

# **CALIFORNIA DEPARTMENT OF CHILD SUPPORT SERVICES**



**SEMI-ANNUAL  
REPORT TO THE LEGISLATURE**

## **CHILD SUPPORT PERFORMANCE AND STATISTICS**

**OCTOBER 2007 THROUGH  
MARCH 2008**

**PREPARED BY THE DATA AND PERFORMANCE ANALYSIS BRANCH**



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## EXECUTIVE SUMMARY

This report is submitted to meet the provisions of Family Code (FC) sections 17600(c) and 17600(g), requiring annual and semi-annual reporting by the Department of Child Support Services (DCSS) to the Legislature on the performance of local child support agencies (LCSAs). This is the semi-annual report covering the performance results for the first two quarters of Federal Fiscal Year (FFY) 2007, which ended on March 31, 2008. This report provides detailed state and local level information on performance measures, with the exception of data for program costs and program administration, which are available only on an annual basis.

DCSS established child support program performance standards, effective January 1, 2001, consisting of the five federal and eight state measures to enable uniform assessment of performance at the local, state, and national level.

The federal measures, described in FC section 17600(b), capture:

- ✓ rates of paternity establishment
- ✓ child support order establishment
- ✓ collection rates on current support
- ✓ cases with an arrears collection, and
- ✓ cost effectiveness (collections compared to the cost of collection)

The state measures, described in FC sections 17600(c)(1)-(5)(D) consist of:

- ✓ percent of cases with collections of current support
- ✓ support distributed per case with a collection
- ✓ percent of cases with a support order established during the report period
- ✓ total cost of administering the local child support agency, including share of costs, and the incentive funding received by each county (see Section II, Program Administration)
- ✓ total direct program administrative costs (see Section II, Program Administration)
- ✓ total indirect program administrative costs (see Section II, Program Administration)
- ✓ percent of cases requiring a support order with alleged obligor served with a summons and complaint
- ✓ percent of cases with support orders established with medical support ordered and provided
- ✓ comparison of complaints received to total cases (customer service)

Overall, California met the minimum threshold on each of the federal performance measures. In Paternity Establishment, Percent of Cases with a Child Support Order Established, and Percent of Cases with Arrears Collections, we exceeded the minimum threshold by a significant amount. In Percent of Collections on Current Support, California's performance is above the minimum threshold by a modest amount and has shown steady incremental improvement each year since 2001.

Family Code section 17600 (c)(4)(A) directs DCSS to report annually on the *direct* costs of the program, broken down further by total employee salaries and benefits, and a list of the number of the employees, broken down by job classification. Family Code section 17600 (c)(4)(B) mandates that DCSS will report semi-annually on the *indirect* program costs, showing all overhead charges; however, the data required by 17600 (c)(4)(A) and (B) are only available to the Department on an annual basis and therefore cannot be included in this report. The absence of this information also makes it impossible to report on the federal performance measure of Cost Effectiveness at the mid-year point.

## CHILD SUPPORT PERFORMANCE OVERVIEW

### Statutory Requirements

This report satisfies the requirements of Family Code (FC) section 17600(g) for a semi-annual report of data compiled on California's Child Support Program. Data presented in this report covers the period from October 1, 2007 through March 31, 2008.

### Performance Measures

Because some data is only available annually, as discussed earlier in this document, this report does not include data for every one of the state and federal performance measures. The semi-annual report addresses the following performance measures:

#### Federal Performance Measures

- Statewide Paternity Establishment Percentage
- IV-D Paternity Establishment Percentage
- Percent of Cases with a Support Order Established
- Percent of Collections on Current Support
- Percent of Cases with Arrears Collections

See Table A on page 6 of this report for a comparative summary of these measures to the FFY 2007 semi-annual report.

#### State Performance Measures

- Percent of Cases with a Collection of Current Support
- Average Amount Collected Per Case with a Collection
- Percent of Cases with a Support Order Established During Report Period
- Percent of Cases Requiring a Support Order with Alleged Obligor Served with a Summons & Complaint
- Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
- Comparison of Received Complaints to Cases

See Table B on page 7 of this report for a comparative summary of these measures to the FFY 2007 semi-annual report.

These performance measures are a means to effectively and continuously monitor, evaluate and improve the performance of the child support program.

The federal performance measures were developed and an incentive funding system was implemented based on program performance, as required by the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA). The intent of the federal performance-based system is to use specific performance indicators to measure the program's success in achieving its goals and objectives and to reward states for achieving intended results.

The performance indicators in each measurement have a minimum percentage threshold. The minimum threshold assigns the lowest acceptable base percent a state must meet in order to earn incentives. Failure to meet the federally established standards not only disqualifies a state from earning incentive payments on that measure, but may also subject the state to penalties on California's TANF block grant.

The state performance measures were established by California to monitor aspects of the child support program not covered by the federal measures, giving DCSS additional insight and indicators with which to measure program accomplishments.

**TABLE A**  
**COMPARISON OF FEDERAL PERFORMANCE MEASURES - PREVIOUS YEAR**  
**SEMI-ANNUAL FFY 2008 REPORT**

	IV-D Paternity Establishment Percentage (PEP)		Cases with Support Orders Established		Collections on Current Support		Cases with Collections on Arrears	
	Mar07	Mar08	Mar07	Mar08	Mar07	Mar08*	Mar07	Mar08
STATEWIDE	83.1%	85.4%	81.0%	81.6%	51.5%	51.8%	48.3%	49.1%
Alameda	94.5	94.4	93.2	93.2	62.4	62.3	61.9	63.9
Alpine	84.1	85.0	94.7	92.8	74.1	68.7	61.5	63.2
Amador	105.0	104.8	93.9	92.3	62.9	63.3	56.1	57.3
Butte	85.7	92.3	82.6	80.8	52.6	51.8	51.1	50.4
Calaveras	100.5	102.4	91.6	90.4	57.1	56.9	53.8	52.6
Colusa	94.5	101.3	87.6	87.1	61.8	59.2	59.3	55.2
Contra Costa	92.5	94.6	87.1	86.3	54.8	55.1	53.8	55.4
Del Norte	95.7	101.5	94.8	95.4	58.9	60.0	56.9	59.4
El Dorado	97.1	110.3	93.6	89.6	55.8	54.1	58.3	54.7
Fresno	89.7	97.7	85.4	85.1	52.6	52.1	49.7	51.7
Glenn	103.6	102.5	83.9	83.3	53.9	52.3	50.3	51.4
Humboldt	99.9	103.3	93.6	91.5	65.0	62.2	60.6	58.9
Imperial	90.0	83.8	81.4	81.2	46.8	47.8	43.1	45.5
Inyo	101.3	115.0	92.5	91.4	60.2	60.8	52.5	51.3
Kern	82.3	81.8	77.4	84.2	50.5	50.9	46.4	47.4
Kings	91.8	99.9	90.1	87.6	61.8	60.0	53.8	50.9
Lake	87.2	89.1	84.5	87.4	50.8	54.3	56.4	60.5
Lassen	94.7	113.8	88.3	86.3	59.7	59.2	56.0	55.4
Los Angeles	79.2	79.3	75.3	76.2	45.6	45.9	39.5	39.4
Madera	95.0	95.8	85.2	85.6	55.6	57.0	55.6	54.7
Marin	98.9	92.3	89.4	92.1	67.9	68.2	59.0	60.5
Mariposa	95.6	107.4	92.7	91.8	64.4	67.9	59.8	62.4
Mendocino	100.0	101.1	85.9	87.5	53.7	54.9	53.7	52.8
Merced	94.9	85.1	81.1	81.9	53.5	52.5	47.8	47.4
Modoc	101.4	93.9	94.4	95.2	60.7	62.0	53.1	57.6
Mono	95.9	113.2	91.8	89.3	66.1	68.5	61.8	69.0
Monterey	85.5	95.1	86.3	86.7	55.6	53.3	50.0	50.2
Napa	88.0	103.5	88.5	84.4	59.2	54.9	56.7	57.1
Nevada	88.9	100.5	89.1	88.6	57.4	54.7	53.7	53.4
Orange	84.5	86.6	81.3	77.8	54.9	53.2	50.5	51.0
Placer	91.9	103.0	87.7	86.7	57.5	57.5	53.6	54.0
Plumas	100.7	124.3	92.9	90.8	59.7	60.5	57.2	59.8
Riverside	76.1	80.6	74.1	75.3	48.0	50.1	50.3	51.8
Sacramento	87.1	92.2	84.8	84.8	48.6	49.8	48.5	49.9
San Benito	88.8	97.6	90.1	84.4	49.8	49.1	47.3	47.1
San Bernardino	72.8	75.2	71.3	76.0	48.1	50.3	45.7	49.3
San Diego	76.4	81.4	84.5	86.8	50.3	50.6	47.3	47.9
San Francisco	87.3	86.3	88.6	88.9	62.0	63.6	51.6	53.1
San Joaquin	89.0	91.8	86.0	88.8	51.2	52.5	51.6	52.4
San Luis Obispo	111.5	123.0	95.1	92.4	67.7	67.6	67.4	66.3
San Mateo	96.0	97.8	86.5	84.2	60.1	58.6	57.7	59.0
Santa Barbara	89.0	90.3	81.7	78.5	58.6	56.7	55.1	56.3
Santa Clara	87.6	81.2	84.1	87.8	50.2	53.9	48.4	53.3
Santa Cruz	87.0	86.4	85.5	80.3	54.3	51.6	50.0	52.9
Shasta	86.0	91.5	88.1	89.5	53.8	54.9	51.9	53.6
Sierra	110.0	108.5	91.0	85.8	61.1	49.8	46.9	53.8
Siskiyou	92.6	97.4	93.5	93.1	62.0	61.7	55.4	54.8
Solano	95.8	97.2	88.1	87.5	56.5	56.4	51.6	54.1
Sonoma	94.5	100.2	91.1	84.8	61.3	59.6	57.4	56.6
Stanislaus	93.9	100.6	86.7	85.5	54.5	53.5	51.0	52.0
Sutter	100.9	113.3	87.1	79.5	59.5	56.6	51.2	50.7
Tehama	92.6	101.2	91.0	88.7	54.4	52.6	52.9	53.4
Trinity	90.1	89.5	85.6	84.8	51.3	52.8	50.1	50.0
Tulare	96.5	97.4	89.7	89.5	55.9	55.8	50.1	50.0
Tuolumne	100.3	101.4	92.8	92.8	68.5	67.2	59.5	58.8
Ventura	90.8	102.6	92.0	86.6	58.7	57.0	60.7	59.2
Yolo	87.2	98.1	88.2	83.3	54.5	51.4	50.5	49.1
Yuba	76.2	86.1	80.5	81.4	51.1	47.5	48.4	49.1
Regionalized LCSA's								
Amador/Alpine/Calaveras	101.6	102.9	92.7	91.3	60.2	60.1	55.0	54.8
Inyo/Mono	100.0	114.6	92.4	90.9	61.9	63.0	54.3	54.7
Santa Cruz/San Benito	87.5	89.1	86.6	81.3	53.4	51.0	49.3	51.3
Sierra/Nevada	89.4	100.7	89.2	88.5	57.5	54.5	53.4	53.4
Siskiyou/Modoc	93.8	96.9	93.6	93.4	61.8	61.7	55.1	55.2

