

City, county and state consumer offices offer a variety of important services. They might mediate complaints, conduct investigations, prosecute offenders of consumer laws, license and regulate professionals, provide educational materials and advocate in the consumer interest.

An advantage of contacting a city or county government office is that they are familiar with local businesses and local ordinances. If there is not a consumer office in your local area, contact your state consumer office. State offices are familiar with state laws and look for statewide patterns of problems.

To save time, call before sending a written complaint. Ask if the office handles the type of complaint you have and if complaint forms are provided. Many offices distribute consumer materials specifically geared to state laws and local issues. Ask if any information is available on your problem.

This list is arranged in alphabetical order by state name.

Alabama

State Offices

Consumer Affairs Section
Office of the Attorney General
11 South Union St.
Montgomery, AL 36130
334-242-7335
Toll free: 1-800-392-5658 (AL)
Fax: 334-242-2433
www.ago.state.al.us

Alaska

State Offices

Consumer Protection Unit
Office of the Attorney General
1031 West 4th Ave., Suite 200
Anchorage, AK 99501-5903
907-269-5100
Toll free: 1-888-576-2529
Fax: 907-276-8554
www.law.state.ak.us

Arizona

State Offices

Consumer Protection and
Advocacy Section
Office of the Attorney General
1275 West Washington St.
Phoenix, AZ 85007
602-542-5025
602-542-5763 (Consumer
Information and Complaints)
Toll free: 1-800-352-8431 (AZ)
Fax: 602-542-4085
www.azag.gov

Consumer Protection
Office of the Attorney General
400 West Congress South Bldg.,
Suite 315
Tucson, AZ 85701
520-628-6504
Toll free: 1-800-352-8431 (AZ)
Fax: 520-628-6530
E-mail: consumerinfo@azag.gov
www.azag.gov

County Offices

Greenlee County Attorney's
Office
PO Box 1717
Clifton, AZ 85533
928-865-4108
Fax: 928-865-4665
www.azag.gov

Coconino County Attorney's
Office
110 East Cherry Ave.
Flagstaff, AZ 86001
928-779-6518
Toll free: 1-800-559-9289
Fax: 928-679-8201
www.coconino.az.gov/ca.aspx

Pinal County Attorney's Office
PO Box 887
Florence, AZ 85232
520-866-6271
Toll free: 1-800-208-6897
Fax: 520-866-6423
E-mail: pinalcountyattorney@co.pinal.az.us
<http://pinalcountyaz.gov/Departments/Countyattorney/Pages/Home.aspx>

Gila County Attorney's Office
1400 East Ash St.
Globe, AZ 85501
928-425-3231, ext. 8630
Fax: 928-425-3720
www.azag.gov

Navajo County Attorney's Office
PO Box 668
Holbrook, AZ 86025
928-524-4026
Fax: 928-524-4244
www.azag.gov

Mohave County Attorney's Office
PO Box 7000
315 North Fourth St. (Zip: 86401)
Kingman, AZ 86402-7000
928-753-0719
Fax: 928-753-2669
www.co.mohave.az.us/depts/attorney/attorney_default.asp

Santa Cruz County Attorney's
Office
2150 North Congress Dr., Ste 201
Nogales, AZ 85621
520-375-7780
Fax: 520-375-7793
www.co.santa-cruz.az.us/county_attorney/

La Paz County Attorney's Office
1320 Kofa Ave.
Parker, AZ 85344
928-669-6118
Fax: 928-669-2019
www.azag.gov

Yavapai County Attorney's Office
255 East Gurley
Yavapai County Courthouse
Prescott, AZ 86301
928-771-3344
Fax: 928-771-3110
www.azag.gov

Graham County Attorney's Office
800 West Main
Graham County Courthouse
Safford, AZ 85546
928-428-3620
Fax: 928-428-7200
www.azag.gov

Apache County Attorney's Office
PO Box 637
St. Johns, AZ 85936
928-337-7560
Fax: 928-337-2427
www.azag.gov

Yuma County Attorney's Office
250 West Second St., Suite G
Yuma, AZ 85364
928-817-4300
Fax: 928-817-4301
www.co.yuma.az.us/atty/

Arkansas

State Offices

Consumer Protection Division
Office of the Attorney General
323 Center St., Suite 200
Little Rock, AR 72201
501-682-2007
501-682-2341 (Consumer Hotline)
Toll free: 1-800-482-8982
(Consumer Hotline)
Toll free: 1-800-448-3014
(Crime Victims Hotline)
Toll free: 1-888-382-1222
(Do Not Call Program)
TTY: 501-682-6073
Fax: 501-682-8118
(Consumer Division)
E-mail: oag@arkansasag.gov
www.arkansasag.gov

California

State Offices

Bureau of Automotive Repair
California Department of Consumer
Affairs
10240 Systems Pkwy.
Sacramento, CA 95827
Toll free: 1-800-952-5210 (CA)
TTY: 916-322-1700
Fax: 916-255-1369
www.autorepair.ca.gov

Office of the Attorney General
PO Box 944255
Public Inquiry Unit
Sacramento, CA 94244-2550
916-322-3360
Toll free: 1-800-952-5225 (CA)
TTY: 916-324-5564
Fax: 916-323-5341
E-mail: piu@doj.ca.gov
www.caag.state.ca.us

California Department of
Consumer Affairs
1625 North Market Blvd.
Sacramento, CA 95834
Toll free: 1-800-952-5210 (CA)
TTY: 916-322-1700
E-mail: dca@dca.ca.gov
www.dca.ca.gov

County Offices

Consumer and Environmental
Protection Unit
Solano County District Attorney's
Office
675 Texas Street, Suite 4500
Fairfield, CA 94533
707-784-6800
Fax: 707-784-7986
www.co.solano.ca.us/depts/da/

Consumer & Environmental
Protection Division
Fresno County District Attorney's
Office
1250 Van Ness Ave., 2nd Floor
Fresno, CA 93721
559-488-3156
559-488-3836
Fax: 559-488-1852
www.co.fresno.ca.us

Los Angeles County Department
of Consumer Affairs
500 West Temple St., Room B-96
Los Angeles, CA 90012-2706
213-974-1452
Toll free: 1-800-593-8222 (L.A. County)
TTY: 213-626-0913
Fax: 213-687-0233
E-mail: dca@dca.lacounty.gov
dca.lacounty.gov

Contra Costa County District
Attorney's Office
900 Ward Street, 4th Floor
Martinez, CA 94553
925-957-8604
Fax: 925-646-4683
www.co.contra-costa.ca.us/

Consumer Fraud Unit
Stanislaus County District
Attorney's Office
832 12th Street, 3rd Floor
Modesto, CA 95354
209-525-5550
Fax: 209-525-5545
www.stanislaus-da.org

Consumer Affairs Division
Napa County District
Attorney's Office
PO Box 720
931 Parkway Mall
Napa, CA 94559
707-253-4211
707-253-4059 (Hotline)
Fax: 707-253-4041
www.co.napa.ca.us/

Consumer & Environmental Unit
San Mateo County District
Attorney's Office
400 County Center, 3rd Floor
Redwood City, CA 94063
650-363-4651 (Consumer
Complaint Line)
650-363-4636
Fax: 650-363-4873

Consumer Protection Division
Monterey County District Attorney's
Office
PO Box 1131
Salinas, CA 93902
831-755-5070
Fax: 831-755-5068
www.co.monterey.ca.us

San Diego County District
Attorney's Office
330 W. Broadway, Suite 750
San Diego, CA 92101
619-531-4070
Fax: 619-531-4481
www.sdcca.org

Automotive
BBB
Corporate Contacts
Federal Agencies
National Consumer
State & Local
Trade & Professional
Index

Consumer and Environmental
Protection Unit
San Francisco County District
Attorney's Office
732 Brannan St.
San Francisco, CA 94103
415-551-9595 (Hotline)
Fax: 415-551-9504
www.sfdistrictattorney.org

Consumer Protection Unit
Santa Clara County District
Attorney's Office
West Wing, 4th Floor
70 West Hedding St.
San Jose, CA 95110
408-792-2880
408-299-7400
Fax: 408-279-8742
E-mail: webmaster@
da.co.santa-clara.ca.us
www.santaclara-da.org

Economic Crime Unit
Consumer Fraud Department
1050 Monterey St., Room 223
County Government Center
San Luis Obispo, CA 93408
805-781-5856
Fax: 805-781-1173
www.slocounty.ca.gov/DA/

