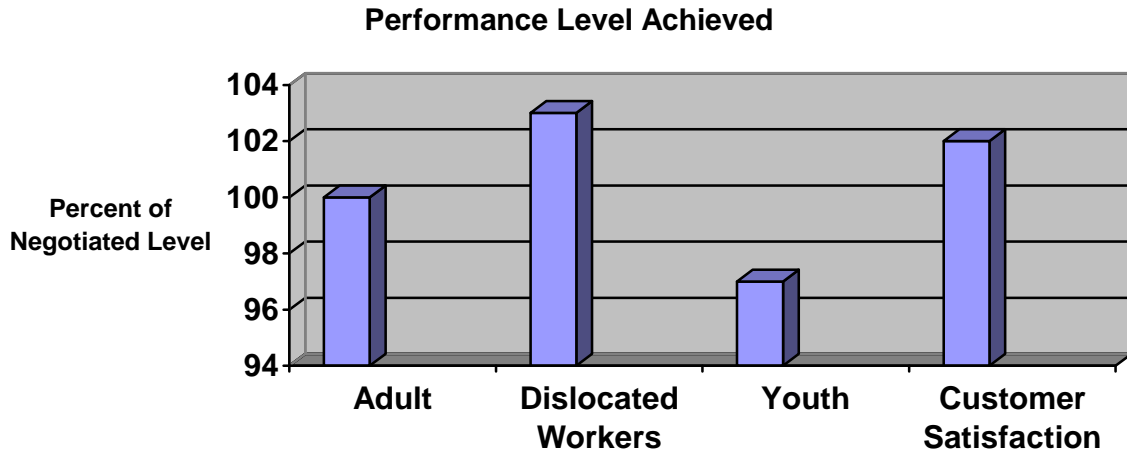


EXECUTIVE SUMMARY

As the table illustrates, performance for Program Year 2007 of Workforce Investment Act (WIA) has resulted in Michigan meeting or exceeding the negotiated performance levels in the Adult, Dislocated Worker, and Youth Programs as well as the Customer Satisfaction measures.



Note: Performance levels are calculated by dividing actual statewide Program Year 2007 performance by the negotiated planned performance level for the state for each WIA program and overall customer satisfaction.

PERFORMANCE MEASURES

COST EFFECTIVE PROGRAMS:

The Adult program maintained an expenditure rate of 98 percent. Expenditures totaled \$43.3 million of the \$44.3 million available during Program Year 2007. Expenditures were divided between core services (34%), intensive services (25%), and training services (41%). Adult participants who received training services were more likely to obtain employment (7% increase), retain employment (9% increase) with greater earnings (10% increase). The average cost per participant served was \$2,403. Return on investment was measured using the adult average earnings in six months performance indicator and the total program cost of the Adult program. The earnings of adults will exceed total Adult program expenditures within seven months.

The Dislocated Worker program maintained an expenditure rate of 96 percent. Expenditures totaled \$42.7 million of the \$44.4 million available during Program Year 2007. Expenditures were divided between core services (32%), intensive services (25%), and training services (43%). Dislocated worker participants who received training services were more likely to obtain (2% increase), retain employment (4% increase) and increase (9%) average earnings. The average cost per participant served was \$2,919. Since Dislocated Worker program participants are unemployed or facing layoff, total post program earnings was used to measure return on investment. The earnings of dislocated workers will exceed total Dislocated Worker program expenditures within six months.

The Youth program maintained an expenditure rate of 98 percent. Expenditures totaled \$35.7 million of the \$36.6 million available during Program Year 2007. The average cost per participant served was \$2,424. Front-end costs are limited to 10 percent from administration. The bulk of the funding supports direct service costs for the ten youth program elements. Summer youth employment costs represent 14 percent all youth program expenditures. Return on investment is difficult to measure for the Youth program because younger youth (aged 14 to 18) are primarily exited to secondary school rather than employment. Using the older youth earnings change in six months and the average cost per participant exited for all youth, older youth increased earnings will exceed older youth program expenditures within one year.

EVALUATION OF PROGRAMS:

Michigan has implemented the Value Added Performance Improvement System (VAPIS) model in order to measure workforce development program success. VAPIS was developed in Michigan under a grant to the state from the U.S. Department of Labor, Employment and Training Administration, Performance Results Office. The Michigan Department of Labor and Economic Growth partnered with the Corporation for a Skilled Workforce, Public Policy Associates, and the W.E. Upjohn Institute for Employment Research, for research, development, and implementation of the VAPIS model.

VAPIS allows adjustments to the performance of state and local workforce programs to account for the characteristics of the participants served and the local economic conditions under which the program operates. It also measures the amount of value added by the local workforce area programs in terms of the effectiveness of services delivered, identifies areas for program improvement, and provides information to program managers on a real-time basis to predict area performance.

VAPIS is based on a model developed by the W.E Upjohn Institute for Employment Research. It provides an evidence-based approach to setting and negotiating performance measures for publicly funded workforce programs. By using a statistical approach to separate the impact of factors that are outside the control of the local workforce area (LWA) (client characteristics and local economic conditions) from the impact of factors within the control of the LWA (type and quality of services), VAPIS is able to measure the value added by the LWA.

The following deliverables are available for the VAPIS project:

Executive Summary

Full Report

Appendix B: Model Paper

State TA Guide

Local TA Guide

Webinar Slides

WORKFORCE INVESTMENT ACT SUCCESS STORIES

Enabling workers to acquire the skills necessary to succeed in the fast-changing global economy of the 21st Century is central to Michigan's strategy for economic transformation. In her 2007 State of the State Address, Governor Jennifer Granholm announced the No Worker Left Behind (NWLB) free tuition program to help Michigan workers create a prosperous future. Since it was launched in August 2007, over 31,000 people have entered training through NWLB. The Governor continued to stress the importance of education, training, and lifelong learning for our adult workforce in her 2008 State of the State Address. The vision for NWLB is to:

- Accelerate worker transitions through learning;
- Support the state's employers and economic development needs, and
- Align the use of existing training resources.

NWLB is Michigan's unified strategy for supporting workers in obtaining the training they need to make successful transitions from one career/job to another. NWLB includes all public monies, including Workforce Investment Act, monies used for training.

NWLB features:

- Up to two years worth of free tuition at any Michigan community college, university or other approved training program;
- A skills assessment administered the Michigan Works! Agencies (MWAs);
- Must pursue a degree or occupational certificate in a high-demand occupation or emerging industry, or in an entrepreneurship program;
- Free tuition program is a one-time offer; and
- Three years to sign up for the program beginning August 1, 2007.

Qualifying workers must pursue an associate's degree or attend a technical training program in a high-demand occupation, emerging industry, or entrepreneurship program. High-demand occupations vary from region to region, however some common examples include health care, accounting and bookkeeping services, information technology, auto service technicians and mechanics.

Demmer Corporation, Lansing

In Lansing, director of Michigan Department of Labor & Economic Growth (DLEG), Bureau of Workforce Transformation (BWT), Liza Estlund Olson, recognized Demmer Corporation, Lansing Community College (LCC), and Capital Area Michigan Works! for their model NWLB partnership -- a collaborative effort between business and college to design an innovative training program that resulted in Demmer hiring more than 530 NWLB-trained workers for jobs in Demmer Corp's Lansing facilities.