SOURCE: CS 1257 Lines 1, 2, 5, 6, 24, 25, 28, 29

\*CSE data for non-transitioned LCSAs is included in the STATEWIDE TOTAL for lines 24 (\$642,671) and 25 (\$247,721). This line captures data in CSE that belongs to a managing county that has not yet transitioned.

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2007 - MARCH 2008

**TABLE B**  
**COMPARISON OF STATE PERFORMANCE MEASURES - PREVIOUS YEAR**  
**SEMI-ANNUAL FFY 2008 REPORT**

	Percent of Cases with a Collection of Current Support		Average Amount Collected per Case with a Collection		Percent of Cases with a Support Order Established During Report Period		Percent of Cases Requiring a Support Order with Alleged Obligor Served with a S&C		Percent of Cases with Support Orders Established with Medical Support and Provided		Complaints per 10,000 Cases	
	Mar07	Mar08	Mar07	Mar08	Mar07	Mar08	Mar07	Mar08	Mar07	Mar08	Mar07	Mar08
STATEWIDE	65.1%	65.1%	\$1,743	\$ 1,761	11.8%	12.4%	16.9%	13.2%	21.6%	17.5%		
Alameda	77.0	77.0	1,849	1,877	24.7	26.8	24.9	27.3	26.8	26.1	2.000	0.262
Alpine	80.8	81.0	1,267	1,181	22.2	0.0	33.3	12.5	29.1	15.4	0.000	0.000
Amador	74.1	74.4	1,664	1,640	33.3	28.6	42.7	25.8	20.5	20.2	0.000	0.000
Butte	69.3	67.8	1,219	1,320	9.8	12.0	9.5	4.5	14.8	5.0	0.000	2.609
Calaveras	69.8	71.7	1,466	1,529	26.0	26.9	34.9	15.8	23.8	20.4	0.000	0.000
Colusa	76.0	74.8	1,661	1,757	26.1	20.5	20.5	24.4	21.3	18.1	0.000	0.000
Contra Costa	69.4	69.9	1,964	1,972	18.9	18.4	23.9	17.6	19.4	20.1	0.267	0.000
Del Norte	71.3	71.4	1,082	1,106	41.4	41.4	37.2	41.0	20.0	27.5	0.000	0.000
El Dorado	72.5	71.1	1,580	1,635	34.1	33.5	39.9	14.9	26.6	11.4	1.359	1.308
Fresno	68.9	68.4	1,358	1,377	17.7	17.5	20.6	20.7	16.4	15.0	1.449	0.714
Glenn	68.0	69.5	1,281	1,296	14.3	18.5	15.5	10.6	7.8	4.2	0.000	0.000
Humboldt	78.3	76.6	1,419	1,408	34.6	28.7	40.2	18.0	21.7	17.3	0.000	0.000
Imperial	61.5	60.3	1,700	1,794	13.3	11.4	21.9	19.2	20.9	20.9	2.278	1.554
Inyo	71.2	73.6	1,478	1,768	32.4	29.3	32.4	12.7	21.3	15.6	0.000	0.000
Kern	63.9	63.6	1,557	1,607	11.2	17.9	18.5	15.9	17.2	15.4	0.165	0.358
Kings	74.2	72.2	1,439	1,514	23.4	19.8	31.5	7.9	24.6	19.5	0.000	0.896
Lake	67.7	72.0	1,329	1,419	14.6	20.1	19.5	21.2	16.7	16.8	0.000	2.425
Lassen	71.6	70.0	1,480	1,516	18.3	26.7	24.2	13.3	21.7	9.9	4.344	0.000
Los Angeles	56.2	56.2	1,906	1,855	7.3	8.3	16.2	11.1	22.7	12.4	2.601	1.731
Madera	70.9	72.2	1,377	1,363	23.8	21.4	28.0	24.9	20.3	20.6	0.000	0.000
Marin	77.8	78.3	2,583	2,512	20.0	25.5	29.2	31.3	25.5	22.8	2.726	0.000
Mariposa	74.4	79.0	1,513	1,531	32.3	36.8	41.4	43.0	28.7	25.6	0.000	0.000
Mendocino	67.6	68.5	1,325	1,342	20.4	20.8	21.8	22.9	13.0	11.8	0.000	0.000
Merced	65.1	65.0	1,541	1,590	15.5	17.5	17.6	6.2	23.2	17.5	1.393	0.941
Modoc	68.2	76.1	1,254	1,250	47.0	41.4	54.2	50.0	19.5	16.6	0.000	0.000
Mono	74.2	84.2	1,935	1,986	28.9	29.7	28.9	25.0	24.8	23.9	0.000	0.000
Monterey	69.0	67.7	1,860	1,883	19.3	19.0	22.0	11.4	30.0	22.7	0.502	0.000
Napa	73.9	69.5	1,848	1,891	15.9	21.9	17.3	5.7	30.1	19.6	0.000	0.000
Nevada	72.1	70.0	1,709	1,786	19.2	33.4	23.4	9.9	23.9	10.0	0.000	0.000
Orange	69.1	69.1	2,180	2,205	11.3	8.5	15.8	5.9	22.7	20.9	0.845	0.965
Placer	71.9	70.6	1,795	1,911	14.5	15.7	15.6	13.6	23.5	23.2	2.178	0.000
Plumas	79.8	77.3	1,303	1,456	29.1	37.8	31.9	12.9	22.8	10.9	0.000	8.019
Riverside	65.5	66.5	1,719	1,764	11.5	9.9	12.3	9.7	23.6	21.2	0.669	0.801
Sacramento	63.6	64.6	1,604	1,616	19.8	22.0	20.4	21.5	27.8	25.5	0.878	1.009
San Benito	63.5	64.4	1,416	1,582	26.0	16.9	27.0	9.5	15.7	7.0	0.000	3.404
San Bernardino	63.2	65.3	1,794	1,810	7.8	6.7	11.9	12.0	15.4	17.4	0.586	0.912
San Diego	64.9	64.6	1,757	1,771	7.1	12.0	10.7	13.1	14.9	15.5	1.008	1.280
San Francisco	71.8	73.4	1,592	1,597	15.5	15.1	16.4	16.4	27.7	29.4	0.427	0.482
San Joaquin	66.5	67.5	1,624	1,667	28.5	23.5	31.9	26.4	17.7	16.6	1.687	1.770
San Luis Obispo	81.7	82.0	1,781	1,890	47.6	40.8	46.4	23.6	29.2	23.7	0.000	0.000
San Mateo	74.1	74.1	1,988	2,087	15.2	13.1	20.8	8.2	41.8	37.9	0.000	0.718
Santa Barbara	72.7	71.3	1,635	1,744	14.2	9.5	13.2	5.6	14.3	12.8	0.000	1.607
Santa Clara	65.3	67.9	1,946	1,956	14.0	16.5	14.0	22.5	21.7	24.3	0.485	0.192
Santa Cruz	66.6	64.6	1,909	1,921	12.3	8.3	13.8	6.1	22.3	9.8	1.087	8.720
Shasta	69.2	69.6	1,349	1,447	15.7	19.1	16.6	18.1	19.2	17.4	0.000	0.656
Sierra	76.7	63.8	1,493	1,585	0.0	25.0	10.5	12.5	21.5	10.6	0.000	0.000
Siskiyou	74.7	71.4	1,312	1,305	25.6	28.2	36.6	28.7	27.4	22.1	0.000	0.000
Solano	70.1	68.1	1,746	1,741	17.8	19.7	29.7	25.6	29.9	26.4	2.239	0.000
Sonoma	74.7	73.6	1,650	1,716	20.3	15.0	30.2	7.0	35.1	13.3	0.000	1.108
Stanislaus	68.9	68.9	1,634	1,625	16.9	14.9	15.7	19.4	17.5	17.1	1.815	1.796
Sutter	69.5	68.2	1,590	1,654	13.5	17.7	17.6	12.6	22.8	12.6	3.105	1.500
Tehama	69.9	68.4	1,323	1,323	26.6	22.3	26.2	12.9	13.5	7.2	1.989	0.000
Trinity	68.1	68.8	1,333	1,826	8.3	5.1	8.8	6.2	13.7	11.7	0.000	0.000
Tulare	69.4	67.9	1,244	1,295	20.8	21.1	24.5	26.2	21.2	21.8	0.279	0.000
Tuolumne	79.2	77.8	1,661	1,628	31.5	25.3	34.1	33.7	30.7	27.6	0.000	0.000
Ventura	76.9	73.7	1,773	1,833	16.5	16.4	19.6	7.0	25.6	20.8	0.000	2.379
Yolo	68.7	65.6	1,467	1,560	15.8	15.2	17.7	9.7	23.2	10.4	3.134	0.000
Yuba	63.9	63.1	1,383	1,363	11.2	13.1	13.9	15.9	14.7	14.4	1.646	0.000
Regionalized LCSA's												
Amador/Alpine/Calaveras	72.0	73.1	1,548	1,568	28.7	27.1	37.9	19.4	22.4	20.2	0.000	0.000
Inyo/Mono	72.0	76.2	1,584	1,822	31.7	29.4	31.7	15.9	22.1	17.3	0.000	0.000
Santa Cruz/San Benito	65.8	64.5	1,787	1,835	15.2	10.2	16.6	6.9	20.8	9.1	0.829	7.431
Sierra/Nevada	72.3	69.7	1,700	1,778	18.6	33.0	23.0	10.1	23.8	10.0	0.000	0.000
Siskiyou/Modoc	73.7	72.1	1,304	1,296	29.7	29.9	40.0	31.5	26.0	21.2	0.000	0.000

