

The following directory lists the addresses and phone numbers for hundreds of Corporations. Many companies have a special department that handles consumer questions and concerns. Other companies opt to list their corporate headquarters. If you do not find the company you are looking for, try checking your public libraries for the following resource books:

- The Standard & Poor's Register of Corporations, Directors and Executives
- Trade Names Directory
- Standard Directory of Advertisers
- Dun & Bradstreet Directory

To identify the name of a company that manufactures a specific product, check the product label and other documents given to you at the time of your purchase. The Thomas Register of American Manufacturers, another book available at many public libraries, might also be helpful. It lists the manufacturers of thousands of products.

If you have a complaint about an item or service, it is usually best to go back to the seller BEFORE you contact the companies in this directory. Follow up with a letter, phone call or e-mail message to the consumer affairs department of the company to let them know about your complaint and whether the seller was able to resolve your problem. Consumer affairs offices are set up within companies because they want to hear from you.



SOCAP INTERNATIONAL



Many of the companies listed in this handbook are members of the Society of Consumer Affairs Professionals International (SOCAP). A professional organization established in 1973, the Society's goal is to improve the marketplace for consumers by improving customer care through education and networking. SOCAP members are identified in this directory by the SOCAP logo. For more information, contact SOCAP (p. 129).

A

A&W Restaurants, Inc.

1900 Colonel Sanders Lane
PO Box 34550 (Zip 40232)
Louisville, KY 40213
Toll free: 1-866-456-2929
www.awrestaurants.com

A. J. Wright

See: TJX Companies, Inc.
E-mail: aj-wright.com
www.tjx.com/about/ajwright.html

AAMCO Transmissions, Inc.

201 Gibraltar Rd.
Horsham, PA 19044
610-668-2900, ext. 224
Toll free: 1-800-292-8500, ext. 224
Fax: 610-664-5897
E-mail: awright@AAMCO.com
www.aamco.com



Abbott Laboratories

100 Abbott Park Rd.
Abbott Park, IL 60064-3500
847-937-6100 (General Info)
Toll free: 1-800-323-9100
(Diagnostic products)
Toll free: 1-800-222-6883
(Vascular Products)
Toll free: 1-800-255-5162
(Pharmaceuticals)
www.abbott.com

ABC, Inc.

500 South Buena Vista St.
Burbank, CA 91521-4551
818-460-7477
www.abc.com

Accor North America

4001 International Pkwy.
Carrollton, TX 75007
972-360-9000
www.accor-na.com

ACD Systems

Public Relations
1312 Blanshard St., Suite 200
Victoria, British Columbia V8W2J1
250-419-6700
250-419-6701 (Customer Serv. &
Technical Issues)
Toll free: 1-888-359-8449
(Customer Service)
Fax: 250-419-6745 (Customer Serv.
& Technical Issues)
www.acdsee.com

ACE USA Companies

Customer Services
PO Box 1000
436 Walnut St.
Philadelphia, PA 19106
215-640-4555
Fax: 215-640-2489
www.ace-ina.com



Activision Blizzard

Comments
6060 Center Dr., 5th Floor
Los Angeles, CA 90045
310-649-8033 (Technical Support)
Toll free: 1-800-757-7707
(Customer Service)
www.activisionblizzard.com

Adidas America

Consumer Service
5055 North Greeley Ave.
Portland, OR 97217
Toll free: 1-800-448-1796
Fax: 971-234-4515
E-mail: consumer.relations@
adidas.com
www.adidas.com
www.shopadidas.com

Adobe Systems Inc.

345 Park Ave.
San Jose, CA 95110-2704
408-536-6000
Toll free: 1-800-833-6687
Toll free: 1-800-642-3623
(Technical Support)
Fax: 408-537-6000
www.adobe.com

Aerus Electrolux Corporation

Customer Service
300 East Valley Dr.
Bristol, VA 24201
Toll free: 1-800-243-9078
Fax: 276-645-2863
E-mail: customerservice@
aerusonline.com
www.aerusonline.com

AETNA, Inc.

151 Farmington Ave.
Hartford, CT 06156
860-273-0123
Toll free: 1-800-872-3862
(Outside CT)
www.aetna.com

Alamo Rent A Car

8421 Saint John Industrial Dr.
St. Louis, MO 63114-4551
314-256-5271
Toll free: 1-800-445-5664
E-mail: crelations@alamo.com
www.alamo.com

Alaska Airlines

Horizon Air
Consumer Care
PO Box 24948-SEAGT
Seattle, WA 98124-0948
206-431-3647 (Horizon Air)
206-392-6580 (Baggage Claims)
206-392-7722 (Refunds/Lost Tickets)
Toll free: 1-800-654-5669
(Customer Care)
Fax: 206-392-7587
www.alaskaair.com

Alberto Culver Co.

Consumer Relations
2525 Armitage Ave.
Melrose Park, IL 60160
708-450-3000
Toll free: 1-800-333-0005
Fax: 708-450-2299
www.alberto.com

Albertsons Inc.

250 Parkcenter Blvd.
Boise, ID 83706
Toll free: 1-877-932-7948
(Customer Care)
www.albertsons.com

Alcon Laboratories, Inc.

Consumer Affairs QA-Q122
6201 South Freeway
Fort Worth, TX 76134
817-551-8454
Toll free: 1-800-757-9780
Fax: 817-551-3092
E-mail: consumeraffairs.ft.worth
@alconlabs.com
www.alconlabs.com

Allied Van Lines, Inc.

Customer Service
PO Box 4403
Chicago, IL 60680-4403
Toll free: 1-800-510-7469
Toll free: 1-800-470-2851
Fax: 630-717-3123
E-mail: custsvc@alliedvan.com
www.allied.com

Allstate Insurance Co.

2775 Sanders Rd.
Northbrook, IL 60062
847-402-5000
Toll free: 1-800-255-7828
Fax: 847-418-5966
www.allstate.com

Alltel Corporation

Corporate
One Allied Dr., Building 4, 3rd Floor
Little Rock, AR 72202
Toll free: 1-800-255-8351
TTY: 1-800-579-9778

Customer Relations – Call Center
2001 NW Sammamish Rd.
Issaquah, WA 98027
425-313-5200
www.alltel.com

Aloha Air Cargo

371 Aoka Place
Honolulu, HI 96819
808-836-4191
Toll free: 1-888-942-5642
(Customer Care)
Fax: 808-836-41990
www.alohaaircargo.com

Amana Appliances

Consumer Affairs
553 Benson Rd.
Benton Harbor, MI 49902
Toll free: 1-800-688-9900
(Consumer Affairs) (Maytag)
Toll free: 1-800-628-5782
(National Service) (Amana)
Toll free: 1-800-462-9824
(National Parts)
www.amana.com

Amazon.com, Inc.

Customer Service
PO Box 81226
Seattle, WA 98108-1226
206-266-1000
Toll free: 1-800-201-7575
Fax: 206-266-2335
www.amazon.com

AMD

One AMD Place
PO Box 3453
Sunnyvale, CA 94088-3453
408-749-4000
Toll free: 1-800-538-8450
www.amd.com

Automotive

BBB

Corporate Contacts

Federal Agencies

National Consumer

State & Local

Trade & Professional

Index

America Online, Inc.

Member Services
22000 AOL Way
Dulles, VA 20166
703-265-1000
Toll free: 1-800-827-6364
Fax: 703-918-1400
www.aol.com

American Airlines, Inc.

