

**INTEGRITY AGREEMENT
BETWEEN THE
OFFICE OF INSPECTOR GENERAL
OF THE
DEPARTMENT OF HEALTH AND HUMAN SERVICES
AND
JACK J. MICHEL, M.D.**

I. PREAMBLE

Jack J. Michel, M.D. hereby enters into this Integrity Agreement (Agreement) with the Office of Inspector General (OIG) of the United States Department of Health and Human Services (HHS) to promote compliance with the statutes, regulations, program requirements, and written directives of Medicare, Medicaid, and all other Federal health care programs (as defined in 42 U.S.C. § 1320a-7b(f)) (Federal health care program requirements). This commitment to promote compliance applies to Jack J. Michel, M.D., individually, Oracle Health Systems, and any other entity that Jack J. Michel, M.D. owns or in which he has a control interest, as defined in 42 U.S.C. § 1320a-3(a)(3)(individually and collectively, “Dr. Michel”), and any of Dr. Michel’s Covered Persons as defined in Section II.C.

This Agreement shall not apply to any discount health services plan Jack J. Michel, M.D. owns or in which he has a control interest if the plan does not receive reimbursement from Federal health care programs. In the event that such a plan does receive reimbursement from Federal health care programs, the plan shall be included within the defined term “Dr. Michel” set forth above, and shall be covered by the terms of this Agreement.

Based upon the certification by Jack J. Michel, M.D., set forth in the separate Settlement Agreement with OIG, this Agreement shall not apply to any interest that Jack J. Michel, M.D. owns in the following entities: (a) ALF Holdings, Inc.; (b) Morphil Corp.; (c) Courtyard Manor Retirement Living, Inc.; (d) Jene’s Retirement Living, Inc.; (e) Rainbow Retirement Living, Inc.; (f) The Pointe Retirement Living, Inc.; (g) La Covadonga Retirement Living, Inc.; and (h) Fairhavens Holding Company, LLC, and none of the entities identified in (a) through (h) above shall be included within the defined term “Dr. Michel,” provided the certification remains accurate. However, to the extent that Jack J. Michel, M.D. acquires an ownership or control

**Integrity Agreement:
Jack J. Michel, M.D.**

interest, as defined in 42 U.S.C. § 1320a-3(a)(3), in an “assisted living facility,” as defined in Fla. Stat. § 400.402 or otherwise licensed as an assisted living facility under the laws of any state (ALF), or in a “skilled nursing facility,” as defined in 42 U.S.C. § 1395i-3(a) (SNF), after the Effective Date of this Agreement, such ALF or SNF shall be included within the defined term “Dr. Michel,” and shall be covered by the terms of this Agreement.

Contemporaneously with this Agreement, Jack J. Michel, M.D. and Larkin Community Hospital (Larkin), among other entities, are entering into a Settlement Agreement with OIG, and this Agreement is incorporated by reference into the Settlement Agreement. Larkin is entering into a separate Corporate Integrity Agreement with the OIG in connection with the Settlement Agreement. Notwithstanding the fact that Larkin falls within the scope of “Dr. Michel” set forth above, this Agreement does not apply to Larkin. This Agreement covers Dr. Michel’s activities other than his ownership and control of Larkin, including but not limited to Project Access, which provides services to Medicare and Medicaid patients. Dr. Michel’s obligations set forth in this Agreement are in addition to and independent from Larkin’s obligations under the Larkin Corporate Integrity Agreement.

II. TERM OF THE AGREEMENT

A. The date on which the final signatory of this Agreement executes this Agreement shall be known as the Effective Date. The period of compliance obligations assumed by Dr. Michel under this Agreement shall be five years from the Effective Date of this Agreement. Each one-year period beginning with the one-year period following the Effective Date, shall be referred to as a “Reporting Period.”

B. Sections VII, VIII, IX, X, and XI shall expire no later than 120 days from OIG’s receipt of: (1) Dr. Michel’s final Annual Report; or (2) any additional materials submitted by Dr. Michel pursuant to OIG’s request, whichever is later.

C. The scope of this Agreement shall be governed by the following definitions:

1. “Arrangements” shall mean every arrangement or transaction that:
 - a. involves, directly or indirectly, the offer, payment, solicitation, or receipt of anything of value; and is between Dr. Michel and any actual or potential source of health care business or referrals to Dr. Michel or any actual or potential recipient of health care business or referrals from Dr.

**Integrity Agreement:
Jack J. Michel, M.D.**

Michel. The term “source” shall mean any physician, contractor, vendor, or agent and the term “health care business or referrals” shall be read to include referring, recommending, arranging for, ordering, leasing, or purchasing of any good, facility, item, or service for which payment may be made in whole or in part by a Federal health care program; or

b. is between Dr. Michel and a physician (or a physician’s immediate family member (as defined at 42 C.F.R. § 411.351)) who makes a referral (as defined at 42 U.S.C. § 1395nn(h)(5)) to Dr. Michel for designated health services (as defined at 42 U.S.C. § 1395nn(h)(6)).

2. “Covered Persons” includes:

a. all owners, officers, directors, associates, and employees of Dr. Michel; and

b. all contractors, agents, and other persons who provide patient care items or services or who perform billing or coding functions on behalf of Dr. Michel.

3. “Relevant Covered Persons” includes Covered Persons involved directly or in a supervisory role in the delivery of patient care items or in the preparation or submission of claims for reimbursement from any Federal health care program.

4. “Pre-Existing Contractors” shall refer to Covered Persons who are independent contractors that provide direct patient care services or that perform billing or coding functions on behalf of Dr. Michel with whom Dr. Michel has an existing contract on the effective date of this Agreement that has not been renewed or modified after the effective date of this Agreement. Once Dr. Michel renegotiates, modifies, or renews a contract with a Pre-Existing Contractor, such Contractor ceases to be a Pre-Existing Contractor as that term is used for purposes of this CIA.

III. INTEGRITY OBLIGATIONS

Dr. Michel shall establish and maintain a Compliance Program that includes the following elements:

**Integrity Agreement:
Jack J. Michel, M.D.**

A. Compliance Contact

Within 30 days after the Effective Date, Dr. Michel shall designate a person to be responsible for compliance activities (Compliance Contact). Dr. Michel shall maintain a Compliance Contact for the term of this IA. The Compliance Contact shall be responsible for: (1) developing and implementing policies, procedures, and practices designed to ensure compliance with the requirements set forth in this Agreement and with Federal health care program requirements; (2) monitoring Dr. Michel's day-to-day compliance activities; and (3) meeting all reporting obligations created under this Agreement.

Dr. Michel shall report to OIG, in writing, any changes in the identity or job responsibilities of the Compliance Contact, or any actions or changes that would affect the Compliance Contact's ability to perform the duties necessary to meet the obligations in this Agreement, within 15 days after such change. The name, address, phone number, and a description of any other job responsibilities performed by the Compliance Contact shall be included in the Implementation Report.

B. Posting of Notice

Within the 120 days after the Effective Date, Dr. Michel shall post in a prominent place accessible to all patients and Covered Persons a notice detailing his commitment to comply with all Federal health care program requirements in the conduct of his business.

This notice shall include the following information: (i) a means (e.g., telephone number or address) by which billing concerns and other issues may be reported anonymously; (ii) Dr. Michel's commitment to maintain the confidentiality of the report; and (iii) notification that reporting concerns and issues will not result in retribution or retaliation by Dr. Michel.

This notice shall also include the HHS OIG Fraud Hotline telephone number (1-800-HHS-TIPS) as a confidential means by which suspected fraud or abuse in the Federal health care programs may be reported.

A copy of this notice shall be included in the Implementation Report.

C. Written Policies and Procedures

Within 120 days after the Effective Date, Dr. Michel shall develop, implement, and distribute written Policies and Procedures to all Covered Persons. In addition, Dr. Michel shall make the promotion of, and adherence to, the written Policies and Procedures an element in evaluating the performance of all employees. The written Policies and Procedures shall, at a minimum, set forth:

1. Dr. Michel's commitment to full compliance with all Federal health care program requirements, including his commitment to prepare and submit accurate claims consistent with such requirements;
2. the expectation that all of Dr. Michel's Covered Persons shall be expected to comply with all Federal health care program requirements and with Dr. Michel's own written Policies and Procedures as implemented pursuant to this Section III.C (including the requirements of this Agreement);
3. the responsibility and requirement that all Covered Persons report suspected violations of any Federal health care program requirements or of Dr. Michel's own Policies and Procedures to the Compliance Contact and Dr. Michel's commitment to maintain confidentiality and anonymity, as appropriate, and not to retaliate with respect to such disclosures;
4. the possible consequences to both Dr. Michel and Covered Persons of failure to comply with Federal health care program requirements or with Dr. Michel's written Policies and Procedures and the failure to report such noncompliance;
5. Dr. Michel's commitment to remain current with all Federal health care program requirements by obtaining and reviewing program memoranda, newsletters, and any other correspondence from the carrier related to Federal health care program requirements;
6. the proper procedures for the accurate preparation and submission of claims in accordance with Federal health care program requirements;
7. the proper documentation of services and billing information;

8. the requirements to only furnish and bill to Federal health care programs items and services that are medically necessary;
9. 42 U.S.C. § 1320a-7b(b) (Anti-Kickback Statute) and 42 U.S.C. § 1395nn (Stark Law), and the regulations and other guidance documents related to these statutes, and business or financial arrangements or contracts that generate unlawful Federal health care program business in violation of the Anti-Kickback Statute or the Stark Law; and
10. the requirements set forth in Section III.E (Compliance with the Anti-Kickback Statute and Stark Law), including but not limited to the Arrangements Database, the internal review and approval process, and the tracking of remuneration to and from sources of health care business or referrals.

Within 120 days after the Effective Date, each Covered Person shall certify in writing that he or she has received, read, understood, and shall abide by Dr. Michel's written Policies and Procedures. New Covered Persons shall receive and review the written Policies and Procedures and shall complete the required certification within 30 days after becoming a Covered Person or within 120 days after the Effective Date, whichever is later.

At least annually (and more frequently if appropriate), Dr. Michel shall assess and update, as necessary, the Policies and Procedures. Within 30 days after the effective date of any revisions, the relevant portions of any such revised Policies and Procedures shall be distributed to all Covered Persons. Appropriate and knowledgeable staff shall be available to explain the Policies and Procedures.