SOURCE: CS 1257 Lines 1, 2, 2e, 12, 17, 18, 21a, 25, 27, 43, 44, 45; and CRTS Complaint Activity Report



**Federal  
Performance  
Measures****STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE**

The Federal Performance Measure for the Statewide Paternity Establishment Percentage (PEP) measures the ratio of the total number of children born out-of-wedlock in the state during the prior year report period compared to the children for whom paternity has been established or acknowledged during the current report period.<sup>1</sup> This calculation uses the number of children, not the number of cases. A paternity can only be counted once, either when a voluntary acknowledgement is filed or at the time an order determining paternity is established. States have the choice of being evaluated on either measure: IV-D PEP or Statewide PEP, for incentive calculation purposes. Due to the high success of the Statewide PEP measure, DCSS elected to base federal incentive fund calculations on this measure instead of the IV-D PEP. However, because IV-D PEP provides a more accurate measure of LCSA performance, both are monitored and addressed in performance reports (see IV-D PEP, page 10).

The performance of LCSAs in the Statewide PEP category has proven to be consistently strong. For this mid-year report, the percentage has declined slightly to 96.0 percent, compared with the mid-year 2007 figure of 97.4 percent. However, a preview of the preliminary data for FFY 2008 indicates the measure is again above 100 percent. See Table C on page 9.

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<sup>1</sup> This percent is calculated from data reported on the CS 1257 Report, line 8 (Children in the State Born Out-of-Wedlock During the Prior Report Period), divided by line 9 (Children in the State with Paternity Established or Acknowledged During the Report Period). Minimum federal performance is 50%.

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**TABLE C**  
**STATEWIDE PATERNITY ESTABLISHMENT PERCENTAGE**  
**SEMI-ANNUAL FFY 2008 REPORT**

	Births to Unmarried Parents (March 2007)	Paternities Established or Acknowledged	Paternity Establishment Percentage (PEP)
STATEWIDE	103,858	99,706	96.0%
Alameda	3,576	3,078	86.1
Alpine	0	0	*
Amador	44	73	165.9
Butte	639	584	91.4
Calaveras	4	34	850.0
Colusa	46	45	97.8
Contra Costa	1,496	1,583	105.8
Del Norte	82	101	123.2
El Dorado	216	291	134.7
Fresno	4,058	4,226	104.1
Glenn	0	43	*
Humboldt	377	367	97.3
Imperial	656	601	91.6
Inyo	55	63	114.5
Kern	3,362	3,586	106.7
Kings	512	553	108.0
Lake	153	165	107.8
Lassen	48	66	137.5
Los Angeles	33,409	30,982	92.7
Madera	556	491	88.3
Marin	118	215	182.2
Mariposa	0	22	*
Mendocino	234	292	124.8
Merced	879	929	105.7
Modoc	0	19	*
Mono	20	23	115.0
Monterey	1,496	1,476	98.7
Napa	235	229	97.4
Nevada	149	184	123.5
Orange	7,187	6,404	89.1
Placer	392	309	78.8
Plumas	6	26	433.3
Riverside	6,151	5,887	95.7
Sacramento	4,005	4,878	121.8
San Benito	148	228	154.1
San Bernardino	6,173	5,617	91.0
San Diego	7,438	6,543	88.0
San Francisco	1,416	1,207	85.2
San Joaquin	2,440	2,930	120.1
San Luis Obispo	411	402	97.8
San Mateo	431	489	113.5
Santa Barbara	1,158	1,102	95.2
Santa Clara	4,209	3,602	85.6
Santa Cruz	707	616	87.1
Shasta	482	400	83.0
Sierra	0	3	*
Siskiyou	85	120	141.2
Solano	1,013	1,009	99.6
Sonoma	980	881	89.9
Stanislaus	1,890	2,024	107.1
Sutter	404	465	115.1
Tehama	146	160	109.6
Trinity	0	7	*
Tulare	1,682	1,809	107.6
Tuolumne	119	106	89.1
Ventura	2,045	1,716	83.9
Yolo	320	335	104.7
Yuba	0	110	*
Regionalized LCSA's			
Amador/Alpine/Calaveras	48	107	*
Inyo/Mono	75	86	114.7
Santa Cruz/San Benito	855	844	98.7
Sierra/Nevada	149	187	*
Siskiyou/Modoc	85	139	*

SOURCE: CS 1257 Lines 8a and 9

\* No activity reported by the Office of Vital Records for the LCSA or an individual county in a regionalized LCSA, therefore PEP cannot be calculated.

**Federal  
Performance  
Measures****IV-D PATERNITY ESTABLISHMENT PERCENTAGE**

The Federal Performance Measure for Paternity Establishment measures the total number of children in the IV-D caseload in the fiscal year who have been born out-of-wedlock and for whom paternity has been established, compared to the total number of children in the IV-D caseload as of the end of the preceding fiscal year who were born out-of-wedlock, expressed as a percentage.<sup>2</sup>

Though California opts to use Statewide PEP as its federal performance measure, IV-D Paternity Establishment (IV-D PEP) is a more useful measure for comparing individual LCSA performance. This data is provided to LCSAs in regular comparative data reports in order to monitor performance on an on-going basis.

The mid-year percentage for FFY 2008 of 85.4, compared to the FFY 2007 mid-year percentage of 83.1, represents an increase of 2.8 percent. See Table D on page 11.

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<sup>2</sup> This percent is calculated from data reported on the CS 1257 Report, line 6 (Children with Paternity Established or Acknowledged), divided by previous year line 5 (Number of Children Born Out-of-Wedlock). This data represents point in time counts for the Report Period. Minimum federal performance is 50%.

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**TABLE D**  
**IV-D PATERNITY ESTABLISHMENT PERCENTAGE**  
**SEMI-ANNUAL FFY 2008 REPORT**

	Number of Children in the Caseload who were Born Out-of-Wedlock (March 2007)	Children with Paternity Established or Acknowledged (March 2008)	IV-D Paternity Establishment Percentage (PEP)
STATEWIDE	1,270,760	1,084,876	85.4%
Alameda	28,947	27,328	94.4
Alpine	40	34	85.0
Amador	702	736	104.8
Butte	7,793	7,191	92.3
Calaveras	1,215	1,244	102.4
Colusa	535	542	101.3
Contra Costa	27,356	25,890	94.6
Del Norte	1,582	1,605	101.5
El Dorado	3,755	4,141	110.3
Fresno	50,548	49,367	97.7
Glenn	1,393	1,428	102.5
Humboldt	5,115	5,285	103.3
Imperial	8,308	6,961	83.8
Inyo	642	738	115.0
Kern	49,503	40,510	81.8
Kings	7,851	7,844	99.9
Lake	2,716	2,421	89.1
Lassen	1,100	1,252	113.8
Los Angeles	396,091	314,023	79.3
Madera	4,413	4,226	95.8
Marin	2,225	2,054	92.3
Mariposa	336	361	107.4
Mendocino	3,744	3,785	101.1
Merced	17,746	15,102	85.1
Modoc	363	341	93.9
Mono	167	189	113.2
Monterey	13,931	13,244	95.1
Napa	2,478	2,565	103.5
Nevada	1,872	1,881	100.5
Orange	65,782	56,965	86.6
Placer	4,825	4,972	103.0
Plumas	536	666	124.3
Riverside	69,634	56,133	80.6
Sacramento	58,102	53,560	92.2
San Benito	1,795	1,752	97.6
San Bernardino	109,499	82,348	75.2
San Diego	92,546	75,369	81.4
San Francisco	14,229	12,274	86.3
San Joaquin	26,898	24,701	91.8
San Luis Obispo	2,496	3,070	123.0
San Mateo	9,248	9,041	97.8
Santa Barbara	12,492	11,281	90.3
Santa Clara	39,809	32,323	81.2
Santa Cruz	5,774	4,991	86.4
Shasta	8,896	8,140	91.5
Sierra	59	64	108.5
Siskiyou	2,076	2,023	97.4
Solano	14,925	14,512	97.2
Sonoma	10,004	10,027	100.2
Stanislaus	18,624	18,744	100.6
Sutter	3,636	4,119	113.3
Tehama	2,947	2,983	101.2
Trinity	439	393	89.5
Tulare	24,610	23,963	97.4
Tuolumne	1,882	1,908	101.4
Ventura	16,479	16,904	102.6
Yolo	5,894	5,782	98.1
Yuba	4,157	3,580	86.1
Regionalized LCSA's			
Amador/Alpine/Calaveras	1,957	2,014	102.9
Inyo/Mono	809	927	114.6
Santa Cruz/San Benito	7,569	6,743	89.1
Sierra/Nevada	1,931	1,945	100.7
Siskiyou/Modoc	2,439	2,364	96.9