Demmer Human Resource Director, Julie Mann: "We needed to increase our workforce by almost 80 percent in a calendar year. We never would have been able to meet our customer demand without a program to train workers in a very short period of time. NWLB gave us the opportunity to work with LCC in developing and implementing a tailored training program."

Joshua Smalley

Joshua Smalley is one of the NWLB-trained workers now employed at Demmer Corporation. Prior to his NWLB training, Joshua had worked as a truck driver. He was also an experienced welder, having spent 15 years welding in his family's auto repair shop. He tried to land a job at Demmer, but failed the required skills assessment tests. "I was used to welding on thinner metal," said Joshua. "I found out it's a lot harder to weld the thicker materials that Demmer uses."

A few weeks later, Capital Area Michigan Works! contacted Joshua to tell him about NWLB and the opportunity to train for one of the Demmer positions. He jumped at the chance. Lansing Community College instructors came to the Demmer plant, and in three weeks, Joshua had completed training in the specific welding techniques required to work on the Demmer products.

"With the help of No Worker Left Behind, I'm able to provide for my family, which was my biggest goal," said Joshua. "I love working, and this is a good place to work."

Schoolcraft Biomedical Technology Center, Livonia

At Schoolcraft College's new, state-of-the-art Biomedical Technology Center in Livonia, DLEG Director Keith Cooley and DLEG Deputy Director Andy Levin recognized Schoolcraft for its cutting-edge health care curriculum, and the successful collaboration between the college, Southeast Michigan Community Alliance, and employers like CVS Pharmacy to train workers for high-wage careers in health care and the emerging biomedical industry.

Harvey Diem

In 2000, Harvey Diem was working as an uncertified pharmacy technician at a hospital in Colorado when he was laid off. He moved to Michigan and found other employment, but wanted to return to work in a health care position. Diem contacted his local Michigan Works! Agency, and with NWLB training funds, he enrolled in the Schoolcraft College pharmacy technician program.

"The MWA staff and I worked together as a team," said Diem. "They helped me assert myself and pushed me to do well, and I did."

Diem graduated in the top two of his class with a certificate as a pharmacy technician. He now works for CVS Pharmacy, and he is pursuing national certification as a pharmacy technician. In the future, Diem plans to pursue a degree in pharmacological toxicology and work for a pharmaceutical company.

"Without the support of programs like NWLB, many of our current employees would not be with us today," said Darla Smith, Regional Learning Center Manager for CVS Pharmacy. "It's imperative that Michigan continue to provide training for people in high-demand fields in health care and biomedical technology, where the demand for talent is greater than the supply of trained workers."

Upper Peninsula State Fair, Escanaba

At the Upper Peninsula State Fair in Escanaba, Governor Granholm recognized Northern Star Industries, Bay College, and the Job Force Board for their model NWLB partnership -- a collaborative effort between business, college, and the local workforce agency that resulted in Northern Star and other Upper Peninsula businesses hiring more than 100 workers.

Northern Star Industries, Inc., located in Iron Mountain, manufactures the BOSS Snowplow, state-of-the-art control panels and substation control centers for electrical utilities, and specialty controls for the U.S. Navy. In 2007, Northern Star was looking to expand and hire additional employees, but discovered there was a shortage of welders and skilled trade workers in the region. Northern Star turned to the Job Force Board for help. This Michigan Works! Agency pulled together employers, their own workforce experts, and faculty from Bay College and Dickinson Iron Intermediate School District to design and implement a customized program to train workers in welding and other high-demand skills. To date, more than 100 workers have gone through the NWLB-funded training and found jobs in local industries.

Dave Brule, Jr., Executive Vice President and Chief Financial Officer of Northern Star Industries stated "With NWLB, we were able to train workers for the exact skills we needed to help us expand, and put people to work in good jobs right here in their own communities. We're looking to add additional workers in the coming year, and we know we have the partners and training options to meet our needs for the skilled workers our industry requires."

Governor Granholm: "This innovative collaboration between Northern Star Industries and Bay College, working with Michigan Works! and NWLB to train workers for jobs available today is exactly the kind of partnership we want to replicate all over Michigan. With the boost of NWLB training dollars, we can move Michigan workers in to high-skill, high-wage jobs and grow Michigan's economy."

Tom Swartout

Tom Swartout was working at a local retail store in Iron Mountain and looking for a new career when he heard about the NWLB Initiative. He had taken a semester of welding at Bay College and decided to consult the Michigan Works! The Job Force Board to explore options for additional education. With the help of Michigan Works! Swartout was accepted into the welding certification course at Bay College. Upon graduation, he got a job as a fabricator welder at BOSS Products division of Northern Star Industries.

Macomb Community College, Mt. Clemens

In the first 11 months of the NWLB, the Macomb/St. Clair Michigan Works! Agency (MWA) enrolled 2,271 people in training and educational programs to prepare them for jobs in Michigan's emerging economy.

Governor Granholm: "Macomb County is a leader in our effort to train 100,000 Michigan workers for good jobs, today and tomorrow. With the hard work of our Michigan Works! Agencies and their innovative partners like Macomb Community College (MCC) and local employers, NWLB will put thousands of workers into new high-wage jobs in the years ahead."

Macomb County employer Burtek Incorporated works regularly with the Macomb/St. Clair MWA to test and hire employees.

"Burtek is primarily a military fabricator, making vehicles stronger for our troops in Afghanistan and Iraq, and for our own homeland security forces. We have a special place in our hearts for veterans, and Michigan Works! and NWLB has helped us find and train many veterans for good jobs in our facilities."

April Pritchett

Two years ago, April Pritchett lost her job in the mortgage industry. She had earned an associate of arts degree years before, but knew she needed additional training to find another job. April contacted the Macomb / St. Clair MWA, enrolled in business classes at MCC, and found a new, high-wage job with a mortgage company.

"I'm no spring chicken, so when I lost my job, not only did I need job training, I needed help with my resume, and preparing to look for work," said Pritchett. "With the help of the Macomb/St. Clair MWA and No Worker Left Behind, I enrolled in MCC and got a great job to support my family. I also learned about Macomb's early entry program for high school students. Last year my 12th grade son attended MCC with me."

'Green' jobs expand Michigan worker retraining

by Tim Martin | The Associated Press

Friday July 25, 2008

Joseph Houle

When Joseph Houle lost his job at a Petoskey factory in late 2006, he decided to retrain to be a police officer. This month, he started working as a marine deputy with the Cheboygan County Sheriff's Department.

The state's NWLB program, started a year ago by Gov. Jennifer Granholm to give laid-off workers up to two years of tuition toward new careers, helped the 37-year-old complete his police academy training.

"It helped with tuition and fees, money for books," said Houle, who likely would have been unable to afford the retraining without the state program. "It helped in a lot of ways."

The governor is carving out about \$6 million in the budget year that starts Oct. 1, 2008 for her Green Jobs Initiative that will promote job training in alternative energy industries including wind, solar and biofuels.

Granholm's office said that Biotech Agronomics, a Beulah company that converts wastewater sludge into usable materials for agriculture, already has hired five No Worker Left Behind graduates for such jobs.

