

State Disbursement Unit Contacts

SDU Contact	SDU Address	Vendor/E-Payments
Alabama		
<p>Melanie Duncan, Contract Manager Alabama Child Support Payment Center Phone: (334) 242-9312 Email: melanie.duncan@dhr.alabama.gov</p> <p>Gloria Liggins, EFT Supervisor Alabama Child Support Payment Center Phone: (334) 270-9667, ext. 202 Email: gloria.Johnson@dhr.alabama.gov</p>	<p>Alabama Child Support Payment Center P.O. Box 244015 Montgomery, AL 36124-4015</p>	<p>The SDU uses the State's bank, Compass.</p> <p>Informatix - collections</p>
Alaska		
<p>Vickie Mitchell, Manager Phone: (907) 269-6917 Email: vickie_mitchell@revenue.state.ak.us</p>	<p>AK CSE Division P.O. Box 102760 Anchorage, AK 99510-2760</p>	<p>The SDU bank is Key Bank. Credit cards accepted through Western Union.</p>
American Samoa		
<p>Terry Fielding Phone: (684) 633-4131 Fax: (684) 633-1318 Email: clkoc@samoatelco.com</p>	<p>High Court of American Samoa Attention: Clerk of Court P.O. Box 309 Pago Pago, AS 96799</p>	<p>No e-payments; paper checks only.</p>
Arizona		
<p>Andrew Wangrycht, SDU Manager Phone: (602) 771-8395 Email: Awangrycht@azdes.gov</p> <p>Lisa Faison, Program Analyst Phone: (602) 322-8684 Email: lfaison@azdes.gov</p> <p>Leisa Bell (Systems) Phone: (602) 322-8610, ext. 8610 Email: lbell@azdes.gov</p>	<p>AZ State Disbursement Unit P.O. Box 52107 Phoenix, AZ 85072-2107</p> <p><u>Address for Returning Interstate Payments</u> AZ State Disbursement Unit P.O. Box 36626 Phoenix, AZ 85067</p> <p>Please include reason for return and contact name, phone, and email.</p>	<p>The SDU bank is Bank of America.</p> <p>Affiliated Computer Services (ACS) - collections Web-based payment service: ExpertPay (free to employers) Phone: (800) 403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Website: www.e-childspay.com Implementing credit card payments and outbound calling system</p>
Arkansas		
<p>Ruthann Jefferies, Manager (Program) Phone: (501) 683-7918 Email: Ruthann.Jefferies@OCSE.state.ar.us</p> <p>Jeff Moritz (System) Phone: (501) 324-8537 Email: jeff.moritz@ocse.state.ar.us</p>	<p>Arkansas OCSE Clearinghouse State Disbursement Unit P.O. Box 8125 Little Rock, AR 72203-8125</p> <p><u>Address for Returning Interstate Payments</u> AR OCSE Attention: Tammy Young P.O. Box 8133 Little Rock, AR 72203-8133</p>	<p>SDU bank is Bank of America.</p> <p>Web-based payment service: OCSE WebPay (\$7 fee to employers) Phone: (800) 216-0224 or (501) 683-7954 Email: employer.relations@ocse.state.ar.us (for all employers' issues)</p> <p>Website: www.childsupport.arkansas.gov Credit cards accepted from employers and noncustodial parents. The fee is \$2 plus 2% of the amount of the payment.</p>
California		
<p>Robert Jones, DCSS SDU Manager Phone: (916) 845-6542 Email: Robert.jones@dcss.ca.gov</p> <p>Sean Winker, SDU Service Provider Contact Phone: (916) 576-8847 Email: sean.winker@bankofamerica.com</p> <p>Contact Center Phone: (866) 901-3212</p> <p>EFT Help Desk Phone: (866) 325-1010 Website: www.casdu.com</p>	<p>State Disbursement Unit P.O. Box 989067 West Sacramento, CA 95798-9067</p>	<p>The SDU bank is Bank of America - collections and disbursements</p> <p>Web-based online payment service (free for employers and noncustodial parents) and other electronic payments (ACH credits):</p> <p>CA SDU EFT Help Desk Phone: (866) 325-1010 Fax: (888) 587-5471 Email: casdu-electronichelpdesk@firstdata.com Website: www.casdu.com</p> <p>Credit card payments accepted from employers and noncustodial parents at no fee.</p> <p>For assistance to employers with other child support issues Email: CCSAS.BusinessProblems@dcss.ca.gov</p>
Colorado		
<p>Bilinda McKay-Johnson (Program) Phone: (303) 866-4555 Email: Bilinda.McKayJohnson@state.co.us</p> <p>Employers' Questions: Phone: (303) 297-2849 Phone: (800) 696-1468 Email: cse.employer.outreach@state.co.us</p>	<p>Colorado Family Support Registry P.O. Box 2171 Denver, CO 80201-2171 (Payments only)</p> <p><u>Address for Returning Interstate Payments</u> Division of CSE Attention: Special Handling 1575 Sherman Street, 5th Floor Denver, CO 80203-1714</p>	<p>The SDU bank is US Bank. Systems and Methods, Inc. (SMI) - collections and disbursements</p> <p>Credit card payments are accepted via Western Union.</p>

