

**EUGENE OFFICE - KEY TELEPHONE NUMBERS  
U.S. BANKRUPTCY COURT - DISTRICT OF OREGON**

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**Judges and Staff**

**Judge Frank R. Alley**

Judicial Assistant/Calendaring ..... (541) 431-4055

Law Clerk ..... (541) 431-4057

**Judge Albert E. Radcliffe**

Judicial Assistant/Calendaring ..... (541) 431-4050

Law Clerk ..... (541) 431-4052

**VCIS**

**(Voice Case Information System)**

**(800) 726-2227**

For free 24-hour access to basic bankruptcy and adversary information (including case status) from a touch-tone telephone.

**Clerk's Office Main Number**

**(541) 431-4000**

For archive case location information, and basic bankruptcy and adversary case information that is not available on VCIS, call the clerk's office main number, 9:00 a.m. to 4:30 p.m. Monday through Friday (except for federal holidays).

**ECF (Electronic Case File) Help**

[**REMEMBER:** Many questions can be answered by using the resources available in the ECF section of the Court's website]

Procedural Assistance: Court ECF Help Desk, Eugene Area: (541) 431-4005 or Toll Free: (866) 777-0442, 8:30 a.m. to 4:30 p.m. Pacific time, Monday through Friday (except federal holidays). For procedural help with electronic filing registration, an ECF issue or question, or to report an ECF problem or error.

Technical Assistance: PACER Service Center, (800) 676-6856, 8:00 a.m. to 5:00 p.m. CST, Monday through Friday (except federal holidays). For technical assistance with browser issues, Adobe installation and use, connection issues, etc.

**Specific Case Information**

For information on a specific case, that cannot be obtained through VCIS or the Clerk’s Office main phone number, contact the Case Administrator directly, 9:00 a.m. to 4:30 p.m. Monday through Friday (except for federal holidays). The last two digits of the case number determine the Case Administrator assigned to the case:

**EUGENE CASE ADMINISTRATOR CONTACT INFORMATION**

<u>Last Two Digits</u>	<u>Case Administrator</u>	<u>Phone Number</u>
00 - 12	Annetta	(541) 431-4007
13 - 24	Jonni	(541) 431-4034
25 - 37	Julie	(541) 431-4012
38 - 49	Kim W.	(541) 431-4016
50 - 53	Tana	(541) 431-4006
54 - 66	Kimberley Q.	(541) 431-4015
67 - 79	Kay	(541) 431-4014
80 - 91	Sue	(541) 431-4026
92 - 95	Bob	(541) 431-4008
96 - 99	Judy	(541) 431-4004
Adv. Proc./Appeals	Bob	(541) 431-4008
Backup Adv.Proc./Appeals	Judy	(541) 431-4004