SOURCE: CS 1257 Lines 5a and 6

## PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED

### Federal Performance Measures

This Federal Performance Measure determines the percent of child support cases for which a child support order has been established.<sup>3</sup> Support orders are defined as legally enforceable orders, including orders for medical support. In order to legally enforce payments, a case is required to have an established support order.

Midway through FFY 2008, the number of statewide cases was approximately 1.6 million. Of that, 1.3 million cases, or 81.6 percent of the cases had established support orders, compared with 81.0 percent at the mid-year point of FFY 2007. See Table E on page 13.

<sup>3</sup> This percent is calculated from data reported on CS 1257 Report, line 2 (Cases Open at the End of the Report Period with Support Orders Established) divided by line 1 (IV-D Cases Open at the End of the Report Period). Minimum federal performance is 50%.

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**TABLE E**  
**PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED**  
**SEMI-ANNUAL FFY 2008 REPORT**

	Cases	Cases with Support Orders Established	Percent of Cases with Support Orders Established
STATEWIDE	1,646,845	1,344,538	81.6%
Alameda	38,165	35,553	93.2
Alpine	111	103	92.8
Amador	1,695	1,565	92.3
Butte	15,332	12,388	80.8
Calaveras	2,231	2,016	90.4
Colusa	1,022	890	87.1
Contra Costa	36,273	31,317	86.3
Del Norte	2,879	2,748	95.4
El Dorado	7,645	6,852	89.6
Fresno	70,006	59,584	85.1
Glenn	2,347	1,956	83.3
Humboldt	8,716	7,976	91.5
Imperial	12,874	10,455	81.2
Inyo	1,427	1,304	91.4
Kern	55,909	47,063	84.2
Kings	11,157	9,778	87.6
Lake	4,123	3,602	87.4
Lassen	2,298	1,984	86.3
Los Angeles	467,889	356,455	76.2
Madera	7,093	6,069	85.6
Marin	3,408	3,138	92.1
Mariposa	879	807	91.8
Mendocino	6,197	5,424	87.5
Merced	21,264	17,410	81.9
Modoc	694	661	95.2
Mono	383	342	89.3
Monterey	19,289	16,729	86.7
Napa	5,202	4,391	84.4
Nevada	3,996	3,542	88.6
Orange	93,290	72,548	77.8
Placer	9,469	8,208	86.7
Plumas	1,247	1,132	90.8
Riverside	87,382	65,808	75.3
Sacramento	79,312	67,296	84.8
San Benito	2,938	2,481	84.4
San Bernardino	120,559	91,638	76.0
San Diego	101,527	88,167	86.8
San Francisco	20,759	18,457	88.9
San Joaquin	33,903	30,093	88.8
San Luis Obispo	6,117	5,651	92.4
San Mateo	13,932	11,735	84.2
Santa Barbara	18,663	14,650	78.5
Santa Clara	52,145	45,784	87.8
Santa Cruz	9,174	7,371	80.3
Shasta	15,253	13,651	89.5
Sierra	190	163	85.8
Siskiyou	3,764	3,505	93.1
Solano	22,349	19,553	87.5
Sonoma	18,053	15,302	84.8
Stanislaus	33,407	28,571	85.5
Sutter	6,666	5,297	79.5
Tehama	5,034	4,467	88.7
Trinity	1,150	975	84.8
Tulare	35,529	31,786	89.5
Tuolumne	3,368	3,127	92.8
Ventura	25,225	21,856	86.6
Yolo	10,084	8,400	83.3
Yuba	5,852	4,764	81.4
Regionalized LCSA's			
Amador/Alpine/Calaveras	4,037	3,684	91.3
Inyo/Mono	1,810	1,646	90.9
Santa Cruz/San Benito	12,112	9,852	81.3
Sierra/Nevada	4,186	3,705	88.5
Siskiyou/Modoc	4,458	4,166	93.4

SOURCE: CS 1257 Lines 1 and 2

**PERCENT OF COLLECTIONS ON CURRENT SUPPORT****Federal  
Performance  
Measures**

Collections on Current Support measures the amount of current support, collected and distributed, compared to the total amount of current support owed.<sup>4</sup> Current Assistance, Former Assistance and Never Assistance cases are all included in the measure, along with cases with cash medical support payments and cases closed during the report period that had current support due.

In the first two quarters of FFY 2008, the percentage was 51.8 percent, compared with the mid-year figure for FFY 2007 of 50.9 percent. See Table F on page 15.

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<sup>4</sup> This percent is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Current Support Collected and Distributed) divided by line 24 (Total Amount of Current Support Due). Minimum federal performance is 40%.

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**TABLE F**  
**PERCENT OF COLLECTIONS ON CURRENT SUPPORT**  
**SEMI-ANNUAL FFY 2008 REPORT**

	Current Support Due *	Current Support Distributed *	Percent of Collections on Current Support
STATEWIDE	\$1,330,070,217	\$688,708,135	51.8%
Alameda	41,134,571	25,630,296	62.3
Alpine	55,639	38,238	68.7
Amador	1,508,879	954,922	63.3
Butte	8,367,823	4,338,591	51.8
Calaveras	1,687,664	960,619	56.9
Colusa	933,232	552,923	59.2
Contra Costa	32,915,248	18,152,368	55.1
Del Norte	1,535,367	921,016	60.0
El Dorado	6,745,761	3,649,595	54.1
Fresno	42,608,350	22,206,785	52.1
Glenn	1,489,739	779,128	52.3
Humboldt	5,754,072	3,578,267	62.2
Imperial	11,272,231	5,384,777	47.8
Inyo	1,124,841	684,120	60.8
Kern	37,141,046	18,897,979	50.9
Kings	7,629,921	4,575,225	60.0
Lake	2,654,106	1,440,030	54.3
Lassen	1,616,682	956,535	59.2
Los Angeles	318,482,997	146,213,334	45.9
Madera	5,299,298	3,020,919	57.0
Marin	5,759,772	3,930,927	68.2
Mariposa	722,776	491,049	67.9
Mendocino	3,864,442	2,120,657	54.9
Merced	17,213,113	9,045,356	52.5
Modoc	417,945	259,015	62.0
Mono	457,713	313,571	68.5
Monterey	21,222,352	11,316,735	53.3
Napa	5,558,418	3,053,482	54.9
Nevada	3,563,122	1,948,473	54.7
Orange	109,798,405	58,421,761	53.2
Placer	9,911,811	5,696,162	57.5
Plumas	977,387	591,192	60.5
Riverside	71,890,619	36,047,940	50.1
Sacramento	61,869,081	30,839,887	49.8
San Benito	2,470,627	1,212,219	49.1
San Bernardino	90,229,897	45,401,835	50.3
San Diego	103,251,536	52,212,823	50.6
San Francisco	15,248,043	9,690,433	63.6
San Joaquin	30,981,622	16,256,977	52.5
San Luis Obispo	7,614,360	5,145,539	67.6
San Mateo	15,358,033	8,994,319	58.6
Santa Barbara	14,932,664	8,467,360	56.7
Santa Clara	52,683,702	28,411,323	53.9
Santa Cruz	8,400,332	4,332,690	51.6
Shasta	10,442,437	5,728,671	54.9
Sierra	151,561	75,468	49.8
Siskiyou	2,561,484	1,579,946	61.7
Solano	20,288,534	11,436,127	56.4
Sonoma	16,465,605	9,808,332	59.6
Stanislaus	24,903,583	13,327,814	53.5
Sutter	4,523,243	2,559,305	56.6
Tehama	3,338,997	1,756,657	52.6
Trinity	716,189	378,159	52.8
Tulare	19,686,450	10,979,041	55.8
Tuolumne	2,971,834	1,997,330	67.2
Ventura	28,802,648	16,425,958	57.0
Yolo	7,018,128	3,607,726	51.4
Yuba	3,501,616	1,662,489	47.5
Regionalized LCSA's			
Amador/Alpine/Calaveras	3,252,182	1,953,778	60.1
Inyo/Mono	1,582,554	997,691	63.0
Santa Cruz/San Benito	10,870,959	5,544,908	51.0
Sierra/Nevada	3,714,683	2,023,941	54.5
Siskiyou/Modoc	2,979,428	1,838,961	61.7

SOURCE: CS 1257 Lines 24 and 25

\*CSE data for non-transitioned LCSAs is included in the STATEWIDE TOTAL for lines 24 (\$642,671) and 25 (\$247,721). This line captures data in CSE that belongs to a managing county that has not yet transitioned.