Consumer Protection Unit
Marin County District Attorney's
Office
Hall of Justice, Room 130
San Rafael, CA 94903
415-499-6495
Fax: 415-499-3719
E-mail: consumer@co.marin.ca.us/da
www.co.marin.ca.us

Consumer/Environmental
Protection Unit
Orange County District Attorney's
Office
401 Civic Center Dr. W.
Santa Ana, CA 92701
714-648-3600
Fax: 714-648-3636
orangecountyda.com

Consumer Protection Unit
Santa Barbara County District
Attorney's Office
1112 Santa Barbara St.
Santa Barbara, CA 93101
805-568-2300
Fax: 805-568-2453

Division of Consumer Affairs
Santa Cruz County District
Attorney's Office
701 Ocean St., Room 200
Santa Cruz, CA 95060
831-454-2050
TTY: 831-454-2123
Fax: 831-454-2694
www.co.santa-cruz.ca.us

Consumer Mediation Section
Ventura County District Attorney's
Office
800 South Victoria Ave.
Ventura, CA 93009
805-654-3110
Fax: 805-648-9255
www.ventura.org/vcda

City Offices

Criminal Division
Kern County District Attorney's
Office
1215 Truxtun Ave., 4th Floor
Bakersfield, CA 93301
661-868-2340
Fax: 661-868-2700
E-mail: dacriminal@co.kern.ca.us
www.co.kern.ca.us/da/criminal.asp

Los Angeles City Attorney's
Office
200 North Main St.
800 City Hall East
Los Angeles, CA 90012
213-978-8100
Fax: 213-978-8312
www.lacity.org/atty

Consumer and Environmental
Protection Unit
1200 Third Ave., Suite 700
San Diego, CA 92101-4106
619-533-5600
Fax: 619-533-5504
E-mail: cepu@sandiego.gov
www.sandiego.gov/cityattorney

Consumer Protection, Fair
Housing & Public Rights Division
Santa Monica City Attorney's Office
1685 Main St., Room 310
Santa Monica, CA 90401
310-458-8336
Fax: 310-395-6727
E-mail: consumer@smgov.net
www.smgov.net

Colorado

State Offices

Consumer Protection Division
Colorado Attorney General's Office
1525 Sherman St., 7th Floor
Denver, CO 80203-1760
303-866-5079
Toll free: 1-800-222-4444
Fax: 303-866-4916

AARP ElderWatch
A program with the Colorado
Attorney General and the AARP
Foundation that is fighting elder
financial abuse and fraud through
information, education, referrals and
consumer advocacy.
1301 Pennsylvania, #280
Denver, CO 80203
303-222-4444, option 2
Toll free: 1-800-222-4444, option 2
Fax: 303-831-6217
E-mail: aarpelderwatch@aarp.org
www.aarpelderwatch.org

County Offices

Economic Crime Division
El Paso and Teller Counties District
Attorney's Office
105 East Vermijo, Suite 300
Colorado Springs, CO 80903-2083
719-520-6002
Fax: 719-520-6164
dao.elpasoco.com

Economic Crime Unit
Denver District Attorney's Office
201 West Colfax Ave., Dept 801
Denver, CO 80202
720-913-9179
Fax: 720-913-9177
www.denverda.org

Weld County District Attorney's
Office
915 Tenth Street, PO Box 1167
Greeley, CO 80632
970-356-4010
Fax: 970-352-8023
www.co.weld.co.us/departments/

Pueblo County District

Attorney's Office
701 Court
Pueblo, CO 81003
719-583-6000
Fax: 719-583-6666
www.co.pueblo.co.us/district_attorney/

Connecticut

State Offices

Department of Consumer Protection
165 Capitol Ave.
Hartford, CT 06106
860-713-6050
Fax: 860-713-7243
www.ct.gov/dcp

City Offices

Director of Consumer Protection
City of Middletown
PO Box 1300
245 deKoven Dr.
Middletown, CT 06457-1300
860-344-3491
TTY: 860-344-3521
Fax: 860-344-3561
E-mail: phil.cacciola@cityofmiddletown.com
www.cityofmiddletown.com

Delaware

State Offices

Fraud and Consumer Protection Division
Office of the Attorney General
820 North French St.
Carvel State Office Building
Wilmington, DE 19801
302-577-8600
Toll free: 1-800-220-5424
Fax: 302-577-6499
E-mail: consumer.protection@state.de.us
www.attorneygeneral.delaware.gov

District of Columbia

District of Columbia only Offices

Office of Consumer Protection
Office of the Attorney General for the District of Columbia
941 N. Capitol Street NE
Washington, DC 20002
202-442-4615
Fax: 202-478-9296
www.dcrd.dc.gov

District of Columbia Offices

Department of Consumer and Regulatory Affairs
Government of the District of Columbia
941 North Capitol St., NE
Washington, DC 20002
202-442-4400
202-727-1000 (Citywide Call Center)
Fax: 202-442-9445
E-mail: dcrd@dc.gov
www.dcrd.dc.gov

Office of Consumer Protection
Department of Consumer & Regulatory Affairs
941 N Capitol Street NE
Washington, DC 20002
202-442-4400
202-442-4615
Fax: 202-478-9296
www.dcrd.dc.gov

Florida

State Offices

Economic Crimes Division
Office of the Attorney General
PL-01 The Capitol
Tallahassee, FL 32399-1050
850-414-3600
Toll free: 1-866-966-7226 (FL)
TTY: 1-800-955-8771 (Toll free)
Fax: 850-488-4483
www.myfloridalegal.com

Florida Dept. of Agriculture and Consumer Services
Division of Consumer Services
2005 Apalachee Pkwy.
Tallahassee, FL 32301
850-488-2221
Toll free: 1-800-435-7352 (FL)
Fax: 850-410-3839
www.800helpfla.com

Multi-State Litigation and Intergovernmental Affairs
Office of the Attorney General
PL-01 The Capitol
Tallahassee, FL 32399-1050
850-414-3300
Toll free: 1-866-966-7226 (FL)
TTY: 1-800-955-8771 (Toll free)
Fax: 850-410-1630
www.myfloridalegal.com

Regional Offices

Economic Crimes Division
Office of the Attorney General
110 SE 6th St.
Fort Lauderdale, FL 33301-5000
954-712-4600
Fax: 954-712-4658
www.myfloridalegal.com/consumer

Economic Crimes Unit
Office of the Attorney General
1300 Riverplace Blvd., Ste. 405
Jacksonville, FL 32207
904-348-2720
Fax: 904-858-6918

Economic Crimes Division
Office of the Attorney General
135 West Central Blvd., Suite 1000
Orlando, FL 32801
407-999-5588
Fax: 407-245-0365
www.myfloridalegal.com

Economic Crimes Division
Office of the Attorney General
3507 East Frontage Rd., Suite 325
Concourse Center 4
Tampa, FL 33607-1795
813-287-7950
Fax: 813-281-5515
www.myfloridalegal.com

Economic Crimes Division
Office of the Attorney General
1515 North Flagler Dr., Suite 900
West Palm Beach, FL 33401
561-837-5000
Fax: 561-837-5109
www.myfloridalegal.com

Automotive

BBB

Corporate Contacts

Federal Agencies

National Consumer

State & Local

Trade & Professional

Index

County Offices

Pinellas County Office of Consumer Protection
15251 Roosevelt Blvd., Suite 209
Clearwater, FL 33760
727-464-6200
TTY: 727-464-6088
Fax: 727-464-6129
E-mail: consumer@co.pinellas.fl.us
www.pinellascounty.org/consumer

Broward County Consumer Affairs Division
115 South Andrews Ave., A460
Fort Lauderdale, FL 33301
954-357-5350
Fax: 954-765-5309
E-mail: consumer@broward.org
www.broward.org/consumer

Miami-Dade County Consumer Services Department
140 West Flagler St., Suites 901-904
Miami, FL 33130
305-375-1250
E-mail: consumer@miamidade.gov
www.miamidade.gov/csd

Office of the State Attorney for Miami-Dade County Economic Crime Division
1350 NW 12th Ave.
Miami, FL 33136-2111
305-547-0671
Fax: 305-547-0717
www.miamisao.com

Pasco County Consumer Affairs Division
7530 Little Rd., Suite 140
New Port Richey, FL 34654
727-847-8106
727-847-8110 (Info. Code Compliance)
Fax: 727-847-8191
E-mail: drjones@pascocountyfl.net
www.pascocountyfl.net

Orange County Consumer Fraud Unit
PO Box 1673
415 North Orange Ave.
Orlando, FL 32802
407-836-2490
Fax: 407-836-1210
E-mail: fraudhelp@sao9.org
www.orangecountyfl.net

