"Matters" Service Report Part I: Statistical Portion Community Legal Education

	Number of People Dire	ectly Receiving Service
A. Models Used	(a) (b) Measured Estima	. ,
1. Presentations to community groups <i>Total number of people in audiences</i>	+	=
2. Legal education brochures <i>Total number of copies distributed</i>	+	=
3. Legal education materials posted on Web sites Total number of page hits	+	
4. Newsletter articles addressing Legal Ed topics <i>Total number of copies distributed</i>	+	=
5. Video legal education materials <i>Total number of people in audiences</i>	+	=
6. Other Describe in Narrative section. Total number of people receiving servi		=
Total number of people directly receiving servic	e+	=
	Also provide a bro of this number, by type of matter, in "B" on next pag	

"Matters" Service Report Community Legal Education (continued)

B. Subject Matter Categories	Number of People Directly Receiving Service
1. Consumer/Finance	
2. Education	
3. Employment	
4. Family	
5. Juvenile	
6. Health	
7. Housing	
8. Income Maintenance	
9. Individual Rights	
10. Other / Multiple Topics	
Total number of people directly receiving service	Should be same as "A" on previous page.

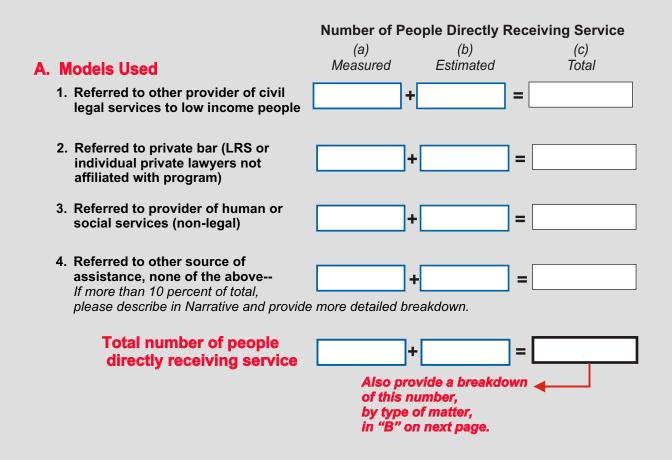
"Matters" Service Report **Pro Se Assistance**, not included in "case service" statistics

			eceiving Service
A. Models Used	(a) Measured	(b) Estimated	(c) Total
1. Workshops or clinics <i>Total number of participants</i>	+		=
2. Help desk at court Total number of people assisted	+		=
3. Self-help printed materials (e.g., Divorce kits) <i>Total copies distributed</i>	+		=
4. Self-help materials (e.g., forms) posted on web sites Total page hits on these materials	+	·	=
5. Self-help materials (e.g., forms) posted on kiosks Total page hits on these materials	+		=
6. Other <i>Describe in Narrative section</i> .	+	·	=
Total number of people directly receiving service		vide a breakdov	=
	of this nu by type o in "B" on		

"Matters" Service Report **Pro Se Assistance (continued)**

3. Subject Matter Categories	Directly Receiving Service
1. Consumer/Finance	
2. Education	
3. Employment	
4. Family	
5. Juvenile	
6. Health	
7. Housing	
8. Income Maintenance	
9. Individual Rights	
10. Other / Multiple Problems	
Total number of people directly receiving service	Should be same as "A" on previous page.

"Matters" Service Report **Referred**, not included in "case service" statistics



"Matters" Service Report Referred Matters (continued)

8. Subject Matter Categories	Number of People Directly Receiving Service
. Subject matter categories	Service
1. Consumer/Finance	
2. Education	
2 England	
3. Employment	
4. Family	
5. Juvenile	
o. ouvernie	
6. Health	
7. Housing	
8. Income Maintenance	
9. Individual Rights	
10. Other Civil Legal Problems	
11. Criminal Legal Problems	
12 Other Problems (Nen Legal)	
12. Other Problems (Non-Legal)	
Total number of people	
directly receiving service	
	"A" on previous

"Matters" Service Report Outreach

Check All Applicable Methods Used Check only the methods your program has employed during the reporting period.

Models Used

- 1. Informational notices published in print media
- 2. TV spots or PSAs
- 3. Radio spots or PSAs
- 4. Newsletter(s) -- external to program
- 5. Referral agreements with other agencies
- 6. "How to reach us" pages on web sites
- 6. Other -- *Please describe in Narrative*..

	_	

"Matters" Service Report **"Indirect Service" Matters**

Check All Applicable Methods Used Check only the methods your program has employed during the reporting period.

Models Used

- 1. Legal education for lay service providers.
- 2. Collaborative service delivery models
- 3. Other indirect service matters *Please describe in Narrative.*

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"Matters" Service Report Other Matters - Mediation / ADR

	Number of People Directly Receiving Service		
. Models Used	(a)	(b)	(C)
	Measured	Estimated	Total
1. Mediation/alternative dispute resolution services not included in	+	· = [
"case service" statistics.	of this n by type	ovide a breakdown number, of matter, on next page.	•
2. Other matters, none of the above <i>Please describe in Narrative</i> .	Yes	No	

Α

"Matters" Service Report Other Matters - Mediation / ADR (continued)

D	Subject Matter Categories	Directly Receiving Service
D.	Subject Matter Categories	Service
	1. Consumer/Finance	
	2. Education	
	3. Employment	
	4. Family	
	5. Juvenile	
	6. Health	
	7. Housing	
	8. Income Maintenance	
	9. Individual Rights	
	10. Other / Multiple Problems	
	Total number of people directly receiving service	► Should be same as
		"A" on previous page.