

Direct Deposit and Debit Card Survey

	Program/State		1. Has Direct Deposit Program	2. Percent of payments -direct deposit	3. Planning a Debit Card program	4. Has a Debit Card Program	4.a. Debit Card - since when	5. Percent of payments - Debit Card	6. Custodial parent required to choose direct deposit or debit card, or apply for exemption.	7. Mandatory feature	8. Contact Person	E-Mail	Checked	Notes
1	ALABAMA		No	NA	interested	No		NA	NA	NA	Faye Nelson			
2	ALASKA	upd	yes, 1998	49%	Done	Yes	Oct-04	NA	no	NA	John Mallonee 907 269-6801			
3	ARIZONA		yes, Dec 1998	25%	done	Yes	1-Mar-05	NA	Yes	Yes	Andy Wangrycht 602-241-9613 ext 301	<a href="mailto:awangrycht@azdes.gov">awangrycht@azdes.gov</a>		From 3/1/2005-6/2007 savings of 700,000
4	ARKANSAS	upd	yes	20%	Done	Yes	8/6/2007	25%	Currently voluntary	NA	Ruth Ann Jefferies, at 501-683-7918	<a href="mailto:ruthann.jefferies@ocse.state.ar.us">ruthann.jefferies@ocse.state.ar.us</a>	8/30/2007	
5	CA	upd - 8/15/06	Yes. CPs can enroll at <a href="http://www.casdu.com">www.casdu.com</a> or call 1-866-325-1010.	14%	done	Yes	1-Sep-06	n/a - Begins 9/1/06	CPs are encouraged to use an electronic payment method. Direct deposit is the preferred method for those CPs that have a banking relationship, but CPs have the option to choose either or remain with a paper check.	Not mandatory, but CPs are highly encouraged to enroll in direct deposit or electronic payment card.	Kathy LaLonde 916-464-0548 or Rick Barto 916-845-7547	<a href="mailto:Kathie.LaLonde@dcss.ca.gov">Kathie.LaLonde@dcss.ca.gov</a>	Aug-06	75%
6	COLORADO		yes	54%	done	yes	Jan 02	18.00%	No	NA	Blinda McKay-Johnson 303-866-4555	<a href="mailto:blinda.mckayjohnson@state.co.us">blinda.mckayjohnson@state.co.us</a>		75%
7	CONNECTICUT	upd	yes	49%	done	yes	Summer 02	minimal, card for unbankable customers only	current initiative - replace debit card with a VISA or Mastercard by 01-06	no sanctions	John Dillon 860-424-5271	<a href="mailto:john.dillon@po.state.ct.us">john.dillon@po.state.ct.us</a>		95%
8	DELAWARE	upd	Yes	NA	Yes	No	N/A	NA	NA	NA	Charles E. Hayward 302-326-6200	<a href="mailto:Charles.Hayward@state.de.us">Charles.Hayward@state.de.us</a>	OK	interested
9	FLORIDA	upd	Yes, March 2007	NA	DONE	Yes		NA	NA	Yes	Buster Pfander (850) 922-6350	<a href="mailto:pfaendbu@dor.state.fl.us">pfaendbu@dor.state.fl.us</a>		
10	GEORGIA		yes, 1995	20%	done	yes	Aug 04	80%	yes	Yes, since August 2004, exemptions in emergency situations	Nora Akins, 404-463-0992	<a href="mailto:noakins@dhr.state.ga.us">noakins@dhr.state.ga.us</a>		
11	GUAM	upd	No	NA	done	Yes	Nov-05	NA	NA	NA	Yolanda G. Elliott 671-475-3324 ext 112	<a href="mailto:yolanda.elliott@quamcse.net">yolanda.elliott@quamcse.net</a>		81 more applicants
12	HAWAII	upd - 8/18/06	Yes	30	seeking legislative authority	No	NA	NA	NA	NA	Corinne Yoneda	<a href="mailto:corinne.a.yoneda@hawaii.gov">corinne.a.yoneda@hawaii.gov</a>	6-Aug	
13	IDAHO	upd	yes	54%	We are looking at the stored value card for child support. Idaho currently has the Idaho Quest card which is an electronic benefits card and it can have Child Support, TANF and food stamps on the card. It is only accepted at designated locations, unlike the stored value card.	no	NA	NA	Less than 1% of our payments are checks. Our system defaults to the electronic benefits card if they don't provide deposit information. The cases that receive checks are out of state cases that aren't interstated.	NA	Sandy Baker 208-334-4988	<a href="mailto:bakers@idhw.state.id.us">bakers@idhw.state.id.us</a>		
14	ILLINOIS	upd	yes	44%	done	yes	Apr 2005.	6%	no	no	Christine Towles 630-221-2327	<a href="mailto:christine.towles@idpa.state.il.us">christine.towles@idpa.state.il.us</a>		
15	INDIANA	upd - 8/10/06	yes	31% as of 8-05 to 7-06	Pilot completed & remains in pilot status	Pilot status since 1/04	pilot status Jan 2004	7% (8/06)	Yes	For Pilot group, we defaulted to debit card if the CP did not choose direct deposit.	Thelzeda Moore	<a href="mailto:Thelzeda.Moore@dcs.IN.gov">Thelzeda.Moore@dcs.IN.gov</a>	Aug-06	* Custodial Parent cannot now choose Debit Card. However, we are now suggesting Direct Deposit. We are in the process of obtaining a vendor a statewide debit card for rollout.