PO Box 619612, MD 2400
DFW Airport, TX 75261-9612
817-967-2000
817-967-4162
Fax: 817-967-4162
www.aa.com

American Automobile Association

Member Relations
1000 AAA Dr., Mailspace 61
Heathrow, FL 32746
407-444-8391
Fax: 407-444-8416
www.aaa.com

American Express Co.

Consumer Relations
777 American Express Way
Ft. Lauderdale, FL 33337
212-640-2000
Toll free: 1-800-528-4800
(Green Card Inquiries)
Toll free: 1-800-327-2177
(Gold Card Inquiries)
Toll free: 1-800-525-3355
(Platinum Card Inquiries)
Toll free: 1-877-877-0987
(Centurion Card Inquiries)
www.americanexpress.com

American Greetings Corp.

Consumer Relations
One American Rd.
Cleveland, OH 44144
216-252-7300
Toll free: 1-800-777-4891
Toll free: 1-800-321-3040
E-mail: consumer.relations@
amgreetings.com
www.corporate.
americangreetings.com

American Standard, Inc.

Consumer Affairs
PO Box 6820
One Centennial Plaza
Piscataway, NJ 08855-6820
Toll free: 1-800-442-1902
Fax: 732-980-6170
www.americanstandard.com

American Tourister

See: Samsonite Corporation
Toll free: 1-800-547-2247
(Web Orders)
www.americantourister.com

America's Favorite Chicken Co. (AFC Enterprises)

5555 Glenridge Connector NE,
Suite 300
Atlanta, GA 30342
Toll free: 1-800-222-5857
www.afce.com

Amgen, Inc.

Customer Service Department
One Amgen Center Dr.
Thousand Oaks, CA 91320-1799
805-447-1000
Toll free: 1-800-282-6436
Fax: 805-447-1010
www.amgen.com

Amway Corporation

Customer Service – North American
Business Region
7575 Fulton St. East
Ada, MI 49355-0001
616-787-6000
Toll free: 1-800-253-6500
(Customer Service)
Toll free: 1-800-544-7167
(Locate Distributor)
TTY: 1-800-548-3878 (Toll free)
Fax: 616-682-4000
E-mail: order.support@quixtar.com
www.amway.com

Andersen Windows, Inc.

Window Care Call Center
100 Fourth Ave. North
Bayport, MN 55003-1096
651-264-5150
Toll free: 1-888-888-7020
Fax: 651-264-5827
www.andersenwindows.com

Anheuser-Busch, Inc.

Customer Call Center
One Busch Place
St. Louis, MO 63118
Toll free: 1-800-342-5283
www.budweiser.com

Apple Computer, Inc.

One Infinite Loop
Cupertino, CA 95014
Toll free: 1-800-676-2775
(Customer Service)
Toll free: 1-800-275-2273
(Extended Service and Support)
Toll free: 1-800-800-2775 (Education)
TTY: 1-800-767-2775
(Disability Solutions)
www.apple.com

Applebee's

11201 Renner Blvd.
Lenexa, KS 66219
913-890-0100
Toll free: 1-888-592-7753
(Guest Relations)
www.applebees.com

Appleseed's

Customer Service
PO Box 176
Jessup, PA 18434
Toll free: 1-888-430-5711
Fax: 800.755.7557
E-mail: CustomerService@
Appleseeds.com
www.appleseeds.com

Arby's Restaurant Group, Inc.

Corporate
1155 Perimeter Center West
Atlanta, GA 30338
678-514-4100
Fax: 678-514-5347
www.arbys.com

Arizona Mail Order

PO Box 27800
Tucson, AZ 85713
Toll free: 1-800-362-8410
Toll free: 1-800-964-1975 (Fax)
E-mail: CustomerService@
OldPuebloTraders.com
www.oldpueblo traders.com

Armstrong World Industries, Inc.

Customer Service
PO Box 3001 (Zip: 17603)
2500 Columbia Ave.
Lancaster, PA 17604
717-397-0611
Toll free: 1-800-233-3823
Fax: 717-396-4270
www.armstrong.com

A.T. Cross Company

Consumer Relations
One Albion Rd.
Lincoln, RI 02865-3700
401-333-1200
Toll free: 1-800-282-7677
Fax: 401-334-4351
E-mail: consumerre@cross.com
www.cross.com

AT&T

AT&T Mobility
Glenridge Highlands Two
5565 Glenridge Connector
Atlanta, GA 30342
Toll free: 1-800-331-0500
TTY: 1-866-241-6567
Fax: 1-888-938-4715
www.att.com

AT&T

Executive Appeals Manager
AT&T
675 West Peachtree St., NE, #37D57
Atlanta, GA 30375
404-927-7400
Toll free: 1-800-346-9000
TTY: 1-800-251-5325 (Toll free)
Fax: 404-584-6545
E-mail: Headquarters.Appeals@att.com
www.att.com

AT&T Wireless Services, Inc.

See: AT&T
www.wireless.att.com

AT&T, Inc.

See: AT&T
Customer Relations
175 East Houston St.
San Antonio, TX 78205
210-821-4105
Toll free: 1-800-464-7928
Fax: 210-351-2071
www.att.com

Ateco, Inc.

Consumer Affairs Department
PO Box 606
600 East Center St.
Shenandoah, PA 17976-0606
570-462-2745
Toll free: 1-800-233-3170
Fax: 570-462-1392
www.pierogies.com

Atlas World Group, Inc

Customer Service
1212 St. George Rd.
Evansville, IN 47711-2364
812-424-2222
Toll free: 1-800-638-9797
Fax: 812-421-7129
www.atlasworldgroup.com

Avis Rent-A-Car System

Customer Service
4500 South 129th East Ave.
PO Box 699000
Tulsa, OK 74169-9000
Toll free: 1-800-352-7900
TTY: 1-800-331-2323
Fax: 918-621-4819
E-mail: custserv@avis.com
www.avis.com

Avon Products, Inc.

Consumer Information Center
1251 Avenue of the Americas
New York, NY 10020
212-282-7000
Toll free: 1-800-445-2866
(Product Information Center)
Toll free: 1-800-367-2866
(Consumer Information Center)
www.avon.com

AXA Equitable Co., Inc. (AXA Financial, Inc.)

1290 Ave. of the Americas -12th Floor
New York, NY 10104
212-554-1234
www.equitable.com

B**B&H Photo Video**

420 9th Ave.
New York, NY 10001
212-502-6234
Toll free: 1-800-336-7408
Fax: 212-239-7759
www.bhphotovideo.com

Bacardi U.S.A., Inc.

Consumer Services
2100 Biscayne Blvd.
Miami, FL 33137
Toll free: 1-800-222-2734
www.bacardi.com

Bali Company

PO Box 450
Winston-Salem, NC 27102
336-519-6053
Toll free: 1-800-225-4872
www.balicompany.com

Bally Total Fitness Corporation

Member Services
PO Box 1090
PO Box 1080 (payment)
Norwalk, CA 90651-1090 (1080)
562-484-2980
Toll free: 1-800-515-2582
Toll free: 1-866-402-2559
(1-866-402-2559)
Fax: 773-693-2982
www.ballyfitness.com

Bank of America Corporation

100 North Tryon St.
Mail Code NC1-007-58-16
Charlotte, NC 28255-0001
Toll free: 1-800-432-1000
www.bankofamerica.com

BankUnited

Customer Service
7815 NW 148th St.
Miami Lakes, FL 33016
Toll free: 1-877-779-2265
www.bankunited.com

Baskin Robbins

Dunkin Brands Consumer Care
130 Royall St.
Canton, MA 02021
Toll free: 1-800-859-5339
www.baskinrobbins.com

Bass Pro Shops, Inc.

