san-bernardino.ca.us
S	San Bernardino	Kim	Nelson	Deputy Director	(909)478-7474	knelson@css.san-bernardino.ca.us

**Training for Trainers Nominations
November 2001**

S	San Diego	Jamie	Beam	Staff Development Specialist	619.578.6681	
S	San Diego	Lorna	Ramos	Staff Development Specialist	619.578.6530	
S	San Diego	Felicia	Baxter	Staff Development Specialist	619.578.6541	
S	San Diego	Karyr	Flowerree	Staff Development Specialist	619.578.6461	
S	San Diego	Leslie	Santiago	Staff Development Specialist	619.578.6699	
N	San Francisco	Russell	Bratburd	Supv. CSO	415-356-2810	russell_bratburd@ci.sf.ca.us
N	San Francisco	Mark	Torres	Supv. CSO	415-356-2976	
N	San Francisco	Kristin	Carl	Child Support Officer	415-356-2840	
N	San Francisco	Louis	Hupp	Child Support Officer	415-356-2830	
N	San Francisco	Michael	Hyams	Child Support Officer	415-356-2884	
N	San Francisco	Vicente	Blaz	Child Support Officer	415-356-2863	
N	San Francisco	Andrew	de la Rosa	Child Support Officer	415-356-2851	
N	San Francisco	Roxane	Hayes	Child Support Officer	415-356-2856	
N	San Francisco	J.B.	Gray	Child Support Officer	415-356-2842	
N	San Francisco	Alanna	Wise	Child Support Officer	415-356-2854	
N	San Francisco	Patricia	Yee	Child Support Officer	415-356-2825	
N	San Joaquin	Sajor	Ramona	Compliance Analyst	(209) 468-2624	rsajor@co.san-joaquin.ca.us
N	San Joaquin	Martin	Regina	Compliance Analyst	(209) 468-2578	rmartin@co.san-joaquin.ca.us
N	San Joaquin	Ziemer	Colleen	Compliance Analyst	(209) 468-2593	cziemer@co.san-joaquin.ca.us
N	San Joaquin	Bailey	Glenda	Administrative Asst	(209) 468-0536	gbailey@co.san-joaquin.ca.us
S	San Luis Obispo	Genny	Gater	Program Manager	805-781-5736	ggater@co.slo.ca.us
S	San Luis Obispo	Cindy	Piper	Accounting Manager	805-781-4135	cpiper@co.slo.ca.us
S	San Luis Obispo	Kris	Willoughby	Super. FSO	805-781-5745	kwilloughby@co.slo.ca.us
S	San Luis Obispo	Chris	Breck	Accounting Super.	805-781-4072	cbreck@co.slo.ca.us
S	San Luis Obispo	Carole	Chapman	Super. FSO	805-781-5737	cchapman@co.slo.ca.us
S	San Luis Obispo	Teri	Macc	Special Project FSO	805-781-5746	tmacchiaroli@co.slo.ca.us
S	San Luis Obispo	Pat	Avrea	Legal Clerk Super.	805-781-5742	pavrea@co.slo.ca.us
S	San Luis Obispo	TJ	Jackson	Legal Clerk II	805-781-1422	tjackson@co.slo.ca.us
N	San Mateo	Darlene	Hansen	Supervisor	[650] 363-1910	dhansen@co.sanmateo.ca.us
N	San Mateo	David	Carlos	Supervisor	[650] 363-1910	dcarlos@co.sanmateo.ca.us
N	Santa Clara	Lori	Thomas	Prog. Manager	408 922-1389	lori.thomas@dcss.co.santa-clara.ca.us

