

SDU Electronic Help Desk 866-325-1010

The SDU Electronic Help Desk is ready to help employers enroll in EFT payment processing, and answer questions about:

- Completing the enrollment form
- Formatting the EFT test file and addenda record
- Test file results
- Correcting test file errors
- Banking information as appropriate

SDU Website www.casdu.com

The SDU website provides the following services:

- Schedule recurring payments or cancel payments made in advance
- View automated payment history
- Make payments on behalf of your employees

Greta Wallace, *Director*
Department of Child Support Services

Recorded information
Toll-free (866) 249-0773
Sacramento (916) 464-5000
TTY Toll-free (866) 223-9529
www.childsup.ca.gov

SDU EMPLOYER SDU10 (4/07)



SDU FOR YOU !

The State Disbursement Unit

**A simple & effective
payment system for
California employers**



**California Department of
Child Support Services**



SDU FOR YOU !

Supporting brighter futures for California families . . .

Making the business of doing business easier

California's State Disbursement Unit (SDU) provides accurate, uniform and innovative collection and disbursement of all child support payments previously processed locally by counties, as well as all payments previously processed by employers and sent directly to custodial parties.

Why has the child support payment process changed?

Federal law—part of the 1996 welfare reform legislation, *US Code 42 USC 654B*—requires all states to establish a central location for processing child support payments, including all employer wage assignments.

The law's intent is to:

- Improve the accuracy of child support records;
- Speed payment processing; and
- Streamline wage assignment processing for employers.

California's SDU is now responsible for collection and processing of the following types of child support payments:

- All payments for cases being enforced by local child support agencies (full-service IV-D cases)
- All employer wage assignments—*including those secured through private support orders*

What does SDU mean for your business?

Employers are now required to redirect payments to the SDU and notify the SDU of payments sent directly to individuals.

Employers must send copies of all *FL 195 Order/Notice to Withhold Income for Child Support* (wage withholding orders for payments sent directly to individuals) to:

California State Disbursement Unit
P.O. Box 980218
West Sacramento, CA 95798

When the SDU receives an *FL 195*, employers are sent instructions for remitting the information required to process employee support payments. Payments will be returned to employers that fail to provide the required information.

If you have questions about the *FL 195*, call the SDU Electronic Help Desk at 866-325-1010.

Convenient new payment options

Once an employer enrolls, the SDU can accept ACH credit payments statewide.

Submit ACH debit instructions on the SDU website or Electronic Help Desk, and use both interchangeably to make payments 24/7. No special training is needed—the system will prompt you for information.

The secure SDU website will lighten employers' burden by maintaining necessary data.

Your personal identification number (PIN) gives you complete control over your account information.

Safe, simple & accurate

Electronic payment submission can be 400 percent more accurate than paper payment processing.

All payments can be made in one place.

Pay anytime, day or night, from your office, home, or even while on vacation.

Check payment status on casdu.com.