

If I put these records on my hard drive will they be safe?



Have we documented our effort to meet the Secretary's Principles?

1. National standards, neighborhood solutions.
2. Collaboration, not polarization.
3. Solutions transcend political boundaries.
4. Markets before mandates.
5. Protect privacy.
6. Science for facts, process for priorities.
7. Reward results, not programs.
8. Change a heart, change a nation.
9. Value life.

## NEED MORE INFORMATION?

NAME	ORGANIZATION	PHONE
Douglas Johnson	ACF	202-690-1205
Harry Posman	AOA	202-357-3540
Kathleen Melendez	AHRQ	301-427-1215
Mary Wilson	CDC	404-498-1552
Vickie Robey	CMS	410-786-7883
Seung Ja Sinatra	FDA	301-796-3802
Angela Tuscani	HRSA	301-443-1785
Kelvin Vandever	IHS	301-443-8029
Nyja DeFrank	NIH	301-496-2463
Elaine Pankey	OS	202-690-5687
Carol Maloney	PSC	301-443-5252
Lynne Klein	SAMHSA	240-276-1129

Dept. of Health & Human Services

Elaine Pankey, Acting

202-690-5687

February 2009

# E-Mail Guide for HHS Employees



What do I do with all  
these e-mails?

Are They Records?

# E-Mail

E-mail messages may be records when they:

- are made or received by a Federal agency during the course of conducting Government business.

**AND**

- Provide evidence of the organization, functions, policies, decisions, procedures, operation, or other activity of the Agency;
- or contain historically valuable information.

## Types of Important Records

Records that document:

- the organization, mission, and functions of HHS;
- basic agency policies and decisions;
- activities subject to public accountability;
- the financial, legal, fiscal and rights of the Government and the public we serve.

# Procedures

Before deleting any e-mail message, ask if it meets the definition of a record. If it does, it must be retained.

- Print it out with transmission data or...
- Move it to an accessible, indexed electronic format, along with transmission data and attachments.

Disposition must be in accordance with an approved records schedule.

Is this a record? Who do I ask?



# Transmission Data

The envelope enclosing an email that states:

- the name and address of the creator of the e-mail
- the recipient (s)
- when the message was sent
- and when it was received.

## Points to Remember

- You should have no expectations of privacy or confidentiality for any personal information that may be on an e-mail system.
- Email messages that are not Federal records may still be subject to the Freedom of Information Act, the Privacy Act and judicial discovery.