The goal of the NWLB program is to take workers who have lost manufacturing jobs or other positions no longer in demand and retrain them for employment in one of several high-demand fields. Workers can use the free tuition at any Michigan community college or other approved training course.

TABLE SECTION

Table A – Workforce Investment Act Customer Satisfaction Results

Customer Satisfaction	Negotiated Performance Level	Actual Performance Level	Number of Completed Surveys	Number of Customers Eligible for the Survey	Number of Customers Included in the Sample	Response Rate
Participants	91.0	93.9	12,312	17,398	12,929	95.2%
Employers	86.0	86.2	1,789	2,239	2,239	79.9%

American Customer Satisfaction Index used for actual performance.
 Report Period: January 1, 2007 through December 31, 2007.

Table B – Adult Program Results at a Glance

Reported Information	Negotiated Performance Level	Actual Performance Level	Numerator / Denominator
Entered Employment Rate	87.0%	86.1%	4,549
			5,283
Employment Retention Rate	84.0%	83.7%	4,608
			5,508
Average Earnings in Six Months	\$10,000	\$10,099	\$38,475,826
			3,810
Employment and Credential Rate	82.0%	83.1%	2,753
			3,311

Table C – Outcomes for Adult Special Populations

Reported Information	Public Assistance Recipients		Veterans		Individuals with Disabilities		Older Individuals	
Entered Employment Rate	79.7%	409	89.2%	272	83.4%	281	81.7%	210
		513		305		337		257
Employment Retention Rate	81.8%	386	86.3%	265	84.6%	253	83.7%	195
		472		307		299		233
Average Earnings in Six Months	\$8,689	\$2,815,320	\$12,645	\$2,642,824	\$9,175	\$1,844,184	\$8,823	\$1,332,298
		324		209		201		151
Employment and Credential Rate	74.9%	218	85.2%	138	80.7%	117	78.0%	99
		291		162		145		127

Public Assistance Recipients receiving intensive or training services.

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Table D – Other Outcome Information for the Adult Program

Reported Information	Individuals Who Received Training Services		Individuals Who Received Only Core and Intensive Services	
	Entered Employment Rate	89.8%	2,210 2,461	82.9%
Employment Retention Rate	87.9%	2,473 2,813	79.2%	2,135 2,695
Average Earnings in Six Months	\$10,565	\$21,383,336 2,024	\$9,570	\$17,092,490 1,786

Report Period: EER and ECR October 1, 2006 through September 30, 2007.
 ERR and Earnings April 1, 2006 through March 31, 2007.

Table E – Dislocated Worker Program Results at a Glance

Reported Information	Negotiated Performance Level	Actual Performance Level	Numerator / Denominator
Entered Employment Rate	93.0%	93.6%	5,123
			5,471
Employment Retention Rate	90.0%	92.4%	4,788
			5,182
Average Earnings in Six Months	\$13,000	\$13,768	\$55,967,090
			4,065
Employment and Credential Rate	82.0%	84.3%	2,688
			3,190

Table F – Outcomes for Dislocated Worker Special Populations

Reported Information	Veterans		Individuals With Disabilities		Older Individuals		Displaced Homemakers	
	Entered Employment Rate	96.0%	362 377	88.0%	147 167	90.6%	558 616	77.4%
Employment Retention Rate	91.3%	324 355	88.4%	130 147	92.3%	489 530	88.2%	164 186
Average Earnings in Six Months	\$16,833	\$4,713,301 280	\$12,333	\$1,331,913 108	\$13,943	\$5,535,173 397	\$8,467	\$1,160,017 137
Employment and Credential Rate	85.3%	185 217	82.3%	79 96	85.1%	251 295	83.9%	52 62

Table G – Other Outcome Information for the Dislocated Worker Program

Reported Information	Individuals Who Received Training Services		Individuals Who Received Only Core and Intensive Services	
	Entered Employment Rate	94.7%	2,921 3,085	92.3%
Employment Retention Rate	94.4%	2,631 2,786	90.0%	2,157 2,396
Average Earnings in Six Months	\$14,296	\$31,550,555 2,207	\$13,141	\$24,416,535 1,858

Report Period: EER and ECR October 1, 2006 through September 30, 2007.
 ERR and Earnings April 1, 2006 through March 31, 2007.

Table H.1 – Youth (14 – 21) Program Results

Reported Information	Negotiated Performance Level	Actual Performance Level	Numerator / Denominator
Placement in Employ. or Education (PEE)	N.A.	58.6%	2,582
			4,408
Attainment of Degree or Certificate (ADC)	N.A.	51.2%	1,739
			3,399
Literacy and Numeracy Gains	N.A.	16.8%	264
			1,576

Table H.2 – Older Youth (19 – 21) Program Results

Reported Information	Negotiated Performance Level	Actual Performance Level	Numerator / Denominator
Entered Employment Rate	82.0%	79.3%	954
			1,203
Employment Retention Rate	84.0%	85.0%	985
			1,159
Earnings Change in Six Months	\$3,200	\$3,345	\$2,899,917
			867
Credential Rate	78.0%	63.2%	922
			1,458

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Table I – Outcomes for Older Youth Special Populations

Reported Information	Public Assistance Recipients		Veterans		Individuals With Disabilities		Out-of-School Youth	
	Entered Employment Rate	67.7%	147 217	83.3%	5 6	78.3%	101 129	80.2%
Employment Retention Rate	89.7%	130 145	100.0%	7 7	88.2%	112 127	84.9%	899 1,059
Earnings Change in Six Months	\$4,447	\$466,902 105	\$1,062	\$4,247 4	\$3,241	\$259,256 80	\$3,287	\$2,629,632 800
Credential Rate	55.4%	138 249	85.7%	6 7	68.9%	102 148	62.0%	786 1,267

Report Period: PEE, ADC, EER and CR October 1, 2006 through September 30, 2007.
 ERR and Earnings Change April 1, 2006 through March 31, 2007.

Table J – Younger Youth (14 – 18) Program Results

Reported Information	Negotiated Performance Level	Actual Performance Level	Numerator / Denominator
Skill Attainment Rate	94.0%	92.5%	9,153
			9,893
Diploma or Equivalent Attainment Rate	88.0%	86.9%	1,635
			1,881
Retention Rate	78.0%	75.3%	1,514
			2,011

Table K – Outcomes for Younger Youth Special Populations

Reported Information	Public Assistance Recipients		Individuals With Disabilities		Out-of-School Youth	
	Skill Attainment Rate	91.5%	2,028 2,217	94.4%	2,100 2,224	90.7%
Diploma or Equivalent Attainment Rate	86.5%	321 371	89.2%	398 446	73.0%	254 348
Retention Rate	71.4%	335 469	76.2%	349 458	78.9%	333 422

Report Period: April 1, 2007 through March 31, 2008 for the SAR and DAR.
 April 1, 2006 through March 31, 2007 for the RR.

