WILLIAM BLUMENTHAL 1 General Counsel ORIGINAL 2 GUY G. WARD 3 DAVID A. O'TOOLE FILED CLERK, U.S. DISTRICT COURT Federal Trade Commission 4 55 West Monroe Street, Suite 1825 Chicago, Illinois 60603 PH. (312) 960-5634 APR 1.9 2007 5 FAX (312) 960-5600 6 qward@ftc.gov dotoole@ftc.gov 7 John D. Jacobs, Cal. Bar No. 134154 Federal Trade Commission 8 **Priority** 10877 Wilshire Boulevard, Suite 700 Send Enter 9 Los Angeles, California 90024 Closed PH.(310) 824-4343 JS-5/JS-6 FAX (310) 824-4380 10 JS-2/JS-3 jiacobs@ftc.gov Scan Only. 11 Attorneys\for Plaintiff FEDERAL TRADE COMMISSION 12 13 UNITED STATES DISTRICT COURT 03900 15 FOR THE CENTRAL DISTRICT OF CALIFORNIA WESTERN DIVISION FEDERAL TRADE COMMISSION, No. CV07-01791 TJH (SHx) 16 Plaintiff, 17 [PROPOSED1 STIPULATED ORDER FOR 18 PRELIMINARY INJUNCTION MYSTERY SHOP LINK, LLC, AS TO KENNETH JOHNSON 19 <u>et</u> <u>al.</u>, 20 Defendants. 21 Plaintiff, the Federal Trade Commission ("Commission" or 22 "FTC"), has filed a Complaint for Permanent Injunction and Other 23 Equitable Relief ("Complaint") against Defendants Mystery Shop 24 Link, LLC, Tangent Group, LLC, Robin Larry Murphy, Andrew Holman, 25 Kenneth Johnson, Harp Marketing Services, Inc., Aiden Reddin, and 26 Marc Gurney for deceptive acts and practices in connection with 27 the advertising and telemarketing of "mystery shopping" employment 28 The Complaint alleges that these deceptive acts opportunities.

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and practices violated Section 5(a) of the FTC Act, 15 U.S.C. § 45(a). In conjunction with the filing of its Complaint, the Commission also moved this Court for entry of an order holding certain Defendants in contempt of the Consent Judgment And Order For Permanent Injunction With Respect To Defendant Robin L. Murphy, entered by this Court on April 14, 1997, in connection with the case captioned FTC v. Stratified Advertising and Marketing, Inc., et al., Civ. No. 96-4142 TJH (VAPx).

The Commission and Defendant Kenneth Johnson have stipulated to the entry of the following Stipulated Order for Preliminary Injunction ("Order"); and the Court, having considered the record and being fully advised in the premises, hereby finds:

FINDINGS

- 1. This Court has jurisdiction over the subject matter of this case and the parties hereto. Venue in the Central District of California is proper. Defendant Kenneth Johnson has been properly served with process.
- 2. The alleged activities of Defendant are in or affecting commerce, as defined in Section 4 of the FTC Act, 15 U.S.C. § 44.
- 3. There is good cause to believe that Defendant has engaged in, and is likely to engage in, acts and practices that violate Section 5(a) of the FTC Act, 15 U.S.C. § 45(a), and that the Commission is likely to prevail on the merits of this action.
- 4. There is good cause to believe that irreparable damage to the Court's ability to grant effective final relief for consumers in the form of monetary restitution will occur from the sale, transfer, assignment, or other disposition or concealment by Defendant of his assets or records unless Defendant is restrained

- 5. Weighing the equities and considering the Commission's likelihood of success in its causes of action, entry of this preliminary injunction is in the public interest.
- 6. The parties have agreed to the entry of this stipulated Order without adjudication of any issue of fact or law and without Defendant admitting liability for any of the matters alleged in the Complaint.
- 7. No security is required of any agency of the United States for the issuance of a preliminary injunction. See Fed. R. Civ. P. 65(c).