**PERCENT OF CASES WITH AN ARREARS COLLECTION****Federal  
Performance  
Measures**

This federal performance measure captures the percent of child support cases that owe past due child support (arrears) in which at least one payment was made towards that arrearage during the report period.<sup>5</sup> An arrearage is reported any time a current support payment is missed. The measure includes Current Assistance, Former Assistance, and Never Assistance cases, as well as cases closed during the report period.

The statewide percentage for this 2008 semi-annual report period is 49.1 percent. Performance is calculated using unduplicated aggregate data. California's performance in this measure has risen 1.7 percent from the same point in the previous FFY, as the state's arrears collection performance was 48.3 percent at the end of March, 2007. See Table G on page 17.

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<sup>5</sup> This percent is calculated from data reported on the CS 1257 Report, line 29 (Cases Paying Toward Arrears), divided by line 28 (Cases with Arrears Due During the Report Period). Minimum federal performance is 40%.

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**TABLE G**  
**PERCENT OF CASES WITH AN ARREARS COLLECTION**  
**SEMI-ANNUAL FFY 2008 REPORT**

	Cases with Arrears Due	Cases Paying Toward Arrears	Percent of Cases with an Arrears Collection
STATEWIDE	1,023,699	502,604	49.1%
Alameda	28,269	18,051	63.9
Alpine	76	48	63.2
Amador	1,220	699	57.3
Butte	9,986	5,029	50.4
Calaveras	1,628	856	52.6
Colusa	703	388	55.2
Contra Costa	20,382	11,297	55.4
Del Norte	2,207	1,311	59.4
El Dorado	5,667	3,099	54.7
Fresno	47,071	24,344	51.7
Glenn	1,503	773	51.4
Humboldt	5,775	3,403	58.9
Imperial	8,546	3,891	45.5
Inyo	1,042	535	51.3
Kern	35,934	17,039	47.4
Kings	7,102	3,613	50.9
Lake	2,746	1,661	60.5
Lassen	1,585	878	55.4
Los Angeles	239,070	94,231	39.4
Madera	5,044	2,760	54.7
Marin	2,607	1,576	60.5
Mariposa	643	401	62.4
Mendocino	4,139	2,184	52.8
Merced	13,960	6,621	47.4
Modoc	502	289	57.6
Mono	242	167	69.0
Monterey	14,410	7,235	50.2
Napa	3,672	2,095	57.1
Nevada	2,927	1,563	53.4
Orange	58,635	29,911	51.0
Placer	7,148	3,857	54.0
Plumas	937	560	59.8
Riverside	55,015	28,472	51.8
Sacramento	52,774	26,329	49.9
San Benito	2,196	1,034	47.1
San Bernardino	66,401	32,766	49.3
San Diego	72,953	34,933	47.9
San Francisco	14,733	7,825	53.1
San Joaquin	23,632	12,376	52.4
San Luis Obispo	4,463	2,960	66.3
San Mateo	9,546	5,631	59.0
Santa Barbara	10,602	5,965	56.3
Santa Clara	39,567	21,074	53.3
Santa Cruz	5,653	2,993	52.9
Shasta	11,652	6,240	53.6
Sierra	130	70	53.8
Siskiyou	2,883	1,579	54.8
Solano	16,541	8,944	54.1
Sonoma	12,438	7,045	56.6
Stanislaus	22,780	11,850	52.0
Sutter	4,346	2,205	50.7
Tehama	3,523	1,882	53.4
Trinity	788	394	50.0
Tulare	24,202	12,111	50.0
Tuolumne	2,425	1,427	58.8
Ventura	18,324	10,854	59.2
Yolo	6,716	3,297	49.1
Yuba	4,038	1,983	49.1
Regionalized LCSA's			
Amador/Alpine/Calaveras	2,924	1,603	54.8
Inyo/Mono	1,284	702	54.7
Santa Cruz/San Benito	7,849	4,027	51.3
Sierra/Nevada	3,057	1,633	53.4
Siskiyou/Modoc	3,385	1,868	55.2

SOURCE: CS 1257 Lines 28 and 29

**State  
Performance  
Measures****PERCENT OF CASES WITH A COLLECTION  
OF CURRENT SUPPORT**

This performance measure determines the percent of cases in the IV-D caseload receiving payment for current support compared to the total number of cases with current support due.<sup>6</sup> Unlike the federal performance measure of current collections, this measure evaluates the number of cases owed and receiving current support, not the total dollar amounts owed and received.

During the first half of FFY 2008, there were 404,630 cases receiving current child support for the 621,391 cases with an order for support, which equates to 65.1 percent of the total cases owing current support in California. The statewide percentage was unchanged from the same point in FFY 2007. See Table H on page 19.

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<sup>6</sup> The performance level for this measure is calculated from data reported on the CS 1257 Report, line 45 (Cases Paying Toward Current Support During the Report Period), divided by line 44 (Cases with Current Support Due).

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**TABLE H**  
**PERCENT OF CASES WITH A COLLECTION OF CURRENT SUPPORT**  
**SEMI-ANNUAL FFY 2008 REPORT**

	Cases with Current Support Due	Cases Paying Toward Current Support	Percent of Cases with a Collection of Current Support
STATEWIDE	621,391	404,630	65.1%
Alameda	17,843	13,740	77.0
Alpine	21	17	81.0
Amador	731	544	74.4
Butte	4,385	2,972	67.8
Calaveras	863	619	71.7
Colusa	492	368	74.8
Contra Costa	12,611	8,816	69.9
Del Norte	1,098	784	71.4
El Dorado	3,006	2,137	71.1
Fresno	23,779	16,274	68.4
Glenn	825	573	69.5
Humboldt	3,333	2,554	76.6
Imperial	5,498	3,316	60.3
Inyo	542	399	73.6
Kern	20,680	13,150	63.6
Kings	4,087	2,951	72.2
Lake	1,360	979	72.0
Lassen	851	596	70.0
Los Angeles	155,982	87,603	56.2
Madera	3,148	2,274	72.2
Marin	1,939	1,519	78.3
Mariposa	409	323	79.0
Mendocino	2,202	1,508	68.5
Merced	9,096	5,912	65.0
Modoc	255	194	76.1
Mono	177	149	84.2
Monterey	9,053	6,130	67.7
Napa	2,212	1,538	69.5
Nevada	1,620	1,134	70.0
Orange	40,222	27,799	69.1
Placer	4,259	3,005	70.6
Plumas	519	401	77.3
Riverside	32,298	21,493	66.5
Sacramento	30,134	19,468	64.6
San Benito	1,162	748	64.4
San Bernardino	41,839	27,309	65.3
San Diego	47,460	30,678	64.6
San Francisco	7,377	5,414	73.4
San Joaquin	14,934	10,074	67.5
San Luis Obispo	3,531	2,896	82.0
San Mateo	6,066	4,493	74.1
Santa Barbara	6,622	4,721	71.3
Santa Clara	21,880	14,866	67.9
Santa Cruz	3,427	2,214	64.6
Shasta	5,570	3,878	69.6
Sierra	69	44	63.8
Siskiyou	1,473	1,052	71.4
Solano	9,411	6,407	68.1
Sonoma	7,204	5,302	73.6
Stanislaus	12,365	8,521	68.9
Sutter	2,209	1,507	68.2
Tehama	1,793	1,226	68.4
Trinity	375	258	68.8
Tulare	12,537	8,514	67.9
Tuolumne	1,457	1,133	77.8
Ventura	11,903	8,774	73.7
Yolo	3,306	2,168	65.6
Yuba	1,891	1,194	63.1
Regionalized LCSA's			
Alpine/Amador/Calaveras	1,615	1,180	73.1
Inyo/Mono	719	548	76.2
Santa Cruz/San Benito	4,589	2,962	64.5
Sierra/Nevada	1,689	1,178	69.7
Siskiyou/Modoc	1,728	1,246	72.1

SOURCE: CS 1257 Lines 44 and 45

**State  
Performance  
Measures****AVERAGE AMOUNT COLLECTED  
PER CASE WITH A COLLECTION**

This performance measure determines the average amount collected per case for all cases with a collection. The measure represents the unduplicated aggregate count of child support cases with at least one collection of support compared to the total amount of distributed collections (current support and arrears) during the report period.<sup>7</sup>

California's total child support collected and distributed during the FFY 2008 semi-annual report period reached \$1.12 billion. When applying the 637,334 cases with a collection, the state averaged \$1,761 collected per case, an increase of \$32 per case collected at the same point in the prior year. See Table I on page 21.

Additionally, FC section 17600(b)(6), requires this report to contain information as to the total child support distributed during the current FFY, broken down by Current Assistance, Former Assistance, and Never Assistance cases. This information is contained on Table J, page 22 of this report.