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Table L – Other Reported Information

Reported Information	12 Month Employment Retention Rate		12 Month Earnings Change		Placements for Participants in Nontraditional Employment		Wages at Entry into Employment for those Individuals Who Entered Unsubsidized Employment		Entry into Unsubsidized Employment Related to the Training Received of those who Completed Training Services	
Adults	76.4%	4,265	\$4,610	\$21,085,475	4.2%	192	\$4,458	\$17,563,358	75.5%	1,668
		5,581		4,574		4,549		3,940		2,210
Dislocated Workers	85.0%	4,547	110.2%	\$56,498,638	4.4%	223	\$6,291	\$28,760,781	75.6%	2,208
		5,347		\$51,253,858		5,123		4,572		2,921
Older Youth	69.2%	873	\$3,130	\$2,964,070	2.1%	20	\$2,684	\$2,090,831		
		1,262		947		954		779		

Table M – Participation Levels

Reported Information	Total Participants Served	Total Exits
Total Adult Customers	559,261	507,288
Total Adult self-service	526,611	494,573
WIA Adult	544,630	501,618
WIA Dislocated Worker	14,631	5,670
Total Youth (14-21)	14,736	5,253
Younger Youth (14-18)	10,656	3,648
Older Youth (19-21)	4,080	1,605
Out-of-School Youth	5,679	2,086
In-School Youth	9,057	3,167

Report Period: Participants July 1, 2007 through June 30, 2008.
 Exits April 1, 2007 through March 31, 2008.

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Table N – Cost of Program Activities

Program Activity		Total Federal Spending
Local Adults		\$43,295,500
Local Dislocated Workers		\$42,709,022
Local Youth		\$35,721,847
Rapid Response		\$7,656,652
Statewide Required Activities		\$5,157,831
Statewide Allowable Activities	Miscellaneous	\$17,909,448
	Focus Hope	\$3,933,353
	Capacity Building	\$599,515
Total of All Federal Spending Listed Above		\$156,983,168

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Table O – Local Performance

Local Area Name: ACSET	Total Participants Served	Adults	32,840
		Dislocated Workers	1,515
		Older Youth	677
		Younger Youth	1,110
ETA Assigned # 26160	Total Exiters	Adults	29,910
		Dislocated Workers	805
		Older Youth	345
		Younger Youth	537
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	95.9
	Employers	86.0	87.4
Entered Employment Rate	Adults	88.0%	92.3%
	Dislocated Workers	94.0%	96.3%
	Older Youth	83.0%	93.4%
Retention Rate	Adults	85.0%	90.2%
	Dislocated Workers	92.0%	95.7%
	Older Youth	85.0%	95.4%
	Younger Youth	79.0%	88.4%
Average Earnings/ Change in Six Months	Adults	\$10,200	\$9,776
	Dislocated Workers	\$13,200	\$14,221
	Older Youth	\$3,200	\$3,357
Credential / Diploma Rate	Adults	83.0%	85.2%
	Dislocated Workers	83.0%	89.4%
	Older Youth	79.0%	89.1%
	Younger Youth	89.0%	91.4%
Skill Attainment	Younger Youth	94.0%	94.4%
Placement or Ed.	Youth (14 – 21)	N.A.	62.7%
Degree/Certificate	Youth (14 – 21)	N.A.	64.2%
Literacy/Numeracy	Youth (14 – 21)	N.A.	0.0%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
		X	

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Local Area Name: Berrien / Cass / Van Buren	Total Participants Served	Adults	20,529
		Dislocated Workers	254
		Older Youth	51
		Younger Youth	243
ETA Assigned # 26110	Total Exiters	Adults	19,279
		Dislocated Workers	63
		Older Youth	8
		Younger Youth	8
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	85.8
	Employers	86.0	79.9
Entered Employment Rate	Adults	80.0%	90.3%
	Dislocated Workers	93.0%	86.5%
	Older Youth	75.0%	100.0%
Retention Rate	Adults	78.0%	81.0%
	Dislocated Workers	90.0%	89.0%
	Older Youth	85.0%	90.9%
	Younger Youth	65.0%	85.0%
Average Earnings/ Change in Six Months	Adults	\$9,000	\$8,858
	Dislocated Workers	\$12,500	\$12,439
	Older Youth	\$3,500	\$2,856
Credential / Diploma Rate	Adults	60.0%	87.5%
	Dislocated Workers	75.0%	83.3%
	Older Youth	65.0%	62.5%
	Younger Youth	82.0%	83.3%
Skill Attainment	Younger Youth	90.0%	93.4%
Placement or Ed.	Youth (14 – 21)	N.A.	88.2%
Degree / Certificate	Youth (14 – 21)	N.A.	50.0%
Literacy/Numeracy	Youth (14 – 21)	N.A.	0.0%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
		X	

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Local Area Name: Calhoun ISD	Total Participants Served	Adults	14,010
		Dislocated Workers	302
		Older Youth	84
		Younger Youth	273
ETA Assigned # 26050	Total Exitters	Adults	13,054
		Dislocated Workers	171
		Older Youth	19
		Younger Youth	61
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	98.7
	Employers	86.0	86.9
Entered Employment Rate	Adults	88.0%	97.5%
	Dislocated Workers	93.0%	98.0%
	Older Youth	75.0%	73.7%
Retention Rate	Adults	82.0%	82.5%
	Dislocated Workers	90.0%	94.8%
	Older Youth	80.0%	85.7%
	Younger Youth	79.0%	96.9%
Average Earnings/ Change in Six Months	Adults	\$10,200	\$13,117
	Dislocated Workers	\$13,000	\$17,209
	Older Youth	\$3,500	\$5,011
Credential / Diploma Rate	Adults	83.0%	95.6%
	Dislocated Workers	83.0%	93.3%
	Older Youth	75.0%	75.0%
	Younger Youth	88.0%	94.1%
Skill Attainment	Younger Youth	94.0%	94.7%
Placement or Ed.	Youth (14 – 21)	N.A.	89.5%
Degree / Certificate	Youth (14 – 21)	N.A.	56.6%
Literacy/Numeracy	Youth (14 – 21)	N.A.	0.0%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
		X	

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Local Area Name: Capital Area	Total Participants Served	Adults	23,173
		Dislocated Workers	483
		Older Youth	171
		Younger Youth	727
ETA Assigned # 26045	Total Exiters	Adults	21,925
		Dislocated Workers	229
		Older Youth	45
		Younger Youth	164
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	94.5
	Employers	86.0	88.6
Entered Employment Rate	Adults	88.0%	88.3%
	Dislocated Workers	93.0%	99.3%
	Older Youth	82.0%	94.9%
Retention Rate	Adults	84.0%	87.9%
	Dislocated Workers	90.0%	100.0%
	Older Youth	84.0%	100.0%
	Younger Youth	78.0%	89.8%
Average Earnings/ Change in Six Months	Adults	\$10,000	\$8,698
	Dislocated Workers	\$12,800	\$13,518
	Older Youth	\$2,500	\$3,451
Credential / Diploma Rate	Adults	83.0%	93.7%
	Dislocated Workers	83.0%	96.6%
	Older Youth	78.0%	90.9%
	Younger Youth	86.0%	94.9%
Skill Attainment	Younger Youth	94.0%	92.8%
Placement or Ed.	Youth (14 – 21)	N.A.	88.2%
Degree / Certificate	Youth (14 – 21)	N.A.	81.2%
Literacy/Numeracy	Youth (14 – 21)	N.A.	19.0%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
		X	