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SDU Contact	SDU Address	Vendor/E-Payments
Connecticut		
<p>John Dillon Phone: (860) 424-5271 Email: john.dillon@po.state.ct.us Email: eftmanager@ctchildsupport.com</p> <p>Valerie Coulom, EFT Manager Phone: (860) 787-3020 Email: Valerie.Coulom@smimail.net</p>	<p>CT Centralized Child Support Processing Center (CT-CCSPC) P.O. Box 990031 (Direct Payor) P.O. Box 990032 (Employers) P.O. Box 990033 (Interstate) Hartford, CT 06119-0031, 0032, 0033</p>	<p>The SDU bank is Wachovia. Systems & Methods, Inc. (SMI) - collections and disbursements</p> <p>Web-based payment service for noncustodial parents only: CT E-commerce: ACH Debit Website: http://www.ctchildsupport.com/ Credit card payments accepted through Western Union Systems & Methods, Inc. (SMI) - collections and disbursements</p>
Delaware		
<p>For employers and IV-D offices: Dan Minnick, Social Services Senior Administrator Phone: (302) 395-6608 Email: dan.minnick@state.de.us</p> <p>Hope LaChance, SDU Manager Fiscal Administrative Officer Phone: (302) 395-6681 Email: hope.lachance@state.de.us</p> <p>Eric M. Pusey, Manager of Computer and Application Support Phone: (302) 395-6663 Email: eric.pusey@state.de.us</p> <p>For custodial and noncustodial parents: Delaware's Automated Assistance Line/Customer Service Unit Phone: (302) 577-7171</p>	<p><u>For Regular Payments:</u> DE Division of Child Support Enforcement P.O. Box 12287 Wilmington, DE 19850</p> <p><u>Address for Returning Interstate Payments</u> DE Division of Child Support Enforcement Refund Payment P.O. Box 12811 Wilmington, DE 19850</p> <p><u>For General Correspondence</u> DE Division of Child Support Enforcement P.O. Box 15012 Wilmington, DE 19850</p>	<p>The SDU bank is PNC.</p>
District of Columbia		
<p>Richard Cooper, SDU Manager (Program) Phone: (202) 724-2001 Email: richard.cooper@dc.gov</p> <p>Joseph Allen (System) Phone: (202) 724-1410 Email: joseph.allen@dc.gov</p>	<p>DC Child Support Collections P.O. Box 37789 (Interstate Cases) Washington, DC 20013-7789 P.O. Box 37868 (Employer) Washington, DC 20013-7868 P.O. Box 37715 (Payers) Washington, DC 20013-7715</p> <p><u>Address for Returning Interstate Payments</u> District of Columbia Child Support Clearinghouse P.O. Box 37789 Washington, DC 20013-7789</p>	<p>The SDU bank is Bank of America. Systems & Methods, Inc. (SMI) - collections and disbursements</p> <p>Web-based payment service for noncustodial parents only: Website: https://dc.smartchildsupport.com/</p> <p>No credit cards accepted.</p>
Florida		
<p>Charles P. Fogg, OMC Manager Florida Department of Revenue CSE SDU Support Process Phone: (850) 414-8658 Email: foggc@dor.state.fl.us</p> <p>Joe Pilat, Project Director Phone: (850) 205-8254 Email: joe.pilat@acs-inc.com</p> <p>Pat Salapa (System) Phone: (850) 487-9445 Email: salapap@dor.state.fl.us</p> <p>For interstate child support workers: Phone: (866) 787-7352 (IV-D agencies)</p> <p>For custodial and noncustodial parents: Phone: (800) 622-KIDS for questions about cases (IV-D agencies) or FLSDU Customer Service: Phone: (877) 769-0251 for payment information</p>	<p>State of Florida Disbursement Unit P.O. Box 8500 Tallahassee, FL 32314-8500 (Payments only)</p> <p>Employers needing to verify payments or to check payments posted: FLSDU Employer Line Phone: (888) 883-0743 or IV-D Agency Line Phone: (866) 435-2763</p> <p>Employers calling for EFT refund checks: FLSDU Refund Check Line Phone: (877) 388-0420</p> <p>Employers calling with child support questions: Phone: (866) 435-2763</p> <p><u>Address for Returning Interstate Payments</u> DOR/CSE Attention: Lyn Heath, R&D P.O. Box 8030 Tallahassee, FL 32314-8030</p>	<p>The SDU bank is Wachovia. Affiliated Computer Systems (ACS) - collections and disbursements</p> <p>Web-based payment services: ExpertPay (free to employers and to noncustodial parents paying to FL) Phone: (800) 403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com And MyFloridaCounty (\$7.50 fee charged to employers and noncustodial parents) Phone: (877) 326-8689 Email: webmaster@myfloridacounty.com Website: www.myfloridacounty.com</p> <p>Free software offered to employers for e-payments. Credit card payments accepted from non-custodial parents.</p> <p>Custodial or noncustodial parents calling for payment information: FLSDU customer service Phone: (877) 769-0251</p> <p>Custodial or noncustodial parents calling about enforcement Phone: (800) 622-5437 (IV-D agency)</p> <p>Employers needing to verify payments or to check payments posted: FLSDU Employer Line Phone: (888) 883-0743</p> <p>Employers calling for EFT refund checks call: FLSDU Refund Check Line Phone: (877) 388-0420</p>

