

State of Minnesota Department of Employee Relations  
 Health Care Quality Survey Results, 1999

**Adults' Care**

	How people rated their clinic	How people rated their doctor or nurse	How well doctors communicate	Getting referrals and care	Getting care without long waits	Courtesy, respect, and helpfulness of office staff
Access Quality Provider Group	■ ■ ■	■ ■ ■	■	■ ■ ■	■ ■ ■	■ ■ ■
Allina	■ ■ ■	■ ■ ■	■ ■ ■	■ ■ ■	■ ■ ■	■ ■ ■
Aspen Medical Group	■	■	■	■ ■ ■	■ ■ ■	■
Children's Physician Health Network	<i>This provider group provides only children's care</i>					
Fairview Physician Associates	■ ■ ■	■ ■ ■	■ ■ ■ ■	■ ■ ■	■	■ ■ ■
Family Health Services Minnesota, P.A.	■ ■ ■	■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■	■ ■ ■
HealthEast	■ ■ ■ ■	■ ■ ■	■ ■ ■ ■	■ ■ ■	■ ■ ■ ■	■ ■ ■
HealthPartners Affiliated	■ ■ ■	■ ■ ■ ■	■ ■ ■	■ ■ ■	■ ■ ■ ■	■ ■ ■
HealthPartners Medical Group	■ ■ ■	■ ■ ■	■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■
Minnesota HealthCare Network	■ ■ ■	■	■ ■ ■	■ ■ ■	■ ■ ■	■ ■ ■
North Memorial Provider Group	■ ■ ■	■ ■ ■	■ ■ ■	■ ■ ■	■ ■ ■ ■	■ ■ ■ ■
Park Nicollet Health Services	■ ■ ■	■ ■ ■	■	■ ■ ■	■	■ ■ ■
St. Croix Valley Healthcare	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■	■ ■ ■	■ ■ ■ ■	■ ■ ■ ■
University of Minnesota Physicians	■	■ ■ ■	■ ■ ■	■	■	■

**Children's Care**

	How parents rated their children's clinic	How parents rated their children's doctor or nurse	How well doctors communicate	Getting referrals and care	Getting care without long waits	Courtesy, respect, and helpfulness of office staff
Access Quality Provider Group	■	■	■	■ ■ ■	■ ■ ■	
Allina	■	■ ■ ■	■	■ ■ ■	■	
Aspen Medical Group	■ ■ ■	■ ■ ■	■ ■ ■	■ ■ ■	■ ■ ■ ■	
Children's Physician Health Network	■ ■ ■ ■	■ ■ ■	■ ■ ■ ■	■ ■ ■	■ ■ ■ ■	
Fairview Physician Associates	■ ■ ■	■ ■ ■	■	■	■	
Family Health Services Minnesota, P.A.	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■	
HealthEast	■ ■ ■	■ ■ ■ ■	■ ■ ■ ■	■ ■ ■	■ ■ ■	
HealthPartners Affiliated	■	■	■ ■ ■	■ ■ ■ ■	■ ■ ■	

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