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<sup>7</sup> The performance level for this measure is calculated from data reported on the CS 1257 Report, line 25 (Total Amount of Support Distributed as Current Support During the Report Period) and line 27 (Total Amount of Support Distributed as Arrears During the Report Period) divided by line 18 (Cases with Collections During the Report Period).

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**TABLE I**  
**AVERAGE AMOUNT COLLECTED PER CASE WITH A COLLECTION**  
**SEMI-ANNUAL FFY 2008 REPORT**

	Total Child Support Distributed *	Cases with a Collection	Average Amount Collected per Case with a Collection
STATEWIDE	\$1,122,595,889	637,334	\$1,761
Alameda	41,675,068	22,201	1,877
Alpine	66,163	56	1,181
Amador	1,449,384	884	1,640
Butte	8,070,718	6,112	1,320
Calaveras	1,607,101	1,051	1,529
Colusa	887,343	505	1,757
Contra Costa	28,073,791	14,237	1,972
Del Norte	1,709,144	1,546	1,106
El Dorado	6,106,629	3,735	1,635
Fresno	40,066,054	29,097	1,377
Glenn	1,220,681	942	1,296
Humboldt	5,967,514	4,239	1,408
Imperial	8,659,673	4,826	1,794
Inyo	1,188,238	672	1,768
Kern	33,686,624	20,965	1,607
Kings	7,056,695	4,660	1,514
Lake	2,693,357	1,898	1,419
Lassen	1,622,348	1,070	1,516
Los Angeles	237,893,732	128,277	1,855
Madera	4,733,488	3,474	1,363
Marin	5,430,570	2,162	2,512
Mariposa	782,502	511	1,531
Mendocino	3,610,327	2,690	1,342
Merced	13,534,782	8,510	1,590
Modoc	438,912	351	1,250
Mono	440,796	222	1,986
Monterey	17,245,843	9,161	1,883
Napa	4,794,539	2,535	1,891
Nevada	3,449,755	1,932	1,786
Orange	87,869,067	39,856	2,205
Placer	9,166,020	4,797	1,911
Plumas	1,011,848	695	1,456
Riverside	61,902,267	35,083	1,764
Sacramento	52,392,694	32,420	1,616
San Benito	2,004,905	1,267	1,582
San Bernardino	73,992,368	40,888	1,810
San Diego	81,496,194	46,007	1,771
San Francisco	15,298,820	9,580	1,597
San Joaquin	26,108,977	15,663	1,667
San Luis Obispo	7,390,792	3,910	1,890
San Mateo	14,323,937	6,862	2,087
Santa Barbara	12,786,183	7,332	1,744
Santa Clara	50,385,488	25,756	1,956
Santa Cruz	7,076,033	3,683	1,921
Shasta	10,653,345	7,362	1,447
Sierra	128,353	81	1,585
Siskiyou	2,500,110	1,916	1,305
Solano	18,590,743	10,678	1,741
Sonoma	15,251,097	8,886	1,716
Stanislaus	22,857,309	14,065	1,625
Sutter	4,332,557	2,620	1,654
Tehama	2,985,288	2,256	1,323
Trinity	871,157	477	1,826
Tulare	19,259,606	14,873	1,295
Tuolumne	3,031,592	1,862	1,628
Ventura	24,976,057	13,627	1,833
Yolo	6,249,266	4,006	1,560
Yuba	3,140,899	2,305	1,363
Regionalized LCSA's			
Alpine/Amador/Calaveras	3,122,648	1,991	1,568
Inyo/Mono	1,629,034	894	1,822
Santa Cruz/San Benito	9,080,938	4,950	1,835
Sierra/Nevada	3,578,108	2,013	1,778
Siskiyou/Modoc	2,939,022	2,267	1,296

SOURCE: CS 1257 Line 18, 25, and 27

\*CSE data for non-transitioned LCSAs in the amount of \$401,142 is included in the Statewide total. Therefore, the sum of the individual LCSA data for Total Child Support Distributed will not equal the Statewide total.

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**TABLE J**  
**TOTAL CHILD SUPPORT COLLECTIONS**  
**SEMI-ANNUAL FFY 2008 REPORT**

	Total Distributed Collections *	Distributed Collections - Current	Distributed Collections - Former	Distributed Collections - Never
<b>STATEWIDE</b>	<b>\$1,122,595,889</b>	<b>\$122,115,577</b>	<b>\$527,486,819</b>	<b>\$472,592,350</b>
Alameda	41,675,068	3,754,588	19,997,505	17,922,975
Alpine	66,163	1,707	36,281	28,175
Amador	1,449,384	120,490	746,426	582,468
Butte	8,070,718	1,130,421	4,800,197	2,140,099
Calaveras	1,607,101	228,344	792,569	586,188
Colusa	887,343	82,449	465,718	339,176
Contra Costa	28,073,791	2,927,679	12,817,050	12,329,062
Del Norte	1,709,144	266,502	1,068,225	374,417
El Dorado	6,106,629	520,614	2,851,537	2,734,478
Fresno	40,066,054	6,757,941	23,854,367	9,453,746
Glenn	1,220,681	195,868	619,481	405,332
Humboldt	5,967,514	734,940	3,130,212	2,102,362
Imperial	8,659,673	1,178,555	3,669,359	3,811,759
Inyo	1,188,238	64,932	471,735	651,572
Kern	33,686,624	5,116,411	17,454,057	11,116,155
Kings	7,056,695	1,035,599	3,653,144	2,367,951
Lake	2,693,357	327,640	1,673,800	691,917
Lassen	1,622,348	198,435	813,477	610,435
Los Angeles	237,893,732	25,189,688	109,752,991	102,951,053
Madera	4,733,488	707,071	2,381,984	1,644,433
Marin	5,430,570	284,955	1,514,010	3,631,606
Mariposa	782,502	77,995	393,364	311,143
Mendocino	3,610,327	505,551	1,847,728	1,257,049
Merced	13,534,782	2,519,166	7,021,417	3,994,200
Modoc	438,912	71,938	250,768	116,205
Mono	440,796	17,211	134,942	288,644
Monterey	17,245,843	2,052,467	8,576,463	6,616,913
Napa	4,794,539	292,683	1,925,919	2,575,937
Nevada	3,449,755	343,048	1,807,848	1,298,859
Orange	87,869,067	6,443,378	29,658,994	51,766,695
Placer	9,166,020	575,082	3,692,636	4,898,302
Plumas	1,011,848	123,619	498,181	390,048
Riverside	61,902,267	7,217,549	30,416,047	24,268,672
Sacramento	52,392,694	6,215,635	28,931,280	17,245,779
San Benito	2,004,905	297,419	1,030,847	676,639
San Bernardino	73,992,368	8,344,200	35,760,342	29,887,827
San Diego	81,496,194	6,659,272	31,988,625	42,848,297
San Francisco	15,298,820	1,285,577	7,342,825	6,670,418
San Joaquin	26,108,977	3,392,270	11,977,814	10,738,893
San Luis Obispo	7,390,792	894,433	3,495,145	3,001,214
San Mateo	14,323,937	890,584	5,082,011	8,351,342
Santa Barbara	12,786,183	1,541,502	5,879,349	5,365,332
Santa Clara	50,385,488	5,010,372	24,932,788	20,442,329
Santa Cruz	7,076,033	717,325	3,480,953	2,877,755
Shasta	10,653,345	1,265,679	5,237,998	4,149,667
Sierra	128,353	9,976	72,900	45,478
Siskiyou	2,500,110	241,324	1,483,202	775,584
Solano	18,590,743	1,701,423	10,081,856	6,807,464
Sonoma	15,251,097	1,297,697	6,890,583	7,062,816
Stanislaus	22,857,309	2,891,187	12,522,463	7,443,659
Sutter	4,332,557	556,078	2,212,508	1,563,971
Tehama	2,985,288	500,559	1,552,344	932,386
Trinity	871,157	103,810	646,051	121,297
Tulare	19,259,606	3,351,701	11,711,653	4,196,252
Tuolumne	3,031,592	231,460	1,446,414	1,353,719
Ventura	24,976,057	2,640,444	10,102,503	12,233,110
Yolo	6,249,266	596,842	3,068,564	2,583,860
Yuba	3,140,899	414,293	1,767,370	959,236
Regionalized LCSA's				
Alpine/Amador/Calaveras	3,122,648	350,541	1,575,276	1,196,831
Inyo/Mono	1,629,034	82,142	606,676	940,216
Santa Cruz/San Benito	9,080,938	1,014,744	4,511,800	3,554,394
Sierra/Nevada	3,578,108	353,024	1,880,747	1,344,337
Siskiyou/Modoc	2,939,022	313,262	1,733,971	891,789

SOURCE: CS 1257 Lines 25 and 27

\*CSE data for non-transitioned LCSAs in the amount of \$401,142 is included in the Statewide total. Therefore, the sum of the individual LCSA data for Total Child Support Distributed will not equal the Statewide total.

**State  
Performance  
Measures****PERCENT OF CASES WITH A SUPPORT ORDER  
ESTABLISHED DURING REPORT PERIOD**

This performance measure determines the number of cases that had a child support order established during the report period,<sup>8</sup> compared to the number of cases open at the end of the period requiring establishment of a support order.

Overall, California's establishment of 45,292 support orders equates to 12.4 percent of cases needing an order during the first two quarters of FFY 2008. This represents an increase of 5.1 percent over the FFY 2007 semi-annual performance of 11.8 percent. See Table K on page 24.