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Local Area Name: Career Alliance	Total Participants Served	Adults	29,107
		Dislocated Workers	1,136
		Older Youth	437
		Younger Youth	432
ETA Assigned # 26030	Total Exiters	Adults	25,791
		Dislocated Workers	596
		Older Youth	190
		Younger Youth	404
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	90.6
	Employers	86.0	83.3
Entered Employment Rate	Adults	80.0%	78.5%
	Dislocated Workers	90.0%	88.6%
	Older Youth	78.0%	63.0%
Retention Rate	Adults	78.0%	61.3%
	Dislocated Workers	88.0%	78.1%
	Older Youth	70.0%	58.3%
	Younger Youth	65.0%	42.7%
Average Earnings/ Change in Six Months	Adults	\$8,000	\$7,804
	Dislocated Workers	\$10,500	\$10,754
	Older Youth	\$2,200	\$1,902
Credential / Diploma Rate	Adults	75.0%	75.0%
	Dislocated Workers	82.0%	89.4%
	Older Youth	73.0%	8.5%
	Younger Youth	89.0%	86.1%
Skill Attainment	Younger Youth	90.0%	80.7%
Placement or Ed.	Youth (14 – 21)	N.A.	26.7%
Degree / Certificate	Youth (14 – 21)	N.A.	41.0%
Literacy/Numeracy	Youth (14 – 21)	N.A.	0.0%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
	X		

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Local Area Name: Central Area	Total Participants Served	Adults	6,700
		Dislocated Workers	1,586
		Older Youth	308
		Younger Youth	170
ETA Assigned # 26130	Total Exiters	Adults	6,408
		Dislocated Workers	261
		Older Youth	53
		Younger Youth	30
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	98.0
	Employers	86.0	86.0
Entered Employment Rate	Adults	88.0%	98.9%
	Dislocated Workers	94.0%	97.8%
	Older Youth	83.0%	90.9%
Retention Rate	Adults	85.0%	89.7%
	Dislocated Workers	90.0%	92.0%
	Older Youth	85.0%	85.7%
	Younger Youth	79.0%	86.4%
Average Earnings/ Change in Six Months	Adults	\$10,000	\$12,469
	Dislocated Workers	\$13,000	\$13,861
	Older Youth	\$3,500	\$5,662
Credential / Diploma Rate	Adults	83.0%	90.4%
	Dislocated Workers	83.0%	73.8%
	Older Youth	79.0%	82.8%
	Younger Youth	88.0%	85.7%
Skill Attainment	Younger Youth	94.0%	94.6%
Placement or Ed.	Youth (14 – 21)	N.A.	93.8%
Degree / Certificate	Youth (14 – 21)	N.A.	84.6%
Literacy/Numeracy	Youth (14 – 21)	N.A.	0.0%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
		X	

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Local Area Name: City of Detroit	Total Participants Served	Adults	47,650
		Dislocated Workers	669
		Older Youth	381
		Younger Youth	2,079
ETA Assigned # 26010	Total Exiters	Adults	43,785
		Dislocated Workers	244
		Older Youth	195
		Younger Youth	436
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	92.2
	Employers	86.0	84.8
Entered Employment Rate	Adults	80.0%	70.9%
	Dislocated Workers	93.0%	85.3%
	Older Youth	75.0%	69.9%
Retention Rate	Adults	80.0%	74.1%
	Dislocated Workers	88.0%	85.9%
	Older Youth	83.0%	75.1%
	Younger Youth	65.0%	63.0%
Average Earnings/ Change in Six Months	Adults	\$10,200	\$7,838
	Dislocated Workers	\$11,000	\$12,402
	Older Youth	\$3,200	\$2,853
Credential / Diploma Rate	Adults	83.0%	61.4%
	Dislocated Workers	83.0%	74.0%
	Older Youth	70.0%	58.6%
	Younger Youth	89.0%	88.0%
Skill Attainment	Younger Youth	95.0%	91.8%
Placement or Ed.	Youth (14 – 21)	N.A.	61.2%
Degree / Certificate	Youth (14 – 21)	N.A.	44.6%
Literacy/Numeracy	Youth (14 – 21)	N.A.	0.0%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
	X		

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Local Area Name: Eastern U.P.	Total Participants Served	Adults	1,726
		Dislocated Workers	66
		Older Youth	40
		Younger Youth	63
ETA Assigned # 26115	Total Exiters	Adults	1,689
		Dislocated Workers	40
		Older Youth	14
		Younger Youth	18
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	95.1
	Employers	86.0	96.2
Entered Employment Rate	Adults	88.0%	97.6%
	Dislocated Workers	94.0%	100.0%
	Older Youth	83.0%	100.0%
Retention Rate	Adults	85.0%	98.4%
	Dislocated Workers	90.0%	97.8%
	Older Youth	85.0%	100.0%
	Younger Youth	79.0%	90.5%
Average Earnings/ Change in Six Months	Adults	\$10,200	\$11,453
	Dislocated Workers	\$12,000	\$10,237
	Older Youth	\$3,500	\$7,231
Credential / Diploma Rate	Adults	83.0%	93.8%
	Dislocated Workers	83.0%	92.0%
	Older Youth	79.0%	85.7%
	Younger Youth	89.0%	83.3%
Skill Attainment	Younger Youth	95.0%	91.9%
Placement or Ed.	Youth (14 – 21)	N.A.	95.0%
Degree / Certificate	Youth (14 – 21)	N.A.	65.4%
Literacy/Numeracy	Youth (14 – 21)	N.A.	33.3%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
		X	

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Local Area Name: The Job Force	Total Participants Served	Adults	5,498
		Dislocated Workers	310
		Older Youth	112
		Younger Youth	115
ETA Assigned # 26125	Total Exiters	Adults	4,999
		Dislocated Workers	137
		Older Youth	53
		Younger Youth	36
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	98.8
	Employers	86.0	87.3
Entered Employment Rate	Adults	88.0%	87.6%
	Dislocated Workers	94.0%	94.5%
	Older Youth	83.0%	86.2%
Retention Rate	Adults	85.0%	90.1%
	Dislocated Workers	92.0%	94.0%
	Older Youth	85.0%	92.5%
	Younger Youth	79.0%	90.0%
Average Earnings/ Change in Six Months	Adults	\$9,000	\$9,642
	Dislocated Workers	\$12,500	\$12,602
	Older Youth	\$3,200	\$4,277
Credential / Diploma Rate	Adults	83.0%	86.5%
	Dislocated Workers	83.0%	90.0%
	Older Youth	78.0%	82.5%
	Younger Youth	89.0%	88.0%
Skill Attainment	Younger Youth	94.0%	99.3%
Placement or Ed.	Youth (14 – 21)	N.A.	63.9%
Degree / Certificate	Youth (14 – 21)	N.A.	43.9%
Literacy/Numeracy	Youth (14 – 21)	N.A.	0.0%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
			X