16	IOWA	upd	yes	54%	done	yes	Jun 03	43%	yes	Direct deposit or debit card, application for exemption	Carol Eaton, 515-281-5647 & Teri Pollard	<a href="mailto:ceaton@dhs.state.ia.us">ceaton@dhs.state.ia.us</a> & <a href="mailto:Tpollar@dhs.state.ia.us">Tpollar@dhs.state.ia.us</a>	OK	saved \$420,000
17	KANSAS	upd - 02/02/2007	yes	37%	DONE	Yes	Aug-08	?	No	No, but recommended	Jamie Corkhill, 785-296-7209	<a href="mailto:JXLC@srskansas.org">JXLC@srskansas.org</a>	OK	<a href="http://www.kspaymentcenter.com">www.kspaymentcenter.com</a>
18	KENTUCKY	upd - 8/18/06	yes	40%	6 counties 8/28/2007 Full implementation by Jan 2008	Yes	Oct-06	6 counties	NA	NA	Sandra Barnett	<a href="mailto:sandra.barnett@ky.gov">sandra.barnett@ky.gov</a>	ok 8/29/07	
19	LOUISIANA	upd- 8/8/06	Yes, January 2006	10%	done	Yes	Jan-06	40%	Seriously considering making mandatory	NA	Charlene Worley, 225-219-7688	<a href="mailto:cworley@dss.state.la.us">cworley@dss.state.la.us</a>	Aug-06	Yes, Louisiana does offer direct deposit to our custodial parents. As of the end of July, we have 75,587 custodial parents using the debit card and 28,061 using direct deposit.
20	MAINE	direct deposit survey results upd 11-21-06	yes	15%-20%	planning EBT card	No	NA	NA	NA	will be direct deposit or EBT	Mike Hughes 207-287-2916	<a href="mailto:Mike.Hughes@maine.gov">Mike.Hughes@maine.gov</a>	OK	Offer EBT, Not cost effective to switch to debit card with only vendor currently available to State, may revisit when contract expires

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21	MARYLAND		yes	25%	done	yes	Jan 03	2.5%	Voluntary	NA	Janice Simmons 410.585.2260	<a href="mailto:JSimmon2@dhr.state.md.us">JSimmon2@dhr.state.md.us</a>		
22	MASSACHUSETTS	upd upd - 8/17/06	yes, Jul 02	52%	done	yes	Sep 04	35%	yes	Direct deposit or debit card, exemption by application	Dieter Wahl 617-626-3502	<a href="mailto:wahld@dor.state.ma.us">wahld@dor.state.ma.us</a>		96%
23	MICHIGAN		yes	41%	done	yes	Nov. 15, 2005	15%	yes	yes	David Mork	<a href="mailto:MorkD@michigan.gov">MorkD@michigan.gov</a>		
24	MINNESOTA	upd	yes	73%	done	yes	May 03	23%	yes	Direct deposit or debit card or application for exemption.	Kim, Nguyen, 651-215-0152	<a href="mailto:kim.t.nguyen@state.mn.us">kim.t.nguyen@state.mn.us</a>	corrected	
25	MISSISSIPPI	Upd - 02/02/2007	Yes		Done	yes	Nov. 1, 2005		?? Appears that epayment cards mailed to all clients receiving child support payments		Beverly Williams, 601-359-4615	<a href="mailto:Bwilliams@mdhs.state.ms.us">Bwilliams@mdhs.state.ms.us</a>		
26	MISSOURI		yes, since 2000	26.40%	Done	Yes	SecurIT	NA	NA	NA	Joe LaBella 573-751-3396	<a href="mailto:Joseph.R.Labella@dss.mo.gov">Joseph.R.Labella@dss.mo.gov</a>		
27	MONTANA	upd	yes	61%	done	Yes	May 2003.	25%	yes, for in state custodial parents	System defaults to EBT card for in state custodial parents not having direct deposit.	Sandy Levensgood	<a href="mailto:slevengood@mt.gov">slevengood@mt.gov</a>		