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<sup>8</sup> The performance level for this measure is calculated from data reported on the CS 1257 Report, line 17, (Cases with Support Orders Established During the Report Period), divided by the sum of line 17 and line 12 (Cases Open at the End of the Report Period Requiring Services to Establish an Order).



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**TABLE K**  
**PERCENT OF CASES WITH A SUPPORT ORDER ESTABLISHED DURING REPORT PERIOD**  
**SEMI-ANNUAL FFY 2008 REPORT**

	Cases Requiring a Support Order	Cases with Support Orders Established During Report Period	Cases Requiring Services to Establish a Support Order	Percent of Cases with a Support Order Established During Report Period
STATEWIDE	364,010	45,292	318,718	12.4%
Alameda	3,930	1,055	2,875	26.8
Alpine	8	0	8	0.0
Amador	182	52	130	28.6
Butte	3,634	436	3,198	12.0
Calaveras	316	85	231	26.9
Colusa	176	36	140	20.5
Contra Costa	6,499	1,194	5,305	18.4
Del Norte	239	99	140	41.4
El Dorado	1,333	446	887	33.5
Fresno	14,032	2,454	11,578	17.5
Glenn	556	103	453	18.5
Humboldt	1,110	319	791	28.7
Imperial	2,951	335	2,616	11.4
Inyo	181	53	128	29.3
Kern	11,735	2,106	9,629	17.9
Kings	1,951	386	1,565	19.8
Lake	695	140	555	20.1
Lassen	480	128	352	26.7
Los Angeles	121,502	10,068	111,434	8.3
Madera	1,396	299	1,097	21.4
Marin	380	97	283	25.5
Mariposa	114	42	72	36.8
Mendocino	1,068	222	846	20.8
Merced	5,286	925	4,361	17.5
Modoc	58	24	34	41.4
Mono	64	19	45	29.7
Monterey	3,593	682	2,911	19.0
Napa	1,101	241	860	21.9
Nevada	736	246	490	33.4
Orange	23,855	2,025	21,830	8.5
Placer	1,578	247	1,331	15.7
Plumas	201	76	125	37.8
Riverside	26,436	2,609	23,827	9.9
Sacramento	16,648	3,664	12,984	22.0
San Benito	620	105	515	16.9
San Bernardino	33,924	2,280	31,644	6.7
San Diego	15,181	1,821	13,360	12.0
San Francisco	2,949	446	2,503	15.1
San Joaquin	5,436	1,279	4,157	23.5
San Luis Obispo	860	351	509	40.8
San Mateo	2,832	372	2,460	13.1
Santa Barbara	5,090	483	4,607	9.5
Santa Clara	8,275	1,362	6,913	16.5
Santa Cruz	2,212	183	2,029	8.3
Shasta	2,166	414	1,752	19.1
Sierra	40	10	30	25.0
Siskiyou	387	109	278	28.2
Solano	3,755	739	3,016	19.7
Sonoma	3,459	519	2,940	15.0
Stanislaus	6,255	933	5,322	14.9
Sutter	1,847	327	1,520	17.7
Tehama	800	178	622	22.3
Trinity	195	10	185	5.1
Tulare	5,330	1,125	4,205	21.1
Tuolumne	344	87	257	25.3
Ventura	4,485	736	3,749	16.4
Yolo	2,196	334	1,862	15.2
Yuba	1,348	176	1,172	13.1
Regionalized LCSA's				
Alpine/Amador/Calaveras	506	137	369	27.1
Inyo/Mono	245	72	173	29.4
Santa Cruz/San Benito	2,832	288	2,544	10.2
Sierra/Nevada	776	256	520	33.0
Siskiyou/Modoc	445	133	312	29.9

SOURCE: CS 1257 Lines 12 and 17

**PERCENT OF CASES REQUIRING A SUPPORT ORDER WITH ALLEGED OBLIGOR SERVED WITH A SUMMONS AND COMPLAINT****State  
Performance  
Measures**

The purpose of this performance measure is to determine the percent of alleged fathers or obligors served with a Summons and Complaint (S&C) to establish paternity or a support order.<sup>9</sup> The court process requires that the alleged father or obligor must be served with a S&C (either in person or by certified mail) to legally establish paternity or to establish an order for child support.

<sup>9</sup> The performance level for this measure is calculated from data reported on the CS 1257 Report, line 43 (Number of Alleged Obligor Successfully Served with a Summons & Complaint During the Report Period) divided by the sum of line 17 (Cases with Support Orders Established During the Report Period) and line 12 (Cases Open at the End of the Report Period Requiring Services to Establish an Order).

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**TABLE L**  
**SERVICE OF SUMMONS AND COMPLAINT**  
**SEMI-ANNUAL FFY 2008 REPORT**

	Cases Requiring a Support Order	Alleged Fathers Served with a Summons and Complaint (S&C)	Percent of Cases Requiring a Support Order with Alleged Father Served with a S&C
STATEWIDE	364,010	48,083	13.2%
Alameda	3,930	1,072	27.3
Alpine	8	1	12.5
Amador	182	47	25.8
Butte	3,634	162	4.5
Calaveras	316	50	15.8
Colusa	176	43	24.4
Contra Costa	6,499	1,141	17.6
Del Norte	239	98	41.0
El Dorado	1,333	199	14.9
Fresno	14,032	2,898	20.7
Glenn	556	59	10.6
Humboldt	1,110	200	18.0
Imperial	2,951	566	19.2
Inyo	181	23	12.7
Kern	11,735	1,870	15.9
Kings	1,951	154	7.9
Lake	695	147	21.2
Lassen	480	64	13.3
Los Angeles	121,502	13,532	11.1
Madera	1,396	347	24.9
Marin	380	119	31.3
Mariposa	114	49	43.0
Mendocino	1,068	245	22.9
Merced	5,286	328	6.2
Modoc	58	29	50.0
Mono	64	16	25.0
Monterey	3,593	410	11.4
Napa	1,101	63	5.7
Nevada	736	73	9.9
Orange	23,855	1,405	5.9
Placer	1,578	215	13.6
Plumas	201	26	12.9
Riverside	26,436	2,559	9.7
Sacramento	16,648	3,579	21.5
San Benito	620	59	9.5
San Bernardino	33,924	4,080	12.0
San Diego	15,181	1,993	13.1
San Francisco	2,949	484	16.4
San Joaquin	5,436	1,435	26.4
San Luis Obispo	860	203	23.6
San Mateo	2,832	232	8.2
Santa Barbara	5,090	285	5.6
Santa Clara	8,275	1,861	22.5
Santa Cruz	2,212	135	6.1
Shasta	2,166	391	18.1
Sierra	40	5	12.5
Siskiyou	387	111	28.7
Solano	3,755	960	25.6
Sonoma	3,459	242	7.0
Stanislaus	6,255	1,214	19.4
Sutter	1,847	232	12.6
Tehama	800	103	12.9
Trinity	195	12	6.2
Tulare	5,330	1,399	26.2
Tuolumne	344	116	33.7
Ventura	4,485	316	7.0
Yolo	2,196	212	9.7
Yuba	1,348	214	15.9
Regionalized LCSA's			
Alpine/Amador/Calaveras	506	98	19.4
Inyo/Mono	245	39	15.9
Santa Cruz/San Benito	2,832	194	6.9
Sierra/Nevada	776	78	10.1
Siskiyou/Modoc	445	140	31.5

SOURCE: CS 1257 Lines 12, 17, 43

**State  
Performance  
Measures****PERCENT OF CASES WITH SUPPORT ORDERS  
ESTABLISHED WITH MEDICAL SUPPORT  
ORDERED AND PROVIDED**

The performance measure for Cases with a Medical Support Order determines the percent of cases in the child support caseload for which medical support had been ordered. Current Assistance, Former Assistance, and Never Assistance cases, as well as cases that are closed during the report period are included in this measure.<sup>10</sup>

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<sup>10</sup> The performance level for this measure is calculated from data reported on CS 1257 Report, line 21a, (Cases at the End of the Report Period where Medical Support is Ordered and Provided) divided by the remainder of line 2, (Cases Open at the End of the Report Period with Support Orders Established) minus line 2e (Arrears-Only IV-D Cases with Orders Established).