2500 East Kearney
Springfield, MO 65898
417-873-5000
Toll free: 1-800-227-7776
Toll free: 1-800-976-6344
(Customer Service)
Toll free: 1-800-554-5488 (Catalog)
TTY: 1-800-442-5788 (Toll free)
Fax: 417-873-5060
www.basspro.com

Bath & Body Works

Seven Limited Pkwy. East
Reynoldsburg, OH 43068
Toll free: 1-800-756-5005
Toll free: 1-800-395-1001
www.bathandbodyworks.com

**Bayer HealthCare
Consumer Care**

Consumer Relations/Consumer Care
36 Columbia Rd.
PO Box 1910
Morristown, NJ 07962-1910
973-254-5000
Toll free: 1-800-331-4536
Fax: 973-408-8000
www.consumer.bayer.com

**BD (Becton, Dickinson
and Company)**

One Becton Dr. MC376
Franklin Lakes, NJ 07417
201-847-6800
Toll free: 1-888-232-2737
Toll free: 1-800-255-6334
(Education Center)
Toll free: 1-888-237-2762
(Customer Service)
www.bd.com

Bear Creek Corp.

2500 South Pacific Hwy.
PO Box 299
Medford, OR 97501
541-864-2121
Toll free: 1-800-345-5655
(Harry and David)
Fax: 541-776-2194
www.harryanddavid.com

**Beech-Nut Nutrition
Corporation**

Consumer Affairs
13023 Tesson Ferry Rd., Suite 105
St. Louis, MO 63128
314-436-7667
Toll free: 1-800-233-2468
(BEECH-NUT)
Fax: 314-436-7679
www.beechnut.com

Beiersdorf Inc

Consumer Relations
Wilton Corporate Center
187 Danbury Rd.
Wilton, CT 06897
203-563-5800
Toll free: 1-800-227-4703
Fax: 203-563-5890
www.beiersdorf.com

Bellisio

See: Michelina's (Luigino's, Inc.)
www.bellisiofoods.com

Benihana Inc.

Customer Relations Manager
8685 Northwest 53rd Terrace
Miami, FL 33166
305-593-0770
Toll free: 1-800-327-3369
Fax: 305-592-6371
E-mail: customerrelations@
benihana.com
www.benihana.com

Best Buy Company, Inc.

Complaint Dept.
7601 Penn Ave. South
Richfield, MN 55423
612-291-1000
Toll free: 1-888-237-8289
www.bestbuy.com

Best Foods

Consumer Services
920 Sylvan Ave., 2nd Floor
Englewood Cliffs, NJ 07632-9976
Toll free: 1-800-418-3275
(Consumer Services)
www.bestfoods.com

Best Western International, Inc.

Customer Relations
PO Box 42007
Phoenix, AZ 85080-2007
623-780-6000
Toll free: 1-800-780-7234
(Reservations Assistance)
Toll free: 1-800-528-1238
(Customer Relations)
TTY: 1-800-528-2222 (Toll free)
Fax: 623-780-6199
www.bestwestern.com

BIC Corp

Consumer Affairs Department
One Bick Way, Suite 1
Shelton, CT 06484
203-783-2000
www.bicworld.com

Big Lot Stores, Inc.

Customer Relations
300 Phillipi Rd.
Columbus, OH 43228-0512
614-278-6800
Toll free: 1-800-877-1253
www.biglots.com

Birds Eye Foods, Inc.

PO Box 20670
Rochester, NY 14602-0670
920-435-5300
Toll free: 1-800-563-1786
(Birds Eye, Freshlike, Nalley or
Berstein's products)
Toll free: 1-800-270-2743 (Other)
www.birdseyefoods.com

 **Bissell Homecare, Inc.**
Consumer Service
2345 Walker Ave., NW
PO Box 3606 (Zip 49501)
Grand Rapids, MI 49544-2597
616-453-4451
Toll free: 1-800-237-7691
(Consumer Service)
Fax: 616-791-7711
www.bissell.com

 **Black and Decker (US) Inc.**
Customer Service
101 Schilling Rd.
Hunt Valley, MD 21031
Toll free: 1-800-544-6986 (Customer
Service/Product Support)
Toll free: 1-888-678-7278 (Parts)
Toll free: 1-800-328-0590
(DIY Books/Publishing)
www.blackanddecker.com

Blockbuster Entertainment Corp.

1201 Elm St.
Dallas, TX 75270
Toll free: 1-866-692-2789
(Blockbuster Online)
E-mail: online.consumerrelations
@blockbuster.com
www.blockbuster.com

Bloomingdale's, Inc.

New York, NY 10022
212-705-2000
Toll free: 1-800-950-0047
(Credit Inquiries)
www.bloomingdales.com

Bob Evans Farms, Inc.

3776 South High St.
Columbus, OH 43207
614-491-2225
Toll free: 1-800-272-7675
Fax: 614-497-4330
E-mail: tammy.myers@bobevans.com
www.bobevans.com

Bojangles' Restaurants, Inc.

Customer Relations
9432 Southern Pine Blvd.
Charlotte, NC 28273
704-527-2675
Toll free: 1-888-300-4265
(Customer Service)
Fax: 704-523-6803
www.bojangles.com

BP Corporation

Consumer Relations
PO Box 3011
Naperville, IL 60563
Toll free: 1-800-333-3991
Fax: 630-300-5254
E-mail: bpconsum@bp.com
www.bp.com

Braun

Proctor & Gamble
One Gillette Park
Boston, MA 02127-1096
Toll free: 1-800-272-8611
www.braun.com

The Breathe Right Company

CNS, Inc.
20 Troy Rd.
Whippany, NJ 07981
Toll free: 1-800-858-6673
E-mail: cnsinfo@consumerfirst.com
www.breatheright.com

Bridgestone Firestone LLC

Consumer Affairs
PO Box 7988
Chicago, IL 60680-9534
Toll free: 1-800-367-3872
Fax: 204-987-1359
E-mail: firestone_consumer_affairs
@inspyresolutions.com
www.firestonecomplete
autocare.com

Brio Tuscan Grill

Toll Free: 1-888-452-7286
www.brioitalian.com

Bristol-Myers Squibb Company

Customer Relations
PO Box 4000
Princeton, NJ 08543-4000
609-252-4000
Toll free: 1-800-332-2056
Fax: 609-897-6016
www.bms.com

British Airways

75-20 Astoria Blvd.
Jackson Heights, NY 11370
Toll free: 1-800-247-9297
Toll free: 1-800-828-8144
(Baggage Claims)
Toll free: 1-800-403-0882
(Online Support)
TTY: 1-866-393-0961 (Reservations)
Fax: 347-418-4395
www.britishairways.com

Brother International Corporation

Customer Service
100 Somerset Corp. Blvd.
Bridgewater, NJ 08807-0911
908-704-1700
Toll free: 1-877-276-8437
Fax: 1-877-268-9575
www.brother-usa.com

Brown Shoe Company, Inc.