28	NEBRASKA	upd	yes	60% of # of payments	done	yes	Sept. 2004	20%	No	none	Michelle Raphael 402-471-2455	<a href="mailto:mraphael@treasurer.org">mraphael@treasurer.org</a>		
29	NEVADA	upd	yes	36%	na	yes	Jul-05	39%	Yes	Custodial parent is required to choose direct deposit or debit card, or apply for an exemption.	Sue Smith	<a href="mailto:ssmith@welfare.state.nv.us">ssmith@welfare.state.nv.us</a>		
30	NEW HAMPSHIRE	NC	yes, Feb 04	NA	yes	No		NA	NA	NA	Mary Weatherill, I :603-271-42211 Susan Gray 609-588-2372			interested
31	NEW JERSEY	upd	yes - 3 yrs	58%	Done, now statewide	yes	Nov. 2005.	29%	yes	direct deposit or debit card				87%
32	NEW MEXICO	upd - 02/02/2007	yes	30%	yes	Yes	May 2007	NA	Not in SFY 07	none yet	Allen Thompson at (505) 476-7029	<a href="mailto:Allen.Thompson@state.nm.us">Allen.Thompson@state.nm.us</a>		
33	NEW YORK	upd	yes, Jan 04	25%	completed	yes	Sept. 2005.	775 payments first month	no	no	contact Barbara, 518-473-0574	<a href="mailto:Barbara.ruggirello@dfa.state.ny.us">Barbara.ruggirello@dfa.state.ny.us</a>		
34	NORTH CAROLINA	upd	yes	49%	done	Yes	Dec-07	40%	CPs are required to have direct deposit or debit card. Exceptions are granted on an individual basis.	If CP does not choose direct deposit, CP will automatically be enrolled for a debit card	Contact an EFT Specialist at 919-255-3800	<a href="mailto:cse.eft@ncmail.net">cse.eft@ncmail.net</a>		
35	NORTH DAKOTA	upd	yes	53%	done	yes	Sep 04	41%	yes	If CP does not choose direct deposit CP will automatically be enrolled for a debit card	Jade Cork (701) 328-7515	<a href="mailto:socorj@state.nd.us">socorj@state.nd.us</a>	corrected	
36	OHIO	upd	yes	32% -36%	done	yes	Jul 04	9.3% for Sept. 2005	yes, effective 10/1/2005	NA	Keith Delvalle	<a href="mailto:Delvab@odjfs.state.oh.us">Delvab@odjfs.state.oh.us</a>	Modified 10-2005	saved 3.4 m in 2 years
37	OKLAHOMA	Upd 02/02/2007	yes	small %	implemented Nov 06	yes	Implemented Nov 06, Client must select By Feb 2007	TBD	CPs will be required to have direct deposit or debit card. Exceptions will have to be looked at on an individual basis	yes	Jim Hutchinson 405-522-1338 or Nancy Hutchinson 405-522-0023	Jim Hutchinson@okdhs.org (or) Nancy.Hutchinson@okdhs.org	Aug-06	
38	OREGON	upd- 01/08/07	yes	10%-13%	Done	Yes	2005	NA	Yes - To be implemented 02/28/2007 thru 07/01/2007	Direct Deposit or Debit Card (Reliacard Card from US Bank)	Chris Angel, 503-986-6088 Tim James Maris 503-986-2407	<a href="mailto:Jwm@doj.state.or.us">Jwm@doj.state.or.us</a>		Updated information received VIA of E-mail thru Nancy Benner on 01/08/07
39	PENNSYLVANIA	upd	yes	50%	done	yes	Statewide since 08/05	45%	yes	Direct deposit or debit card, application for exemption	Dan Richard, 717-783-9659 & Jodie Pender, 717-705-5106			90%
40	PUERTO RICO	upd	yes	17%	done	yes	Nov 02	35%	yes	direct deposit or debit - no exemptions	Rebeca Dorna Pesquera 787-767-1500 ext 283	<a href="mailto:rdorna@asume.gobierno.pr">rdorna@asume.gobierno.pr</a>	OK	
41	RHODE ISLAND	upd	yes	20%	Done	Yes	Mar-08							
42	SOUTH CAROLINA	NC				No								