**Training for Trainers Nominations
November 2001**

N	Santa Clara	Valerie	Yates	Supervising FSO	408 922-1335	valerie.yates@dcss.co.santa-clara.ca.us
N	Santa Clara	Narjeet	Randhawa	FSO Lead	408 922-1615	narjeet.randhawa@dcss.co.santa-clara.ca.us
N	Santa Clara	Tina	Taylor	FSO Lead	408 922-8441	tina.taylor@dcss.co.santa-clara.ca.us
N	Santa Clara	Renee	Piazza	FSO Lead	408 922-8426	renee.piazza@dcss.co.santa-clara.ca.us
N	Santa Cruz County	Lisa	Todd	Staff Development Coordinatore	831-454-3620	lisa.todd@co.santa-cruz.ca.us
N	Santa Cruz County	To be Hired	To Be Hired	Department Trainer	831-454-3700	lisa.todd@co.santa-cruz.ca.us
N	Shasta	Donna	Peckham	FS Officer III	(530) 245-6369	dpeckham@co.shasta.ca.us
N	Shasta	Dianna	Manner	FS Officer II	(530)245-6396	dmanner@co.shasta.ca.us
N	Shasta	Peggy	Randolph	Supervisor	(530)229-8182	mrandolph@co.shasta.ca.us
N	Siskiyou	Charlene	McConnel	Trainer		
N	Sonoma	Steven	Frencheski	Trainer	(707) 565-4041	Sfrencheski@sonoma-county.org
N	Sonoma	Jean	Alves	Trainer	(707) 565-4041	Jalves@sonoma-county.org
N	Tuolumne	Adele	Hendrickson	Director/Child Suport Atty	209-533-6460	ahendrickson@co.tuolumne.ca.us
N	Tuolumne	Shari	Gallagher	Assistant Director	209-533-6464	sgallagher@co.tuolumne.ca.us
N	Tuolumne	Dalaine	Heagle	CSS Supervisor	209-533-6475	dheagle@co.tuolumne.ca.us
N	Tuolumne	Shelley	Piech	CSS Supervisor	209-533-6475	spiech@co.tuolumne.ca.us
N	Tuolumne	Leslie	Homuth	Accounting Supervisor	209-533-6475	lhomuth@co.tuolumne.ca.us
N	Tuolumne	Kathy	Bush	Legal/Clerical Supervisor	209-533-6475	kbush@co.tuolumne.ca.us
S	Tulare	Thomas	Jenkins	Supv. Training Officer	559.651.5708	Tjenkins@co.tulare.ca.us
S	Tulare	Sandra	Burnitzki	Training Officer	559.651.5722	Sburnitz@co.tulare.ca.us
S	Tulare	Susan	Morales	Training Officer*	559.651.5708*	Smorales@co.tulare.ca.us
S	Tulare	Lawrence	Navarro	Training Officer	559.651.5528	Lnavarro@co.tulare.ca.us
S	Tulare	Patricia	Williams	Training Officer	559.651.5751	Pwilliams@co.tulare.ca.us
S	Ventura	Amelia	Gonzalez	Staff Dev. Coordinator	(805)654-5225	Amelia.Gonzalez@mail.co.ventura.ca.us
S	Ventura	Cindy	Parrish	Clerical Sup. III	(805)654-5242	Cindy.Parrish@mail.co.ventura.ca.us
S	Ventura	Garrick	Leedy	Clerical Sup. III	(805)654-5569	Garrick.Leedy@mail.co.ventura.ca.us
S	Ventura	Jimmy	Sweet	Child Support Spec. IV	(805)654-5279	Jimmy.Sweet@mail.co.ventura.ca.us
S	Ventura	Teri	Rose	Child Support Spec. III	(805)654-5213	Teri.Rose@mail.co.ventura.ca.us
S	Ventura	Lucy	Cabral	Office Assistant IV	(805)648-9323	Lucy.Cabral@mail.co.ventura.ca.us
S	Ventura	Kathryr	Lewis	Staff Services Mgr	(805)658-4182	Kathy.Lewis@mail.co.ventura.ca.us

**Training for Trainers Nominations
November 2001**

S	Ventura	Rose	Schwab	Fiscal Tech II	(805)654-5203	Rose.Schwab@mail.co.ventura.ca
S	Ventura	Jenny	Medrano	Fiscal Tech I	(805)654-5284	Jenny.Medrano@mail.co.ventura.ca.us
S	Ventura	Shirley	Ortiz	Fiscal Ass't IV	(805)648-9248	Shirley.Ortiz@mail.co.ventura.ca.us
S	Ventura	Pat	Solomon	Child Support Spec. IV	(805)648-9333	Pat.Solomon@mail.co.ventura.ca.us
N	Yolo County	Kene	Boyd	Business Services Manager	530-661-2868	kene.boyd@yolocounty.org
N	Yolo County	Kathy	Tucker	Staff Services Analyst	530-661-2898	kathy.tucker@yolocounty.org
N	Yolo County	Lorraine	Caprio	Departmental Analyst	530-661-2829	lorraine.caprio@yolocounty.org
N	Yuba County	Catherine	Dunning	Training Coordinator	(530)749-6061	cdunning@co.yuba.ca.us
N	Yuba County	Tina	Taylor	Senior Supervising Case Manager	(530)749-6001	ttaylor@co.yuba.ca.us
N	Yuba County	Lois	Stevenson	Case Manager	(530)749-6001	lstevenson@co.yuba.ca.us
N	Judicial Council	Hold spot				
N	Judicial Council	Hold spot				