Consumer Care
8300 Maryland Ave.
St. Louis, MO 63105
314-854-4000
Toll free: 1-800-766-6465
Fax: 314-854-4274
E-mail: info@brownshoe.com
www.brownshoe.com

Brown-Forman Beverages Worldwide

Consumer Services
PO Box 1080
Louisville, KY 40201
502-585-1100
Toll free: 1-800-753-4567
www.brown-forman.com

Automotive

BBB

Corporate Contacts

Federal Agencies

National Consumer

State & Local

Trade & Professional

Index

Brunswick Corporation

Service Department
One North Field Court
Lake Forest, IL 60045-4811
847-735-4700
Fax: 847-735-4765
E-mail: services@brunswick.com
www.brunswick.com

Buca di Beppo

Buca, Inc.
1300 Nicollet Mall, Suite 5003
Minneapolis, MN 55403
612-225-3400
Toll free: 1-866-328-2822
Fax: 612-827-6446; 612-225-3302
E-mail: famiglia@bucainc.com
www.bucadibepo.com

Budget Rent A Car System, Inc.

Customer Service
4500 South 129th East Ave.
PO Box 69084
Tulsa, OK 74169-0840
Toll free: 1-800-214-6094
(Customer Service)
Toll free: 1-800-404-8033
(Technical Assistance)
Toll free: 1-800-527-0700
(Reservations)
Toll free: 1-800-283-4382
(Moving Truck Customer Service)
Toll free: 1-800-354-2847
(Roadside Assistance)
TTY: 1-800-826-5510 (hearing
impaired); 1-800-526-6408
(drivers with disabilities)
www.budget.com

Bulova Corporation

Customer Relations
One Bulova Ave.
Woodside, NY 11377
718-204-4603 (Technical Assistance)
Toll free: 1-800-228-5682 (Hotline)
Toll free: 1-800-233-3350
(Service Department)
Fax: 718-204-3546
www.bulova.com

**Burlington Coat Factory
Direct Corporation**

1830 Route 130 North
Burlington, NJ 08016
609-387-7800
Toll free: 1-888-223-2628
Fax: 609-387-7071
www.burlingtoncoatfactory.com



Bush Brothers & Company

Consumer Relations
PO Box 52330
Knoxville, TN 37950-2330
865-558-5445
E-mail: letters@bushbros.com
www.bushbeans.com



Cabela's Government Outfitter

Government Sales
One Cabela Dr.
Sidney, NE 69160
Toll free: 1-800-242-1596
TTY: 1-800-695-5000 (Toll free)
Fax: 888-248-8311
E-mail: government@cabelas.com
www.cabelas.com

Cablevision Systems, Inc.

1111 Stewart Ave.
Bethpage, NY 11714
516-803-2300
Toll free: 1-800-244-2328
www.cablevision.com

Calvin Klein

1001 Frontier Rd.
Bridgewater, NJ 08807
212-719-2600
Fax: 212-221-4541
www.calvinklein.com



Campbell Soup Co.

Consumer Affairs
One Campbell Place
Camden, NJ 08103-1701
Toll free: 1-800-257-8443
www.campbellsoup.com

Canon USA, Inc

One Canon Plaza
Lake Success, NY 11042-1198
Toll free: 1-800-828-4040
www.usa.canon.com

Captain D's Seafood

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Nashville, TN 37210
615-391-5461
Toll free: 1-800-314-4819, opt. 1
Fax: 615-231-2309
www.captains.com



CARFAX, Inc.

Consumer Affairs
5860 Trinity Pkwy., Suite 600
Centerville, VA 20120
703-218-0340 (Consumer Affairs)
703-934-2664
Fax: 1-866-728-6455 (Toll free)
E-mail: carfaxwebsupport@carfax.com
www.carfax.com/help



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Guest Relations
3655 NW 87th Ave.
Miami, FL 33178-2428
305-599-2600
Toll free: 1-800-438-6744
Toll free: 1-888-227-6482
TTY: 1-800-972-4386
Fax: 305-406-4700
www.carnival.com



Carrier Air Conditioning Co.

Customer Relations
PO Box 4808
Syracuse, NY 13221-4808
Toll free: 1-800-227-7437
(Customer Service Hotline)
Fax: 315-432-6620
www.global.carrier.com

Carvel Corporation

Retail Stores/Food Service
301 Congress Ave., Suite 1100
Austin, TX 78701
Toll free: 1-800-322-4848
Fax: 512-236-3700
www.carvel.com

Casio, Inc.

570 Mount Pleasant Ave.
Dover, NJ 07801
973-361-5400
Toll free: 1-800-962-2746
Fax: 973-537-8926
www.casio.com

Casual Male Retail Group

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Canton, MA 02021
781-828-9300
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Fax: 800-225-6072
www.cmrginc.com

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524 West 52nd St.
New York, NY 10019-6198
212-975-4221
E-mail: audsvcs@cbs.com
www.cbs.com

Cellular One

401 East Memorial Rd., Suite 500
Oklahoma City, OK 73114
Toll free: 1-800-934-3996
www.celloneration.com

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Customer Service
9 West 57th St., 44th Floor
New York, NY 10019-2790
212-688-5055
Toll free: 1-800-550-0005
www.chanel.com

Chase Bank (J.P. Morgan Chase Bank)

270 Park Ave.
New York, NY 10017
212-270-6000
Toll free: 1-800-935-9935
www.chase.com

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PO Box 2219
Chattanooga, TN 37409
423-821-4571
www.chattem.com

The Cheesecake Factory

26901 Malibu Hills Rd.
Calabasas Hills, CA 91301
818-871-3000
Fax: 818-871-3001
www.thecheesecakefactory.com

Chevron Corporation

6001 Bollinger Canyon Rd.
San Ramon, CA 94583
925-842-1000
832-854-6000
Toll free: 1-800-962-1223
www.chevron.com

Chicken of the Sea International

Consumer Affairs
9330 Scranton Rd., Suite 500
PO Box 85568 (Zip: 91286)
San Diego, CA 92121
858-597-4242
Toll free: 1-800-456-1511
Fax: 858-597-4248
www.chickenofthesea.com

Chick-Fil-A, Inc.

5200 Buffington Rd.
Atlanta, GA 30349-2998
404-765-8000
Toll free: 1-866-232-2040
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www.chick-fil-a.com

Chili's Grill and Bar

Restaurant Support Center
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Toll free: 1-800-983-4637
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www.chilis.com

Chipotle Mexican Grill, Inc.