State Disbursement Unit Contacts

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Georgia		
<p>Audrey Champion (Vendor) Phone: (866) 836-6434 Email: audrey.champion@smimail.net</p> <p>Jerri Dinning, Customer Service Manager Customer Service Manager Phone: (866) 836-6434 Email: jerri.dinning@smimail.net</p> <p>Dave Langley (Program) Phone: (866) 836-6434 Email: dwlangley@dhr.state.ga.us</p>	<p>Family Support Registry P.O. Box 1800 Carrollton, GA 30112-1800 (Employers) P.O. Box 1700 Carrollton, GA 30112-1700 (Interstate) P.O. Box 1600 Carrollton, GA 30112-1600 (Direct Payers)</p>	<p>The SDU bank is SunTrust. Systems & Methods, Inc. (SMI) - collections</p> <p>Web-based payment service: Georgia Family Support Registry Internet Payment Website at Website: https://ga.smartchildsupport.com/</p> <p>Credit card and debit card payments accepted from employers and noncustodial parents at Georgia Office of Child Support Services portal at Website: http://ocse.dhr.georgia.gov/portal/site.</p>
Guam		
<p>Yolanda Salalila, SDU Supervisor Phone: (671) 475-3324, ext. 669 Email: yolanda.salalila@guamcse.net</p>	<p>GU State Disbursement Unit Office of the Attorney General Child Support Enforcement Division 287 West O'Brien Drive Hagatna, GU 96910</p>	<p>The SDU bank is the Bank of Guam.</p> <p>Email: Child.support@guamcse.net</p>
Hawaii		
<p>Sheri Wang, Assistant Administrator (Program) Phone: (808) 692-7000 Email: sheri.wang@hawaii.gov</p> <p>Teresa Oshiro (System) Phone: (808) 692-7904 Fax: (808) 692-7134</p>	<p>Child Support Enforcement Agency P.O. Box 1860 Honolulu, HI 96805-1860</p> <p><u>Address for Returning Interstate Payments</u> Child Support Enforcement Agency Attn: Roxanne Watanabe P.O. Box 1860 Honolulu, HI 96805-1860 Please include reason for return and contact name, phone, and email.</p>	<p>The SDU bank is the Bank of Hawaii.</p>
Idaho		
<p>Vicki Barnes (Program) Phone: (208) 334-5741 Email: barnesv@idhw.idaho.gov</p> <p>Sherrie Morris (System) Phone: (208) 334-4945 Email: morrist@idhw.idaho.gov</p>	<p>Idaho Child Support Receipting P.O. Box 70008 Boise, ID 83707-0108 Attn: Payment Department Child Support Customer Service Center</p>	<p>The SDU bank is Wells Fargo. Policy Studies, Inc. (PSI) - collections</p> <p>Web-based payment service (for noncustodial and custodial parents only):</p> <p>Website: https://www.accessidaho.org/secure/idhw/childsupport/payment.html Pay Child Support Online (Vendor is Access Idaho) Credit card payments only (\$7 fee).</p>
Illinois		
<p>Pamela Compton (IV-D Administrator) Phone: (217) 782-1820 Email: pamela.compton@illinois.gov</p> <p>Ivan Handler (System) Phone: (217) 557-9766 Email: ivan.handler@illinois.gov</p> <p>Christine Towles (On-site Monitor) Phone: (630) 221-2329 Email: christine.towles@illinois.gov</p> <p>Employer questions: Phone: (877) 664-5738</p>	<p>Illinois State Disbursement Unit P.O. Box 5400 Carol Stream, IL 60197-5400 (Payments only)</p> <p>Illinois State Disbursement Unit 335 East Geneva Road Carol Stream, IL 60188 (Correspondence, FedEx and, UPS deliveries)</p> <p><u>Address for Returning Interstate Payments</u> HFS BFO/IV-D Receipts 2200 Churchill Road Building A, 2nd floor Springfield, IL 62702</p>	<p>The SDU bank is Bank of America. Affiliated Computer Services (ACS) - collections and disbursements</p> <p>Web-based payment service: ExpertPay (free to employers) Phone: (800) 403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Free software offered to employers for e-payments.</p>
Indiana		
<p>Eric Durnil, SDU Project Manager Email: Eric.Durnil@fssa.IN.gov</p> <p>Mary Francis Phone: (317) 232-4893 Email: mfrancis2@fssa.state.in.us</p> <p>Electronic Funds Transfer Unit & Employer Maintenance Unit Phone: (317) 232-0327 or (800) 292-0403</p>	<p>Indiana State Child Support Bureau P.O. Box 6219 Indianapolis, IN 46206-6219 (Payments only)</p>	<p>The SDU bank is National City Bank. Affiliated Computer Services (ACS) - paper checks</p> <p>Web-based payment service: IN Child Support Payment System (free to employers) Phone: (800) 292-0403</p>

State Disbursement Unit Contacts

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Iowa		
<p>Angela Lathrop, Bureau Chief Collection Services Center Phone: (515) 281-7684 Email: alathro@dhs.state.ia.us</p> <p>Jeanette Wiig Phone: (515) 281-7684 Email: j.wiig@dhs.state.ia.us</p> <p>Terri Pollard, Program Planner 3 Phone: (515) 242-6096 Email: tpollar@dhs.state.ia.us</p>	<p>Iowa Collections Services Center P.O. Box 9125 Des Moines, IA 50306-9125</p> <p>Phone: (888) 229-9223 Customer Service</p>	<p>The SDU bank is Wells Fargo. Web-based payment service: Employer Child Support Website: http://www.iowachildsupport.gov (no fee to employers) or https://childsupport.dhs.state.ia.us/welcome.asp</p> <p>Phone: (877) 274-2580 Email: csrue@dhs.state.ia.us Fax: (319) 226-7150</p> <p>Separate website for noncustodial (NCP) and custodial parents doing business with IA's Collections Services Center: https://childsupport.dhs.state.ia.us</p> <p>An NCP may initiate a payment via the website after IA has processed an application and completed a prenote.</p>
Kansas		
<p>Jamie Corkhill (Program) Phone: (785) 296-3237 Email: jamie.corkhill@srs.ks.gov</p> <p>Sharon Caster, KPC Contract Administrator Phone: (785) 267-7574, ext. 2-7161 Email: sharon.caster@srs.ks.gov</p> <p>Gina Hoffman, Project Director Phone: (785) 267-7574, ext. 2-7120 Email: gina.a.hoffman@jpmchase.com</p> <p>Rita Touma, Project Manager Phone: (713) 216-6194 Email: rita.k.touma@jpmchase.com</p>	<p>Kansas Payment Center P.O. Box 758599 Topeka, KS, 66675-8599</p> <p><u>Address for Returning Interstate Payments</u> Kansas Payment Center P.O. Box 750840 Topeka, KS, 66675-0840</p>	<p>The SDU bank is CoreFirst Bank and Trust.</p>
Kentucky		
<p>Sherry Owens, Acting KASES Manager Phone: (502) 564-0105, ext. 10372 Email: sherry.owens@ky.gov</p> <p>Loretta Dawson, Accounting Branch Manager Phone: (502) 564-2285, ext. 4443 Email: loretta.dawson@ky.gov</p>	<p>KY Division of Child Support P.O. Box 14059 Lexington, KY 40512-4059</p> <p><u>Correspondence address</u> KY Child Support Enforcement P.O. Box 2150 Frankfort, KY 40602</p>	<p>The SDU bank is Fifth Third Bank. Informatix - collections (paper checks only)</p>
Louisiana		
<p>Robbie Endris (Program) Executive Director, LA DSS Phone: (225) 342-4780 Email: rendris@dss.state.la.us</p> <p>Charlene Worley (System) Phone: (225) 219-7688 Email: cworley@dss.state.la.us</p>	<p>LA Dept. of Social Services P.O. Box 260222 Baton Rouge, LA 70826-0222</p>	<p>SDU bank is JPMorganChase. Affiliated Computer Services (ACS) - collections</p> <p>Web-based payment service: ExpertPay (free to employers and noncustodial parents) Phone: (800) 403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Website: www.e-childsPay.com Credit card payments accepted from noncustodial parents. Fee is \$11.75.</p>
Maine		
<p>Mike Hughes (Program) Phone: (207) 287-2916 Email: mike.hughes@maine.gov</p> <p>Janet A. Croll (System) Phone: (207) 287-6990 Email: janet.croll@maine.gov</p>	<p>Child Support Enforcement Cashier P.O. Box 1098 Augusta, ME 04333</p>	<p>The SDU bank is TD North.</p> <p>Website: www.e-childsPay.com Credit card payments accepted from noncustodial parents only. Fee is \$.55.</p>
Maryland		
<p>Cynthia E. Shockey, Assistant Director MD SDU Phone: (443) 957-2683 Email: CShocke2@dhr.state.md.us</p> <p>Christopher Harris, Director Central Operations Saratoga State Center Phone: (410) 767-7573 Email: CHarris4@dhr.state.md.us</p> <p>Customer Service Phone: (800) 332-6347</p>	<p>MD Child Support Account P.O. Box 17396 Baltimore, MD 21297-1396 (Payments only)</p>	<p>The SDU bank is Bank of America.</p> <p>Affiliated Computer Services (ACS) - collections</p> <p>Web-based payment service: ExpertPay (free to employers and noncustodial parents) Phone: (800) 403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Website: www.e-childsPay.com and via MD pay-by-phone Credit card payments accepted from noncustodial parents. Fee is \$11.75.</p>