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Local Area Name: Kalamazoo – St. Joseph	Total Participants Served	Adults	16,566
		Dislocated Workers	444
		Older Youth	136
		Younger Youth	275
ETA Assigned # 26040	Total Exiters	Adults	15,810
		Dislocated Workers	243
		Older Youth	40
		Younger Youth	97
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	94.4
	Employers	86.0	85.4
Entered Employment Rate	Adults	88.0%	82.9%
	Dislocated Workers	94.0%	94.4%
	Older Youth	83.0%	45.8%
Retention Rate	Adults	84.0%	88.4%
	Dislocated Workers	90.0%	90.2%
	Older Youth	83.0%	92.9%
	Younger Youth	78.0%	48.7%
Average Earnings/ Change in Six Months	Adults	\$8,500	\$8,714
	Dislocated Workers	\$13,200	\$9,449
	Older Youth	\$3,000	\$2,804
Credential / Diploma Rate	Adults	80.0%	83.8%
	Dislocated Workers	83.0%	89.4%
	Older Youth	78.0%	53.6%
	Younger Youth	88.0%	69.2%
Skill Attainment	Younger Youth	90.0%	95.7%
Placement or Ed.	Youth (14 – 21)	N.A.	41.5%
Degree / Certificate	Youth (14 – 21)	N.A.	20.5%
Literacy/Numeracy	Youth (14 – 21)	N.A.	0.0%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
	X		

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Local Area Name: Livingston County	Total Participants Served	Adults	6,966
		Dislocated Workers	248
		Older Youth	25
		Younger Youth	65
ETA Assigned # 26145	Total Exiters	Adults	6,403
		Dislocated Workers	60
		Older Youth	6
		Younger Youth	15
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	98.7
	Employers	86.0	84.8
Entered Employment Rate	Adults	88.0%	100.0%
	Dislocated Workers	94.0%	98.4%
	Older Youth	83.0%	100.0%
Retention Rate	Adults	85.0%	100.0%
	Dislocated Workers	91.0%	100.0%
	Older Youth	85.0%	100.0%
	Younger Youth	79.0%	100.0%
Average Earnings/ Change in Six Months	Adults	\$10,000	\$9,900
	Dislocated Workers	\$13,000	\$13,460
	Older Youth	\$3,500	\$6,238
Credential / Diploma Rate	Adults	83.0%	90.9%
	Dislocated Workers	83.0%	92.1%
	Older Youth	79.0%	90.0%
	Younger Youth	89.0%	85.7%
Skill Attainment	Younger Youth	90.0%	84.0%
Placement or Ed.	Youth (14 – 21)	N.A.	82.4%
Degree / Certificate	Youth (14 – 21)	N.A.	20.0%
Literacy/Numeracy	Youth (14 – 21)	N.A.	0.0%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
		X	

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Local Area Name: Macomb/St. Clair	Total Participants Served	Adults	57,813
		Dislocated Workers	1,914
		Older Youth	238
		Younger Youth	1,152
ETA Assigned # 26015	Total Exiters	Adults	52,185
		Dislocated Workers	630
		Older Youth	120
		Younger Youth	488
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	94.2
	Employers	86.0	100.0
Entered Employment Rate	Adults	87.0%	83.5%
	Dislocated Workers	93.0%	92.4%
	Older Youth	78.0%	67.6%
Retention Rate	Adults	84.0%	88.9%
	Dislocated Workers	90.0%	94.8%
	Older Youth	75.0%	84.6%
	Younger Youth	78.0%	68.8%
Average Earnings/ Change in Six Months	Adults	\$9,000	\$9,944
	Dislocated Workers	\$12,500	\$14,289
	Older Youth	\$2,500	\$2,747
Credential / Diploma Rate	Adults	80.0%	72.2%
	Dislocated Workers	82.0%	74.4%
	Older Youth	70.0%	36.2%
	Younger Youth	86.0%	81.2%
Skill Attainment	Younger Youth	90.0%	88.6%
Placement or Ed.	Youth (14 – 21)	N.A.	71.4%
Degree / Certificate	Youth (14 – 21)	N.A.	78.0%
Literacy/Numeracy	Youth (14 – 21)	N.A.	43.1%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
	X		

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Local Area Name: Muskegon County	Total Participants Served	Adults	21,419
		Dislocated Workers	538
		Older Youth	130
		Younger Youth	372
ETA Assigned # 26055	Total Exiters	Adults	19,364
		Dislocated Workers	150
		Older Youth	32
		Younger Youth	133
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	95.8
	Employers	86.0	87.0
Entered Employment Rate	Adults	88.0%	93.8%
	Dislocated Workers	94.0%	95.1%
	Older Youth	83.0%	72.4%
Retention Rate	Adults	85.0%	89.6%
	Dislocated Workers	91.0%	94.4%
	Older Youth	85.0%	87.1%
	Younger Youth	79.0%	73.0%
Average Earnings/ Change in Six Months	Adults	\$10,000	\$8,832
	Dislocated Workers	\$13,000	\$14,983
	Older Youth	\$3,200	\$3,862
Credential / Diploma Rate	Adults	83.0%	91.8%
	Dislocated Workers	83.0%	93.5%
	Older Youth	79.0%	68.6%
	Younger Youth	88.0%	86.7%
Skill Attainment	Younger Youth	94.0%	89.4%
Placement or Ed.	Youth (14 – 21)	N.A.	88.7%
Degree / Certificate	Youth (14 – 21)	N.A.	87.1%
Literacy/Numeracy	Youth (14 – 21)	N.A.	0.0%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
		X	

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Local Area Name: Northeast	Total Participants Served	Adults	9,678
		Dislocated Workers	194
		Older Youth	10
		Younger Youth	324
ETA Assigned # 26060	Total Exiters	Adults	9,598
		Dislocated Workers	51
		Older Youth	2
		Younger Youth	153
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	94.2
	Employers	86.0	88.4
Entered Employment Rate	Adults	88.0%	87.3%
	Dislocated Workers	94.0%	83.3%
	Older Youth	83.0%	0.0%
Retention Rate	Adults	85.0%	89.7%
	Dislocated Workers	92.0%	93.9%
	Older Youth	85.0%	100.0%
	Younger Youth	79.0%	80.0%
Average Earnings/ Change in Six Months	Adults	\$10,000	\$11,343
	Dislocated Workers	\$12,800	\$14,446
	Older Youth	\$2,800	\$3,433
Credential / Diploma Rate	Adults	83.0%	83.1%
	Dislocated Workers	83.0%	80.0%
	Older Youth	79.0%	100.0%
	Younger Youth	89.0%	94.8%
Skill Attainment	Younger Youth	95.0%	96.0%
Placement or Ed.	Youth (14 – 21)	N.A.	71.4%
Degree / Certificate	Youth (14 – 21)	N.A.	67.4%
Literacy/Numeracy	Youth (14 – 21)	N.A.	0.0%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
		X	

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Local Area Name: Northwest	Total Participants Served	Adults	19,169
		Dislocated Workers	512
		Older Youth	78
		Younger Youth	514
ETA Assigned # 26105	Total Exiters	Adults	18,349
		Dislocated Workers	120
		Older Youth	26
		Younger Youth	244
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	97.7
	Employers	86.0	94.4
Entered Employment Rate	Adults	88.0%	94.7%
	Dislocated Workers	94.0%	93.4%
	Older Youth	82.0%	100.0%
Retention Rate	Adults	84.0%	95.8%
	Dislocated Workers	90.0%	96.9%
	Older Youth	85.0%	100.0%
	Younger Youth	79.0%	94.4%
Average Earnings/ Change in Six Months	Adults	\$10,200	\$11,689
	Dislocated Workers	\$13,200	\$14,943
	Older Youth	\$3,000	\$3,747
Credential / Diploma Rate	Adults	82.0%	84.3%
	Dislocated Workers	75.0%	73.0%
	Older Youth	79.0%	88.2%
	Younger Youth	89.0%	95.1%
Skill Attainment	Younger Youth	95.0%	98.9%
Placement or Ed.	Youth (14 – 21)	N.A.	78.5%
Degree / Certificate	Youth (14 – 21)	N.A.	63.4%
Literacy/Numeracy	Youth (14 – 21)	N.A.	83.3%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
		X	

