

## State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p><b>Alabama</b>                      Gloria Liggins, Informatix, inbound payments                      Phone: (866) 252-4453, ext. 202                      Fax: (334) 270-3382                      Email: gloria.liggins@dhr.alabama.gov</p> <p>Tenecha Johnson, inbound payments                      Phone: (866) 252-4453, ext. 214                      Email: Tenecha.Johnson@dhr.alabama.gov</p> <p>Ramaswamy Macha, outbound payments                      Phone: (334) 353-0027                      Email: Ramaswamy.Macha@dhr.alabama.gov</p> <p>Alabama Child Support Payment Center                      P.O. Box 241301                      Montgomery, AL 36124</p>	Receiving and Sending	No	
<p><b>Alaska</b>                      Brandi Reischman                      Phone: (907) 269-6750                      Fax: (907) 787-3189                      Email: brandi.reischman@alaska.gov</p> <p>Dept. of Revenue/Child Support Enforcement Division                      550 W. 7th Avenue, Suite 310                      Anchorage, AK 99501-6699</p>	Receiving and Sending	No	

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<p><b>Arizona</b>            Andy Wangrycht, SDU Manager            Phone: (602) 771-8395            Email: awangrycht@azdes.gov</p> <p>Mark Killinger, Technical Liaison            Phone: (602) 771-9339            Email: mkillinger@azdes.gov</p> <p>Tracy Douglas            EFT Marketing Manager, State Disbursement Unit            Serving: Florida, Arizona, Illinois, Louisiana, New Hampshire and New Jersey            Phone: (888) 704-0683            Email: tracy.douglas@acs-inc.com</p> <p>AZ Support Payment Clearinghouse (payments only)            P.O. Box 52107            Phoenix, AZ 85072</p> <p>AZ Support Payment Clearinghouse (correspondence only)            P.O. Box 40458            Phoenix, AZ 85067</p>	Receiving and Sending	No	
<p><b>Arkansas</b>            Ruth Ann Jefferies, Manager, State Disbursement Unit            Phone: (501) 683-7915            Email: ruthann.jefferies@ocse.state.ar.us</p> <p>Glenda Grigsby, Outbound EFT contact            Phone: (501) 324-8534            Email: glenda.grigsby@ocse.state.ar.us</p> <p>Kevin Singleton, Inbound EFT contact            Phone: (501) 683-7929            Email: Kevin.Singleton@ocse.state.ar.us</p> <p>AR OCSE Clearinghouse, State Disbursement Unit            P.O. Box 8128            Little Rock, AR 72203</p>	Receiving and Sending	No	<p>Web-based payment service (fee to employers):            OCSE WebPay            Phone: (800) 216-0224 or (501) 683-7954            Email: employer.relations@ocse.state.ar.us            (for all employers' issues)</p> <p>Website: <a href="http://www.childsupport.arkansas.gov">www.childsupport.arkansas.gov</a></p>

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<p><b>California</b>  Employer EFT Help Desk: (866) 325-1010  Website: www.casdu.com</p> <p>Rick Barto, Interstate EFT Implementation Coordination  Phone: (916) 845-7547  Email: rick.barto@dcss.ca.gov</p> <p>Sean Winker, SDU Service Provider Contact  Phone: (916) 576-8847  Email: sean.winker@bankofamerica.com</p> <p>California State Disbursement Unit  P.O. Box 989067  West Sacramento, CA 95798-9067</p>	<p>Receiving and Sending pending case reconciliation  Accept test file or prenote or zero dollar transaction if employer cannot send test file.</p>	<p>Yes. Employers who pay their taxes electronically are required to remit their child support payments electronically.</p>	<p>Web-based online payment service (free for employers and noncustodial parents) and other electronic payments (ACH credits):</p> <p>CA SDU EFT Help Desk  Phone: (866) 325-1010  Fax: (888) 587-5471  Email: casdu-electronichelpdesk@firstdata.com  Website: www.casdu.com</p> <p>Credit card payments accepted from employers and noncustodial parents at no fee.</p> <p>Email: CCSAS.BusinessProblems@dcss.ca.gov  (for assistance to employers with other child support issues)</p>
<p><b>Colorado</b>  Bilinda McKay-Johnson, FSR Program Manager  Phone: (303) 866-4555  Fax: (303) 866-4377  Email: bilinda.mckayjohnson@state.co.us</p> <p>Employer Services Unit:  Phone: (800) 696-1468  Email: cse.employer.outreach@state.co.us</p> <p>Family Support Registry  P.O. Box 2171  Denver, CO 80201-2171</p>	<p>Receiving and Sending</p>	<p>No</p>	

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<p><b>Connecticut</b>  Valerie Coulom, EFT Manager  Phone: (860) 787-3020  Email: valerie.coulom@smimail.net</p> <p>John L. (Jack) Dwyer, EFT Coordinator  Phone: (860) 424-5262  Fax: (860) 951-2996  Email: jack.dwyer@ct.gov</p> <p>Johanna Dolge, Public Assistance Consultant  Phone: (860) 424-5272  Email: johanna.dolge@ct.gov</p> <p>CT Department of Social Services  25 Sigourney Street, 10th floor  Hartford, CT 06106-5033</p> <p>Email: eftmanager@ctchildsupport.com</p>	Receiving and Sending	No	Accepts credit card payments from noncustodial parents only
<p><b>Delaware</b>  Leslie Woods, Social Services Administrator  Phone: (302) 395-6523  Fax: (302) 395-6734  Email: dhss_dcse_eft@state.de.us</p> <p>Valerie Peacock, EFT contact  Phone: (302) 395-6683  Fax: (302) 395-6604  Email: dhss_dcse_eft@state.de.us</p> <p>Delaware Division of Child Support Enforcement  P.O. Box 15012  Wilmington, DE 19850</p> <p>Delaware's Automated Assistance Line/Customer Service  Unit for custodial and noncustodial parents:  Phone: (302) 577-7171</p>	Receiving and Sending	No	

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<p><b>District of Columbia</b>  Richard Cooper, SDU Manager  Phone: (202) 724-2001  Fax: (202) 724-3710  Email: richard.cooper@dc.gov</p> <p>Darnell Thomas, Employer Outreach Coordinator (SMI)  Phone: (866) 470-1469, ext. 102  Email: dceftmanager@smimail.net</p> <p>Herbert Jeter, Audit &amp; Program Management Supervisor  Phone: (202) 724-2131  Email: herb.jeter@dc.gov</p> <p>District of Columbia Child Support Clearinghouse  P.O. Box 37789  Washington, DC 20013-7789</p>	Receiving and Sending	No	<p>Web-based payment service for noncustodial parents only:  Website: <a href="https://dc.smartchildsupport.com/">https://dc.smartchildsupport.com/</a></p> <p>No credit cards accepted.</p>