Copies of the written Policies and Procedures shall be included in the Implementation Report. Copies of any written Policies and Procedures that are subsequently revised shall be included in the next Annual Report along with a summary of any change or amendment to each Policy and Procedure required by this Section and the reason for each change.

D. Training and Certification

1. General Training. Within 120 days after the Effective Date, Dr. Michel shall provide at least two hours of General Training to each Covered Person.

This training, at a minimum, shall cover the following topics:

- a. the requirements of Dr. Michel's Agreement;
- b. an overview of Dr. Michel's compliance program; and
- c. the written Policies and Procedures developed pursuant to Section III.C, above.

New Covered Persons shall receive the General Training described above within 30 days after becoming a Covered Person or within 120 days after the Effective Date, whichever is later. After receiving the initial General Training, described above, each Covered Person shall receive at least one hour of General Training in each subsequent Reporting Period.

2. Arrangements Training. Within 120 days after the Effective Date, each Covered Person involved with the development, approval, management, or review of Dr. Michel's Arrangements, as such term is defined in Section II.C of the CIA (Arrangements Covered Persons) shall receive at least three hours of Arrangements Training, in addition to the General Training required above. The Arrangements Training shall include a discussion of:

- a. Arrangements that potentially implicate the Anti-Kickback Statute or the Stark Law, as well as the regulations and other guidance documents related to these statutes;
- b. Dr. Michel's policies, procedures, and other requirements relating to Arrangements, including but not limited to the Arrangements Database, the internal review and approval process, and the tracking of remuneration to and from sources of health care business or referrals required by Section III.E of the CIA;
- c. the personal obligation of each individual involved in the development, approval, management, or review of Dr. Michel's Arrangements to know the applicable legal requirements and Dr. Michel's policies and procedures;
- d. the legal sanctions under the Anti-Kickback Statute and the Stark Law;

and

- e. examples of violations of the Anti-Kickback Statute and the Stark Law.

New Arrangements Covered Persons shall receive this training within 30 days after the beginning of their employment or becoming Arrangements Covered Persons, or within 120 days after the Effective Date, whichever is later. An employee of Dr. Michel who has completed the Arrangements Training shall review a new Arrangements Covered Person's work until such time as the new Arrangements Covered Person completes his or her Arrangements Training.

After receiving the initial Arrangements Training described in this Section, each Arrangements Covered Person shall receive at least two hours of Arrangements Training annually.

3. Specific Training. Within 120 days after the Effective Date, each Relevant Covered Person shall receive at least five hours of Specific Training in addition to the General Training required above. The Specific Training shall be provided by an individual or entity other than Dr. Michel or another Covered Person, and may be received from a variety of sources (e.g., CME classes, hospitals, associations, Medicare contractors).

This specific training shall include a discussion of:

- a. the accurate coding and submission of claims for services rendered and/or items provided to Federal health care program beneficiaries;
- b. policies, procedures, and other requirements applicable to the documentation of medical records;
- c. the personal obligation of each individual involved in the coding and claims submission process to ensure that such claims are accurate;
- d. applicable reimbursement statutes, regulations, and program requirements and directives;
- e. the legal sanctions for the submission of improper claims or violations of the Federal health care program requirements;

- f. examples of proper and improper claim submission practices; and
- g. the requirements to only furnish and bill to Federal health care programs items and services that are medically necessary.

Relevant Covered Persons shall receive this training within 30 days after the beginning of their employment or becoming a Relevant Covered Person, or within 120 days after the Effective Date, whichever is later. An employee of Dr. Michel who has completed the Specific Training shall review a new Relevant Covered Person's work, to the extent that the work relates to the delivery of patient care items or services and/or the preparation or submission of claims for reimbursement from any Federal health care program, until such time as the new Relevant Covered Person completes his or her Specific Training.

After receiving the initial Specific Training, each Relevant Covered Person shall receive at least three hours of Specific Training in each subsequent Reporting Period. The Compliance Contact shall annually review the training, and where appropriate, update the training to reflect changes in Federal health care program requirements, any issues discovered during Claims Reviews and any other relevant information.

4. Certification. Each individual that is required to receive training shall certify in writing, or in electronic form if the training is computerized, that he or she has received the required training. The certification shall specify the type of training received and the date received. The Compliance Contact shall retain the certifications along with all training materials. The training materials shall be provided in the Implementation Report, and to the extent the training is revised, shall also be included in the Annual Reports. The certifications shall be made available to OIG, upon request.

5. Qualifications of Trainer(s). Persons providing the training shall be knowledgeable about the subject area.

6. Update of Training. Dr. Michel shall annually review the training, and, where appropriate, update the training to reflect changes in Federal health care program requirements, any issues discovered during the Claims Review, and any other relevant information.

7. Computer Based Training. Dr. Michel may provide the training required under this Agreement through appropriate computer-based training approaches. If Dr. Michel chooses to provide computer-based training, he shall make available appropriately qualified and knowledgeable staff or trainers to answer questions or provide additional information to the individuals receiving such training.

8. Exception for Pre-Existing Contractors. Dr. Michel shall have full responsibility for the certification and training compliance obligations with respect to contractors as contemplated by Sections III.C and III.D. Notwithstanding any other provision of this CIA, the following are Dr. Michel's only obligations hereunder with respect to Sections III.C and III.D for Pre-Existing Contractors: Dr. Michel shall make the Code of Conduct available to all Pre-Existing Contractors and shall make the general training, the arrangements training, and the specific training, where appropriate, available to all Pre-Existing Contractors, and shall use its best efforts to encourage their attendance and participation. The Compliance Contact shall keep a record of all Pre-Existing Contractors who attend such training and shall include such record in each Annual Report to OIG.

E. Compliance with the Anti-Kickback Statute and Stark Law

1. Arrangements Procedures. Within 120 days after the Effective Date, Dr. Michel shall create procedures reasonably designed to ensure that each existing and new or renewed Arrangement does not violate the Anti-Kickback Statute and/or the Stark Law or the regulations, directives, and guidance related to these statutes (Arrangements Procedures). These procedures shall include the following:

- a. creating and maintaining a database of all existing and new or renewed Arrangements that shall contain the information specified in Appendix A (Arrangements Database);
- b. tracking remuneration to and from all parties to Arrangements;
- c. tracking service and activity logs to ensure that parties to the Arrangement are performing the services required under the applicable Arrangement(s) (if applicable);

d. monitoring the use of leased space, medical supplies, medical devices, equipment, or other patient care items to ensure that such use is consistent with the terms of the applicable Arrangement(s) (if applicable);

e. establishing and implementing a written review and approval process for all Arrangements, including but not limited to a legal review by counsel with expertise in the Anti-Kickback Statute and Stark Law and appropriate documentation of all internal controls, the purpose of which is to ensure that all new and existing or renewed Arrangements do not violate the Anti-Kickback Statute and Stark Law;

f. requiring the Compliance Contact to review the Arrangements Database, internal review and approval process, and other Arrangements Procedures on at least a quarterly basis and to provide a report on the results of such review to Dr. Michel; and

g. implementing effective responses when suspected violations of the Anti-Kickback Statute and Stark Law are discovered, including disclosing Reportable Events and quantifying and repaying Overpayments pursuant to Section III.I (Reporting) when appropriate.

2. New or Renewed Arrangements. Prior to entering into new Arrangements or renewing existing Arrangements, in addition to complying with the Arrangements Procedures set forth above, Dr. Michel shall comply with the following requirements (Arrangements Requirements):

a. Ensure that each Arrangement is set forth in writing and signed by Dr. Michel and the other parties to the Arrangement;

b. Include in the written agreement a requirement that all individuals who meet the definition of Covered Persons shall comply with Dr. Michel's Compliance Program, including the training related to the Anti-Kickback Statute and the Stark Law. Additionally, Dr. Michel shall provide each party to the Arrangement with a copy of his Code of Conduct and Stark Law and Anti-Kickback Statute Policies and Procedures;

c. Include in the written agreement a certification by the parties to the Arrangement that the parties shall not violate the Anti-Kickback Statute and the Stark Law with respect to the performance of the Arrangement.

3. Records Retention and Access. Dr. Michel shall retain and make available to OIG, upon request, the Arrangements Database and all supporting documentation of the Arrangements subject to this Section and, to the extent available, all non-privileged communications related to the Arrangements and the actual performance of the duties under the Arrangements.

F. Review Procedures

1. General Description.

a. *Engagement of Independent Review Organization.* Within 120 days after the Effective Date, Dr. Michel shall engage an individual or entity (or entities), such as an accounting, auditing, law or consulting firm (hereinafter “Independent Review Organization” or “IRO”), to perform the following reviews: (i) a review to assist Dr. Michel in assessing his compliance with the obligations pursuant to Section III.E of this Agreement (Arrangements Review), (ii) a review to assist Dr. Michel in assessing and evaluating Dr. Michel’s coding, billing, and claims submission to the Federal health care programs, the medical necessity of items and services provided, and the reimbursement received (Claims Review), and (iii) if Dr. Michel submits cost reports, a review to analyze whether Dr. Michel sought payment for certain unallowable costs (Unallowable Cost Review). The applicable requirements relating to the IRO are outlined in Appendix B to this Agreement, which is incorporated by reference. The IRO engaged by the Provider to perform the Claims Review shall have expertise in the billing, coding, reporting, and other requirements applicable to Dr. Michel, in the general requirements of the Federal health care program(s) from which Dr. Michel seeks reimbursement, and shall have appropriate clinical expertise to make determinations regarding medical necessity. If applicable, the IRO engaged by Dr. Michel to perform the Unallowable Costs Review shall have expertise in the cost reporting requirements applicable to Dr. Michel and in the general requirements of the Federal health care program(s) from which Dr. Michel seeks reimbursement.