Hillsborough County Consumer Protection Agency
8900 North Armenia Ave., Ste 226
Tampa, FL 33604-1072
813-903-3430
Fax: 813-903-3432
www.hillsboroughcounty.org/consumerprotection

Palm Beach County Division of Consumer Affairs
50 South Military Trail
West Palm Beach, FL 33415
561-712-6600
Toll free: 1-800-852-7362
Fax: 561-712-6610
www.pbcgov.com/consumer

Georgia

State Offices

Governor's Office of Consumer Affairs
Two Martin Luther King, Jr. Dr., Suite 356
Atlanta, GA 30334
404-656-3790
Toll free: 1-800-869-1123 (GA and Outside Atlanta)
Fax: 404-651-9018
consumer.georgia.gov

Hawaii

State Offices

Office of Consumer Protection Department of Commerce and Consumer Affairs
345 Kekuanaoa St., Room 12
Hilo, HI 96720
808-933-0910
Fax: 808-933-8845
www.hawaii.gov/dcca

Office of Consumer Protection Department of Commerce and Consumer Affairs
235 South Beretania St., Room 801
Honolulu, HI 96813-2419
808-586-2636
Fax: 808-586-2640
www.hawaii.gov/dcca/ocp

Office of Consumer Protection Dept of Commerce and Consumer Affairs
1063 Lower Main St., Ste C-216
Wailuku, HI 96793
808-984-8244
Fax: 808-243-5807
www.hawaii.gov/dcca/ocp

Idaho

State Offices

Consumer Protection Division Idaho Attorney General's Office
650 West State St.
Boise, ID 83720-0010
208-334-2424
Toll free: 1-800-432-3545 (ID)
Fax: 208-334-4151
www.ag.idaho.gov

Illinois

State Offices

Consumer Fraud Bureau
1001 East Main St.
Carbondale, IL 62901
618-529-6400
Toll free: 1-800-243-0607 (Hotline)
TTY: Toll free 1-877-785-9339 (IL)
Fax: 618-529-6416
E-mail: ag_consumer@atg.state.il.us
www.illinoisattorneygeneral.gov

Consumer Fraud Bureau
100 West Randolph, 12th Floor
Chicago, IL 60601
312-814-3000
Toll free: 1-800-386-5438 (IL)
TTY: 312-814-3374
Fax: 312-814-2549
E-mail: ag_consumer@atg.state.il.us
www.illinoisattorneygeneral.gov

Governor's Office of Citizens Action
222 South College, Room 106
Springfield, IL 62706
217-782-0244
Toll free: 1-800-642-3112 (IL)
Fax: 217-524-4049
E-mail: governor@illinois.gov
www.illinois.gov

County Offices

Consumer Fraud Division
Cook County State Attorney's Office
69 West Washington, Suite 3130
Chicago, IL 60602
312-603-8600
312-603-8700 (Consumer Line)
Fax: 312-603-9830
E-mail: consumer@cookcountygov.com
www.statesattorney.org/consumer_fraud.htm

Consumer Fraud Bureau
Office of the Attorney General
500 South Second St.
Springfield, IL 62706
217-782-1090
Toll free: 1-800-243-0618 (IL)
TTY: 217-785-2771 or
Toll Free 1-877-844-5461(IL)
Fax: 217-782-1097
E-mail: ag_consumer@atg.state.il.us
www.illinoisattorneygeneral.gov

City Offices

Chicago Department of
Consumer Services
Richard J. Daley Center
50 West Washington, Room 208
Chicago, IL 60602
312-744-4006
TTY: 312-744-9385
Fax: 312-742-8700
www.cityofchicago.org/ConsumerServices

City of Des Plaines Consumer
Protection Office
1420 Miner St., 6th Floor
Des Plaines, IL 60016
847-391-5488
Fax: 847-391-5378
E-mail: consumerprotection@desplaines.org
www.desplaines.org

Indiana

State Offices

Consumer Protection Division
Office of the Attorney General
302 West Washington St.
Indiana Government Center South
Indianapolis, IN 46204
317-232-6330
Toll free: 1-800-382-5516
(Consumer Hotline)
Fax: 317-232-4393
www.indianaconsumer.com

County Offices

Marion County Prosecuting
Attorney's Office
251 E Ohio St., Suite 160
Indianapolis, IN 46204
317-327-3522
Fax: 317-327-5409
www.indygov.org

Iowa

State Offices

Consumer Protection Division
Office of the Iowa Attorney General
Hoover Building
1305 East Walnut St., 2nd Floor
Des Moines, IA 50319
515-281-5926
Toll free: 1-888-777-4590 (IA)
Fax: 515-281-6771
E-mail: consumer@iowa.gov
www.iowaAttorneyGeneral.org

Kansas

State Offices

Consumer Protection &
Antitrust Division
Office of the Attorney General
120 SW 10th, 2nd Floor
Topeka, KS 66612-1597
785-296-3751
Toll free: 1-800-432-2310 (KS)
TTY: 785-291-3767
Fax: 785-291-3699
E-mail: cprotect@ksag.org
www.ksag.org

County Offices

Consumer Protection Division
Johnson County District
Attorney's Office
100 North Kansas Ave.
Johnson County Courthouse
Olathe, KS 66061
913-715-3003
Fax: 913-715-3040
www.da.jocogov.org

Consumer Fraud & Economic
Crime Division
Office of the District Attorney
535 North Main St., 1st Floor
Wichita, KS 67203-3747
316-660-3600
Toll free: 1-800-432-6878 (KS)
Fax: 316-383-4638
E-mail: consumer@sedgwick.gov
www.sedgwickcounty.org/da

Kentucky

State Offices

Office of Consumer Protection
Office of the Attorney General
1024 Capital Center Dr., Suite 200
Frankfort, KY 40601
502-696-5389
Toll free: 1-888-432-9257 (KY)
Fax: 502-573-8317
E-mail: attorney.general@ag.ky.gov
www.ag.ky.gov

Kentucky Office of the
Attorney General
Consumer Protection Division
8911 Shelbyville Road
Frankfort, KY 40601
1024 Capital Center Drive
Louisville, KY 40222
502-696-5389
502-429-7134 (Jefferson County)
Toll free: 888-432-9257
Fax: 502-429-7129
E-mail: decker@ag.ky.gov
ag.ky.gov

Louisiana

State Offices

Consumer Protection Section
Office of the Attorney General
PO Box 94005
Baton Rouge, LA 70804-9005
225-326-6400
Toll free: 1-800-351-4889
Fax: 225-326-6499
www.ag.state.la.us

County Offices

Jefferson Parish District
Attorney's Office
Economic Crime Unit
200 Derbigny St.
Gretna, LA 70053-5894
504-368-1020
Fax: 504-361-2996

Maine

State Offices

Consumer Protection Division
Office of the Attorney General
Six State House Station
Augusta, ME 04333
207-626-8800
Toll free: 1-800-436-2131
(Consumer Protection)
Fax: 207-626-8812
E-mail: consumer.mediation@maine.gov
www.maine.gov/ag

Bureau of Consumer Credit
Protection
35 State House Station
Augusta, ME 04333-0035
207-624-8527
Toll free: 1-800-332-8529 (ME)
TTY: 1-888-577-6690 (Toll free)
Fax: 207-582-7699
www.credit.maine.gov

Maryland

State Offices

Consumer Protection Division
Office of the Attorney General
200 Saint Paul Place, 16th Floor
Baltimore, MD 21202-2021
410-528-8662 (Consumer Complaints)
410-576-6550 (Consumer Information)
410-528-1840 (Health Advocacy Unit)
Toll free: 1-888-743-0023
Toll free: 1-877-261-8807
(Health Advocacy Unit)
TTY: 410-576-6372 (MD)
Fax: 410-576-7040
E-mail: consumer@oag.state.md.us
www.oag.state.md.us/consumer

Regional Offices

Consumer Protection Division
Maryland Attorney Generals' Office
44 North Potomac Street, Suite 104
Hagerstown, MD 21740-5684
301-791-4780
TTY: 410-576-6372 (Baltimore office)
Fax: 301-791-7178
www.oag.state.md.us/consumer

Consumer Protection Division
Eastern Shore Branch Office
Office of the Attorney General
201 Baptist St., Suite 30
Salisbury, MD 21801-4976
410-713-3620
410-576-6300 (Baltimore office)
Toll free: 1-888-743-0023
(Baltimore office)
TTY: 410-576-6372
Fax: 410-713-3621
www.oag.state.md.us

