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# **California Child Support Automation System**

## Independent Verification and Validation

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CCSAS IV&V

Case Study

Summary and Questions

Structured standards-based IV&V process

Full time on-site support

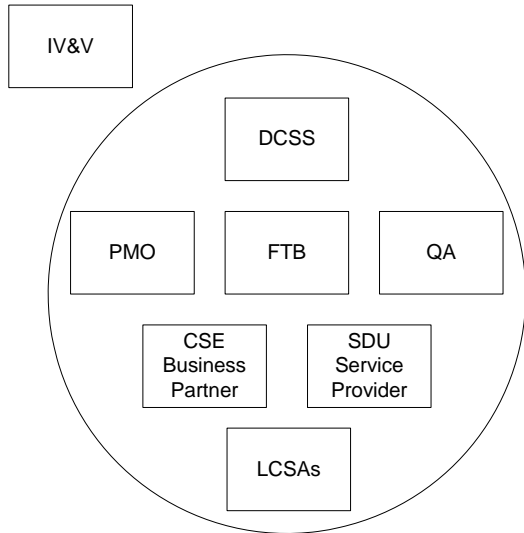
4 **PMPs** and 2 senior project executives

Experienced 6 person on-site team

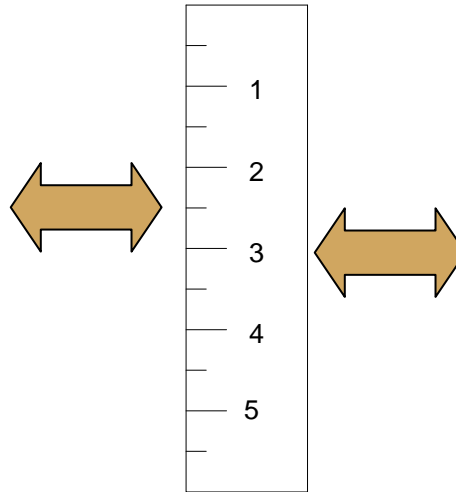
Backed by global systems integrator experience

<u>Oversight Area</u>	<u>Cum Yrs Experience</u>
<b>Management</b>	<b>64</b>
<b>Development</b>	<b>32</b>
<b>Implementation</b>	<b>37</b>
<b>Operations</b>	<b>26</b>

## CCSAS Project Activities



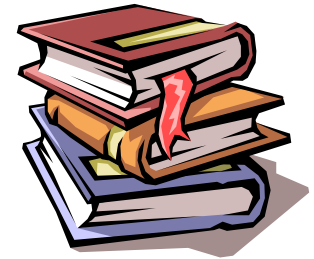
## Standards and Best Practices



## IV&V Review



## IV&V Reports



# California Child Support Automation Faces Significant Integration Challenges

- **CA is under Federal penalties for failing to implement a statewide child support system.**
- **The State has converted from 6 to 4 and is now converting to 2 consortia systems across the State**
- **In Version 1, link 2 consortia systems and establish statewide functionality**
- **Develop CSE system in tandem with procurement for SDU services**
- **Multiple external interfaces (local, State, and Federal)**
- **New statewide child support in CA**
- **BP provides core CSE functionality, State acts as systems integrator**

### **Unbiased insight into multiple areas**

- **Review work products and attend meetings in all sub-projects**
- **Eye towards integration challenges**
- **Stakeholder involvement and commitment**
- **Requirements management**

- **Project does not have intergroup coordination plan**
- **Project does not have plan for managing requirements across the enterprise**
- **Project does not have effective schedule and resource management process**
- **Integrated project management plan does not exist**

- **Communication plan and plan for involving local users was completed**
- **Cross-project governance structure and integrated project management plan in place**
- **Integrated schedule and resource loading in work**
- **Enterprise requirements management plan created**
- **Deputy director assigned systems integration responsibilities**



- **CCSAS Project finalizing design for Version 1, Version 2 development underway**
- **IV&V focus evolves with the Project through the SDLC**
- **Many challenges ahead**
- **Questions?**

The logo graphic consists of two curved lines arching over the text. The lower line is black and the upper line is gold.

*BearingPoint*<sup>TM</sup>

**Business and Systems Aligned. Business Empowered.**<sup>TM</sup>