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Massachusetts		
<p>Michael Grugnale (Program) Phone: (781) 917-0040, ext. 4811 Email: grugnale@dor.state.ma.us</p> <p>Dieter Wahl Director, CSE Finance Phone: (617) 626-3502 Email: wahl@dor.state.ma.us</p>	<p>DOR/CSE P.O. Box 55140 (Employer payments) P.O. Box 55144 (Direct payments) P.O. Box 55149 (Interstate & Misc.) Boston, MA 02205-5140, 5144, 5149</p>	<p>The SDU bank is Bank of America. SMI (Systems & Methods Inc.) - collections</p> <p>Web-based payment service: Phone: (781) 917-0050 Email: marilyn.obrien@smimail.net Website: https://ma.smartchildsupport.com Website: www.e-childspay.com Credit cards accepted from noncustodial parents.</p>
Michigan		
<p>Cheryl Webster (Program) Phone: (517) 334-8695 Email: WebsterC2@michigan.gov</p> <p>Burton Parsons (System) Phone: (517) 334-7395 Email: ParsonsB2@Michigan.gov</p>	<p>MiSDU P.O. Box 30350 (Employer payments) P.O. Box 30351 (Obligor payments) P.O. Box 30352 (Interstate payments, including interstate returns) P.O. Box 30353 (Other returned mail) Lansing, MI 48909-7850, 7851, 7852, 7853</p> <p><u>Address for Correspondence</u> MI State Disbursement Unit P.O. Box 30037</p>	<p>The SDU bank is Fifth Third Bank. Informatrix - collections</p> <p>Web-based payment service (free to employers): Phone: (800) 817-0805 Email: misduoutreach@michigan.gov Website: www.misdu.com Credit cards accepted from employers and noncustodial parents; fee is \$3.75.</p>
Minnesota		
<p>Larry Janski Phone: (651) 431-3322 Email: Larry.Janski@state.mn.us</p>	<p>Minnesota Child Support Payment Center P.O. Box 64323 (Interstate) P.O. Box 64306 (Employers) St. Paul, MN 55164-0323, 0306</p>	<p>The SDU bank is US Bank. Informatrix - collections Web-based payment service (free to employers): Phone: (651) 431-4344 or toll-free (800) 657-3890 Email: DHS.MNCSEFT@state.mn.us</p> <p>Website: http://www.childsupport.dhs.state.mn.us/Action/Welcome</p>
Mississippi		
<p>Katie Maxey (Program) Phone: (601) 359-9880</p>	<p>MS CRDU P.O. Box 4301 Jackson, MS 39296-4301</p>	<p>The SDU banks are Trustmark Bank (paper check collections); Regions Bank (EFT collections and disbursements).</p>
Missouri		
<p>Joe LaBella (Program) Phone: (573) 751-3396 Email: Joseph.R.Labella@dss.mo.gov</p> <p>Charles Hollingsworth, SDU Project Director Phone: (573) 761-9399 Email: charles.hollingsworth@smimail.net</p> <p>Matt Luadzers, EFT Coordinator Phone: (888) 761-3665, ext. 4010 Email: Matt.Luadzers@smimail.net</p> <p>SDU calls Phone: (888) 761-3665</p>	<p>Systems & Methods, Inc. P.O. Box 109001 Jefferson City, MO 65110-9001</p> <p><u>Address for Returning Interstate Payments</u> Family Support Division P.O. Box 2277 Jefferson City, MO 65102-2277</p>	<p>The SDU bank is Central Bank and Trust. Systems & Methods, Inc. (SMI) - collections</p> <p>Web-based payment service (free for employers and NCPs): Phone: (888) 761-3665 Family Support Payment Center Family Support Payment Center: Employers may set up EFT/EDI payments. Phone: (888) 761-6390 (toll-free) Parents may obtain payment information. Phone: (800) 225-0530 Email: fspceft@smimail.net Website: https://mo.smartchildsupport.com</p> <p>Missouri Child Support Employer Information Phone: (800) 585-9234 or (573) 526-8699</p>
Montana		
<p>Kimmer O'Leary (Program) Phone: (406) 444-0558 Email: koleary@mt.gov</p> <p>Bitsey Davis-Schiltz (System) Phone: (406) 443-8413 Email: Bitsey.Davis-Schiltz@ngc.com</p>	<p>DPHHS-Child Support Enforcement Division P.O. Box 5955 (Other payments) P.O. Box 8001 (Income withholding) Helena, MT 59604-5955, 8001</p>	<p>The SDU Bank is US Bank.</p> <p>Web-based payment service for employers and noncustodial parents: MT Child Support Payments (fee per transaction of up to 25 payments) Phone: (406) 444-2775 Email: slevengood@mt.gov Website: http://app.mt.gov/csp</p> <p>Credit card payments accepted from employers and noncustodial parents through MT Child Support Payments (fee charged).</p>

