



U.S. Department of Labor Employment and Training Administration

Basic Information for Employers

Employers seeking skilled workers, or interested in upgrading their workers' skills, can tap into many valuable programs and services of the Employment and Training Administration and its State and local partners in America's Workforce Network. These services are intended to improve our nation's economy and the functioning of America's labor markets by helping businesses and workers compete more successfully.

A wide variety of services and information for employers are available through One-Stop Centers in communities throughout the United States, over the Internet, and through a toll-free telephone information line. These services include job and applicant postings through America's Job Bank; access to on-the-job, apprenticeship, and other adult and youth training programs; tax credits and other incentives to hire job seekers from various target groups; certification programs to enable firms to hire foreign workers; assistance for laid-off employees; and extensive local and national labor market data.

There is a strong role for businesses in local areas. Business-led Workforce Investment Boards, acting as boards of directors, focus on strategic planning, policy development, and oversight of the local workforce investment system and its One-Stop Centers. Business and labor have an immediate and direct stake in the quality of the workforce investment system. The active involvement of business is critical to the provision of essential data on what skills are in demand, what jobs are available, what career fields are expanding, and the identification of programs that best meet local employer needs.

In order to more effectively and efficiently serve employers, America's Workforce Network links many employment, training, and related services and information provided by a variety of public and private organizations. Information on how and where to find these services can be obtained by calling the America's Workforce Network Toll-Free Help Line at 1-877-US2-JOBS (1-877-872-5627) or through the web-based America's Service Locator at www.servicelocator.org. Job postings, applicant resumes, training information, and labor market data can be accessed at www.ajb.org.

You can access America's Workforce Network at <http://www.doleta.gov>, or by calling the Toll-Free Help Line at 1-877-US2-JOBS. (For TTY, call 1-877-TTY-JOBS.)



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December 2000

Fact Sheets

The following is a list of Department of Labor-supported activities and services that are part of America's Workforce Network which may be of particular interest to workers, employers, and workforce development professionals. A fact sheet with specific information is available for each of the following areas:

- Accessing Services via Phone or Internet
- Adult Employment and Training Services
- America's Labor Market Information System
- America's Career Kit (Online Resources)
- America's Workforce Network
- Applying for ETA Grants
- Assistance for Trade-Impacted Workers
- Basic Information for Employers
- Basic Information for Workers and Job-Seekers
- Disability Employment and Training Services
- Dislocated Worker Program (Services for Laid-Off Workers)
- Foreign Labor Certification
- High-Tech Skills Training
- Job Corps
- Migrant and Seasonal Farmworkers Employment and Training Services
- Native American Employment and Training Services
- Older Workers Employment and Training Services
- One-Stop Employment and Training Services
- One-Stop Partners
- Registered Apprenticeship
- School-to-Work
- Tax Credit Programs
- Unemployment Insurance
- Welfare-to-Work
- Youth Opportunity (YO) Grants
- Youth Opportunity (YO) Movement

Available online at: <http://www.usworkforce.org/factsheets> or by calling (202) 693-3900. This Web address also provides links to other Federal partners under the Workforce Investment Act and other initiatives that provide additional services to enhance individual and community well-being.