Each IRO shall assess, along with Dr. Michel, whether it can perform the IRO review in a professionally independent and/or objective fashion, as appropriate to the nature of the engagement, taking into account any other business relationships or other engagements that may exist. The engagement of the IRO for the Arrangements Review shall not be deemed to create an attorney-client relationship between Dr. Michel and the IRO. The other applicable requirements relating to the IRO(s) are outlined in Appendix B to this Agreement, which is incorporated by reference.

b. *Frequency of Arrangements Review.* The Arrangements Review shall be performed annually and shall cover each of the Reporting Periods. The IRO(s) shall perform all components of each annual Arrangements Review.

c. *Frequency of Claims Review.* The Claims Review shall be performed annually and shall cover each of the Reporting Periods. The IRO(s) shall perform all components of each annual Claims Review.

d. *Frequency of Unallowable Cost Review.* If applicable, the IRO shall perform the Unallowable Cost Review for the first Reporting Period.

e. *Fourth and Fifth Reporting Periods.* At any time after conclusion of the third Reporting Period, Dr. Michel may request, in writing, that either the Arrangements Review or the Claims Review be removed from the scope of the IRO's Review Procedures for the fourth and fifth Reporting Period. Any request by Dr. Michel shall include the hospital's supporting rationale for such a modification to the Review Procedures, and shall be granted solely at the OIG's discretion.

f. *Retention of Records.* The IRO and Dr. Michel shall retain and make available to OIG, upon request, all work papers, supporting documentation, correspondence, and draft reports (those exchanged between the IRO and Dr. Michel) related to the reviews.

g. *Responsibilities and Liabilities.* Nothing in this Section III.F affects Dr. Michel's responsibilities or liabilities under any criminal, civil, or administrative laws or regulations applicable to any Federal health care program including, but not limited to, the Anti-Kickback Statute and/or the Stark Law.

2. Arrangements Review. The IRO shall perform a review to assess whether Dr. Michel is complying with the Arrangements Procedures and Arrangements Requirements required by Sections III.E.1 and III.E.2 of this CIA. The IRO shall randomly select a sample of 25 Arrangements that were entered into or renewed during the Reporting Period. The IRO shall assess whether Dr. Michel has implemented the Arrangements Procedures and, for each selected Arrangement, the IRO shall assess whether Dr. Michel has complied with the Arrangements Procedures and Arrangements Requirements specifically with respect to that Arrangement. The IRO's assessment shall include, but is not limited to (a) verifying that the Arrangement is listed in the Arrangements Database; (b) verifying that the Arrangement was subject to the internal review and approval process (including both a legal and business review) and obtained the necessary approvals and that such review and approval is appropriately documented; (c) verifying that the remuneration related to the Arrangement is properly tracked; (d) verifying that the service and activity logs are properly completed and reviewed (if applicable); (e) verifying that leased space, medical supplies, medical devices, and equipment, and other patient care items are properly monitored (if applicable); (f) verifying that the Compliance Contact is reviewing the Arrangements Database, internal review and approval process, and other Arrangements Procedures on a quarterly basis and reporting the results of such review to Dr. Michel; (g) verifying that effective responses are being implemented when violations of the Anti-Kickback Statute and Stark Law are discovered; and (h) verifying that the Dr. Michel has met the requirements of Section III.E.2.

3. Arrangements Review Report. The IRO shall prepare a report based upon the Arrangements Review performed (Arrangements Review Report). The Arrangements Review Report shall include the IRO's findings with respect to (a) whether Dr. Michel has generally implemented the Arrangements Procedures described in Section III.E.1; and (b) specific findings as to whether Dr. Michel has complied with the Arrangements Procedures and Arrangements Requirements with respect to each of the randomly selected Arrangements reviewed by the IRO. In addition, the Arrangements Review Report shall include any observations, findings and recommendations on possible improvements to Dr. Michel's policies, procedures, and systems in place to ensure that all Arrangements do not violate the Anti-Kickback Statute and Stark Law.

4. Claims Review. The Claims Review shall include a Discovery Sample and, if necessary, a Full Sample. The applicable definitions, procedures, and reporting requirements are outlined in Appendix C to this Agreement, which is incorporated by reference.

a. *Discovery Sample*. The IRO shall randomly select and review a sample of 50 Paid Claims submitted by or on behalf of Dr. Michel (Discovery Sample).

The Paid Claims shall be reviewed based on the supporting documentation available at Dr. Michel's office or under Dr. Michel's control and applicable billing and coding regulations and guidance to determine: (1) whether the claims were for medically necessary items or services; and (2) whether the claims were correctly coded, submitted, and reimbursed.

i. If the Error Rate (as defined in Appendix C) for the Discovery Sample is less than 5%, no additional sampling is required, nor is the Systems Review required. (Note: The guidelines listed above do not imply that this is an acceptable error rate. Accordingly, Dr. Michel should, as appropriate, further analyze any errors identified in the Discovery Sample. Dr. Michel recognizes that OIG or other HHS component, in its discretion and as authorized by statute, regulation, or other appropriate authority may also analyze or review Paid Claims included, or errors identified, in the Discovery Sample or any other segment of the universe.)

ii. If the Discovery Sample indicates that the Error Rate is 5% or greater, the IRO shall perform a Full Sample and a Systems Review, as described below.

b. *Full Sample*. If necessary, as determined by procedures set forth in Section III.F.4.a, the IRO shall perform an additional sample of Paid Claims using commonly accepted sampling methods and in accordance with Appendix C. The Full Sample shall be designed to: (i) estimate the actual Overpayment in the population with a 90% confidence level and with a maximum relative precision of 25% of the point estimate; and (ii) conform with the Centers for Medicare and Medicaid Services' statistical sampling for overpayment estimation guidelines. The Paid Claims shall

be reviewed based on supporting documentation available at Dr. Michel's office or under Dr. Michel's control and applicable billing and coding regulations and guidance to determine: (1) whether the claims were for medically necessary items or services; and (2) whether the claims were correctly coded, submitted, and reimbursed. For purposes of calculating the size of the Full Sample, the Discovery Sample may serve as the probe sample, if statistically appropriate. Additionally, Dr. Michel may use the Items sampled as part of the Discovery Sample, and the corresponding findings for those 50 Items, as part of his Full Sample, if: (i) statistically appropriate and (ii) Dr. Michel selects the Full Sample Items using the seed number generated by the Discovery Sample. OIG, in its sole discretion, may refer the findings of the Full Sample (and any related workpapers) received from Dr. Michel to the appropriate Federal health care program payor, including the Medicare contractor (e.g., carrier, fiscal intermediary, or DMERC), for appropriate follow-up by that payor.

c. *Systems Review.* If Dr. Michel's Discovery Sample identifies an Error Rate of 5% or greater, Dr. Michel's IRO shall also conduct a Systems Review. Specifically, for each claim in the Discovery Sample and Full Sample that resulted in an Overpayment, the IRO shall perform a "walk through" of the system(s) and process(es), that generated the claim to identify any problems or weaknesses that may have resulted in the identified Overpayments. The IRO shall provide its observations and recommendations on suggested improvements to the system(s) and the process(es) that generated the claim.

d. *Repayment of Identified Overpayments.* In accordance with Section III.I.1 of this Agreement, Dr. Michel shall repay within 30 days any Overpayment(s) identified in the Discovery Sample or the Full Sample (if applicable), regardless of the Error Rate, to the appropriate payor and in accordance with payor refund policies. Dr. Michel shall make available to OIG any and all documentation and the associated documentation that reflects the refund of the Overpayment(s) to the payor.

5. Claims Review Report. The IRO shall prepare a report based upon the Claims Review performed (Claims Review Report). Information to be included in the Claims Review Report is described in Appendix C.

6. Unallowable Cost Review. The IRO shall conduct a review of Dr. Michel's

compliance with the unallowable cost provisions of the Settlement Agreement. The IRO shall determine whether Dr. Michel has complied with his obligations not to charge to, or otherwise seek payment from, Federal or State payors for unallowable costs (as defined in the Settlement Agreement) and his obligation to identify to applicable Federal or State payors any unallowable costs included in payments previously sought from the United States, or any State Medicaid program. This unallowable cost analysis shall include, but not be limited to, payments sought in any cost reports, cost statements, information reports, or payment requests already submitted by Dr. Michel or any affiliates. To the extent that such cost reports, cost statements, information reports, or payment requests, even if already settled, have been adjusted to account for the effect of the inclusion of the unallowable costs, the IRO shall determine if such adjustments were proper. In making this determination, the IRO may need to review cost reports and/or financial statements from the year in which the Settlement Agreement was executed, as well as from previous years.

- a. Unless Section III.F.6.b, below, applies, the IRO shall conduct a review of Dr. Michel's compliance with the unallowable cost provisions of the Settlement Agreement. The IRO shall determine whether Dr. Michel has complied with his obligations not to charge to, or otherwise seek payment from, federal or state payors for unallowable costs (as defined in the Settlement Agreement) and his obligation to identify to applicable federal or state payors any unallowable costs included in payments previously sought from the United States, or any State Medicaid program. This unallowable cost analysis shall include, but not be limited to, payments sought in any cost reports, cost statements, information reports, or payment requests already submitted by Dr. Michel or any affiliates. To the extent that such cost reports, cost statements, information reports, or payment requests, even if already settled, have been adjusted to account for the effect of the inclusion of the unallowable costs, the IRO shall determine if such adjustments were proper. In making this determination, the IRO may need to review cost reports and/or financial statements from the year in which the Settlement Agreement was executed, as well as from previous years.
- b. If Dr. Michel executes and submits to the OIG in the first Annual Report a certification that neither Dr. Michel nor any entity in which Dr. Michel has any ownership or control interest has ever submitted any cost report or

other submission to a Federal health care program seeking reimbursement based on costs, then no Unallowable Cost Review will be required under this Agreement.

7. Unallowable Cost Review Report. If applicable, the IRO shall prepare a report based upon the Unallowable Cost Review performed. The Unallowable Cost Review Report shall include the IRO's findings and supporting rationale regarding the Unallowable Costs Review and whether Dr. Michel has complied with his obligation not to charge to, or otherwise seek payment from, Federal or State payors for unallowable costs (as defined in the Settlement Agreement) and his obligation to identify to applicable Federal or State payors any unallowable costs included in payments previously sought from such payor.