ORDER

DEFINITIONS

For purposes of this Order, the following definitions shall apply:

- 1. "Plaintiff," "Commission," or "FTC" means the Federal Trade Commission.
 - 2. "Defendant" means Kenneth Johnson.
- 3. "Defendants" means Mystery Shop Link, LLC, Tangent Group, LLC, Robin Larry Murphy, Andrew Holman, Kenneth Johnson, Harp Marketing Services, Inc., Aiden Reddin, and Marc Gurney, and each of them, by whatever names each might be known.
- 4. "Account number" means any credit or debit card number, bank account number, deposit account number, personal identification number ("PIN"), access code, or security code, needed to charge or debit a consumer's account.
- 5. "Assets" means any legal or equitable interest in, right to, or claim to, any real and/or personal property, including but

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not limited to chattels, goods, instruments, equipment, fixtures, general intangibles, effects, leaseholds, mail or other deliveries, inventory, checks, notes, accounts, credits, receivables (as those terms are defined in the Uniform Commercial Code), and all cash, wherever located.

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"Assisting others" means providing any of the following goods or services to any person or entity engaged in telemarketing: (a) providing for or arranging for the provision of mail or telephone lists that contain, incorporate, or utilize consumers' account numbers; (b) preparing or providing, or causing to be prepared or provided, telephone sales scripts or other materials for use in connection with the promotion of products or services to consumers; (c) providing, mailing or shipping, or arranging for the provision, mailing, or shipping, of fulfillment products or services; (d) providing or arranging for the provision of telemarketing services; (e) providing or facilitating the means of obtaining payment from consumers, by providing or facilitating access to the credit card or bank account payment and collection system; (f) performing or providing marketing services of any kind; (g) developing, providing, or arranging for the provision of names of potential customers; (h) providing or arranging for the provision of post office boxes or the services of commercial receiving agencies; (i) preparing, printing, or transmitting invoices; (j) recording or verifying sales solicitations; and (k) performing customer service functions, including, but not limited to, receiving or responding to consumer complaints, obtaining or receiving identifying and financial information from consumers, and communicating with consumers on behalf of the seller or

- 7. "Consumer" means any individual, group, unincorporated is association, limited or general partnership, corporation, or other business entity.
- 8. "Customer" means any person who has paid, or may be required to pay, for goods or services offered for sale or sold by Defendants.
- 9. "Document" is synonymous in meaning and equal in scope to the usage of the term in Federal Rule of Civil Procedure 34(a), and includes writings, drawings, graphs, charts, photographs, audio and video recordings, computer records, and other data compilations from which information can be obtained and translated, if necessary, through detection devices into reasonably usable form. A draft or non-identical copy is a separate document within the meaning of the term.
- 10. "Person" means a natural person, an organization or other legal entity, including a corporation, partnership, sole proprietorship, limited liability company, association, cooperative, or any other group or combination acting as an entity.
- 11. "Telemarketing" means any plan, program or campaign (whether or not covered by the Telemarketing Sales Rule, 16 C.F.R. Part 310) that is conducted to induce the purchase of goods or services, or the payment of money, by means of the use of one or more telephones.
- 12. "Employment opportunity" means any program, plan, product or service that is represented to enable a participant or purchaser to earn money through any employment.

I. PROHIBITED BUSINESS ACTIVITIES

IT IS ORDERED that Defendant Kenneth Johnson, and his successors and assigns, officers, agents, servants, employees, and attorneys, and those persons in active concert or participation with him who receive actual notice of this Order by personal service or otherwise, whether acting directly or through any entity, corporation, subsidiary, division, or other device, in connection with the advertising, promotion, offering, or sale of any employment opportunity, or any other product, program, good or service, are hereby restrained and enjoined from:

- A. Misrepresenting, expressly or by implication:
- that Defendants are themselves hiring consumers to perform work or are hiring on behalf of others;
- 2. that a specified number of mystery shopping jobs are currently available through Defendants in consumers' local areas;
- 3. that a large percentage of mystery shopping jobs go unfilled due to a lack of mystery shoppers; or
- 4. that consumers who pay a fee to Defendants for access to mystery shopping jobs are likely to earn substantial income;
- B. Falsely representing that any consumer will receive a list identifying multiple open positions or jobs in the consumer's chosen field and/or geographical location;
- C. Falsely representing the conditions a consumer must satisfy to obtain a refund;
- D. Failing to clearly disclose to any consumer all material conditions of obtaining a refund if, and at the time, the

possibility of obtaining a refund is mentioned to the consumer; 1 Misrepresenting, expressly or by implication, or failing 2 3 to disclose, any fact material to a consumer's decision to 4 purchase or use any product, program, good, or service; 5 Accepting payment or other consideration from any 6 consumer, or on behalf of any consumer, in connection with the 7 advertising, promotion, offering, or sale of any employment 8 opportunity; and 9 G. Assisting others who violate any provision of Paragraphs A through F of this Section. 10 II. MAINTAIN RECORDS 11 12 IT IS FURTHER ORDERED that Defendant Kenneth Johnson, and his 13 officers, agents, directors, servants, employees, salespersons, independent contractors, attorneys, corporations, subsidiaries, 14 15 affiliates, shareholders, successors, assigns, and all other persons or entities in concert or participation with him who 16 17 receive actual notice of this Order by personal service or 18 otherwise, whether acting directly or through any trust, corporation, subsidiary, division, or other device, or any of 19 20 them, are hereby restrained and enjoined from: 21 Α. Failing to create and maintain books, records, accounts, 22 bank statements, current accountants' reports, general ledgers, 23 general journals, cash receipt ledgers, source documents, 24 documents indicating title to real or personal property, and any other data which in reasonable detail fairly, accurately, and 25 26 completely reflect the incomes, disbursements, transactions and 27 uses of Defendants' Assets; 28 Destroying, erasing, mutilating, concealing, altering, В. Page 7 of 13

control.

III. FINANCIAL STATEMENTS

IT IS FURTHER ORDERED that, no later than ten (10) calendar days after entry of this Order, unless he has already done so, Defendant Kenneth Johnson shall provide to counsel for the Commission:

- A. A completed financial statement accurate as of the date of service of this Order upon such Defendant, in the form previously provided to Defendant, along with the required attachments; and
- B. A completed statement, verified under oath, of all payments, transfers, or assignments of funds, assets, or property worth \$5,000.00 or more since January 1, 2005. Such statement shall include: (1) the amount paid, transferred or assigned; (2) the name, address, and telephone number of each payee, transferee or assignee; (3) the date of the payment, assignment or transfer; and (4) the type and amount of consideration paid by or to the Defendant. The statement shall specify the name and address of

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each financial institution or brokerage firm at which the Defendant has accounts or safe deposit boxes. Said statement shall include assets held in foreign as well as domestic accounts;

> ASSET PRESERVATION IV.

IT IS FURTHER ORDERED that Defendant Kenneth Johnson, and his officers, directors, agents, servants, employees, salespersons, distributors, corporations, subsidiaries, affiliates, successors, assigns, and those persons or entities in active concert or participation with him who receive actual notice of this Order by personal service, facsimile, or otherwise, are hereby enjoined from directly or indirectly selling, liquidating, assigning, transferring, converting, loaning, encumbering, pledging, concealing, dissipating, spending, withdrawing, or otherwise disposing of any funds, real or personal property, or other assets or any interest therein, wherever located, including any assets outside the territorial United States, which are owned and controlled by him, or held for his benefit, in whole or in part, or in his possession, other than those expenditures or transfers for reasonable, actual, and necessary business operations and business and personal expenses that he will reasonably incur. The funds, property and assets affected by this Paragraph shall include both existing assets and assets acquired after the effective date of this Order, including without limitation, those acquired by loan or gift.

Provided, however, that Defendant Kenneth Johnson shall, upon request by the FTC on a monthly basis, produce copies of all documents reflecting such transfers or expenditures for reasonable, actual, and necessary business operations and business

and personal expenses, including, but not limited to, books and records of accounts, all financial and accounting records, balance sheets, income statements, and bank records (including monthly statements, canceled checks, records of wire transfers, and check registers).