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<p><b>Florida</b>            Joe Pilat, SDU Project Director            Phone: (850) 205-8254            Email: joe.pilat@acs-inc.com</p> <p>Tracy Douglas, ACS, Marketing Manager            Serving: Florida, Arizona, Illinois, Louisiana, New Hampshire and New Jersey            Phone: (850) 205-8227            Fax: (850) 580-7569            Email: tracy.douglas@acs-inc.com</p> <p>Vickie Morrell, Ancillary Manager            Phone: (850) 205-8226            Fax: (850) 580-7569            Email: Vickie.morrell@acs-inc.com</p> <p>Florida Department of Revenue/CSE            P.O. Box 8030            Tallahassee, FL 32314-8030            Phone: (800) 622-5437 (toll-free)            (IV-D agency correspondence only)</p>	<p>Receiving and Sending</p>	<p>Yes. Employers in FL with 10 or more employees or who pay \$30,000 or more in annual state taxes must remit their child support payments electronically. See <a href="http://www.TrackEFT.com">www.TrackEFT.com</a>, for information on the steps to remit child support payments electronically to the Florida State Disbursement Unit.</p> <p>For returning inter-state payments:            DOR/CSE            Attention: Lyn Heath            P.O. Box 8030            Tallahassee, FL 32314-8030</p>	<p>Web-based payment services:            ExpertPay (free to employers and noncustodial parents paying to FL):            Phone: (800) 403-0879            Email: <a href="mailto:customer.service@expertpay.com">customer.service@expertpay.com</a>            Website: <a href="http://www.expertpay.com">www.expertpay.com</a>            and            MyFloridaCounty (\$7.50 flat fee charged to employers and noncustodial parents)            Phone: (877) 326-8689            Email: <a href="mailto:webmaster@myfloridacounty.com">webmaster@myfloridacounty.com</a>            Website: <a href="http://www.myfloridacounty.com">www.myfloridacounty.com</a></p> <p>Free software offered to employers for e-payments. Credit card payments accepted from noncustodial parents.</p> <p>Custodial or noncustodial parents calling for payment information:            FLSDU Customer Service            Phone: (877) 769-0251</p> <p>Custodial or noncustodial parents calling about enforcement:            Phone: (800) 622-5437 (IV-D agency)</p> <p>Employers needing to verify payments or to check payments posted:            FLSDU Employer Line            Phone: (888) 883-0743</p> <p>Employer line for questions:            Phone: (866) 435-2763</p> <p>Employers calling for EFT refund checks call:            FLSDU Refund Check Line            Phone: (877) 388-0420</p>

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<p><b>Georgia</b>                      Jo Ann Johnson, GA EFT/EDI Coordinator                      Phone: (866) 836-6434, ext. 4407                      Email: gaeftmanager@smimail.net</p> <p>Joy Cole-McKune, GA outgoing EFT/Employer Outreach                      Phone: (866) 836-6434                      Email: jccole1@dhr.state.ga.us</p> <p>Georgia Family Registry                      2 Peachtree Street, 20th Floor                      Atlanta, GA 30303 (for correspondence)                      or                      Family Support Registry                      P.O. Box 1800                      Carrollton, GA 30112-1800 (for employers)                      Family Support Registry                      P.O. Box 1700                      Carrollton, GA 30112-1700 (for interstate payments)                      Family Support Registry                      P.O. Box 1600                      Carrollton, GA 30112-1600 (for direct payers)</p>	Receiving and Sending	No	
<p><b>Guam</b>                      Yolanda A. Salalila, Supervisor                      Guam State Disbursement Unit                      Phone: (671) 475-3324, ext. 669                      Fax: (671) 475-3203                      Email: yolanda.salalila@guamcse.net</p> <p>Balaji Chandran, Saber Corporation (vendor)                      c/o Office of the Attorney General                      Child Support Enforcement Division                      Phone: (671) 477-3282                      Email: cbalaji@sabercorp.com</p> <p>Guam State Disbursement Unit                      Office of the Attorney General                      Child Support Enforcement Division                      287 West O'Brien Drive                      Hagatna, GU 96910                      Phone: (671) 475-3324, ext. 613                      Email: child.support@guamcse.net                      Website: www.guamcse.net</p>	Receiving only	No	

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<p><b>Hawaii</b>  Corinne Yoneda, Accountant /EFT Coordinator  Phone: (808) 692-7013  Email: corinne.a.yoneda@hawaii.gov</p> <p>Child Support Enforcement Agency  601 Kamokila Boulevard, Suite 207  Kapolei, HI 96707  Fax: (808) 692-7134</p>	Receiving and Sending	No	
<p><b>Idaho</b>  Send all inquiries to IDEFT@dhw.idaho.gov  Website: www.childsupport.idaho.gov  Phone: (800) 356-9868 or 334-2479 in the Boise area  Fax: (208) 332-7229</p> <p>Beverly Lindsay, IT Manager  Phone: (208) 334-4976  Email: lindsayb@dhw.idaho.gov</p> <p>Nelio DeCastro, EFT Technical Analyst  Phone: (208) 332-7219  Email: decastrn@dhw.idaho.gov</p> <p>Vicki Barnes, Program Specialist  Phone: (208) 334-5741  Email: barnesv@dhw.idaho.gov</p> <p>Llana Yetsko, Automated Program Systems Specialist  Phone: (208) 334-6654  Email: yetskol@dhw.idaho.gov</p> <p>Kandace Yearsley, Program Manager  Email: yearslek@dhw.idaho.gov</p> <p>Michael Larsen  Phone: (208) 334-4988  Email: larsenm@dhw.idaho.gov</p> <p><u>Address for payments and refunds:</u>  Idaho Child Support Receipting  P.O. Box 70008  Boise, ID 83707-0108</p>	Receiving and Sending	No	<p>Web-based payment service:  For noncustodial and custodial parents only:  Pay Child Support Online (Vendor is Access Idaho.)  Phone: (800) 356-9868 or 334-2479 in the Boise area  Email: IDEFT@dhw.idaho.gov  Website: www.childsupport.idaho.gov  Fax: (208) 332-7229  Credit card payments only (\$7 fee)</p>