County Offices

Howard County Office of
Consumer Affairs
6751 Columbia Gateway Dr.
Columbia, MD 21046
410-313-6420
Fax: 410-313-6453
E-mail: rgbowman@howardcountymd.gov
www.howardcountymd.gov

Montgomery County Office of
Consumer Protection
100 Maryland Ave., Suite 330
Rockville, MD 20850
240-777-3636
TTY: 240-777-3679
Fax: 240-777-3768
www.montgomerycountymd.gov/consumer

Massachusetts

State Offices

Consumer Protection and
Antitrust Division
Office of the Attorney General
One Ashburton Place
Boston, MA 02108
617-727-8400 (Consumer Hotline)
TTY: 617-727-4765
Fax: 617-727-3265
www.mass.gov/ago

Executive Office of Consumer
Affairs and Business Regulation
Ten Park Plaza, Suite 5170
Boston, MA 02116
617-973-8700 (General Information)
617-973-8787 (Consumer Hotline)
Toll free: 1-888-283-3757 (MA)
TTY: 617-973-8790
Fax: 617-973-8798
E-mail: consumer@state.ma.us
www.mass.gov/Consumer

Southern Massachusetts Division
Office of the Attorney General
105 William St.
New Bedford, MA 02740
508-990-9700
Fax: 508-990-8686
www.mass.gov/ago

Western Massachusetts Division
Office of the Attorney General
1350 Main St., 4th Floor
Springfield, MA 01103-1629
413-784-1240
TTY: 617-727-4765 (Boston office)
Fax: 413-784-1244
www.mass.gov/ago

Central Massachusetts Division
Office of the Attorney General
One Exchange Place
Worcester, MA 01608
508-792-7600
617-727-8400
Fax: 508-795-1991
www.mass.gov/ago

County Offices

Norfolk District Attorney's Office
Consumer Protection Division
45 Shawmut Rd.
Canton, MA 02021
781-830-4800
Fax: 781-830-4801
www.mass.gov/da/norfolk

Franklin County
Northwestern District
Attorney's Office
13 Conway St.
Greenfield, MA 01301
413-774-3186
Fax: 413-773-3278
E-mail: Janice.Garrett@
Massmail.state.ma.us

Hampshire County
North Western District
Attorney's Office
One Gleason Plaza
Northampton, MA 01060
413-586-9225
Fax: 413-584-3635

Berkshire County Consumer
Advocates, Inc.
150 North St., Room 34
Pittsfield, MA 01201
413-443-9128
Toll free: 1-800-540-9128
(Berkshire County)
Fax: 413-496-9225
E-mail: berkshire.advocates@
yahoo.com

Consumer Council of
Worcester County
484 Main St., 2nd Floor
Worcester, MA 01608-1690
508-754-1176
Toll free: 1-800-545-4577
Fax: 508-754-0203
www.wcac.net

City Offices

Mass PIRG Consumer
Action Center
44 Winter St., 4th Floor
Boston, MA 02108
781-335-0280
Fax: 781-340-3991
www.masspirg.org

City of Boston Consumer
Affairs & Licensing
One City Hall Plaza,
Room 817
Boston, MA 02201
617-635-3834
Fax: 617-635-4174
E-mail: MOCAL@cityofboston.gov
www.cityofboston.gov/
consumeraffairs

Cambridge Consumers' Council
831 Massachusetts Ave.
Cambridge, MA 02139
617-349-6150
TTY: 617-349-6112
Fax: 617-349-6148
E-mail: Consumer@
CambridgeMA.gov
www.ci.cambridge.ma.us/
Consumer

Greater Fall River/New Bedford
residents contact:
One Government Center
Fall River, MA 02722
508-324-2672
Fax: 508-324-2626
www.ago.state.ma.us

Consumer Protection Program
Haverhill Community Action, Inc.
145 Essex St.
Haverhill, MA 01832
978-373-1971
Fax: 978-373-8966
www.ago.state.ma.us

Cape Cod residents contact:
Consumer Assistance Council, Inc.
149 Main St.
Hyannis, MA 02601
508-771-0700
Toll free: 1-800-867-0701 (MA)
Fax: 508-771-3011
E-mail: cac@capecod.net
www.consumerCouncil.com

Consumer Protection Program
Greater Lawrence Community
Action Council, Inc.
305 Essex St.
Lawrence, MA 01840
978-681-4990
Fax: 978-681-4949

Middlesex Community College
Law Center
33 Kearney Square
Lowell, MA 01852-1987
978-656-3342
Fax: 978-441-1794
E-mail: lawcenter@
middlesex.mass.edu
www.middlesex.mass.edu/
lawcenter

Medford Consumer Advisory
Commission
90 Main St.
Medford, MA 02155
781-393-2460
www.ago.state.ma.us

Consumer Assistance Office –
Metro West, Inc.
209 West Central St.
Natick, MA 01760
508-651-8812
Fax: 508-647-0661
E-mail: consumermw@conversent.net
www.consumermetrowest.org

Newton-Brookline Consumer
Office
1000 Commonwealth Ave.
Newton City Hall
Newton Centre, MA 02459
617-796-1292
TTY: 617-796-1089
Fax: 617-796-1293
E-mail: consumer@newtonma.gov
www.ci.newton.ma.us

South Shore Community Action
Council, Inc.
265 South Meadow Rd.
Plymouth, MA 02360
508-747-7575, ext. 226
Fax: 508-746-5140
E-mail: lmtilly@sscac.org

Revere Consumer Affairs Office
150 Beach St.
Revere, MA 02151
781-286-8114
Fax: 781-485-2788
E-mail: jellis@revere.org

Automotive
BBB
Corporate Contacts
Federal Agencies
National Consumer
State & Local
Trade & Professional
Index

Mayor's Office of Consumer Information
36 Court St.
City Hall
Springfield, MA 01103-1699
413-787-6437
Fax: 413-787-7781
E-mail: moci@springfieldcityhall.com
www.springfieldcityhall.com

Michigan

State Offices

Office of Attorney General
Consumer Protection Division
PO Box 30213
Lansing, MI 48909
517-373-1140
Toll free: 1-877-765-8388
Fax: 517-241-3771
www.michigan.gov/ag

County Offices

Macomb County Consumer Protection Department
Office of the Prosecuting Attorney
One South Main St., 3rd Floor
Macomb County Administration Bldg.
Mt. Clemens, MI 48043
586-469-5350
Fax: 586-469-5609

City Offices

Consumer Advocacy
18100 Meyers Rd., Suite 105
NWAC
Detroit, MI 48235
313-224-1000
313-224-6995 (Complaints)
Fax: 313-224-1476
E-mail: andersonst.cadtwr@seniors.ci.detroit.mi.us
www.ci.detroit.mi.us/Departments/ConsumerAffairs/tabid/1476/Default.aspx

Minnesota

State Offices

Consumer Services Division
Attorney General's Office
445 Minnesota St.
1400 Bremer Tower
St. Paul, MN 55101
651-296-3353
Toll free: 1-800-657-3787
TTY: 651-297-7206 or 1-800-366-4812
(Toll free)
Fax: 651-282-2155
E-mail: attorney.general@state.mn.us
www.ag.state.mn.us

County Offices

Citizen Information Hotline
Hennepin County Attorney's Office
C-2000 County Government Center
Minneapolis, MN 55487
612-348-5550
TTY: 612-348-6015
Fax: 612-348-9712
E-mail: citizeninfo@co.hennepin.mn.us
www.hennepinattorney.org

City Offices

Division of Licenses & Consumer Services
Minneapolis Department of Regulatory Services
350 South 5th St.
City Hall, Room 1C
Minneapolis, MN 55415
612-673-2080
TTY: 612-673-2157
Fax: 612-673-3399
www.ci.minneapolis.mn.us

Mississippi

State Offices

Consumer Protection Division
Attorney General's Office
PO Box 22947
Jackson, MS 39225-2947
601-359-4230
Toll free: 1-800-281-4418 (MS)
Fax: 601-359-4231
www.ago.state.ms.us

Bureau of Regulatory Services
Department of Agriculture and Commerce
PO Box 1609
121 North Jefferson St.
Jackson, MS 39201
601-359-1111
Fax: 601-359-1175
www.mdac.state.ms.us

Missouri

State Offices

Consumer Protection Division
Missouri Attorney General's Office
PO Box 899
Jefferson City, MO 65102
573-751-3321
Toll free: 1-800-392-8222 (MO)
TTY: 1-800-729-8668 (MO)
Fax: 573-751-7948
E-mail: consumer@ago.mo.gov
www.ago.mo.gov