1543 Wazee St, Suite 200
Denver, CO 80202
303-595-4000
Fax: 303-595-4014
www.chipotle.com

Chuck E Cheese's Restaurants

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Toll free: 1-888-778-7193
Fax: 972-258-8545
www.chuckecheese.com

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Toll free: 1-800-524-1328
www.churchdwight.com

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11460 Johns Creek Pkwy.
Duluth, GA 30097
678-415-3937
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www.cibavision.com

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611 (from wireless phone for Cingular customers only)
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TTY: 1-866-241-6567
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www.wireless.att.com/home/corporate website

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804-486-4000
Toll free: 1-800-843-2489
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www.citibank.com

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Toll free: 1-800-321-1023, Ext. 4234
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Fax: 310-532-8171
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citizenwatch.com
www.citizenwatch.com

Clopay Building Products Co. (a subsidiary of Griffon Company)

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Toll free: 1-800-426-6228
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www.thecloroxcompany.com

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864-877-8985
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E-mail: crreview@na.ko.com
www.thecocacola.com

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www.conocophillips.com

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713-324-5000
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E-mail: custo@coair.com
www.continental.com

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Toll free: 1-800-642-6116
Fax: 303-277-5415
www.coors.com

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613-728-8200
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www.corel.com

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999 Lake Dr.
Issaquah, WA 98027
425-313-8100
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Toll free: 1-800-607-6861 (Pharmacy)
www.costco.com

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Morris Plains, NJ 07950
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(Sally Hansen, NYC New York
Color, LaCross)
Toll free: 1-800-954-5080
(Borghese Nail Care)
Fax: 973-290-8913
www.coty.com

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Easton, PA 18044-0431
610-253-6272
Toll free: 1-800-272-9652
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Stillwater, OK 74075
405-742-6622 (Technical Support)
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(Customer Service)
Toll free: 1-800-998-5227
(Online Store)
www.creativehelp.com

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Stamford, CT 06902
203-975-4600
Toll free: 1-800-726-0190 (Outside NJ)
Toll free: 1-800-726-6247, ext. 4605
Fax: 203-975-4660
E-mail: cuisinart@conair.com
www.cuisinart.com

Culligan International Co.

Office of the President
9399 West Higgins Rd
Rosemont, IL 60018
847-430-2800
Toll free: 1-800-947-4759
Fax: 1-888-777-8715 (Toll Free)
E-mail: consumeraffairs@
culligan.com
www.culligan.com

Cumberland Packing Corporation

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www.currentinc.com

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Customer Relations Department
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Woonsocket, RI 02895
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Toll free: 1-800-746-7287
Fax: 401-770-6949
www.cvs.com

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7505 Metro Blvd.
Minneapolis, MN 55439
952-830-0200
www.dairyqueen.com

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Allentown, PA 18109-0296
Toll free: 1-877-326-6668
www.dannon.com

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PO Box 15015 (ZIP: 17405-7016)
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E-mail: edanskin@danskin.com
www.danskin.com

DAP Products, Inc.

2400 Boston St., Suite 200
Baltimore, MD 21224
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516-844-2020
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(Cosmetics)
Fax: 516-349-0904
E-mail: dell@dellabs.com
www.dellabs.com

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415-247-3000 (CA)
Toll free: 1-800-543-3090
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Round Rock, TX 78682
Toll free: 1-800-624-9897
(Customer Service)
Toll free: 1-800-624-9896
(Tech Support)
www.dell.com

**Delta Air Lines, Inc.**

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Dept. 980
Atlanta, GA 30320-2980
404-715-1450
Fax: 1-888-286-3163 (Toll Free)
www.delta.com/help/contact_us

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Indianapolis, IN 46280
317-848-1812
Toll free: 1-800-345-3358
E-mail: customerservice@
deltafaucet.com
www.deltafaucet.com

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864-597-8000
Toll free: 1-800-733-6697
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Fax: 864-597-8780
www.dennys.com

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480-754-3425
Toll free: 1-800-258-3425
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www.dialcorp.com

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Consumer Affairs
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Stockton, CA 95205-7087
209-467-6260
Fax: 209-933-6858
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330-665-5861
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Fax: 330-666-2197
E-mail: info@dietcenter.com
www.dietcenterworldwide.com

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Little Rock, AR 72201
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PO Box 30943
Salt Lake City, UT 84130-0943
224-405-0900
Toll free: 1-800-347-2683
(Customer Service)
Fax: 224-405-4993
www.discoverfinancial.com



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17595 Mt. Hermann St.
Fountain Valley, CA 92708
714-885-6000
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Fax: 1-866-743-4684 (Toll free)
E-mail: customerservice@dlink.com
www.dlink.com

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Tulsa, OK 74153-1167
918-669-3000
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(Customer Service)
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Fax: 918-669-8596
www.dollar.com

Domino's Pizza, Inc.

Customer Service
30 Frank Lloyd Wright Dr.
PO Box 997
Ann Arbor, MI 48106
734-930-3030
Toll free: 1-888-366-4667
(Store Locator)
www.dominos.com

Doubletree

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972-673-7000
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Toll free: 1-800-426-4891
www.drpeppersnapplegroup.com

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www.water.com

Dunkin Donuts

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Duracell North America

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Berkshire Corporate Park
Bethel, CT 06801
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TTY: 1-800-341-0654
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www.duracell.com

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404-815-0770
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Toll free: 1-866-576-8465
E-mail: support@earthlink.net
www.earthlink.net

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Kodak Info Center/Consumer
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343 State St.
Rochester, NY 14650
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Toll free: 1-800-242-2424
www.kodak.com

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Exxon Mobil

Fuels Marketing Company
PO Box 1049
Buffalo, NY 14240-1049
Toll free: 1-800-243-9966
www.exxonmobil.com

F

Faultless Starch/Bon Ami Co.

Consumer Affairs Department
1025 West 8th St.
Kansas City, MO 64101-1200
816-842-1230
E-mail: info@faultless.com
www.bonami.com
www.faultless.com

Federated Department Stores, Inc.

Seven West 7th St.
Cincinnati, OH 45202
513-579-7000
Toll free: 1-800-264-0069
www.fds.com

FedEx Corp.

Customer Relations
3875 Airways
Module H3 Department 4634
Memphis, TN 38116
Toll free: 1-800-463-3339
TTY: 1-800-238-4461 (Toll free)
www.fedex.com

FedExOffice

PO Box 1935
Provo, UT 84603-9926
Toll free: 1-800-254-6567
Fax: 801-342-9263
E-mail: customerrelations@fedexkinkos.com
www.FedExKinkos.com

Fidelity & Guarantee Co. (Old Mutual Financial Network)

Policy Holder Service Center
PO Box 81497
Lincoln, NE 68501
Toll free: 1-888-513-8797
Fax: 1-800-638-2255 (Toll free)
www.omfn.com

Fingerhut Direct Marketing, Inc.

6250 Ridgewood Rd.
St. Cloud, MN 56396
Toll free: 1-800-208-2500
www.fingerhut.com

Fisher-Price

Consumer Affairs
636 Girard Ave.
East Aurora, NY 14052
716-687-3000
Toll free: 1-800-432-5437
TTY: 1-800-382-7470 (Toll free)
Fax: 716-687-3494
www.fisher-price.com

Florsheim, Inc.

Customer Service
333 West Estabrook Blvd.
Glendale, WI 53212
Toll free: 1-866-454-0449
E-mail: us.consumers@florsheim.com
www.florsheim.com

Flowers Foods, Inc.

1919 Flowers Circle
Thomasville, GA 31757
229-226-9110 (Corporate/Bakeries)
229-227-2333 (VP Communications)
770-723-0173 (Specialty Group)
www.flowersfoods.com

Food Lion, Inc.

Customer Relations
PO Box 1330
Salisbury, NC 28145-1330
704-633-8250
Toll free: 1-800-210-9569
www.FoodLion.com

Fortune Brands

Corporate Affairs Department
520 Lake Cook Rd.
Deerfield, IL 60015
847-484-4400
E-mail: mail@fortunebrands.com
www.fortunebrands.com

The Franklin Mint

801 Springdale Dr.
Exton, PA 19341
Toll free: 1-800-523-7622
Toll free: 1-800-843-6468
www.franklinmint.com

Frigidaire Home Products

See: Electrolux Group
1-800-374-4432
www.frigidaire.com

**Frito-Lay**

Consumer Affairs
7701 Legacy Dr.
PO Box 660634 (Zip: 75266-0634)
Plano, TX 75024
972-334-7000
Toll free: 1-800-352-4477
Fax: 972-334-5071
www.fritolay.com

Fruit of the Loom, Inc.