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<p><b>Illinois</b> Christine Towles Phone: (630) 221-2329 Email: christine.towles@illinois.gov</p> <p>Kevin Warren, Operations Manager Phone: (630) 221-2308 Email: kevin.warren@acs-inc.com</p> <p>Joe Tucker Phone: (630) 221-2305 Email: joe.tucker@acs-inc.com</p> <p>Tracy Douglas EFT Marketing Manager, State Disbursement Unit Serving: Florida, Arizona, Illinois, Louisiana, New Hampshire and New Jersey Phone: (888) 704-0683 Email: tracy.douglas@acs-inc.com</p> <p>Lea Salyers Phone: (630) 221-2324 Email: lea.salyers@acs-inc.com</p> <p>Colleen McVeigh, EFT Lead Phone: (630) 221-2341 Email: colleen.mcveigh@acs-inc.com</p> <p>Phone: (888) 704-0683 (general, toll-free, outreach number) Employers' questions Phone: (877) 664-5738</p>	Receiving and Sending	Yes. Employers with 250 or more employees or fewer than 250 employees and paying on 10 or more child support orders must remit their payments electronically.	<p>Web-based payment service (free to employers): ExpertPay Phone: (800) 403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com</p> <p>Free software offered to employers for e-payments.</p>

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<p><b>Indiana</b>  Mary Francis, EFT/Website Supervisor  Electronic Funds Transfer &amp; Employer Maintenance Unit  Indiana State Child Support Bureau  The Department of Child Services  Phone: (317) 232-0327 or (800) 292-0403  Fax: (317) 234-2618  Email: mary.francis@dcs.in.gov</p> <p>Peggy Boggs, Financial Manager  Phone: (317) 232-3450  Email: pboggs@fssa.state.in.us</p> <p>Sai Raj, Technical Support  Email: sraj@fssa.state.in.us</p> <p>Thelzeda Moore, Manager, Community Outreach  Phone: (317) 232-4874  Email: tmoore@fssa.state.in.us</p> <p>Indiana State Central Collection Unit  MS11, Room W-361  402 W. Washington Street  Indianapolis, IN 46204  Fax: (317) 233-2655</p>	<p>Receiving and Sending</p>	<p>Yes. Employers in IN with 50 or more employees and more than one employee with an income-withholding order. There is a fine of \$25.00 per occurrence for noncompliance.</p>	<p>Web-based payment service:  IN Child Support Payment System  (free to employers)  Phone: (800) 292-0403</p>

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<p><b>Iowa</b>            Andrea Bell, Management Analyst            EFT Payment and Outreach Coordinator            Employers Partnering In Child Support            501 Sycamore, Suite 500            P.O. Box 7201            Waterloo, Iowa 50704-7201            Phone: (319) 226-7041            Fax: (319) 226-7150            Email: abell@dhs.state.ia.us</p> <p>Gloria I. Fernandez, Management Analyst            EFT Interstate Payment Coordinator            Iowa Collections Service Center            Phone: (515) 242-5297            Email: gfernan@dhs.state.ia.us</p> <p>Terri Pollard, Program Planner 3            Bureau of Collections Central Office            Phone: (515) 242-6096            Email: tpollar@dhs.state.ia.us</p> <p>For payments:            Iowa Collection Services Center            P.O. Box 9125            Des Moines, Iowa 50306            Fax: (515) 281-6632</p>	Receiving and Sending	No	<p>Web-based payment service (no fee to employers):            iowachildsupport.gov            Phone: (877) 274-2580            Email: csrue@dhs.state.ia.us            Fax: (319) 226-7150            Website: www.iowachildsupport.gov</p> <p>Separate website for noncustodial (NCP) and custodial parents doing business with IA's Collections Services Center:            Website: <a href="https://childsupport.dhs.state.ia.us">https://childsupport.dhs.state.ia.us</a>            An NCP may initiate a payment via the website after IA has processed an application and completed a prenote.</p>

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<p><b>Kansas</b>  Gina Hoffman, Project Director  Phone: (785) 267-7574, ext. 2-7120  Email: gina.a.hoffman@jpmchase.com</p> <p>Debra Damman, Deputy Director  Phone: (785) 267-7574, ext. 2-7123  Email: debra.x.damman@jpmchase.com</p> <p>Rita Touma, Project Manager  Phone: (713) 216-6194  Email: rita.k.touma@jpmchase.com</p> <p>Kati Musson, Exceptions Supervisor  Phone: (785) 267-7574, ext. 2-7165  Email: katherine.x.spinelli@jpmchase.com</p> <p>Jeanette Smith, Customer Service Supervisor  Phone: (785) 267-7574, ext. 2-7164  Email: jeanette.x.smith@jpmchase.com</p> <p>Pamela Underwood, Payment Processing Supervisor  Phone: (785) 267-7574, ext. 2-7124  Email: pamela.g.underwood@jpmchase.com</p> <p>Phillip Knox, Accounting Manager  Phone: (785) 267-7574, ext. 2-7121  Email: phillip.b.knox@jpmchase.com</p> <p>Debra Snead, Inbound EFT  Phone (785) 267-7574, ext. 2-7142  Email: debra.k.snead@jpmchase.com</p> <p>Nicole Arb, Outbound EFT  Phone (785) 267-7574, ext 2-7132  Email: nicole.l.arb@jpmchase.com</p> <p>Sharon Caster, KPC Contract Administrator  Phone: (785) 267-7574, ext. 2-7161  Email: sharon.caster@srs.ks.gov</p> <p>Jamie Corkhill  Email: jamie.corkhill@srs.ks.gov</p> <p>Kansas Payment Center  P.O. Box 758599  Topeka, KS 66675-8599  Fax: (785) 266-1809</p>	Receiving and Sending	No	

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<p><b>Kentucky</b>                      Loretta Dawson, Accounting Branch Manager                      Phone: (502) 564-2285, ext. 4443                      Email: loretta.dawson@ky.gov</p> <p>Trisha Johnson                      Phone: (502) 564-2285, ext. 4487                      Email: trisha.johnson@ky.gov</p> <p>Sandra Barnett, Supervisor Central Processing                      Phone: (502) 564-2285, ext. 4481                      Email: sandra.barnett@ky.gov</p> <p>Kentucky Child Support                      P.O. Box 2150                      Frankfort, KY 40602-2150</p>	Receiving and Sending	No	