Montana

State Offices

Montana Office of Consumer Protection
Department of Justice
PO Box 200151
2225 11th Avenue
Helena, MT 59620-0151
406-444-4500
Toll free: 1-800-481-6896
Fax: 406-444-9680
www.doj.mt.gov/consumer

Nebraska

State Offices

Office of the Attorney General
Department of Justice
PO Box 98920
2115 State Capitol
Lincoln, NE 68509
402-471-2682
402-471-3891 (Spanish)
Toll free: 1-800-727-6432 (NE)
Toll free: 1-888-850-7555
(NE – Spanish)
Fax: 402-471-0006
www.ago.state.ne.us

Nevada

State Offices

Bureau of Consumer Protection
Office of the Attorney General
100 N Carson St.
Carson City, NV 89701
775-684-1180
www.ag.state.nv.us

Bureau of Consumer Protection
Attorney General's Office
555 E. Washington Ave., Suite 3900
Las Vegas, NV 89101
702-486-3420
Fax: 702-486-3768
ag.state.nv.us

Nevada Consumer Affairs
Division
1850 East Sahara Ave., Suite 101
Las Vegas, NV 89104
702-486-7355
Toll free: 1-800-326-5202 (NV)
TTY: 702-486-7901
Fax: 702-486-7371
E-mail: NCAD@fyiconsumer.org
www.fyiconsumer.org

Consumer Affairs Division
4600 Kietzke Lane, Building B,
Suite 113
Reno, NV 89502
775-688-1800
Toll free: 1-800-326-5202 (NV)
TTY: 702-486-7901
Fax: 775-688-1803
E-mail: renocad@fyiconsumer.org
www.fyiconsumer.org

New Hampshire

State Offices

Consumer Protection Bureau
Attorney General's Office
33 Capitol St.
Concord, NH 03301
603-271-3641
Toll free: 1-888-468-4454
(Consumer Protection Hotline)
TTY: 1-800-735-2964
(New Hampshire Only)
Fax: 603-223-6202
www.doj.nh.gov/consumer

New Jersey

State Offices

Division of Consumer Affairs
Department of Law and
Public Safety
PO Box 45027
Newark, NJ 07101
973-504-6200
Toll free: 1-800-242-5846 (NJ)
TTY: 973-504-6588
Fax: 973-648-3538
E-mail: askconsumeraffairs@lps.state.nj.us
www.njconsumeraffairs.gov

County Offices

Atlantic County Division of
Consumer Affairs
1333 Atlantic Ave.
Atlantic City, NJ 08401
609-343-2376
609-345-6700, ext. 2476
E-mail: howie_robert@aclink.org
www.aclink.org/law/mainpages/conshome.asp

Camden County Office of
Consumer Protection/Weights
and Measures
512 Lakeland Rd., Suite 158
DiPiero Center
Blackwood, NJ 08012
856-374-6161 (Consumer Protection)
856-374-6001 (Weights & Measures)
Fax: 856-232-0748
www.camdencounty.com

Cumberland County Department
of Consumer Affairs/Weights
and Measures
788 East Commerce St.
Bridgeton, NJ 08302
856-453-2203
Fax: 856-453-2206
E-mail: janemc@co.cumberland.nj.us
www.co.cumberland.nj.us

Cape May County Consumer
Affairs Weights and Measures
4 Moore Rd. DN 310
Cape May Court House, NJ 08210-1601
609-463-6475
Fax: 609-463-6472
E-mail: jrechner@co.cape-may.nj.us
www.capemaycountygov.net

Gloucester County Department of
Consumer Protection
Weights and Measures
254 County House Road
Clarksboro, NJ 08020
856-384-6855
TTY: 856-848-6616
Fax: 856-384-6858
E-mail: hspence@co.gloucester.nj.us
www.co.gloucester.nj.us/Government/Departments/ConsumerAffairs/main.cfm

Essex County Division of
CommunityAction/Consumer
Services
50 South Clinton St., Suite 3201
East Orange, NJ 07018
973-395-8350
Fax: 973-395-8433
www.co.essex.nj.us/

Hunterdon County Office of
Consumer Affairs
PO Box 2900
Flemington, NJ 08822
908-806-5174
Fax: 908-806-2057
E-mail: jferrari@co.hunterdon.nj.us
www.co.hunterdon.nj.us/consumeraffairs.htm

Monmouth County Department of
Consumer Affairs
One East Main St.
Hall of Records Annex
Freehold, NJ 07728
732-431-7900
Fax: 732-845-2037
E-mail: pwatson@co.monmouth.nj.us
www.visitmonmouth.com

Bergen County Office of
Consumer Protection
One Bergen County Plaza, 3rd Floor
Hackensack, NJ 07601-7000
201-336-6400
Fax: 201-336-6416

Hudson County Division of
Consumer Affairs
583 Newark Ave.
Jersey City, NJ 07306
201-795-6295
201-795-6163
Fax: 201-795-6468
www.hudsoncountynj.org/dept/consumer_affairs/

Automotive

BBB

Corporate Contacts

Federal Agencies

National Consumer

State & Local

Trade & Professional

Index

Burlington County Office
of Consumer Affairs/Weights
and Measures
PO Box 6000
49 Rancocas Rd.
Mount Holly, NJ 08060
609-265-5098 (Weights & Measures)
609-265-5054 (Consumer Affairs)
Fax: 609-265-5065
E-mail: consumer@co.burlington.nj.us
www.co.burlington.nj.us

Middlesex County Consumer
Affairs
JFK Square, 2nd Floor, Suite 290
Middlesex County Administration
Building
New Brunswick, NJ 08901
732-745-3875
Fax: 732-745-3815
E-mail: consumer@co.middlesex.nj.us
[www.co.middlesex.nj.us/
consumeraffairs/index.asp](http://www.co.middlesex.nj.us/consumeraffairs/index.asp)

Somerset County Division of
Consumer Protection
PO Box 3000
20 Grove Street
Somerville, NJ 08876-1262
908-231-7000
Fax: 908-429-0670
E-mail: [consumerprotection@
co.somerset.nj.us](mailto:consumerprotection@co.somerset.nj.us)
www.co.somerset.nj.us

Ocean County Department
of Consumer Affairs/Weights
and Measures
PO Box 2191
1027 Hooper Ave.
Toms River, NJ 08754-2191
732-929-2105
Toll free: 1-800-722-0291, ext. 2105
(NJ)
Fax: 732-506-5330
www.co.ocean.nj.us

Mercer County Consumer Affairs
PO Box 8068
640 South Broad St., Rm. 404
Trenton, NJ 08650-0068
609-989-6671
Fax: 609-989-6670
E-mail: [dgiovannetti@
mercercounty.org](mailto:dgiovannetti@mercercounty.org)
www.mercercounty.org

Passaic County Department of
Consumer Protection/Weights
and Measures
Dept. of Law
1310 Route 23 North
Wayne, NJ 07470
973-305-5881 (Consumer Protection)
973-305-5750 (Weights & Measures)
Fax: 973-628-1796
E-mail: [barbaram@
passaiccountynj.org](mailto:barbaram@passaiccountynj.org)
www.passaiccountynj.org

Union County Division of
Consumer Affairs
300 North Ave. East
Westfield, NJ 07090
908-654-9840
Fax: 908-654-3082
E-mail: fpeterson@ucnj.org
www.unioncountynj.org

City Offices

Middlesex Borough Consumer
Affairs
1200 Mountain Ave.
Middlesex, NJ 08846
732-356-7400
Fax: 732-356-7954
www.middlesexboro.com

Nutley Consumer Affairs
149 Chestnut St.
Public Affairs Building
Nutley, NJ 07110
973-284-4975
Fax: 973-661-9411
E-mail: anicolette@nutleynj.org
www.nutleynj.org

Plainfield Action Services
510 Watchung Ave.
City Hall Annex
Plainfield, NJ 07060
908-753-3519
Fax: 908-753-3540
www.plainfield.com

Secaucus Department of
Consumer Affairs
1203 Patterson Plank Rd.
Municipal Government Center
Secaucus, NJ 07094
201-330-2008
Fax: 201-330-8352
[www.njconsumeraffairs.gov/ocp/
countyoff.htm](http://www.njconsumeraffairs.gov/ocp/
countyoff.htm)

Consumer Affairs Office
1976 Morris Ave.
Union, NJ 07083
908-851-5477
Fax: 908-851-4679
www.uniontownship.com