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Local Area Name: Oakland County	Total Participants Served	Adults	49,706
		Dislocated Workers	438
		Older Youth	171
		Younger Youth	735
ETA Assigned # 26170	Total Exitters	Adults	44,831
		Dislocated Workers	177
		Older Youth	55
		Younger Youth	288
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	94.8
	Employers	86.0	86.1
Entered Employment Rate	Adults	88.0%	94.9%
	Dislocated Workers	94.0%	94.3%
	Older Youth	83.0%	100.0%
Retention Rate	Adults	85.0%	92.7%
	Dislocated Workers	90.0%	96.3%
	Older Youth	85.0%	100.0%
	Younger Youth	79.0%	87.5%
Average Earnings/ Change in Six Months	Adults	\$10,200	\$12,404
	Dislocated Workers	\$13,200	\$19,066
	Older Youth	\$3,500	\$5,327
Credential / Diploma Rate	Adults	83.0%	91.3%
	Dislocated Workers	83.0%	90.1%
	Older Youth	78.0%	91.2%
	Younger Youth	89.0%	98.8%
Skill Attainment	Younger Youth	95.0%	98.7%
Placement or Ed.	Youth (14 – 21)	N.A.	35.3%
Degree / Certificate	Youth (14 – 21)	N.A.	14.5%
Literacy/Numeracy	Youth (14 – 21)	N.A.	11.1%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
			X

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Local Area Name: Ottawa County	Total Participants Served	Adults	11,400
		Dislocated Workers	306
		Older Youth	81
		Younger Youth	299
ETA Assigned # 26165	Total Exiters	Adults	9,930
		Dislocated Workers	208
		Older Youth	40
		Younger Youth	122
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	97.8
	Employers	86.0	84.8
Entered Employment Rate	Adults	87.0%	85.0%
	Dislocated Workers	93.0%	93.7%
	Older Youth	82.0%	84.6%
Retention Rate	Adults	84.0%	75.6%
	Dislocated Workers	90.0%	93.0%
	Older Youth	83.0%	83.9%
	Younger Youth	78.0%	68.4%
Average Earnings/ Change in Six Months	Adults	\$8,500	\$9,693
	Dislocated Workers	\$12,500	\$12,289
	Older Youth	\$2,800	\$2,886
Credential / Diploma Rate	Adults	75.0%	82.9%
	Dislocated Workers	83.0%	82.4%
	Older Youth	79.0%	67.5%
	Younger Youth	80.0%	74.4%
Skill Attainment	Younger Youth	95.0%	83.5%
Placement or Ed.	Youth (14 – 21)	N.A.	66.7%
Degree / Certificate	Youth (14 – 21)	N.A.	59.7%
Literacy/Numeracy	Youth (14 – 21)	N.A.	57.1%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
		X	

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Local Area Name: Region 7B	Total Participants Served	Adults	10,593
		Dislocated Workers	146
		Older Youth	46
		Younger Youth	250
ETA Assigned # 26095	Total Exiters	Adults	10,177
		Dislocated Workers	42
		Older Youth	9
		Younger Youth	70
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	93.6
	Employers	86.0	90.3
Entered Employment Rate	Adults	88.0%	92.6%
	Dislocated Workers	93.0%	97.6%
	Older Youth	82.0%	83.3%
Retention Rate	Adults	84.0%	88.1%
	Dislocated Workers	90.0%	95.3%
	Older Youth	84.0%	88.9%
	Younger Youth	75.0%	71.2%
Average Earnings/ Change in Six Months	Adults	\$9,000	\$9,557
	Dislocated Workers	\$11,000	\$12,098
	Older Youth	\$2,800	\$2,462
Credential / Diploma Rate	Adults	82.0%	83.3%
	Dislocated Workers	83.0%	82.5%
	Older Youth	79.0%	76.9%
	Younger Youth	89.0%	87.3%
Skill Attainment	Younger Youth	94.0%	91.8%
Placement or Ed.	Youth (14 – 21)	N.A.	80.2%
Degree / Certificate	Youth (14 – 21)	N.A.	80.3%
Literacy/Numeracy	Youth (14 – 21)	N.A.	0.0%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
		X	

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Local Area Name: Saginaw / Midland / Bay	Total Participants Served	Adults	19,296
		Dislocated Workers	615
		Older Youth	34
		Younger Youth	418
ETA Assigned # 26020	Total Exiters	Adults	18,160
		Dislocated Workers	201
		Older Youth	32
		Younger Youth	61
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	87.0
	Employers	86.0	86.4
Entered Employment Rate	Adults	88.0%	90.8%
	Dislocated Workers	93.0%	94.8%
	Older Youth	78.0%	65.6%
Retention Rate	Adults	84.0%	88.5%
	Dislocated Workers	90.0%	94.4%
	Older Youth	83.0%	84.4%
	Younger Youth	75.0%	65.2%
Average Earnings/ Change in Six Months	Adults	\$10,200	\$12,649
	Dislocated Workers	\$13,000	\$14,087
	Older Youth	\$3,000	\$3,126
Credential / Diploma Rate	Adults	83.0%	80.4%
	Dislocated Workers	83.0%	62.9%
	Older Youth	70.0%	66.7%
	Younger Youth	80.0%	83.0%
Skill Attainment	Younger Youth	90.0%	97.2%
Placement or Ed.	Youth (14 – 21)	N.A.	75.3%
Degree / Certificate	Youth (14 – 21)	N.A.	76.0%
Literacy/Numeracy	Youth (14 – 21)	N.A.	90.5%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
	X		

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Local Area Name: South Central	Total Participants Served	Adults	19,841
		Dislocated Workers	332
		Older Youth	71
		Younger Youth	99
ETA Assigned # 26080	Total Exiters	Adults	18,543
		Dislocated Workers	187
		Older Youth	17
		Younger Youth	18
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	95.6
	Employers	86.0	100.0
Entered Employment Rate	Adults	88.0%	97.8%
	Dislocated Workers	94.0%	100.0%
	Older Youth	83.0%	94.7%
Retention Rate	Adults	85.0%	94.5%
	Dislocated Workers	92.0%	97.0%
	Older Youth	84.0%	87.5%
	Younger Youth	79.0%	89.7%
Average Earnings/ Change in Six Months	Adults	\$10,000	\$12,357
	Dislocated Workers	\$13,000	\$15,096
	Older Youth	\$3,200	\$4,436
Credential / Diploma Rate	Adults	83.0%	96.8%
	Dislocated Workers	83.0%	100.0%
	Older Youth	79.0%	80.0%
	Younger Youth	89.0%	90.9%
Skill Attainment	Younger Youth	95.0%	95.9%
Placement or Ed.	Youth (14 – 21)	N.A.	91.7%
Degree / Certificate	Youth (14 – 21)	N.A.	94.4%
Literacy/Numeracy	Youth (14 – 21)	N.A.	0.0%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
			X