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<p><b>Louisiana</b>  Charlene Worley, Program Director  Phone: (225) 219-7688  Fax: (225) 219-2411  Email: cworley@dss.state.la.us</p> <p>Patti French, Specialist 2  Phone: (225) 342-4793  Email: pfrench@dss.state.la.us</p> <p>Trina Richardson, Project Manager  Phone: (225) 924-5990, ext. 105  Email: trina.richardson@acs-inc.com</p> <p>Landon Stanly, Systems Outreach Manager  Phone: (225) 924-5990, ext. 102  Email: landon.stanly@acs-inc.com</p> <p>Tracy Douglas  EFT Marketing Manager, State Disbursement Unit  Serving: Florida, Arizona, Illinois, Louisiana, New Hampshire and New Jersey  Phone: (888) 704-0683  Email: tracy.douglas@acs-inc.com</p> <p>Patricia Cason, Program Specialist 2  Phone: (225) 219-7700  Email: Pcason@dss.state.la.us</p> <p>Louisiana Centralized Collections Unit  P.O. Box 260222  Baton Rouge, LA 70896</p>	Receiving and Sending	No	<p>Web-based payment service (free to employers and noncustodial parents):  ExpertPay  Phone: (800) 403-0879  Email: customer.service@expertpay.com</p> <p>Website: www.expertpay.com  Credit card payments accepted from noncustodial parents. Fee is a flat rate, \$11.75.</p>
<p><b>Maine</b>  Mike Hughes  Phone: (207) 287-2916  Fax: (207) 287-6883  Email: mike.hughes@maine.gov</p> <p>Maine Department of Human Services  Station 11, Whitten Road  Augusta, ME 04333</p>	Receiving and Sending	No	

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<p><b>Maryland</b>            Karen Davidson, Assistant Director, Maryland System Support and Operations            Phone: (410) 238-3530            Email: k davidso@dhr.state.md.us</p> <p>Elizabeth R. (Betsi) Smith, Project Director, MD SDU            Phone: (443) 957-2692            Email: elizabeth.smith@acs-inc.com</p> <p>Sheryl Parker, Technical Lead            Phone: (410) 238-3531            Email: sparker2@dhr.state.md.us</p> <p>Jennifer Boon, Operations Manager, EFT Coordinator            Phone: (443) 957-2640            Email: MDSDU.EFT@acs-inc.com            Email: jennifer.boon@acs-inc.com</p> <p>Janean Hudson, Data Processing Functional Analyst            Phone: (410) 238-1208            Email: jhudson@dhr.state.md.us</p> <p>Tom Perry, Senior Developer            Office of Technology for Human Services            Phone: (410) 238-1346            Email: tperry@dhr.state.md.us</p> <p>Erica Roundtree, EFT Clerk            Phone: (443) 957-2680            Email: erica.roundtree@acs-inc.com</p> <p>DHR, Child Support Enforcement Administration            311 W. Saratoga Street            Baltimore, MD 21201</p>	Receiving and Sending	No	<p>Web-based payment service (free to employers and non-custodial parents):            ExpertPay            Phone: (800) 403-0879            Email: customer.service@expertpay.com</p> <p>Website: www.expertpay.com            Credit card payments accepted from noncustodial parents. Fee is a flat rate.</p>

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<p><b>Massachusetts</b>  Michael Grugnale, Contract Manager  Phone: (781) 917-0040, ext. 4811  Fax: (781) 917-0045  Email: grugnale@dor.state.ma.us</p> <p>Marilyn O'Brien, EFT Outreach  Phone: (781) 917-0050  Email: marilyn.o'brien@smimail.net</p> <p>Bill Seaver, Deputy Director, CSE Finance  Phone: (617) 626-4112  Email: seaver@dor.state.ma.us</p> <p>MA Department of Revenue/Child Support Enforcement  100 Cambridge Street  Boston, MA 02114-2509</p>	Receiving and Sending	Yes. Employers with five or more employees who have orders; also employers with a history of irregular or untimely payments or other instances of failure to remit child support payments.	<p>Web-based payment service (free to employers and noncustodial parents):  Website: <a href="https://ma.smartchildsupport.com">https://ma.smartchildsupport.com</a></p> <p>Credit cards accepted.</p>
<p><b>Michigan</b>  David Mork, MiSDU Director  Phone: (517) 334-6560  Email: morkd@michigan.gov</p> <p>Dawne Cohoon, EFT Manager  Phone: (517) 318-4605  Email: cohoond@michigan.gov</p> <p>Michigan State Disbursement Unit  P.O. Box 30037  Lansing, MI 48909  Employer Assistance Line:  Phone: (800) 817-0805</p>	Receiving and Sending	No	<p>Web-based payment service (free to employers):  Website: <a href="http://www.misdu.com">www.misdu.com</a>  Phone: (800) 817-0805  Email: <a href="mailto:misduoutreach@michigan.gov">misduoutreach@michigan.gov</a></p>



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<p><b>Minnesota</b>                      Kimberly Monita, Accounting Officer, Senior                      Phone: (651) 431-3323                      Fax: (651) 431-7469                      Email: DHS.MNCSEFT@state.mn.us</p> <p>Deb Spanier                      Phone: (651) 431-3324                      Fax: (651) 431-7469                      Email: DHS.MNCSEFT@state.mn.us</p> <p>Minnesota Child Support Payment Center                      P.O. Box 64329                      St. Paul, MN 55164</p> <p>For employers: Child Support Partners Line                      Phone: (651) 431-4344 or toll free (800) 657-3890</p>	Receiving and Sending	No	Web-based payment service (free to employers): Minnesota Child Support Online Website: <a href="http://www.childsupport.dhs.state.mn.us/Action/Welcome">http://www.childsupport.dhs.state.mn.us/Action/Welcome</a> Phone: (651) 431-4344 or toll free (800) 657-3890 DHS.MNCSEFT@state.mn.us
<p><b>Mississippi</b>                      Debra Johnson Cockrell, Division Director                      Phone: (601) 359-4315</p> <p>Jacqueline Brackett, Program Administrator                      Phone: (601) 359-4375                      Email: jbrackett@mdhs.state.ms.us</p> <p>Katie Maxey                      Phone: (601) 359-9880</p> <p>Sherry Sullivan, Business Analyst                      Phone: (601) 359-4616                      Email: ssullivan@mdhs.state.ms.us</p> <p>Beverly Williams, Lead Programmer Analyst                      Phone: (601) 359-4615                      Email: bwilliams@mdhs.state.ms.us</p> <p>Joycelyn Woodall, Programmer Analyst                      Phone: (601) 359-4629</p> <p>Central Receipting and Disbursement Unit (CRDU)                      750 N. State Street                      Jackson, MS 39202                      Fax: (601) 359-4565</p>	Receiving and Sending	No	

## State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p><b>Missouri</b>            Joe LaBella            Phone: (573) 751-3396            Fax: (573) 761-1628            Email: joseph.r.labella@dss.mo.gov</p> <p>Matt Luadzars, EFT Coordinator            Phone: (888) 761-3665, ext. 4010            Email: fspceft@smimail.net</p> <p>Terri Hinzpeter, Policy            Phone: (573) 522-3730            Email: terri.hinzpeter@dss.mo.gov</p> <p>Kay Martellaro, Debit Cards            Phone: (573) 522-1164            Email: kmartellaro@dss.mo.gov</p> <p>Michael Kivett, Supervisor I, FRS            Phone: (573) 522-1053            Email: michael.kivett@dss.mo.gov</p> <p>Systems &amp; Methods, Inc.            P.O. Box 109006            Jefferson City, MO 65110</p> <p>Phone: (888) 761-3665</p>	Receiving and Sending	No	Web-based payment service (free for employers and NCPs): Phone: (888) 761-3665 Email: fspceft@smimail.net Website: <a href="https://mo.smartchildsupport.com">https://mo.smartchildsupport.com</a>