Woodbridge Township
Consumer Affairs
One Main St.
Municipal Building
Woodbridge, NJ 07095
732-634-4500
Fax: 732-602-6016
www.twp.woodbridge.nj.us

New Mexico

State Offices

Consumer Protection Division
408 Galisteo St.
PO Drawer 1508
Santa Fe, NM 87501
505-827-6060
Toll free: 1-800-678-1508
Fax: 505-827-6685
www.nmag.gov

New York

State Offices

New York State Consumer
Protection Board
Five Empire State Plaza, Suite 2101
Albany, NY 12223-1556
518-474-8583 (Capitol Region)
Toll free: 1-800-697-1220
Fax: 518-474-2474
E-mail: [webmaster@
consumer.state.ny.us](mailto:webmaster@consumer.state.ny.us)
www.nysconsumer.gov

Bureau of Consumer Frauds
and Protection
Office of the Attorney General
State Capitol
Albany, NY 12224
518-474-5481
Toll free: 1-800-771-7755 (NY)
TTY: 1-800-788-9898 (Toll free)
Fax: 518-474-3618
www.oag.state.ny.us

Consumer Frauds and Protection Bureau
Office of the Attorney General
120 Broadway, 3rd Fl.
New York, NY 10271
212-416-8300
Toll free: 1-800-771-7755 (Hotline)
TTY: 1-800-788-9898 (Toll free) or 212-416-8893
Fax: 212-416-6003
www.oag.state.ny.us

Regional Offices

Binghamton Regional Office
Office of the Attorney General
44 Hawley St.
State Office Building, 17th Floor
Binghamton, NY 13901-4433
607-721-8771
Fax: 607-721-8789
www.oag.state.ny.us

Brooklyn Regional Office
Office of the Attorney General
55 Hanson Place, Room 732
Brooklyn, NY 11217
718-722-3949
Toll free: 1-800-771-7755 (Consumer Helpline)
TTY: 1-800-788-9898 (Toll free)
www.oag.state.ny.us

Buffalo Regional Office
Office of the Attorney General
350 Main Street, Suite 300A
Main Place Tower
Buffalo, NY 14202
716-853-8400
Fax: 716-853-8571
www.oag.state.ny.us

Hauppauge Regional Office
Office of the Attorney General
300 Motor Pkwy., Suite 205
Hauppauge, NY 11788-5127
631-231-2400
www.oag.state.ny.us/tour/suffolk.html

Harlem Regional Office
Office of the Attorney General
163 West 125th St.
New York, NY 10027-8201
212-961-4475
Toll free: 1-800-771-7755 (Consumer Helpline)
Fax: 212-961-4003
www.oag.state.ny.us

Mineola Regional Office
Office of the Attorney General
200 Old Country Rd.
New York, NY 11501
516-248-3302
Toll free: 1-800-771-7755 (Consumer Helpline)
TTY: 1-800-788-9898
Fax: 516-747-6432
www.oag.state.ny.us

Plattsburgh Regional Office
Office of Attorney General
43 Durkee Street, Suite 700
Plattsburgh, NY 12901
518-562-3282
Fax: 518-562-3294
www.oag.state.ny.us

Rochester Regional Office
Office of the Attorney General
144 Exchange Blvd., Suite 200
Rochester, NY 14614
585-546-7430
TTY: 1-800-788-9898
Fax: 585-546-7514
www.oag.state.ny.us

Syracuse Regional Office
Office of the Attorney General
615 Erie Blvd. West, Suite 102
Syracuse, NY 13204-2465
315-448-4848 (Consumer Fraud)
315-448-4800
Toll free: 1-800-771-7755 (Consumer Hotline)
Fax: 315-448-4851
www.oag.state.ny.us

Utica Regional Office
Office of the Attorney General
207 Genesee St., Room 508
Utica, NY 13501
315-793-2225
Toll free: 1-800-771-7755
Fax: 315-793-2228
www.oag.state.ny.us/tour/utica.html

Watertown Regional Office
Office of the Attorney General
317 Washington Street
Dulles State Office Building
Watertown, NY 13601-3744
315-785-2444
www.oag.state.ny.us

Westchester Regional Office
Office of the Attorney General
101 East Post Rd.
White Plains, NY 10601-5008
914-422-8755
Toll free: 1-800-771-7755 (Consumer Helpline)
Fax: 914-422-8706
www.oag.state.ny.us

County Offices

Department of Consumer Affairs/
Weights & Measures
112 State St., Room 720
Albany, NY 12207
518-447-7581
Fax: 518-487-5048
E-mail: consumer_complaints@albanycounty.com
www.albanycounty.com

Consumer Fraud Bureau
Erie County District Attorney's Office
350 Main Street, Suite 300A
Main Place Tower
Buffalo, NY 14202
716-853-8404 (Consumer Fraud)
716-853-8400
Toll free: 1-800-771-7755 (NY)
Fax: 716-853-8414
www.oag.state.ny.us

Putnam County Department of Consumer Affairs/Weights and Measures
110 Old Route 6 – Bldg. 3
Carmel, NY 10512
845-225-2039
Fax: 845-225-3403
www.putnamcountyny.com

Orange County Department of Consumer Affairs and Weights and Measures
99 Main St.
Goshen, NY 10924
845-291-2400
Fax: 845-291-2385
www.co.orange.ny.us

Ulster County District Attorney's Consumer Fraud Bureau
20 Lucas Ave.
Kingston, NY 12401
845-340-3260
Fax: 845-340-3263
www.co.ulster.ny.us

Automotive
BBB
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Federal Agencies
National Consumer
State & Local
Trade & Professional
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Sullivan Affairs Education Office
64 Ferndale Loomis Rd.
Cornell Cooperative Extensions
Liberty, NY 12754
845-292-6180
Toll free: 1-877-292-5250
Fax: 845-292-2154
www.sullivance.org

Nassau County Office of
Consumer Affairs
200 County Seat Dr.
Mineola, NY 11501
516-571-2600
Fax: 516-571-3389
www.nassaucountyny.gov

Rockland County Office of
Consumer Protection
18 New Hempstead Rd., 6th Floor
New City, NY 10956
845-708-7600
Fax: 845-708-7616
www.consumer.state.ny.us

Dutchess County Department
of Consumer Affairs
98 Peach Rd.
Poughkeepsie, NY 12601
845-486-2949
Fax: 845-486-2947
E-mail: [consumeraffairs@
co.dutchess.ny.us](mailto:consumeraffairs@co.dutchess.ny.us)
www.dutchessny.gov/CountyGov/
Departments/ConsumerAffairs/
CFindex.htm

Schenectady County Dept. of
Consumer Affairs/Bureau of
Weights and Measures
64 Kellar Ave.
Schenectady, NY 12306
518-356-7473 (Consumer Affairs)
518-356-6795 (Weights and Measures)
Fax: 518-357-0319
www.schenectadycounty.com

Westchester County District
Attorney's Office
Economic Crimes Unit
111 Martin Luther King Jr. Blvd.
County Courthouse
White Plains, NY 10601
914-995-3414
Fax: 914-995-3594
www.da.westchester.ny.us

Westchester County Dept.
of Consumer Protection
112 East Post Rd., 4th Floor
White Plains, NY 10601
914-995-2155
Fax: 914-995-3115
E-mail: conpro@westchestergov.com
www.westchestergov.com/
consumer

City Offices

Mt. Vernon Office of Consumer
Protection/Bureau of Weights
and Measures
One Roosevelt Square, Room 11
Mount Vernon, NY 10550
914-665-2433
Fax: 914-665-2496
www.ci.mount-vernion.ny.us

New York City Department of
Consumer Affairs
42 Broadway
New York, NY 10004
212-487-4444
TTY: 212-487-2710
www.nyc.gov/consumers

Town of Colonie Consumer
Protection
Memorial Town Hall
Newtonville, NY 12128
518-783-2790
www.colonie.org

Schenectady Bureau of
Consumer Protection
105 Jay Street
City Hall, Room 204
Schenectady, NY 12305
518-382-5061
Fax: 518-382-5074

Yonkers Office of Consumer
Protection
87 Nepperhan Avenue, Room 212
Yonkers, NY 10701
914-377-6808
Fax: 914-377-6811
www.yonkersny.gov

North Carolina

State Offices

Consumer Protection Division
Office of the Attorney General
9001 Mail Service Center
Raleigh, NC 27699-9001
919-716-6000
Toll free: 1-877-566-7226 (NC)
Fax: 919-716-6050
www.ncdoj.gov