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Nebraska		
<p>John Kwiatek (Program) Phone: (402) 479-5554 Email: john.kwiatek@hss.ne.gov</p> <p>Lisa Schafers (System) CHARTS Project Phone: (402) 471-0633 Email: lisa.schafers@cio.ne.gov</p>	<p>Nebraska Child Support Payment P.O. Box 82890 Lincoln, NE 68501-2890 (Interstate Payments)</p> <p><u>Address for Returning Interstate Payments</u> Nebraska Child Support Enforcement - Finance Attention: Mike Wolverton 220 South 17th Street P.O. Box 94728 Lincoln NE 68509-4728</p> <p>Contact: Mike Wolverton Phone: (402) 471-7366 or (402) 471-1400 Email: mike.wolverton@hss.ne.gov</p>	<p>The SDU banks are the First National Bank of Omaha (collections and check disbursements); US Bank (EFT disbursements) through a contract with the State Treasurer's Office.</p> <p>Web-based payment service: NE Child Support Payment Center (free for employers and noncustodial parents) Phone: (877) 631-9973 (toll-free) Website: http://www.nebraskachildsupport.state.ne.us/</p> <p>Website: http://www.hhs.state.ne.us/cse/payinfo.htm or http://www.nebraskachildsupport.state.ne.us/ Credit card payments accepted from noncustodial parents.</p>
Nevada		
<p>Mike Worman, Management Analyst I (EFT Coordinator) Phone: (775) 684-0684 Email: mworman@dwss.nv.us</p> <p>Sandi Bailey, Management Analyst III Phone: (775) 684-0687 Email: sbailey@dwss.nv.gov</p>	<p>Nevada SCaDU P.O. Box 98950 Las Vegas, NV 89193-8950 (Payments only)</p>	<p>The SDU bank is Bank of America.</p> <p>ACH debit payments accepted from noncustodial parents at Las Vegas office.</p>
New Hampshire		
<p>Annette Harney, DCSS Customer Service Manager Phone: (603) 271-4438 Email: AHarney@dhhs.state.nh.us</p> <p>Website: www.dhhs.nh.gov/dhhs/dcsc</p>	<p>NH Child Support Regional Proc. Ctr. P.O. Box 9501 (Employers) P.O. Box 9502 (Payors/District Offices) P.O. Box 9503 (Interstate/International) Manchester, NH 03108-9501, 02, 03</p>	<p>The SDU bank is Citizens Bank. Affiliated Computer Services (ACS) - collections</p> <p>Web-based payment service: ExpertPay (free to employers) Phone: (800) 403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p>
New Jersey		
<p>Sara Pascale, Child Support Specialist I Phone: (609) 631-2787 Email: sara.pascale@dhs.state.nj.us</p>	<p>NJ Family Support Payment Center P.O. Box 4880 Trenton, NJ 08650-4880</p>	<p>The SDU bank is Wachovia. Affiliated Computer Services (ACS) - collections and disbursements to direct deposit and debit card; other disbursements are handled by the State.</p> <p>Web-based payment service: ExpertPay (free to employers) Phone: (800) 403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Website: e-childspay.com Credit card payments are accepted from NCPs.</p>
New Mexico		
<p>Joseph Anaya, SDU Supervisor (Program) Phone: (505) 476-3917 Email: Joseph.Anaya@state.nm.us</p> <p>Adam Medina EFT Coordinator (System) Phone: (505) 476-3922 Email: Adam.Medina@state.nm.us</p>	<p>NM State Disbursement Unit P.O. Box 25109 Santa Fe, NM 87504-5109 (Payments Only)</p>	<p>The SDU bank is Wachovia. Affiliated Computer Services (ACS) - collections and disbursements to direct deposit and debit card; other disbursements are handled by the State.</p> <p>Web-based payment service: ExpertPay (free to employers) Phone: (800) 403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Website: www.e-childspay.com Credit card payments are accepted from NCPs.</p>