## State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p><b>Montana</b>  Susan Ramsey, Fiscal Services Bureau Chief  Phone: (406) 444-0924  Email: sramsey@mt.gov</p> <p>Sandy Levengood, EFT/EDI Specialist  Phone: (406) 444-2775  Email: slevengood@mt.gov</p> <p>Sharon Doyle  Phone: (406) 444-3877  Email: sdoyle@mt.gov</p> <p>Cora Kelley  Phone: (406) 444-0432  Email: ckelley@mt.gov</p> <p>Patty Cartin  Phone: (406) 444-0557  Email: pcartin@mt.gov</p> <p>Child Support Enforcement Division  P.O. Box 202943  Helena, MT 59620-2943</p> <p>Phone: (406) 444-2775</p>	Receiving and Sending	No	<p>Web-based payment service for employers and noncustodial parents (fee per transaction of up to 25 payments):</p> <p>MT Child Support Payments  Phone: (406) 444-2775  Email: slevengood@mt.gov  Website: <a href="http://app.mt.gov/csp">http://app.mt.gov/csp</a>  Accept credit card payments (fee charged).</p>

## State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p><b>Nebraska</b>                      John Kwiatek, Finance Administrator                      Phone: (402) 471-7309                      Email: john.kwiatek@hhss.ne.gov</p> <p>Tom Hinds, Primary contact for Employers and Payroll Service Providers                      Phone: (402) 471-1173                      Email: thinds@treasurer.org</p> <p>LouAnn Larson-Gaston                      Phone: (402) 471-7371                      Email: louann.larsongaston@hhss.ne.gov</p> <p>Troy Reiners                      Phone: (402) 471-1349                      Email: treiners@treasurer.org</p> <p>Michelle Raphael                      Phone: (402) 471-4146                      Email: mraphael@treasurer.org</p> <p>Tom Hinds                      Phone: (402) 471-1173                      Email: thinds@treasurer.org</p> <p>Nebraska Child Support Payment Center                      P.O. Box 83306                      Lincoln, NE 68501-3306</p>	Receiving and Sending	Yes. Effective 8/1/08, employers in Nebraska with 50 or more employees and who are paying on at least one order are required to remit child support payments electronically.	Web-based payment service (free for employers): NE Child Support Payment Center Phone: (877) 631-9973 Website: www.nebraskachildsupport.com
<p><b>Nevada</b>                      Mike Worman, Management Analyst I (EFT Coordinator)                      Phone: (775) 684-0684                      Email: mworman@dwss.nv.gov</p> <p>Sandi Bailey, Management Analyst III                      Phone: (775) 684-0687                      Email: sbailey@dwss.nv.gov</p> <p>State of Nevada                      Division Welfare and Supportive Services                      State Collection and Distribution Unit (SCaDU)                      1470 E. College Parkway                      Carson City, NV 89706</p>	Receiving and Sending	No	

## State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p><b>New Hampshire</b>  Michael Lovely, Office of Finance  Phone: (603) 271-4219  Fax: (603) 271-2896  Email: mlovely@dhhs.state.nh.us</p> <p>Thomas Pryor, Division of Child Support Services  Phone: (603) 271-4701  Fax: (603) 271-4787  Email: tpryor@dhhs.state.nh.us</p> <p>Tracy Douglas  EFT Marketing Manager, State Disbursement Unit  Serving: Florida, Arizona, Illinois, Louisiana, New Hampshire and New Jersey  Phone: (888) 704-0683  Email: tracy.douglas@acs-inc.com</p> <p>Thomas Massa, EFT Coordinator  Phone: (603) 644-1183  Email: thomas.massa@acs-inc.com</p> <p>Michael Mynsberge  Phone: (603) 644-1183  Email: michael.mynsberge@acs-inc.com</p> <p>DHHS  129 Pleasant Street  Concord, NH 03301</p>	Receiving and Sending	No	<p>Web-based payment service (free to employers):  ExpertPay  Phone: (800) 403-0879  Email: customer.service@expertpay.com  Website: www.expertpay.com</p> <p>Free software offered to employers for e-payments.</p>

## State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p><b>New Jersey</b>            David Morris, Project Manager            Phone: (609) 570-4263            Email: david.morris@acs-inc.com</p> <p>Tracy Douglas            EFT Marketing Manager, State Disbursement Unit            Serving: Florida, Arizona, Illinois, Louisiana, New Hampshire and New Jersey            Phone: (888) 704-0683            Email: tracy.douglas@acs-inc.com</p> <p>Rachael A. McRae, EFT Coordinator            Phone: (609) 570-4256            Email: rachael.mcrae@acs-inc.com</p> <p>Nadia Smirnova, Senior Financial Analyst            Phone: (609) 570-4266            Email: nadia.smirnova@acs-inc.com</p>	Receiving and Sending	No	
<p><b>New Mexico</b>            Joseph Anaya, SDU Supervisor            Phone: (505) 476-3917            Email: joseph.anaya@state.nm.us</p> <p>Adam Medina, EFT Coordinator            Phone: (505) 476-3922            Email: adam.medina@state.nm.us</p> <p>NM State Disbursement Unit            P.O. Box 25110            Santa Fe, NM 87504-2348</p>	Receiving and Sending	No	<p>An employer may set up a recurring automatic withdrawal for child support payments on NM's web site:            Website: <a href="https://elink.hsd.state.nm.us/elink/Default.aspx">https://elink.hsd.state.nm.us/elink/Default.aspx</a></p> <p>Payments also accepted from Western Union.</p>

## State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p><b>New York</b>            Barbara Ruggirello, SDU Project Director            NYS Division of Child Support Enforcement            Phone: (518) 473-0574            Email: barbara.ruggirello@otda.state.ny.us</p> <p>Val Lamaestra, SDU Operations Manager            Phone: (518) 452-9814, ext. 3100            Email: val.lamaestra@acs-inc.com</p> <p>Bob Madan, SDU Deputy Project Manager            Phone: (518) 452-9814            Email: Bob.madan@acs-inc.com</p> <p>Cheryl Danker, Employer Outreach, EPP Marketing Manager            Phone: (518) 320-1053, ext. 3323            Email: Cheryl.danker@acs-inc.com</p> <p>NYS Child Support Processing Center            P.O. Box 15363            Albany, NY 12212-5363            Phone: (888) 208-4485 (Processing Center)            Fax: (518) 452-6340</p>	Receiving and Sending	No	Web-based payment service (free to employers): ExpertPay Phone: (800) 403-0879 Email: customer.service@expertpay.com Website: www.expertpay.com