Consumer Services
One Fruit of the Loom Dr.
Bowling Green, KY 42103-9015
270-781-6400
Fax: 270-781-6400
E-mail: consumer.srv@fruit.com
www.fruit.com

FTD Inc.

Customer Service
3113 Woodcreek Dr.
Downers Grove, IL 60515
630-719-7800
Toll free: 1-800-736-3383
Toll free: 1-800-788-9000
www.ftd.com

Fuji Photo Film U.S.A., Inc.

Consumer Information
Service Center
1100 King George Post
Edison, NJ 08837
Toll free: 1-800-800-3854
Fax: 732-857-3487
www.fujifilm.com

Fuller Brush Co.

Customer Service
PO Box 1247
One Fuller Way
Great Bend, KS 67530-0729
620-792-1711
Toll free: 1-800-522-0499
Fax: 620-792-1906
www.fuller.com

G

Gateway, Inc.

Corporate Escalations
610 Gateway Dr.
North Sioux City, SD 57049
Toll free: 1-800-846-2000
Fax: 605-232-2450
www.gateway.com

General Electric Company

3135 Easton Turnpike
Fairfield, CT 06828-0001
203-373-2211
Toll free: 1-800-626-2000
(Answer Center)
Fax: 203-373-3131
www.ge.com

General Mills, Inc.

Consumer Services
PO Box 9452
Minneapolis, MN 55440-9452
Toll free: 1-800-249-0562
Fax: 763-764-8330
www.generalmills.com

General Motors Acceptance Corp. (GMAC)

PO Box 217062
Auburn Hills, MI 48321-7062
Toll free: 1-800-200-4622
TTY: 1-800-833-4622
Fax: 316-652-6349
www.gmacfs.com

General Tire

See: Continental Tire Co.
704-583-4882
Toll free: 1-800-847-3349
www.generaltire.com

The Generra Company

499 Seventh Ave., 20th Floor, South
New York, NY 10018
212-594-5801
Fax: 212-594-5802
www.generra.com

Georgia-Pacific Corp.

PO Box 105605
Atlanta, GA 30348-5608
Toll free: 1-800-284-5347
(Building Products)
Toll free: 1-800-283-5547
(Papers-Imaging and Printing)
www.gp.com

Gerber Products Co.

Consumer Affairs
445 State St.
Fremont, MI 49413-0001
Toll free: 1-800-443-7237
Fax: 231-928-2423
www.gerber.com

Giant Food, Inc.

8301 Professional Place, Suite 115
Landover, MD 20785
301-341-4322
TTY: 301-200-8995
Fax: 301-618-4968
www.giantfood.com

Gillette Co.

Consumer Affairs
PO Box 61
Boston, MA 02199
617-421-7000
Toll free: 1-800-445-5388
Fax: 617-463-3410
www.gillette.com

GlaxoSmithKline Consumer Healthcare

PO Box 1467
Pittsburgh, PA 15205
412-200-4000
888-825-5249
Toll free: 1-800-245-1040
Fax: 412-928-5864
www.gsk.com

Glidden Paints

15885 Prague Rd.
Strongsville, OH 44136
Toll free: 1-800-454-3336
www.glidden.com

Global Village

See: Zoom Technologies, Inc.
(617) 423-1072
www.globalvillage.com

The Golden Grain Co.

Chicago, IL 60604-9003
Toll free: 1-800-421-2444
www.ricearoni.com

Gold's Gym International

Customer Care Department
125 East John Carpenter,
Suite 1300
Irving, TX 75062
214-574-4653
Toll free: 1-866-465-3775
Fax: 214-296-5097 (Customer Care)
www.goldsgym.com

Goodrich Corporation

Consumer Relations Department
PO Box 19001
Greenville, SC 29602-9001
Toll free: 1-877-788-8899
www.bfgoodrichtires.com

The Goodyear Tire & Rubber Co.

1144 East Market St.
Akron, OH 44316
330-769-2121
Toll free: 1-800-321-2136
Fax: 330-796-2222
www.goodyear.com

Gordon's Jewelers

See: Zale Corporation
Toll free: 1-888-467-3664
www.gordonsjewelers.com

Greyhound Lines, Inc.

PO Box 660362
Dallas, TX 75266-0362
214-849-8966
Toll free: 1-800-231-2222
(Fares/Schedules)
TTY: 1-800-345-3109
www.greyhound.com

Guess? Inc.

1444 South Alameda St.
Los Angeles, CA 90021
213-765-3100
Toll free: 1-877-444-8377
Fax: 213-744-0855
www.guess.com

Guinness (Imported by Diageo Guinness USA)

801 Main Ave.
Norwalk, CT 06851
203-229-2100
Toll free: 1-800-521-1591
Fax: 203-229-8901
E-mail: guinness@consumer-care.net
www.guinness.com

H

H&R Block, Inc.

One HR Block Way
Kansas City, MO 64105
816-854-3000
Toll free: 1-800-829-7733
Toll free: 1-800-472-5625
www.hrblock.com

Hain Celestial Group, Inc.

Consumer Affairs
4600 Sleepytime Dr.
Boulder, CA 80301
Toll free: 1-800-434-4246
www.hain-celestial.com

Hallmark Cards, Inc.

PO Box 419034
MD #216
Kansas City, MO 64141
816-274-7656
Toll free: 1-800-425-5627
www.hallmark.com

Hampton Inn/Suites

See: Hilton Hospitality Inc.
Toll free: 1-800-426-7866
(Guest Assistance)
www.hamptoninn.com

Hanes and Hanes Her Way Underwear

Retail Consumer Services
PO Box 3013
Winston Salem, NC 27102
For all other matters write to:
Hanes.com
PO Box 6088
Bethania, NC 27010
Toll free: 1-800-832-0594
www.hanes.com

Hanes Hosiery

Consumer Relations
PO Box 450
1000 E Hanes Mill Rd.
Winston-Salem, NC 27105
Toll free: 1-800-342-7070
Fax: 336-519-2154
www.haneshosiery.com

Hartz Mountain Corp.

Consumer Relations
400 Plaza Dr.
Secaucus, NJ 07094
201-271-4800
Toll free: 1-800-275-1414
www.hartz.com

Hasbro, Inc.

PO Box 200
Pawtucket, RI 02862
401-431-8746
Toll free: 1-800-255-5516
Fax: 401-431-8082
www.hasbro.com

Hearth & Home Technologies Inc.

20802 Kensington Blvd.
Lakeville, MN 55044
952-985-6000
Toll free: 1-888-427-3973
E-mail: info@hearthnhome.com
www.fireplaces.com

Heinz North America

Consumer Resource Ctr./
Consumer Affairs
Heinz 57 Center
357 6th Ave.
Pittsburgh, PA 15222-2530
Toll free: 1-800-255-5750
Fax: 412-237-5291
www.heinz.com

Hershey Food Corp.

100 Crystal A Dr.
Hershey, PA 17033
Toll free: 1-800-468-1714
www.hersheys.com

Hertz Corp.

Customer Relations
225 Brae Blvd.
Park Ridge, NJ 07656
201-307-2000
Toll free: 1-888-777-6095
TTY: 1-800-654-2280
www.hertz.com

Hewlett-Packard Co.