V. PROHIBITIONS REGARDING CONSUMER INFORMATION

IT IS FURTHER ORDERED that Defendant Kenneth Johnson, his successors and assigns, officers, agents, servants, employees, and attorneys, and those persons in active concert or participation with him who receive actual notice of this Order by personal service or otherwise, whether acting directly or through any entity, corporation, subsidiary, division, or other device, are hereby restrained and enjoined from:

- A. Selling, renting, leasing, transferring, or otherwise disclosing the name, address, telephone number, Social Security number, account number, e-mail address, or other identifying information of any person about whom any Defendant obtained such information in connection with the activities alleged in the Complaint; and
- B. Benefitting from or using the name, address, telephone number, Social Security number, account number, e-mail address, or other identifying information of any person about whom any Defendant obtained such information in connection with the activities alleged in the Complaint;

<u>Provided</u>, however, that Defendant may disclose identifying information to a law enforcement agency or as required by any law, regulation, or court order.

VI. CREATION OF OTHER BUSINESSES

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IT IS FURTHER ORDERED that Defendant Kenneth Johnson is hereby restrained and enjoined, until further order of this Court, from creating, operating, or controlling any business entity, whether newly-formed or previously inactive, including, without limitation, limited partnership, joint venture, sole partnership, proprietorship, limited liability company, or corporation, without first providing the Commission with a written statement disclosing: (1) the name of the business entity; (2) the address and telephone number of the business entity; (3) the names of the business entity's owners, officers, directors, principals, managers, members, and employees; and (4) a detailed description of the business entity's intended activities.

VII. DISTRIBUTION OF ORDER BY DEFENDANT

IT IS FURTHER ORDERED that Defendant Kenneth Johnson shall immediately provide a copy of this Order to each of his corporations, subsidiaries, affiliates, divisions, directors, officers, partners, shareholders, successors, assigns, employees, attorneys, agents, and independent contractors. Within five calendar days following service of this Order by Plaintiff, Defendant Kenneth Johnson shall serve upon Plaintiff an affidavit identifying the names, titles, addresses, and telephone numbers of the persons and entities he has served with a copy of this Order in compliance with this provision.

VIII. NOTICE OF THIS ORDER

IT IS FURTHER ORDERED that copies of this Order may be distributed by first class mail, overnight delivery, facsimile, electronic mail, or personally, by agents or employees of Plaintiff, upon any credit card processing agent or agent providing electronic

funds transfer services or automated clearing house processing, customer service agent, commercial mail receiving agency, mail holding or forwarding company, bank, savings and loan institution, credit union, financial institution, accountant, brokerage house, escrow agent, IRA custodian, money market or mutual fund, title company, commodity futures merchant, commodity trading company, common carrier, storage company, trustee, or any other person, partnership, corporation, or legal entity that may be in possession of any Documents, records, Assets, property, or property right of any named Defendant, and any Internet service provider or other person, partnership, corporation, or legal entity that may be subject to any provision of this Order. Service upon any branch or office of any financial institution or entity shall effect service upon the entire financial institution or entity.

IX. CONSUMER REPORTING AGENCIES

IT IS FURTHER ORDERED that, pursuant to Section 604 of the Fair Credit Reporting Act, 15 U.S.C. § 1681b, any consumer reporting agency may furnish a consumer or credit report concerning Defendant Kenneth Johnson to Plaintiff.

X. SEVERABILITY

IT IS FURTHER ORDERED that the provisions of this Order are separate and severable from one another. If any provision is stayed or determined to be invalid, the remaining provisions shall remain in full force and effect.

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RETENTION OF JURISDICTION XI.

IT IS FURTHER ORDERED that this Court shall retain jurisdiction of this matter for all purposes.

IT IS SO ORDERED.

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Dated: 4/17/07

SIGNED AND STIPULATED BY:

David A. O'Toole 13

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Attorneys for Plaintiff

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Attorneys for Defendant

Kenneth Johnson

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Dated:

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