43	SOUTH DAKOTA	upd	yes	67%	Implemented Nov 04	Yes	Nov. 04	29%	yes	Direct deposit or debit card, application for exemption	Terry Walter or Rocco Konop 605-773-3641	<a href="mailto:Terry.Walter@state.sd.us">Terry.Walter@state.sd.us</a>	<a href="mailto:Carmin.Sommer@state.sd.us">Carmin.Sommer@state.sd.us</a>	90%
44	TENNESSEE	upd	yes	18% for CP 51,300 active accounts	Implemented	Yes	Jun-06	74,300 accounts	no- 82-85% is electronic disbursement	No	Richard Paige	<a href="mailto:jason.johnson@state.tn.us">jason.johnson@state.tn.us</a>	8/14/2007	80%
45	TEXAS	upd - 02/02/2007	yes	47%	Yes fully Implemented	Yes	12-May-06	23%	CP given option of DD, Debit Card or to continue receiving state check.	CP mails form back to indicate choice or will be defaulted to card	Sue Hall, Tel: 512-460-6299.	E-mail <a href="mailto:sue.hall@cs.oag.state.tx.us">sue.hall@cs.oag.state.tx.us</a>		80%
46	UTAH	upd - 8/8/06	yes	41%	done	Yes	Jul-06	1%	Yes, effective May 2008	Yes	Mike Tazelaar, 801-536-0342	E-mail. <a href="mailto:miketazelaar@utah.gov">miketazelaar@utah.gov</a>	Aug-06	Changed to mandatory
47	VERMONT	upd	yes	60%	na	No			It is still voluntary	na	Barb Towne 802-241-4217	<a href="mailto:barb@ccs.state.vt.us">barb@ccs.state.vt.us</a>		
48	VIRGIN ISLANDS	upd	voluntary enrollment stage	NA	No	No	NA	NA	NA	NA	Regina Rivera-Dechabert	<a href="mailto:ginad_13@hotmail.com">ginad_13@hotmail.com</a>		
49	VIRGINIA	upd - 06/28/07	yes	56%	Yes	Yes	April, 2007	29%	No	No - But CP's have to Opt-out by providing the EFT unit a note to that effect	Cheryl Parker 804-726-7277	<a href="mailto:Cheryl.parker@dss.virginia.gov">Cheryl.parker@dss.virginia.gov</a>	updated as of 06-2007.	91%
50	WASH. DC	direct deposit by results upd - 8/16/06	yes	13-15%	Done	Yes	2007	?	NA	NA	Rick Cooper	<a href="mailto:richard.cooper@dc.gov">richard.cooper@dc.gov</a>	Aug-06	

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51	WASHINGTON		yes, Feb 1994	55%	done	yes	pilot Nov 01, statewide Mar 03	11%	No	NA	Wendy Cole-Deardorff 360-664-5160	<a href="mailto:wcoledea@dshs.wa.gov">wcoledea@dshs.wa.gov</a>	corrected	95%
52	WEST VIRGINIA	upd	yes	31%	yes, Feb 05	yes	Feb. 1, 2005	64%	"Check" is not an option. Checks are issued until direct deposit or debit card are in place, or in other extraordinary circumstances.	if CP does not choose direct deposit, CP will be automatically enrolled in debit card program	Susan Perry, 304-558-0909	<a href="mailto:susanperry@wdhhr.org">susanperry@wdhhr.org</a>	OK	
53	WISCONSIN	upd-06/28/07	yes	47% of payments 52% of all dollars	So successful, rolled out statewide implementation six weeks early - Nov 2007	Yes	Sept 2007 pilot starting in St. Croix county	95%	NO	NO	Alisa Comber 608-266-7787	<a href="mailto:alisa.comber@dwd.state.wi.us">alisa.comber@dwd.state.wi.us</a>	UPDATED 06-2007	95
54	WYOMING	upd 02/02/2007	yes	15%	No	Yes, will be effective May 2, 2007	May-07	na	No, optional	No, optional	Brenda Lyttle 307-777-6068	<a href="mailto:blyttle@state.wy.us">blyttle@state.wy.us</a>		5