



**Pharmacy Fax Request to the CMS Regional Office  
For Point-of-Sale Facilitated Enrollment Claims Over 90 Days Old**

Fax to: Regional Office Name: \_\_\_\_\_

Fax Number: \_\_\_\_\_

| <b>CMS Regional Office<br/>(RO) Number and<br/>Name</b> | <b>States/Territories Served</b>                                  | <b>Regional Office<br/>Caseworker Fax<br/>Number</b> | <b>Regional Office<br/>Caseworker<br/>Phone Number</b><br>(For follow-up if<br>the pharmacy<br>has not been<br>contacted in 3<br>business days) |
|---|---|--|---|
| RO 1 Boston   | CT, MA, ME, NH, RI, VT  | 617-565-3856   | 617-565-1232  |
| RO 2 New York   | NJ, NY, PR, USVI  | 212-265-2665   | 212-616-2222  |
| RO 3 Philadelphia                                       | DE, DC, MD, PA, VA, WV  | 215-861-4176   | 215-861-4226  |
| RO 4 Atlanta  | AL, FL, GA, KY, MS, NC, SC, TN                                    | 404-562-7386   | 404-562-7500  |
| RO 5 Chicago  | IL, IN, MI, MN, OH, WI  | 312-886-5705   | 312-353-1102  |
| RO 6 Dallas   | AR, LA, NM, OK, TX  | 214-767-0323   | 214-767-6401  |
| RO 7 Kansas City  | IA, KS, MO, NE  | 816-426-7604   | 816-426-5783  |
| RO 8 Denver   | CO, MT, ND, SD, UT, WY  | 303-844-2776   | 303-844-4024  |
| RO 9 San Francisco                                      | American Samoa, AZ, CA, Northern<br>Mariana Islands, Guam, HI, NV | 415-744-3761   | 415-744-3617  |
| RO 10 Seattle   | AK, ID, OR, WA  | 206-615-2363   | 206-615-2354  |

Please provide all of the following beneficiary and pharmacy information [Note: Incomplete requests may result in processing delays.]:

**Beneficiary Information:**

Beneficiary Medicare Number \_\_\_\_\_

Beneficiary First Name \_\_\_\_\_

Beneficiary Last Name \_\_\_\_\_

Date of Birth \_\_\_\_\_

Gender \_\_\_\_\_

Street Address \_\_\_\_\_

Zip Code \_\_\_\_\_

Date of Service \_\_\_\_\_

The beneficiary has Medicare and (Please check one):

Medicaid  Low Income Subsidy (LIS)

**Pharmacy Information:**

Pharmacy Name \_\_\_\_\_

Pharmacy Contact \_\_\_\_\_

Pharmacy Phone Number \_\_\_\_\_

Pharmacy Email Address \_\_\_\_\_