## State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p><b>North Carolina</b>  David Steele, Manager, Centralized Collections  Phone: (919) 715-9597  Email: david.steele@smimail.net</p> <p>Don Baker, Project Director, Centralized Collections  Phone: (877) 361-5437, ext. 251  Email: don.baker@smimail.net</p> <p>Jennifer Creech, EFT/Debit Card Coordinator  Phone: (919) 255-3926  Email: jennifer.creech@ncmail.net</p> <p>Dee Robinson  Phone: (919) 255-3876  Email: dilthra.robinson@ncmail.net</p> <p>Bobbie Wilkinson, EFT/EDI Outreach Coordinator  Phone: (877) 280-3675, ext. 237  Email: nceftmanager@smimail.net</p> <p>Daisie Blue, Manager, Assistant Chief, System Support  Phone: (919) 255-3896  Email: daisie.blue@ncmail.net</p> <p>Carolyn Perry, IT Manager, ACTS Team 84  Phone: (919) 255-3703  Email: carolyn.perry@ncmail.net</p> <p>Karese Powell, Direct Deposit Specialist  Phone: (919) 255-3821  Email: karese.powell@ncmail.net</p> <p>North Carolina Child Support Enforcement  P.O. Box 19807  Raleigh, NC 27619  Fax: (919) 212-4169</p>	Receiving and Sending	No	<p>Web-based payment service for employers and noncustodial parents (NCP). NCPs pay \$5 to use credit or debit card. (Vendor is SMI.)  Website: <a href="http://www.ncosc.net/EPP/SunTrust.html">www.ncosc.net/EPP/SunTrust.html</a></p>



## State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p><b>North Dakota</b>  Amy Oler, FACES Help Desk  Phone: (701) 328-7512  Email: ajoler@nd.gov</p> <p>Rona Schmidt, FACES Support Specialist  Phone: (701) 328-7516  Email: reschmidt@nd.gov</p> <p>ND Child Support Office  P.O. Box 7190  Bismarck, ND 58507-7190  Fax: (701) 328-6575</p>	Receiving and Sending	No	<p>Web-based payment service (free to employers):  Employer EFT  Email: soeft@nd.gov  Website: <a href="http://www.state.nd.us/humanservices/services/childsupport/efthomepage.html">http://www.state.nd.us/humanservices/services/childsupport/efthomepage.html</a></p> <p>Phone: (800) 251-8685 #2  Phone: (701) 328-7515 (for out-of-state employers)  Website: <a href="http://www.childsupportnd.com">www.childsupportnd.com</a></p>
<p><b>Ohio</b>  Joyce Ellinwood, SDU Program Administrator  Phone: (614) 682-2049  Fax: (614) 895-2094  Email: ellinj@odjfs.state.oh.us</p> <p>Brian Leonard, Marketing Manager, EFT Coordinator  Phone: (614) 682-2061  Email: brian.leonard@acs-inc.com</p> <p>Dawna Dailey, Administrative Assistant  Phone: (614) 682-2058  Email: dailed@odjfs.state.oh.us</p> <p>Ohio CSPC  P.O. Box 182497  Columbus, OH 43218-2497  Phone: (888) 965-2676 (CSPC Customer Support)</p>	Receiving and Sending	No	<p>Web-based payment service (free to employers):  ExpertPay  Phone: (800) 403-0879 (outside Ohio)  Phone: (888) 965-2676 (within Ohio)  Email: <a href="mailto:customer.service@expertpay.com">customer.service@expertpay.com</a>  Website: <a href="http://www.expertpay.com">www.expertpay.com</a></p> <p>Free software offered to employers for e-payments.</p>

## State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p><b>Oklahoma</b>  Tina Parsons, General Manager for the SDU  Phone: (405) 600-0014  Email: tina.parsons@okdhs.org</p> <p>Grant Neel, Network Systems Administrator, SDU  Phone: (405) 600-0014  Email: grant.neel@okdhs.org</p> <p>Jim Hutchinson, Systems Administrator, OKDHS  Phone: (405) 522-0022  Email: jim.hutchinson@okdhs.org</p> <p>Elizabeth Wilson, Policy Attorney, OKDHS  Phone: (405) 522-2780  Email: elizabeth.wilson@okdhs.org</p> <p>Lawrence Kelly, Systems Unit, OKDHS  Phone: (405) 522-4842  Email: lawrence.kelly@okdhs.org</p> <p>OK Department of Human Services  Child Support Enforcement Division  P.O. Box 53552  Oklahoma City, OK 73152  Fax: (405) 600-0018 or (405) 522-2753  Employer Help Desk:  Phone: (866) 553-2368 (toll-free)</p>	Receiving and Sending	No	<p>Web-based payment service (free for employers and noncustodial parents):  Website: okdhs-paycs.com</p> <p>Vendor is Data Image Systems, an IKON Company.  Credit and debit card payments accepted from noncustodial parents at no cost.</p>

## State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p><b>Oregon</b>  Violet Hendricks  Phone: (503) 373-7455, ext. 22249  Email: violet.hendricks@doj.state.or.us</p> <p>Edward Spencer, System Analyst  Phone: (503) 373-7455, ext. 22258  Email: edward.j.spencer@doj.state.or.us</p> <p>Shelley Hadfield, EFT Specialist  Phone: (503) 986-2414  Email: shelley.a.hadfield@doj.state.or.us</p> <p>Quynh Nguyen, EFT Specialist  Phone: (503) 986-2475  Email: quynh.nguyen@doj.state.or.us</p> <p>Division of Child Support  Employer Services Central Unit  1495 Edgewater St, NW  Salem, OR 97304  Phone: (866) 907-2857</p>	Receiving and Sending	Employers in OR with five or more employees and who have received one or more orders; employers with fewer than five employees but have received orders against more than one employee; employers required to pay taxes electronically; or employers who have failed to withhold or pay correctly and timely, according to law, are required to remit their child support payments electronically.	<p>Web-based payment service (free to employers):  CSPay  Phone: (866) 907-2857  Website: www.dcs.state.or.us</p> <p>Employer Services Central Unit:  Phone: (866) 907-2857  EFTHelp@doj.state.or.us for the help desk</p> <p>State Child Support Office  Website: www.dcs.state.or.us/employers</p>
<p><b>Pennsylvania</b>  Lisa York, DACSES  Phone: (717) 705-5340  Fax: (717) 787-9706  Email: lisayork@pacses.com</p> <p>Tammy Barrick, DACSES Financial Unit Supervisor  Phone: (717) 705-5144  Fax: (717) 787-9706  Email: tammybarrick@pacses.com</p> <p>Teri Zeigler, SDU Deputy Project Manager  Phone: (717) 930-1159  Email: teri.zeigler@acs-inc.com</p> <p>PA Department of Public Welfare - DACSES  1303 N. Seventh Street  Harrisburg, PA 17102</p>	Receiving and Sending	Yes. Employers with at least 15 employees and at least two employees with income-withholding orders; or employers who have presented more than two checks returned for insufficient funds; there is a monetary sanction for failure to comply. Effective 9/6/06.	<p>Web-based payment service (free to employers):  ExpertPay  Phone: (800) 403-0879  Email: customer.service@expertpay.com  Website: www.expertpay.com</p> <p>Free software offered to employers for e-payments.</p> <p>For information on PA's new EFT requirement:  PA-SCDU Customer Service:  Phone: (877) 676-9580 or  Email: pa-childsupp-2.fc-sls@acs-inc.com</p>