8. Validation Review. In the event OIG has reason to believe that: (a) Dr. Michel's Arrangements Review, Claims Review, or Unallowable Cost Review fails to conform to the requirements of this Agreement; or (b) the IRO's findings or Arrangements Review, Claims Review, or Unallowable Cost Review results are inaccurate, OIG may, at its sole discretion, conduct its own review to determine whether the Arrangements Review, Claims Review, or Unallowable Cost Review complied with the requirements of the Agreement and/or the findings or Arrangements Review, Claims Review, or Unallowable Cost Review results are inaccurate (Validation Review). Dr. Michel shall pay for the reasonable cost of any such review performed by OIG or any of its designated agents. Any Validation Review of Reports submitted as part of Dr. Michel's final Annual Report must be initiated no later than one year after Dr. Michel's final submission (as described in Section II) is received by OIG.

Prior to initiating a Validation Review, OIG shall notify Dr. Michel of its intent to do so and provide a written explanation of why OIG believes such a review is necessary. To resolve any concerns raised by OIG, Dr. Michel may request a meeting with OIG to: (a) discuss the results of any Arrangements Review, Claims Review, or Unallowable Cost Review submissions or findings; (b) present any additional information to clarify the results of the Arrangements Review, Claims Review, or Unallowable Cost Review or to correct the inaccuracy of the Arrangements Review, Claims Review, or Unallowable Cost Review; and/or (c) propose alternatives to the proposed Validation Review. Dr. Michel agrees to provide any additional information as may be requested by OIG under this Section in an expedited manner. OIG will attempt in good faith to resolve any Arrangements Review, Claims Review, or Unallowable Cost Review

issues with Dr. Michel prior to conducting a Validation Review. However, the final determination as to whether or not to proceed with a Validation Review shall be made at the sole discretion of OIG.

9. Independence/Objectivity Certification. The IRO shall include in its report(s) to Dr. Michel a certification or sworn affidavit that it has evaluated its professional independence and/or objectivity, as appropriate to the nature of the engagement, with regard to the Arrangements Review, Claims Review, or Unallowable Cost Review and that it has concluded that it is, in fact, independent and/or objective.

G. Ineligible Persons

1. Definitions. For purposes of this Agreement:

- a. An “Ineligible Person” shall include an individual or entity who: (i) is currently excluded, debarred, suspended, or otherwise ineligible to participate in the Federal health care programs or in Federal procurement or nonprocurement programs; or (ii) has been convicted of a criminal offense that falls within the ambit of 42 U.S.C. § 1320a-7(a), but has not yet been excluded, debarred, suspended, or otherwise declared ineligible.
- b. “Exclusion Lists” include: (i) the HHS/OIG List of Excluded Individuals/Entities (available through the Internet at <http://oig.hhs.gov>); and (ii) the General Services Administration’s List of Parties Excluded from Federal Programs (available through the Internet at <http://www.epls.arnet.gov>)
- c. “Screened Persons” include prospective and current owners, officers, directors, employees, contractors, and agents of Dr. Michel.

2. Screening Requirements. Dr. Michel shall ensure that all Screened Persons are not Ineligible Persons, by implementing the following screening requirements.

- a. Dr. Michel shall screen all Screened Persons against the Exclusion Lists prior to engaging their services and, as part of the hiring or

contracting process, shall require such persons to disclose whether they are an Ineligible Person.

b. Dr. Michel shall screen all Screened Persons against the Exclusion Lists within 120 days after the Effective Date and on an annual basis thereafter.

c. Dr. Michel shall implement a policy requiring all Screened Persons to disclose immediately any debarment, exclusion, suspension, or other event that makes that person an Ineligible Person.

Dr. Michel shall maintain documentation demonstrating that: (1) he has checked the Exclusion Lists (e.g., print screens from search results) and determined that such individuals or entities are not Ineligible Persons; and (2) has required individuals and entities to disclose if they are an Ineligible Person (e.g., employment applications).

Nothing in this Section affects the responsibility or liability of Dr. Michel to refrain from billing Federal health care programs for services of the Ineligible Person.

3. Removal Requirement. If Dr. Michel has notice that any individual or entity in one of the positions identified in Section III.G.1.c has become an Ineligible Person, Dr. Michel shall remove such individual or entity from responsibility for, or involvement with, Dr. Michel's business operations related to the Federal health care programs and shall remove such individual or entity from any position for which the individual's or entity's compensation or the items or services rendered, ordered, or prescribed by the individual or entity are paid in whole or part, directly or indirectly, by Federal health care programs or otherwise with Federal funds at least until such time as the individual or entity is reinstated into participation in the Federal health care programs.

4. Pending Charges and Proposed Exclusions. If Dr. Michel has notice that an individual identified in Section III.G.1.c is charged with a criminal offense that falls within the ambit of 42 U.S.C. § 1320a-7(a), or an individual or entity identified in Section III.F.1.c is proposed for exclusion during his, her or its employment, involvement or contract term, Dr. Michel shall take all appropriate actions to ensure that the responsibilities of that individual or entity has not and shall not adversely affect the quality of care rendered to any beneficiary, patient,

or resident, or the accuracy of any claims submitted to any Federal health care program.

H. Notification of Government Investigation or Legal Proceedings

Within 30 days after discovery, Dr. Michel shall notify OIG, in writing, of any ongoing investigation or legal proceeding known to Dr. Michel conducted or brought by a governmental entity or its agents involving an allegation that Dr. Michel has committed a crime or has engaged in fraudulent activities. This notification shall include a description of the allegation, the identity of the investigating or prosecuting agency, and the status of such investigation or legal proceeding. Dr. Michel shall also provide written notice to OIG within 30 days after the resolution of the matter, and shall provide OIG with a description of the findings and/or results of the proceedings, if any.

I. Reporting

1. Overpayments

a. *Definition of Overpayments.* For purposes of this Agreement, an “Overpayment” shall mean the amount of money Dr. Michel has received in excess of the amount due and payable under any Federal health care program requirements.

b. *Reporting of Overpayments.* If, at any time, Dr. Michel identifies or learns of any Overpayment, Dr. Michel shall notify the payor (e.g., Medicare fiscal intermediary or carrier) within 30 days after identification of the Overpayment and take remedial steps within 60 days after identification (or such additional time as may be agreed to by the payor) to correct the problem, including preventing the underlying problem and the Overpayment from recurring. Also, within 30 days after identification of the Overpayment, Dr. Michel shall repay the Overpayment to the appropriate payor to the extent such Overpayment has been quantified. If not yet quantified within 30 days after identification, Dr. Michel shall notify the payor at that time of his efforts to quantify the Overpayment amount along with a schedule of when such work is expected to be completed. Notification and repayment to the payor shall be done in accordance with the payor’s policies, and for Medicare contractors shall include the information contained on the Overpayment Refund Form,

provided as Appendix D to this Agreement. Notwithstanding the above, notification and repayment of any Overpayment amount that routinely is reconciled or adjusted pursuant to policies and procedures established by the payor should be handled in accordance with such policies and procedures.

2. Reportable Events.

a. *Definition of Reportable Event.* For purposes of this Agreement, a “Reportable Event” means anything that involves:

- i. a substantial Overpayment;
- ii. a matter that a reasonable person would consider a probable violation of criminal, civil, or administrative laws applicable to any Federal health care program for which penalties or exclusion may be authorized; or
- iii. a violation of the obligation to provide items or services of a quality that meets professionally recognized standards of health care where such violation has occurred in one or more instances and presents an imminent danger to the health, safety, or well-being of a Federal health care program beneficiary or places the beneficiary unnecessarily in high-risk situations.

A Reportable Event may be the result of an isolated event or a series of occurrences.

b. *Reporting of Reportable Event.* If Dr. Michel determines (after a reasonable opportunity to conduct an appropriate review or investigation of the allegations) through any means that there is a Reportable Event, Dr. Michel shall notify OIG, in writing, within 30 days after making the determination that the Reportable Event exists. The report to OIG shall include the following information:

- i. If the Reportable Event results in an Overpayment, the report to OIG shall be made at the same time as the notification to the payor required in Section III.I.1, and shall include all of the information on the Overpayment Refund Form, as well as:

(A) the payor's name, address, and contact person to whom the Overpayment was sent; and

(B) the date of the check and identification number (or electronic transaction number) by which the Overpayment was repaid/refunded;

ii. a complete description of the Reportable Event, including the relevant facts, persons involved, and legal and Federal health care program authorities implicated;

iii. a description of Dr. Michel's actions taken to correct the Reportable Event; and

iv. any further steps Dr. Michel plans to take to address the Reportable Event and prevent it from recurring.

J. Third Party Billing

1. Future Contract with Third Party Biller. If, at any time during the term of this Agreement, Dr. Michel contracts with a third party billing company to submit claims to the Federal health care programs, at least 30 days prior to executing the contract, Dr. Michel shall submit a certification indicating whether he has an ownership or control interest (as defined in 42 U.S.C. § 1320a – 3(a)(3)) in the third party billing company and whether he is employed by or acts as a consultant to the third party billing company.

Within 30 days after Dr. Michel contracts with the third party billing company, Dr. Michel shall obtain a certification from the third party billing company that the company: (i) is presently in compliance with all Federal health care program requirements as they relate to the submission of claims to Federal health care programs; (ii) has a policy of not employing any person who is excluded, debarred, suspended or otherwise ineligible to participate in Medicare or other Federal health care programs to perform any duties related directly or indirectly to the preparation or submission of claims to Federal health care programs; and (iii) provides the required training in accordance with Section III.D of the Agreement for those employees involved in the preparation and submission of claims to Federal health care programs.

If Dr. Michel contracts with a new third party billing company during the term of this Agreement, Dr. Michel shall, within 30 days of entering into such contract, obtain and send to OIG the certification described in this Section III.J.2.

IV. NEW BUSINESS UNITS OR LOCATIONS

In the event that, after the Effective Date, Dr. Michel changes locations or sells, closes, purchases, or establishes a new business unit or location related to the furnishing of items or services that may be reimbursed by Federal health care programs, Dr. Michel shall notify OIG of this fact as soon as possible, but no later than 30 days after the date of change of location, sale, closure, purchase, or establishment. This notification shall include the address of the new business unit or location, phone number, fax number, Medicare Provider number, provider identification number, and/or supplier number, and the corresponding contractor's name and address that issued each number. Each new business unit or location and all Covered Persons at each new business unit or location shall be subject to the applicable requirements in this Agreement.