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Local Area Name: SEMCA	Total Participants Served	Adults	77,019
		Dislocated Workers	1,092
		Older Youth	267
		Younger Youth	241
ETA Assigned # 26155	Total Exiters	Adults	71,600
		Dislocated Workers	470
		Older Youth	99
		Younger Youth	98
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	88.9
	Employers	86.0	85.3
Entered Employment Rate	Adults	88.0%	81.2%
	Dislocated Workers	93.0%	96.8%
	Older Youth	82.0%	90.2%
Retention Rate	Adults	84.0%	88.0%
	Dislocated Workers	90.0%	96.1%
	Older Youth	84.0%	89.3%
	Younger Youth	78.0%	78.2%
Average Earnings/ Change in Six Months	Adults	\$10,000	\$11,461
	Dislocated Workers	\$13,200	\$14,940
	Older Youth	\$3,000	\$3,376
Credential / Diploma Rate	Adults	83.0%	86.3%
	Dislocated Workers	83.0%	88.6%
	Older Youth	73.0%	65.0%
	Younger Youth	88.0%	70.0%
Skill Attainment	Younger Youth	94.0%	93.3%
Placement or Ed.	Youth (14 – 21)	N.A.	83.9%
Degree / Certificate	Youth (14 – 21)	N.A.	57.1%
Literacy/Numeracy	Youth (14 – 21)	N.A.	46.2%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
		X	

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Local Area Name: Thumb Area	Total Participants Served	Adults	17,717
		Dislocated Workers	292
		Older Youth	190
		Younger Youth	41
ETA Assigned # 26120	Total Exiters	Adults	15,029
		Dislocated Workers	192
		Older Youth	123
		Younger Youth	33
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	89.5
	Employers	86.0	83.2
Entered Employment Rate	Adults	75.0%	73.9%
	Dislocated Workers	85.0%	82.9%
	Older Youth	78.0%	72.3%
Retention Rate	Adults	82.0%	79.6%
	Dislocated Workers	90.0%	88.0%
	Older Youth	83.0%	86.5%
	Younger Youth	78.0%	89.5%
Average Earnings/ Change in Six Months	Adults	\$9,500	\$9,238
	Dislocated Workers	\$12,500	\$11,308
	Older Youth	\$3,000	\$3,704
Credential / Diploma Rate	Adults	70.0%	68.4%
	Dislocated Workers	70.0%	79.7%
	Older Youth	70.0%	63.4%
	Younger Youth	88.0%	73.3%
Skill Attainment	Younger Youth	90.0%	86.3%
Placement or Ed.	Youth (14 – 21)	N.A.	70.7%
Degree / Certificate	Youth (14 – 21)	N.A.	25.6%
Literacy/Numeracy	Youth (14 – 21)	N.A.	51.5%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
		X	

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Local Area Name: Washtenaw County	Total Participants Served	Adults	13,972
		Dislocated Workers	391
		Older Youth	181
		Younger Youth	314
ETA Assigned # 26150	Total Exiters	Adults	13,346
		Dislocated Workers	82
		Older Youth	26
		Younger Youth	25
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	97.9
	Employers	86.0	81.5
Entered Employment Rate	Adults	88.0%	100.0%
	Dislocated Workers	90.0%	80.2%
	Older Youth	83.0%	90.9%
Retention Rate	Adults	85.0%	90.5%
	Dislocated Workers	90.0%	91.9%
	Older Youth	83.0%	100.0%
	Younger Youth	79.0%	85.7%
Average Earnings/ Change in Six Months	Adults	\$10,000	\$10,724
	Dislocated Workers	\$13,200	\$13,184
	Older Youth	\$2,500	\$5,887
Credential / Diploma Rate	Adults	83.0%	92.3%
	Dislocated Workers	82.0%	95.8%
	Older Youth	79.0%	87.1%
	Younger Youth	88.0%	100.0%
Skill Attainment	Younger Youth	94.0%	94.6%
Placement or Ed.	Youth (14 – 21)	N.A.	84.2%
Degree / Certificate	Youth (14 – 21)	N.A.	54.2%
Literacy/Numeracy	Youth (14 – 21)	N.A.	0.0%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
		X	

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Local Area Name: West Central	Total Participants Served	Adults	9,207
		Dislocated Workers	331
		Older Youth	96
		Younger Youth	121
ETA Assigned # 26100	Total Exiters	Adults	8,629
		Dislocated Workers	48
		Older Youth	37
		Younger Youth	69
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	91.9
	Employers	86.0	92.9
Entered Employment Rate	Adults	87.0%	89.8%
	Dislocated Workers	93.0%	93.0%
	Older Youth	83.0%	87.5%
Retention Rate	Adults	82.0%	82.7%
	Dislocated Workers	90.0%	95.4%
	Older Youth	83.0%	78.8%
	Younger Youth	79.0%	76.7%
Average Earnings/ Change in Six Months	Adults	\$10,000	\$10,633
	Dislocated Workers	\$13,000	\$14,150
	Older Youth	\$3,500	\$4,310
Credential / Diploma Rate	Adults	80.0%	82.4%
	Dislocated Workers	82.0%	87.5%
	Older Youth	77.0%	72.7%
	Younger Youth	88.0%	82.6%
Skill Attainment	Younger Youth	94.0%	87.7%
Placement or Ed.	Youth (14 – 21)	N.A.	78.4%
Degree / Certificate	Youth (14 – 21)	N.A.	57.6%
Literacy/Numeracy	Youth (14 – 21)	N.A.	50.0%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
		X	

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Local Area Name: Western U.P.	Total Participants Served	Adults	2,967
		Dislocated Workers	177
		Older Youth	65
		Younger Youth	224
ETA Assigned # 26090	Total Exiters	Adults	2,752
		Dislocated Workers	71
		Older Youth	19
		Younger Youth	40
		Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participant	91.0	91.4
	Employers	86.0	88.4
Entered Employment Rate	Adults	86.0%	96.5%
	Dislocated Workers	93.0%	95.6%
	Older Youth	75.0%	88.1%
Retention Rate	Adults	80.0%	89.9%
	Dislocated Workers	90.0%	95.5%
	Older Youth	75.0%	85.4%
	Younger Youth	65.0%	82.9%
Average Earnings/ Change in Six Months	Adults	\$9,000	\$9,586
	Dislocated Workers	\$12,000	\$13,727
	Older Youth	\$2,500	\$3,566
Credential / Diploma Rate	Adults	82.0%	90.5%
	Dislocated Workers	83.0%	52.2%
	Older Youth	65.0%	66.7%
	Younger Youth	80.0%	93.5%
Skill Attainment	Younger Youth	95.0%	97.0%
Placement or Ed.	Youth (14 – 21)	N.A.	79.3%
Degree / Certificate	Youth (14 – 21)	N.A.	71.8%
Literacy/Numeracy	Youth (14 – 21)	N.A.	66.7%
Other State Indicators		None	None
Overall Status of Local Performance	Not Met	Met	Exceeded
	X		