## State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p><b>Puerto Rico</b>  Lizette Serrano-Pabon, Assistant Deputy Administrator  Case Management Area  Phone: (787) 767-1500, ext. 2772  Fax: (787) 767-1852  Email: lserrano@asume.gobierno.pr</p> <p>Administración para el Sustento de Menores (ASUME)  Area de Manejo de Casos  P.O. Box 70376  San Juan, PR 00936-8376</p> <p>Banco Popular, ACH-EDI Processing (638)  P.O. Box 362708  San Juan, PR 00936-2708</p>	Receiving and Sending	No	Web-based payment service for noncustodial parents: Website: <a href="http://www.gobierno.pr/ASUME/Inicio/">http://www.gobierno.pr/ASUME/Inicio/</a>
<p><b>Rhode Island</b>  Kathleen McCusker, Acting Chief Human Services and Systems Specialist  Phone: (401) 458-4427  Email: kmckusker@cse.state.ri.us</p> <p>Sharon Papa Rowe, Senior Human Services Policy &amp; Systems Specialist  Phone: (401) 458-4422  Email: spaparowe@cse.state.ri.us</p> <p>RI Department of Human Services  Office of Child Support Services  77 Dorrance Street  Providence, RI 02903</p> <p>Rhode Island Child Support Information  Phone: 401-458-4400</p>	Receiving and Sending	No	
<p><b>South Carolina</b>  Jim Dingeldine, Information Resource Consultant  Phone: (803) 454-7118  Fax: (803) 454-7197  Email: jdingeldine@cfssc.org</p> <p>SC CFS Project  1628 Browning Business Center, Suite 100  Columbia, SC 29210</p>	Not Receiving, Not Sending	No	

## State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p><b>South Carolina (Spartanburg County)</b>                      Betty Donald                      Phone: (864) 596-3947                      Fax: (864) 596-3898                      Email: bdonald@spartanburgcounty.org</p> <p>Spartanburg Clerk of Court's Office                      180 Magnolia Street                      Spartanburg, SC 29306                      or                      P.O. Box 3483                      Spartanburg, SC 29304-3483</p>	Receiving, not Sending [translation services by Palmetto Bank]	No	
<p><b>South Dakota</b>                      Michelle Wilson, Accounting Assistant                      Phone: (605) 773-6837                      Email: MichelleR.Wilson@state.sd.us</p> <p>Bonnie Wiehoff, Accountant                      Phone: (605) 773-5181                      Email: Bonnie.Wiehoff@state.sd.us</p> <p>Rocco Konop                      Phone: (605) 773-7236                      Email: rocco.konop@state.sd.us</p> <p>Division of Child Support (DCS)                      700 Governors Drive                      Pierre, SD 57501                      Fax: (605) 773-7295</p>	Receiving and Sending	No	
<p><b>Tennessee</b>                      Richard Paige, Outgoing Interstate                      Phone: (615) 313-5348                      Fax: (615) 532-2713                      Email: richard.paige@state.tn.us</p> <p>Beverly Houseal, Incoming from Employers and States                      Phone: (615) 889-8711, ext. 106                      Fax: (615) 889-8792                      Email: TNChildSupportEFT@informatixinc.com</p> <p>Department of Human Resources                      400 Deaderick Street, 6th floor                      Nashville, TN 37248</p>	Receiving and Sending	No	<p>Web-based payment service System (free to employers and noncustodial parents):                      Tennessee Online Child support Payment                      Phone: (800) 838-6911</p> <p>Website:  <a href="http://www.tennessee.gov/humanserv/cs/cs_main.htm">http://www.tennessee.gov/humanserv/cs/cs_main.htm</a>                      Credit card payments accepted with \$3.75 convenience.</p>

## State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p><b>Texas</b>                      William Irby, Manager, Payment Operations Contracts,                      Office of the Attorney General (A.G.)                      Phone: (512) 460-6915                      Email: william.irby@cs.oag.state.tx.us</p> <p>Connie Klatt, EFT Operations Coordinator, Office of the A.G.                      Phone: (512) 460-6479                      Email: connie.klatt@cs.oag.state.tx.us</p> <p>Sue Hall, EFT Operations Coordinator, Office of the A.G.                      Phone: (512) 460-6299                      Email: sue.hall@cs.oag.state.tx.us</p> <p>Lynn M.B. McMahon, SDU Operations Manager                      Phone: (210) 334-6671                      Email: lynn.mb.mcmahon@acs-inc.com</p> <p>Steve Oberle, SDU EFT Coordinator                      Phone: (210) 334-6504                      Email: steven.oberle@acs-inc.com</p> <p>Melissa Angelica, EFT Outreach                      Phone: (877) 474-4463, ext. 6537                      Email: melissa.angelica@acs-inc.com</p> <p>Maria S. Garza, EFT Team Lead                      Phone: (210) 334-6552                      Email: maria.garza@acs-inc.com</p> <p>TX State Disbursement Unit, EFT Employers                      Attorney General of Texas Child Support - MC 036                      P.O. Box 12017                      Austin, TX 78711-2017                      Phone: (800) 850-6442, opt. 2 or (800) 252-8014, opt. 2                      Fax: (210) 924-4104 (TxCSDU)                      Email: txcsdu-efc.acs@acs-inc.com (general)</p>	Receiving and Sending	No	<p>Web-based payment service (free to employers):                      ExpertPay                      Phone: (800) 403-0879                      Email: customer.service@expertpay.com                      Website: www.expertpay.com</p> <p>Free software offered to employers for e-payments.</p>