Prior to Dr. Michel becoming an employee or contractor with another party related to the furnishing of items or services that may be reimbursed by Federal health care programs, Dr. Michel shall notify that party of this Agreement. This notification shall include a copy of the Agreement, a statement indicating the remaining term of the Agreement, and a summary of Dr. Michel's obligations under the Agreement. In addition, Dr. Michel shall notify OIG of such relationship in his next Annual Report.

V. REPORTS

A. Implementation Report

Within 150 days after the Effective Date, Dr. Michel shall submit a written report to OIG summarizing the status of his implementation of the requirements of this Agreement (Implementation Report). The Implementation Report shall, at a minimum, include:

1. the Compliance Contact's name, address, and phone number, a description of any other job responsibilities performed by the Compliance Contact, and the date the Compliance Contact was appointed;
2. a copy of the notice Dr. Michel posted in his office as required by Section

III.B, a description of where the notice is posted, and the date the notice was posted;

3. a copy of the written Policies and Procedures required by Section III.C of this Agreement and the date these Policies and Procedures were implemented and distributed;

4. a copy of all training materials used for the training session(s) required by Section III.D, a description of the training, including a summary of the topics covered, the length of each session, and a schedule of when the training session(s) were held;

5. the name and qualifications of the IRO(s), a summary/description of all engagements between Dr. Michel and the IRO, including, but not limited to, any outside financial audits, compliance program engagements, or reimbursement consulting, and the proposed start and completion dates of the first annual Arrangements Review, Claims Review, and Unallowable Cost Review.

6. a copy of the IRO's engagement letter, including the length of the engagement;

7. a certification from the IRO regarding its professional independence and/or objectivity with respect to Dr. Michel;

8. a description of Dr. Michel's process to screen Covered Persons to determine if they are ineligible;

9. a summary of personnel actions (other than hiring) taken pursuant to Section III.G, the name, title and responsibilities of any person who is determined to be an Ineligible Person under Section III.G, and the actions taken in response to the obligations set forth in Section III.G;

10. a list of all Dr. Michel's locations (including locations and mailing addresses), the corresponding name under which each location is doing business, the corresponding phone numbers and fax numbers, each location's Medicare Provider number(s), provider identification number(s), and/or supplier number(s), and the name and address of each contractor to which Dr. Michel currently submits claims;

12. if Dr. Michel became an employee or contractor with another party related to the furnishing of items or services that may be reimbursed by Federal health care programs, Dr. Michel shall inform OIG of the name, location, relationship, and his responsibilities with respect Dr. Michel's employment or contract;

13. a certification by the Compliance Contact that:

a. the written Policies and Procedures required by Section III.C of this Agreement have been developed, are being implemented, and have been distributed to all Covered Persons; and that all Covered Persons have executed the written Policies and Procedures certification in accordance with the timeframe required by Section III.C of this Agreement;

b. all Covered Persons and Relevant Covered Persons have completed the applicable training required by Section III.D of this Agreement; and that all Covered Persons and Relevant Covered Persons have executed the applicable training certification(s) in accordance with the timeframe required by Section III.D of this Agreement;

c. all owners, officers, directors, associates, employees, contractors, and agents that were hired or engaged since the execution of the Agreement were screened against the Exclusion Lists and asked to disclose if they are excluded, debarred, suspended, or are otherwise considered an Ineligible Person, prior to entering into their relationship with Dr. Michel, as required by Section III.G of this Agreement; and

d. all current owners, officers, directors, associates, employees, contractors, and agents of Dr. Michel were screened against the Exclusion Lists within 120 days after the Effective Date of this Agreement, as required by Section III.G of this Agreement and the date(s) of the screening.

14. a certification signed by Dr. Michel certifying (a) to the best of his knowledge, except as otherwise described in the Implementation Report, Dr. Michel is in compliance with all of the requirements of this Agreement and (b) Dr. Michel has reviewed the Implementation Report and has made a reasonable inquiry regarding its content and believes that the information is accurate and truthful.

B. Annual Reports

Dr. Michel shall submit to OIG Annual Reports with respect to the status of, and findings regarding, Dr. Michel's compliance activities for each of the five Reporting Periods (Annual Report).

Each Annual Report shall, at a minimum, include:

1. any change in the name, address, phone number, or job responsibilities of Dr. Michel's Compliance Contact;
2. any changes to the posted notice and the reason for such changes;
3. a copy of any new compliance-related Policies and Procedures;
4. a summary of any changes or amendments to the written Policies and Procedures required by Section III.C and the reason(s) for such changes (e.g., change in contractor policies);
5. a copy of all training materials used for the training session(s) required by Section III.D (to the extent they have not already been provided as part of the Implementation Report); a description of the training, including a summary of the topics covered; the length of each session; and a schedule of when the training session(s) was held;
6. a complete copy of all reports prepared pursuant to the IRO's Arrangements Review, Claims Review, or Unallowable Cost Review required by Section III.F (and, if applicable for the first Annual Report, a copy of the certification described in section III.F.6.b);
7. if applicable, a certification by Dr. Michel stating that he does not currently and has not submitted any cost reports to any Federal health care programs since this Agreement was executed;
8. Dr. Michel's response and corrective action plan(s) related to any issues raised or recommendations made by the IRO, as a result of the Review(s) performed pursuant to Section III.F;
9. a summary/description of all engagements between Dr. Michel and the IRO,

**Integrity Agreement:
Jack J. Michel, M.D.**

including, but not limited to, any outside financial audits, compliance program engagements, or reimbursement consulting, if different from what was submitted as part of the Implementation Report;

10. a certification from the IRO regarding its professional independence and/or objectivity to Dr. Michel;

11. a description of Dr. Michel's process to screen Covered Persons to determine if they are ineligible (to the extent it has changed from the Implementation Report);

12. a summary of personnel actions/other than hiring taken pursuant to Section III.G; the name, titles and responsibilities of any person who is determined to be an Ineligible Person under Section III.G; and Dr. Michel's actions taken in response to the obligations set forth in Section III.G;

13. a summary describing any ongoing investigation or legal proceeding required to have been reported pursuant to Section III.H. The summary shall include a description of the allegation, the identity of the investigating or prosecuting agency, and the status of such investigation or legal proceeding;

14. a summary of Reportable Events (as defined in Section III.I) identified during the Reporting Period and the status of any corrective and preventative action relating to all such Reportable Events;

15. a report of the aggregate Overpayments that have been returned to the Federal health care programs. Overpayment amounts shall be broken down into the following categories: Medicare, Medicaid, and other Federal health care programs;

16. a copy of the certification from the third party billing company required by Section III.J of the Agreement, if applicable;

17. a description of all changes to the most recently provided list of Dr. Michel's locations (including addresses) as required by Section IV. Include the corresponding phone numbers, fax numbers, each location's Medicare Provider Number(s), provider identification number(s), and/or supplier number(s), and the name and address of the contractor that issued each number;

18. if Dr. Michel became an employee or contractor with another party related to the furnishing of items or services that may be reimbursed by Federal health care programs, Dr. Michel shall inform OIG of the name, location, relationship, and his responsibilities with respect to Dr. Michel's employment or contract;

19. A certification, where appropriate, by the Compliance Contact that certifies that:

a. the written Policies and Procedures have been reviewed during the Reporting Period, as required by Section III.C of this Agreement, and that all Covered Persons have executed the written Policies and Procedures certification in accordance with the timeframe required by Section III.C of this Agreement;

b. all Covered Persons and Relevant Covered Persons have completed the applicable training required by Section III.D of this Agreement and that all Covered Persons and Relevant Covered Persons have executed the applicable training certification(s) in accordance with the timeframe required by Section III.D of this Agreement;

c. all owners, officers, directors, associates, employees, contractors, and agents that were hired, engaged or otherwise involved with Dr. Michel during the Reporting Period have been screened against the Exclusion Lists and asked to disclose if they are excluded, debarred, suspended, or are otherwise considered an Ineligible Person, prior to entering into their relationship with Dr. Michel, as required by Section III.G of this Agreement;

d. all owners, officers, directors, associates, employees, contractors, and agents (employed, engaged or otherwise involved with Dr. Michel for the entire Reporting Period) were screened against the Exclusion Lists during the Reporting Period, in accordance with Section III.G of this Agreement and the date(s) they were screened;

e. Dr. Michel has complied with his obligations under the Settlement Agreement: (i) not to resubmit to any Federal health care program payors any previously denied claims related to the Covered Conduct addressed in the Settlement Agreement, and not to appeal any such denials of claims; (ii) not to charge to or otherwise seek payment from Federal or State

payors for unallowable costs (as defined in the Settlement Agreement); and (iii) to identify and adjust any past charges or claims for unallowable costs.

20. a certification signed by Dr. Michel certifying that (a) to the best of his knowledge, except as otherwise described in the applicable Report, Dr. Michel is in compliance with all of the requirements of this Agreement and (b) Dr. Michel has reviewed the Annual Report and has made a reasonable inquiry regarding its content and believes that the information is accurate and truthful.

The first Annual Report shall be received by OIG no later than 60 days after the end of the first Reporting Period. Subsequent Annual Reports shall be received by OIG no later than the anniversary date of the due date of the first Annual Report.

C. Designation of Information

Dr. Michel shall clearly identify any portions of his submissions that he believes are trade secrets, or information that is commercial or financial and privileged or confidential, and therefore potentially exempt from disclosure under the Freedom of Information Act (FOIA), 5 U.S.C. § 552. Dr. Michel shall refrain from identifying any information as exempt from disclosure if that information does not meet the criteria for exemption from disclosure under FOIA.

VI. NOTIFICATIONS AND SUBMISSION OF REPORTS

Unless otherwise stated in writing after the Effective Date, all notifications and Reports required under this Agreement shall be submitted to the following entities:

OIG: Administrative and Civil Remedies Branch
Office of Counsel to the Inspector General
Office of Inspector General
U.S. Department of Health and Human Services
Cohen Building, Room 5527
330 Independence Avenue, SW
Washington, DC 20201
Telephone: (202) 619-2078
Facsimile: (202) 205-0604

Dr. Michel: Jack J. Michel, M.D.
7031 S.W. 62nd Avenue
South Miami, FL 33143

Unless otherwise specified, all notifications and Reports required by this Agreement shall be made by certified mail, overnight mail, hand delivery, or other means, provided that there is proof that such notification was received. For purposes of this requirement, internal facsimile confirmation sheets do not constitute proof of receipt.