State Disbursement Unit Contacts

SDU Contact	SDU Address	Vendor/E-Payments
New York		
<p>Barbara Ruggirello Phone: (518) 473-0574 Email: barbara.ruggirello@otda.state.ny.us</p> <p>Val Lamaestra, SDU Operations Manager Phone: (518) 452-9814, ext. 3100 Email: val.lamaestra@acs-inc.com</p> <p>Bob Madan, SDU Deputy Project Manager Phone: (518) 452-9814 Email: Bob.madan@acs-inc.com</p>	<p>NYS Child Support Processing Center P.O. Box 15363 Albany, NY 12212-5363</p> <p><u>Address for Returning Interstate Payments</u> NC Child Support Enforcement Section Attention: Dallas Hartsfield (919) 255-3841 P.O. Box 20800 Raleigh, NC 27619</p>	<p>The SDU bank is Bank of America. Affiliated Computer Services (ACS) - collections and disbursements</p> <p>Web-based payment service: ExpertPay (free to employers) Phone: (800) 403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Website: www.e-childspay.com Credit card payments accepted from NCPs for fee of \$11.25.</p>
North Carolina		
<p>Michele Tart (Program) Phone: (919) 255-3803 Email: michele.tart@ncmail.net</p> <p>David Steele (System) Phone: (919) 715-9597 Email: David.Steele@ncmail.net</p> <p>Carolyn Perry Email: Carolyn.perry@ncmail.net</p> <p>Matt Luadzars, EFT/EDI Coordinator Phone: (877) 280-3675 Email: nceftmanager@smimail.net</p>	<p>NC Child Support Centralized Collection P.O. Box 900012 (Employers only) Raleigh, NC 27675-9012 (Payments only)</p> <p><u>Address for Returning Interstate Payments</u> NC Child Support Enforcement Section Attention: Dallas Hartsfield (919) 255-3841 P.O. Box 20800 Raleigh, NC 27619</p>	<p>The SDU banks are SunTrust (paper deposits); Wachovia (electronic collections and disbursements). Systems & Methods Inc. (SMI)</p> <p>Web-based payment service for employers and noncustodial parents (NCPs): Website: www.ncosc.net/EPP/SunTrust.html</p> <p>NCPs pay \$5 to use credit or debit card.</p>
North Dakota		
<p>Lee Bjerklie (Program) Phone: (701) 328-3582 Email: sobjel@nd.gov</p> <p>Leila Brucker (System) Phone: (701) 328-7511 Email: sobrul@nd.gov Customer Service: (800) 231-4255</p>	<p>State Disbursement Unit ND Child Support Enforcement P.O. Box 7280 Bismarck, ND 58507-7280</p> <p><u>Address for Returning Interstate Payments</u> North Dakota SDU P.O. Box 7190 Bismarck, ND 58507</p> <p><u>Special Account [for lump sum payments only]</u> North Dakota SDU P.O. Box 7425 Bismarck, ND 58507-7425</p>	<p>The SDU bank is Bank of North Dakota (BND--state-owned).</p> <p>Web-based payment service: Employer EFT (free to employers and soon (7/08) to noncustodial parents) Email: soeft@nd.gov Website: http://www.state.nd.us/humanservices/services/childsupport/efthomepage.html or Phone: (800) 251-8685 #2 Phone: (701) 328-7515 (for out-of-state employers) Website: www.childsupportnd.com</p>
Ohio		
<p>Joyce Ellinwood, CSPEC Prog. Mgr. Phone: (614) 682-2049 Email: ellinj@odjfs.state.oh.us.gov</p> <p>Dawna Dailey, Operations Phone: (614) 682-2058 Email: dailed@odjfs.state.oh.us</p>	<p>OH CSPEC P.O. Box 182394 Columbus, Ohio 43218-2394</p>	<p>The SDU bank is Fifth Third Bank.</p> <p>Affiliated Computer Services (ACS) - collections and disbursements</p> <p>Web-based payment service: ExpertPay (free to employers) Phone: (800) 403-0879 (outside Ohio) Phone: (888) 965-2676 (within Ohio) Email: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Website: www.e-childspay.com Credit card payments accepted from noncustodial parents.</p>
Oklahoma		
<p>Brian Horner, Contract Monitor Phone: (405) 522-0023 Email: brian.horner@okdhs.org</p> <p>Jim Hutchinson (System) Phone: (405) 522-1338 Email: jim.hutchinson@okdhs.org</p> <p>Employer Help Desk Phone: (866) 553-2368 (toll-free)</p>	<p>Oklahoma Centralized Support Registry P.O. Box 268954 (Interstate) P.O. Box 268809 (Employers) Oklahoma City, OK 73126-8954, 8809</p> <p><u>Address for Returning Interstate Payments</u> OKDHS/CSED Attention: Refund for the Center For Finance and Budget P.O. BOX 53552 Oklahoma City, Oklahoma 73152</p>	<p>The SDU bank is Chase Bank. Data Image Systems, Inc., an IKON company - collections</p> <p>Web-based payment service (free for employers and noncustodial parents): Website: www.okdhs-paycs.com Credit and debit card payments accepted from noncustodial parents at no cost.</p>