## State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p><b>Utah</b>                      Ginny Geary, EFT Coordinator                      Phone: (801) 536-8333                      Fax: (801) 536-8510                      Email: orsempagency@utah.gov</p> <p>Georgia Wood                      Email: gwood@utah.gov</p> <p>Diane McCarty                      Email: dmccarty@utah.gov</p> <p>Arlene Call                      Email: acall@utah.gov</p> <p>Recovery Services                      P.O. Box 45011                      St. Lake City, UT 84145-0011</p>	Receiving and Sending	No	
<p><b>Vermont</b>                      Carol Martin, Financial Administrator II/Supervisor State Disbursement Unit                      Phone: (802) 241-1295                      Email: carol.martin@ahs.state.vt.us</p> <p>State Disbursement Unit                      103 South Main Street                      Waterbury, VT 05671-1901</p>	Receiving and Sending	No	
<p><b>Virgin Islands</b>                      Sonia J. Thompson, Computer Manager                      Email: sthompson@pcsd.gov.vi or sjthompsonvi@hotmail.com</p> <p>Regina Rivera-Dechabert                      Email: ginad_13@hotmail.com</p> <p>Nisky Center                      2nd floor, Suite 500                      St. Thomas, Virgin Islands 00802</p>	Receiving and Sending	No	

## State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p><b>Virginia</b>                      Cheryl Parker, EFT/EDI Manager                      Phone: (804) 726-7277                      Email: cheryl.parker@dss.virginia.gov</p> <p>Octavia Abney, EFT Supervisor of Outgoing Payments                      Phone: (804) 726-7201                      Email: octavia.abney@dss.virginia.gov</p> <p>VA Child Support Enforcement                      7 North 8th Street                      Richmond, VA 23219-1849                      Fax: (804) 726-7955</p>	Receiving and Sending	Effective 7/1/07: Employers with at least 100 employees and payroll processing firms with at least 50 clients shall remit payments by electronic funds transfer.	<p>Web-based payment service (free to employers) Virginia \$4Kids                      Phone: (804) 726-7277 (Vendor is First Data.)                      Email: Cheryl.parker@dss.virginia.gov                      Website: <a href="https://newhirereporting.com/va-newhire">https://newhirereporting.com/va-newhire</a> (for information)</p> <p>Credit card payments accepted through Western Union (Code City: VADSS).                      Telephone payments accepted.</p>
<p><b>Washington</b>                      Wendy Cole-Deardorff, EFT/Accounting Services Manager                      Phone: (360) 664-5160                      Fax: (360) 664-5109                      Email: wcoledea@dshs.wa.gov</p> <p>Steve Tivel, Support Enforcement Officer 4                      Phone: (206) 341-7355                      Email: stivel@dshs.wa.gov</p> <p>DSHS/Division of Child Support                      712 Pear Street                      Olympia, WA 98504                      or                      P.O. Box 9162                      Olympia, WA 98507-9162</p>	Receiving and Sending	No	<p>Web-based payment service (free to employers and direct payers):                      Child Support Internet Payment Service (CSIPS)                      Phone: (800) 468-7422                      Website: <a href="http://www.childsupportpayment.dshs.wa.gov">www.childsupportpayment.dshs.wa.gov</a></p>



## State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p><b>West Virginia</b>                      WV BCSE Employer Relations Unit                      Phone: (800) 835-4683 (toll-free)                      Phone: (304) 558-1134</p> <p>Carol Lemon, Supervisor                      Phone: (304) 341-2119 ext 3001                      Email: carol.j.lemon@wv.gov</p> <p>Connie White, Manager                      Phone: (304) 558-1409                      Email: connie.l.white@wv.gov</p> <p>Hal Pendell, Chief Financial Officer                      Phone: (304) 558-8907                      Email: hal.m.pendell@wv.gov</p> <p>Susan Linville, Administrative Service Manager II                      Phone: (304) 558-8293                      Email: susan.a.linville@wv.gov</p> <p>Jim Williams, Technical Support                      Phone: (304) 558-1866                      Email: jim.e.williams@wv.gov</p> <p>West Virginia Bureau for Child Support Enforcement                      350 Capitol Street                      Charleston, WV 25301-3703</p> <p>Fax: (304) 558-1487</p>	Receiving and Sending	No	<p>Web-based payment service:                      WV Support Payment Center (vendor is PayConnexion)                      Phone: (800) 446-5382                      Website: <a href="https://www.wvdhhr.org/bcseapp">https://www.wvdhhr.org/bcseapp</a></p> <p>They accept Visa, MasterCard and electronic checks. The system is designed for noncustodial parents as the payers. Direct payers may make a one-time payment or set up recurring payments. \$3.00 service fee per transaction. Employers may use it too, but each transaction has to be made separately, and the \$3.00 service fee applies to each transaction. Employers who wish to send funds electronically are encouraged to send ACH credit electronic payments.</p>
<p><b>Wisconsin</b>                      Dave Fehlauer, Transaction Processing Manager, EFT                      Phone: (414) 615-2422                      Fax: (414) 615-2522                      Email: dave.fehlauer@acs-inc.com</p> <p>John Verberkmoes, WI Bureau of Child Support                      Phone: (608) 266-2527                      Fax: (608) 261-4413                      Email: john.verberkmoes@wisconsin.gov</p> <p>Wisconsin Support Collections Trust Fund                      P.O. Box 07914                      Milwaukee, WI 53207-0914</p>	Receiving and Sending	No	<p>Web-based payment service (fee to employers is \$1.25 per item):                      ExpertPay                      Phone: (800) 403-0879                      Email: <a href="mailto:customer.service@expertpay.com">customer.service@expertpay.com</a>                      Website: <a href="http://www.expertpay.com">www.expertpay.com</a></p> <p>Free child support file software for employers                      Contact Dave Fehlauer                      Phone: (414) 615-2422                      Email: <a href="mailto:dave.fehlauer@acs-inc.com">dave.fehlauer@acs-inc.com</a></p>

## State EFT/EDI Contacts

State Contact	Readiness Status	Requires Electronic Payments?	Web-based Payments?
<p><b>Wyoming</b>  Valerie Spencer, Supervisor  Phone: (807) 777-6942  Email: vspenc@state.wy.us</p> <p>Lynn Kraft, New Employers and Corrections  Phone: (307) 777-6979  Email: lkraft@state.wy.us</p> <p>Kandi Wilson, New Employers and Corrections  Phone: (307) 777-3398  Email: kwilso2@state.wy.us</p> <p>Wyoming State Disbursement Unit  2617 E. Lincolnway, Suite C  Cheyenne, WY 82003  or  P.O. Box 1027  Cheyenne, WY 82003-1027  Fax: (307) 777-5301</p>	Receiving and Sending	No	