VII. OIG INSPECTION, AUDIT, AND REVIEW RIGHTS

In addition to any other rights OIG may have by statute, regulation, or contract, OIG or its duly authorized representative(s) may examine or request copies of Dr. Michel's books, records, and other documents and supporting materials and/or conduct on-site reviews of any of Dr. Michel's locations for the purpose of verifying and evaluating: (a) Dr. Michel's compliance with the terms of this CIA; and (b) Dr. Michel's compliance with the requirements of the Federal health care programs in which he participates. The documentation described above shall be made available by Dr. Michel to OIG or its duly authorized representative(s) at all reasonable times for inspection, audit, or reproduction. Furthermore, for purposes of this provision, OIG or its duly authorized representative(s) may interview any of Dr. Michel's employees, contractors, or agents who consent to be interviewed at the individual's place of business during normal business hours or at such other place and time as may be mutually agreed upon

Integrity Agreement:
Jack J. Michel, M.D.

between the individual and OIG. Dr. Michel shall assist OIG or its duly authorized representative(s) in contacting and arranging interviews with such individuals upon OIG's request. Dr. Michel's employees may elect to be interviewed with or without a representative of Dr. Michel present.

VIII. DOCUMENT AND RECORD RETENTION

Dr. Michel shall maintain for inspection all documents and records relating to reimbursement from the Federal health care programs, or to compliance with this Agreement, for six years (or longer if otherwise required by law).

IX. DISCLOSURES

Consistent with HHS's FOIA procedures, set forth in 45 C.F.R. Part 5, OIG shall make a reasonable effort to notify Dr. Michel prior to any release by OIG of information submitted by Dr. Michel pursuant to his obligations under this Agreement and identified upon submission by Dr. Michel as trade secrets, or information that is commercial or financial and privileged or confidential, under the FOIA rules. With respect to such releases, Dr. Michel shall have the rights set forth at 45 C.F.R. § 5.65(d).

X. BREACH AND DEFAULT PROVISIONS

Dr. Michel is expected to fully and timely comply with all of his Agreement obligations.

A. Stipulated Penalties for Failure to Comply with Certain Obligations

As a contractual remedy, Dr. Michel and OIG hereby agree that failure to comply with certain obligations set forth in this Agreement (unless a timely written request for an extension has been requested and approved in accordance with Section B below) may lead to the imposition of the following monetary penalties (hereinafter referred to as "Stipulated Penalties") in accordance with the following provisions.

1. A Stipulated Penalty of \$750 (which shall begin to accrue on the day after the date the obligation became due) for each day Dr. Michel fails to:

a. have a Compliance Contact in accordance with the requirements of Section III.A;

- b. establish and/or post a notice in accordance with the requirements of Section III.B;
- c. establish, implement, maintain, distribute and/or update the written Policies and Procedures in accordance with the requirements of Section III.C;
- d. establish and implement a training program in accordance with the requirements of Section III.D.
- e. obtain a certification from the third party biller, send the third party biller certification to OIG in accordance with the requirements of Section III.J, or notify OIG within 30 days prior to Dr. Michel obtaining an ownership or control interest (as defined in 42 U.S.C. § 1320a-3(a)(3)) in, or becoming employed by, or becoming a consultant to, any third party billing company;
- f. engage an IRO in accordance with the requirements of Section III.F.1.a and Appendix B;
- g. submit the IRO's annual Arrangements Review Report, Claims Review, or Unallowable Cost Review in accordance with the requirements of Section III.F and Appendix B;
- h. obtain and/or maintain the following documentation: Policies and Procedures certifications in accordance with the requirements of Section III.C, training certification(s) in accordance with the requirements of Section III.D, and/or documentation of screening and disclosure requirements in accordance with the requirements of Section III.G.2.
- i. screen current or prospective owners, officers, directors, associates, employees, contractors or agents in accordance with the requirements of Section III.G; or require owners, officers, directors, associates, employees, contractors or agents to disclose if they are debarred, excluded, suspended or are otherwise considered an Ineligible Person in accordance with the requirements of Section III.G; or
- j. notify OIG of a Government investigation or legal proceeding, in accordance with the requirements of Section III.H.

2. A Stipulated Penalty of \$1,000 (which shall begin to accrue on the day after the date the obligation became due) for each day Dr. Michel fails to submit the Implementation Report or the Annual Reports to OIG in accordance with the requirements of Section V by the deadlines for submission.
3. A Stipulated Penalty of \$750 for each day Dr. Michel fails to grant access to the information or documentation as required in Section VII. (This Stipulated Penalty shall begin to accrue on the date Dr. Michel fails to grant access.)
4. A Stipulated Penalty of \$5,000 for each false certification submitted by or on behalf of Dr. Michel as part of his Implementation Report, Annual Reports, additional documentation to a Report (as requested by OIG), or as otherwise required by this Agreement.
5. A Stipulated Penalty of \$750 for each day Dr. Michel fails to comply fully and adequately with any obligation of this Agreement. OIG shall provide notice (Notice) to Dr. Michel stating the specific grounds for its determination that Dr. Michel has failed to comply fully and adequately with the Agreement obligation(s) at issue and steps the Dr. Michel shall take to comply with the Agreement. (This Stipulated Penalty shall begin to accrue 10 days after the date Dr. Michel receives this Notice from OIG of the failure to comply.) A Stipulated Penalty as described in this Subsection shall not be demanded for any violation for which OIG has sought a Stipulated Penalty under Subsections 1-4 of this Section.

B. Timely Written Requests for Extensions

Dr. Michel may, in advance of the due date, submit a timely written request for an extension of time to perform any act or file any notification or Report required by this Agreement. Notwithstanding any other provision in this Section, if OIG grants the timely written request with respect to an act, notification, or Report, Stipulated Penalties for failure to perform the act or file the notification or Report shall not begin to accrue until one day after Dr. Michel fails to meet the revised deadline set by OIG. Notwithstanding any other provision in this Section, if OIG denies such a timely written request, Stipulated Penalties for failure to perform the act or file the notification or Report shall not begin to accrue until three business days after Dr. Michel receives OIG's written denial of such request or the original due date, whichever is later. A "timely written request" is defined as a request in writing received by OIG at least five business

days prior to the date by which any act is due to be performed or any notification or report is due to be filed.

C. Payment of Stipulated Penalties.

1. Demand Letter. Upon a finding that Dr. Michel has failed to comply with any of the obligations described in Section X.A and after determining that Stipulated Penalties are appropriate, OIG shall notify Dr. Michel of: (a) Dr. Michel's failure to comply; and (b) OIG's exercise of its contractual right to demand payment of the Stipulated Penalties (this notification is referred to as the "Demand Letter").

2. Response to Demand Letter. Within 10 days of the receipt of the Demand Letter, Dr. Michel shall either: (a) cure the breach to OIG's satisfaction and pay the applicable Stipulated Penalties; or (b) send in writing to OIG a request for a hearing before an HHS administrative law judge (ALJ) to dispute OIG's determination of noncompliance, pursuant to the agreed upon provisions set forth below in Section X.E. In the event Dr. Michel elects to request an ALJ hearing, the Stipulated Penalties shall continue to accrue until Dr. Michel cures, to OIG's satisfaction, the alleged breach in dispute. Failure to respond to the Demand Letter in one of these two manners within the allowed time period shall be considered a material breach of this Agreement and shall be grounds for exclusion under Section X.D.

3. Form of Payment. Payment of the Stipulated Penalties shall be made by certified or cashier's check, payable to: "Secretary of the Department of Health and Human Services," and submitted to OIG at the address set forth in Section VI.

4. Independence from Material Breach Determination. Except as set forth in Section X.D.1.c, these provisions for payment of Stipulated Penalties shall not affect or otherwise set a standard for OIG's decision that Dr. Michel has materially breached this Agreement, which decision shall be made at OIG's discretion and shall be governed by the provisions in Section X.D, below.

D. Exclusion for Material Breach of this Agreement

1. Definition of Material Breach. A material breach of this Agreement means:

- a. a failure by Dr. Michel to report a Reportable Event, take corrective action and make the appropriate refunds, as required in Section III.H;
- b. a repeated or flagrant violation of the obligations under this Agreement, including, but not limited to, the obligations addressed in Section X.A;
- c. a failure to respond to a Demand Letter concerning the payment of Stipulated Penalties in accordance with Section X.C; or
- d. a failure to engage and use an IRO in accordance with Section III.E.

2. Notice of Material Breach and Intent to Exclude. The parties agree that a material breach of this Agreement by Dr. Michel constitutes an independent basis for Dr. Michel's exclusion from participation in the Federal health care programs. Upon a determination by OIG that Dr. Michel has materially breached this Agreement and that exclusion is the appropriate remedy, OIG shall notify Dr. Michel of: (a) Dr. Michel's material breach; and (b) OIG's intent to exercise its contractual right to impose exclusion (this notification is hereinafter referred to as the "Notice of Material Breach and Intent to Exclude").

3. Opportunity to Cure. Dr. Michel shall have 30 days from the date of receipt of the Notice of Material Breach and Intent to Exclude to demonstrate to OIG's satisfaction that:

- a. Dr. Michel is in compliance with the obligations of the Agreement cited by OIG as being the basis for the material breach;
- b. the alleged material breach has been cured; or
- c. the alleged material breach cannot be cured within the 30-day period, but that: (i) Dr. Michel has begun to take action to cure the material breach; (ii) Dr. Michel is pursuing such action with due diligence; and (iii) Dr. Michel has provided to OIG a reasonable timetable for curing the material breach.