North Dakota

State Offices

Consumer Protection and
Antitrust Division
Office of the Attorney General
600 East Blvd. Ave., Dept. 125
Bismarck, ND 58505
701-328-3404
Toll free: 1-800-472-2600
TTY: 1-800-366-6888 (Toll free)
Fax: 701-328-5568
E-mail: cpat@nd.gov
www.ag.nd.gov

Ohio

State Offices

Ohio Consumers' Counsel
Ten West Broad St., 18th Floor,
Suite 1800
Columbus, OH 43215
614-466-8574 (outside OH)
Toll free: 1-877-742-5622
Fax: 614-466-9475
E-mail: occ@occ.state.oh.us
www.pickocc.org

Consumer Protection Section
Attorney General's Office
30 East Broad St., 14th Floor
Columbus, OH 43215-3428
614-466-4320
Toll free: 1-877-244-6446 (OH)
TTY: 614-466-1393
Fax: 614-728-7583
E-mail: consumer@ag.state.oh.us
www.ag.state.oh.us

County Offices

Office of Consumer Affairs
County of Summit
1040 East Tallmadge Ave., Room 128
Akron, OH 44310
330-643-2879
Fax: 330-630-4655
E-mail: consumeraffairs@summitoh.net
www.co.summit.oh.us/conaffairs.htm

Oklahoma

State Offices

Consumer Protection Unit
Oklahoma Attorney General
313 NE 21st St.
Oklahoma City, OK 73105
405-521-2029
Fax: 405-528-1867
www.oag.ok.gov

Oklahoma Department of
Consumer Credit
4545 North Lincoln Blvd., #104
Oklahoma City, OK 73105
405-521-3653
Toll free: 1-800-448-4904
Fax: 405-521-6740
E-mail: rbhooper@okdocc.state.ok.us
www.okdocc.state.ok.us

Oregon

State Offices

Financial Fraud/Consumer
Protection Section
Department of Justice
1162 Court St., NE
Salem, OR 97301
503-947-4333
503-378-4320 (Hotline Salem Only)
503-229-5576 (Hotline Portland Only)
Toll free: 1-877-877-9392 (OR)
TTY: 503-378-5938
Fax: 503-378-5017
www.doj.state.or.us

Pennsylvania

State Offices

Office of the Consumer Advocate
Office of the Attorney General
5th Floor, Forum Place
555 Walnut St.
Harrisburg, PA 17101-1923
717-783-5048 (Utilities Only)
Toll free: 1-800-684-6560 (PA)
Fax: 717-783-7152
E-mail: consumer@paoca.org
www.oca.state.pa.us

Bureau of Consumer Protection
Office of Attorney General
16th Floor, Strawberry Square
Harrisburg, PA 17120
717-787-3391
Toll free: 1-800-441-2555 (PA)
Toll free: 1-877-888-4877
(PA – Health Care)
Toll free: 1-866-623-2137
(PA – Elder Abuse)
Fax: 717-787-8242
www.attorneygeneral.gov

Regional Offices

Allentown Regional Office –
Bureau of Consumer Protection
Office of Attorney General
801 Hamilton St., 4th Floor
Allentown, PA 18101
610-821-6690
Toll free: 1-800-441-2555 (PA)
Fax: 610-821-6529
www.attorneygeneral.gov

Ebensburg Regional Office –
Bureau of Consumer Protection
Office of Attorney General
171 Lovell Ave., Suite 202
Ebensburg, PA 15931
814-471-1831
Fax: 814-471-1840
www.attorneygeneral.gov

Erie Regional Office – Bureau
of Consumer Protection
Office of the Attorney General
1001 State St., Suite 1009
Erie, PA 16501
814-871-4371
Fax: 814-871-4848
www.attorneygeneral.gov

Harrisburg Regional Office –
Bureau of Consumer Protection
Office of Attorney General
301 Chestnut St., Suite 105
Harrisburg, PA 17101
717-787-7109
Fax: 717-772-3560
www.attorneygeneral.gov

Philadelphia Regional Office –
Bureau of Consumer Protection
Office of Attorney General
21 South 12th St., 2nd Floor
Philadelphia, PA 19107
215-560-2414
Fax: 215-560-2494
www.attorneygeneral.gov

Pittsburgh Regional Office –
Bureau of Consumer Protection
Office of Attorney General
564 Forbes Ave.
Manor Building, 6th Floor
Pittsburgh, PA 15219
412-565-5135
Toll free: 1-800-441-2555
Fax: 412-880-0196
www.attorneygeneral.gov

Scranton Regional Office Bureau
of Consumer Protection
Office of Attorney General
101 Penn Ave.
100 Samter Building
Scranton, PA 18503
570-963-4913
Toll free: 1-800-441-2555 (PA)
Fax: 570-963-3418
www.attorneygeneral.gov

State College Regional Office –
Bureau of Consumer Protection
Ruth Building, First Floor
444 East College Ave., Suite 440
State College, PA 16801
814-863-3900
Fax: 814-863-6555
E-mail: AGCorbett@Attorneygeneral.gov

County Offices

Bucks County Consumer
Protection, Weights and
Measures
50 North Main St.
Doylestown, PA 18901
215-348-7442
Toll free: 1-800-942-2669
Fax: 215-348-4570
www.buckscounty.org

Automotive

BBB

Corporate Contacts

Federal Agencies

National Consumer

State & Local

Trade & Professional

Index

Delaware County Consumer Affairs
201 West Front St.
Delaware County Courthouse
Media, PA 19063
610-891-4865
Fax: 610-566-3947
www.co.delaware.pa.us/
consumeraffairs

Beaver County Alliance for Consumer Protection
Director
Route 51
469 Constitution Blvd., Suite 3
New Brighton, PA 15066
724-843-3282
Fax: 724-843-2706
www.acp-beaver.org

Montgomery County Consumer Affairs
Montgomery County Human Services Center
PO Box 311
1430 DeKalb St.
Norristown, PA 19404-0311
610-278-3565
Fax: 610-278-5228
www.montcopa.org/
consumeraffairs

Bureau of Consumer Protection
Regional Offices
21 S. 12th St., 2nd Floor
Philadelphia, PA 19107
215-560-2414
dsf.chesco.org/health/consaffairs

Puerto Rico

State Offices

Department de Asuntos Del Consumidor
Centro Gubernamental Roberto Sanchez Vilella
Edificio Norte
Apartado 41059, Estacion Minillas
San Juan, PR 00940-1059
787-722-7555
Fax: 787-726-0077
www.daco.gobierno.pr

Rhode Island

State Offices

Consumer Protection Unit
Department of Attorney General
150 South Main St.
Providence, RI 02903
401-274-4400
TTY: 401-453-0410
Fax: 401-222-5110
www.riag.state.ri.us

South Carolina

State Offices

South Carolina Department of Consumer Affairs
PO Box 5757
3600 Forest Dr., Suite 300
Columbia, SC 29250-5757
803-734-4200
Toll free: 1-800-922-1594 (SC)
TTY: 1-877-734-4215 (Toll free)
Fax: 803-734-4286
E-mail: scdca@scconsumer.gov
www.scconsumer.gov

Office of the Attorney General
PO Box 11549
Columbia, SC 29211-1549
803-734-3970
TTY: 803-734-4877
Fax: 803-253-6283
E-mail: info@scattorneygeneral.com
www.scattorneygeneral.org

South Dakota

State Offices

Consumer Affairs
Office of the Attorney General
1302 East Hwy. 14, Suite 3
Pierre, SD 57501-8503
605-773-4400
Toll free: 1-800-300-1986 (SD)
TTY: 605-773-6585
Fax: 605-773-7163
E-mail: consumerhelp@state.sd.us
www.state.sd.us/atg

Tennessee

State Offices

Division of Consumer Affairs
500 James Robertson Pkwy.,
5th Floor
Nashville, TN 37243-0600
615-741-4737
Toll free: 1-800-342-8385 (TN)
Fax: 615-532-4994
E-mail: consumer.affairs@state.tn.us
www.tn.gov/consumer

Consumer Advocate and Protection Division
Office of the Attorney General
PO Box 20207
Nashville, TN 37202-0207
615-741-1671
Fax: 615-532-2910
www.attorneygeneral.state.tn.us

Texas

Regional Offices

Austin Regional Office
PO Box 12548
Austin, TX 78711-2548
512-463-2100
Toll free: 1-800-621-0508
Fax: 512-473-8301
www.oag.state.tx.us

Dallas Regional Office
Office of the Attorney General
1412 Main St., Suite 810
Dallas, TX 75202
214-969-5310
Fax: 214-969-7615
www.oag.state.tx.us