State Disbursement Unit Contacts

SDU Contact	SDU Address	Vendor/E-Payments
Oregon		
<p>Ginger Fleming Phone: (503) 986-6071 Email: ginger.fleming@doj.state.or.us</p> <p>Employer Services Central Unit: (866) 907-2857 Email: EFTHelp@doj.state.or.us (for the help desk) Website: www.dcs.state.or.us/employers (for the state child support office's website)</p>	<p>OR Department of Justice Division of Child Support System, Project and Payments Region P.O. Box 14506 Salem, OR 97309-0420</p>	<p>The SDU bank is US Bank. Web-based payment service, CSPay (free to employers): Phone: (866) 907-2857 Website: www.dcs.state.or.us</p> <p>Credit card payments not accepted.</p>
Pennsylvania		
<p>Jody Pender (Project Director) Phone: (717) 705-5106 Email: JodyPender@pacses.com</p> <p>Thomas Sheaffer (Policy) Phone: (717) 783-7792 Email: thsheaffer@state.pa.us</p> <p>Tammy Barrick DACSES Financial Unit Supervisor Phone: (717) 705-5144 Email: tammybarrick@pacses.com</p> <p>Customer Service Phone: (800) 932-0211</p> <p>AVR Phone: (877) 727-7238</p>	<p>PA SCDU P.O. Box 69110 (Non wage-attached payments) P.O. Box 69112 (Wage-attached payments) Harrisburg, PA 17106-9110, 9112</p> <p><u>Address for Returning Interstate Payments</u> PA SCDU P.O. Box 61167 Harrisburg, PA 17106-1167</p>	<p>The SDU bank is Wachovia. Affiliated Computer Services (ACS) - collections and disbursements</p> <p>Web-based payment service: ExpertPay (free to employers and noncustodial parents) Phone: (800) 403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Website: www.e-childspay.com Credit card payments accepted from NCPs via a toll-free phone line and online for fee of \$11.95 free software offered to employers for e-payments.</p> <p>For information on PA's new EFT requirement, Call PA-SCDU Customer Service Phone: (877) 676-9580 Email: pa-childsupp-2.fc-sls@acs-inc.com</p>
Puerto Rico		
<p>Wilberto Rosario, Supervisor, Collection Unit Phone: (787) 767-1500, ext. 2738 or 2719 Email: wrosario@asume.gobierno.pr</p> <p>Silvia Bula-Bula, Auxiliary Administrator Phone: (787) 767-1500, ext. 2754 Email: sbula@asume.gobierno.pr</p>	<p>ASUME P.O. Box 71420 (Interstate payments) San Juan, PR 00936-8520 P.O. Box 71442 (Employers' payments) San Juan, PR 00936-8542</p> <p><u>Address for Returning Interstate Payments</u> ASUME P.O. Box 71420 (Interstate) San Juan, PR 00936-8520</p>	<p>The SDU bank is Banco Popular de Puerto Rico (BPPR).</p> <p>Credit card payments accepted from non-cusodial parents at Website: http://www.gobierno.pr/ASUME/Inicio/</p>
Rhode Island		
<p>Kathleen McCusker, Acting Chief Human Services and Systems Specialist Phone: (401) 458-4427 Email: kmccusker@cse.state.ri.us</p> <p>Rhode Island Child Support Information Phone: (401) 458-4400</p>	<p>RI Family Court, Bookkeeping Division One Dorange Plaza Providence, RI 02903-3922</p>	<p>The SDU bank is Citizens Bank.</p> <p>Website: www.cse.ri.gov Website: https://www.paybill.com/childsupportservices/</p> <p>Credit card payments from noncustodial parents accepted. There is a fee based on the size of the payment.</p>
South Carolina		
<p>Jenny Syracuse (Program) Phone: (803) 898-9478 Email: jenny.syracuse@dss.sc.gov</p> <p>Jim Dingeldine (System) Phone: (803) 454-7118 Email: jdingeldine@cfssc.org</p>	<p>46 Clerks of Court receiving payments</p>	<p>The SDU is being developed.</p>
South Dakota		
<p>Rocco Konop (Program) Phone: (605) 773-3641 Email: Rocco.Konop@state.sd.us</p> <p>Shannon Abernathy (System) Phone: (605) 773-3641 Email: shannon.abernathy@state.sd.us</p>	<p>Child Support Payment Center 700 Governors Drive, Suite 84 Pierre, SD 57501-2291</p>	<p>The SDU banks are First Premier Bank (check payments); JP Morgan Chase Bank (electronic payments); Wells Fargo (field office collections).</p> <p>SD Department of Social Services Website: http://dss.sd.gov/childsupport/ Credit card payments accepted from noncustodial parents.</p>
Tennessee		
<p>Richard Paige Phone: (615) 313-5348 Email: richard.paige@state.tn.us</p> <p>Jay Butler, SDU Manager Phone: (615) 889-8711 Email: jay.butler@state.tn.us</p>	<p>Tennessee Child Support Centralized Collections P.O. Box 305200 Nashville, TN 37229-5200</p>	<p>The SDU bank is Regions Bank.</p> <p>Informatrix - collections</p> <p>Web-based payment service: Tennessee Online Child support Payment System (free to employers and noncustodial parents) Phone: (800) 838-6911 Website: http://www.tennessee.gov/humanserv/cs/cs_main.htm</p> <p>Credit card payments accepted from employers and noncustodial parents with \$3.95 convenience fee.</p>