3000 Hanover St.
Bldg. 6A, Mail Stop 1247
Palo Alto, CA 94304
650-857-1501
Toll free: 1-800-752-0900
(General Inquiries & Tech Support)
Fax: 650-857-5518
www.hp.com

Highfalls Brewing Co., Inc.

Customer Service Department
445 St. Paul St.
Rochester, NY 14605
585-263-9318
Toll free: 1-800-729-4366
www.highfalls.com

Hilton Hospitality Inc.

755 Crossover Lane
Building A2
Memphis, TN 38117
Toll free: 1-800-445-8667
www.hilton.com

Holiday Inn/Holiday Inn Express

See: InterContinental Hotels Group
Toll free: 1-800-465-4329
www.holiday-inn.com

Home Depot, Inc.

2455 Paces Ferry Rd. SE
Atlanta, GA 30339-1834
770-433-8211
Toll free: 1-800-553-3199
Fax: 1-877-496-9470 (Toll free)
www.homedepot.com

Home Goods

See: TJX Companies
Toll Free: 1-800-888-0776
www.homegoods.com

Home Shopping Network (HSN)

Customer Service
One HSN Dr.
St. Petersburg, FL 33729
727-872-1000
Toll free: 1-800-284-3900
(Phone Orders)
Toll free: 1-800-933-2887
(Online Orders)
TTY: 1-800-753-5353
www.hsn.com

Homewood Suites

See: Hilton Hospitality Inc.
Toll free: 1-800-225-5466
www.homewoodsuites.com

Honeywell International Inc.

101 Columbia Rd.
Morristown, NJ 07962
973-455-2000
Toll free: 1-800-328-5111 (Home/
Building Solutions)
Toll free: 1-800-601-3099 (Aerospace
& General Co. Inquires)
Fax: 973-455-4807
www.honeywell.com

Hoover Company

Consumer Response Center
240 Edwards St.
Cleveland, TN 37311
330-499-9499
Toll free: 1-800-944-9200
www.hoover.com

Hormel Foods Co.

Consumer Affairs
One Hormel Place
Austin, MN 55912-9989
507-437-5032
Toll free: 1-800-523-4635
Fax: 507-437-9852
E-mail: media@hormel.com
www.hormel.com

Houston's Restaurant

Hillstone Restaurant Group
147 South Beverly Dr.
Beverly Hills, CA 90212
Toll free: 1-800-230-9787
Fax: 310-385-7119
www.hillstone.com

Howard Johnson, Inc.

PO Box 4090
1910 8th Ave NE
Aberdeen, SD 57402-4090
Toll free: 1-800-544-9881
www.hojo.com

Huffy Corporation

6551 Centerville Business Pkwy.
Centerville, OH 45459
937-865-2800
Toll free: 1-800-872-2453
Fax: 937-865-5470
E-mail: customer.service@
huffybikes.com
www.huffybikes.com

Humana Inc.

500 West Main St.
Louisville, KY 40202
502-580-1000
Toll free: 1-800-448-6262
www.humana.com

Hyatt Hotels & Resorts

71 South Wacker Dr.
Chicago, IL 60606
312-750-1234
Toll free: 1-800-228-3336
Fax: 402-593-5151
www.hyatt.com

IBM Corporation

One New Orchard Rd.
Armonk, NY 10504-1722
Toll free: 1-800-426-4968
(Customer Service)
Toll free: 1-800-426-6006
(Admin. Support – orders,
invoices, payments)
TTY: 1-800-26-3383
Fax: 1-866-722-9226
(Admin. Support)
www.ibm.com

ICI Paints in North America

15885 West Sprague Rd.
Strongsville, OH 44136
440-297-8000
Toll free: 1-800-984-5444
Fax: 216-344-8900
www.ici.com

In-N-Out Burger

4199 Campus Drive, 9th Floor
Irvine, CA 92612
Toll free: 1-800-786-1000
www.in-n-out.com

Intel

Consumer Relations
1900 Prairie City Rd.
Folsom, CA 95630
916-377-7000 (Customer Service)
916-356-8080 (Headquarters)
www.intel.com

InterContinental Hotels Group

Three Ravinia Dr. – Suite 100
Atlanta, GA 30346-2149
770-604-2000
www.ihgplc.com

Iomega

500 West 500 North Lindon
Roy, UT 84067
Toll free: 1-888-516-8467
(Customer Service)
E-mail: customersupport_super@
cs.iomega.com
www.iomega.com



Jack In The Box

9330 Balboa Ave.
San Diego, CA 92123-1516
858-571-2121
Toll free: 1-800-955-5225
(Guest Relations)
www.jackinthebox.com

**Jackson & Perkins
Nursery Stock**

Two Floral Ave.
Hodges, SC 29653-0001
Toll free: 1-800-872-7673
Fax: 1-800-242-0329 (Toll free)
www.jacksonandperkins.com

Jameson Inns, Inc.

Guest Services Dept.
4770 S. Atlanta Rd.
Smyrna, GA 30080
770-901-9020
E-mail: comments@jameson
inns.com
www.jamesoninns.com

JanSport, Inc.

PO Box 1817
 Appleton, WI 54912-1817
 920-734-5708
 Toll free: 1-800-558-3600
 E-mail: consumer_relations@vfc.com
www.jansport.com

Jarden Consumer Solutions, Inc.

Consumer Affairs
 2381 Executive Center Dr.
 Boca Raton, FL 34331
 516-912-4100
 Toll free: 1-800-458-8407
 Toll free: 1-800-882-5842
 Fax: 1-800-478-6737 (Toll Free)
www.jardencs.com

JCPenney Co., Inc.

Corporate Customer Relations
 PO Box 10001
 Dallas, TX 75301-7303
 972-431-1000
 Toll free: 1-800-322-1189
 (Online Orders)
 Toll free: 1-800-709-5777
 (Phone Orders)
www.jcpenny.com

Jenn-Air

See: Whirlpool Corporation
 Customer eXperience Center
 553 Benson Rd.
 Benton Harbor, MI 49022-2692
 Toll free: 1-800-688-1100
 Toll free: 1-800-536-6847
 (Customer Service)
www.jennair.com

Jenny Craig, Inc.

Customer Care
 5770 Fleet St.
 Carlsbad, CA 92008
 760-696-4000
 Toll free: 1-800-597-5366
 E-mail: WebOtherQues@jennycraig.com
www.jennycraig.com

JetBlue Airways Corporation

PO Box 17435
 Salt Lake City, UT 84117-7435
 Toll free: 1-800-538-2583
 TTY: 1-800-336-5530
 Fax: 801-365-2440; 801-365-2440
www.jetblue.com

 **Jiffy Lube International, Inc.**

Jiffy Lube Customer Service
 Customer Service – PO Box 4458
 Houston, TX 77210-4458
 713-546-4100
 Toll free: 1-800-344-6933
www.jiffylube.com

 **Jockey International, Inc.**

2300 60th St.
 PO Box 1417
 Kenosha, WI 53141-1417
 262-658-8111
 Toll free: 1-800-562-5391
www.jockey.com

John Hancock Financial Services, Inc.