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**TABLE M**  
**PERCENT OF CASES WITH SUPPORT ORDERS ESTABLISHED**  
**WITH MEDICAL SUPPORT ORDERED AND PROVIDED**  
**SEMI-ANNUAL FFY 2008 REPORT**

	Cases with Support Orders Established (minus Arrears-Only)	Cases in which Medical Support is Ordered and Provided	Percent of Cases with Support Orders Established with Medical Support Ordered and Provided
STATEWIDE	1,115,829	195,767	17.5%
Alameda	27,370	7,145	26.1
Alpine	91	14	15.4
Amador	1,502	304	20.2
Butte	11,757	584	5.0
Calaveras	1,896	386	20.4
Colusa	761	138	18.1
Contra Costa	31,055	6,236	20.1
Del Norte	2,110	580	27.5
El Dorado	6,757	770	11.4
Fresno	46,619	6,979	15.0
Glenn	1,922	80	4.2
Humboldt	7,593	1,313	17.3
Imperial	8,464	1,768	20.9
Inyo	1,266	197	15.6
Kern	39,391	6,071	15.4
Kings	9,688	1,892	19.5
Lake	2,782	467	16.8
Lassen	1,943	192	9.9
Los Angeles	275,020	34,130	12.4
Madera	5,128	1,058	20.6
Marin	2,534	578	22.8
Mariposa	659	169	25.6
Mendocino	4,263	505	11.8
Merced	17,253	3,015	17.5
Modoc	524	87	16.6
Mono	330	79	23.9
Monterey	16,548	3,754	22.7
Napa	4,325	848	19.6
Nevada	3,498	350	10.0
Orange	70,089	14,637	20.9
Placer	6,388	1,479	23.2
Plumas	1,123	122	10.9
Riverside	58,604	12,430	21.2
Sacramento	55,335	14,101	25.5
San Benito	2,426	170	7.0
San Bernardino	78,107	13,555	17.4
San Diego	65,020	10,048	15.5
San Francisco	13,520	3,977	29.4
San Joaquin	24,536	4,064	16.6
San Luis Obispo	5,634	1,333	23.7
San Mateo	10,855	4,116	37.9
Santa Barbara	14,026	1,796	12.8
Santa Clara	34,444	8,373	24.3
Santa Cruz	6,589	648	9.8
Shasta	9,948	1,727	17.4
Sierra	161	17	10.6
Siskiyou	2,649	585	22.1
Solano	15,533	4,099	26.4
Sonoma	14,137	1,885	13.3
Stanislaus	21,916	3,742	17.1
Sutter	5,118	643	12.6
Tehama	4,411	319	7.2
Trinity	664	78	11.7
Tulare	25,718	5,596	21.8
Tuolumne	2,459	679	27.6
Ventura	21,697	4,506	20.8
Yolo	8,217	854	10.4
Yuba	3,456	499	14.4
Regionalized LCSA's			
Alpine/Amador/Calaveras	3,489	704	20.2
Inyo/Mono	1,596	276	17.3
Santa Cruz/San Benito	9,015	818	9.1
Sierra/Nevada	3,659	367	10.0
Siskiyou/Modoc	3,173	672	21.2

SOURCE: CS 1257 Lines 2, 2e and 21a  
Note: Due to a programming discrepancy, Line 21a was under reported by CASES' counties.

**COMPARISON OF RECEIVED COMPLAINTS TO CASES****State  
Performance  
Measures**

This performance measure shows a comparison of complaints to the caseload for each county.<sup>11</sup> The purpose of this information is to assess effectiveness of case management for each county's Child Support Program. The comparison utilizes county caseload and complaints per 10,000 cases.

Family Code section 17800 requires the maintenance of a uniform complaint resolution process within the LCSAs. To ensure uniform complaint resolution data tracking and reporting, DCSS developed the Complaint Resolution Tracking System (CRTS). CRTS is web based, and all LCSAs are required to use CRTS to enter complaint data.

Between October 2007 and March 2008, there were a total of only 186 complaints filed and recorded in the DCSS CRTS for the approximately 1.65 million open child support cases. This compares favorably to the 224 complaints filed for the same period a year earlier. While this represents only half of the 2007 federal fiscal year, it is in line with significant statewide decreases in complaints filed in recent years. See Table N on page 30.

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<sup>11</sup> Complaint information is based on the Complaint and Resolution Tracking System (CRTS) and caseload from data reported on the CS 1257 Report, line 1 (IV-D Cases Open at the End of the Report Period).

STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY  
CHILD SUPPORT PROGRAM STATISTICS

DEPARTMENT OF CHILD SUPPORT SERVICES  
OCTOBER 2007 - MARCH 2008

**TABLE N  
COMPARISON OF RECEIVED COMPLAINTS TO CASES  
SEMI-ANNUAL FFY 2008 REPORT**

	Cases	Number of Complaints	Complaints per 10,000 Cases
STATEWIDE	1,646,845	186	
Alameda	38,165	1	0.262
Alpine	111	0	0.000
Amador	1,695	0	0.000
Butte	15,332	4	2.609
Calaveras	2,231	0	0.000
Colusa	1,022	0	0.000
Contra Costa	36,273	0	0.000
Del Norte	2,879	0	0.000
El Dorado	7,645	1	1.308
Fresno	70,006	5	0.714
Glenn	2,347	0	0.000
Humboldt	8,716	0	0.000
Imperial	12,874	2	1.554
Inyo	1,427	0	0.000
Kern	55,909	2	0.358
Kings	11,157	1	0.896
Lake	4,123	1	2.425
Lassen	2,298	0	0.000
Los Angeles	467,889	81	1.731
Madera	7,093	0	0.000
Marin	3,408	0	0.000
Mariposa	879	0	0.000
Mendocino	6,197	0	0.000
Merced	21,264	2	0.941
Modoc	694	0	0.000
Mono	383	0	0.000
Monterey	19,289	0	0.000
Napa	5,202	0	0.000
Nevada	3,996	0	0.000
Orange	93,290	9	0.965
Placer	9,469	0	0.000
Plumas	1,247	1	8.019
Riverside	87,382	7	0.801
Sacramento	79,312	8	1.009
San Benito	2,938	1	3.404
San Bernardino	120,559	11	0.912
San Diego	101,527	13	1.280
San Francisco	20,759	1	0.482
San Joaquin	33,903	6	1.770
San Luis Obispo	6,117	0	0.000
San Mateo	13,932	1	0.718
Santa Barbara	18,663	3	1.607
Santa Clara	52,145	1	0.192
Santa Cruz	9,174	8	8.720
Shasta	15,253	1	0.656
Sierra	190	0	0.000
Siskiyou	3,764	0	0.000
Solano	22,349	0	0.000
Sonoma	18,053	2	1.108
Stanislaus	33,407	6	1.796
Sutter	6,666	1	1.500
Tehama	5,034	0	0.000
Trinity	1,150	0	0.000
Tulare	35,529	0	0.000
Tuolumne	3,368	0	0.000
Ventura	25,225	6	2.379
Yolo	10,084	0	0.000
Yuba	5,852	0	0.000
Regionalized LCSA's			
Alpine/Amador/Calaveras	4,037	0	0.000
Inyo/Mono	1,810	0	0.000
Santa Cruz/San Benito	12,112	9	7.431
Sierra/Nevada	4,186	0	0.000
Siskiyou/Modoc	4,458	0	0.000

SOURCE: CS 1257 Line 1 and the Complaint Resolution Tracking System (CRTS)  
Complaint Activity Report for March 2008 (as of 4-28-2008)

## GLOSSARY

California's child support program operates within a complicated federal and state statutory and regulatory construct. There are many terms used within the program that have a specific meaning and are reflected in the federal and state performance measures. Terms commonly used in the performance measures are:

- **IV-D Program** – The State child support enforcement program, enacted under Title IV-D of the federal Social Security Act, locates noncustodial parents or putative fathers; establishes paternity; establishes, modifies, and enforces child support and medical support orders; and collects and distributes child support payments.
- **IV-D Case** - A parent (mother, father, or putative father) who is now, or eventually may be, obligated for the support of a child or children receiving services under the Title IV-D Program. A parent is reported as a separate IV-D case for each family with a dependent child or children that the parent may be obligated to support. If both parents are absent and liable or potentially liable for support of a child or children receiving services under the Title IV-D Program, each parent is considered a separate IV-D case.
- **Current Assistance Case** - A case where the children are: (1) recipients of California Work Opportunity and Responsibility to Kids (CalWORKs)/ Temporary Assistance for Needy Families (TANF) under Title IV-A of the Social Security Act, or (2) entitled to Foster Care maintenance payments under Title IV-E of the Social Security Act. In these cases, the children's support rights have been assigned by a caretaker relative to the state and a referral to the State IV-D Program has been made. A case where at least one child is currently receiving assistance is reported as a "current assistance" case.
- **Former Assistance Case** - A case where the children *formerly* received Title IV-A benefits (Aid to Families with Dependent Children (AFDC), the former welfare program, or TANF/CalWORKS or IV-E Foster Care services. A case where some children are former assistance and some are never assistance is reported as a "former assistance" case.
- **Never Assistance Case** - A case where the children are receiving services under the Title IV-D program, but do not and have not previously received assistance under Titles IV-A or IV-E of the Social Security Act.
- **Medical Support** - Medical support is the legal obligation of a parent to provide health coverage for a child or children. This includes: (1) payment of health insurance premiums, (2) payment of medical bills, or (3) cash payments for health insurance and/or medical bills. Either the custodial or the noncustodial parent may be ordered to provide medical support.



- **Support Order** - The legal establishment of: (1) an amount of money that is due and owed by a parent for the support of the parent's children, and/or (2) the responsibility to provide health insurance and/or medical support for those children. A support order is established through a court order, administrative process, or other legal process.
- **Paternity** - The legal establishment of fatherhood for a child born to unwed parents, either by court determination, administrative process, or voluntary acknowledgment. A voluntary acknowledgement of paternity is the legal establishment of fatherhood by a voluntary acknowledgement signed by both parents either at the hospital when the child is born or at other established locations.
- **Transitional Data** - This term is used to describe the amount of current support and arrearages that were distributed during the FFY for cases that have transferred from transitioned LCSAs (on the CCSAS automated system) to non-transitioned LCSAs (not yet on CCSAS). The amount is separately identified as a part of statewide distributions, but is not reported by the LCSA that manages the child support case. As new managing counties transition to CCSAS, the distributions will be reported by those LCSAs. Transitional data is temporary and will no longer exist once all LCSA's have been using CCSAS for an entire Federal Fiscal Year.