State Disbursement Unit Contacts

SDU Contact	SDU Address	Vendor/E-Payments
Texas		
<p>Bill Irby (Program) Phone: (512) 460-6915 Email: william.irby@cs.oag.state.tx.us</p> <p>Sue Hall (Program) Phone: (512) 460-6299 Email: sue.hall@cs.oag.state.tx.us</p> <p>Employer Service: (877) 474-4463</p>	<p>Office of the Attorney General TXCSDU P.O. Box 659791 (Payments only) P.O. Box 245993 (Interstate, exceptions, e.g., refunds) San Antonio, TX 78265-9791, 5993</p>	<p>The SDU banks are Bank of America (paper checks); JPMorganChase (electronic payments). Affiliated Computer Services (ACS) - collections and disbursements</p> <p>Web-based payment service: ExpertPay (free to employers) Phone: (800) 403-0879 Email: Customer.service@expertpay.com Website: www.expertpay.com</p> <p>Website: www.e-childspay.com Credit card payments accepted from employers and noncustodial parents. The fee is \$11.75.</p>
Utah		
<p>Steve Burton (Program) Phone: (801) 536-8970 Email: sburton@Utah.gov</p> <p>Shauna Hair, Senior Business Analyst Phone: (801) 536-0375 Email: shair@utah.gov</p>	<p>Office of Recovery Services P.O. Box 45011 Salt Lake City, UT 84145-0011</p>	<p>The SDU bank is Zions Bank.</p> <p>Web-based payment service: Interactive Case Access System (for noncustodial parents only) Phone: (801) 536-8333 Email: orsempagency@utah.gov Website: www.ors.utah.gov E-check, debt card or any major credit card accepted.</p> <p>Credit cards from noncustodial parents accepted at payment windows, via phone (fee is \$5) or online (fee is \$1) if registered. Credit card payments from employers accepted at payment windows throughout UT.</p>
Vermont		
<p>Carol Martin, Financial Administrator II/Supervisor, State Disbursement Unit VT Office of Child Support Phone: (802) 241-1295 Fax: (802) 241-1577 Email: Carol.Martin@ahs.state.vt.us</p> <p>Melanie Smit, Supervisor, Employer Services Unit Phone: (802) 241-2776 Email: Melanie.Smit@ahs.state.vt.us</p>	<p>Office of Child Support P.O. Box 1310 Williston, VT 05495-1310 (Payments only)</p> <p><u>Address for Returning Interstate Payments</u> Attention: Refunds/CRU 103 South Main St. Waterbury, VT 05671-1901</p>	<p>The SDU bank is TDBanknorth - collections</p>
Virgin Islands		
<p>Regina DeChabert, Director of the Paternity and Child Support Division, VI Dept of Justice (Program) Phone: (340) 775-3070, ext. 3000 Email: ginad_13@hotmail.com</p> <p>Sonia Thompson (System) Phone: (340) 775-3070, ext. 3001 Email: sthompson@pcsd.gov.vi Email: sjthompsonvi@hotmail.com</p>	<p>Paternity and Child Support Division Department of Justice 8000 Nisky Center, 2nd Floor Suite 500, Room 525 St. Thomas, Virgin Islands 00802</p>	<p>The SDU bank is Banco Popular de Puerto Rico.</p>
Virginia		
<p>Peter Finn, SDU Manager. Phone: (804) 726-7341 Email: peter.finn@dss.virginia.gov</p> <p>Carolyn Ballard, Payment Processing Manager Phone: (804) 726-7296 Email: Carolyn.ballard@dss.virginia.gov</p> <p>Cheryl Parker, Manager, EFT Unit Phone: (804) 726-7277 Email: cheryl.parker@dss.virginia.gov</p> <p>Christy Osterloh, Manager, Exceptions Unit Phone: (804) 726-7289 Email: christy.osterloh@dss.virginia.gov</p>	<p>Division of Child Support Enforcement P.O. Box 570 Richmond, VA 23218-0570 (Payments only)</p>	<p>The SDU banks are SunTrust (collections); Wachovia (disbursements).</p> <p>Web-based payment service (free to employers): Virginia \$4Kids Phone: (804) 726-7277 (Vendor is First Data.) Email: Cheryl.parker@dss.virginia.gov Website: https://newhirereporting.com/va-newhire (for information)</p> <p>Credit card payments accepted through Western Union (Code City: VADSS). Telephone payments accepted.</p>
Washington		
<p>Ellen Wahlen Phone: (360) 664-5185 Email: ewahlen@dshs.wa.gov</p> <p>Bill Green Phone: (360) 664-5324 Email: bgreen@dshs.wa.gov</p> <p>Wendy Cole-Deardorff (EFT) Phone: (360) 664-5160 Email: wcoledea@dshs.wa.gov</p>	<p>Washington State Support Registry P.O. Box 45868 Olympia, WA 98504-5868</p>	<p>The SDU bank is US Bank.</p> <p>Web-based payment service: Child Support Internet Payment Service (CSIPS) (free to employers and direct payers) Phone: (800) 468-7422 Website: www.childsupportpayment.dshs.wa.gov</p>

State Disbursement Unit Contacts

SDU Contact	SDU Address	Vendor/E-Payments
West Virginia		
<p>WV BCSE Employer Relations Unit Phone: (800) 835-4683 Phone: (304) 558-1134</p> <p>Hal Pendell, Chief Financial Officer Phone: (304) 558-8907 Email: hal.m.pendell@wv.gov</p> <p>Frank Lewis (System) Phone: (304) 558-1422 Email: frank.lewis@wv.gov</p> <p>Susan Linville, Administrative Service Manager II Phone: (304) 558-8293 Email: susan.a.linville@wv.gov</p>	<p>WV BCSE P.O. Box 247 Charleston, WV 25321 (Payments only)</p>	<p>The SDU bank is JPMorganChase - collections and disbursements</p> <p>Web-based payment service: WV Support Payment Center (vendor is PayConnexion) Phone: (800) 446-5382 Website: https://www.wvdhhr.org/bcseapp</p> <p>Visa, MasterCard and electronic checks are accepted. The system is designed for noncustodial parents as the payers. Payers may make a one-time payment or set up recurring payments. \$3.00 service fee per transaction. Employers may use the service too, but each transaction has to be made separately, and the \$3.00 service fee applies to each transaction. Employers who wish to send funds electronically are encouraged to send ACH credit electronic payments.</p>
Wisconsin		
<p>Alisa Comber, Fiscal Collection Chief Bureau of Child Support Enforcement Phone: (608) 266-9909 Email: alisa.comber@wisconsin.gov</p> <p>Gary Rogowski, SDU Project Director Phone: (414) 615-2404 Email: gary.rogowski@acs-inc.com</p> <p>Dave Fehlauer, EFT Contact Phone: (414) 615-2422 Email: dave.fehlauer@acs-inc.com</p>	<p>Wisconsin Support Collections Trust Fund Box 74400 (Employers) Box 74700 (Interstate) Milwaukee, WI 53274-0400, 700</p> <p><u>Address for Returning Interstate Payments</u> Wisconsin Support Collections Trust Fund P.O. Box 74700 Milwaukee, WI 53274-0700</p>	<p>The SDU bank is US Bank. Affiliated Computer Services (ACS) - collections and disbursements</p> <p>Web-based payment service: ExpertPay (free to employers) Phone: (800) 403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Website: e-childsPay.com Credit card payments accepted from employers and noncustodial parents. Payments accepted by phone from a checking account. Free software offered to employers for e-payments.</p>
Wyoming		
<p>Valerie Spencer Phone: (307) 777-6942 Email: vspenc@state.wy.us</p> <p>Sydney Ellis Phone: (307) 777-5693 Email: SELLIS5S@state.wy.us</p>	<p>Wyoming State Disbursement Unit Suite C 2617 E. Lincolnway Cheyenne, WY 82003</p> <p>or</p> <p>WY State Disbursement Unit P.O. Box 1027 Cheyenne, WY 82003-1027</p>	