

ETA Internet Based Assistance

See our program websites at

<http://www.careerinfonet.org/>

<http://www.servicelocator.org/>

<http://careeronestop.org/>

<http://online.onetcenter.org/>

<http://www.careervoyages.gov/>

Performance Goals

GPRA Performance Measure	PY 2008 Target
Increase in the number of site visits on CareerOneStop	24,000,000
Increase in the dissemination of O*NET data measured by site visits	11,250,000
Increase in the number of page views on Career Voyages	2,400,000

Analysis

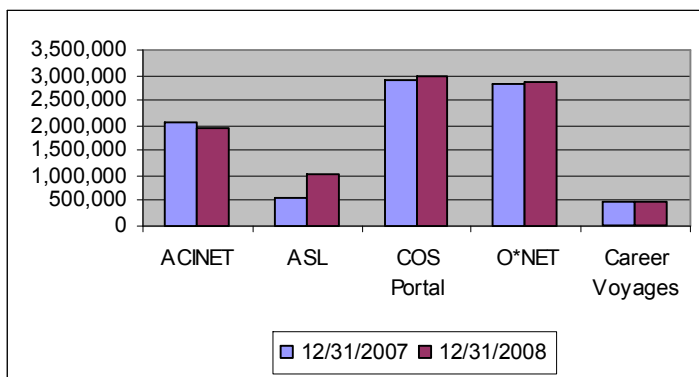
- ETA Internet-Based Assistance Web sites received a total of 9,318,141 visits in the October to December 2008 quarter, an increase of 4.89 percent over the same quarter in 2007.
- The ETA Toll Free Help Line (1-877-US2-JOBS) received 77,251 calls on workforce issues this quarter, a 5 percent increase over the previous quarter, which continues a trend of increased callers over the past year.
- Sixty-six percent of the inquiries received by ETA's Toll Free Help Line concerned unemployment issues and 32 percent concerned jobs and training issues. This is a slight increase in the percent of callers seeking answers to Unemployment issues.

Charting Program Performance

Number of Web Site Visits

Performance Measure	Quarter Ending 12/31/2007	Quarter Ending 12/31/2008
America's Career InfoNet (ACINet)	2,077,354	1,965,797
America's Service Locator (ASL)	573,794	1,014,864
CareerOneStop Portal	2,915,907	2,964,183
O*NET	2,837,681	2,877,419
Career Voyages	478,734	495,884
Combined visits	8,883,470	9,318,141
O*NET Product Downloads	24,196	25,612

Website Traffic Visits



Program Description

ETA's Internet-Based Assistance includes electronic tools that help individuals explore career opportunities and occupations, either electronically or at local One-Stop Career Centers, to make informed employment and education choices. The Web sites feature user-friendly occupation and industry information, salary data, career videos, education resources, career exploration assistance, and other resources that support talent development in today's fast-paced global marketplace. Users can find information, some of which is also industry sponsored, about occupations that are in-demand in high growth industries. Additionally, information is also available regarding occupational skills and workplace competencies.

	<p>Other Program Highlights and Innovations</p> <p>O*NET Online Tools and Technology (T2) database has recently been updated with information on 100 additional occupations for a total of 427 updated high demand occupations.</p> <p>The Competency Model Clearinghouse (CMC) Career Ladder/Lattice tool added 502 new users in the first quarter of its existence. Users have developed 434 Models and 150 Career Ladder/ Lattices.</p>
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