4. Exclusion Letter. If at the conclusion of the 30-day period, Dr. Michel fails to satisfy the requirements of Section X.D.3, OIG may exclude Dr. Michel from participation in the Federal health care programs. OIG shall notify Dr. Michel in writing of its determination to exclude Dr. Michel (this letter shall be referred to

hereinafter as the “Exclusion Letter”). Subject to the Dispute Resolution provisions in Section X.E, below, the exclusion shall go into effect 30 days after the date of Dr. Michel’s receipt of the Exclusion Letter. The exclusion shall have national effect and shall also apply to all other Federal procurement and non-procurement programs. Reinstatement to program participation is not automatic. After the end of the period of exclusion, Dr. Michel may apply for reinstatement, by submitting a written request for reinstatement in accordance with the provisions at 42 C.F.R. §§ 1001.3001-.3004.

E. Dispute Resolution

1. Review Rights. Upon OIG’s delivery to Dr. Michel of its Demand Letter or of its Exclusion Letter, and as an agreed-upon contractual remedy for the resolution of disputes arising under this Agreement, Dr. Michel shall be afforded certain review rights comparable to the ones that are provided in 42 U.S.C. § 1320a-7(f) and 42 C.F.R. Part 1005 as if they applied to the Stipulated Penalties or exclusion sought pursuant to this Agreement. Specifically, OIG’s determination to demand payment of Stipulated Penalties or to seek exclusion shall be subject to review by an HHS ALJ and, in the event of an appeal, the HHS Departmental Appeals Board (DAB), in a manner consistent with the provisions in 42 C.F.R. § 1005.2-1005.21. Notwithstanding the language in 42 C.F.R. § 1005.2(c), the request for a hearing involving Stipulated Penalties shall be made within 10 days after the receipt of the Demand Letter and the request for a hearing involving exclusion shall be made within 25 days after receipt of the Exclusion Letter.

2. Stipulated Penalties Review. Notwithstanding any provision of Title 42 of the United States Code or Chapter 42 of the Code of Federal Regulations, the only issues in a proceeding for Stipulated Penalties under this Agreement shall be: (a) whether Dr. Michel was in full and timely compliance with the obligations of this Agreement for which OIG demands payment; and (b) the period of noncompliance. Dr. Michel shall have the burden of proving his full and timely compliance and the steps taken to cure the noncompliance, if any. OIG shall not have the right to appeal to the DAB an adverse ALJ decision related to Stipulated Penalties. If the ALJ agrees with OIG with regard to a finding of a breach of this Agreement and orders Dr. Michel to pay Stipulated Penalties, such Stipulated Penalties shall become due and payable 20 days after the ALJ issues such a decision unless Dr. Michel requests review of the ALJ decision by the DAB. If the ALJ decision is properly appealed to the DAB and

the DAB upholds the determination of OIG, the Stipulated Penalties shall become due and payable 20 days after the DAB issues its decision.

3. Exclusion Review. Notwithstanding any provision of Title 42 of the United States Code or Chapter 42 of the Code of Federal Regulations, the only issues in a proceeding for exclusion based on a material breach of this Agreement shall be:

- a. whether Dr. Michel was in material breach of this Agreement;
- b. whether such breach was continuing on the date of the Exclusion Letter; and
- c. whether the alleged material breach could not have been cured within the 30 day period, but that: i. Dr. Michel had begun to take action to cure the material breach within that period; ii. Dr. Michel has pursued and is pursuing such action with due diligence; and iii. Dr. Michel provided to OIG within that period a reasonable timetable for curing the material breach and Dr. Michel has followed the timetable.

For purposes of the exclusion herein, exclusion shall take effect only after an ALJ decision favorable to OIG, or, if the ALJ rules for Dr. Michel, only after a DAB decision in favor of OIG. Dr. Michel's election of his contractual right to appeal to the DAB shall not abrogate OIG's authority to exclude Dr. Michel upon the issuance of an ALJ's decision in favor of OIG. If the ALJ sustains the determination of OIG and determines that exclusion is authorized, such exclusion shall take effect 20 days after the ALJ issues such a decision, notwithstanding that Dr. Michel may request review of the ALJ decision by the DAB. If the DAB finds in favor of OIG after an ALJ decision adverse to OIG, the exclusion shall take effect 20 days after the DAB decision. Dr. Michel shall waive his right to any notice of such an exclusion if a decision upholding the exclusion is rendered by the ALJ or DAB. If the DAB finds in favor of Dr. Michel, Dr. Michel shall be reinstated effective on the date of the original exclusion.

4. Finality of Decision. The review by an ALJ or DAB provided for above shall not be considered to be an appeal right arising under any statutes or regulations. Consequently, the parties to this Agreement agree that the DAB's decision (or the ALJ's decision if not appealed) shall be considered final for all purposes

under this Agreement.

XI. EFFECTIVE AND BINDING AGREEMENT

Consistent with the provisions in the Settlement Agreement pursuant to which this Agreement is entered, and into which this Agreement is incorporated, Dr. Michel and OIG agree as follows:

- A. This Agreement shall be binding on the successors, assigns, and transferees of Dr. Michel;
- B. This Agreement shall become final and binding on the date the final signature is obtained on the Agreement;
- C. Any modifications to this Agreement shall be made with the prior written consent of the parties to this Agreement;
- D. OIG may agree to a suspension of Dr. Michel's obligations under this Agreement in the event of Dr. Michel's cessation of participation in Federal health care programs. If Dr. Michel withdraws from participation in Federal health care programs and is relieved of his Agreement obligations by OIG, Dr. Michel shall notify OIG 30 days in advance of Dr. Michel's intent to reapply as a participating provider or supplier with any Federal health care program. Upon receipt of such notification, OIG shall evaluate whether the Agreement shall be reactivated or modified.
- E. All requirements and remedies set forth in this Agreement are in addition to, and do not effect, (1) Dr. Michel's responsibility to follow all applicable Federal health care program requirements or (2) the Government's right to impose appropriate remedies for failure to follow applicable program requirements.
- F. The undersigned signatories on behalf of Dr. Michel represent and warrant that they are authorized to execute this Agreement. The undersigned OIG signatory represents that he is signing this Agreement in his official capacity and that he is authorized to execute this Agreement.

**Integrity Agreement:
Jack J. Michel, M.D.**

IN WITNESS WHEREOF, the parties hereto affix their signatures:


DR. MICHEL



JACK J. MICHEL, M.D.

11/13/06

Date



MARSHALL R. BURACK
Counsel for Dr. Michel

11/13/06

Date

OFFICE OF INSPECTOR GENERAL OF THE DEPARTMENT OF HEALTH AND HUMAN SERVICES

GREGORY E. DEMSKE
Assistant Inspector General for Legal Affairs
Office of Counsel to the Inspector General
Office of Inspector General
U. S. Department of Health and Human Services

Date

**Integrity Agreement:
Jack J. Michel, M.D.**

IN WITNESS WHEREOF, the parties hereto affix their signatures:

DR. MICHEL

JACK J. MICHEL, M.D.

Date

MARSHALL R. BURACK
Counsel for Dr. Michel

Date

**OFFICE OF INSPECTOR GENERAL OF THE DEPARTMENT OF HEALTH AND HUMAN
SERVICES**



GREGORY E. DEMSKE
Assistant Inspector General for Legal Affairs
Office of Counsel to the Inspector General
Office of Inspector General
U. S. Department of Health and Human Services

Date

11/17/06

Integrity Agreement:
Jack J. Michel, M.D.

APPENDIX A

ARRANGEMENTS DATABASE

Dr. Michel shall create and maintain an Arrangements Database to track all new and existing Arrangements in order to ensure that each Arrangement does not violate the Anti-Kickback Statute and Stark Law. The Arrangements Database shall contain certain information to assist Dr. Michel in evaluating whether each Arrangement violates the Anti-Kickback Statute and Stark Law, including but not limited to the following:

1. Each party involved in the Arrangement;
2. The type of Arrangement (e.g., physician employment contract, medical directorship, lease agreement);
3. The term of the Arrangement, including the effective and expiration dates and any automatic renewal provisions;
4. The amount of compensation to be paid pursuant to the Arrangement and the means by which compensation is paid;
5. The methodology for determining the compensation under the Arrangements, including the methodology used to determine the fair market value of such compensation;
6. Whether the amount of compensation to be paid pursuant to the Arrangement is determined based on the volume or value of referrals between the parties;
7. Whether each party has fulfilled the requirements of Section III.E.2; and
8. Whether the Arrangement satisfies the requirements of an Anti-Kickback Statute safe harbor and/or a Stark Law exception or safe harbor, as applicable.

APPENDIX B INDEPENDENT REVIEW ORGANIZATION

This Appendix contains the requirements relating to the Independent Review Organization (IRO) required by Section III.F of the IA.

A. IRO Engagement.

Dr. Michel shall engage an IRO that possesses the qualifications set forth in Paragraph B, below, to perform the responsibilities in Paragraph C, below. The IRO shall conduct the review in a professionally independent and/or objective fashion, as set forth in Paragraph D. Within 30 days after OIG receives written notice of the identity of the selected IRO, OIG will notify Dr. Michel if the IRO is unacceptable. Absent notification from OIG that the IRO is unacceptable, Dr. Michel may continue to engage the IRO.

If Dr. Michel engages a new IRO during the term of the IA, this IRO shall also meet the requirements of this Appendix. If a new IRO is engaged, Dr. Michel shall submit the information identified in Section V.A.6 to OIG within 30 days of engagement of the IRO. Within 30 days after OIG receives written notice of the identity of the selected IRO, OIG will notify Dr. Michel if the IRO is unacceptable. Absent notification from OIG that the IRO is unacceptable, Dr. Michel may continue to engage the IRO.

B. IRO Qualifications.

The IRO shall:

1. assign individuals to conduct the Claims Review and Unallowable Cost Review engagements who have expertise in the billing, coding, reporting, and other requirements, e.g., medical necessity requirements, applicable to inpatient Medicare and Medicaid claims and in the general requirements of the Federal health care program(s) from which Dr. Michel seeks reimbursement;
2. assign individuals to design and select the Claims Review sample who are knowledgeable about the appropriate statistical sampling techniques;
3. assign individuals to conduct the coding review portions of the Claims Review who have a nationally recognized coding certification (e.g., CCA, CCS, CCS-P, CPC, RRA, etc.) and who have maintained this certification (e.g., completed applicable continuing education requirements);

4. assign individuals to conduct the medical necessity portions of the Claims Review who have appropriate clinical expertise; and

5. have sufficient staff and resources to conduct the reviews required by the IA on a timely basis.