El Paso Regional Office
Office of the Attorney General
401 East Franklin Ave., Suite 530
El Paso, TX 79901
915-834-5800
Fax: 915-542-1546
E-mail: public.information@oag.state.tx.us
www.oag.state.tx.us

Houston Regional Office –
Consumer Protection
Office of the Attorney General
808 Travis, Suite 300
Houston, TX 77002-1702
713-223-5886
Toll free: 1-800-252-8011 (TX)
Fax: 713-223-5821
www.oag.state.tx.us

Lubbock Regional Office
Office of the Attorney General
4630 50th St., Suite 500
Lubbock, TX 79414-3520
806-747-5238
Fax: 806-747-6307
www.oag.state.tx.us

McAllen Regional Office
Office of the Attorney General
3201 North McColl Rd., Suite B
McAllen, TX 78501-1685
956-682-4547
Toll free: 1-800-252-8011 (TX)
Fax: 956-682-1957
www.oag.state.tx.us

San Antonio Regional Office
Office of the Attorney General
115 East Travis St., Suite 925
San Antonio, TX 78205-1605
210-224-1007
Toll free: 1-800-252-8011 (TX)
Fax: 210-225-1075
www.oag.state.tx.us

County Offices

Harris County Consumer
Fraud Division
District Attorney's Office
1201 Franklin, Suite 600
Houston, TX 77002-1923
713-755-5836
Fax: 713-755-5262
app.dao.hctx.net

City Offices

Department of Environmental
and Health Services
1500 Marilla
City Hall – Room 7A-North
Dallas, TX 75201
214-670-3696
Fax: 214-670-3863
E-mail: kbradford@ci.dallas.tx.us
www.dallascityhall.com

Utah

State Offices

Division of Consumer Protection
Department of Commerce
PO Box 146704
160 East 300 South
Salt Lake City, UT 84114-6704
801-530-6601

Fax: 801-530-6001
E-mail: consumerprotection@utah.gov
www.consumerprotection.utah.gov

Vermont

State Offices

Consumer Assistance Program
Office of the Attorney General
104 Morrill Hall, UVM
Burlington, VT 05405
802-656-3183
Toll free: 1-800-649-2424 (VT)
Fax: 802-656-1423
E-mail: consumercomplaint@atg.state.vt.us
www.atg.state.vt.us

Vermont Agency of Agriculture,
Food, and Markets
Food Safety and Consumer
Protection
116 State Street
Montpelier, VT 05620-2901
802-828-2436
Fax: 802-828-5983
E-mail: carolyn.moulton@state.vt.us
www.vermontagriculture.com

Virgin Islands

Virgin Islands Offices

Department of Licensing and
Consumer Affairs
3000 Golden Rock Shopping Center,
Suite 9
Christiansted, VI 00820-4311
340-773-2226
www.dlca.gov.vi

State Offices

Department of Licensing and
Consumer Affairs
8201 Sub Base, Suite 1
Property and Procurement Bldg.
St. Thomas, VI 00802
340-774-3130
Fax: 340-776-8303
www.dlca.gov.vi

Virginia

State Offices

Antitrust and Consumer
Litigation Section
Office of the Attorney General
900 East Main St.
Richmond, VA 23219
804-786-2116
Toll free: 1-800-451-1525
Fax: 804-786-0122
E-mail: mail@oag.state.va.us
www.oag.state.va.us

Office of Consumer Affairs
Department of Agriculture and
Consumer Services
102 Governor St.
Oliver W. Hill Building
Richmond, VA 23219
804-786-2042
Toll free: 1-800-552-9963 (VA)
TTY: 1-800-828-1120 (Toll free)
Fax: 804-225-2666
www.vdacs.virginia.gov

County Offices

Fairfax County Department
of Cable Communications and
Consumer Protection
12000 Government Center Pkwy.,
Suite 433
Fairfax, VA 22035
703-222-8435 (General)
703-324-8484 (Consumer Services)
Fax: 703-324-3900
www.fairfaxcounty.gov/consumer.htm

City Offices

Consumer Affairs
City Hall
301 King Street, Room 1900
Alexandria, VA 22313
703-838-4350
Fax: 703-838-6426
www.alexandriava.gov/citizen

Office of the Commonwealth's
Attorney
Consumer Affairs Division
2425 Nimmo Pkwy.
Virginia Beach, VA 23456-9060
757-385-5836
Fax: 757-385-8779
E-mail: webforms@vbgov.com
www.vbgov.com/dept/oca/

Washington

State Offices

Office of the Attorney General
(see Regional Consumer Resource Centers)
800 Fifth Avenue, Ste. 2000
Seattle, WA 98104
Toll free: 1.800.551.4636
www.atg.wa.gov

Regional Offices

Bellingham Consumer Resource Center (Island, San Juan, Skagit and Whatcom Counties)
Office of the Attorney General
103 East Holly St., Suite 308
Bellingham, WA 98225-4728
360-738-6185
Toll free: 1-800-551-4636 (WA)
Fax: 360-738-6190
www.atg.wa.gov

Kennewick Consumer Resource Center (Southeast Washington)
Office of the Attorney General
500 N. Morain St., Suite 1250
Kennewick, WA 99336-2607
509-734-7140
Toll free: 1-800-551-4636 (WA)
TTY: 1-800-833-6384
www.atg.wa.gov

Seattle Consumer Resource Center (King, Snohomish, Clallam and Jefferson Counties)
Office of the Attorney General
800 Fifth Ave., Suite 2000
Seattle, WA 98104
206-464-6684
Toll free: 1-800-551-4636 (WA)
Fax: 206-389-2801
www.atg.wa.gov

Spokane Consumer Resource Center (Northeast Washington)
Office of the Attorney General
1116 West Riverside
Spokane, WA 99201-1194
509-456-3123
Toll free: 1-800-551-4636 (WA)
Fax: 509-458-3548
www.atg.wa.gov

Tacoma Consumer Resource Center (Pierce, Mason, Grays Harbor and Kitsap Counties)
Consumer Protection Division
Office of the Attorney General
PO Box 2317
1019 Pacific Ave., 3rd Floor
Tacoma, WA 98401
253-593-2904
Toll free: 1-800-551-4636 (WA)
Fax: 253-597-4408
E-mail: cynthial@atg.wa.gov
www.atg.wa.gov

Vancouver Consumer Resource Center (Southwest Washington)
Office of the Attorney General
1220 Main St., Suite 510
Vancouver, WA 98660-2964
360-759-2150
Toll free: 1-800-551-4636 (WA)
Fax: 360-759-2109
www.atg.wa.gov/consumer

West Virginia

State Offices

Consumer Protection Division
Office of the Attorney General
PO Box 1789
812 Quarrier St., 1st Floor
Charleston, WV 25326-1789
304-558-8986
Toll free: 1-800-368-8808 (WV)
Fax: 304-558-0184
E-mail: consumer@wvago.gov
www.wvago.gov

Wisconsin

State Offices

Department of Agriculture, Trade and Consumer Protection
PO Box 8911
2811 Agriculture Dr.
Madison, WI 53708-8911
608-224-4976
Toll free: 1-800-422-7128 (WI)
TTY: 608-224-5058
Fax: 608-224-4939
E-mail: datcphotline@wi.gov
www.datcp.state.wi.us

Regional Offices

Bureau of Consumer Protection
Dept. of Agriculture, Trade & Consumer Protection
200 North Jefferson St., Suite 146A
Green Bay, WI 54301
920-448-5110
Toll free: 1-800-422-7128 (WI)
Fax: 920-448-5118
E-mail: datcphotline@wi.gov
www.datcp.state.wi.us

Bureau of Consumer Protection
Dept. of Agriculture, Trade and Consumer Protection
10930 West Potter Rd., Suite C
Milwaukee, WI 53226-3450
414-266-1231
Toll free: 1-800-422-7128 (WI)
Fax: 414-266-1235
E-mail: datcphotline@wi.gov
www.datcp.state.wi.us

County Offices

Racine County Sheriff's Department
Consumer Fraud Investigation
717 Wisconsin Ave.
Racine, WI 53403
262-636-3126
Toll free: 1-800-242-4202
Fax: 262-637-5279
E-mail: RCSheriff@goracine.org
www.racineco.com

Wyoming

State Offices

Consumer Protection Unit
Office of the Attorney General
2424 Pioneer Ave., 1st Floor
Cheyenne, WY 82002
307-777-7841
Toll free: 1-800-438-5799
Fax: 307-777-7956
E-mail: agwebmaster@state.wy.us
www.attorneygeneral.state.wy.us