Boston, MA 02117
 617-572-6000
 Toll free: 1-800-732-5543
 TTY: 1-800-832-5282
 Fax: 617-572-8707
www.johnhancock.com

 **Johns-Manville Corporation**

PO Box 5108
 Denver, CO 80217-5108
 303-978-2000
 Toll free: 1-800-654-3103
www.jm.com

 **Johnson & Johnson Consumer Products, Inc.**

199 Grandview Rd.
 Skillman, NJ 08558
 908-874-1000
 Toll free: 1-800-526-3967
www.jnj.com

Johnson Publishing Co., Inc.

820 S. Michigan Ave.
 Chicago, IL 60605
 312-322-9200
www.johnsonpublishing.com

Jordache Enterprises, Inc.

1400 Broadway, 15th Floor
 New York, NY 10018
 212-944-1330
 E-mail: contact@jordachevintage.com
www.jordache.com

 **Jostens, Inc.**

Customer Care
 3601 Minnesota Dr.
 Minneapolis, MN 55435
 Toll free: 1-800-854-7464
 (Consumer Line)
 Toll free: 1-800-413-3857
www.jostens.com

Juno Online Services

See: United Online Inc.
 Toll free: 1-866-491-5866
 (Tech Support)
 Toll free: 1-888-839-5866
 (Billing Questions)
www.juno.com

 **Just Born, Inc.**

Customer Relations
 1300 Stefko Blvd.
 Bethlehem, PA 18017
 610-867-7568
 Toll free: 1-888-645-3453
 (Consumer Relations)
 Toll free: 1-800-652-3267
 (Customer Service)
 Toll free: 1-800-445-5787 (Corporate)
 Fax: 1-800-543-4981 (Toll Free)
www.justborn.com

Just My Size Clothing Co.

PO Box 748
 Rural Hall, NC 27098-0748
 Toll free: 1-800-261-6098
 Toll free: 1-800-274-1896 (Spanish)
 TTY: 1-800-816-4833 (Toll free)
 Fax: 1-800-848-1237
www.jms.com

Just My Size Panties

PO Box 3013 (Zip 27102)
 475 Corporate Square Dr.
 Winston-Salem, NC 27105
 Toll free: 1-888-567-3487
 Toll free: 1-800-994-4348
 Fax: 336-519-4226
www.jms.com

 **JVC Company of America**

1700 Valley Rd.
Wayne, NJ 07494
973-317-5000
Toll free: 1-800-252-5722
Fax: 973-315-5042
E-mail: customerrelation@
jvcamerica.com
www.jvcservice.com

K

 **Kawasaki Motor Corp., USA**

Consumer Services
PO Box 25252
Santa Ana, CA 92799-5252
949-460-5688
Toll free: 1-800-661-7433
www.kawasaki.com

KB Toys Inc.

Customer Service
100 West St.
Pittsfield, MA 01201
413-496-3000
303-228-9000
Toll free: 1-877-452-5437
Fax: 413-496-3616
www.kbtoys.com

 **Kellogg Company**

Consumer Affairs
PO Box CAMB
Battle Creek, MI 49016
269-961-2000
Toll free: 1-800-962-1413
www.kelloggcompany.com

Kelly Tires

See: Goodyear Tire & Rubber Co.
Toll free: 1-800-321-2136
www.kellytires.com

Kemper Insurance Companies

Customer Relations
One Kemper Dr.
Long Grove, IL 60049
847-320-3237
Toll free: 1-800-833-0355
www.kemperinsurance.com

KFC (Kentucky Fried Chicken)

PO Box 725489
Atlanta, GA 31139
Toll free: 1-800-225-5532
www.kfc.com

 **Kimberly-Clark Corporation**

Consumer Services
401 North Lake
Neenah, WI 54956
920-721-8000
Toll free: 1-800-553-3639
Fax: 920-721-4766
www.kimberly-clark.com

Kinetico

10845 Kinsman Rd.
PO Box 193
Newbury, OH 44065
440-564-9111
Toll free: 1-800-944-9283
Fax: 440-564-9541
E-mail: custserv@kinetico.com
www.kinetico.com

 **The Kirby Company**

Customer Relations
1920 West 114th St.
Cleveland, OH 44102
216-228-2400
Toll free: 1-800-494-8586
Fax: 216-529-6146
E-mail: consumer@kirbywhq.com
www.kirby.com

KitchenAid

Customer Satisfaction Center
553 Benson Rd.
Benton Harbor, MI 49022
269-923-5000
Toll free: 1-800-422-1230
(Large Appliances)
Toll free: 1-800-541-6390
(Small Appliances)
www.kitchenaid.com

Kmart Corp.

Customer Service
3333 Beverly Rd.
Hoffman Estates, IL 60179
847-286-2500
Toll free: 1-866-562-7848
E-mail: help@customerservice.
kmart.com
www.kmart.com

Kohler Co.

444 Highland Dr.
Mail Stop 10
Kohler, WI 53044
920-457-4441
Toll free: 1-800-456-4537
(Customer Care – Plumbing Only)
www.kohler.com

Kohl's Corporation

Customer Service
North 56 W 17000 Ridgewood Dr.
Menomonee Falls, WI 53051
262-703-7000
Toll free: 1-800-694-2647
Fax: 262-703-6363
E-mail: customerservice@kohls.com
www.kohls.com

Kona Grill, Inc.

7150 East Camelback Rd, #220
Scottsdale, AZ 85251
480-922-8100
Toll free: 1-866-328-5662
Fax: 480-991-6811
E-mail: information@konagrill.com
www.konagrill.com

 **Kraft Foods, Inc.**

Consumer Response Center
One Kraft Court
Glenview, IL 60025
Toll free: 1-800-323-0768
Fax: 570-301-5275
www.kraftfoods.com

Kroger Co.

1014 Vine St.
Cincinnati, OH 45202
Toll free: 1-800-632-6900
(Product information)
Toll free: 1-866-221-4141
(Customer Comments)
www.kroger.com

 **Kyocera Optics**

Panurgy
701 Ford Rd.
Rockaway, NJ 07866
973-625-4056
Toll free: 1-800-421-5735
Fax: 973-625-9489
E-mail: info@panurgoem.com
www.panurgoem.com

L

LA Gear

844 Moraga Dr.
Los Angeles, CA 90049
310-889-3400
Toll free: 1-800-252-4327
Fax: 310-889-3500
www.lagear.com

Land O'Lakes, Inc.

Consumer Affairs
PO Box 64101
Mail Station 1070
St. Paul, MN 55164-0101
Toll free: 1-800-328-4155
Fax: 651-481-2128
www.landolakes.com

Lands' End, Inc.

Customer Service
One Lands' End Lane
Dodgeville, WI 53595
Toll free: 1-800-963-4816
TTY: 1-800-541-3459 (Toll free)
Fax: 1-800-332-0103 (Toll free)
www.landsend.com

Lane Furniture

PO Box 1627
Hwy. 145 South
Tupelo, MS 38802
662-566-7211
www.lanefurniture.com

La-Z-Boy, Inc.

1284 North Telegraph Rd.
Monroe, MI 48162-3309
734-242-1444
E-mail: cservice@la-z-boy.com
www.la-z-boy.com

Leap Wireless International

10307 Pacific Center Court
San Diego, CA 92121
858-882-6000
Toll free: 1-877-977-5327
Fax: 858-882-6010
www.leapwireless.com

Lee Jeans

9001 West 67th St.
Merriam, KS 66202
Toll free: 1-800-453-3348
E-mail: leemail@vfc.com
www.lee.com

Leggs Products

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
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