C. IRO Responsibilities.

The IRO shall:

1. perform each Claim Review and Unallowable Cost Review in accordance with the specific requirements of the IA;

2. follow all applicable Medicare and Medicaid rules and reimbursement guidelines in making assessments in the Claims Review;

3. if in doubt of the application of a particular Medicare or Medicaid policy or regulation, request clarification from the appropriate authority (e.g., fiscal intermediary or carrier);

4. respond to all OIG inquiries in a prompt, objective, and factual manner; and

5. prepare timely, clear, well-written reports that include all the information required by Appendix C.

D. IRO Independence/Objectivity.

The IRO must perform the Claims Review in a professionally independent and/or objective fashion, as appropriate to the nature of the engagement, taking into account any other business relationships or engagements that may exist between the IRO and Dr. Michel.

E. IRO Removal/Termination.

1. *Provider.* If Dr. Michel terminates its IRO during the course of the engagement, Dr. Michel must submit a notice explaining its reasons to OIG no later than 30 days after termination. Dr. Michel must engage a new IRO in accordance with Paragraph A of this Appendix.

2. *OIG Removal of IRO.* In the event OIG has reason to believe that the IRO does not possess the qualifications described in Paragraph B, is not independent and/or objective as set forth in Paragraph D, or has failed to carry out its responsibilities as

described in Paragraph C, OIG may, at its sole discretion, require Dr. Michel to engage a new IRO in accordance with Paragraph A of this Appendix.

Prior to requiring Dr. Michel to engage a new IRO, OIG shall notify Dr. Michel of its intent to do so and provide a written explanation of why OIG believes such a step is necessary. To resolve any concerns raised by OIG, Dr. Michel may request a meeting with OIG to discuss any aspect of the IRO's qualifications, independence or performance of its responsibilities and to present additional information regarding these matters. Dr. Michel shall provide any additional information as may be requested by OIG under this Paragraph in an expedited manner. OIG will attempt in good faith to resolve any differences regarding the IRO with Dr. Michel prior to requiring Dr. Michel to terminate the IRO. However, the final determination as to whether or not to require Dr. Michel to engage a new IRO shall be made at the sole discretion of OIG.

APPENDIX C CLAIMS REVIEW

A. Claims Review.

1. *Definitions.* For the purposes of the Claims Review, the following definitions shall be used:

- a. Overpayment: The amount of money Dr. Michel has received in excess of the amount due and payable under any Federal health care program requirements.
- b. Item: Any discrete unit that can be sampled (e.g., code, line item, beneficiary, patient encounter, etc.).
- c. Paid Claim: A code or line item submitted by Dr. Michel and for which Dr. Michel has received reimbursement for inpatient services from the Medicare and Medicaid programs.
- d. Population: For the first Reporting Period, the Population shall be defined as all Items for which a code or line item has been submitted by or on behalf of Dr. Michel and for which Dr. Michel has received reimbursement for inpatient services from Medicare and Medicaid (i.e., Paid Claim) during the 12-month period covered by the first Claims Review.

For the remaining Reporting Periods, the Population shall be defined as all Items for which Dr. Michel has received reimbursement for inpatient services from Medicare and Medicaid (i.e., Paid Claim) during the 12-month period covered by the Claims Review.

To be included in the Population, an Item must have resulted in at least one Paid Claim.

- e. Error Rate: The Error Rate shall be the percentage of net Overpayments identified in the sample. The net Overpayments shall be calculated by subtracting all underpayments identified in the sample from all gross Overpayments identified in the sample. (Note: Any potential cost settlements or other supplemental payments should not be included in the net Overpayment calculation. Rather, only underpayments identified as part of the Discovery Sample shall be included as part of the net Overpayment calculation.)

The Error Rate is calculated by dividing the net Overpayment identified in the sample by the total dollar amount associated with the Items in the sample.

2. *Other Requirements.*

- a. Paid Claims without Supporting Documentation. For the purpose of appraising Items included in the Claims Review, any Paid Claim for which Dr. Michel cannot produce documentation sufficient to support the Paid Claim shall be considered an error and the total reimbursement received by Dr. Michel for such Paid Claim shall be deemed an Overpayment. Replacement sampling for Paid Claims with missing documentation is not permitted.
- b. Replacement Sampling. Considering the Population shall consist only of Paid Claims and that Items with missing documentation cannot be replaced, there is no need to utilize alternate or replacement sampling units.
- c. Use of First Samples Drawn. For the purposes of all samples (Discovery Sample(s) and Full Sample(s)) discussed in this Appendix, the Paid Claims associated with the Items selected in each first sample (or first sample for each strata, if applicable) shall be used (i.e., it is not permissible to generate more than one list of random samples and then select one for use with the Discovery Sample or Full Sample).

B. Claims Review Report. The following information shall be included in the Claims Review Report for each Discovery Sample and Full Sample (if applicable).

1. *Claims Review Methodology.*

- a. Sampling Unit. A description of the Item as that term is utilized for the Claims Review.
- b. Claims Review Population. A description of the Population subject to the Claims Review.
- c. Claims Review Objective. A clear statement of the objective intended to be achieved by the Claims Review.
- d. Sampling Frame. A description of the sampling frame, which is the totality of Items from which the Discovery Sample and, if any, Full Sample has been selected and an explanation of the methodology used to identify

the sampling frame. In most circumstances, the sampling frame will be identical to the Population.

e. Source of Data. A description of the specific documentation relied upon by the IRO when performing the Claims Review (e.g., medical records, physician orders, certificates of medical necessity, requisition forms, local medical review policies (including title and policy number), CMS program memoranda (including title and issuance number), Medicare carrier or intermediary manual or bulletins (including issue and date), other policies, regulations, or directives).

f. Review Protocol. A narrative description of how the Claims Review was conducted and what was evaluated.

2. *Statistical Sampling Documentation.*

a. The number of Items appraised in the Discovery Sample and, if applicable, in the Full Sample.

b. A copy of the printout of the random numbers generated by the “Random Numbers” function of the statistical sampling software used by the IRO.

c. A copy of the statistical software printout(s) estimating how many Items are to be included in the Full Sample, if applicable.

d. A description or identification of the statistical sampling software package used to select the sample and determine the Full Sample size, if applicable.

3. *Claims Review Findings.*

a. Narrative Results.

i. A description of Dr. Michel’s billing and coding system(s), including the identification, by position description, of the personnel involved in coding and billing.

ii. A narrative explanation of the IRO’s findings and supporting rationale (including reasons for errors, patterns noted, etc.) regarding the Claims Review, including the results of the Discovery Sample, and the results of the Full Sample (if any).

b. Quantitative Results.

- i. Total number and percentage of instances in which the IRO determined that the Paid Claims submitted by Dr. Michel (Claim Submitted) differed from what should have been the correct claim (Correct Claim), regardless of the effect on the payment.
- ii. Total number and percentage of instances in which the Claim Submitted differed from the Correct Claim and in which such difference resulted in an Overpayment to Dr. Michel.
- iii. Total dollar amount of all Overpayments in the sample.
- iv. Total dollar amount of paid Items included in the sample and the net Overpayment associated with the sample.
- v. Error Rate in the sample.
- vi. A spreadsheet of the Claims Review results that includes the following information for each Paid Claim appraised: beneficiary health insurance claim number, date of service, procedure code submitted, procedure code reimbursed, allowed amount reimbursed by payor, correct procedure code (as determined by the IRO), correct allowed amount (as determined by the IRO), dollar difference between allowed amount reimbursed by payor and the correct allowed amount. (See Attachment 1 to this Appendix.)

4. *Systems Review.* Observations, findings, and recommendations on possible improvements to the system(s) and process(es) that generated the Overpayment(s).

5. *Credentials.* The names and credentials of the individuals who: (1) designed the statistical sampling procedures and the review methodology utilized for the Claims Review; and (2) performed the Claims Review.

OVERPAYMENT REFUND

TO BE COMPLETED BY MEDICARE CONTRACTOR

Date: _____
 Contractor Deposit Control # _____ Date of Deposit: _____
 Contractor Contact Name: _____ Phone # _____
 Contractor Address: _____
 Contractor Fax: _____

TO BE COMPLETED BY PROVIDER/PHYSICIAN/SUPPLIER

Please complete and forward to Medicare Contractor. This form, or a similar document containing the following information, should accompany every voluntary refund so that receipt of check is properly recorded and applied.

PROVIDER/PHYSICIAN/SUPPLIER NAME _____
 ADDRESS _____
 PROVIDER/PHYSICIAN/SUPPLIER # _____ CHECK NUMBER# _____
 CONTACT PERSON: _____ PHONE # _____ AMOUNT OF CHECK
 \$ _____ CHECK DATE _____

REFUND INFORMATION

For each Claim, provide the following:

Patient Name _____ HIC # _____
 Medicare Claim Number _____ Claim Amount Refunded \$ _____
 Reason Code for Claim Adjustment: _____ (Select reason code from list below. Use one reason per claim)

(Please list all claim numbers involved. Attach separate sheet, if necessary)

Note: If Specific Patient/HIC/Claim #/Claim Amount data not available for all claims due to Statistical Sampling, please indicate methodology and formula used to determine amount and reason for overpayment: _____

For Institutional Facilities Only:

Cost Report Year(s) _____
 (If multiple cost report years are involved, provide a breakdown by amount and corresponding cost report year.)

For OIG Reporting Requirements:

Do you have a Corporate Integrity Agreement with OIG? Yes No

Reason Codes:

<u>Billing/Clerical Error</u>	<u>MSP/Other Payer Involvement</u>	<u>Miscellaneous</u>
01 - Corrected Date of Service	08 - MSP Group Health Plan Insurance	13 - Insufficient Documentation
02 - Duplicate	09 - MSP No Fault Insurance	14 - Patient Enrolled in an HMO
03 - Corrected CPT Code	10 - MSP Liability Insurance	15 - Services Not Rendered
04 - Not Our Patient(s)	11 - MSP, Workers Comp. (Including	16 - Medical Necessity
05 - Modifier Added/Removed	Black Lung	17 - Other (Please Specify)
06 - Billed in Error	12 - Veterans Administration	_____
07 - Corrected CPT Code		