

U.S. Department of Labor Early Resolution of EEO Complaints Program
 Directorate of Civil Rights

DCR FORM EREC 7

Complainant experience with the EREC program

Agency _____

Issue(s) mediated _____

Case number, if known _____

Please estimate the time you spent involved in the mediation:

Grade/step _____ Hours spent in preparation _____ Hours spent in mediation _____

If the mediation resulted in settlement:

1. If you have filed a complaint before, how did the time required for mediating this complaint compare to the time required for the usual process?

1	2	3	4	5
Much less	Less	Same	More	Much more

2. If you have filed a complaint before, how did the resources (your time and energy) you expended for mediation compare to those needed to pursue the usual process?

1	2	3	4	5
Much less	Less	Same	More	Much more

3. How does the settlement compare with what you had expected when you brought the complaint?

1	2	3	4	5
Much less	Less	Same	More	Much more

If the mediation failed to reach a settlement:

4. Please rate the impact of the mediation on your continued pursuit of this case.

1	2	3	4	5
Detrimental	Somewhat	No effect	Somewhat	Very helpful

detrimental

helpful

Please also answer the questions on the back of this form.

DCR 7E, March 7, 1997